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It is our firm belief that senior citizens should be entitled to enjoy a rich and dignified life after years of contribution to the society.

## **⋄** OBJECTIVE AND MISSION ⋄

Helping Hand's objective is to meet the emerging housing, caring and other needs of our senior citizens as quickly, effectively and imaginatively as possible. In order to cope with the rapid social changes and the changing needs and aspirations of our senior citizens, we are always ready to tackle problems, try out new ideas and pioneer alternative approaches.

# The Hong Kong Jockey Club Helping Hand Zhaoqing Home for the Elderly





|  | Page    |
|--|---------|
| Committee Members and Members, 2017-2018                   | 1       |
| Reports  |         |
| Chairman   | 5       |
| Executive Director   | 6       |
| Project Development The Hong Kong Jockey Club Helping Hand | 7<br>11 |
| Zhaoqing Home for the Elderly                              | 11      |
| Statistics and Tables                                      | 12      |
| Organisation Structure                                     | 23      |
| Highlights of the year in Photographs                      | 25      |
| 40 <sup>th</sup> Anniversary Features                      | 32      |
| Location Map of Hong Kong Service Units                    | 35      |
| List of Service Units                                      | 37      |
| Acknowledgements   | 39      |
| Financial Report and Accounts                              | 50      |
| Donation Form  | 十五      |
| Membership Application Form                                | 十六      |
| Volunteer Application Form                                 | 十七      |





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Hon Secretary : Mrs Veronica Tao Chevalier

Hon Legal Advisor : Ms Edith Shih

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Prof Gabriel Leung, GBS, JP (from 31 Jan 2018)

Mrs Siemen Sin-man Tsoi Mok Dr Jessica Ogilvy-Stuart Mrs Nancy Ma Thompson

Mr Peter Hon-man Tsang (up to 31 Aug 2017)

Mr Gary Kin-man Yau Mr Simon Yun-sang Yung

Ex-officio : Ms Bella Luk Committee Secretary : Ms April Chan

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Mr Leo Lin-cheng Kung, GBS, JP
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Dr Joseph Lee, GBS, OStJ, JP

Ms Christine Lie (from 9 Jul 2018)

Mr Ricky Chi-keung Liu

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Ms Edith Shih

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Mrs Diana Wong

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Ms Claudia Lai

Dr Jessica Ogilvy-Stuart

Mr Henry Shie

Mr Stephen Sun (from 19 May 2017) Mr Peter Hon-man Tsang (up to 31 Aug 2017)

Mrs Teresa B K Tsien

Ms Helena Wai (from 18 May 2018)

Ex-officio : Ms Bella Luk Committee Secretary : Mr Chris Lee

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Ms Catherine Cheung, Enrolled Nurse Ms Olivia Ching, Registered Nurse

Ms Anne Chung, Health Care Officer, Registered Nurse Dr David Lok-kwan Dai, JP (up to 21 Sep 2018)

Ms Joanna Lai, Superintendent

Ms Maria Lai, Registered Nurse (from 14 May 2018)
Ms Miranda Lam, Registered Nurse (up to 13 May 2018)

Dr Justina Liu

Ms Rosa Mah, OIC, Physiotherapy Unit Ms Kit-mei Wong, Asst Superintendent Ms Mei-ying Wong, Enrolled Nurse Ms Oi-yee Woo, Registered Nurse

Group Secretary : Ms Eppie Cheng, Registered Nurse





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Ms Mei-tung Cheng

Ms Woon-kwan Lee

Ms Alice Sai-lam Luk

Ms Yuen-ting Or

Ms Helen Lai-ping Wong

#### CHAIRMAN'S REPORT

1 April 2017 - 31 March 2018

HAPPY 40TH BIRTHDAY TO US!!



What a long way we have come! Helping Hand was established in 1978 when Bob Saunders, a retired fishmonger, came across 120 elderly sitting with their meagre possessions on the pavement of a street in Kowloon. They just had been evicted from their 6ft x 3ft bed-cage-homes; some with serious medical condition, some blind, some mentally disturbed, all malnourished, most penniless but all of them sticking together to survive. Most were in tears not knowing where they would sleep next.

Bob Saunders decided to call radio-talk-show host Aileen Bridgewater who filled the airways with that sad story of desperation and hopelessness. The day after Ms Marcelle Davies, a well known journalist arranged a meeting with Bob, Aileen and friends. Within a short while through their resourcefulness

and added help of Christa Tisdall (the first Helping Hand Chairman), Jill James, Nancy Ma Thompson and Brian Coak (a civil servant in the Housing Department) those 120 elderly where housed in Pillar Island, they later called their "Paradise". A young priest, Rev Sean Burke volunteered to live and look after them - the founding stone of Helping Hand was laid.

Since then Helping Hand has housed and cared for over 15.000 needy elderly.

The demand for places far outstrips the supply - as unofficial figures would suggest that more than 30,000 elderly are now waiting for places. Standing still is not an option and we at Helping Hand are trying our upmost to ease the shortage.

I am happy to report that at our Cheung Muk Tau site we are in the process of establishing a 200 bed Continuum of Care Home. The TFS (Technical Feasibility Study) has been approved. This is a project undertaken by us in response to the "Special Scheme on Private Owned Sites for Welfare Users" introduced in 2013 by the Government.

At our Lai Yiu Home much needed renovation and improvement work is being carried out, fully supported by the "Vera Ruttonjee Desai Charitable Fund".

Also renovation and improvement works at our Cheung Muk Tau Holiday Center, supported by the Lottery Fund are ongoing. The Holiday Center has served over 50,000 elderly campers per annum in the recent years.

One of the biggest problems in our field is the extreme shortage of manpower. We are glad to see that "The Employees Retraining Board" has taken steps to introduce a new programme "First-Hire-Then-Train" Pilot Scheme, targeting mostly woman to return to the workforce and be trained on the job to become care-workers and cleaners.

We could not do anymore without our "Angels". This programme was introduced by Helping Hand 6 years ago, to encourage "young elderly" to help look after "frail elderly". We are proud to have been awarded one of the "Hong Kong Ten Outstanding Community Service Awards" for this programme. Thank you to our Angels for their amazing work!!

May I now take this opportunity to thank Mr Peter Hon-man Tsang for all his support, dedication, cheerfulness and wise advice. Peter joined HH in 1999 and retired from the Executive Committee and other committees in August 2017.

I also would like to extend my warm welcome to new members to different Committees:

Professor Gabriel Leung, GBS, JP, Mr Stephen Sun, Ms Helena Wai and Ms Christine Lie. We count on your hard work and advice!

Thank you to Ms Helena Wai, Mr Ting-chung Wong, BBS, JP of Nameson Group and Dr Man-li Wong, BBS, JP of Man Wah Holdings Ltd for donating together 6 ceiling hoists and the Lee Hysan Foundation, Ho Cheung Suk Yuen Charitable Foundation and Chow Tai Fook Charity Foundation for the donation of 9 sets of ceiling hoists which help nurses to care for bed ridden, frail elderly.

Also our sincere gratitude to all donors, to name just a few Bloomberg LP, Charitable Choice Ltd, Chun Au Knitting Factory Ltd, Creative Tomco Ltd, EJE (Hong Kong) Holdings Ltd, Golien Ltd, Green Huge Ltd, Haitong International Charitable Foundation Ltd, Haitong International Securities Group Ltd, Invision Charity Foundation Ltd, PCPD Services Ltd, Peter Chan Jee Yat Charitable Foundation, Shang Sin Chun Tong Community Services Ltd, The Bank of New York Mellon, The Community Chest, The Van Zuiden Charity Trust, Twin Wealth Group, Vera Ruttonjee Desai Charitable Fund, Yifung Holdings Ltd, Mrs Winnie Chu-chu Wong Chan, Ms Helen Yee-kit Cheung, Mr Kam Chui, CBE, JP & Ms Yuk-hoy Poon, Mr Michael Tze-hau Lee, JP and Mr Kam-chan Mak.

My heartfelt thank you to all members of our EXCO and Subcommittees for their commitment and advice.

A special thank you to all staff for their outstanding dedication and hard work.

We are blessed to have all of you working hand in hand to make a difference to the lives of our elderly.

THANK YOU!

JOHANNA ARCULLI, CHAIRMAN EXECUTIVE COMMITTEE

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#### **Executive Director's Report**

1 April 2017 - 31 March 2018

Helping Hand will be celebrating our 40<sup>th</sup> Anniversary this year. We have been continuously meeting the ever changing needs of the elders by providing housing, care and support through our residential care homes, elderly hostels, day care center and holiday center. All these years, we were able to serve the needy elders only because of the trust and support from our members, partners, sponsors, donors, volunteers, and staff. We joined hands together to ensure our services are delivered with care and concerns and most importantly with quality.

Our Executive Committee and subcommittee members have given us guidance on governance, lead us to achieve our organizational objectives and ensure that we are on the right track so we can be trustworthy and accountable. Our various working groups such as the Quality Assurance Group, Medical and Health Group continue to review the working procedures and guidelines to provide references for our staff when delivering our services. Our Staff Development Group keeps identifying the training needs and arranging relevant training for our staff so they can have the knowledge and skill when handling their daily work. Our Boccia Group, Year Theme Group with staff from different service units join hands together in organizing the territory wide Boccia Competition, Rummikub Fun Day and "Life Well Lived" – Year Theme Sharing Day, so residents under our care can enjoy activities with elders from our different homes.

Our donors have supported us with funds we much needed so we can organize appropriate programs and activities for elders under our care, upgrade our facilities including replacement of furniture and equipment and enhance the environment for safe and secure stay. With the funding supports from individual donors including Ms Helena Wai, Mr Ting-chung Wong, BBS, JP of Nameson Group and Dr Man-li Wong, BBS, JP of Man Wah Holdings Ltd and charitable foundations namely, Lee Hysan Foundation, Ho Cheung Shuk Yuen Charitable Foundation, Chow Tai Fook Charitable Foundation, CLSA Chairman's Fund, our 3 care homes have been equipped with ceiling hoist systems which would greatly facilitate the transfer of frail elders from bed to chair and to bath by the reliable and safe hoist lifter system, and at the same time minimize the occupational health risk when manual transfer is greatly reduced.

Similar to the past years, we did have difficulties in recruiting paramedical staff such as physiotherapist, occupational therapist and nurse as well as personal care worker. We have tried extremely hard by using different and various channels and methods to build our staff team. However, we are fortunate in retaining quite a team of loyal staff who have been with us for years, and who maintain high standards of care and team spirit. Our long serving staff are more than assets to us, they are super devoted to make the residents live like at home and see them as family members.

Our Lai Yiu Care Home has just completed renovation with funding support from the Vera Ruttonjee Desai Charitable Fund, our residents are now living in a newer and safer environment where they can enjoy their daily living. Renaming the home after the donor is under process, once completed, a renaming ceremony would be organized to thank our donor for the generous support.

The running of Helping Hand needs the support and enthusiasm of a great team of passionate people, dedicated to delivering quality care: members, partners, sponsors, donors, volunteers, and staff, mostly importantly especially members of the Executive Committee and Subcommittees. We thank you most sincerely for choosing Helping Hand and your active ongoing participation.

BELLA LUK
EXECUTIVE DIRECTOR

# PROJECT DEVELOPMENT REPORT 1 April 2017 – 31 March 2018



This year, we are not only celebrating the 40<sup>th</sup> anniversary of Helping Hand but also the 35<sup>th</sup> birthday of our Cookie Campaign! We have come a long way; the first volunteers made and sold the cookies themselves, now we sell over 70,000 cookies a year! None of this would be possible without the incredible loyalty of our donors, supporters, partners and volunteers. Our thanks to you for your generosity are heartfelt and unending.

#### HealthBank Cookie Campaign 2018

We had another successful Cookie Campaign this year which raised HK\$3.8M to support our services for the needy elderly.

Our deep gratitude goes to Dato' and Datin Dr K K Wong for committing HealthBank (Twin Wealth Biotech Ltd) to the "Principal Sponsorship" once again for the Campaign for the 13<sup>th</sup> successive year. In addition to their generous sponsorship, Dato' and Datin Dr K K Wong and HealthBank always try to extend their help and make extra donations of both money and health products to our elderly. We are profoundly thankful to them for their long-time support for our work and our elderly residents.



The Cookie Campaign is 35 years old! 2018 marks 35 years of fund raising which has helped thousands of elderly citizens enjoy a peaceful old age.

We are delighted to see that our "Privileged Sponsor" Green Huge has become a long-term sponsor both of our Campaign and our in-home events. We would also like to acknowledge the loyal support of the "Caring Sponsors" team consisting of Haitong International Securities Group Ltd, CHICKS (Chun Au Knitting Factory Ltd), EJE (HK) Holdings Ltd and Yifung Holdings. We are blessed to have such unselfish and dedicated supporters.

The 2018 "Elegant Pandas", designed by Rena Creative Products Ltd, were extremely popular with many fans buying them to add to their collection. Seeing the new panda design is one of the highlights of the Campaign! Saint Honore Cake Shop Ltd participated in the Campaign again by supplying delicious cookies at reduced cost and pairing them with a generous donation.

It is always heartening to see the great support we receive from different sectors of the community. I would like to especially thank our cookie buyers and donors, both corporate and individual. Without the dedication of our sellers and volunteers who give up their time to sell cookies, we would not



Introducing pandas JoJo and LokLok, our "Elegant Panda" pair this year.

have a campaign; thank you. We do not see behind the scenes the tireless work of our Committee Members and staff who bring such enthusiasm and energy to the Campaign. Thank you.



The star studded line-up of celebrities and guests at our launch event.

#### "Loving Cookies Pop Up Store" Event

In order to start our Cookie Campaign with a bang, this year we organised "Loving Cookies Pop Up Store" which benefitted from the superb location of Hysan Place. We would like to thank Hysan Development Co Ltd for continuing to provide us with such a wonderful and popular venue supported by their helpful staff team.

We were delighted to have Miss Juliette Louie, the reigning Miss Hong Kong 2017, together with runners-up Miss Regina Ho and Miss Emily Wong, officiating at the kick-off ceremony. The trio were supported by a galaxy of stars including: Miss Kellyjackie, Miss Karene Mak, Mr Fred Cheung and Mr Brian Wong who also helped us sell cookies to the crowds.

We are thankful to our loyal media partner Metro Broadcast Corporation Ltd who not only advertised the event on their channels but also arranged for Mr William Lam to act as the Master of Ceremonies again.

One of the highlights of the ceremony was a cheque presentation to HealthBank in recognition of their tremendous contribution to the welfare of our elderly.

We benefitted from the superb insight of MEMO Plus Production who gave professional assistance in the media relations work.

#### **Outlet Sales**

Our outlet sales, organised from 3 to 25 Mar this year, formed the most crucial part of the Campaign. Selling would not be possible without the help of our elderly selling teams and also other cookie sellers and volunteers who dedicate their time and incredible energy to making our Campaign a success. We could be



We were truly grateful for the generous and long-term support of HealthBank and Dato' and Datin Dr K K Wong.

their time and incredible energy to making our Campaign a success. We could not do this without them.

We are particularly indebted to MTR Corporation who joined other shopping malls and public housing estates including AEON Kornhill, Kowloon City, Tsim Sha Tsui, Tsuen Wan, Tuen Mun and Tseung Kwan O Stores, Central Plaza, Chuk Yuen (South) Estate, Citywalk, Fortune City One, Homantin Plaza, Hopewell Centre, KCP, Kornhill Plaza, Laguna Plaza, Lee Theatre Plaza, Metropole Department Store, Mikiki, Nob Hill Square, Panda Hotel, Shun Lee Commercial Centre, Siu Sai Wan Estate and Wonderful Worlds of Whampoa to provide us with selling outlets and we would like to offer them our thanks.

There are many other groups who helped out to sell our cookies on consignment basis, including the new DIM VEND vending machines, to whom we would like to extend our thanks.



Miss Hong Kong 2017 Juliette Louie presented the champion trophy to winners of the schools' competition: WF Joseph Lee Primary School.

#### Inter-school Cookie Competition

This year we had 26 schools enrolled in the Competition raising over HK\$180K. School life can be action packed and we are thankful to all the school staff, pupils and parents involved for their magnanimous and continuous support.

WF Joseph Lee Primary School captured the championship for another year. Our congratulations to these winning schools:

Champion : W F Joseph Lee Primary School

1<sup>st</sup> Runner-up : La Salle College

2<sup>nd</sup> Runner-up : Sha Tin Wai Dr Catherine F Woo Memorial School

3<sup>rd</sup> Runner-up : SKH Lam Woo Memorial Secondary School

4<sup>th</sup> Runner-up : Lingnan Kindergarten & Day Nursery (Siu Sai Wan)

The awards were presented publicly during our Hysan Place launch event and we also visited the winning schools to present in front of the students.

We would like to thank Wofoo Social Enterprises as the Co-organiser who also joined Brandon Learning Centre as Sponsors of the Competition.

#### "Double the Giving Action"

We have been trying to adapt the Cookie Campaign to make it as beneficial to as many needy groups as possible. With this in mind, in 2008, we introduced our "Double the Giving Action" option through which cookies are re-donated to other groups.

This year the sales broke the record again and we raised a total donation of \$660K through this scheme alone. It was an amazing amount which revealed the ever growing support from companies and individuals towards the scheme who bought cookies and pandas and then donated to other needy people in the community.

The beneficiaries, apart from our own residents, included Down Syndrome sufferers, students with intellectual disability, deprived families, underprivileged children and those living in small group homes, victims of domestic violence, solitary elderly living in the community, the handicapped, chronic disease sufferers and street sleepers.

#### Advertising & Marketing

This year we had a refreshing new series of posters and advertisements designed by William Chan Design (HK) Ltd featuring superstar Mr Jacky Cheung, the face of the Cookie Campaign. Mr Cheung is a long-time supporter of Helping Hand and his participation and dedication to our elderly is inspirational. The stunning photography was again provided by volunteers east eighteen and Henry Wong Studio, and Digital Tsunami provided video production.

Supporting advertising agents and media included MTR Corporation, JCDecaux Pearl & Dean, JCDecaux Cityscape, Asiaray, the Star Ferry, POAD, DIM VEND, Citybus, New World First Bus, Modern Home Magazine, Sisters BeautyPro Magazine, In Express-Sisters, Southside Magazine, Sai Kung & Clearwater Bay Magazine, Expat Parent Magazine, Hong Kong Living, The Privilege Club Services, Privilege Vida, Career Times Online and KMB.



Our anniversary poster design was both celebratory and heartwarming.

#### Thank-you Lunch

Every year, we hold a series of "thank you" gatherings after the Cookie Campaign to meet our elderly sellers, volunteers, sponsors and supporters and extend them our gratitude for their support.

This year we had a joint lunch party for our self-care homes, and thanks to Morinda Hong Kong Ltd and William Chan Design (HK) Ltd for supporting with a donation.

#### Other Fundraising / Donation / Corporate Partnership Projects

- The Van Zuiden Charity Trust
- Shang Sin Chun Tong Community Services Ltd
- Lee Gardens "All is Joyful, All is Bright" Christmas Charity Campaign
- Contributions from Bloomberg

This year the Trust generously supported the purchase of various equipment for three care homes.

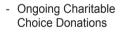
Shang Sin Chun Tong rendered funding support again this year to several projects including the Medication Prepack System, Hot Meal and Boccia Competition. We were indebted to their tremendous help.

Lee Gardens conducted a charity sale of Christmas baubles to raise funds for us. These beautiful baubles formed personalized gifts shining at Lee Gardens as part of the festive decoration. We were extremely thankful to Hysan for their creative and philanthropic action.

We would like to thank Bloomberg LP for sponsoring our "Colourful Life at the Elderly Home" project in Sep 2017 and making us several donations in Nov and Dec 2017 as part of their referral award and volunteer service award schemes.



We were delighted by the increased support from Bloomberg and their staff, bringing our long-term partnership to the next level.



- Sponsorship from Mrs Winnie Wong Chan
- Donation from Mr Kam Chui & Ms Yukhoy Poon
- Funding Support from Haitong International
- BNY Mellon Community Partnership
- Asiaray "MOON-SHAKE" Donation Campaign

Since 2012 we have been receiving contributions from Charitable Choice Ltd raised from their sale of online gift cards. This year, they helped us to collect some big birthday donations and we were appreciative of their efforts.

We were much grateful to Mrs Chan for providing funding support to our "Love Elders Action" Project 2017-2018 for three self-care homes.

Thanks to Mr Kam Chui, CBE, JP and Ms Yukhoy Poon for making a donation in support of the safety call bell systems for our self-care homes.

With the sponsorship from Haitong International Charitable Foundation Ltd, we were able to extend our "Care for the Elderly, Care for the Brain" Project for another year which included both "Life Well Lived Sharing Day" and "Rummikub Fun Day" programmes.

The Bank of New York Mellon continued to combine their donations with voluntarism to support our home activities. The donations were from both staff and company and we were truly grateful for the support of their Community Partnership Employee Giving Programme.

Further to their "MOON-CLICK" donation campaign last year, Asiaray Advertising Media Ltd worked out another interesting "MOON-SHAKE" programme and made Helping Hand the sole beneficiary of this Moon Festival donation.



This year, Shang Sin Chun Tong continued to sponsor a number of projects for our residents and many other elderly citizens.



The Lee Gardens Christmas donation was a wonderful gift for our elderly.



We received some truly generous corporate and personal donations this year. We would like to offer our thanks to Mrs Winnie Wong Chan.



Haitong continued to offer invaluable support for our "Care for the Elderly, Care for the Brain" project.



Home visits were part of Asiaray's Moon Festival donation campaign.



#### Other Major Donating Organisations / Foundations / Individuals

We would like to thank the following groups and individuals for their generous support: Ms Helen Yee-kit Cheung, Creative Tomco Ltd, Mr James Arthur Filmer-Wilson, FM Fashion Co Ltd, Golien Ltd, HSBC Community Partnership Programme, Invision Charity Foundation Ltd, Mr Timothy Lam, Jr, Mr Michael Lee, JP, Mr Janson Cham-lau Leung, Mr Chiu-shing Ling, Mr Kam-chan Mak, Man Wah Holdings Ltd, Mr Robert Ng, Peter Chan Jee Yat Charitable Foundation, Vera Ruttonjee Desai Charitable Fund, Ms Helena Wai, Mr Ting-chung Wong, BBS, JP and Mr Ephraim Zion.

Our particular thanks go to The Community Chest of Hong Kong for their long term and substantial financial support for our work.

#### **Group Visits to / Events for Homes**

We would like to thank Agency for Volunteer Service, Amway Hong Kong Ltd, Asiaray Advertising Media Ltd, The Bank of East Asia Ltd, The Bank of New York Mellon, BGCA JC Tseung Kwan O C&Y ISC, Bloomberg LP, Buddhist Youth Association Ltd, School of Health Sciences, Caritas Institute of Higher Education, Chinachem Group, Chinese Estates Holdings Ltd. Faculty of Medicine, The Chinese University of Hong Kong, Christian Salvation Proclaiming Church, Chun Au Knitting Factory Ltd, City Garden Hotel Ltd, CLSA Ltd, Customs and Excise Department, Four Seasons Hotel Hong Kong, Fung Ying Seen Koon, Giving Love, Gold Coast Yacht and Country Club Ltd, Gold Edge Group Ltd, Haitong International Securities Group Ltd, Hans Andersen Club, Heart Dedication, Hoi Tin Tong Co Ltd, The Hong Kong Ballet, Hong Kong Campus Crusade for Christ, Hong Kong Chinese Civil Servants' Association, Hong Kong Gold Coast Hotel, The Hong Kong Indian Women's Club, School of Nursing, The Hong Kong Polytechnic University, Hui's Brothers Charitable (HK) Co Ltd, Island Evangelical Community Church, Island Pacific Hotel, IVE (Kwai Chung), Jebsen & Co Ltd, King & Wood Mallesons, The Landmark Mandarin Oriental Hotel, Lions Club of Central, MassMutual Asia Ltd, Medtimes Medical Group Ltd, MinterEllison, Morgan Stanley Asia Ltd, Morinda Hong Kong Ltd, MTR Corporation Ltd, New Life Psychiatric Rehabilitation Association Chuk Yuen Halfway House, NHT Global Hong Kong Ltd. Ocean Park Hong Kong, Pacific Club, Rainbow Action, Regal Kowloon Hotel, Rena Creative Products Ltd, Revival Christian Church, Richmond Fellowship of Hong Kong ALOHA, Rotary Club of Central Harbourfront, The Royal Pacific Hotel and Towers, School of Nursing, The University of Hong Kong, Schroder Investment Management (HK) Ltd, SCMP, Shang Sin Chun Tong Community Services Ltd, Silka Hotels, Silka Far East Hotel Hong Kong, Sino Hotels, Society for the Promotion of Hospice Care, St Patrick's Parish, School of Nursing, St Teresa's Hospital, Sunrider International (HK) Ltd, Tseung Kwan O Tsung Tsin Church, Twin Wealth Biotech Ltd, UNIQLO HK Ltd, USA Girl Scouts - Hong Kong, Watami (China) Co Ltd, Yue Wah Yeung Charity and many other groups as well as individuals for visiting or organising programmes for our homes.

#### **Caring Companies / Organisations**

Once again we would like to extend our congratulations and thanks to 57 awardees of the Caring Company Logo Scheme initiated by the Hong Kong Council of Social Service.

They were: AEON Stores (Hong Kong) Co Ltd, Amway Hong Kong Ltd, AWA Hong Kong, Asiaray Advertising Media Ltd, Bank of China (Hong Kong), The Bank of East Asia Ltd, The Bank of New York Mellon, Brandon Learning Centre, Chun Au Knitting Factory Ltd, Citybus Ltd, CLSA Ltd, Crown Worldwide (HK) Ltd, Drainage Services Department, Green Huge Ltd, Haitong International Charitable Foundation Ltd, Haitong International Securities Group Ltd, Hang Lung Properties Ltd, Hoe Hin Pak Fah Yeow Manufactory Ltd, The Hongkong and Shanghai Banking Corporation Ltd, The Hong Kong and China Gas Co Ltd, The Hongkong Electric Co Ltd, Hong Kong Gold Coast Hotel, Hopewell Centre Management Ltd, Hopewell Property and Facility Management Ltd, Hopewell Property Management Co Ltd, Hopewell Real Estate Agency Ltd, Hysan Development Co Ltd, Jebsen & Co Ltd, King & Wood Mallesons, The Kowloon Motor Bus Co (1933) Ltd, Lan Kwai Fong Properties Ltd, Link Asset Management Ltd, Lions Club of Central, Maxim's Caterers Ltd, MedTimes Medical Group Ltd, Metro Broadcast Corporation Ltd, MinterEllison, Morgan Stanley Asia Ltd, Morinda Hong Kong Ltd, MTR Corporation Ltd, New World First Bus Services Ltd, NHT Global Hong Kong Ltd, NWS Holdings Ltd, Rena Creative Products Ltd, The Royal Pacific Hotel and Towers, Saint Honore Cake Shop Ltd, Shang Sin Chun Tong Community Services Ltd, Silka Far East Hotel Hong Kong, Silka Seaview Hotel Hong Kong, Silka West Kowloon Hotel Hong Kong, S T Music & Art Center, Sun Hung Kai Properties Ltd, Swire Properties Ltd, Twin Wealth Group Ltd, VF Hong Kong Ltd, Watami (China) Co Ltd and Wofoo Plastics Ltd.

#### **Ending**

I have thirty-five years worth of thanks to fit into a few lines! Words alone can never fully express the incredible difference that our donors, supporters, partners, volunteers and staff have made to the lives of our elderly.

From small beginnings, we will continue to work together to ensure that Hong Kong's elderly have smiles on their faces. Finally, I would like to thank the Helping Hand Committee and Subcommittee members and the tireless Helping Hand staff who go to incredible lengths to support our work. Many hands really do make light work! Thank you all.

JESSICA OGILVY-STUART, CHAIRMAN
PROJECT DEVELOPMENT SUBCOMMITTEE

# The Hong Kong Jockey Club Helping Hand Zhaoqing Home for the Elderly

1 April 2017 - 31 March 2018



Managing an elderly Home in the Mainland is a big challenge but one may learn a lot during the process.

The Guangdong Civil Administration Department has been putting in a lot of effort in the improvement in the service standards for the elderly service especially elderly homes in Guangdong, in terms of hardware, manpower, medical and management requirements, as well as systems and guidelines. Services Accreditation has become one of the major tools they would like to introduce broadly in the elderly service field to help raise the service standards. It has created a strong momentum for the elderly services providers in the Mainland to try their best in improving the services to meet such requirements. Having a medical clinic to provide semi-emergency support is becoming necessary in an elderly home in the Mainland now as the

Central government is promoting the concept of the integration of "medical care" and "elderly care" (醫養結合).

Nonetheless, the stringent requirements on certain physical settings such as the Mainland standard on the height and depth of the staircases, double handrail needed for all corridors, window opening for toilet doors in the elderly bedrooms, etc., have posed big challenges to Hong Kong elderly service providers like us who adopts the Hong Kong standards at the establishment of our services there in the late 90s whereby such local standards were not set up yet. Though we have again passed the comprehensive accreditation with high credit on our environment, service standards and especially the devotion and concern of our staff to the elderly residents during our annual accreditation conducted on site by the Hong Kong Gerontology Association in April this year, we have to find ways to catch up with the aforesaid Mainland accreditation service standards.

We have conducted organizational and structural review in the past year. Besides, we have appointed an external management consultant firm "K K Yeung Management Consultant Ltd" this year to conduct management audit for the Home especially in the procurement and management control aspects. I am pleased that they have given the management of the Home a healthy and positive report and that our HK support team members have discharged their duties satisfactorily in monitoring the services of the Home.

I am glad to tell you that the operational license for the new medical cum rehabilitative centre has been granted in July 2018. We are now in the process of arranging with our operational partner, a renowned hospital specialized in rehabilitative services, in the service support and operational mode. It will probably start operation in October 2018. The opening of the new visitors' lodge and the restaurant for visitors, elderly residents and their family members have help further enhance our quality of services.

The 7<sup>th</sup> training workshop for the senior management staff training for the Guangdong Provincial Civil Administration Department was successfully held at our Cheung Muk Tau Holiday Centre for the Elderly. It is encouraging that the Department of Civil Affairs of Jiangxi Province, upon visiting our service units in Hong Kong including our Cheung Muk Tau Holiday Centre for the elderly, Father Sean Burke care home and our Chuk Yuen Housing for the elderly, would like us to consider offering them training workshop for the senior management staff of their elderly service units / homes and their officers.

I would like to take this opportunity to specially thank all the donors and supporters for their generous support which help improve the services of our Zhaoqing Elderly Home.

I would also like to sincerely thank my fellow Zhaoqing Board members for their guidance and contribution, our staff of the Zhaoqing Home for their dedication and good work and the supporting staff team from our various Hong Kong based homes for their continual devotion and outstanding performances.

Besides, I would like to welcome Mr. Stephen Sun to join our board. With his extensive working experience in the Mainland before, I am sure he can contribute greatly in providing the needed guidance for the Home.

As I said in my last report, I have seen changes going along with success at our Zhaoqing Elderly home. I am confident that our staff team will keep on working out the best for the elderly under our care.

GARY K M YAU, CHAIRMAN BOARD OF DIRECTORS





# 院友及日間護理中心長者之年齡及性別分佈 AGE AND SEX DISTRIBUTION OF RESIDENTS AND ELDERLY USERS IN DAY CARE CENTRE

| 年齡<br>Age  | 性別<br>Sex | Housi | 之家<br>ng for<br>lderly | 護者<br>Care | き院<br>Home |    | 單位<br>iry Unit | Day | 理中心<br>Care<br>ntre | 總<br>To<br>Popu |      |
|------------|-----------|-------|------------------------|------------|------------|----|----------------|-----|---------------------|-----------------|------|
| Ü          |           | No    | %                      | No         | %          | No | %              | No  | %                   | No              | %    |
| 六十至六十九     | М         | 34    | 10.1                   | 13         | 4.3        | 0  | 0.0            | 3   | 4.3                 | 50              | 6.9  |
| 60 - 69    | F         | 34    | 10.1                   | 8          | 2.6        | 0  | 0.0            | 1   | 1.4                 | 43              | 5.9  |
| 七十至七十九     | М         | 42    | 12.5                   | 28         | 9.2        | 2  | 11.1           | 4   | 5.7                 | 76              | 10.4 |
| 70 - 79    | F         | 63    | 18.7                   | 22         | 7.2        | 1  | 5.6            | 2   | 2.9                 | 88              | 12.1 |
| 八十至八十九     | М         | 51    | 15.1                   | 34         | 11.2       | 2  | 11.1           | 13  | 18.6                | 100             | 13.7 |
| 80 - 89    | F         | 90    | 26.7                   | 91         | 29.9       | 6  | 33.3           | 30  | 42.9                | 217             | 29.8 |
| 九十或以上      | М         | 7     | 2.1                    | 19         | 6.3        | 0  | 0.0            | 3   | 4.3                 | 29              | 4.0  |
| 90 or over | F         | 16    | 4.7                    | 89         | 29.3       | 7  | 38.9           | 14  | 20.0                | 126             | 17.3 |
| 總數         | М         | 134   | 39.8                   | 94         | 30.9       | 4  | 22.2           | 23  | 32.9                | 255             | 35.0 |
| Total      | F         | 203   | 60.2                   | 210        | 69.1       | 14 | 77.8           | 47  | 67.1                | 474             | 65.0 |





2017-2018 Annual Report

# 院友入住院舍前之居住狀況 PRIOR LIVING CONDITION OF RESIDENTS

|  | 老人之家<br>Housing for the<br>Elderly |       |     | 護老院<br>Care Home |    | <sup>褎單位</sup><br>ary Unit | 總人數<br>Total<br>Population |       |
|--|------------------------------------|-------|-----|------------------|----|----------------------------|----------------------------|-------|
|  | No                                 | %     | No  | %                | No | %                          | No                         | %     |
| 獨居<br>Living Alone                                   | 84                                 | 24.9  | 47  | 15.5             | 0  | 0.0                        | 131                        | 19.9  |
| 獨居(家人資助生活費)<br>Living Alone<br>(With Family Support) | 30                                 | 8.9   | 5   | 1.6              | 0  | 0.0                        | 35                         | 5.3   |
| 獨居(家人離棄)<br>Living Alone<br>(Abandoned by Family)    | 18                                 | 5.3   | 0   | 0.0              | 0  | 0.0                        | 18                         | 2.7   |
| 與家人同住<br>Living with<br>Immediate Family             | 176                                | 52.2  | 98  | 32.2             | 6  | 33.3                       | 280                        | 42.5  |
| 與親友同住<br>Living with Relatives                       | 14                                 | 4.2   | 1   | 0.3              | 0  | 0.0                        | 15                         | 2.3   |
| 住院<br>Living under Residential<br>Care               | 15                                 | 4.5   | 153 | 50.3             | 12 | 66.7                       | 180                        | 27.3  |
| 總數<br>Total  | 337                                | 100.0 | 304 | 100.0            | 18 | 100.0                      | 659                        | 100.0 |





# 院友及日間護理中心長者之行動能力狀況 MOBILITY CONDITION OF RESIDENTS AND ELDERLY USERS IN DAY CARE CENTRE

| 行動能力狀況<br>Mobility Condition                               | 老人之家<br>Housing for<br>the Elderly |       |     | 護老院<br>Care Home |    | 療養單位<br>Infirmary Unit |    | i理中心<br>Care<br>entre | 總人數<br>Total<br>Population |       |
|--|------------------------------------|-------|-----|------------------|----|------------------------|----|-----------------------|----------------------------|-------|
|  | No                                 | %     | No  | %                | No | %                      | No | %                     | No                         | %     |
| 行動自如<br>Fully Ambulant                                     | 319                                | 94.7  | 39  | 12.8             | 0  | 0.0                    | 17 | 24.3                  | 375                        | 51.4  |
| 用輔助器行動<br>(柺杖、輔助儀)<br>Walk with Aids<br>(Cane, Quadripods) | 17                                 | 5.0   | 35  | 11.5             | 0  | 0.0                    | 27 | 38.6                  | 79                         | 10.8  |
| 用輔助器行動<br>Walk with Walking<br>Frame                       | 1                                  | 0.3   | 48  | 15.8             | 0  | 0.0                    | 9  | 12.9                  | 58                         | 8.0   |
| 不能行動<br>Wheelchair /<br>Chair-bound                        | 0                                  | 0.0   | 157 | 51.6             | 9  | 50.0                   | 17 | 24.3                  | 183                        | 25.1  |
| 完全臥床<br>Completely<br>Bed-bound                            | 0                                  | 0.0   | 25  | 8.2              | 9  | 50.0                   | 0  | 0.0                   | 34                         | 4.7   |
| 總數<br>Total  | 337                                | 100.0 | 304 | 100.0            | 18 | 100.0                  | 70 | 100.0                 | 729                        | 100.0 |





# 護老院院友及日間護理中心長者之健康狀況 HEALTH CONDITION OF RESIDENTS IN CARE HOME AND ELDERLY USERS IN DAY CARE CENTRE

| 護老院<br>Care Home<br>疾病                                 | 麗:<br>Lai<br>(Pop | Yiu  | 畢片<br>Father<br>Bui<br>(Pop | Sean<br>ke | 樂'<br>Lok<br>(Pop | Fu   | 療養<br>Infirma<br>(Pop | ry Unit | 日間護<br>Day(<br>Cer<br>(Pop | Care<br>ntre | 總人<br>Tot<br>(Pop | al   |
|--|-------------------|------|-----------------------------|------------|-------------------|------|-----------------------|---------|----------------------------|--------------|-------------------|------|
| Health Problems  | No                | %    | No                          | %          | No                | %    | No                    | %       | No                         | %            | No                | %    |
| 高血壓<br>Hypertension                                    | 51                | 71.8 | 147                         | 79.5       | 41                | 85.4 | 12                    | 66.7    | 48                         | 68.6         | 299               | 76.3 |
| 白內障<br>Cataract  | 29                | 40.8 | 59                          | 31.9       | 24                | 50.0 | 8                     | 44.4    | 25                         | 35.7         | 145               | 37.0 |
| 中風 / 腦血管病<br>Stroke or<br>Cerebrovascular<br>Disease   | 21                | 29.6 | 61                          | 33.0       | 20                | 41.7 | 6                     | 33.3    | 31                         | 44.3         | 139               | 35.5 |
| 心臟病<br>Heart Disease                                   | 14                | 19.7 | 39                          | 21.1       | 15                | 31.3 | 3                     | 16.7    | 13                         | 18.6         | 84                | 21.4 |
| 盆骨 / 大腿骨折<br>Fracture of Hip /<br>Femur                | 4                 | 5.6  | 30                          | 16.2       | 8                 | 16.7 | 6                     | 33.3    | 8                          | 11.4         | 56                | 14.3 |
| 慢性阻塞性<br>呼吸道疾病<br>Respiratory Tract<br>Disorder (COAD) | 4                 | 5.6  | 13                          | 7.0        | 4                 | 8.3  | 0                     | 0.0     | 3                          | 4.3          | 24                | 6.1  |
| 糖尿病<br>Diabetes Mellitus                               | 19                | 26.8 | 65                          | 35.1       | 16                | 33.3 | 7                     | 38.9    | 24                         | 34.3         | 131               | 33.4 |
| 關節炎<br>Arthritis                                       | 8                 | 11.3 | 32                          | 17.3       | 10                | 20.8 | 5                     | 27.8    | 13                         | 18.6         | 68                | 17.3 |
| 認知障礙症<br>Dementia                                      | 46                | 64.8 | 107                         | 57.8       | 21                | 43.8 | 16                    | 88.9    | 43                         | 61.4         | 233               | 59.4 |
| 柏金遜氏病<br>Parkinson's<br>Disease                        | 4                 | 5.6  | 15                          | 8.1        | 4                 | 8.3  | 3                     | 16.7    | 6                          | 8.6          | 32                | 8.2  |
| 骨質疏鬆<br>Osteoporosis                                   | 2                 | 2.8  | 15                          | 8.1        | 4                 | 8.3  | 2                     | 11.1    | 9                          | 12.9         | 32                | 8.2  |





# 老人之家院友之健康狀況 **HEALTH CONDITION OF RESIDENTS IN HOUSING FOR THE ELDERLY**

| 老人之家<br>Housing for the<br>疾病 Elderly                | 竹[<br>Chuk `<br>(Pop | Yuen | 寶 <sup>;</sup><br>Po L<br>(Pop | .am  | 小西<br>Siu Sa<br>(Pop | i Wan | 總人<br>Tot<br>(Pop: | al   |
|--|----------------------|------|--------------------------------|------|----------------------|-------|--------------------|------|
| Health Problems                                      | No                   | %    | No                             | %    | No                   | %     | No                 | %    |
| 高血壓<br>Hypertension                                  | 95                   | 63.3 | 49                             | 40.8 | 41                   | 61.2  | 185                | 54.9 |
| 白內障<br>Cataract                                      | 4                    | 2.7  | 22                             | 18.3 | 12                   | 17.9  | 38                 | 11.3 |
| 中風/心腦血管病<br>Stroke or Old Cerebrovascular<br>Disease | 5                    | 3.3  | 3                              | 2.5  | 6                    | 9.0   | 14                 | 4.2  |
| 心臟病<br>Heart Disease                                 | 16                   | 10.7 | 17                             | 14.2 | 10                   | 14.9  | 43                 | 12.8 |
| 盆骨/大腿骨折<br>Fracture of Hip / Femur                   | 0                    | 0.0  | 5                              | 4.2  | 3                    | 4.5   | 8                  | 2.4  |
| 慢性阻塞性呼吸道疾病<br>Respiratory Tract Disorder<br>(COAD)   | 2                    | 1.3  | 6                              | 5.0  | 4                    | 6.0   | 12                 | 3.6  |
| 糖尿病<br>Diabetes Mellitus                             | 36                   | 24.0 | 28                             | 23.3 | 18                   | 26.9  | 82                 | 24.3 |
| 關節炎<br>Arthritis                                     | 4                    | 2.7  | 5                              | 4.2  | 13                   | 19.4  | 22                 | 6.5  |
| 認知障礙症<br>Dementia                                    | 1                    | 0.7  | 1                              | 0.8  | 1                    | 1.5   | 3                  | 0.9  |
| 柏金遜氏病<br>Parkinson's<br>Disease                      | 0                    | 0.0  | 2                              | 1.7  | 0                    | 0.0   | 2                  | 0.6  |
| 骨質疏鬆<br>Osteoporosis                                 | 4                    | 2.7  | 42                             | 35.0 | 4                    | 6.0   | 50                 | 14.8 |





# 院友及日間護理中心長者之轉介來源 SOURCES OF REFERRAL OF RESIDENTS AND ELDERLY USERS IN DAY CARE CENTRE

| 轉介來源<br>Sources of Referral  | 老人之家<br>Housing for<br>the Elderly |       | 護老院<br>Care Home |       | 療養單位<br>Infirmary<br>Unit |       | 日間護理中心<br>Day Care<br>Centre |       | 總人數<br>Total<br>Population |       |
|--|------------------------------------|-------|------------------|-------|---------------------------|-------|------------------------------|-------|----------------------------|-------|
|  | No                                 | %     | No               | %     | No                        | %     | No                           | %     | No                         | %     |
| 社會福利署<br>Social Welfare Department                                   | 107                                | 31.8  | 304              | 100.0 | 18                        | 100.0 | 62                           | 88.6  | 491                        | 67.4  |
| 其他志願機構<br>Other Voluntary Agencies                                   | 124                                | 36.8  | 0                | 0.0   | 0                         | 0.0   | 0                            | 00    | 124                        | 17.0  |
| 獨立申請(包括內部轉介)<br>Independent Application<br>(Incl Internal Transfers) | 106                                | 31.5  | 0                | 0.0   | 0                         | 0.0   | 8                            | 11.4  | 114                        | 15.6  |
| 總數<br>Total  | 337                                | 100.0 | 304              | 100.0 | 18                        | 100.0 | 70                           | 100.0 | 729                        | 100.0 |





# 院友及日間護理中心長者之經濟狀況 **FINANCIAL CONDITION OF RESIDENTS** AND ELDERLY USERS IN DAY CARE CENTRE RESIDENTS

|  | 老人之家<br>Housing for<br>the Elderly |      |     | 護老院<br>Care Home |    | 療養單位<br>Infirmary Unit |    | 日間護理中心<br>Day Care<br>Centre |     | 人數<br>tal<br>lation |
|--|------------------------------------|------|-----|------------------|----|------------------------|----|------------------------------|-----|---------------------|
|  | No                                 | %    | No  | %                | No | %                      | No | %                            | No  | %                   |
| 綜合社會保障援助金<br>CSSA  | 197                                | 53.2 | 50  | 13.9             | 0  | 0.0                    | 0  | 0.0                          | 247 | 30.2                |
| 綜合社會保障援助金<br>(殘疾程度100%)<br>CSSA<br>(100% Disabled)               | 3                                  | 0.8  | 136 | 37.7             | 13 | 72.2                   | 1  | 1.4                          | 153 | 18.7                |
| 綜合社會保障援助金<br>(需要經常護理)<br>CSSA (Requiring<br>Constant Attendance) | 1                                  | 0.3  | 2   | 0.6              | 0  | 0.0                    | 2  | 2.9                          | 5   | 0.6                 |
| 長者生活津貼<br>(OALA)   | 60                                 | 16.2 | 56  | 15.5             | 4  | 22.2                   | 30 | 42.9                         | 150 | 18.3                |
| 高齢津貼 OAA   | 32                                 | 8.6  | 15  | 4.2              | 0  | 0.0                    | 8  | 11.4                         | 55  | 6.7                 |
| 傷殘津貼 DA  | 2                                  | 0.5  | 47  | 13.0             | 1  | 5.6                    | 24 | 34.3                         | 74  | 9.0                 |
| 高額傷殘津貼 HDA   | 2                                  | 0.5  | 0   | 0.0              | 0  | 0.0                    | 2  | 2.9                          | 4   | 0.5                 |
| 由家人 / 親友援助<br>Family / Relatives<br>Support                      | 28                                 | 7.6  | 49  | 13.6             | 0  | 0.0                    | 3  | 4.3                          | 80  | 9.8                 |
| 退休金<br>Retirement Fund   | 5                                  | 1.4  | 6   | 1.7              | 0  | 0.0                    | 0  | 0.0                          | 11  | 1.3                 |
| 自我供養<br>Self - finance   | 40                                 | 10.8 | 0   | 0.0              | 0  | 0.0                    | 0  | 0.0                          | 40  | 4.9                 |



2017-2018 Annual Report

# 單位活動次數 **TOTAL FREQUENCY OF ACTIVITIES**

(由二零一七年四月一日至二零一八年三月三十一日) (FROM 1 APRIL 2017 TO 31 MARCH 2018)

|                                     | 活動<br>Activities  | 老人之家<br>Housing for<br>the Elderly | 護老院及<br>療養單位<br>Care Home and<br>Infirmary Unit | 日間護理<br>中心<br>Day Care<br>Centre |
|-------------------------------------|---|------------------------------------|---|----------------------------------|
| 社交性:<br>Social:                     | 生日會、歡迎會,節日慶祝,學生、社會服務團體、民間社團及私人公司定期探訪birthday parties, welcoming parties; festival celebrations; regular visits from students, members of social service agencies, private clubs and business firms  | 179                                | 685   | 37                               |
| 康樂性:<br>Recreational:               | 文娛活動如電影、影碟、粵劇及舞蹈欣賞,<br>戶外活動,遊覽各風景區,酒樓飲茶及午<br>膳,各種不同類型之興趣小組<br>cultural programmes like films, VCDs/DVDs,<br>operas, dramas, dances and carnivals;<br>excursions; field trips; sightseeing; eating<br>out; various interest groups and classes | 540                                | 486   | 65                               |
| 復康性:<br>Rehabilitative:             | 早操,以個別或小組形式舉行之復康及現實認知訓練的活動、懷舊小組、硬地滾球及魔力橋活動morning exercises; individual and group exercises for rehabilitation, reality orientation training, reminiscence classes, Boccia activities and Rummikub groups                                     | 2160                               | 5179  | 1287                             |
| 教育性:<br>Educational:                | 營養及健康講座,醫療及牙齒諮詢,讀報,<br>道路安全講座,防火演習,各類宗教活動<br>nutrition & health talks; medical & dental<br>consultations; newspaper reading; road<br>safety talks; fire drills; religious programmes  | 151                                | 802   | 18                               |
| 發展性:<br>Developmental:<br>* 註:數據是以活 | 院友會議,小組活動如園藝,書法,繪畫及手工藝班,服務院舍及社區之老人義工 residents' council meetings; group activities like gardening, calligraphy, painting and other handicraft classes; elderly volunteers serving the homes and the community                                 | 1045                               | 559   | 5                                |

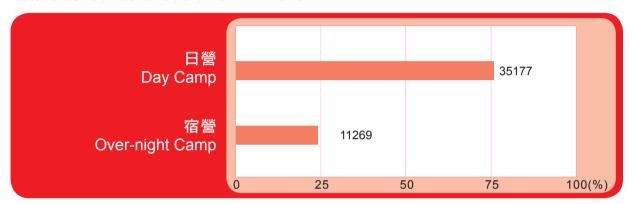
Remarks – data refers to number of meetings for activities.





# 樟木頭老人度假中心 CHEUNG MUK TAU HOLIDAY CENTRE FOR THE ELDERLY

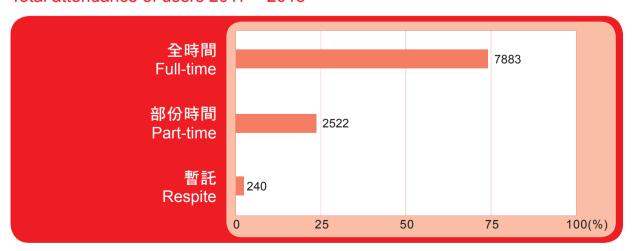
2017 – 2018 使用率 Total attendance of users 2017 – 2018



總人次 Total: 46446

# 日間護理中心 DAY CARE CENTRE

2017 – 2018 使用率 Total attendance of users 2017 – 2018



總人次 Total: 10645

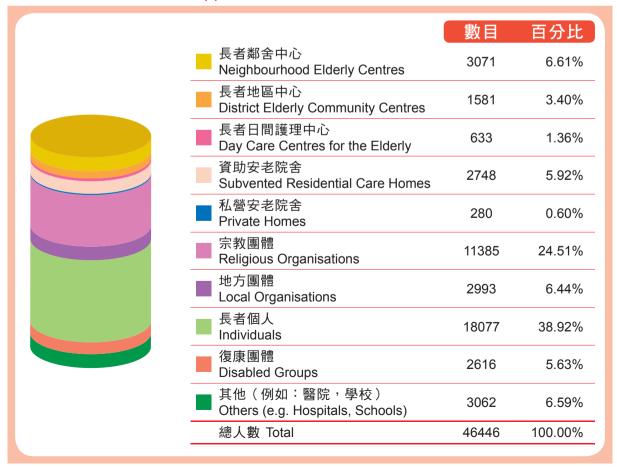


# **樟木頭老人度假中心** CHEUNG MUK TAU HOLIDAY CENTRE FOR THE ELDERLY

營友類別 Users' Category



### 團體來源 Sources of Applications

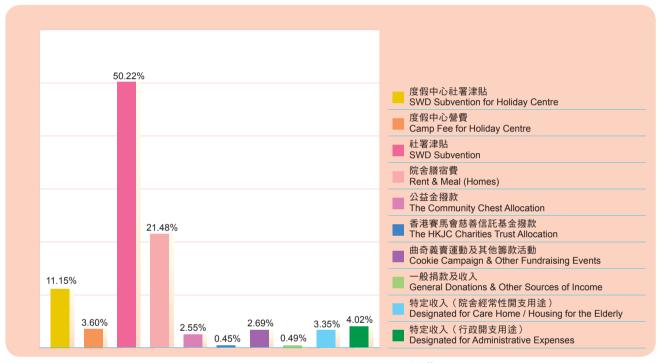




# 伸手助人協會二零一七年至二零一八年度經常性收支狀況 **INCOME AND EXPENDITURE (RECURRENT) FOR 2017 - 2018**

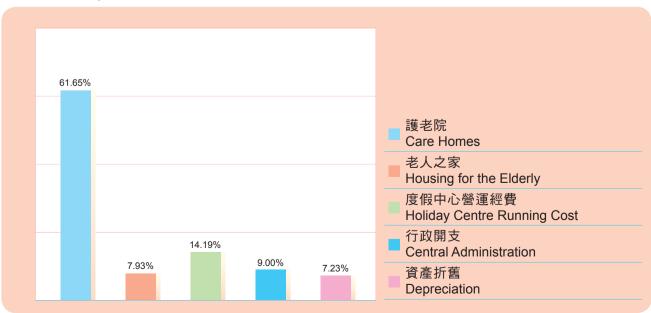
(由二零一七年四月一日至二零一八年三月三十一日) (FROM 1 APRIL 2017 TO 31 MARCH 2018)

#### 收入 Income

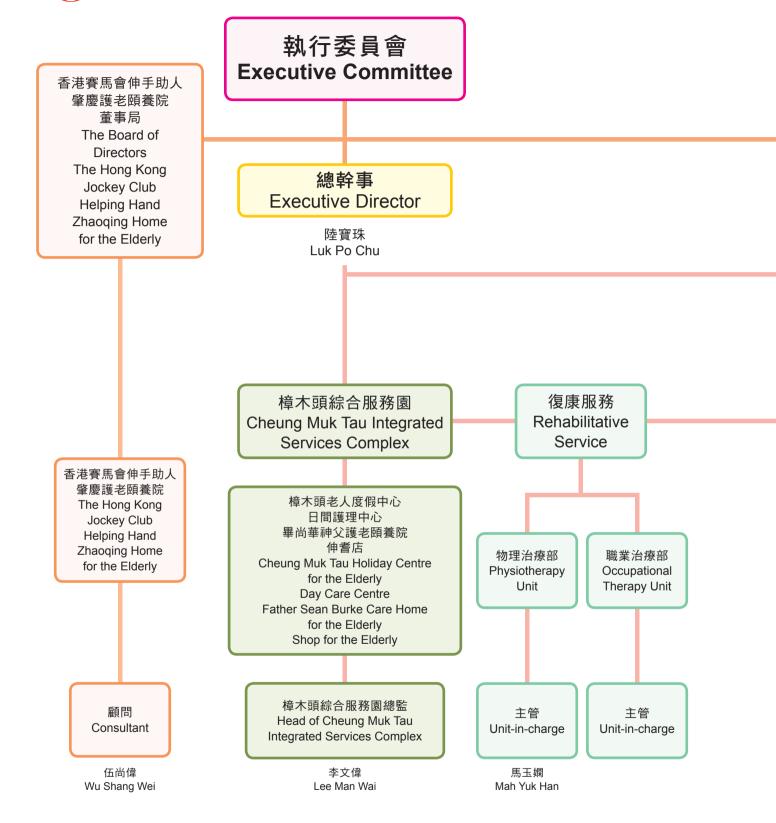


總收入 Total Income: HK\$128,018,901

## 支出 Expenditure



總支出 Total Expenditure: HK\$141,752,357

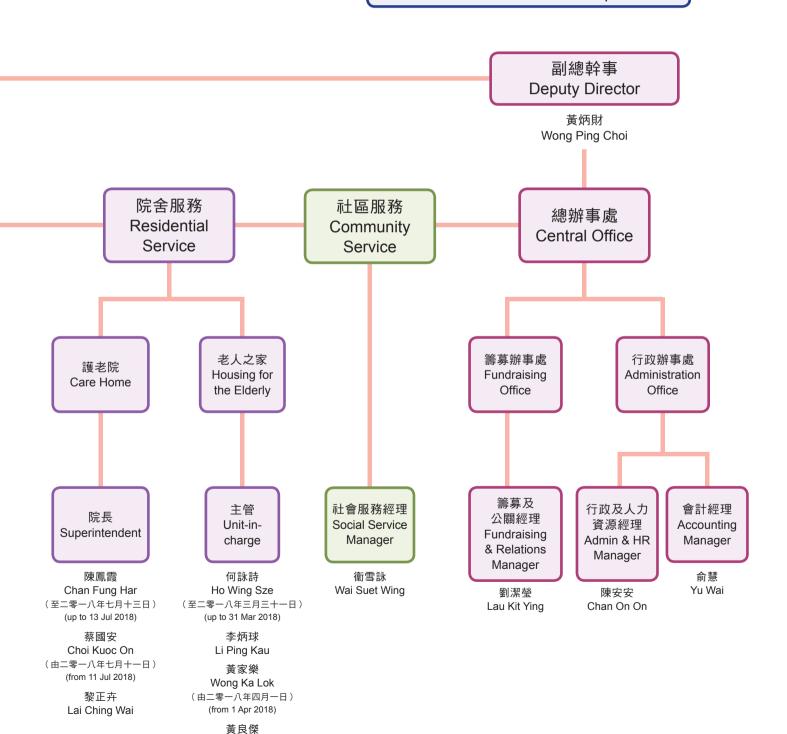


# 項目發展委員會 Project Development Subcommittee

#### 樟木頭綜合服務管理委員會

Cheung Muk Tau Integrated Services Management Subcommittee

醫療及衞生小組 Medical & Health Group



Wong Leung Kit

We Care for the Elderly 愛心護老·助享耆年

# 二零一八年度伸手助人協會之保多康曲奇義賣運動 — Helping Hand HealthBank Cookie Campaign 2018 —



本會榮幸邀得2017年度香港小姐冠、亞、季軍出席假希慎廣場舉行的曲奇開售禮。 We were honoured with the presence of three of the Miss Hong Kong 2017 winners at our Hysan Place Cookie Day launch.



平首小村別風感利來廣播及八音可懷朴柏布尤生的無力 襄助,還有一眾演藝嘉實的熱心參與。 We were also much obliged to Metro Broadcast and the Master of Ceremonies Mr William Lam for their help, and

all of the participating artistes for their support.



曲奇義賣運動的成功實在有賴一眾售餅院友的功 勞,本會謹此致敬!

Our Cookie Campaign would not be a success without the efforts of our elderly sellers and we would like to extend them a big thank you!



我們亦感謝其他企業 義工及家庭一同加入 義賣行列。

Thanks also go to other corporate volunteers and families for joining the selling teams.





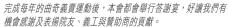
在點販的支持下,現在大家可以於 任何時間透過其自動售賣機購買本 會的熊貓。

Now you can buy our pandas anytime as DIM VEND is helping out to sell through their vending machines throughout the year!



感謝所有支持「曲奇轉贈行動」的善長,讓本會得以為院友及其他有需要的社群帶來雙重祝福。

Our heartfelt thanks to all donors who allowed us to bring double benefits to both our elderly and other needy groups under the "Double the Giving" scheme.



Every year our Thank-you Lunch after the Cookie Campaign serves as a great opportunity for us to show our appreciation to our elderly, volunteers and sponsors for their contributions.



### 院舍活動 Home Activities



第十四屆「全港長者硬地滾球大賽」於八月三十日假 將軍湊體育館順利舉行。我們十分榮幸邀得西貢區議 會周賢明議員、硬地滾球運動員梁育榮先生、省善真 堂社會服務有限公司副主席周慶生先生及董事梁玉書 先生蒞臨頒獎,並同質眾得獎健兒獲得佳績。

Our 14th "Hong Kong Boccia Competition for the Elderly" was held successfully on 30 August at Tseung Kwan O Sports Centre. We were honoured to have Mr Francis Chau, BBS, MH, Member of Sai Kung District Council, Mr Yuk-wing Leung, Boccia Player, Mr Hing-sang Chow, Vice Chairman and Mr Herbert Leung, Director of Shang Sin Chun Tong Community Services Ltd respectively presenting awards to our energetic elders.







動物醫生及藝人江美儀小姐於新春帶同一班活潑可愛的「小醫生」探訪院友,院友欣喜萬分。

Doctor Pet and Artiste Miss Elena Kong visited our residents during Chinese New Year. Our residents were thrilled to meet the super lovely little "doctors".



院友一起到素有「荃灣女人街」之稱的鱟地坊購物,滿載而歸。

Residents enjoyed shopping at Hau Tei Square – the "Ladies Market" in Tsuen Wan.

「愛老大使」計劃獲得由獅子會舉辦的「香港十大優質 社會服務獎2017」,實在令人鼓舞。

頒獎典禮於去年六月舉行,「愛老大使」及本會代表與 「獅姐」們合照留念。

Our "Helping Angel Project" won the award for "Hong Kong Ten Outstanding Community Services 2017" organized by the Lions Clubs and the Award Ceremony was held last June.

We Care for the Elderly 愛心護老·助享耆年

## 院舍活動 Home Activities

院友結伴同遊天際100 香港觀景台;從高處鳥 瞰的維港景色,真是令 人嘆為觀止呢!

Residents were amazed to see the incredible view of Victoria Harbour from the sky100 Hong Kong Observation Deck.





院友與家屬一起到訪賽馬會「生命·歷情」體驗館,並參加一個60分鐘的互動歷程;再思從「出生」到「年老」不同階段的人生路程,很有得著。

Residents and their families visited the Jockey Club Life Journey Centre and experienced an insightful 60minute interactive journey of life together.



院友義工分組幫忙打理院舍不同事 務,一起努力為大家維持一個舒適 整潔的家。

Residents take up different duties voluntarily to serve and maintain a cozy and tidy home for each other.



院友難得能一起打邊爐,看見滿桌美食,大快朵頤。

Residents enjoyed hot pot together – hmm... completely happy and satisfied!



院友參加香港專業教育學院(葵涌)健康科技中心的健康講座,齊齊學習 飲食均衡的保健知識。

Residents joined the health talk on balanced diet at the Health Tech Centre of the Hong Kong Institute of Vocational Education (Kwai Chung).



年度大旅行中,院友與家人 暢遊海洋公園,濟濟一堂, 樂也融融。

Residents had a wonderful time together with their families at Ocean Park in their annual outing.

## 院舍活動 **Home Activities**



大年初一,院友和院舍同工聚首拜年,又一起享用年糕慶祝新年,熱 鬧溫馨。

Our residents and staff joined having the new year puddings together on the first day of Lunar New Year.



一眾義工落力參與由玉清慈善基金受託人法團慷慨贊助之「愛心互傳送」社區服務計劃 2017,齊心為有需要的社區長者送上糧油禮品及關愛。

Volunteers joined visit the community elders together with foodstuffs under the "Love Concern Project" 2017" sponsored by The Incorporated Trustees of Yuk Ching Charity Trust.



「第六屆跨境養老服務研討會」參加者於去年12月到訪本會肇慶護 老頤養園。除參觀院舍設施外,亦與本會同工互相交流兩地的安老服

Participants of "The 6th Cross-Border Elderly Care Seminar" visited our Zhaoqing Home for the Elderly last December.



院友與年青義工一起創作手指畫,互相交流學習,格外愉快。 Residents had a good time making fingerprint painting with some young volunteers together.









承蒙海通國際慈善基金熱心贊助,本會2017-2020 年度主題「彩色生命・圓滿人生」啟動禮-「喜越人 生體驗日」於5月20日順利舉行。透過不同形式的活 動,希望能啟發長者反思生命的價值,並從而鼓勵他 們活出更積極和圓滿的人生。

Sponsored by Haitong International Charitable Foundation Ltd, the opening ceremony of our 2017-2020 Year Theme "Life Well Lived" - "Life Well Lived Sharing Day" was held on 20 May successfully. A series of workshops and programmes concerning life and death had been set up for our elderly participants with an aim to encourage them to live a happier and more prosperous life.

# 香港賽馬會伸手助人肇慶護老頤養院

## \_\_\_The Hong Kong Jockey Club Helping Hand Zhaoqing Home for the Elderly\_\_\_\_



去年九月,澳門敬老總會義工親臨肇慶探訪院友,大家互相交流,互送關心。 Volunteers from Respect Senior General Association of Macao visited our residents graciously with performances last September.



院友結伴暢遊綠海生態園,除賞花探田,也順道學習一些有關無公害農業的知識。 Residents enjoyed the beautiful scenery in Lu Hai Ecological Park and learnt more eco tips about the pollution-free vegetables.



威官治療室內,智樂軒院友嘗試用不同的樂器來放鬆心情,舒緩情緒,同時享受音樂帶來的樂趣。

Our residents with dementia tried using various music instruments as an enjoyable tool to relax their emotions in the sensory room.



院友相約每天早晨一起練習「八段錦」,大家都神采奕奕。 Residents practised the Eight Brocade Exercise together every morning.



院友在「園中園」悠閒對弈,不亦樂乎。 Residents enjoyed playing chess in the garden leisurely.



運動會中,院友積極參與各項競技,盡情玩樂! In the sport day, residents did their best to play the games and most of all, to have fun!

# 老人度假中心 Holiday Centre for the Elderly ...



承蒙「賽馬會齡活城市計劃」熱心贊助,「故事人生·精彩一生」活動已經順利完成。 是次活動之義工嘉許禮於去年六月在馬鞍山廣場舉行;而當日現場亦展出了多本長者的「生命故事冊」供公眾 人士欣賞。

The "Story of My Life" programme sponsored by Jockey Club Age-friendly City Partnership Scheme was completed successfully. The Volunteer Appreciation Ceremony was held at Ma On Shan Plaza last June, and all the elderly story books were exhibited for public perusal.







由「賽馬會齡活城市」計劃贊助,專為長者而設之「埔訊」手機程式正式推行。「埔訊」旨在為長者設立一個資訊交換平台,並提供多樣化的大埔區遊玩資料供長者參考,包括適合長者遊覽的景點、營地及餐廳。

今年二月,獻活大使於大埔舉辦宣傳活動,另又於香港電台第五台節目上積極向大眾推廣,希望能讓更多長者認識「埔訊」,同時鼓勵他們可多些到大埔遊玩。 Sponsored by Jockey Club Age-friendly City Partnership Scheme, "Tai Po App" is a newly developed mobile app which aims to provide various age-friendly facility and sightseeing information about Tai Po for the elderly.

In February, our Age-friendly Ambassadors joined promoting the App on a RTHK Radio 5 program and a roadshow in Tai Po respectively.





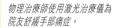
今年三月,中心於馬鞍山市集擺放攤位售賣義工自製的手工藝品,「度假兵團」落力協助。 Our Holiday Centre Volunteer Group joined selling handmade products in the Ma On Shan Weekend Market in March

## 復康服務 **Rehabilitative Services**



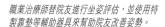
物理治療師指導院友使用由萬瑞庭 慈善基金捐贈的油壓式站立架,讓 院友可安全地鍛鍊腿部耐力。

Physiotherapist taught our resident in using the Hydraulic Standing Frame donated by the Van Zuiden Charity Trust to conduct his lower limb endurance training exercise safely.



The Laser Therapy Machine is applied for the relief of resident's hand pain condition.





Occupational therapist conducted sitting assessment for our resident to improve his posture by using some adaptive device such as tailor-made foam pads.



院友一起參與手眼協調訓練小組以提 升專注力及改善上肢功能。

Our residents took part in the Eye-hand Coordination Training Group with the aim of increasing their attention span and improving their upper limb function.





長者難得到工展會逛逛;除可盡情購物外,能於不同攤位試食其實也很開心! Elders had great fun shopping and food sample tasting at the Hong Kong Brands and Products Expo.



長者專心學習摺紙風車;色彩繽紛的風車讓人心情愉快。 Elders were concentrated in learning how to make the colourful windmills step by step.





# 展望未來 Looking upon the future



在政府推行之「私人土地作福利用途特別計劃」下,本會將於「樟木頭綜合服務園」內興建一所新的護理安老院,為二百位有需要的長者提供持續照顧護理服務。

We will build a new residential care home for the elderly at our "Cheung Muk Tau Integrated Service Complex" to provide continuum of caring services for 200 needy elders under the Government "Special Scheme on Privately Owned Sites for Welfare Uses".

# 護愛延伸 祝福綿延 Spread Love Share Blessings



# 服務發展里程碑 Service Development Milestone 2009 - 2018

# 2009

「綜合長者護老頤養院計劃」 於七月正式動工。

The "Combined Elderly Home" commenced site work in July.

# 2010

正式參加了社會福利署的「整筆撥款津助制度」。

Joined the Social Welfare Department "Lump Sum Grant Subvention System" formally. 2011



「畢尚華神父護老頤養院」落成啟用;本會三所護老院(澤安、 葵盛西及大窩口)的院友於年中陸續遷入新院舍居住。新院舍共 設有二百一十二個宿位,為長者提供持續照顧的安老院舍服務。 "Father Sean Burke Care Home for the Elderly" was opened, and the residents of our three care homes (Chak On, Kwai Shing West and Tai Wo Hau) moved into the new home in the middle of the year. With 212 places in total, it provides continuum of care services to our elders.

# 2012 +

設於老人度假中心內之「日間護理中心」落成啟用,為40位沙田及馬鞍山區的長者提供全面的日間護理服務。

Our "Day Care Centre" in the Holiday Centre was opened. It provides comprehensive day care services for 40 elders living in Shatin and Ma On Shan districts.



關懷慰問,加強鄰里間的聯繫,共建友善社區。

"Hot Meal Ambassador" Project was introduced. Hot meals for lunch were being delivered to the unprivileged elders living alone in the community by our capable elders. Together with visits these elders shared friendship and care, and thus their neighborhood network was strengthened and a more friendly community was built.

2013



首次推行「愛老大使」計劃,培訓一班有能力的長者協助照顧及關懷護老院內身體較弱的長者;並鼓勵有能力的長者盡展所長,貢獻社會,同時體弱的長者也能受惠。此項計劃其後於二零一七年獲得由獅子會頒發的「香港十大優質社會服務獎」,成績令人鼓舞。

"Helping Angel" Project was firstly implemented. Capable elders were trained to take care of frail elders living at our care homes so that they could continue contribute by serving those who were much in need. Both capable and frail elders were benefited by this project, and more encouraging was that it won the award for "The Hong Kong Ten Outstanding Community Services" organized by the Lions Clubs in 2017.

# +2014

政府於六月正式推行「廣東院舍住宿照顧服務試驗計劃」。「肇慶護老頤養院」是其中一間由香港非政府機構在廣東營辦的安老院舍,讓已在中央輪候冊等候入住資助護理安老宿位的香港長者可選擇入住。

The "Pilot Residential Care Services Scheme in Guangdong" was implemented in June by the Government. Our "Zhaoqing Home for the Elderly" was one of the residential care homes operated by non-governmental organizations of Hong Kong in Guangdong, provides an option for those elders who are on the Central Waiting List for subsidized care and attention places to choose.

# **→ 2015-2016**

就政府提出的「私人土地作福利用途特別計劃」,我們謹慎地籌劃於「樟木頭綜合服務園」新建一所設有二百個宿位之「持續照顧護老院舍」。

The construction of a new 200 bed "Continuum of Care Home" at our "Cheung Muk Tau Integrated Service Complex" under the Government "Special Scheme on Privately Owned Sites for Welfare Uses" was being carefully planned.

# 2015-2017 +





為配合與日俱增的服務需要,我們為「肇慶護老頤養院」增建了數項設施,包括醫療暨復康中心、綜合活動禮堂、新迎賓館及「親恩閣」餐廳。

To cope with the increasing service need, we have upgraded facilities at our "Zhaoqing Home for the Elderly" with the establishment of a Medical cum Rehabilitative Centre, Multi-purpose Hall, New Visitor's Lodge and "Qing En Ge" Restaurant.

# 沿途有您們同行 我們一起再走過 收穫甚豐的十年

Another wonderful 10 years
Walking hand in hand with you

# +2018

「麗瑤白普理護老院」自二零一七年底進行大型修 葺工程。當工程完成後,院舍將改名為「伸手助人 協會維拉荻茜麗瑤護老院」。

Renovation work has been carried out at "Lai Yiu Bradbury Care Home" since the end of 2017. The home will be renamed as "Helping Hand Vera R Desai Lai Yiu Care Home" afterward.

本會近年積極發展及推動多個社區活動計劃,成績有目共睹,並確實證明了香港長者對老人之家「共住模式」的需求及其優點。這模式能充分利用有限的房屋資源,聚居一班年輕且有能力的長者,積極推動他們參與社區活動及建設,發揮所長。一方面有助長者友善社區的發展,另一方面有利長者繼續於社區生活,貫徹政府推行「居家安老為本,院舍照顧為後援」的政策方針。

本會以自負盈虧模式堅持營運老人之家近三十年,倡導及示範實踐此模式的可行之處,不斷倡議政府重新考慮分配資源開發同類服務,為「共居模式」的長者住宿服務提供實証的參考。

We have achieved quite a remarkable success in many different community projects that were developed and implemented for the elders in recent years. We can see that the "co-living" model of our housing for the elderly services does give benefits to the community, and also its high demand among the elderly population in Hong Kong. This model can optimize the use of the existing limited housing resources. With the staying together of a group of younger and capable elders, we may maximize their potential in serving the community as well. It helps strengthen an age-friendly community networks while the elders can continue living in the community, and thus the Government "ageing in place as the core, institutional care as back-up" policy can be put into practice.

Our housing for the elderly service has been operated on self-financing basis without any government subvention for 30 years. The service model has demonstrated its advantages, feasibility and a workable solution for ageing in place active ageing. We urged the Government to reconsider the allocation of resources to this kind of service for future development to meet the needs of the ageing population.



(1) Helping Hand Lai Yiu Bradbury Care Home 伸手助人協會 —— 麗瑤白普理護老院

- (2) Helping Hand Hongkong Bank Foundation Lok Fu Care Home
- 伸手助人協會 —— 滙豐銀行基金樂富護老院
- (3) Helping Hand Chuk Yuen (North)

  Jockey Club Housing for the Elderly
- 伸手助人協會 —— 竹園北邨賽馬會老人之家
- (4) Helping Hand Po Lam

  Jockey Club Housing for the Elderly
- 伸手助人協會 —— 寶林賽馬會老人之家
- (5) Helping Hand Siu Sai Wan
  Jockey Club Housing for the Elderly
- 伸手助人協會 —— 小西灣賽馬會老人之家

- (6) Helping Hand Cheung Muk Tau Integrated Services Complex
  - Cheung Muk Tau Holiday Centre for the Elderly
  - Cheung Muk Tau Holiday Centre for the Elderly: Day Care Centre
  - Father Sean Burke Care Home for the Elderly
  - Shop for the Elderly

- 伸手助人協會 —— 樟木頭綜合服務園
  - 樟木頭老人度假中心
  - 樟木頭老人度假中心: 日間護理中心
  - 畢尚華神父護老頤養院
  - 伸耆店

(7) Helping Hand Central Office

伸手助人協會 —— 總辦事處



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Mr Colman Wong

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(from 11 Jul 2018)

Ms CHAN Fung-har

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Ms HO Wing-sze, Ricky

(up to 31 Mar 2018)

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# THE HONG KONG JOCKEY CLUB HELPING HAND ZHAOQING HOME FOR THE ELDERLY

Fushou Terrace, Baitu, Gaoyao, Zhaoqing City Guangdong, PRC

Consultant Mr WU Shang-wei

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| Harbour Grand Kowloon Health Plus Magazine Hoe Hin Pak Fah Yeow Manufactory Ltd Hong Kong Gold Coast Hotel Hong Kong Housing Authority and Housing Department - Lai Yiu Estate - Lok Fu Estate - Chuk Yuen Estate - Po Lam Estate - Siu Sai Wan Estate Island Pacific Hotel Hong Kong Jebsen & Co Ltd Jenston Works Company Ltd Kimberly Clark (HK) Ltd King & Wood Mallesons Louis Vuitton Maxim's Caterers Ltd MinterEllison Morinda Hong Kong Ltd Nameson Group New World First Bus Services Ltd PCCW – Yellow Pages Rena Creative Products Ltd Sadhu Vaswani Centre Ltd SEB Asia Ltd Sheraton Hong Kong Hotel & Towers Silka Hotels Group Sino Hotels Society for the Prevention of Cruelty to Animals (Hong Kong)   |       |  |
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| King & Wood Mallesons Louis Vuitton Maxim's Caterers Ltd MinterEllison Morinda Hong Kong Ltd Nameson Group New World First Bus Services Ltd PCCW – Yellow Pages Rena Creative Products Ltd Sadhu Vaswani Centre Ltd SEB Asia Ltd Sheraton Hong Kong Hotel & Towers Silka Hotels Group Sino Hotels Society for the Prevention of Cruelty to Animals (Hong Kong)   |       | ·  |
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| Morinda Hong Kong Ltd Nameson Group New World First Bus Services Ltd PCCW – Yellow Pages Rena Creative Products Ltd Sadhu Vaswani Centre Ltd SEB Asia Ltd Sheraton Hong Kong Hotel & Towers Silka Hotels Group Sino Hotels Society for the Prevention of Cruelty to Animals (Hong Kong)  |       | Maxim's Caterers Ltd                             |
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| New World First Bus Services Ltd PCCW – Yellow Pages Rena Creative Products Ltd Sadhu Vaswani Centre Ltd SEB Asia Ltd Sheraton Hong Kong Hotel & Towers Silka Hotels Group Sino Hotels Society for the Prevention of Cruelty to Animals (Hong Kong)  |       | Morinda Hong Kong Ltd                            |
| PCCW – Yellow Pages Rena Creative Products Ltd Sadhu Vaswani Centre Ltd SEB Asia Ltd Sheraton Hong Kong Hotel & Towers Silka Hotels Group Sino Hotels Society for the Prevention of Cruelty to Animals (Hong Kong)   |       | Nameson Group                                    |
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戴戴謝羅羅譚譚譚關蘇蘇特順健媛惠永笑繽凱文兆朗龍華儀英達虹虹傑璐敏先先先女女先小女先女女生生生士士

#### Companies, Institutions & Organisations

Amway Hong Kong Ltd Asiaray Advertising Media Ltd

AWA Hong Kong bigboXX.com Bloomberg LP Charitable Choice Ltd

Chau Ku & Leung Architects & Engineers Ltd

CLSA Ltd

Community College of City University

Community Connections Creative Tomco Ltd Department of Health Diocesan Girls' School Food and Health Bureau

Giving Love Glenealy School

Haitong International Charitable Foundation Ltd

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**HKCSS WiseGiving Ltd** 

Hong Kong Institute of Vocational Education

(Kwai Chung)

Hospital Authority Community Geriatric

Assessment Team

HSBC Trustee (Hong Kong) Ltd

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Lions Club of Central Manulife (International) Ltd MassMutual Asia Ltd Master Franchise Group Ltd

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Morgan Stanley Asia Ltd NHT Global Hong Kong Ltd

**Quarry Bay School** 

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Social Welfare Department

St Johannes College (Primary Section)

Sunrider International (HK) Ltd. The Bank of New York Mellon

The Community Chest of Hong Kong The Hong Kong Council of Social Service The Hong Kong Girl Guides Association

The Hong Kong Jockey Club
The Hong Kong Observation Wheel
USA Girl Scouts – Hong Kong

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Yoki Dance

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大老闆物業代理

中文大學醫學院

中華基督教會基灣小學

中環海濱扶輪社天主教聖博德堂

天神嘉諾撒書院

太平洋會

化 北將軍澳家庭綜合服務中心 伊斯蘭鮑伯濤紀念小學 印度團體及國際學校 安徒生會竹園中心 竹園之友義工隊

何文田山扶輪社 佛香講堂

佛教青年協會 利民會友樂坊 匤智會小西灣工場 到診註冊醫生 (VMO)

幸運SING 明心大藥房 明愛馬鞍山中學 明愛黃耀南中心

明愛筲箕灣家庭綜合服務中心

東華三院張振興書院

東華三院藝進綜合職業復康中心 -

外展及零售服務

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金鋒集團

長沙灣平安福音堂

青年會書院

保良局莊啟程耆暉中心

度假兵團

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將軍澳青少年綜合服務中心

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香港言語及吞嚥治療中心

香港青少年培育會陳南昌紀念學校

香港浸會大學 香港培道中學

香港專業教育學院(葵涌) 香港許氏兄弟慈善有限公司 香港聖約翰救護機構救傷隊

香港警務處黃大仙警區警民關係組

海天堂有限公司 素食一家 荃灣青年會內地義務工作服務團

荃灣浸信會 荔景天主教中學 馬鞍山浸信會

高要區直屬機關工作委員會

健康工房 動物醫生 唱聚同學會 啤老師音樂教室 基督教全頌救恩會

基督教佈道中心樂富幼稚園

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菲仕蘭(香港)有限公司

週末狂舞

雅居物業服務管理有限公司

匯豐中樂組 匯豐銀行義工隊 愛心義工舍

新世界愛心義工隊

新生精神康復會竹園宿舍

新地義工Team力量

新創建「愛心聯盟」義工隊 楊玉光慈善基金有限公司

義務工作發展局 義務工作發展局 聖公會基德小學

聖心書院

聖博德天主教小學

聖博德學校

聖德肋撒醫院護士學校 歌士的 × 夢飛翔色士風樂團

翠竹樂韻 肇慶市民政局

肇慶市老齡工作委員會

肇慶市社工同心工作服務中心

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肇慶市高要區白土鎮華語幼稚園 肇慶市端州區清韻軒形象店

廣同興香莊

廣東省社會福利服務中心

德信學校

樂富禮賢會幼稚園

衛生署筲箕灣長者健康中心

寶林浸信會白普理長者鄰舍中心

獻心義工團 耀陽行動



We would like to send our heartfelt thanks to the following companies, groups and individuals who generously sponsored and supported our Helping Hand HealthBank Cookie Campaign 2018.

**Principal Sponsor** 

HealthBank (Twin Wealth Biotech Ltd)

**Privileged Sponsor** 

Green Huge Ltd

**Caring Sponsors** 

CHICKS (Chun Au Knitting Factory Ltd)

EJE (Hong Kong) Holdings Ltd

Haitong International Securities Group Ltd

Yifung Holdings Ltd

**Other Sponsors & Supporters** 

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Sai Kung & Clearwater Bay Magazine

Saint Honore Cake Shop Ltd

Sisters BeautyPro Southside Magazine The Privilege Club Services The "Star" Ferry Co Ltd

The Kowloon Motor Bus Co (1933) Ltd

William Chan Design (HK) Ltd

Wofoo Foundation Ltd Wofoo Social Enterprises

We would like to express our gratitude for all **cookie buyers and sellers** as well as the following **companies**, **groups and individuals** for their contribution in our **Helping Hand HealthBank Cookie Campaign 2018**.

**Selling Outlets** 

Advance Castle Investment Ltd AEON Stores (Hong Kong) Co Ltd

Art Full Resources Ltd

Central Plaza

Central Plaza Management Co Ltd

Citywalk

Citywalk Management Company Ltd

Fortune City One

Good Focus Holdings Ltd

Goodwell-fortune Property Services Ltd

Hang Lung Properties Ltd

Hang Lung Real Estate Agency Ltd

Homantin Plaza

Hong Kong Customs and Excise Department

Hopewell Centre

Hopewell Centre Management Ltd

Hopewell Property and Facility Management Ltd

Hopewell Property Management Co Ltd Hopewell Real Estate Agency Ltd Hutchison Estate Agents Ltd Hysan Corporate Services Ltd

**KCP** 

Kornhill Plaza Laguna Plaza Lee Theatre Plaza Link Asset Management Ltd Metropole Department Store

Mikiki

Million Nice Development Ltd

MTR Corporation Ltd Nob Hill Square Panda Hotel

Savills Property Management Ltd Shun Lee Commercial Centre

Sino Group

Sun Hung Kai Real Estate Agency Ltd

The Bank of East Asia Ltd Wonderful Worlds of Whampoa

小西灣邨

天主教聖若翰堂

地政總署 竹園南邨

宜居顧問服務有限公司

香港房屋委員會 基督君王小堂

創毅物業服務顧問有限公司

進教之佑堂 聖神彌撒中心 聖猶達堂 聖瑪加利大堂 聖德肋撒堂



"Cookie Day" Participants

Dato' & Datin Dr K K Wong (HealthBank)
Mr & Mrs Carter MOK (Green Huge Ltd)
Ms Kris SO (Metro Broadcast Corporation Ltd)
Ms Alicia TAM (Chun Au Knitting Factory Ltd)

Mr Mark TUNG (Hysan Place) MEMO Plus Production KellyJackie陳曉琪小姐

Cookie Buyers, Sellers & Other Supporters

The Hon Ronald ARCULLI, GBM, CVO, GBS, OBE, JP

Boley International (HK) Ltd Mr & Mrs Louis M BOWEN Brandon Learning Centre Castlespring Enterprises Ltd Mr Andy CHAN's team Mr Elvis CHAN's family Prof Henry H L CHAN

Changing Young Lives Foundation

Cheers Worldwide Ltd Ms Wynnie S CHEN Chun Au Knitting Factory Ltd

Ms Kitty CHOU

Dr York Yat-ngok CHOW, GBS, MBE, JP

CLSA Ltd

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Ms Sabrina FUNG and Mr Kevin LAM

GR8 Leisure Concept Ltd

Guangzhou R & F Properties Co Ltd

Grand Hyatt Hong Kong Harilela Hotels Ltd Harmony House Ms Jasmine HO & friend

IVIS JASITILLE LIO & ILIELIU

Hoe Hin Pak Fah Yeow Manufactory Ltd

Mr Keith HSU Mrs Yvonne IP

Joyce Aim Investment Ltd

Mr Alvin KWOK Mr Colin K Y LAM Ms Lai-chi LAU Ms Irene LAW Ms Pauline LEUNG Dr Katrina LIU

Markasia (Hong Kong) Ltd Million Tech Development Ltd

MinterEllison

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NHT Global Hong Kong Ltd

Pacific Century Premium Developments Ltd

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Regal Kowloon Hotel Rena Creative Products Ltd S T Music & Art Centre

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Mr Michael YEUNG Ztore HK Ltd 九巴之友 北河同行 生命熱線

伍嘉欣女士及葉昭廷先生

匡智松嶺村 何金女女士 佛教青年協會 香港保護兒童會 香港傷殘青年協會

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區能發議員辦事處 將軍澳培智學校 張桂生先生 惜食堂 陸欣女士

港鐵義工隊〔鐵路人・鐵路心〕

黃麗卿女士

樂善堂梁銶琚學校(分校) 鄰舍輔導會天瑞鄰里康齡中心

點販 贖世主堂



We are grateful to the support given by the following schools who participated in the **Inter-School Cookie Competition** under our **Helping Hand HealthBank Cookie Campaign 2018**.

Christian Alliance Louey Choy Kwan Lok Kindergarten

Christian Alliance S C Chan Memorial College

Delia Memorial School (Hip Wo)

Diocesan Girls' Junior School

DMHC Siu Ming Catholic Secondary School

Ho Fung College

Hong Kong Chinese Women's Club College

Hong Kong Gifted Education Teachers' Association

Hong Kong Taoist Association Tang Hin Memorial Secondary School

La Salle College

Lingnan Kindergarten & Day Nursery (Siu Sai Wan)

Lingnan Secondary School

Ng Yuk Secondary School

Sara Beattie College

Sha Tin Wai Dr Catherine F Woo Memorial School

Shek Lei Catholic Secondary School

SKH Holy Trinity Church Secondary School

SKH Lam Woo Memorial Secondary School

South Tuen Mun Government Secondary School

St Francis of Assisi's College

Sung Kei Kindergarten

Tak Sun School

Tsung Tsin Mission Graceful Kindergarten

Tuen Mun Catholic Secondary School

Tuen Mun Government Secondary School

W F Joseph Lee Primary School





# HELPING HAND REPORTS AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2018

# **CONTENTS**

|   | Pages   |
|---|---------|
| Report of The Executive Committee   | 1       |
| Independent Auditor's Report  | 2 to 3  |
| Consolidated Statement of Surplus or Deficit And Other Comprehensive Income And Expenditure Account | 4       |
| Consolidated Statement of Financial Position  | 5       |
| Consolidated Statement of Changes in Funds Employed   | 6 to 7  |
| Consolidated Statement of Cash Flows  | 8       |
| Notes to The Consolidated Financial Statements  | 9 to 34 |



# HELPING HAND (LIMITED BY GUARANTEE AND NOT HAVING A SHARE CAPITAL) REPORT OF THE EXECUTIVE COMMITTEE

The Executive Committee has pleasure in submitting its annual report together with the audited financial statements for the year ended 31 March 2018.

#### PRINCIPAL PLACE OF OPERATION

Helping Hand ("the Company") is a company incorporated and domiciled in Hong Kong and has its registered office and principal place of operation at 1/F., 12 Borrett Road, Hong Kong.

#### PRINCIPAL ACTIVITIES

The principal activities of the Company and its subsidiary ("the Group") are to provide care, housing and recreational facilities, including care homes, housing for the elderly and a holiday resort centre cum day care centre, for the needy elderly of Hong Kong and the People's Republic of China.

### **RESULTS**

The results of the Group for the year are set out in the consolidated statement of surplus or deficit and other comprehensive income and expenditure account on pages 6 and 7.

#### **EXECUTIVE COMMITTEE MEMBERS**

The executive committee members of the Company during the financial year and up to the date of this report were:

Mrs. Johanna Arculli (Chairman) Ms. Christina Oi-ping Lee

Mr. Michael Tze-hau Lee (Vice-chairman) Dr. Joseph Lee

Mr. Tim-leung Lui (Hon Treasurer)

Dr. Jessica Ogilvy-Stuart

Mrs. Veronica Tao Chevalier (Hon Secretary) Mrs. Nancy Giok-Ching Thompson

Ms. Edith Shih (Hon Legal Advisor)
Hon Mr. Justice Kemal Bokhary
Dr. David Lok-kwan Dai
Ms. Regina Fuk-ching Gan
Mr. Simon Yun-sang Yung
Mr. Gary Kin-man Yau
Ms. Siemen Sin-man Tsoi
Ms. Nerissa Yuen-ki Chow

Mrs. Lena Harilela Mr. Gabriel Matthew Leung (appointed on 31 January 2018)
Mr. Leo Lin-cheng Kung Mr. Peter Hon-man Tsang (resigned on 1 September 2017)

In accordance with Articles 15 of the Company's Articles of Association, all executive committee members of the Executive Committee retire from the committee and, being eligible, offer themselves for re-election.

A full list of the names of the directors of the Company's subsidiary is shown in note 9 to the consolidated financial statements.

#### **INDEMNITY OF EXECUTIVE COMMITTEE MEMBERS**

A permitted indemnity provision (as defined in section 469 of the Hong Kong Companies Ordinance) for the benefit of the executive committee members of the Company is currently in force and was in force throughout this year.

#### MANAGEMENT CONTRACTS

No contract concerning the management and administration of the whole or any substantial part of the operation of the Group were entered into or existed during the year.

# EXECUTIVE COMMITTEE MEMBERS' INTERESTS IN TRANSACTIONS, ARRANGEMENTS OR CONTRACTS

No transaction, arrangement or contract of significance in relation to the Group's operation to which the Company or its subsidiary was a party and in which an executive committee member of the Company had a material interest, whether directly or indirectly, subsisted at the end of the reporting period or at any time during the year.

# EXECUTIVE COMMITTEE MEMBERS' RIGHTS TO ACQUIRE SHARES OR DEBENTURES

At no time during the year was the Company or its subsidiary a party to any arrangement to enable the executive committee members of the Company to acquire benefits by means of the acquisition of shares in or debentures of the Company or any other body corporate.

#### **AUDITORS**

The financial statements have been audited by CCIF CPA Limited, who retire and, being eligible, offer themselves for re-appointment.

On behalf of the Executive Committee

Chairman/Executive Committee Hong Kong, 6 September 2018



# INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF HELPING HAND

(Incorporated in Hong Kong as a company limited by guarantee and not having a share capital)

## **Opinion**

We have audited the consolidated financial statements of Helping Hand ("the Company") and its subsidiary ("the Group") set out on pages 4 to 34, which comprise the consolidated statement of financial position as at 31 March 2018, and the consolidated statement of surplus or deficit and other comprehensive income and expenditure account, the consolidated statement of changes in funds employed and the consolidated statement of cash flows for the year then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies.

In our opinion, the consolidated financial statements give a true and fair view of the consolidated financial position of the Group as at 31 March 2018, and of its consolidated financial performance and its consolidated cash flows for the year then ended in accordance with Hong Kong Financial Reporting Standards ("HKFRSs") issued by the Hong Kong Institute of Certified Public Accountants ("HKICPA") and have been properly prepared in compliance with the Hong Kong Companies Ordinance.

### **Basis for opinion**

We conducted our audit in accordance with Hong Kong Standards on Auditing ("HKSAs") issued by the HKICPA. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the consolidated financial statements section of our report. We are independent of the Group in accordance with the HKICPA's Code of Ethics for Professional Accountants ("the Code"), and we have fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

# Information other than the consolidated financial statements and auditor's report thereon

The Executive Committee is responsible for the other information. The other information comprises all the information included in the annual report, other than the consolidated financial statements and our auditor's report thereon.

Our opinion on the consolidated financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

# Responsibilities of the Executive Committee for the consolidated financial statements

The Executive Committee is responsible for the preparation of the consolidated financial statements that give a true and fair view in accordance with HKFRSs issued by the HKICPA and the Hong Kong Companies Ordinance, and for such internal control as the Executive Committee determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, the Executive Committee is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Executive Committee either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

# INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF HELPING HAND (Continued)

(Incorporated in Hong Kong as a company limited by guarantee and not having a share capital)

## Auditor's responsibilities for the audit of the consolidated financial statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. This report is made solely to you, as a body, in accordance with section 405 of the Hong Kong Companies Ordinance, and for no other purpose. We do not assume responsibility towards or accept liability to any other person for the contents of this report.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with HKSAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with HKSAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Executive Committee.
- Conclude on the appropriateness of the Executive Committee's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with the Executive Committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

CCIF CPA Limited Certified Public Accountants Hong Kong, 6 September 2018

CCIF CRA LIMITE

Sze Chor Chun, Yvonne Practising Certificate Number P05049



# CONSOLIDATED STATEMENT OF SURPLUS OR DEFICIT AND OTHER COMPREHENSIVE INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2018

|  | <u>Note</u>    | <u>2018</u><br>HK\$  | <u>2017</u><br>НК\$  |
|--|----------------|--|--|
| OPERATING INCOME AND EXPENDITURE Community Chest allocation  | 21(a)          | 2,817,800  | 2,722,600  |
| Donations - Others   | 21(b)          | 2,014,737  | 1,712,139  |
| Interest income Lump sum grant Meal income Meal income from staff Rental income Sundry income  |                | 43,434<br>44,785,337<br>5,490,226<br>295,077<br>22,002,010<br>1,974,944                | 42,916<br>43,452,155<br>5,915,895<br>271,236<br>21,597,330<br>1,437,342                  |
| SWD Subvention for homes SWD others  |                | 12,001,586<br>1,160,879  | 9,576,358<br>1,263,890   |
| Total operating income (Appendix I) Less: Operating expenditure (Appendix I)   |                | 92,586,030<br>(104,758,341)  | 87,991,861<br>(99,276,600)   |
| Donations for capital costs  |                | (12,172,311)   | (11,284,739)   |
| - SWD – Block Grants - SWD – Lotteries Fund - Others   | 21(b)          | 451,684<br>6,500<br>1,639,900  | 632,671<br>5,500<br>1,972,843  |
|  | (5)            | 2,098,084  | 2,611,014  |
|  |                | (10,074,227)   | (8,673,725)  |
| ADMINISTRATIVE INCOME AND EXPENDITURE  |                |  |  |
| Community Chest allocation Fair value gain on financial assets at fair value through profit or loss General donations Interest income Lump sum grant Membership fee and sponsoring membership Sundry income SWD - Others | 21(a)<br>21(b) | 449,000<br>3,920,975<br>857,633<br>323,950<br>6,167,162<br>13,400<br>30,191<br>174,284 | 449,000<br>1,573,487<br>1,107,095<br>262,415<br>6,246,255<br>16,840<br>34,391<br>117,771 |
| Total administrative income Less: Administrative expenditure Depreciation of property, plant and equipment   |                | 11,936,595<br>(12,763,635)<br>(3,636,776)  | 9,807,254<br>(7,016,133)<br>(3,880,478)  |
| Net administrative deficit (Appendix II)   |                | (4,463,816)  | (1,089,357)  |
| FUND RAISING EVENTS INCOME, NET Cookie Campaign (Appendix III) Other fund raising events (Appendix IV)   |                | 3,079,420<br>369,900   | 4,110,073<br>172,432   |
|  |                | 3,449,320  | 4,282,505  |
| HOLIDAY CENTRE – DEFICIT FOR THE YEAR  | 5              | (296,192)  | (638,172)  |
| DEFICIT FOR THE YEAR   |                | (11,384,915)   | (6,118,749)  |
| Other comprehensive expenditure for the year  Item that may be reclassified subsequently to surplus or deficit:  Expenses of financial extrements of everyone expensions.  |                | E 024 244  | (2.255.400)  |
| Exchange differences on translation of financial statements of overseas operation  TOTAL COMPREHENSIVE EXPENDITURE FOR THE YEAR  |                | 5,021,341  | (3,255,499)  |
| The accompanying notes form part of these financial statements.  |                | (6,363,574)  | (9,374,248)  |

## CONSOLIDATED STATEMENT OF FINANCIAL POSITION

AT 31 MARCH 2018

|   | Note  | 2018                   | 2017                   |
|---|-------|------------------------|------------------------|
|   |       | HK\$                   | HK\$                   |
| NON-CURRENT ASSETS                                    |       |                        |                        |
| Property, plant and equipment                         | 6     | 148,447,534            | 155,410,702            |
| Prepaid land lease payments                           | 7     | 3,430,686              | 3,199,512              |
| Financial assets at fair value through profit or loss | 8     | 15,803,596             | 12,095,044             |
|   |       | 167,681,816            | 170,705,258            |
| CURRENT ASSETS  |       |                        |                        |
| Inventories   | 10    | 89,010                 | 64,739                 |
| Prepaid land lease payments                           | 7     | 114,969                | 103,745                |
| Trade and other receivables                           | 11    | 4,712,513              | 10,433,048             |
| Deposits with banks (maturity over 3 months)          | 12(b) | 23,668,840             | 22,097,411             |
| Cash and cash equivalents                             | 12(a) | 28,253,453             | 30,935,002             |
|   |       | 56,838,785             | 63,633,945             |
| CURRENT LIABILITIES                                   |       |                        |                        |
| Trade and other payables                              | 13    | 19,346,065             | 22,028,499             |
| Deferred income                                       | 14    | 538,819                | 130,934                |
|   |       | (19,884,884)           | (22,159,433)           |
| NET ASSETS  |       | 204,635,717            | 212,179,770            |
| FUNDS EMPLOYED  |       |                        |                        |
| General deficit                                       |       | (49,833,563)           | (43,831,426)           |
| General reserve                                       |       | 1,885,526              | 1,885,526              |
| Exchange reserve                                      |       | 10,584,475             | 5,563,134              |
| Christa Tisdall Fund                                  | 15    | 13,239                 | 13,239                 |
| The Hong Kong Jockey Club Charities Trust             | 16    | 86,276,361             | 86,276,361             |
| SWD Reserve Fund                                      |       |                        |                        |
| - Central Administrative Support                      | 19    | 582,904                | 1,763,383              |
| Holiday Centre project:                               | 47    | 77 000 744             | 77 000 744             |
| Gold Coin Fund  | 17    | 77,636,711             | 77,636,711             |
| SWD Reserve Fund Others                               | 18    | 2,091,898<br>1,316,280 | 2,091,898<br>1,316,280 |
| SWD Lotteries Fund                                    | 20    | 74,081,886             | 79,464,664             |
| OVVD LOLLETTES I UTTU                                 | 20    | 17,001,000             | 1 3,404,004            |
| TOTAL FUNDS EMPLOYED                                  |       | 204,635,717            | 212,179,770            |
|   |       |                        |                        |

Approved and authorised for issue by the executive committee on 6 September 2018.

Mrs. Johanna Arculli

**Executive Committee member** 

Mr. Tim-leung Lui

**Executive Committee member** 

The accompanying notes form part of these financial statements.

## CONSOLIDATED STATEMENT OF CHANGES IN FUNDS EMPLOYED

FOR THE YEAR ENDED 31 MARCH 2018

|  | General<br>Reserve | Exchange<br>Reserve | Christa<br>Tisdall Fund | The Hong Kong<br>Jockey Club<br>Charities Trust | Gold Coin<br>Fund |
|--|--------------------|---------------------|-------------------------|---|-------------------|
|  | HK\$               | HK\$                | HK\$                    | HK\$  | HK\$              |
| At 1 April 2016  | 1,885,526          | 8,818,633           | 13,239                  | 86,276,361                                      | 77,636,711        |
| Expenditure paid for programmes  | -                  | -                   | -                       | -   | -                 |
| Total comprehensive expenditure for the year   |                    | (3,255,499)         |                         |   |                   |
|  |                    |                     |                         |   |                   |
| At 31 March 2017<br>and 1 April 2017   | 1,885,526          | 5,563,134           | 13,239                  | 86,276,361                                      | 77,636,711        |
| Expenditure paid for programmes  | -                  | -                   | -                       | -   | -                 |
| Transfer from SWD Lotteries Fund to General Deficit upon the adjustment on cost of buildings | -                  | -                   | -                       | -   | -                 |
| Total comprehensive expenditure for the year   | <del>-</del>       | 5,021,341           |                         |   |                   |
| At 31 March 2018   | 1,885,526          | 10,584,475          | 13,239                  | 86,276,361                                      | 77,636,711        |

The accompanying notes form part of these financial statements.

|                                    | SWD Rese       | erve Fund                            |                       |                 |             |
|------------------------------------|----------------|--------------------------------------|-----------------------|-----------------|-------------|
| Holiday Centre<br>Project - Others | Holiday Centre | Central<br>Administrative<br>Support | SWD Lotteries<br>Fund | General Deficit | Total       |
| HK\$                               | HK\$           | HK\$                                 | HK\$                  | HK\$            | HK\$        |
| 1,316,280                          | 2,091,898      | 3,022,850                            | 79,464,664            | (37,712,677)    | 222,813,485 |
| -                                  | -              | (1,259,467)                          | -                     | -               | (1,259,467) |
|                                    | <u>-</u>       |                                      |                       | (6,118,749)     | (9,374,248) |
| 1,316,280                          | 2,091,898      | 1,763,383                            | 79,464,664            | (43,831,426)    | 212,179,770 |
| -                                  | -              | (1,180,479)                          | -                     | -               | (1,180,479) |
|                                    |                |                                      |                       |                 |             |
| -                                  | -              | -                                    | (5,382,778)           | 5,382,778       | -           |
|                                    |                |                                      |                       | (11,384,915)    | (6,363,574) |
| 1,316,280                          | 2,091,898      | 582,904                              | 74,081,886            | (49,833,563)    | 204,635,717 |



## **CONSOLIDATED STATEMENT OF CASH FLOWS**

FOR THE YEAR ENDED 31 MARCH 2018

|   | <u>Note</u> | <u>2018</u><br>HK\$  | <u>2017</u><br>HK\$                     |
|---|-------------|----------------------|---|
| OPERATING ACTIVITIES  |             | ΤΠ                   | тиф                                     |
| Deficit for the year Adjustments for:   |             | (11,384,915)         | (6,118,749)                             |
| Depreciation  |             | 10,242,084           | 10,944,978                              |
| Amortisation of prepaid land lease payments   |             | 109,358              | 107,207                                 |
| Interest income   |             | (367,384)            | (305,331)                               |
| Donations received  |             | (6,562,132)          | (7,544,490)                             |
| (Reversal of provision) / provision for untaken annual leave                          |             | (120,896)            | 7,126                                   |
| Provision for long service payment  |             | 261,573              | 283,583                                 |
| Provision for over-charge rent & meal<br>Impairment loss of other receivable          |             | 733,600<br>5,382,778 | -                                       |
| Fair value gain on financial assets at fair value through profit or loss              |             | (3,920,975)          | (1,573,487)                             |
| Foreign exchange gain   |             | (164)                | (1,575,407)                             |
| Net loss on disposal of property, plant and equipment                                 |             | 25,273               | 69,571                                  |
|   |             | (5,601,800)          | (4,129,592)                             |
|   |             | (3,001,000)          | (4,129,392)                             |
| CHANGES IN WORKING CAPITAL  |             |                      |   |
| Increase in inventories   |             | (24,271)             | (2,021)                                 |
| Decrease/(increase) in trade and other receivables                                    |             | 337,757              | (446,184)<br>247,289                    |
| Increase in trade and other payables Increase in deferred income                      |             | 828,547<br>407,859   | 40,831                                  |
|   |             |                      | ,                                       |
| NET CASH USED IN OPERATING ACTIVITIES   | •           | (4,051,908)          | (4,289,677)                             |
| INVESTING ACTIVITIES  |             |                      |   |
| Interest received   |             | 367,417              | 305,353                                 |
| Dividend received   |             | -                    | 425,244                                 |
| Increase in deposits with banks (maturity over 3 months)                              |             | (1,571,429)          | (11,271,595)                            |
| Payment for the purchases of financial assets<br>at fair value through profit or loss |             | _                    | (3,485,617)                             |
| Payment for the purchases of property, plant and equipment                            |             | (2,994,630)          | (4,515,297)                             |
| Proceeds from disposal of financial assets at fair value through profit or loss       |             | 210,850              | 1,666,904                               |
| NET CASH USED IN INVESTING ACTIVITIES   |             | (2.097.702)          | (16,875,008)                            |
| FINANCING ACTIVITIES  |             | (3,987,792)          | (10,073,000)                            |
| Net amount paid from Funds  |             | (1,180,479)          | (1,259,467)                             |
| Donations received  |             | 6,562,132            | 7,544,490                               |
| NET CASH GENERATED FROM   |             | 3,332,332            | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, |
| FINANCING ACTIVITIES  |             | 5 004 050            | 0.005.000                               |
|   |             | 5,381,653            | 6,285,023                               |
| NET DECREASE IN CASH AND CASH EQUIVALENTS   |             | (2,658,047)          | (14,879,662)                            |
| CASH AND CASH EQUIVALENTS   |             |                      |   |
| AT BEGINNING OF THE YEAR  |             | 30,935,002           | 45,820,736                              |
| Effect of foreign exchange rate changes, net  |             | (23,502)             | (6,072)                                 |
| CASH AND CASH EQUIVALENTS   |             |                      |   |
| AT END OF THE YEAR  | 12(a)       | 28,253,453           | 30,935,002                              |
|   | - :         |                      |   |

The accompanying notes form part of these financial statements.

#### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2018

#### 1. GENERAL INFORMATION

Helping Hand ("the Company"), a company limited by guarantee and its subsidiary (together "the Group"), is a charitable organisation engaged in providing care, housing and recreational facilities, including care homes, housing for the elderly and a holiday resort centre cum day care centre, for the needy elderly of Hong Kong and the People's Republic of China ("the PRC"). The Company has obtained permission from the Registrar of Companies to omit "Limited" from its name. The income and property of the Company, wheresoever derived, is applied solely towards the promotion of the objects set out in the Company's memorandum of association. The Company's funds are not distributable to its members.

#### 2. SIGNIFICANT ACCOUNTING POLICIES

#### a) Statement of compliance

These financial statements have been prepared in accordance with all applicable Hong Kong Financial Reporting Standards ("HKFRSs"), which collective term includes all applicable individual Hong Kong Financial Reporting Standards, Hong Kong Accounting Standards ("HKASs"), Interpretations issued by the Hong Kong Institute of Certified Public Accountants ("HKICPA"), accounting principles generally accepted in Hong Kong and the requirements of the Hong Kong Companies Ordinance. Significant accounting policies adopted by the Group are disclosed below.

The HKICPA has issued certain new and revised HKFRSs that are first effective or available for early adoption for the current accounting period of the Group. Note 3 provides information on any changes in accounting policies resulting from initial application of these developments to the extent that they are relevant to the Group for the current and prior accounting periods reflected in these financial statements.

#### b) Basis of preparation of the financial statements

The consolidated financial statements for the year ended 31 March 2018 comprise the Company and its subsidiary.

Items included in the financial statements of each entity in the Group are measured using the currency of the primary economic environment in which the entity operates ("the functional currency"). These financial statements are presented in Hong Kong Dollars ("HK\$"), which is the Company's functional and the Group's presentation currency.

The measurement basis used in the preparation of the financial statements is the historical cost basis except that the financial assets at fair value through profit or loss are stated at their fair value as explained in note 2(d).

The preparation of financial statements in conformity with HKFRSs requires management to make judgements, estimates and assumptions that affect the application of policies and reported amounts of assets, liabilities, income and expenditure. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the judgements about carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

Judgements made by management in the application of HKFRSs that have significant effect on the financial statements and major sources of estimation uncertainty are discussed in note 25.

#### c) Subsidiary

Subsidiary is entity controlled by the Group. The Group controls an entity when it is exposed, or has rights, to variable returns from its involvement with the entity and has the ability to affect those returns through its power over the entity. When assessing whether the Group has power, only substantive rights (held by the Group and other parties) are considered.

#### c) Subsidiary (Continued)

An investment in a subsidiary is consolidated into the consolidated financial statements from the date that control commences until the date that control ceases. Intra-group balances, transactions and cash flows and any unrealised profits arising from intra-group transactions are eliminated in full in preparing the consolidated financial statements. Unrealised losses resulting from intra-group transactions are eliminated in the same way as unrealised gains but only to the extent that there is no evidence of impairment.

In the Company's statement of financial position, an investment in a subsidiary is stated at cost less impairment losses (see note 2(g)).

#### d) Financial assets

Financial assets are recognised when a group entity becomes a party to the contractual provisions of the instrument.

Financial assets are initially measured at fair value. Transaction costs that are directly attributable to the acquisition of financial assets (other than financial assets at fair value through profit or loss) are added to the fair value of the financial assets on initial recognition. Transaction costs directly attributable to the acquisition of financial assets at fair value through profit or loss are recognised immediately in the statement of surplus or deficit and other comprehensive income and expenditure account.

Financial assets are classified into the following specified categories: financial assets at fair value through profit or loss ("FVTPL"), "held-to-maturity" investments, "available-for-sale" financial assets and "loans and receivables". The classification depends on the nature and purpose of the financial assets and is determined at the time of initial recognition. All regular way purchases or sales of financial assets are recognised and derecognised on a trade date basis. Regular way purchases or sales are purchases or sales of financial assets that require delivery of assets within the time frame established by regulation or convention in the marketplace.

#### Effective interest method

The effective interest method is a method of calculating the amortised cost of a debt instrument and of allocating interest income over the relevant period. The effective interest rate is the rate that exactly discounts estimated future cash receipts (including all fees and points paid or received that form an integral part of the effective interest rate, transaction costs and other premiums or discounts) through the expected life of the debt instrument, or, where appropriate, a shorter period, to the net carrying amount on initial recognition.

Income is recognised on an effective interest basis for debt instruments other than those financial assets classified as at FVTPL, of which interest income is included in net gains or losses.

#### Financial assets at FVTPL

Financial assets are classified as at FVTPL when the financial asset is (i) held for trading or (ii) it is designated as at FVTPL or (iii) contingent consideration that may be received by an acquirer as part of a business combination to which HKFRS 3 applies.

A financial asset is classified as held for trading if:

- it has been acquired principally for the purpose of selling it in the near term; or
- on initial recognition it is a part of a portfolio of identified financial instruments that the Group manages together and has a recent actual pattern of short-term profit-taking; or
- it is a derivative that is not designated and effective as a hedging instrument.

A financial asset other than a financial asset held for trading or contingent consideration that may be received by an acquirer as part of a business combination may be designated as at FVTPL upon initial recognition if:

- such designation eliminates or significantly reduces a measurement or recognition inconsistency that would otherwise arise; or
- the financial asset forms part of a group of financial assets or financial liabilities or both, which is managed
  and its performance is evaluated on a fair value basis, in accordance with the Group's documented risk
  management or investment strategy, and information about the grouping is provided internally on that
  basis; or
- it forms part of a contract containing one or more embedded derivatives, and HKAS 39 Financial Instruments: Recognition and Measurement permits the entire combined contract to be designated as at FVTPL.

#### d) Financial assets (Continued)

#### Financial assets at FVTPL (Continued)

Financial assets at FVTPL are stated at fair value, with any gains or losses arising on remeasurement recognised in the statement of surplus or deficit and other comprehensive income and expenditure account. The net gain or loss recognised in the statement of surplus or deficit and other comprehensive income and expenditure account includes any dividend or interest earned on the financial assets and is included in the "fair value gain/loss on financial assets at fair value through profit or loss" line item. Fair value is determined in the manner described in note 8.

#### Held-to-maturity investments

Held-to-maturity investments are non-derivative financial assets with fixed or determinable payments and fixed maturity dates that the Group has the positive intention and ability to hold to maturity.

Subsequent to initial recognition, held-to-maturity investments are measured at amortised cost using the effective interest method, less any impairment (see note 2(g)).

#### Available-for-sale financial assets ("AFS financial assets")

AFS financial assets are non-derivatives that are either designated as available-for-sale or are not classified as (a) loans and receivables, (b) held-to-maturity investments, or (c) financial assets at FVTPL.

Equity and debt securities held by the Group that are classified as AFS financial assets and are traded in an active market are measured at fair value at the end of each reporting period. Changes in the carrying amount of AFS monetary financial assets relating to interest income calculated using the effective interest method are recognised in statement of surplus or deficit and other comprehensive income and expenditure account. Dividends on AFS equity instruments are recognised in the statement of surplus or deficit and other comprehensive income and expenditure account when the Group's right to receive the dividends is established.

Other changes in the carrying amount of AFS financial assets are recognised in other comprehensive income and expenditure account and accumulated under the funds employed. When the investment is disposed of or is determined to be impaired, the cumulative gain or loss previously accumulated in funds employed is reclassified to statement of surplus or deficit and other comprehensive income and expenditure account (see note 2(g)).

AFS equity investments that do not have a quoted market price in an active market and whose fair value cannot be reliably measured and derivatives that are linked to and must be settled by delivery of such unquoted equity investments are measured at cost less any identified impairment losses at the end of each reporting period (see note 2(g)).

#### Loans and receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. Subsequent to initial recognition, loans and receivables (including trade and other receivables, bank balances and cash) are measured at amortised cost using the effective interest method, less any impairment (see note 2(g)).

Interest income is recognised by applying the effective interest rate, except for short-term receivables where the recognition of interest would be immaterial.

#### Derecognition

The Group derecognises a financial asset only when the contractual rights to the cash flows from the asset expire, or when it transfers the financial asset and substantially all the risks and rewards of ownership of the asset to another entity. If the Group neither transfers nor retains substantially all the risks and rewards of ownership and continues to control the transferred asset, the Group recognises its retained interest in the asset and an associated liability. If the Group retains substantially all the risks and rewards of ownership of a transferred financial asset, the Group continues to recognise the financial asset and also recognises a collaterialised borrowing for the proceeds received.

On derecognition of a financial asset for amounts it may have to pay, the difference between the asset's carrying amount and the sum of the consideration received and receivable and the cumulative gain or loss that had been recognised in other comprehensive income and accumulated in funds employed is recognised in statement of surplus or deficit and other comprehensive income and expenditure account.

#### e) Property, plant and equipment

Property, plant and equipment, other than construction in progress, are stated at cost less any accumulated depreciation and any accumulated impairment losses (see note 2(g)(ii)).

Depreciation is calculated to write off the cost of items of property, plant and equipment, less their estimated residual value, if any, using the straight line method over their estimated useful lives as follows:

- buildings situated on leasehold land are depreciated over the shorter of the unexpired term of lease and their estimated useful lives, being no more than 50 years after the date of completion.

- Leasehold improvements 4 to 15 years or over the remaining term of the lease

Furniture and fixtures
Office equipment
Motor vehicles
4 to 5 years
4 to 5 years
4 to 5 years

Where parts of an item of property, plant and equipment have different useful lives, the cost of the item is allocated on a reasonable basis between the parts and each part is depreciated separately. Both the useful life of an asset and its residual value, if any, are reviewed annually.

Historical cost includes expenditure that is directly attributable to the acquisition of the items.

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Group and the cost of the item can be measured reliably. The carrying amount of any component accounted for as a separate asset is derecognised when replaced. All other repairs and maintenance are recognised in statement of surplus or deficit and other comprehensive income and expenditure account during the financial period in which they are incurred.

An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount.

Gain or losses arising from the retirement or disposal of an item of property, plant and equipment are determined as the difference between the net proceeds on disposal and the carrying amount of the item and are recognised in statement of surplus or deficit and other comprehensive income and expenditure account on the date of retirement or disposal.

Properties, plant and equipment in the course of construction for production, supply or administrative purposes are carried at cost, less any recognised impairment loss. Cost includes professional fees and, for qualifying assets, borrowing costs capitalised in accordance with the Group's accounting policy. Such properties, plant and equipment are classified to the appropriate categories of property, plant and equipment when completed and ready for intended use. Depreciation of these assets, on the same basis as other property assets, commences when the assets are ready for their intended use.

#### f) Leased assets

An arrangement, comprising a transaction or a series of transactions, is or contains a lease if the Group determines that the arrangement conveys a right to use a specific asset or assets for an agreed period of time in return for a payment or a series of payments. Such a determination is made based on an evaluation of the substance of the arrangement and is regardless of whether the arrangement takes the legal form of a lease.

#### i) Classification of assets leased to the Group

Assets held by the Group under leases which transfer to the Group substantially all the risks and rewards of ownership are classified as being held under finance leases. Leases which do not transfer substantially all the risks and rewards of ownership to the Group are classified as operating leases except land held for own use under an operating lease, the fair value of which cannot be measured separately from the fair value of a building situated thereon at the inception of the lease, is accounted for as being held under a finance lease, unless the building is also clearly held under an operating lease. For these purposes, the inception of the lease is the time that the lease was first entered into by the Group, or taken over from the previous lessee.

#### f) Leased assets (Continued)

#### ii) Operating lease charges

Where the Group has the use of assets held under operating leases, payments made under the leases are charged to the statement of surplus or deficit and other comprehensive income and expenditure account in equal instalments over the accounting periods covered by the lease term, except where an alternative basis is more representative of the pattern of benefits to be derived from the leased asset. Lease incentives received are recognised in the statement of surplus or deficit and other comprehensive income and expenditure account as an integral part of the aggregate net lease payments made. Contingent rentals are charged as expenditure in the accounting period in which they are incurred.

The cost of acquiring land held under an operating lease is amortised on a straight-line basis over the period of the lease term except where the property is classified as an investment property or is held for development for sale.

#### iii) Leasehold land for own use

When the Group makes payments for a property interest which includes both leasehold land and building elements, the Group assesses the classification of each element as a finance or an operating lease separately based on the assessment as to whether substantially all the risks and rewards incidental to ownership of each element have been transferred to the Group, unless it is clear that both elements are operating leases in which case the entire property is accounted as an operating lease. Specifically, the entire consideration (including any lump sum upfront payments) are allocated between the leasehold land and the building elements in proportion to the relative fair values of the leasehold interests in the land element and building element at initial recognition.

To the extent the allocation of the relevant payments can be made reliably, interest in leasehold land that is accounted for as an operating lease is presented as "prepaid land lease payments" in the consolidated statement of financial position and is amortised over the lease term on a straight-line basis except for those that are classified and accounted for as investment properties under the fair value model. When the lease payments cannot be allocated reliably between the leasehold land and building elements, the entire property is generally classified as if the leasehold land is under finance lease.

#### g) Impairment of assets

### i) Impairment of receivables

Receivables that are stated at cost or amortised cost are reviewed at the end of each reporting period to determine whether there is objective evidence of impairment. Objective evidence of impairment includes observable data that comes to the attention of the Group about one or more of the following loss events:

- significant financial difficulty of the debtor;
- a breach of contract, such as a default or delinquency in interest or principal payments;
- it becoming probable that the debtor will enter bankruptcy or other financial reorganisation; and
- significant changes in the technological, market, economic or legal environment that have an adverse effect on the debtor.

If any such evidence exists, the impairment loss is determined and recognised as the difference between the asset's carrying amount and the present value of estimated future cash flows, discounted at the financial asset's original effective interest rate (i.e. the effective interest rate computed at initial recognition of these assets), where the effect of discounting is material. This assessment is made collectively where these financial assets share similar risk characteristics, such as similar past due status, and have not been individually assessed as impaired. Future cash flows for financial assets which are assessed for impairment collectively are based on historical loss experience for assets with credit risk characteristics similar to the collective group.

If in a subsequent period the amount of an impairment loss decreases and the decrease can be linked objectively to an event occurring after the impairment loss was recognised, the impairment loss is reversed through the statement of surplus or deficit and other comprehensive income and expenditure account. A reversal of an impairment loss shall not result in the asset's carrying amount exceeding that which would have been determined had no impairment loss been recognised in prior years.

#### g) Impairment of assets (Continued)

i) Impairment of receivables (Continued)

Impairment losses are written off against the corresponding assets directly, except for impairment losses recognised in respect of trade receivables included within trade and other receivables, whose recovery is considered doubtful but not remote. In this case, the impairment losses for doubtful debts are recorded using an allowance account. When the Group is satisfied that recovery is remote, the amount considered irrecoverable is written off against trade receivables directly and any amounts held in the allowance account relating to that debt are reversed. Subsequent recoveries of amounts previously charged to the allowance account are reversed against the allowance account. Other changes in the allowance account and subsequent recoveries of amounts previously written off directly are recognised in the statement of surplus or deficit and other comprehensive income and expenditure account.

#### ii) Impairment of other assets

Internal and external sources of information are reviewed at the end of each reporting period to identify indications that the following assets may be impaired or an impairment loss previously recognised no longer exists or may have decreased:

- property, plant and equipment;
- prepaid land lease payments; and
- investments in a subsidiary in the Company's statement of financial position.

If any such indication exists, the asset's recoverable amount is estimated.

- Calculation of recoverable amount

The recoverable amount of an asset is the greater of its fair value less costs of disposal and its value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. Where an asset does not generate cash inflows largely independent of those from other assets, the recoverable amount is determined for the smallest group of assets that generates cash inflows independently (i.e. a cash-generating unit).

- Recognition of impairment losses

An impairment loss is recognised in the statement of surplus or deficit and other comprehensive income and expenditure account if the carrying amount of an asset, or the cash-generating unit to which it belongs, exceeds its recoverable amount. Impairment losses recognised in respect of cash-generating units are allocated to reduce the carrying amount of the assets in the unit (or group of units) on a pro rata basis, except that the carrying amount of an asset will not be reduced below its individual fair value less costs of disposal (if measurable) or value in use (if determinable).

Reversals of impairment losses

An impairment loss is reversed if there has been a favourable change in the estimates used to determine the recoverable amount.

A reversal of an impairment loss is limited to the asset's carrying amount that would have been determined had no impairment loss been recognised in prior years. Reversals of impairment losses are credited to the statement of surplus or deficit and other comprehensive income and expenditure account in the year in which the reversals are recognised.

#### h) Inventories

Inventories are carried at the lower of cost and net realisable value.

Cost is calculated using the first-in, first-out method and comprises all costs of purchase, costs of conversion and other costs incurred in bringing the inventories to their present location and condition.

Net realisable value is the estimated selling price in the ordinary course of business less the estimated costs of completion and the estimated costs necessary to make the sale.

#### h) Inventories (Continued)

When inventories are sold, the carrying amount of those inventories is recognised as an expenditure in the period in which the related revenue is recognised. The amount of any write-down of inventories to net realisable value and all losses of inventories are recognised as an expenditure in the period the write-down or loss occurs. The amount of any reversal of any write-down of inventories is recognised as a reduction in the amount of inventories recognised as an expenditure in the period in which the reversal occurs.

#### i) Cash and cash equivalents

Cash and cash equivalents comprise cash at bank and on hand, demand deposits with banks and other financial institutions, and short-term, highly liquid investments readily convertible into known amounts of cash and which are subject to an insignificant risk of changes in value, having been within three months of maturity at acquisition. Bank overdrafts that are repayable on demand and form an integral part of the Group's cash management are also included as a component of cash and cash equivalents for the purpose of the consolidated statement of cash flows.

#### j) Trade and other payables

Trade and other payables are initially recognised at fair value and thereafter stated at amortised cost unless the effect of discounting would be immaterial, in which case they are stated at cost.

#### k) Employee benefits

i) Short term employee benefits and contributions to defined contribution retirement plans

Salaries, annual bonuses, paid annual leave, contributions to defined contribution retirement plans and the cost of non-monetary benefits are accrued in the year in which the associated services are rendered by employees. Where payment or settlement is deferred and the effect would be material, these amounts are stated at their present values.

Contributions to the Mandatory Provident Funds as required under the Hong Kong Mandatory Provident Fund Schemes Ordinance are charged to statement of surplus or deficit and other comprehensive income and expenditure account when incurred.

### ii) Termination benefits

Termination benefits are recognised at the earlier of when the Group can no longer withdraw the offer of those benefits and when it recognises re-structuring costs involving the payment of termination benefits.

#### Income tax

Income tax for the year comprises current tax and movements in deferred tax assets and liabilities. Current tax and movements in deferred tax assets and liabilities are recognised in statement of surplus or deficit except to the extent that they relate to items recognised in other comprehensive income or directly in equity, in which case they are recognised in other comprehensive income or directly in equity, respectively.

Current tax is the expected tax payable on the taxable income for the year, using tax rates enacted or substantively enacted at the end of the reporting period, and any adjustment to tax payable in respect of previous years.

Deferred tax assets and liabilities arise from deductible and taxable temporary differences respectively, being the differences between the carrying amounts of assets and liabilities for financial reporting purposes and their tax bases. Deferred tax assets also arise from unused tax losses and unused tax credits.

Apart from certain limited exceptions, all deferred tax liabilities, and all deferred tax assets to the extent that it is probable that future taxable profits will be available against which the asset can be utilised, are recognised. Future taxable profits that may support the recognition of deferred tax assets arising from deductible temporary differences include those that will arise from the reversal of existing taxable temporary difference, provided that those differences relate to the same taxation authority and the same taxable entity, and are expected to reverse either in the same period as the expected reversal of the deductible temporary difference or in periods into which a tax loss arising from the deferred tax asset can be carried back or forward. The same criteria are adopted when determining whether existing taxable temporary differences support the recognition of deferred tax assets arising from unused tax losses and credits, that is, those differences are taken into account if they relate to the same taxation authority and the same taxable entity, and are expected to reverse in a period, or periods, in which the tax loss or credit can be utilised.

#### Income tax (Continued)

The limited exceptions to recognition of deferred tax assets and liabilities are those temporary differences arising from goodwill not deductible for tax purposes, the initial recognition of assets or liabilities that affect neither accounting nor taxable profit (provided they are not part of a business combination), and temporary differences relating to investments in subsidiaries to the extent that, in the case of taxable differences, the Group controls the timing of the reversal and it is probable that the differences will not reverse in the foreseeable future, or in the case of deductible differences, unless it is probable that they will reverse in the future.

The amount of deferred tax recognised is measured based on the expected manner of realisation or settlement of the carrying amount of the assets and liabilities, using tax rates enacted or substantively enacted at the end of the reporting period. Deferred tax assets and liabilities are not discounted.

The carrying amount of a deferred tax asset is reviewed at the end of each reporting period and is reduced to the extent that it is no longer probable that sufficient taxable profits will be available to allow the related tax benefit to be utilised. Any such reduction is reversed to the extent that it becomes probable that sufficient taxable profits will be available.

Additional income taxes that arise from the distribution of dividends are recognised when the liability to pay the related dividends is recognised.

Current tax balances and deferred tax balances, and movements therein, are presented separately from each other and are not offset. Current tax assets are offset against current tax liabilities, and deferred tax assets against deferred tax liabilities, if the Group has the legally enforceable right to set off current tax assets against current tax liabilities and the following additional conditions are met:

- in the case of current tax assets and liabilities, the Group intends either to settle on a net basis, or to realise the asset and settle the liability simultaneously; or
- in the case of deferred tax assets and liabilities, if they relate to income taxes levied by the same taxation authority on either:
  - the same taxable entity; or
  - different taxable entities, which, in each future period in which significant amounts of deferred tax liabilities or assets are expected to be settled or recovered, intend to realise the current tax assets and settle the current tax liabilities on a net basis or realise and settle simultaneously.

#### m) Provisions and contingent liabilities

Provisions are recognised for liabilities of uncertain timing or amount when the Group or the Company has a legal or constructive obligation arising as a result of a past event, it is probable that an outflow of economic benefits will be required to settle the obligation and a reliable estimate can be made. Where the time value of money is material, provisions are stated at the present value of the expenditure expected to settle the obligation.

Where it is not probable that an outflow of economic benefits will be required, or the amount cannot be estimated reliably, the obligation is disclosed as a contingent liability, unless the probability of outflow of economic benefits is remote. Possible obligations, whose existence will only be confirmed by the occurrence or non-occurrence of one or more future events are also disclosed as contingent liabilities unless the probability of outflow of economic benefits is remote.

#### n) Revenue recognition

Revenue is measured at the fair value of the consideration received or receivable.

Other than as set out in note 2(q), provided it is probable that the economic benefits will flow to the Group and the revenue and costs, if applicable, can be measured reliably, revenue is recognised in statement of surplus or deficit and other comprehensive income and expenditure account as follows:

i) government grants for specific capital costs of projects are deferred and released to the statement of surplus or deficit and other comprehensive income and expenditure account as income when those specific capital costs are incurred. Any unused grants are classified as deferred income under current liabilities as further explained in note 2(p) below;

#### n) Revenue recognition (Continued)

- ii) donations received from specific donors (other than government bodies) for specific purposes are deferred and released to the statement of surplus or deficit and other comprehensive income and expenditure account as income when the donations are expended on those specific purposes. Any unused donations are classified as funds within the funds employed section of the statement of financial position;
- iii) donations and government subventions other than the items (i) and (ii) above, on a cash receipt basis. Any excess government subventions to be refunded to government are classified as trade and other payables under current liabilities;
- iv) income from functions organised by the Group, on a cash receipt basis;
- v) membership fee and sponsorship membership fee, in the accounting year to which the subscription are related;
- vi) interest income, on an accrual basis using the effective interest method by applying the rate that discounts the estimated future cash receipts through the expected life of the financial instrument to the net carrying amount of the financial asset;
- vii) rental and meals income, in the period when the services are rendered;
- viii) income from sale of investments, on the transaction dates when the relevant contract notes are exchanged; and
- ix) sales of goods, transfer of risks and rewards of ownership which generally coincides with the time when the goods are delivered to customers and title has passed.

#### o) Translation of foreign currencies

Foreign currency transactions during the year are translated at the foreign exchange rates ruling at the transaction dates. Monetary assets and liabilities denominated in foreign currencies are translated at the foreign exchange rates ruling at the end of the reporting period. Exchange gains and losses are recognised in the statement of surplus or deficit and other comprehensive income and expenditure account.

Non-monetary assets and liabilities measured in terms of historical cost in a foreign currency are translated using the foreign exchange rates ruling at the transaction dates. Non-monetary assets and liabilities denominated in foreign currencies stated at fair value are translated using the foreign exchange rates ruling at the dates the fair value was measured.

The results of foreign operations are translated into Hong Kong dollars at the exchange rates approximating the foreign exchange rates ruling at the dates of the transactions. Items in statement of financial position are translated into Hong Kong dollars at the closing foreign exchange rates ruling at the end of the reporting period. The resulting exchange differences are recognised in other comprehensive income and expenditure and accumulated separately in the exchange reserve in funds employed.

#### p) Related parties

- a) A person, or a close member of that person's family, is related to the Group if that person:
  - has control or joint control over the Group;
  - ii) has significant influence over the Group; or
  - iii) is a member of the key management personnel of the Group or the Group's parent.
- b) An entity is related to the Group if any of the following conditions applies:
  - i) The entity and the Group are members of the same group (which means that each parent, subsidiary and fellow subsidiary is related to the others).
  - ii) One entity is an associate or joint venture of the other entity (or an associate or joint venture of a member of a group of which the other entity is a member).
  - iii) Both entities are joint ventures of the same third party.
  - iv) One entity is a joint venture of a third entity and the other entity is an associate of the third entity.

# 2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

#### p) Related parties (Continued)

- b) An entity is related to the Group if any of the following conditions applies: (Continued)
  - v) The entity is a post-employment benefit plan for the benefit of employees of either the Group or an entity related to the Group.
  - vi) The entity is controlled or jointly controlled by a person identified in (a).
  - vii) A person identified in (a)(i) has significant influence over the entity or is a member of the key management personnel of the entity (or of a parent of the entity).
  - viii) The entity, or any member of a group of which it is a part, provides key management personnel services to the Group or to the Group's parent.

Close members of the family of a person are those family members who may be expected to influence, or be influenced by, that person in their dealings with the entity.

## q) Government grants

Government grants are not recognised until there is reasonable assurance that the Group will comply with the conditions attaching to them and that the grants will be received.

Government grants are recognised in statement of surplus or deficit and other comprehensive income and expenditure account on a systematic basis over the periods in which the Group recognises as expenditure the related costs for which the grants are intended to compensate. Specifically, government grants whose primary condition is that the Group should purchase, construct or otherwise acquire non-current assets are recognised as deferred income in the statement of financial position and transferred to statement of surplus or deficit and other comprehensive income and expenditure account on a systematic and rational basis over the useful lives of the related assets.

Government grants that are receivable as compensation for expenses or losses already incurred or for the purpose of giving immediate financial support to the Group with no future related costs are recognised in statement of surplus or deficit and other comprehensive income and expenditure account in the period in which they become receivable.

#### r) Projects surplus/(deficit)

Donations and other income received and expenditure incurred on project operations during the year are dealt with in the projects' statement of surplus or deficit and other comprehensive income and expenditure account.

# 3. APPLICATION OF NEW AND REVISED HONG KONG FINANCIAL REPORTING STANDARDS

The HKICPA has issued a number of amendments to HKFRSs that are first effective for the current accounting period of the Company. None of these developments have had a material effect on how the Group's results and financial position for the current or prior periods have been prepared or presented.

The Group has not applied any new standard or interpretation that is not yet effective for the current accounting period.

# 4. INCOME TAX

(a) Income tax in the consolidated statement of surplus or deficit

The Company being a charitable organisation is exempt from Hong Kong Profits Tax by virtue of Section 88 of the Inland Revenue Ordinance.

No PRC Enterprise Income Tax has been provided for in the consolidated financial statements as the subsidiary, Zhaoqing Helping Hand Home for The Elderly Limited, has no assessable profits for the year (2017: Nil).

(b) Reconciliation between tax expense and accounting deficit at applicable tax rates:

|  | <u>2018</u><br>HK\$ | <u>2017</u><br>HK\$ |
|--|---------------------|---------------------|
| Deficit for the year before taxation   | (11,384,915)        | (6,118,749)         |
| Notional tax on deficit before taxation, calculated at the rates applicable to |                     |                     |
| deficit in the countries concerned   | (2,000,752)         | (1,544,724)         |
| Tax effect of non-deductible expenses  | 22,226,530          | 19,718,247          |
| Tax effect of non-taxable income   | (20,553,462)        | (19,711,678)        |
| Tax effect of tax losses not recognised  | 327,684             | 1,538,155           |
| Actual tax expense   | <u> </u>            |                     |

# (c) Deferred tax assets not recognised

As at 31 March 2018, the Group has unused tax losses of HK\$24,494,170 (2017: HK\$24,908,852) available for offset against future surplus that may be carried forward with expiry date of within 5 years in the tax jurisdiction of the PRC. No deferred tax assets have been recognised in respect of the tax losses due to the unpredictability of future surplus streams.

# 5. HOLIDAY CENTRE

The Holiday Centre is subvented by the Social Welfare Department (the "SWD"). During the year, subventions, camp fees, donations and other income received amounted to HK\$20,297,413 (2017: HK\$19,663,699) and expenses incurred amounted to HK\$20,593,605 (2017: HK\$20,301,871).

# 6. PROPERTY, PLANT AND EQUIPMENT

|   | Buildings   | Leasehold improvements |
|---|-------------|------------------------|
|   | HK\$        | HK\$                   |
| Cost  |             |                        |
| At 1 April 2016                                 | 243,956,966 | 9,877,363              |
| Effect of foreign currency exchange differences | (5,360,792) | (169,180)              |
| Transfer  | 127,724     | -                      |
| Additions                                       | 20,403      | 482,900                |
| Construction expenditure capitalised            | -           | -                      |
| Disposals                                       |             |                        |
| At 31 March 2017                                | 238,744,301 | 10,191,083             |
| At 1 April 2017                                 | 238,744,301 | 10,191,083             |
| Effect of foreign currency exchange differences | 8,849,470   | 274,314                |
| Transfer  | 2,933,061   | -                      |
| Additions                                       | -           | 622,898                |
| Over-stated cost                                | (4,385,265) | -                      |
| Disposals                                       | (18,241)    | <del>-</del>           |
| At 31 March 2018                                | 246,123,326 | 11,088,295             |
| Accumulated depreciation                        |             |                        |
| At 1 April 2016                                 | 90,954,025  | 7,010,705              |
| Effect of foreign currency exchange differences | (2,733,926) | (83,389)               |
| Charge for the year                             | 6,778,995   | 760,826                |
| Written back on disposals                       |             | <u>-</u>               |
| At 31 March 2017                                | 94,999,094  | 7,688,142              |
| At 1 April 2017                                 | 94,999,094  | 7,688,142              |
| Effect of foreign currency exchange differences | 4,737,630   | 136,768                |
| Charge for the year                             | 6,709,781   | 756,969                |
| Written back on disposals                       | (13,681)    | <del>-</del>           |
| At 31 March 2018                                | 106,432,824 | 8,581,879              |
| Carrying amounts                                |             |                        |
| At 31 March 2018                                | 139,690,502 | 2,506,416              |
| At 31 March 2017                                | 143,745,207 | 2,502,941              |

| Furniture and fixtures | Office equipment | Motor vehicles | Construction-<br>in-progress | Total       |
|------------------------|------------------|----------------|------------------------------|-------------|
| HK\$                   | HK\$             | HK\$           | HK\$                         | HK\$        |
|                        |                  |                |                              |             |
| 15,007,922             | 14,831,734       | 9,237,175      | 1,402,122                    | 294,313,282 |
| (231,067)              | (372,811)        | (170,857)      | (150,128)                    | (6,454,835) |
| 28,459                 | 14,453           | -              | (170,636)                    | -           |
| 809,084                | 1,098,716        | -              | -                            | 2,411,103   |
| -                      | -                | -              | 2,104,194                    | 2,104,194   |
| (234,091)              | (851,742)        | -              |                              | (1,085,833) |
| 15,380,307             | 14,720,350       | 9,066,318      | 3,185,552                    | 291,287,911 |
| 15,380,307             | 14,720,350       | 9,066,318      | 3,185,552                    | 291,287,911 |
| 377,733                | 632,835          | 277,030        | 191,194                      | 10,602,576  |
| -                      | 951,035          | -              | (3,884,096)                  | -           |
| 872,252                | 605,398          | -              | 894,082                      | 2,994,630   |
| -                      | -                | -              | -                            | (4,385,265) |
| (102,983)              | (337,452)        | <u>-</u>       |                              | (458,676)   |
| 16,527,309             | 16,572,166       | 9,343,348      | 386,732                      | 300,041,176 |
|                        |                  |                |                              |             |
| 13,530,456             | 11,728,386       | 6,154,193      | -                            | 129,377,765 |
| (212,527)              | (304,574)        | (94,856)       | -                            | (3,429,272) |
| 780,087                | 1,307,848        | 1,317,222      | -                            | 10,944,978  |
| (233,516)              | (782,746)        | <u>-</u>       |                              | (1,016,262) |
| 13,864,500             | 11,948,914       | 7,376,559      |                              | 135,877,209 |
| 13,864,500             | 11,948,914       | 7,376,559      | -                            | 135,877,209 |
| 350,376                | 490,215          | 192,763        | -                            | 5,907,752   |
| 723,525                | 1,206,652        | 845,157        | -                            | 10,242,084  |
| (95,641)               | (324,081)        |                |                              | (433,403)   |
| 14,842,760             | 13,321,700       | 8,414,479      |                              | 151,593,642 |
|                        |                  |                |                              |             |
| 1,684,549              | 3,250,466        | 928,869        | 386,732                      | 148,447,534 |
| 1,515,807              | 2,771,436        | 1,689,759      | 3,185,552                    | 155,410,702 |

# 7. PREPAID LAND LEASE PAYMENTS

|  | <u>2018</u> | <u>2017</u> |
|--|-------------|-------------|
|  | HK\$        | HK\$        |
| Carrying amount at beginning of the year                               | 3,303,257   | 3,634,328   |
| Amortisation charge for the year                                       | (109,358)   | (107,207)   |
| Effect of foreign currency exchange differences                        | 351,756     | (223,864)   |
| Carrying amount at end of the year Analysed for reporting purposes as: | 3,545,655   | 3,303,257   |
| Non-current assets   | 3,430,686   | 3,199,512   |
| Current assets   | 114,969     | 103,745     |
|  | 3,545,655   | 3,303,257   |

# 8. FINANCIAL ASSETS AT FAIR VALUE THROUGH PROFIT OR LOSS

The Group held funds and equity securities under management as follows:

|  | <u>2018</u> | 2017       |
|--|-------------|------------|
| At fair values:                            | HK\$        | HK\$       |
| Equity securities listed in Hong Kong      | 13,902,010  | 10,335,042 |
| Equity securities listed outside Hong Kong | 1,838,389   | -          |
| Cash under management                      | 49,562      | 1,732,709  |
| Other funds                                | 13,635      | 27,293     |
|  | 15,803,596  | 12,095,044 |

At the end of the reporting period, the financial assets at FVTPL are stated at fair values based on valuation provided by respective fund managers and the current bid prices in active market for the funds and the listed equity securities respectively.

# 9. SUBSIDIARY

The particulars of the Company's subsidiary, which is unlisted and limited liability company, are set out as follows:

| Name   | Place of incorporation and operation | Class of shares held | Particulars of paid up capital              | Percentage of interest held | Principal activity                       |
|--|--------------------------------------|----------------------|---|-----------------------------|--|
| Zhaoqing Helping<br>Hand Home<br>for The Elderly<br>Limited* | The PRC                              | Registered           | HK\$82,345,700<br>(2017:<br>HK\$81,168,000) | 100%                        | Operation of a care home for the elderly |

<sup>\*</sup> A wholly foreign owned enterprise

The directors of the subsidiary during the financial year and up to the date of this report were:

- Mr. Gary Kin-man Yau
- Dr. David Lok-kwan Dai
- Mr. Leo-Lin-cheng Kung
- Mr. Michael Tze-hau Lee
- Mr. Tim-leung Lui
- Mr. Stephen Wing-fai, Sun (appointed on 28 December 2017)

# **10. INVENTORIES**

|              | 2018   | 2017   |
|--------------|--------|--------|
|              | HK\$   | HK\$   |
| Merchandises | 89,010 | 64,739 |

# 11. TRADE AND OTHER RECEIVABLES

|                          | <u>2018</u> | <u>2017</u> |
|--------------------------|-------------|-------------|
|                          | HK\$        | HK\$        |
| Other receivables        | 1,527,594   | 8,426,816   |
| Loans and receivables    | 1,527,594   | 8,426,816   |
| Prepayments and deposits | 3,184,919   | 2,006,232   |
|                          | 4,712,513   | 10,433,048  |

All of the receivables are neither past due nor impaired and are expected to be recovered within one year and prepayments are expected to be recognised as expense within one year.

The Group does not hold any collateral as security.

## Impairment of trade receivables

Impairment losses in respect of trade receivables are recorded using an allowance account unless the Group is satisfied that recovery of the amount is remote, in which case the impairment loss is written off against trade receivables directly (see note 2(g)).

There is no movement in the allowance for doubtful debts account for the years ended 31 March 2018 and 2017.

#### Impairment of other receivables

Impairment loss of HK\$5,382,778 (2017: HK\$nil) is written off against other receivable directly for the year ended 31 March 2018, upon the conclusion of the reimbursement of the building cost of the Group issued by the Social Welfare Department.

# 12. CASH AND CASH EQUIVALENTS AND DEPOSITS WITH BANKS (MATURITY OVER 3 MONTHS)

(a) Cash and cash equivalents

| <u>2018</u> | <u>2017</u>                     |
|-------------|---------------------------------|
| HK\$        | HK\$                            |
| 9,762,359   | 14,411,224                      |
| 18,491,094  | 16,523,778                      |
|             |                                 |
| 28,253,453  | 30,935,002                      |
|             | HK\$<br>9,762,359<br>18,491,094 |

The interest rates on the deposits with banks and cash at banks ranged from 0% to 1.35% (2017: 0% to 1.40%) per annum.

(b) Deposits with banks (maturity over 3 months)

The interest rates on the deposits with banks with maturity over 3 months ranged from 1.00% to 1.55% (2017: 0.95% to 1.75%) per annum.

#### 13. TRADE AND OTHER PAYABLES

The Group's trade and other payables included the social welfare subvention surplus accounts in respect of Helping Hand (excluding Holiday Centre and Helping Hand Father Sean Burke Care Home) of HK\$50,134 (2017: HK\$1.574.192), which is required to be refunded to the SWD.

The below expenditure under the Social Welfare Development Fund ("SWDF") funded by Lotteries Fund have been incurred in accordance with the requirements stipulated in SWDF Guidance Notes for Applications, SWD's approval letters and the procurement of projects and services are in line with the procedures specified in the Lotteries Fund Manual.

| Has of the Ossial Walfara Bassalannant Found Blace O   | HK\$  |
|--|-------|
| Use of the Social Welfare Development Fund Phase 2 Balance of SWDF brought forward from previous financial year Allocation from SWDF during the year | 5,780 |
| Interest received during the year Expenditure under SWDF during the year Project under scope A   | -     |
| Balance of SWDF carried forward to the next financial year   | 5,780 |

Use of the Social Welfare Development Fund Phase 3

| Balance of SWDF brought forward from previous financial year Allocation from SWDF during the year Interest received during the year Expenditure under SWDF during the year |                                    | 67,337<br>238,000<br>7           |
|--|------------------------------------|----------------------------------|
| Project under scope A  | _                                  | (126,433)                        |
| Balance of SWDF carried forward to the next financial year   | =                                  | 178,911                          |
| All of the trade and other payables are expected to be settled or recognise repayable on demand.   | ed as income within                | one year or are                  |
| Included in the trade and other payables are provision for over-charged  | d rent and meal inc                |                                  |
| At 1 April 2017<br>Provision made  | _                                  | HK\$<br>-<br>733,600             |
| At 31 March 2018   |                                    | 733,600                          |
| 14. DEFERRED INCOME  | =                                  |                                  |
| 14. DEI ERRED INOOME   | <u>2018</u><br>HK\$                | <u>2017</u><br>HK\$              |
| Block Grants received from The Government of the Hong Kong Special Administrative Region (the "HKSAR")   | 538,819                            | 130,934                          |
| Block Grants received from The Government of the HKSAR   |                                    |                                  |
| Credit balance brought forward from previous financial year Add: Block Grants received during the year Interest income received  | HK\$ 1,110,000 26                  | HK\$<br>130,934                  |
|  |                                    | 1,110,026                        |
| Less: Expenditure during the year Furniture & Equipment Minor Works Projects Vehicle Overhauling   | 280,791<br>299,750<br>121,600      |                                  |
|  |                                    | 702,141                          |
| Credit balance carried forward to the next financial year  |                                    | 538,819                          |
| The Block Grants received from the Government of the HKSAR can only furniture and equipment replenishment and vehicle overhauling.   | be used for minor                  | work projects,                   |
| Capital commitments  As at 31 March 2018, the outstanding commitments in respect of F&E Report provided for in the financial statements were as follows:                   | plenishment and Mi                 | nor Works Grant                  |
| Contracted for Authorised but not contracted for   | 2018<br>HK\$<br>295,568<br>243,251 | 2017<br>HK\$<br>87,500<br>43,434 |

# 15. CHRISTA TISDALL FUND

The Christa Tisdall Fund was established to provide leisure and recreation activities for elderly people and was approved by the Executive Committee at a Board meeting held on 31 March 1990.

538,819

130,934

#### 16. THE HONG KONG JOCKEY CLUB CHARITIES TRUST

The donation received from Hong Kong Jockey Club Charities Trust was utilised for the establishment of a care home for the elderly in Zhaoqing, Mainland China, the cost of which is included in property, plant and equipment.

#### 17. GOLD COIN FUND - HOLIDAY CENTRE

The fund represents costs incurred by the Company and the Group and reimbursed by The Government of the HKSAR in respect of the construction of the Cheung Muk Tau Holiday Centre, the cost of which is included in property, plant and equipment.

# 18. SWD RESERVE FUND - HOLIDAY CENTRE

The fund represents costs incurred by the Company and the Group and reimbursed by the Social Welfare Department in respect of the renovation works of the Cheung Muk Tau Holiday Centre, the cost of which is included in property, plant and equipment.

# 19. SWD RESERVE FUND – CENTRAL ADMINISTRATIVE SUPPORT

The fund represents costs incurred by the Company and the Group to undergo service re-engineering and re-structuring to achieve output, synergy and long term financial viability.

#### 20. SWD LOTTERIES FUND

The fund represents costs incurred by the Company and the Group and reimbursed by the Government of the HKSAR in respect of the construction of Helping Hand Father Sean Burke Care Home, the cost of which is included in property, plant and equipment.

# 21. DONATIONS

# a) Donations from Community Chest - Baseline Allocation

The total donation granted from the Community Chest for the year ended 31 March 2018 amounting to HK\$3,266,800 (2017: HK\$3,171,600) has been allocated as follows:

|  | <u>2018</u><br>HK\$             | <u>2017</u><br>HK\$             |
|--|---------------------------------|---------------------------------|
| Homes<br>Occupational Therapy Unit<br>Physiotherapy Unit | 1,892,150<br>422,360<br>503,290 | 1,796,950<br>422,360<br>503,290 |
| Head office  | 2,817,800<br>449,000            | 2,722,600<br>449,000            |
|  | 3,266,800                       | 3,171,600                       |

# b) Other donations

The total donations received from others (excluding donations received in cookie campaign and other fund raising events which are included as income as shown in Appendix III and IV) for the year ended 31 March 2018 is as follows:

|                                     | <u>2018</u> | <u>2017</u> |
|-------------------------------------|-------------|-------------|
|                                     | HK\$        | HK\$        |
| Homes - Operating income            | 2,014,737   | 1,712,139   |
| Homes - Donations for capital costs | 1,639,900   | 1,972,843   |
| Head office - Administrative income | 857,633     | 1,107,095   |
| Holiday centre                      | 93,718      | 59,082      |
|                                     | 4,605,988   | 4,851,159   |

The above donations included capital donation granted from Community Chest for the year ended 31 March 2018 amounting HK\$561,634 (2017: HK\$490,674).

# 22. FINANCIAL AND CAPITAL RISK MANAGEMENT AND FAIR VALUES OF FINANCIAL INSTRUMENTS

The Group's major financial instruments include financial assets at fair value through profit or loss, trade and other receivables, trade and other payables, deposits with banks and cash and cash equivalents. Details of the financial instruments are disclosed in respective notes. The risks associated with these financial instruments include credit risk, liquidity risk, currency risk, interest rate risk and other price risk. The policies on how to mitigate these risks are set out below. The Executive Committee manages and monitors these exposures to ensure appropriate measures are implemented on a timely and effective manner.

#### a) Credit risk

- i) Credit risk refers to the risk that a counterparty will default on its contractual obligation resulting in financial loss to the Group. The Group has adopted a policy of only dealing with creditworthy counterparties as a means of mitigating the risk of financial loss from defaults.
- ii) The Group's credit risk arises mainly from the investments held by fund managers. Given the high credit ratings, good reputation and past prevailing good performances of the fund managers who are managing the investment portfolios, the Group's management has confidence that they could meet their obligations. Fund managers monitor the credit risks with reference to their respective portfolio mandates which have guidelines on credit ratings of financial instruments and the maximum holding of 30% in equities. Also, the Group's investment sub-committee was appointed to make direct investment on equities with guidelines on the maximum holding of 45% with upper allowance of not exceeding 10% (2017: 45%) equities for all portfolios and equities on hand in aggregate. Both parties submit reports on portfolio performance to the Group on a regular basis.
- iii) The Group's exposure to credit risk is influenced mainly by the individual characteristics of each debtor. At the end of the reporting period, 50% (2017: 92%) of the total loans and receivables (excluding bank deposits and cash and cash equivalents) of the Group was due from SWD Lotteries Fund.
- iv) The credit risk on liquid funds is limited because the counterparties are banks with high credit ratings assigned by international credit-rating agencies.

# b) Liquidity risk

The Group has all the time being able to ensure that there are adequate funds to meet its current and expected liquidity requirements. Cash flows are closely monitored by the Executive Committee on an ongoing basis and the Group's exposure to liquidity risk is minimal.

The Group also employs projected cash flow analysis to manage liquidity risk by forecasting the amount of cash required to ensure that all liabilities due and funding requirements are met.

All the remaining contractual maturities of the Group's financial liabilities, which are based on contractual undiscounted cash flows and the earliest date the Group can be required to pay, at the end of the reporting period are within one year or on demand.

#### c) Interest rate risk

The Group's cash flow interest rate risk mainly concentrates on the fluctuation of market interest rate arising from the bank deposits. The Group controls the risk through benchmark guidelines and asset allocation.

#### i) Interest rate profile

The following table details the interest rate profile of the Group's bank deposits at the end of the reporting period:

|                              | 2018                     |           | 2017                     |           |
|------------------------------|--------------------------|-----------|--------------------------|-----------|
|                              | Effective interest rates | _         | Effective interest rates |           |
|                              | %                        | HK\$      | %                        | HK\$      |
| Variable rate bank deposits: |                          |           |                          |           |
| Cash at banks                | 0.001% to 0.35%          | 2,796,150 | 0.001% to 0.35%          | 3,600,100 |

# ii) Sensitivity analysis

At 31 March 2018, it is estimated that a general increase/decrease of 50 basis points (2017: 50 basis points) in interest rates for variable rate bank deposits, with all other variables held constant, would decrease/increase the Group's deficit for the year and the Group's general deficit by HK\$13,981 (2017: HK\$18,000). Other components of funds employed would not change in response to the general increase/decrease in interest rates.

# 22. FINANCIAL AND CAPITAL RISK MANAGEMENT AND FAIR VALUES OF FINANCIAL INSTRUMENTS (Continued)

#### c) Interest rate risk (Continued)

ii) Sensitivity analysis (Continued)

The sensitivity analysis above has been determined based on the exposure to interest rate risk at the end of the reporting period. The analysis is prepared assuming the financial instruments outstanding at the end of the reporting period were outstanding for the whole year. The 50 basis points (2017: 50 basis points) increase or decrease in interest rates is used when reporting interest rate risk internally to key management personnel and represents management's assessment of a reasonably possible change in interest rates. The analysis is performed on the same basis for 2017.

# d) Currency risk

#### (i) Exposure to currency risk

liabilities

The Group is exposed to currency risk primarily arising from investments in financial assets, receivables, payables, bank deposits and cash and cash equivalents that are denominated in a foreign currency, that is, a currency other that the functional currency of the operations to which the transactions relate. The currencies giving rise to this risk are primarily United States Dollars, Renminbi and HK\$. The Group currently does not have a foreign currency hedging policy as the Group believes its exposure to foreign exchange rate is not significant. However, the management monitors the Group's foreign currency exposures and will consider hedging significant foreign currency exposures should the need arise.

The following details the Group's exposure at the end of the reporting period to currency risk arising from recognised assets or liabilities denominated in a currency other than the functional currency of the entity to which they relate. For presentation purposes, the amounts of the exposure are shown in HK\$, translated using the spot rate at the end of the reporting period.

Exposure to foreign currencies (expressed in HK\$)

|   | LA                       | posare to re | icign can | eneres (expres           | bed III III q | <i>')</i> |
|---|--------------------------|--------------|-----------|--------------------------|---------------|-----------|
|   | 2018                     |              |           |                          | 2017          |           |
|   | United States<br>Dollars | Renminbi     | HK\$      | United States<br>Dollars | Renminbi      | HK\$      |
| Financial assets at fair value through profit or loss | 1,876,449                | 23,198       | _         | 28,463                   | 7,973         | -         |
| Trade and other receivables                           | _                        | -            | 72,707    | -                        | -             | 70,145    |
| Cash and cash equivalents                             | -                        | 4,998        | 457,070   | -                        | -             | 1,123,303 |
| Trade and other payables                              |                          |              | (32,373)  |                          |               | (27,267)  |
| Net exposure arising from recognised assets and       |                          |              |           |                          |               |           |

The following table indicates the instantaneous change in the Group's deficit for the year (and general deficit) that would arise if foreign exchange rates to which the Group has significant exposure at the end of reporting period has changed at that date, assuming all other risk variables remained constant. In this respect, it is assumed that the pegged rate between the HK\$ and the US\$ would not be affected by any changes in movements in value of the US\$ against other currencies. The increase/(decrease) in foreign exchange rates of 5% represents the sensitivity rate of management's assessments of the reasonably possible strengthening/(weakening) of the foreign currency against the functional currencies of the group entities.

28,196

497,404

28,463

7,973

1,166,181

1,876,449

|      |                | 2018            |            |                 | 2017            |            |
|------|----------------|-----------------|------------|-----------------|-----------------|------------|
|      | Increase/      | Decrease/       | Decrease/  | Increase/       | Decrease/       | Decrease/  |
|      | (decrease)     | (Increase) in   | (Increase) | (decrease)      | (Increase) in   | (Increase) |
|      | in foreign     | deficit for the | in general | in foreign      | deficit for the | in general |
|      | exchange rates | year            | deficit    | exchanges rates | year            | deficit    |
|      |                | HK\$            | HK\$       |                 | HK\$            | HK\$       |
| HK\$ | 5%             | 24,870          | 24,870     | 5%              | 58,309          | 58,309     |
|      | (5%)           | (24,870)        | (24,870)   | (5%)            | (58,309)        | (58,309)   |
| RMB  | 5%             | 1,410           | 1,410      | 5%              | 399             | 399        |
|      | (5%)           | (1,410)         | (1,410)    | (5%)            | (399)           | (399)      |

# 22. FINANCIAL AND CAPITAL RISK MANAGEMENT AND FAIR VALUES OF FINANCIAL INSTRUMENTS (Continued)

#### d) Currency risk (Continued)

(i) Exposure to currency risk (Continued)

Results of the analysis as presented in the above table represent an aggregation of the instantaneous effects on each of the group entities deficit for the year and general deficit measured in the respective functional currencies, translated into HK\$ at the exchange rate ruling at the end of the reporting period for presentation purposes.

The sensitivity analysis assumes that the change in foreign exchange rates had been applied to remeasure those financial instruments held by the Group which expose the Group to foreign currency risk at the end of the reporting period. The analysis is performed on the same basis for 2017.

#### e) Other price risk

The Group is exposed to price changes arising from financial assets at FVTPL which comprise listed and unlisted investments.

Decisions to buy or sell investments are based on daily monitoring of the performance of investments by fund managers, who submit reports on portfolio performance to the Group on a regular basis. The Group controls the risk through benchmark guidelines and asset allocation.

Most of the Group's investments are listed on the Stock Exchange of Hong Kong. Listed investments held in the investment portfolio have been chosen based on their longer term growth potential and are monitored regularly for performance against expectations.

#### Sensitivity analysis

The sensitivity analysis below has been determined based on the exposure to equity price risk at the end of the reporting period.

At 31 March 2018, it is estimated that 10% increase/decrease in the price of the respective equity securities, with all other variables held constant, would have decreased/increased the Group's deficit for the year and the Group's general deficit by approximately HK\$1,574,040 (2017: HK\$1,033,504).

The sensitivity analysis indicates the instantaneous change in the Group's surplus/deficit for the year and other components of funds employed that would arise assuming that the changes in the stock prices had occurred at the end of the reporting period and had been applied to re-measure those financial instruments held by the Group which expose the Group to equity price risk at the end of the reporting period. It is also assumed that none of the Group's equity securities would be considered impaired as a result of the decrease in the stock prices or other relevant risk variables, and that all other variables remain constant. The analysis is performed on the same basis for the year ended 31 March 2017.

At 31 March 2018, the Group have no concentration of equity price risk on its equity investments as the Group held eleven (2017: nine) listed equity investment in the investment portfolio. The Group's equity are exposed to equity price risk due to the fluctuation of prices of the listed equity securities in the relevant stock markets.

#### f) Fair value measurement

# Fair value hierarchy

The following table presents the fair value of the Group's financial instruments measured at the end of the reporting period on a recurring basis, categorised into the three-level fair value hierarchy as defined in HKFRS 13 Fair Value Measurement. The level into which a fair value measurement is classified is determined with reference to the observability and significance of the inputs used in the valuation technique as follows:

- Level 1 valuations: Fair value measured using only Level 1 inputs i.e. unadjusted quoted prices in active markets for identical assets or liabilities at the measurement date.
- Level 2 valuations: Fair value measured using Level 2 inputs i.e. observable inputs which fail to meet Level 1, and not using significant unobservable inputs. Unobservable inputs are inputs for which market data are not available.
- $\cdot\,$  Level 3 valuations: Fair value measured using significant unobservable inputs.

The fund managers perform valuations for the financial instruments and report directly to the Group's Executive Committee. The fair values of the investments represent the bid prices of these investments in the respective internationally – renowned investment banks and the stock market.

# 22. FINANCIAL AND CAPITAL RISK MANAGEMENT AND FAIR VALUES OF FINANCIAL INSTRUMENTS (Continued)

# f) Fair value measurement (Continued)

Fair value hierarchy (Continued)

|   |                                | Fair value measurements as at 31 March 2018 categorised into |                               |         |
|---|--------------------------------|--|-------------------------------|---------|
|   | Fair value as at 31 March 2018 | Level 1  | Level 2                       | Level 3 |
|   | HK\$                           | HK\$   | HK\$                          | HK\$    |
| Recurring fair value measurements Assets:             |                                |  |                               |         |
| Financial assets at fair value through profit or loss | 15,803,596                     | 15,803,596   | -                             | -       |
|   |                                |  | measurement<br>2017 categoris |         |
|   | Fair value as at               |  |                               |         |
|   | 31 March 2017                  | Level 1  | Level 2                       | Level 3 |
|   | HK\$                           | HK\$   | HK\$                          | HK\$    |
| Recurring fair value measurements Assets:             |                                |  |                               |         |
| Financial assets at fair value through profit or loss | 12,095,044                     | 12,095,044   | _                             | _       |

During the years ended 31 March 2017 and 2018, there were no transfers between Level 1 and Level 2, or transfers into or out of Level 3. The Group's policy is to recognise transfers between levels of fair value hierarchy as at the end of the reporting period in which they occur.

#### g) Fair value of financial assets and liabilities carried at other than fair value

The fair values of deposits with banks, cash and cash equivalents, trade and other receivables and trade and other payables are not materially different from their carrying amounts because of the immediate or short-term maturity of these financial instruments. The fair value has been determined either by reference to the market value at the end of each reporting period or by discounting the relevant cash flows using current interest rates for similar instruments.

# h) Capital risk management

The Group's objective when managing capital are to safeguard the Group's ability to continue as a going concern in order to carry out its principal activities, i.e. to provide care, housing and recreational facilities for the needy elderly of Hong Kong and the PRC.

The capital structure of the Group consists of general deficit, general reserve and other reserves and designated funds. In order to maintain or adjust the capital structure, the Group may appeal for subventions from the HKSAR Government and donations from the general public and other charitable organisations.

The Group is not subject to any externally imposed capital requirements.

#### 23. MATERIAL RELATED PARTY TRANSACTIONS

a) Key management personnel remuneration

All members of key management personnel are the executive committee members of the Company.

There was no transaction with key management personnel during the current and prior years.

b) The Group has not entered into any related party transactions.

#### 24. COMMITMENTS

a) Capital commitments outstanding at 31 March 2018 not provided for in the financial statements were as follows:

|   | <u>2018</u><br>HK\$  | <u>2017</u><br>HK\$  |
|---|----------------------|----------------------|
| Contracted for - Renovation of property, plant and equipment - Acquisition of property, plant and equipment | 4,647,811<br>373,037 | 1,062,500<br>480,028 |
|   | 5,020,848            | 1,542,528            |

b) At 31 March 2018, the total future minimum lease payments under non-cancellable operating leases are payable as follows:

|                                 | <u>2018</u><br>HK\$ | 2017<br>HK\$ |
|---------------------------------|---------------------|--------------|
| Within 1 year                   | 15,377              | 28,188       |
| After 1 year but within 5 years |                     | 23,741       |
|                                 | 15,377              | 51,929       |

The Group leases certain of its homes and a fish pond from independent third parties under operating leases and the leases run for a period of three to ten years respectively. None of the leases includes contingent rentals.

#### 25. ACCOUNTING ESTIMATES AND JUDGEMENTS

#### Key sources of estimation uncertainty

The following are the key assumptions concerning the future, and other key sources of estimation uncertainty at the end of the reporting period, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

#### a) Impairment of non-financial assets

Determining whether there is an impairment requires an estimation of recoverable amounts of the non-financial assets or the respective cash-generating unit in which the non-financial assets belong, which is the higher of value in use and fair value less costs of disposal. If there is any indication that an asset may be impaired, recoverable amount shall be estimated for individual asset. If it is not possible to estimate the recoverable amount of the individual asset, the Group shall determine the recoverable amount of the cash-generating unit to which the asset belongs. The value in use calculation requires the Group to estimate the future cash flows expected to arise from the assets or cash-generating units and a suitable discount rate in order to calculate the present value. The discount rate represents a rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the future cash flow estimates have not been adjusted. Where the actual future cash flows or the revision of estimated future cash flows are less than original estimated future cash flow, a material impairment loss may arise.

# b) Impairment of receivables

When there is objective evidence of impairment loss, the Group takes into consideration the estimation of future cash flows. The amount of the impairment loss is measured as the difference between the asset's carrying amount and the present value of estimated future cash flows (excluding future credit losses that have not been incurred) discounted at the financial asset's original effective interest rate (i.e. the effective interest rate computed at initial recognition). Where the actual future cash flows are less than expected, a material impairment loss may arise. As at 31 March 2018, the carrying amount of receivable is HK\$1,527,594 (net of allowance for doubtful debts of HK\$nil) (2017: carrying amount of HK\$8,426,816, net of allowance for doubtful debts of HK\$nil).

# c) Depreciation and amortisation

Property, plant and equipment and prepaid land lease payments are depreciated and amortised on a straight-line basis over the estimated useful lives of the assets, after taking into account the estimated residual values. The Executive Committee reviews the estimated useful lives and the residual values of the assets regularly in order to determine the amount of depreciation and amortisation charge for the year. The estimate is based on the historical experience of the actual useful lives and residual values of assets of similar nature and functions and taking into account anticipated technological changes. The depreciation and amortisation charge for future periods are adjusted if there are significant changes from previous estimates.

# 26. COMPANY - LEVEL STATEMENT OF FINANCIAL POSITION

|   | <u>Note</u> | 2018         | 2017         |
|---|-------------|--------------|--------------|
|   |             | HK\$         | HK\$         |
| NON-CURRENT ASSETS                                    |             |              |              |
| Property, plant and equipment                         |             | 99,312,375   | 107,837,914  |
| Financial assets at fair value through profit or loss |             | 15,803,597   | 12,095,044   |
| Interests in a subsidiary                             |             | 87,381,114   | 86,203,114   |
|   |             | 202,497,086  | 206,136,072  |
|   |             |              |              |
| CURRENT ASSETS  |             |              |              |
| Inventories   |             | 57,386       | 46,266       |
| Trade and other receivables                           |             | 4,539,280    | 10,189,394   |
| Deposits with banks (maturity over 3 months)          |             | 22,030,000   | 20,643,000   |
| Cash and cash equivalents                             |             | 26,062,790   | 27,949,197   |
|   |             | 52,689,456   | 58,827,857   |
|   |             |              |              |
| CURRENT LIABILITIES                                   |             |              |              |
| Trade and other payables                              |             | 15,102,719   | 17,763,629   |
| Deferred income                                       |             | 538,819      | 130,934      |
|   |             | (15,641,538) | (17,894,563) |
| NET ASSETS  |             | 239,545,004  | 247,069,366  |
|   |             |              |              |
| FUNDS EMPLOYED  |             |              |              |
| General deficit                                       |             | (3,930,847)  | (2,969,742)  |
| General reserve                                       |             | 1,476,572    | 1,476,572    |
| Christa Tisdall Fund                                  | 15          | 13,239       | 13,239       |
| The Hong Kong Jockey Club Charities Trust             | 16          | 86,276,361   | 86,276,361   |
| SWD Reserve Fund                                      |             |              |              |
| - Central Administrative Support                      | 19          | 582,904      | 1,763,383    |
| Holiday Centre project:                               |             |              |              |
| Gold Coin Fund  | 17          | 77,636,711   | 77,636,711   |
| SWD Reserve Fund                                      | 18          | 2,091,898    | 2,091,898    |
| Others  |             | 1,316,280    | 1,316,280    |
| SWD Lotteries Fund                                    | 20          | 74,081,886   | 79,464,664   |
| TOTAL FUNDS EMPLOYED                                  |             | 239,545,004  | 247,069,366  |
| - · · · · · · · · · · · · · · · · · · ·               |             |              |              |

Approved and authorised for issue by the executive committee on 6 September 2018.

Mrs. Johanna Arculli

**Executive Committee member** 

Mr. Tim-leung Lui

Executive Committee member

# 26. COMPANY – LEVEL STATEMENT OF FINANCIAL POSITION (Continued)

Note: Details of the changes in the Company's individual components of funds employed between the beginning and the end of the year are set out below:

|   | General Reserve | Christa Tisdall<br>Fund | The Hong Kong<br>Jockey Club<br>Charities Trust | Gold Coin Fund |
|---|-----------------|-------------------------|---|----------------|
|   | HK\$            | HK\$                    | HK\$  | HK\$           |
| At 1 April 2016   | 1,476,572       | 13,239                  | 86,276,361                                      | 77,636,711     |
| Expenditure paid for programmes   | -               | -                       | -   | -              |
| Total comprehensive expenditure for the year  |                 |                         |   |                |
| At 31 March 2017 and 1 April 2017   | 1,476,572       | 13,239                  | 86,276,361                                      | 77,636,711     |
| Expenditure paid for programmes   | -               | -                       | -   | -              |
| Transfer from SWD Lotteries<br>Fund to General Deficit<br>upon the adjustment on cost<br>of buildings | -               | -                       | -   | -              |
| Total comprehensive expenditure for the year  | =               |                         |   |                |
| At 31 March 2018  | 1,476,572       | 13,239                  | 86,276,361                                      | 77,636,711     |

|                                   | SWD Rese       | erve Fund                            |                       |                 |             |
|-----------------------------------|----------------|--------------------------------------|-----------------------|-----------------|-------------|
| Holiday Centre<br>Project - Other | Holiday Centre | Central<br>Administrative<br>Support | SWD Lotteries<br>Fund | General Surplus | Total       |
| HK\$                              | HK\$           | HK\$                                 | HK\$                  | HK\$            | HK\$        |
| 1,316,280                         | 2,091,898      | 3,022,850                            | 79,464,664            | 5,618,274       | 256,916,849 |
| -                                 | -              | (1,259,467)                          | -                     | -               | (1,259,467) |
|                                   |                |                                      |                       | (8,588,016)     | (8,588,016) |
| 1,316,280                         | 2,091,898      | 1,763,383                            | 79,464,664            | (2,969,742)     | 247,069,366 |
| -                                 | -              | (1,180,479)                          | -                     | -               | (1,180,479) |
| -                                 | -              | -                                    | (5,382,778)           | 5,382,778       | -           |
|                                   |                |                                      |                       | (6,343,883)     | (6,343,883) |
| 1,316,280                         | 2,091,898      | 582,904                              | 74,081,886            | (3,930,847)     | 239,545,004 |

# 27. POSSIBLE IMPACT OF AMENDMENTS, NEW STANDARDS AND INTERPRETATIONS ISSUED BUT NOT YET EFFECTIVE FOR THE YEAR ENDED 31 MARCH 2018

Up to the date of issue of these financial statements, the HKICPA has issued a number of amendments, new standards and interpretations which are not yet effective for the year ended 31 March 2018 and which have not been adopted in these financial statements.

The Executive Committee of the Company anticipate that the application of the new and revised standards, amendments or interpretations will have no material impact on the results and the financial position of the Group.

(FOR MANAGEMENT PURPOSES ONLY)

# INCOME AND EXPENDITURE ACCOUNT FOR HOLIDAY CENTRE

FOR THE YEAR ENDED 31 MARCH 2018

|  | Note  | 2018<br>HK\$         | 2017<br>HK\$         |
|--|-------|----------------------|----------------------|
| INCOME   |       |                      |                      |
| Lump Sum Grant   |       | 13,974,819           | 13,106,303           |
| Lump Sum Grant – Central items                               |       | 302,620              | 253,110              |
| Camp fees received   |       | 4,173,866            | 4,611,027            |
| Programme income   |       | 359,237              | 463,298              |
| Donations  | 21(b) | 93,718               | 59,082               |
| SWD - Block Grants   |       | 250,457              | 353,498              |
| Social Welfare Development Fund                              |       | -                    | 280,796              |
| Block Grant – One-off Special                                |       | -                    | 21,240               |
| Jockey Club Age-friendly City                                |       | 574,968              | -                    |
| Other income   |       |                      |                      |
| - Subvented  |       | 75,778               | 101,714              |
| - Unrecognised   |       | 491,950              | 413,631              |
|  |       | 20,297,413           | 19,663,699           |
| COST OF SALES  |       |                      |                      |
| Opening inventories  |       | 6,019                | 6,246                |
| Purchases  |       | -                    | -                    |
| Closing inventories  |       | (5,955)              | (6,019)              |
|  |       | (64)                 | (227)                |
| EVDENDITUDE  |       |                      |                      |
| EXPENDITURE  |       | 74 474               | 00.700               |
| Advertising  |       | 74,171               | 82,768               |
| Audit fee  |       | 50,750               | 44,100               |
| Central items  |       | 302,620              | 253,110              |
| Cleaning<br>Food   |       | 135,041              | 218,410              |
| Gas  |       | 1,102,026<br>172,965 | 1,054,879<br>157,313 |
| General expenses   |       | 678,497              | 216,901              |
| Insurance  |       | 31,465               | 33,159               |
| Laundry  |       | 83,322               | 92,923               |
| Medical expenses   |       | 18,641               | 16,481               |
| Motor vehicle expenses                                       |       | 362,907              | 370,739              |
| Newspapers and magazines                                     |       | 11,265               | 8,865                |
| Postage  |       | 7,529                | 4,155                |
| Printing and stationery                                      |       | 42,617               | 39,111               |
| Programme expenses   |       | 455,081              | 506,756              |
| Provident fund   |       | 866,193              | 798,710              |
| Provision for long service payment                           |       | 48,147               | 40,829               |
| (Reversal of Provision) / provision for untaken annual leave |       | (26,720)             | 27,837               |
| Government rent and rates                                    |       | 322,400              | 322,400              |
| Repairs and maintenance                                      |       | 763,205              | 912,906              |
| Salaries   |       | 12,656,308           | 12,148,544           |
| Telephone and cable  |       | 70,004               | 61,222               |
| Travelling expenses  |       | 10,241               | 12,053               |
| Unrecognised expenses (Note)                                 |       | 1,011,498            | 1,539,079            |
| Water and electricity  |       | 1,343,368            | 1,338,394            |
|  |       | (20,593,541)         | (20,301,644)         |
| NET DEFICIT  | 5     | (296,192)            | (638,172)            |

Note: The depreciation charge and loss on disposal of property, plant and equipment of HK\$474,114 (2017: HK\$959,844) and HK\$1,201 (2017: HK\$170) respectively, are included in unrecognised expenses in the income and expenditure account for Holiday Centre.

# DETAILED OPERATING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2018

|                                 | Lok Fu     | Lai Yiu    | F S B      |
|---------------------------------|------------|------------|------------|
|                                 | HK\$       | HK\$       | HK\$       |
| CAPITAL INCOME                  |            |            |            |
| SWD - Block Grant               | 188,640    | 75,127     | 187,917    |
| SWD - Lotteries Funds           | -          | -          | 6,500      |
| Community Chest Capital Project | -          | -          | -          |
| Others                          | 41,200     | 31,120     | 400,060    |
|                                 |            |            |            |
| TOTAL CAPITAL INCOME            | 229,840    | 106,247    | 594,477    |
| RECURRENT INCOME                |            |            |            |
| Community Chest Allocation      |            |            |            |
|                                 | 070.540    | 070.540    | 040,000    |
| - Homes                         | 272,546    | 272,546    | 619,609    |
| - O.T. & P.T. unit              | 115,714    | 115,714    | 249,924    |
| Donation for running costs      | 357,840    | 285,902    | 609,725    |
| Interest income                 | -          | -          | -          |
| Lump Sum Grant                  | 11,483,038 | 9,383,198  | 23,919,101 |
| Meal income                     | 1,161,138  | 1,089,748  | 3,239,340  |
| Meal income from staff          | 81,964     | 106,733    | 106,380    |
| Rental income                   | 1,586,465  | 1,481,100  | 4,484,573  |
| Sundry income                   | 166,526    | 197,512    | 749,239    |
| SWD subvention for homes        | 1,131,822  | 2,568,081  | 8,301,683  |
| SWD others                      | 245,836    | 423,272    | 491,771    |
|                                 | 16,602,889 | 15,923,806 | 42,771,345 |
|                                 | 10,002,009 | 10,320,000 | 74,111,040 |

# APPENDIX I (FOR MANAGEMENT PURPOSES ONLY) (Page 1 of 2)

| 2017       | 2018       | Zhaoqing  | Siu Sai Wan | Po Lam    | Chuk Yuen |
|------------|------------|-----------|-------------|-----------|-----------|
| HK\$       | HK\$       | HK\$      | HK\$        | HK\$      | HK\$      |
|            |            |           |             |           |           |
| 632,671    | 451,684    | -         | -           | -         | -         |
| 5,500      | 6,500      | -         | -           | -         | -         |
| 490,675    | 561,634    | -         | 279,764     | 178,016   | 103,854   |
| 1,482,168  | 1,078,266  | 17,240    | 108,700     | 371,336   | 108,610   |
|            |            |           |             |           |           |
| 2 611 014  | 2 000 004  | 17.040    | 200.464     | E40.252   | 242.464   |
| 2,611,014  | 2,098,084  | 17,240    | 388,464     | 549,352   | 212,464   |
|            |            |           |             |           |           |
|            |            |           |             |           |           |
|            |            |           |             |           |           |
| 1,796,950  | 1,892,150  | -         | 242,483     | 242,483   | 242,483   |
| 925,650    | 925,650    | -         | 148,106     | 148,096   | 148,096   |
| 1,712,139  | 2,014,737  | 66,459    | 217,019     | 255,085   | 222,707   |
| 42,916     | 43,434     | 43,434    | -           | -         | -         |
| 43,452,155 | 44,785,337 | -         | -           | -         | -         |
| 5,915,895  | 5,490,226  | -         | -           | -         | -         |
| 271,236    | 295,077    | -         | -           | -         | -         |
| 21,597,330 | 22,002,010 | 6,886,938 | 1,607,280   | 2,659,794 | 3,295,860 |
| 1,437,342  | 1,974,944  | 816,219   | 10,404      | 14,548    | 20,496    |
| 9,576,358  | 12,001,586 | -         | -           | -         | -         |
| 1,263,890  | 1,160,879  |           |             |           |           |
|            |            |           |             |           |           |
|            |            |           |             |           |           |
| 87,991,861 | 92,586,030 | 7,813,050 | 2,225,292   | 3,320,006 | 3,929,642 |

# DETAILED OPERATING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2018

|   | Lok Fu      | Lai Yiu    | FSB         |
|---|-------------|------------|-------------|
|   | HK\$        | HK\$       | HK\$        |
| RUNNING COSTS                                     |             |            |             |
| Legal and professional fee                        | -           | _          | _           |
| Audit fee   | -           | -          | -           |
| Advertising                                       | 4,500       | 6,077      | 38,472      |
| Bank charges                                      | 3,499       | 3,273      | 9,546       |
| Cleaning  | 57,879      | 52,003     | 280,434     |
| Depreciation                                      | 419,759     | 215,928    | 586,996     |
| Food  | 956,417     | 825,184    | 2,319,934   |
| Function expenses                                 |             |            |             |
| - Subsidised by outsiders                         | 170,339     | 67,727     | 100,113     |
| - Subsidised by Helping Hand - Activities         | 58,292      | 44,202     | 103,393     |
| Fixed assets written off                          | 679         | -          | 2,001       |
| Gas   | 171,759     | 141,872    | 396,501     |
| General expenses                                  | 25,428      | 5,405      | 59,836      |
| Government charge                                 | -           | -          | -           |
| Insurance   | 157,367     | 147,258    | 389,635     |
| Life insurance                                    | 11,421      | 11,346     | 21,024      |
| Loss on disposal of property, plant and equipment | -           | -          | -           |
| Lucky money                                       | 6,000       | 5,840      | 14,960      |
| Medical expenses                                  | 234,657     | 227,687    | 659,475     |
| Newspaper & magazine                              | 5,855       | 5,920      | 20,757      |
| O.T. & P.T. unit expenditure                      | 119,886     | 119,886    | 258,953     |
| Postage   | 697         | 730        | 878         |
| Printing & stationery                             | 15,739      | 12,314     | 41,450      |
| Provident fund                                    | 944,029     | 899,808    | 2,003,045   |
| Provision/(reversal of provision) for             |             |            |             |
| long service payment                              | 42,862      | (46,809)   | 93,145      |
| (Reversal of provision)/ provision for            | (= 4 aa=)   | (440)      | (10 ===)    |
| untaken annual leave                              | (71,807)    | (15,740)   | (46,558)    |
| Recognition of prepaid land lease payment         | -           | -          | -           |
| Rent & rates                                      | 1,031,210   | 955,615    | 389,600     |
| Repair & maintenance                              | 151,596     | 165,657    | 1,342,909   |
| Salaries  | 13,979,641  | 12,262,532 | 33,153,847  |
| Souvenir  | 17,150      | 5,900      | 13,800      |
| Staff welfare                                     | 10,896      | 9,832      | 26,660      |
| Sundry expenses                                   | -           | 47.000     |             |
| Telephone and cable                               | 15,017      | 47,203     | 67,432      |
| Training  | 8,762       | 8,312      | 24,122      |
| Transportation expenses                           | 96,945      | 88,854     | 161,391     |
| Uniforms  | 2,154       | 9,119      | 20,442      |
| Utensil   | 8,291       | 5,918      | 14,190      |
| Water and electricity                             | 398,827     | 487,235    | 1,469,051   |
|   |             |            |             |
|   | 19,055,746  | 16,776,088 | 44,037,434  |
| OPERATING DEFICIT                                 | (2,452,857) | (852,282)  | (1,266,089) |
| OI ELATINO DEL IOII                               | (2,+32,037) | (002,202)  | (1,200,009) |
| NET (DEFICIT)/SURPLUS                             | (2,223,017) | (746,035)  | (671,612)   |
|   |             |            |             |

# APPENDIX I (FOR MANAGEMENT PURPOSES ONLY) (Page 2 of 2)

| Chuk Yuen | Po Lam         | Siu Sai Wan    | Zhaoqing    | 2018         | 2017         |
|-----------|----------------|----------------|-------------|--------------|--------------|
| HK\$      | HK\$           | HK\$           | HK\$        | HK\$         | HK\$         |
|           |                |                |             |              |              |
| _         | _              | _              | _           | _            | 10,486       |
| _         | _              | _              | 10,696      | 10,696       | -            |
| _         | 2,173          | 7,241          | 13,016      | 71,479       | 94,150       |
| 5,130     | 4,081          | 2,545          | 210         | 28,284       | 12,725       |
| 7,755     | 16,400         | 2,843          | 59,867      | 477,181      | 357,686      |
| 200,253   | 420,275        | 179,686        | 4,108,297   | 6,131,194    | 6,104,656    |
| 19,470    | 41,568         | 8,787          | 1,018,200   | 5,189,560    | 4,991,262    |
| 13,470    | +1,500         | 0,707          | 1,010,200   | 5, 105,500   | 4,551,202    |
| 150,600   | 134,451        | 143,351        | 77,994      | 844,575      | 707,447      |
| 68,520    | 61,654         | 46,408         | 224         | 382,693      | 362,693      |
| -         | -              | · -            | 21,392      | 24,072       | -            |
| 20,628    | 15,279         | 8,148          | -           | 754,187      | 689,899      |
| 3,374     | 10,541         | 2,975          | 193,357     | 300,916      | 303,101      |
| -         | -              | _,             | 134,485     | 134,485      | 39,666       |
| 28,529    | 30,156         | 22,493         | 47,917      | 823,355      | 789,565      |
| 2,216     | 573            | 1,362          | -           | 47,942       | 49,856       |
| 2,210     | -              | 1,002          | _           |              | 69,401       |
| 12,160    | 9,760          | 5,600          | _           | 54,320       | 45,660       |
| 15,504    | 41,543         | 23,979         | 325,853     | 1,528,698    | 1,370,947    |
| 5,792     | 6,475          | 6,594          | 020,000     | 51,393       | 46,445       |
| 153,453   | 153,453        | 153,453        | _           | 959,084      | 946,050      |
| 36        | 839            | 425            | -           | 3,605        | 3,637        |
| 2,930     | 13,898         |                | 16 607      | 106,907      |              |
|           |                | 3,969          | 16,607      |              | 136,296      |
| 173,866   | 115,066        | 133,198        | 613,263     | 4,882,275    | 4,682,431    |
| 19,998    | 95,463         | 2.897          | -           | 207,556      | 186,985      |
| (12,630)  | (348)          | (1,539)        | -           | (148,622)    | 13,283       |
| -         | -              | -              | 109,358     | 109,358      | 107,207      |
| 1,314,032 | 1,020,272      | 671,960        | 29,712      | 5,412,401    | 5,285,288    |
| 119,413   | 81,068         | 26,667         | 205,266     | 2,092,576    | 2,090,117    |
| 2,029,780 | 1,766,976      | 1,776,656      | 4,351,728   | 69,321,160   | 65,124,752   |
| 4,400     | 2,200          | 200            | 2,200       | 45,850       | 24,547       |
| 2,302     | 2,296          | 1,335          | 2,200       | 53,321       | 55,440       |
| 2,502     | 2,250          | 1,000          | 370,515     | 370,515      | 329,011      |
| 95.060    | 70 87 <i>4</i> | 56 10 <i>1</i> | 71,396      | 413,086      | 398,387      |
| 85,060    | 70,874         | 56,104         |             |              |              |
| 3,757     | 2,489          | 2,063          | 10,255      | 59,760       | 76,515       |
| 5,766     | 7,368          | 4,283          | 202,466     | 567,073      | 490,375      |
| -         | 738            | 890            | -           | 33,343       | 48,390       |
| - 00 400  | 2,428          | 132            | 050.705     | 30,959       | 37,406       |
| 80,169    | 54,061         | 37,036         | 856,725     | 3,383,104    | 3,194,838    |
| 4,522,263 | 4,184,070      | 3,331,741      | 12,850,999  | 104,758,341  | 99,276,600   |
| 1,022,200 | 1,104,070      | 0,001,1-11     | 12,000,000  | 101,100,041  | 55,210,000   |
| (592,621) | (864,064)      | (1,106,449)    | (5,037,949) | (12,172,311) | (11,284,739) |
|           |                |                |             |              |              |
| (380,157) | (314,712)      | (717,985)      | (5,020,709) | (10,074,227) | (8,673,725)  |
| (,)       | (***,***=/     | (,)            | (-,,)       | ( -,,        | (-,)         |

APPENDIX II (FOR MANAGEMENT PURPOSES ONLY)

# **DETAILED ADMINISTRATIVE INCOME AND EXPENDITURE**

FOR THE YEAR ENDED 31 MARCH 2018

|  | <u>Note</u> | <u>2018</u><br>HK\$ | <u>2017</u><br>HK\$ |
|--|-------------|---------------------|---------------------|
| INCOME   | 24(=)       | 440.000             | 440,000             |
| Community Chest allocation Fair value gain on financial assets at fair value through | 21(a)       | 449,000             | 449,000             |
| profit or loss   |             | 3,920,975           | 1,573,487           |
| General donations  | 21(b)       | 857,633             | 1,107,095           |
| Interest income  | _ ' (' ' '  | 323,950             | 262,415             |
| Lump sum grant   |             | 6,167,162           | 6,246,255           |
| Membership fee and sponsoring membership   |             | 13,400              | 16,840              |
| Sundry income  |             | 30,191              | 34,391              |
| SWD - Others   | _           | 174,284             | 117,771             |
| Total administrative income  | _           | 11,936,595          | 9,807,254           |
| EXPENDITURE  |             |                     |                     |
| Advertising  |             | 4,442               | 2,556               |
| Audit fee  |             | 469,500             | 270,040             |
| Bank charges   |             | 20,394              | 22,922              |
| Cleaning   |             | 7,201               | 10,229              |
| Depreciation   |             | 3,636,776           | 3,880,478           |
| Exchange gain  |             | (164)               | 4 000               |
| Gas  |             | 1,420               | 1,820               |
| General expenses   |             | 58,421<br>5,382,778 | 48,562              |
| Impairment loss of other receivable Insurance  |             | 73,005              | 89,726              |
| Life insurance   |             | 8,264               | 8,662               |
| Membership fee   |             | 5,900               | 11,800              |
| Motor vehicle expenses   |             | (432)               | 3,117               |
| Newspapers and magazines   |             | -                   | 1,500               |
| Postage  |             | 5,315               | 4,840               |
| Printing and stationery  |             | 23,538              | 33,152              |
| Provident fund   |             | 498,477             | 547,626             |
| Provision for long services payment  |             | 5,870               | 55,769              |
| Provision / (reversal of provision)  |             | <b>5</b> 4.440      | (00.004)            |
| for untaken annual leave   |             | 54,446              | (33,994)            |
| Provision for over-charged rent and meal income Publication                          |             | 733,600             | 25,000              |
| Rent and rates   |             | 25,000<br>10,340    | 25,000<br>10,340    |
| Repairs and maintenance  |             | 17,205              | 31,730              |
| Salaries   |             | 5,096,416           | 5,667,216           |
| Souvenir   |             | 12,335              | -                   |
| Staff welfare  |             | 13,903              | 14,888              |
| Telephone and cable  |             | 79,931              | 79,206              |
| Training   |             | 87,174              | 45,721              |
| Transportation expenses  |             | 19,569              | 10,371              |
| Water and electricity  | _           | 49,787              | 53,334              |
|  | _           | (16,400,411)        | (10,896,611)        |
| NET ADMINISTRATIVE DEFICIT   | _           | (4,463,816)         | (1,089,357)         |
|  | _           |                     |                     |

APPENDIX III (FOR MANAGEMENT PURPOSES ONLY)

# **COOKIE CAMPAIGN - INCOME AND EXPENDITURE**

FOR THE YEAR ENDED 31 MARCH 2018

|   | <u>2018</u> | <u>2017</u> |
|---|-------------|-------------|
|   | HK\$        | HK\$        |
| INCOME (Note 1)                         | 4,235,372   | 5,210,383   |
| EXPENDITURE                             | (1,155,952) | (1,100,310) |
|   |             |             |
| SURPLUS FROM "COOKIE CAMPAIGN" (Note 2) | 3,079,420   | 4,110,073   |

Note: 1) Included in the income of the Cookie Campaign for the year ended 31 March 2018, there is HK\$1,118,207 (2017: HK\$1,635,048) being donations and sponsorship income.

2) The net proceeds from the Cookie Campaign approved in the "Public Subscription Permits Nos. 5 2018/042/1 and 2018/042/2" during the period from 25 February 2018 to 25 March 2018 is HK\$1,409,606 (during the period from 11 February 2017 to 5 March 2017: HK\$2,169,986 in the "Public Subscription Permits Nos. 2017/032/1 and 2017/032/2"). The usage of funds is to cover deficit of non-subvented units.

APPENDIX IV (FOR MANAGEMENT PURPOSES ONLY)

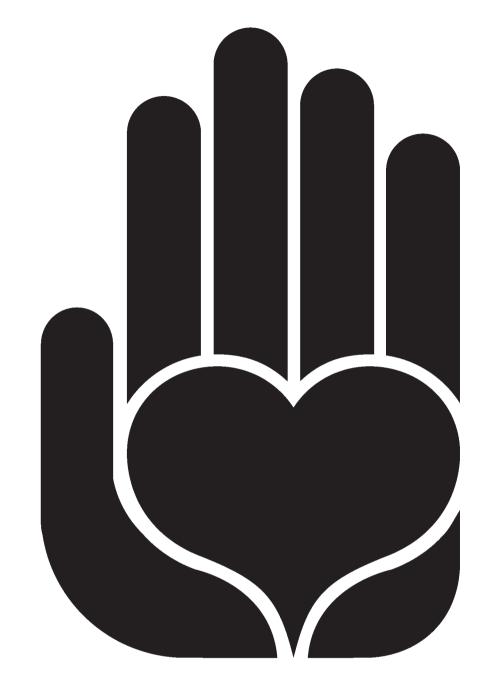
# OTHER FUND RAISING EVENTS - INCOME AND EXPENDITURE

FOR THE YEAR ENDED 31 MARCH 2018

|  | <u>2018</u> | <u>2017</u> |
|--|-------------|-------------|
|  | HK\$        | HK\$        |
| INCOME (Note)                          | 1,159,539   | 1,528,027   |
| EXPENDITURE                            | (789,639)   | (1,355,595) |
|  |             |             |
| SURPLUS FROM OTHER FUND RAISING EVENTS | 369,900     | 172,432     |

Note: Included in the income of other fund raising events for the year ended 31 March 2018, there is HK837,937(2017: HK\$1,058,283) being donations and sponsorship income.

愛心曲奇助老人



伸手助人顯關懷







# 義 工 申 請 憲

# **Volunteer Application Form**

|   | 個人義工<br>Individual Volunteer  | □ 團體義工<br>Group Volunte<br>公司/團體名稱<br>Name of Organisation<br>性質 商業<br>Nature: □Corpore<br>義工人數<br>No of Volunteers: | 英文       中文         n: English       Chinese         社會服務       學校       宗教       其他                   |   |  |  |  |
|---|---|--|--|---|--|--|--|
| Nam<br>通訊:<br>Corre<br>聯絡:  | e / Contact Person :<br>地址<br>spondence Address :   | 英文<br>English  | 中文 Chinese 電郵 Email: 最方便的聯絡時間 Best Contact Time:   | _ |  |  |  |
| (此欄   | 只適用於個人養工 Applicabl  | e to individual volunteers   | ł  | _ |  |  |  |
| 年齡  | Age : 20 或以   | 下 (20 or below)  | 21至39 (21 to 39) 40 或以上 (40 or above)  |   |  |  |  |
| 性別<br>教育<br>Educ  |   | □ 女 F<br>中學<br>✓ □ Seconda   | 職業 Occupation : 大專/大學或以上 ry Post-secondary / University or above                                       | _ |  |  |  |
| 義工<br>Servi<br>Expe<br>興趣<br>Interv   | puage<br>經驗 口長者 Elder<br>ice 口其他 Other<br>prience : 口沒有 Nil   |  | English 其他(請列明) Others (please specify):  服務年期  Duration of Service  Experience  專長  Special Skills  : | _ |  |  |  |
| Refe<br>可服  | rring Person / Organisatio<br>務時間 Date / Time Availa<br>題的義務工作 Areas of In  | able for Service   | : ロ平日 Weekdays ロ週末 Weekends<br>ロ上午 AM ロ下午 PM<br>ロ其他 Others :   | - |  |  |  |
|   | 探訪老人 Visit Elderly  |  | 口 為院舍提供活動 Organise Activities for Home   |   |  |  |  |
|   | 領導興趣班 Lead Interest   | Groups   | □ 協助推行院內活動 Assist in Home Activities   |   |  |  |  |
|   | 文職工作(如打字或整理文化<br>Clerical Work (e.g. typing, fili   |  | □ 協助曲奇義賣運動及其他義賣活動 Assist in Cookie Campaign & Other Charity Sale Events                                |   |  |  |  |
| □ <b>j</b>  | 其他(如攝影、設計或翻譯 [請   | 列明]) Others (e.g. photog   | raphy, design, translation [please specify]) :   | _ |  |  |  |
| 為本  | 會做義務工作的原因 Reas  | sons for performing volun  | teer service for Helping Hand :  | _ |  |  |  |
| 使用個人資料 Use of Personal Data<br>本會除儲存閣下提供的個人資料作內部紀錄、文件通訊、開發收據及刊物鳴謝外,並擬使用閣下的姓名、所屬機構、電話、傳真、電郵及郵<br>寄地址與閣下保持聯繫及進行與本會長者服務有關的直接促銷(意指籌款募捐、義工招募、服務宣傳、活動邀請、發放刊物、優惠推廣、會<br>籍通訊及課程介紹),但絕不會轉交此等資料予其他機構或人士。在<個人資料(私應)條例>下,除非經閣下同意,否則本會不得如此使<br>用閣下的個人資料。 |   |  |  |   |  |  |  |
|   | 如關下表示同意,請在下面簽署。如關下不同意,請在以下空格加上「✓」號,然後簽署。  本人反對伸手助人協會使用本人的個人資料於協會擬作出的直接促銷及宣傳推廣。  |  |  |   |  |  |  |
| to us<br>mark<br>dispo  | In addition to storing your personal data provided for internal records, acknowledgements, issuing receipts and correspondence, we intend to use your name, organisation, phone numbers, fax numbers, email and postal addresses to keep you in contacts and perform direct marketing related to our elderly services (implying donation solicitation, volunteer recruitment, service promotion, activity invitation, dispatching publicity, special offer, membership update and course introduction) but will not transfer these data to any other external parties. Under the Personal Data (Privacy) Ordinance, we cannot so use your personal data without your consent. |  |  |   |  |  |  |
| _   |   |  | reeable, please tick the following box before signing.   |   |  |  |  |
| ₩.  | Object to the proposed use of m   | iy personal data by Helping I  | Hand in direct marketing and promotion.  |   |  |  |  |



網址 Website: www.helpinghand.org.hk

電郵 Email: admin@helpinghand.org.hk

# 會員申請表格 Membership Application Form

我樂意成為「伸手助人協會」會員。I would like to be a Helping Hand Member.

所選擇會籍及會費 Preferred Membership and fee □ 公司一年會籍 One-year Corporate Membership □ 個人會籍 Individual Membership □ 一年會員 Full Membership 純銀會員 Silver Membership 港幣一百二十元正 HK\$120 / year 港幣五千元正 HK\$5,000 / year 十年會員 10-year Membership 黃金會員 Gold Membership 港幣一千元正 HK\$1,000 / 10 years 贊助會員 Sponsoring Membership 港幣二萬元正 HK\$20,000 / year 請瀏覽本會網頁或致電本會查詢有關的專享福利。 每月港幣一百二十元正 HK\$120 / month For details about the benefits, please visit our 及/或 and / or website or call us. □ 捐款 Donation HK\$ 付款/捐款方法 Payment / Donation Method 茲付上支票(抬頭請寫「伸手助人協會」)乙張。Enclosed is a cheque payable to "Helping Hand". 茲附上銀行存款存根(「伸手助人協會」恒生銀行戶口: 024-262-346083-001)。Enclosed is a bank pay-in slip (bank account of "Helping Hand" at Hang Seng Bank: 024-262-346083-001) 信用卡 Credit Card 單次 One-off 每月 Monthly: HK\$ 萬事達卡 MasterCard ■ 美國運涌 AMEX VISA For Office Use 信用卡號碼 Card No.: AUTH CODE 發卡銀行 Card Issuing Bank 有效日期至 (月/年) Expiry Date (mm/yy) 付款金額 Amount 持卡人姓名 Cardholder's Name 持卡人簽名 Authorized Signature 日期 Date □ 銀行戶□每月自動轉賬 (表格將另函寄上) Monthly Direct Debit (We will send you the Direct Debit Form) 中文 / 公司 Name / Company : English 公司聯絡人 Contact Person 地址 Address 傳真 Fax : 電郵 Email: 電話 Tel :\_ ,其他轉介(請註明) 本會會員轉介 認識本會的渠道: 會員姓名:\_ Other Referral (Please specify) How do you know HELPING HAND: Our Website / Leaflet / Advertisement Referred by a HH Member Name: (\* 請圈上合適一欄 Please circle the appropriate field) 1. 申請成為會員須經由本會執行委員會批准。 捐款港縣一百元或以上可獲免稅。 Application for Membership is subject to approval of our Executive Committee. Donation of HK\$100 or above is tax-deductible. 會員須遵守本會之權責,有關資料將送交新會員,亦可向總辦事處索取。 Members must abide by the Rights & Obligations of Helping Hand, a copy of which will be sent to all new members and is available on request at our Central Office. 使用個人資料 Use of Personal Data 本會除儲存關下提供的個人資料作內部記錄、文件通訊、開發收據及刊物鳴 谢外,並擬使用關下的姓名、所屬機構、電話、傳真、電郵及郵寄地址與關 addition to storing your personal data provided for internal records, acknowledgements, issuing receipts and correspondence, we intend to use your name, organisation, phone numbers, fax numbers, email and postal addresses to keep you in 下保持聯繫及進行與本會長者服務有關的直接促銷(意指籌款募捐、義工招 contacts and perform direct marketing related to our elderly services (implying donation solicitation, volunteer recruitment, service promotion, activity invitation, dispatching 募、服務宣傳、活動邀請、發放刊物、優惠推廣、會籍通訊及課程介紹),但 絕不會轉交此等資料予其他機構或人士。在<個人資料(私隱)條例>下, publicity, special offer, membership update and course introduction) but will not transfer these data to any other external parties. Under the Personal Data (Privacy) Ordinance, 除非經關下同意,否則本會不得如此使用關下的個人資料。 we cannot so use your personal data without your consent. 如關下表示同意,請在下面簽署。如關下不同意,請在以下空格加上「✓」 Please sign below to indicate your agreement. If you are not agreeable, please tick the 號,然後簽署。 following box before signing.

I object to the proposed use of my personal data by Helping Hand in direct 本人反對伸手助人協會使用本人的個人資料於協會擬作出的直接促銷 marketing and promotion. If you do not wish us to use any part of your data, please call us at 2522 4494 如關下不欲本會使用關下資料的任何部分,可致電 2522 4494 通知本會。 簽署 Signature:\_ 日期 Date :\_

請填妥此表格後,寄回、傳真或電郵至本會。Please complete this form and send it to us by mail, fax or email.

傳真 Fax: 2840 1278

香港波老道十二號一樓 1st Floor, 12 Borrett Road, Hong Kong

十六

電話 Tel: 2522 4494



# 讓長者笑容再現! Help Us Keep Our Elderly Smiling!

我們需要您的慷慨捐款,以支持本會的安老服務。

We need your generous donation to support our elderly services.

香港波老道十二號一樓 1st Floor, 12 Borrett Road, Hong Kong

傳真 Fax: 2840 1278

電話 Tel: 2522 4494

| 捐款                            | 方法 Donation Method   |   |   |  |   |                |
|-------------------------------|--|---|---|--|---|----------------|
|                               | 附上銀行存款存根(「伸手與<br>Enclosing a bank pay-in slip  |   |   |  | 24-262-346083-0   | 001)           |
|                               | 劃線支票 (抬頭請寫「伸手助人協會」)<br>Crossed cheque payable to "Helping Hand"  |   |   |  |   |                |
|                               | 信用卡 Credit Card  單次捐款 One-off Dona 每月捐款 Monthly Dona 每月捐款 Monthly Dona 美國運通 AMEX 信用卡號碼 Card No: 發卡銀行 Card issuing 有效日期至 (月/年) Ex<br>捐款金額 Donation amo<br>持卡人姓名 Cardholder        | ation : HK\$  VISA  VISA  bank  bank  priry date (mm/yy)  ount  's name | :   | /至 To<br>D 萬事達卡 Master   | rCard   |                |
|                               | 日期 Date  |   | :   |  |   |                |
|                               | 銀行戶口每月自動轉賬 (表析<br>Monthly Direct Debit (We wii   | Il send you the Dire  | ect Debit Form)   |  |   |                |
|                               | 者資料 Donor's Informat   |   |   |  |   |                |
|                               | / 公司   | : 英文  |   | 中文   |   |                |
|                               | / Company  | : English   |   |  | se  |                |
| 聯絡人                           | Contact Person   | :   | 捐   | 款金額 Donation Am  | nount :   |                |
| 地址                            | Address  | :   |   |  |   |                |
| 電話                            | Tel :  | 傳真 Fax :  |   | 電郵 Email :   |   |                |
| 捐款港                           | 幣一百元或以上可獲免稅。   |   |   |  | For Offic   | re Use         |
| Donati                        | on of HK\$100 or above is tax-de   | eductible.  |   |  |   |                |
|                               | 此表格後,寄回或傳真至本會。<br>complete this donation form an   | nd send it to us by ma  | ail or fax.   |  | AUTH CODE   | DATE           |
| 使用個                           | 因人資料 Use of Personal D   | ata   |   |  |   |                |
| 郵寄地<br>會籍通                    | 儲存關下提供的個人資料作內部<br>址與關下保持聯繫及進行與本會<br>訊及課程介紹),但絕不會轉交山<br>下的個人資料。   | 長者服務有關的直接   | 促銷(意指籌款募捐   | 、義工招募、服務宣傳   | 、活動邀請、發放刊   | 物、優惠推廣、        |
| 如關下                           | 表示同意,請在下面簽署。如關   | 下不同意・請在以下   | 空格加上「✓」號・   | 然後簽署。  |   |                |
|                               | 本人反對伸手助人協會使用本人   | 的個人資料於協會擬   | 作出的直接促銷及宣   | 傳推廣。   |   |                |
| 如關下                           | 不欲本會使用關下資料的任何部   | 分・可致電 2522 449  | 94 通知本會。  |  |   |                |
| intend<br>direct r<br>dispate | ition to storing your personal d<br>to use your name, organisation<br>marketing related to our elderly s<br>ching publicity, special offer, me<br>. Under the Personal Data (Pri | n, phone numbers, fa<br>services (implying do<br>embership update ar    | x numbers, email ar<br>mation solicitation, v<br>nd course introduction | nd postal addresses to<br>olunteer recruitment, so<br>on) but will not transfe | keep you in contac<br>ervice promotion, ac<br>r these data to any | ts and perform |
| Please                        | sign below to indicate your agre   | eement. If you are  | not agreeable, pleas  | e tick the following box   | before signing.   |                |
|                               | I object to the proposed use of r<br>do not wish us to use any part of   |   |   | ect marketing and prom   | otion.  |                |
| 簽署                            | Signature :  |   | 日期 Da   | ate:   |   |                |

網址 Website: www.helpinghand.org.hk

電郵 Email: admin@helpinghand.org.hk

請即伸出援手, 助長者活出豐盛耆年。 助長者活出豐盛耆年。 Act now! Give your helping hand towards successful ageing.

如在本港投寄 毋須貼上郵票 No Stamp required if posted in Hong Kong

簡便回郵10號 Freepost No. 10

伸手助人協會 香港波老道12號一樓

# **HELPING HAND**

1/F, 12 BORRETT ROAD, HONG KONG



# 伸手助人協會樟木頭綜合服務園

# 畢尚華神父護老頤養院

樟木頭綜合服務園總監

李文偉先生

新界西貢樟木頭北年華路

**2144 9969** 

**2144 9906** 

hhfsb@helpinghand.org.hk

# 樟木頭老人度假中心

新界西貢樟木頭北年華路

**2640 8810** 

**2640 7990** 

holidaycentre@helpinghand.org.hk

# 樟木頭老人度假中心: 日間護理中心

新界西貢樟木頭北年華路

**2633 9513** 

**2633 7730** 

hc.spc@helpinghand.org.hk

# 伸手助人協會伸耆店

新界西貢樟木頭北年華路

**2640 8810** 

**2640 7990** 

hhshop@helpinghand.org.hk

# 香港賽馬會伸手助人肇慶護老頤養院

中國廣東省肇慶市高要白土鎮福壽坪

**(0758) 816 2223** 

顧問

伍尚偉先生

**(0758) 816 2778** 

zqhh@helpinghand.org.hk





# 總辦事處

香港波老道十二號一樓

總幹事

2522 4494, 2526 3233

陸寶珠女士

**2840 1278** 

admin@helpinghand.org.hkhttp://www.helpinghand.org.hk

副總幹事

黃炳財先生

服務單位

護老院院院長

伸手助人協會滙豐銀行基金樂富護老院

黎正卉女士

九龍樂富邨樂民樓地下

**2336 0716** 

**2304 6472** 

lokfu@helpinghand.org.hk

**伸手助人協會麗瑤白普理護老院** 蔡國安先生

新界葵涌麗瑤邨商場B座地下(由二零一八年七月十一日)

2785 2127 2742 4645

陳鳳霞女士

laiyiu@helpinghand.org.hk

(至二零一八年七月十三日)

老人之家 主管

伸手助人協會竹園北邨賽馬會老人之家

李炳球先生

九龍黃大仙竹園北邨松園樓二至三樓

**2325 5738** 

**2329 3681** 

chukyuen@helpinghand.org.hk

九龍將軍澳寶林邨寶智樓二至三樓

**2703 1363** 

**~** 2703 9831

polam@helpinghand.org.hk

香港柴灣小西灣邨瑞滿樓一至二樓 (由二零一八年四月一日)

**2896 0292** 

**~ 2595 0288** 何詠詩女士

屬 siusaiwan@helpinghand.org.hk (至二零一八年三月三十一日)



# 香港賽馬會伸手助人肇慶護老頤養院董事局報告

二零一七年四月一日至二零一八年三月三十一日



管理內地安老院舍是一大挑戰,但在過程中所能學習得到的亦令人受益良 多。

廣東省民政廳一直竭力改善省內養老服務業的服務質素尤其是安老院, 無論就硬件設備、人手安排、醫療及管理要求、監督系統及指引等各方面的要 求。服務資格認證將被廣泛推行以作為提升業界的養老服務水平的工具。相關 政策大大推動了內地養老服務院舍營運機構為符合新規定而致力改善現有院舍 之服務質素。同時,為響應中央政府所倡議的「醫養結合」理念,於院舍設置

半緊急支援服務醫療診所亦成為必要設施。

然而,有關嚴格規定雖然能有助提升內地養老服務的整體質素,但就某些硬件設備之新規 定,例如須按內地建築標準修改梯階的高度和深度,須為走廊添置雙扶手,須為院友房間內之廁 所門安裝窗口等等,卻為我們這些香港養老服務院舍營運機構帶來了不少挑戰。由於肇慶院舍興 建於九十年代後期,當時內地仍未設有相關措施的標準以作依循,所以當時我們沿用了香港的規 格模式來籌劃院舍。肇慶院舍於今年四月再次成功獲得香港老年學會頒發「香港安老院舍評審計 劃」服務評審證書。他們的檢察隊親臨院舍為我們的服務進行全面的實地評審,並繼續對院舍的 服務水平包括環境、服務標準、員工之全心投入和對長者的關顧給予高度的正面評價。儘管如 此,我們仍會積極尋求解決方案,以達致前文所述的內地院舍服務標準。

去年,我們致力檢討院舍的組織架構和工作程序。而今年,我們委任了一間外界的管理顧問 公司 —「楊國琦管理顧問有限公司」,為肇慶院舍的行政管理,尤其就採購及管理監控方面進行 審核。我很高興經過他們的專業評估後,確認肇慶頤養院的管理是妥善並給予正面的評價,並且 肯定本會的香港支援小組確切履行協助監察院舍服務的職責,成效令人滿意。

我很高興在此向大家報告,醫療暨復康中心(內地稱為「護理院」)的營運證書已於二零 一八年七月獲得審批。我們現正與市內一間提供專科復康服務的著名醫院商討支援和合作營運事 官;我們預計醫療暨復康中心將於今年十月就正式啟用。另一方面,新訪客樓及專為訪客、院友 及其親屬而設的「親恩閣」餐廳亦已落成啟用,進一步提升了院舍的全面服務。

我們與廣東省民政廳合辦之「廣東省養老服務院舍的高級人員培訓班(第七期)」已於樟 木頭老人度假中心順利舉行。令人鼓舞的是,江西省民政廳的一些福利官員於親臨本會轄下幾間 香港服務單位(包括樟木頭老人度假中心、畢尚華神父護老頤養院及竹園北邨老人之家)參觀之 後,亦有意與我們合辦相關課程,讓他們省內的養老服務院舍高級人員及福利官員也能參加,與 我們互相交流。

我要藉此機會特別多謝所有善長好友對頤養院的慷慨支持!有賴你們熱心的幫助,我們才能 繼續提升院舍的服務,讓長者樂享晚年。

我也謹此衷心多謝董事局各成員的悉心指導和貢獻,還有頤養院各員工全情投入又盡心的工 作,以及來自香港本會不同院舍的支援小組同工不斷的付出及卓越的表現。

此外,我要熱烈歡迎孫永輝先生加入我們的董事局;憑藉他之前在內地工作的豐富經驗,我 確信他必能為院舍提供各方面專業的指引和意見。

正如去年我於報告上說,我欣見肇慶院舍的服務隨着轉變而繼續成功拓展。而我對我們的員 工團隊也很有信心,他們必將全力以赴,繼續盡心照顧我們的長者,為長者做到最好。

董事局主席:丘建文先生

# 其他主要捐獻企業/機構/基金/人士

承蒙Ms Helen Yee-kit Cheung、東信創意有限公司、Mr James Arthur Filmer-Wilson、FM Fashion Co Ltd、Golien Ltd、滙豐香港社區夥伴計劃、信願榮景慈善基金有限公司、林棣權先生、利子厚先生, JP、梁湛流先生、凌釗城先生、麥錦燦先生、敏華控股有限公司、黄志祥先生、Peter Chan Jee Yat Charitable Foundation、Vera Ruttonjee Desai Charitable Fund、衛淑莊女士、王庭聰先生, BBS, JP及Mr Ephraim Zion等機構及人士於本年度慷慨捐款支持,本會獻上萬分謝意。

我們尤其感謝香港公益金一直以來對本會經費的大力援助。

#### 外界探訪/義工活動

我們藉此機會多謝義務工作發展局、美國安利(香港)日用品有限公司、雅仕維傳媒集團有限公司、 東亞銀行有限公司、紐約梅隆銀行公司、香港小童群益會賽馬會將軍澳青少年綜合服務中心、彭博有限合夥企業、 佛教青年協會、明愛專上學院健康科學院、華懋集團、華人置業集團、香港中文大學醫學院、基督教傳頌救恩會、 震歐線衫廠有限公司、城市花園酒店、中信里昂證券有限公司、香港海關、香港四季酒店、蓬瀛仙館、Giving Love、 黃金海岸鄉村俱樂部・游艇會、金鋒企業集團有限公司、海涌國際證券集團有限公司、安徒生會、獻心義工團、 海天堂有限公司、香港芭蕾舞團、香港學園傳道會、香港政府華員會、香港黃金海岸酒店、香港印度婦女會、 香港理工大學護理學院、香港許氏兄弟慈善有限公司、Island Evangelical Community Church、港島太平洋酒店、 香港專業教育學院(葵涌)、捷成洋行有限公司、金杜律師事務所、置地文華東方酒店、香港中區獅子會、 美國萬通保險亞洲有限公司、時代醫療集團、美銘德律師事務所、摩根士丹利、慕立達香港有限公司、港鐵公司、 新生精神康復會竹園宿舍、然健環球香港有限公司、香港海洋公園、太平洋會、彩虹行動、富豪九龍酒店、 思 華 創 意 有 限 公 司 、 基 督 教 復 興 教 會 、 利 民 會 友 樂 坊 、 中 環 海 濱 扶 輪 社 、 皇 家 太 平 洋 酒 店 、 School of Nursing, The University of Hong Kong、Schroder Investment Management (HK) Ltd、南華早報、 省善真堂社會服務有限公司、帝盛酒店集團、香港遠東絲麗酒店、信和集團旗下酒店、善寧會、聖博德堂、 聖德肋撒醫院護士學校、香港仙妮蕾德股份有限公司、基督教香港崇真會將軍澳堂、並豐生物科技有限公司、 UNIQLO HK Ltd、香港美國女童軍、和民(中國)有限公司、御華陽慈善社及其他機構、團體和人士探訪本會院舍或 為院友舉行活動。

#### 商界展關懷/同心展關懷

今年,經本會提名而成功獲香港社會服務聯會頒發「商界展關懷」標誌的機構共有五十七間,我們謹再一次致以恭賀及感謝。

此等提名機構包括永旺(香港)百貨有限公司、美國安利(香港)日用品有限公司、香港美國婦女會、雅仕維廣告媒體有限公司、中國銀行(香港)有限公司、東亞銀行有限公司、紐約梅隆銀行公司、科慧學習中心、震歐線衫廠有限公司、城巴有限公司、中信里昂證券有限公司、嘉栢環球有限公司、渠務處、廣萊有限公司、海通國際慈善基金有限公司、海通國際證券集團有限公司、香港黃金海岸酒店、合和中心管理有限公司、香港上海滙豐銀行有限公司、香港中華煤氣有限公司、香港電燈有限公司、香港黃金海岸酒店、合和中心管理有限公司、合和物業及設施管理有限公司、合和物業管理有限公司、合和物業代理有限公司、希慎興業有限公司、捷成洋行有限公司、金杜律師事務所、九龍巴士(一九三三)有限公司、香港蘭桂坊地產有限公司、捷成洋行有限公司、香港中區獅子會、美心食品有限公司、香港蘭桂坊地產有限公司、銷展資產管理有限公司、香港中區獅子會、美心食品有限公司、新世界第一巴士服務有限公司、銘德律師事務所、摩根士丹利、慕立達香港有限公司、港鐵公司、新世界第一巴士服務有限公司、然健環球香港有限公司、新創建集團有限公司、思華創意有限公司、皇家太平洋酒店、聖安娜餅屋有限公司、省善真堂社會服務有限公司、香港遠東絲麗酒店、香港海景絲麗酒店、香港西九龍絲麗酒店、華偉音樂藝術中心、新鴻基地產發展有限公司、太古地產有限公司、並豐集團、香港威富有限公司、和民(中國)有限公司及和富塑膠有限公司。

#### 結語

本人對這卅五年來欲表達的感激之言,足可填充滿滿篇幅!不過,單靠言語實在無法充分刻劃本會一眾善長、支持者、合作伙伴、義工及職員如何為長者們的生命帶來重大改變。

打從本會毫末的開始直至今天,我們都會繼續齊心竭力,讓香港的長者臉上常掛笑容。最後,本人誠心感激所有伸手助人協會執行委員會及其他附屬委員會委員,以及每一位努力不懈的職員,不遺餘力地支持本會的工作。人多果然好辦事,多謝各位!

# 其他籌募/捐款/企業伙伴合作項目

- 萬瑞庭慈善基金

今年,基金慷慨資助本會三間護老院購置不同 的設備及器材。

- 省善真堂社會服務有限 公司 本年度省善真堂再次贊助本會多項計劃,包括 分藥服務、「膳心午餐」派餐服務及全港長者 硬地滾球大賽,貢獻良多,本會深表謝意。

- 利園區個人專屬慈善愛 心聖誕燈球義賣 銅鑼灣利園區舉行了一項聖誕燈球慈善義賣活動,為本會籌募善款。一個個精緻亮麗的的燈球掛飾幻化成個人化的聖誕禮物,再砌成商場獨一無二的節日裝飾,閃耀整個利園區。我們非常感謝希慎的心思及善舉。



今年省善真堂繼續慷慨贊助多個項目,讓院友及其他長者受 惠。

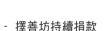
DEN

- 彭博捐款

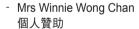
我們多謝彭博有限合夥企業於二零一七年九月贊助「多彩生活在院舍」計劃,另外亦於同年十一月及十二月透過其轉介及義工服務獎勵計劃作出多次捐款。



本會欣獲彭博及其員工投入更多支持,將我們的長期合作推上另一層次。



自二零一二年起,擇善坊有限公司便一直透過推出網上慈善禮物卡為本會籌款。今年,他們更協助收集多筆大額生日捐款,對此我們十分感謝擇善坊的努力。

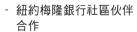


本會非常感激陳太以私人名義資助三間老人之家二零一七至二零一八年度的「愛老行動」計劃。

- 徐淦先生及潘毓凱女士 聯合捐款 本會衷心感謝徐淦先生, CBE, JP及潘毓凱女士作出捐助, 以支持老人之家的「伸手按·次次靈」平安鐘服務。

- 海通國際贊助

在海通國際慈善基金的慷慨贊助下,本會得以延展另一年度的「愛老·愛腦」計劃,當中包括「喜越人生體驗日」及魔力橋聯誼會兩項活動。



紐約梅隆銀行公司繼續結合捐款 與人力支持本會活動。捐款來自 公司也來自職員,本會謹此向其 社區伙伴合作計劃致謝。



繼去年的 "MOON-CLICK" 捐獻行動之後,今年雅仕維廣告媒體有限公司熱心發起了另一項極具創意的 "MOON-SHAKE" 中秋捐獻行動,並讓本會成為此節日捐款的指定受惠機構。



LEEGARDE

本年度本會收到不少企業及私人捐款,當中包括Mrs Winnie Wong Chan的支持,我 們謹此致謝。



海通國際繼續大力支持本會的「愛老・愛腦」計劃。



探訪院舍是雅仕維中秋捐獻行動的其中一環。

本會尤其感激港鐵公司,聯同其他商場及屋邨,包括永旺百貨康怡店、九龍城店、尖沙明店、荃灣店、屯門店 及將軍澳店、中環廣場、竹園南邨、荃新天地、置富第一城、何文田廣場、合和中心、KCP九龍城廣場、康怡廣場、 麗港城商場、利舞臺廣場、新都城百貨、Mikiki、盈暉薈、悅來酒店、順利商場、小西灣邨及黃埔新天地,響應為義 賣提供銷售攤位,我們感激不盡。

此外,本會亦承蒙其他不少團體熱心協助寄售曲奇,包括新投入服務的「點販」自動售賣機,對此我們非常感 為。

#### 校際曲奇義曹比賽

今年共有廿六間學校報名參賽,籌得善款逾港幣十八萬元。我們明白學校生 活可以忙得不可開交,故此我們極其感激每一位參與當中,予以不斷大力支持的

和富慈善基金李宗德小學再度蟬聯比賽冠軍。我們亦恭賀以下得獎學校:

冠 軍:和富慈善基金李宗德小學

亞 軍:喇沙書院

季 軍:沙田圍胡素貞博士紀念學校

殿 軍:聖公會林護紀念中學

第五名: 嶺南幼稚園幼兒園(小西灣)

冠軍獎項已於希慎廣場的曲奇開售禮活動上公開頒發,其後我們亦再逐一親 到各得獎學校進行頒獎,讓學生們一同分享殊榮。

本會多謝和富社會企業再次擔當協辦機構,並聯同科慧學習中心向比賽贊助 り 品 漿



2017香港小姐冠軍雷莊兜小姐頒發冠軍獎盾予 勝出校際曲奇義賣比賽的和富慈善基金李宗德 小學。

# 慈善曲奇轉贈行動

本會一直努力嘗試改進曲奇義賣運動,好讓更多有需要的群體受惠。有見及此,於二零零八年我們首次推行 「慈善曲奇轉贈行動」,透過此選項將曲奇轉贈至其他團體。

今年,我們單單透過此項行動已籌得共港幣六十六萬元善款,成功突破過往紀錄。如此令人興奮的成績,反映 愈來愈多企業及人士響應善舉,訂購本會曲奇及熊貓再贈予其他有需要的社區團體。

至於受惠群組,除本會長者院友外,還包括唐氏綜合症患者、智障學童、貧困家庭、無依孩童、家庭暴力受害 者、獨居及社區長者、殘障人士、長期病患者及露宿者等等。



我們的周年紀念海報設計既歡樂又溫馨。

#### **庸告及宣傳**

於本年度我們推出了全新系列的海報及廣告,由William Chan Design (HK) Ltd操刀設計,並繼續由巨星張學友先生擔當整項曲奇義 賣運動的宣傳大使。張先生乃本會的長期支持者,其參與及對長者的 貢獻著實令人深覺鼓舞。極具專業水準的宣傳硬照皆由east eighteen及 Henry Wong Studio義務拍攝,而Digital Tsunami則義務負責錄影工作。

鼎力贊助廣告位置的廣告媒體及代理計有港鐵公司、 德高貝登有限公司、JCDecaux Cityscape、雅仕維廣告媒體有限公司、 天 星 小 輪 有 限 公 司 、 POAD 、 點 販 、 城 巴 有 限 公 司 、 新世界第一巴士服務有限公司、摩登家庭、姊妹專業美容、 凌速姊妹(集團)有限公司、Southside Magazine、 Sai Kung & Clearwater Bay Magazine \ Expat Parent Magazine \ Hong Kong Living、樂怡服務有限公司、樂怡生活、 Career Times Online及九龍巴士(一九三三)有限公司,本會謹此鳴 謝。

## 答謝午宴

每年義賣完結後,本會也會舉行一連串的答謝宴,以當面感謝一 眾賣餅院友、義工、贊助商及支持單位的協助。

今年我們為三間老人之家舉行聯合答謝午宴,並獲慕立達香港有 限公司以及William Chan Design (HK) Ltd捐款支持。

# 項目發展委員會報告

二零一七年四月一日至二零一八年三月三十一日



今年不僅標誌著伸手助人協會創會四十周年,同時亦為曲奇義賣運動的卅五歲生辰紀念!一路走來我們大有進步,由最初時依賴義工們自製及售賣曲奇,到現在每年售出超過七萬盒之多!若非有賴一群善長、支持者、合作伙伴及義工不離不棄的幫助,以上的成就皆絕不可能成事。對於大家真誠且不斷的慷慨支持,我們謹此致謝。

#### 保多康曲奇義賣運動2018

本年度,本會的曲奇義賣運動再次成功舉行,籌得港幣三百八十 萬元善款,以支持本會服務有需要的長者。

我們極其感激拿督黃烱強博士伉儷讓「保多康」(並豐生物科技有限公司)連續第十三年擔任義賣的「首席贊助商」。除了慷慨贊助外,拿督黃烱強博士伉儷及「保多康」也經常向本會長者額外捐出善款及保健產品。我們深深感謝他們對本會工作及院友們所作出的長期貢獻。



曲奇義賣運動已卅五歲了!二零 一八年標誌著本會卅五年的籌款 工作,成功協助成千上萬的長者 安享晚年。

我們很高興看到「尊尚贊助商」廣萊有限公司漸漸成為了曲奇義賣以及院舍活動的長期贊助機構。另外,本會亦謹在此鳴謝多個予以忠實支持的「愛心贊助商」,包括海通國際證券集團有限公司、 雞仔嘜(震歐線衫廠有限公司)、壹家壹品及怡豐控股。我們能獲如此無私的贊助商鼎力支持,實屬榮幸。



今年熊貓助助和樂樂化身一對「華麗熊貓」。

由思華創意有限公司設計的二零一八年全新款式「華麗熊貓」非常受歡迎,追捧者紛紛購買以加入家中的熊貓珍藏系列。期待著每年的新款熊貓造型似乎已經成為義賣的其中一項重點呢!聖安娜餅屋有限公司再次以優惠價為義賣供應可口的曲奇,且還配以慷慨捐款,本會不勝銘感。

看見社會不同界別都大力支持本會,我們往往感到無比 振奮。本人特別多謝所有響應買餅或捐助的人士和機構。同 樣,若非有賴一班長者及義工犧牲自己的時間積極加入義賣 行列,是次義賣也無法進行,本會由衷感謝。此外,在活動背

後亦有一眾委員及職員,不辭勞苦地默默耕耘,為義賣努力工作,我們感激萬分。

#### 愛心曲奇快閃義曹

為打響曲奇義賣運動頭炮,本年度我們得以於 希慎廣場的絕佳位置舉行「愛心曲奇快閃義賣」。我們藉此 感謝希慎興業有限公司繼續借出如此理想及熱鬧的場地,並 安排熱心殷勤的職員團隊協助。

活動當日本會欣獲應屆2017香港小姐冠軍雷莊免小姐,聯同亞軍何依婷小姐及季軍黃瑋琦小姐蒞臨主持開售禮儀式。多位演藝嘉賓,包括陳曉琪小姐、麥貝夷小姐、張子丰先生及黃千庭先生攜手站台支持,並且身體力行幫忙向市民義賣曲奇。

我們亦要多謝長期媒體拍檔新城廣播有限公司,除於 其轄下電台為活動宣傳,還繼續安排林柏希先生充當大會司 儀。

典禮的重點環節還包括「保多康」的贊助支票移交儀式,以公開表揚其對長者福祉帶來的偌大貢獻。

MEMO Plus Production繼續在媒體公關工作的範疇上提供專業的意見及協助,本會確實獲益良多。

#### 公開義賣

本年度於三月三日至廿五日全面舉行的公開義賣乃整項運動中至為重要的一環。義賣得以順利舉行,實在全賴我們一班長者院友及其他賣餅義工,毫不吝嗇地奉獻時間與精力。沒有他們,曲奇義賣運動絕不可能成功。



一眾演藝名人及嘉賓於曲奇開售典禮登場。



我們由衷感激「保多康」及拿督黃烱強博士伉儷對本會的慷慨及長期支持。

# 總幹事報告

二零一七年四月一日至二零一八年三月三十一日



伸手助人協會今年將舉辦四十周年慶祝活動。我們開設護理安老院、老人之家、日間護理中心及老人度假中心,為長者提供住宿、護理照顧及支援服務,並持續配合長者日新月異的需求。這些年來,我們能盡心服務有需要的長者,全因有一眾會員、伙伴機構、贊助者、善長、義工及職員的信任和支持。我們攜手努力確保長者能夠獲得適切的關懷和照顧,以及良好的服務質素,這尤其重要。

一直以來,執行委員會及附屬委員會各成員為我們提供專業的指引和意見,並 帶領我們實現一個又一個目標,確保我們能為長者提供可信又盡責的服務。另一方

面,我們亦設立了不同的專責小組,好讓各項會務得以順利推行。其中,服務質素監察小組和醫療及衛生小組繼續檢討多項工作指引,讓員工在進行日常職務時能有明確的參考。員工發展小組則不斷探索各部門的培訓需求而安排相關課程,讓員工能學習新的技能和知識來應付日常工作。此外,硬地滾球小組和年度主題小組由來自不同單位的同工組成;他們聯手統籌各項大型活動,例如「全港長者硬地滾球大賽」、「魔力橋聯誼會」和「喜越人生體驗日」,讓身處不同院舍的院友也能參與活動,互相交流,樂在其中。

全賴各界善長慷慨捐款贊助,我們既能因應長者的需要而舉辦各式各樣適合長者參與的活動,又能適切提升院舍設施,更新傢俱及添置器材,讓長者能在更舒適的環境下安然居住。我們謹此衷心多謝衛淑莊小姐、南旋集團王庭聰先生,BBS,JP、敏華控股有限公司黃敏利博士,BBS,JP,以及以下之慈善基金會:利希慎基金、何張淑婉慈善基金、周大福慈善基金及CLSA Chairman's Fund;承蒙他們熱心幫助,我們得以為三所護老院安裝多套天花吊機系統。此系統既可靠又安全,能協助扶抱體弱長者從床上轉移到椅子,或可直接運送到浴室洗澡;除可確保長者之安全外,也大大減輕了護理人員可能因人手扶抱所帶來的受傷風險。

與以往一樣,我們在招聘輔助醫療人手如物理治療師、職業治療師、護士及個人護理員的問題上,仍然遇上困難。我們曾竭力嘗試尋求不同途徑及使用各樣方法來增添人手,可惜問題仍未解決。然而,我們實在慶幸能保有一班忠實的員工團隊,他們盡心服務本會多年,並秉持一貫優秀的服務水平,同時具備良好的團隊精神。我們的長期服務員工實在是本會寶貴的資產,他們殷勤善待院友猶如家人,讓院友於院舍都能感到猶如置身家中的溫暖。

承蒙維拉律敦治·荻茜慈善基金熱心贊助,麗瑤護老院的修葺工程已經順利完成。而院友亦已重 返院舍生活,他們都為更新又更安全的居住環境感到十分愉快。我們現正著手跟進院舍改名事宜,皆 時並將舉辦改名典禮,以答謝善長的慷慨支持。

本會各項服務能得以順利推行,實有賴一眾熱心人士和機構的鼎力支持。我們非常感謝所有會員、伙伴機構、贊助者、善長、義工和職員,還有至為重要的執行委員會及附屬委員會各成員。多謝你們揀選伸手助人協會,並一直積極幫助我們,讓我們能繼續用心愛護和照顧每一位長者。

總幹事:陸寶珠女士



年度年報 2017-2018 Annual Report

# 執行委員會主席報告

二零一七年四月一日至二零一八年三月三十一日



祝我們四十周年快樂!

不經不覺,我們原來已經走了一段頗漫長的路!伸手助人協會成立於一九七八年。當年, 退休魚商波比桑達士先生在九龍的一條街上偶然遇見一百二十名長者,他們帶著自己貧乏的家當,無助地坐在路旁。他們正面臨被逼遷離租住六呎乘三呎籠屋的困境;當中有些是嚴重疾病 患者、失明人士和精神病患者,而全部都是營養不良,且大多數是身無分文的。他們在患難中 緊靠彼此,但大部分人都因不知道能往何處棲身而哭起來。

波比桑達士先生決定致電主持電台清談節目的鮑靄怡女士,有關這班長者陷於困境和絕望 的消息就此在大氣電波之中傳開了。翌日,一位著名的國際新聞從業員瑪西戴維斯女士來電提

議要跟桑達士先生、鮑女士和一些朋友召開會議,希望能一起商討如何幫助這些長者。不久之後,藉著他們熱心的策劃和積極的行動,再加上戴斯德夫人(本會首任主席)、詹彼德太太、馬玉清女士及高淇先生(當時任職房屋署的公務員)的鼎力幫忙,這些長者得以遷入青洲臨時房屋區的新居,他們其後稱之為「樂園」。一位年輕的瑪利諾會士畢尚華神父之後亦仗義加入,他跟這些長者同住,並用心照顧和服務他們——就此亦埋下了伸手助人協會日後蓬勃發展的基石。

至今,我們協助安置並照顧了超過一萬五千名有需要的長者。

社會對安老服務宿位的需求實在是遠超供應所能滿足的;據非官方統計,現時正在輪候宿位之長者人次超過三萬。原地踏步無助於解決問題,而我們伸手助人協會必將竭盡所能,積極尋求可行的方法以紓緩宿位不足的問題。

我很高興在此向大家報告,我們將於樟木頭綜合服務園興建一所設有二百個宿位的持續照顧護老院舍。相關建築工程之技術性可行報告已獲審批。我們是回應政府於二零一三年推行的「私人土地作福利用途特別計劃」而籌劃這項目的。

承蒙「維拉律敦治・荻茜慈善基金」全力支持,我們於麗瑤護老院急需進行的修葺工程現已順利開展。

而由獎券基金撥款贊助的樟木頭老人度假中心修葺工程則仍在籌劃中。近年來,度假中心每年均接待超過五萬 名長者營友。

我們現正面對的其中一個最嚴峻的問題,就是服務人手嚴重不足。然而,我們很高興看到「僱員再培訓局」已 採取措施,推出「先聘用,後培訓」試點計劃以改善業界前線服務人手短缺的問題。是項計劃主要以婦女為聘請目標,鼓勵她們重新投入工作,受訓成為護理員或清潔工。

倘若沒有「愛老大使」們熱心的參與,「愛老大使」計劃就不可能順利開展。這項計劃於六年前首次推行,旨在鼓勵「體格健全的年輕長者」幫忙照顧「身體較弱的長者」。而計劃更獲得由獅子會頒發的「香港十大優質社會服務獎」,讓我們都感到十分自豪。在此我要多謝每一位「愛老大使」- 你們真的很棒!

我謹藉此機會衷心多謝曾熯文先生長久以來對本會盡心的支持、奉獻、帶來愉快的氣氛和提供睿智的意見。曾先生於一九九九年加入本會,是執行委員會其中一名委員,也曾參與其他附屬委員會的工作,於去年八月正式退休。

我亦要熱烈歡迎新加入各別委員會的新成員:梁卓偉教授,GBS,JP、孫永輝先生、衛淑莊女士及楊李晞禔女士。我們期待你們熱心的參與和專業的指導!

我們謹此衷心多謝衛淑莊女士、南旋集團王庭聰先生,BBS,JP和敏華控股有限公司黃敏利博士,BBS,JP, 他們聯手捐助了六部天花吊機;還有利希慎基金、何張淑婉慈善基金和周大福慈善基金,他們聯手捐助了九部天花吊 機。這批天花吊機將分別安裝在我們三所護老院中以協助護理人員照顧長期卧床、行動不便的體弱院友。

此外,我們還要衷心多謝一眾善長持續慷慨的捐助和熱心的支持,謹列舉部分如下:彭博有限合夥企業、擇善坊、震歐線衫廠有限公司、東信創意有限公司、壹家壹品(香港)控股有限公司、Golien Ltd、廣萊有限公司、海通國際慈善基金有限公司、海通國際證券集團有限公司、信願榮景慈善基金有限公司、PCPD Services Ltd、Peter Chan Jee Yat Charitable Foundation、省善真堂社會服務有限公司、The Bank of New York Mellon、香港公益金、萬瑞庭慈善基金、並豐集團、維拉律敦治・荻茜慈善基金、怡豐控股、Mrs Winnie Chu-chu Wong Chan、Ms Helen Yee-kit Cheung、徐淦先生,CBE,JP和潘毓凱女士、利子厚先生,JP及麥錦燦先生。

最後,我也要多謝委員會及附屬委員會所有成員給予我們無私的幫助和專業的指導,還要多謝全體員工辛勤的 工作和盡心的奉獻。

能有你們每一位與我們並肩同行,攜手同心,讓我們的長者能活出不一樣的生命,實在是我們的福氣。 多謝你們!

執行委員會主席:夏安麗女士



We Care for the Elderly 愛心護老·助享耆年

# **自**員芳名

# 名譽永久會員

梁唐青儀女士 彭定康夫人 曾鮑笑薇女士 董趙洪娉女士, JP 衛奕信勳爵夫人 尤德爵士夫人

# 十年會員

夏安麗女士, BBS Mr T H Barma Mrs Jane Binstead

包致金終審法院非常任法官, GBM. JP

Mr R J F Brothers 卡達瑪嘉烈女士

陳炳煥先生, SBS, MBE, JP

陳鄺希麗女士

鄭維健博士, GBS, JP

張建東夫人 陶伊婷女士 戴樂群醫生, JP Mr Ozer E Ebrahim

馮承光先生 顏福貞女士 顏福偉先生

金力克先生

Mr & Mrs A J Hardy

蓮娜女士 Mr N V Hegde 何柏貞小姐

Mr Godwin Guo-wai Hwa

葉錫安博士, JP 謝寶誠夫人

孔令成先生, GBS, JP

關寶雄先生

Mr Randolph Kwei

郭美心小姐 賴錦玉女士

Mr Eamond Wah Lai

林棣權先生

劉嘉時小姐, BBS

劉家倫先生 羅貴全先生

李愛平女士, MH

李宗德博士, GBS, OStJ, JP

利子厚先生, JP 李周鉉姬女士 李子文先生

梁卓偉教授, GBS, JP

廖志強先生 陸沛明先生

雷添良先生, SBS, JP

Mr Ching-cheng Ma

馬郭志清女士 梅大衛先生

Mr Ramesh Melwani

莫蔡倩文女士 Dr Lewis Mullins 謝思嘉博士 彭玉陵先生

Mr Chandru Parmanand Lady Violet May Ride Mrs Barbara Rogers

Mr John Ryan 謝偉鴻先生 施熙德女士

蘇包陪慶女士, SBS

Mr Walter J Wuest

丘建文先生

黃毓麟先生

邱子昭先生, SBS, CSDSM

Ms Mary Yung 容潤笙先生

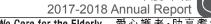
# **替助會員**

Mr John Robertson Budge, SBS, MBE, JP

鄭美東女士

Ms Woon-kwan Lee Ms Alice Sai-lam Luk

柯婉婷女士 黃麗平小姐





We Care for the Elderly 愛心護老·助享耆年

# 香港賽馬會伸手助人肇慶護老頤養院董事局 〔肇慶伸手助人護老頤養院有限公司〕

主席 : 丘建文先生

成員 : 戴樂群醫生, JP (至二零一八年九月二十一日)

> 孔令成先生, GBS, JP 利子厚先生, JP

雷添良先生, SBS, JP

(由二零一七年十二月二十八日) 孫永輝先生

: 黃炳財先生 秘書





# 樟木頭綜合服務管理委員會

主席 : 戴樂群醫生, JP (至二零一八年九月二十一日)

副主席 : 夏安麗女士, BBS

成員 : 馮承光先生

賴錦玉女士 謝思嘉博士 謝偉鴻先生

孫永輝先生 (由二零一七年五月十九日) 曾熯文先生 (至二零一七年八月三十一日)

錢黃碧君女士

衛淑莊女士 (由二零一八年五月十八日)

# 醫療及衞生小組

主席 : 陸寶珠女士,總幹事

成員 : 鄭舜雲女士,副總監〔健康及護理〕

張慧儀女士, 登記護士 程艷荷女士, 註冊護士

鍾慧儀女士, 護理主任, 註冊護士

戴樂群醫生, JP (至二零一八年九月二十一日)

黎正卉女士, 院長

黎潔珍女士, 註冊護士 (由二零一八年五月十四日) 林少雅女士, 註冊護士 (至二零一八年五月十三日)

雷逸華博士

馬玉嫻女士, 主任, 物理治療部

黃潔美女士, 副院長 王美英女士, 登記護士 鄔藹怡女士, 註冊護士

秘書:鄭敏慧女士,註冊護士



2017-2018 Annual Report

# 二零一七至二零一八年度執行委員會、附屬委員會及小組

(至二零一七年六月三十日) 赞 助 人: 梁唐青儀女士

# 執行委員會

主 席: 夏安麗女士, BBS 副 主 席: 利子厚先生, JP

名 譽 司 庫: 雷添良先生, SBS, JP

名 譽 秘 書: 陶伊婷女士 名譽法律顧問: 施熙德女士

員: 包至金終審法院非常任法官, GBM, JP

戴樂群醫生, JP 顏福貞女士 蓮娜女士

孔令成先生, GBS, JP 李愛平女士, MH

李宗德博士, GBS, OStJ, JP

李周鉉姬女士

(由二零一八年一月三十一日) 梁卓偉教授, GBS, JP

莫蔡倩文女士 謝思嘉博士 馬玉清女士

曾熯文先生 (至二零一七年八月三十一日)

丘建文先生 容潤笙先生 : 陸寶珠女士

當然委員 秘書 : 陳安安女士

# 項目發展委員會

主席 : 謝思嘉博士

委員 : 夏安麗女士, BBS

> 陶伊婷女士 顏福貞女士

孔令成先生, GBS, JP 李愛平女士, MH

李宗德博士, GBS, OStJ, JP

(由二零一八年七月九日) 楊李晞禔女士

廖志強先生 莫蔡倩文女士 施熙德女士 馬玉清女士 黄梁婉冰女士

秘書 : 劉潔瑩女士

頁數

| 二零一七至二零一八年度,委員會委員及會員芳名錄 | _            |
|-------------------------|--------------|
| 周年報告                    | <del>_</del> |
| 執行委員會主席報告<br>總幹事報告      | 五<br>六       |
| 項目發展委員會主席報告             | 七            |
| 香港賽馬會伸手助人肇慶護老頤養院董事局主席報告 | +-           |
| 服務單位                    | +=           |
| 統計資料及圖表                 | 12           |
| 組織架構                    | 23           |
| 圖片                      | 25           |
| 四十周年特輯                  | 32           |
| 香港服務單位分佈圖               | 35           |
| 鳴謝                      | 39           |
| 財務報告                    | 50           |
| 服務單位                    | +=           |
| 捐款表格                    | 十五           |
| 會員申請表                   | 十六           |
| 義工申請表                   | 十七           |

# 香港賽馬會伸手助人肇慶護老頤養院



# ∞信念∞

我們深信由於長者過去對社會貢獻良多, 故應受人尊重, 樂享豐盛晚年。

# ∽宗旨及使命∽

本會的宗旨乃盡量設法並迅速有效地滿足本港長者對住宿、 護理及其他方面的需求。 為了適應社會的急劇轉變及長者日新月異的期望及需求, 本會隨時準備應付新問題, 實踐新理念及試用不同的工作手法。

