

We Care for the Elderly 愛心護老·助享耆年

Annual Report 2018-2019



### 

It is our firm belief that senior citizens should be entitled to enjoy a rich and dignified life after years of contribution to the society.

### **⋄** OBJECTIVE AND MISSION ⋄

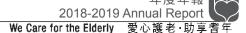
Helping Hand's objective is to meet the emerging housing, caring and other needs of our senior citizens as quickly, effectively and imaginatively as possible. In order to cope with the rapid social changes and the changing needs and aspirations of our senior citizens, we are always ready to tackle problems, try out new ideas and pioneer alternative approaches.

# The Hong Kong Jockey Club Helping Hand Zhaoqing Home for the Elderly





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# EXECUTIVE COMMITTEE, SUBCOMMITTEES & GROUP 2018 - 2019 EXECUTIVE COMMITTEE

Chairman : Mrs Johanna Arculli, BBS

Vice Chairman : Mr Michael Tze-hau Lee, JP (up to 29 Apr 2019)

Hon Treasurer : Mr Tim Lui, SBS, JP

Hon Secretary : Mrs Veronica Tao Chevalier

Hon Legal Advisor : Ms Edith Shih

Members : Hon Mr Justice Kemal Bokhary, NPJ, GBM, JP

Ms Nerissa Chow

Dr York Chow, GBS, SBS, MBE, JP (from 8 Mar 2019)

Dr David Lok-kwan Dai, JP Ms Regina Fuk-ching Gan

Mrs Lena Harilela

Mr Leo Lin-cheng Kung, GBS, JP Ms Christina Oi-ping Lee, MH Dr Joseph Lee, GBS, OStJ, JP Prof Gabriel Leung, GBS, JP Mrs Siemen Sin-man Tsoi Mok Dr Jessica Ogilvy-Stuart Mrs Nancy Ma Thompson

Ms Helena Wai (from 27 Jun 2019)

Mr Gary Kin-man Yau Mr Simon Yun-sang Yung

Ex-officio : Mr Colman Wong (from 1 Apr 2019)

Ms Bella Luk (up to 31 Mar 2019)

Committee Secretary: Ms April Chan

### PROJECT DEVELOPMENT SUBCOMMITTEE

Chairman : Dr Jessica Ogilvy-Stuart
Members : Mrs Johanna Arculli, BBS

Mrs Veronica Tao Chevalier
Ms Regina Fuk-ching Gan
Mr Leo Lin-cheng Kung, GBS, JP
Ms Christina Oi-ping Lee, MH
Dr Joseph Lee, GBS, OStJ, JP

Ms Christine Lie (from 9 Jul 2018)

Mr Ricky Chi-keung Liu

Mrs Siemen Sin-man Tsoi Mok

Ms Edith Shih

Mrs Nancy Ma Thompson

Mrs Diana Wong

Committee Secretary: Ms Akaine Lau





### CHEUNG MUK TAU INTEGRATED SERVICES MANAGEMENT SUBCOMMITTEE

Chairman : Mr Stephen Sun (from 1 Apr 2019)

Dr David Lok-kwan Dai, JP (up to 21 Sep 2018)

Vice Chairman : Mrs Johanna Arculli, BBS
Members : Mr Shing-kwong Fung

Mr Adrian Wing-hang Ip (from 2 Nov 2018)

Ms Claudia Lai

Dr Jessica Ogilvy-Stuart

Mr Henry Shie Mrs Teresa B K Tsien

Ms Helena Wai (from 18 May 2018)

Ex-officio : Ms Vesta Chan (from 1 Aug 2019)

Ms Connie Chu (from 1 Aug 2019)
Mr Colman Wong (from 1 Apr 2019)
Ms Bella Luk (up to 31 Mar 2019)

Committee Secretary: Mr Chris Lee

### **MEDICAL & HEALTH GROUP**

Chairman : Ms Connie Chu, Chief Operation Officer (from 22 Aug 2019)

Mr Colman Wong, Chief Executive Officer (from 1 Apr – 21 Aug 2019)

Ms Bella Luk, Executive Director (up to 31 Mar 2019)

Members : Mr Alex Chan, Deputy Health Care Officer (from 13 Aug 2018)

Ms Shun-wan Cheng, Deputy Head of Cheung Muk Tau (up to 7 Sep 2019)

Integrated Services Complex (Health & Nursing Service)

Ms Catherine Cheung, Enrolled Nurse Ms Olivia Ching, Registered Nurse

Ms Viola Chiu, OIC, Occupational Therapy Unit (from 27 Feb 2019)

Ms Anne Chung, Health Care Officer

Dr David Lok-kwan Dai, JP (up to 21 Sep 2018)
Ms Joanna Lai, Superintendent (up to 31 Mar 2019)
Ms Maria Lai, Asst Superintendent (from 14 May 2018)
Ms Miranda Lam, Registered Nurse (up to 13 May 2018)

Dr Justina Liu

Ms Rosa Mah, OIC, Physiotherapy Unit

Dr Jennifer Myint (from 27 Feb 2019)
Ms Carol Ng, Asst Superintendent (from 9 May 2019)
Mr Colman Wong, Chief Executive Officer (from 22 Aug 2019)
Ms Kit-mei Wong, Asst Superintendent (up to 11 Nov 2018)

Ms Mei-ying Wong, Enrolled Nurse Ms Oi-yee Woo, Registered Nurse

Group Secretary : Ms Eppie Cheng, Registered Nurse





# THE BOARD OF DIRECTORS THE HONGKONG JOCKEY CLUB HELPING HAND ZHAOQING HOME FOR THE ELDERLY (ZHAOQING HELPING HAND HOME FOR THE ELDERLY LTD)

Chairman : Mr Gary Kin-man Yau

Members : Dr York Chow, GBS, SBS, MBE, JP (from 11 Apr 2019)

Dr David Lok-kwan Dai, JP (up to 21 Sep 2018)

Mr Leo Lin-cheng Kung, GBS, JP

Mr Michael Tze-hau Lee, JP (up to 29 Apr 2019)

Mr Tim Lui, SBS, JP Mr Stephen Sun

Mr Simon Yun-sang Yung (from 11 Apr 2019)

Secretary : Mr Colman Wong





# HONORARY LIFE MEMBERS

Mrs Regina Leung Mrs Lavender Patten Mrs Selina Tsang Mrs Betty Tung, JP Lady Wilson Lady Youde

### **10-YEAR MEMBERS**

Mrs Johanna Arculli, BBS

Mr T H Barma

Mrs Jane Binstead

Hon Justice Kemal Bokhary,

NPJ, GBM, JP

Mr R J F Brothers Mrs Margaret Carter

Mr Bing-woon Chan, SBS, MBE, JP

Mrs Brenda Chan

Dr Edgar Wai-kin Cheng, GBS, JP

Mrs Sabrina Pooi-chu Chan Cheung

Mrs Veronica Tao Chevalier Ms Nerissa Chow

Dr York Chow, GBS, SBS, MBE, JP

Dr David Lok-kwan Dai, JP

Mr Ozer E Ebrahim
Mr Shing-kwong Fung
Ms Regina Fuk-ching Gan
Mr Stephen Fock-wai Gan

Mr Richard Gee Mr & Mrs A J Hardy Mrs Lena Harilela Mr N V Hegde

Ms Loretta Pak-ching Ho Mr Godwin Guo-wai Hwa

Dr Simon Ip, JP Mrs Desiree Jebsen

Mr Leo Lin-cheng Kung, GBS, JP

Mr Peter Po-hung Kwan Mr Randolph Kwei

Ms Peggy Mei-sum Kwok Ms Claudia Kam-yuk Lai Mr Eamond Wah Lai Mr Chi-wah Lam

Mr Timothy Lam, Jr

Ms Ka-shi B Lau, BBS

Mr David Ka-lun Lau

Mr Kwai-chuen Law

Ms Christina Oi-ping Lee, MH

Dr Joseph Lee, GBS, OStJ, JP

Mr Michael Tze-hau Lee, JP

Mr Tom Lee

Prof Gabriel Leung, GBS, JP

Ms Christine Lie

Mr Ricky Chi-keung Liu

Mr Pui-ming Lok

Mr Tim Lui, SBS, JP

Mr Ching-cheng Ma

Mrs Joyce Ma

Mr David Mace

Ms Marina Man

Mr Ramesh Melwani

Mrs Siemen Mok

Dr Lewis Mullins

Dr Jessica Ogilvy-Stuart

Mr Freddy Y L Pang

Mr Chandru Parmanand

Lady Violet May Ride

Mrs Barbara Rogers

Mr John Ryan

Mr Henry Shie

Ms Edith Shih

Prof Anna Pao Sohmen, SBS

Mr Stephen Wing-fai Sun

Mrs Nancy Ma Thompson

Mr Peter Hon-man Tsang

Dr Stephen Tse

Mrs Teresa Bik-kwan Tsien

Ms Helena Wai

Ms Ada Ying-kay Wong, JP

Mr Ching-sheung Wong

Mrs Diana Wong

Mr Ting-hong Wong

Mr York-lam Wong

Mr Walter J Wuest

Mr Chi-chiu Yau

Mr Gary K M Yau

Mr Anthony Sik-keung Yeung

Ms Mary Yung

Mr Simon Yun-sang Yung

### SPONSORING MEMBERS

Mr John Robertson Budge,

SBS, MBE, JP

Ms Mei-tung Cheng

Ms Woon-kwan Lee

Ms Michell Lie

Ms Alice Sai-lam Luk

Ms Yuen-ting Or

Ms Helen Lai-ping Wong

### CHAIRMAN'S REPORT

1 April 2018 - 31 March 2019



First I would like to give an update on projects mentioned in my last year's Chairman Report.

The Renovation of the Holiday Centre funded by the Lotteries Fund has gone into tendering process for the necessary basic works which will commence in 2019/2020. Another is on the construction plan of our new Continuum of Care Residential Care Home at our Cheung Muk Tau Holiday Centre site. We have finally obtained the approval from Social Welfare Department for the appointment of Project Authorised Persons/Consultants for the Technical Feasibility Study.

The "Hire First, Train Later" programme introduced by the Employees Retraining Board to help solve staffing shortage is good, but competition for and retaining such staff is difficult as salaries are not unified among NGOs and competition for trained workers is great.

With the generous donation from the "Vera Ruttonjee Desai Charitable Fund", renovation and improvement works at our Lai Yiu home has been successfully completed and we have applied to Social Welfare Department for inspection and then to apply for a formal renaming of the Home.

To cope with the changing needs of our thousands of yearly elderly campers ranging from the "young-olds" to the frailer elderly "old-olds", we plan to introduce the project called "Revitalization of the Cheung Muk Tau Holiday Centre for the Elderly". We are working now on a project to upgrade the facilities and equipment to change it to be an "Age and Environmental Friendly" camp site. The focus will be Health, Environment, Gerontechnology and Participation.

Geronotechnology for the elderly is getting more user friendly. We are grateful that with generous donations, we are able to adopt the use of e-health systems for our elderly, installing ceiling hoists, provide robotic beds for our frail residents, introduce the interactive game system for cognitive training and OTHER therapeutic aids, like the "Paro-seal" and "Robot Kabo-chan" for our dementia patients.

IT application in elderly services in areas like administration, healthcare and social service are getting more important. Special attention has to be paid on cyber security to safeguard personal privacy, data storage and usage. We are conducting a review on cyber security and our IT systems for our organisation.

To cope with our future organisational development, we have retitled our Executive Director as Chief Executive Officer and Deputy Director as Chief Operation Officer. At the retirement of Ms Bella Luk, our former Executive Director, we have promoted Mr Colman Wong as the Chief Executive Officer. He will lead the organisational review for us in the coming year.

A warm welcome to Ms Helena Wai and Dr York Chow, GBS, SBS, MBE, JP who joined our Executive Committee and Mr Adrian Ip who joined our Cheung Muk Tau Integrated Services (CMTIS) Management Subcommittee. I am also grateful that Mr Stephen Sun has agreed to take up the post of the chairman for the CMTIS Management Subcommittee on the retirement of Dr David Dai, JP.

Thank you to Mr Michael Lee, JP, our former vice-chairman of the Executive Committee. We are grateful for the 22 years of his commitment to Helping Hand, for his help and precious time to build up our organisation and help underprivileged elderly to live a better life. We are deeply honored and most grateful to have had his support and thank him profoundly for his great contribution to Helping Hand.

Also our sincere gratitude to all donors, to name just a few Brandon Learning Centre, Mr & Mrs Max Burger, Mrs Winnie Chu-chu Wong Chan, Mr Paul Cheung, Chun Au Knitting Factory Ltd, Prof Yip-wah Chung, BBS, CLSA Ltd, EJE (Hong Kong) Holdings Ltd, Express Galaxy Ltd, Green Huge Ltd, Haitong International Charitable Foundation Ltd, Haitong International Securities Group Ltd, Harbour City Estates Ltd, Mr John Chi-on Ho, Hysan Leasing Co Ltd, King & Wood Mallesons, Kingboard Investments Ltd, Koala Securities Ltd, Leung Chik Wai Charitable Trust, 林美珍女士, Mr Michael Lee, JP, Ms Michell Suet-yu Lie, Mr Kam-chan Mak, Ms Julie Yuk-shun Ng, Overlook Investments Ltd, Pacific Century Regional Developments Ltd, PCPD Services Ltd, Shang Sin Chun Tong Community Services Ltd, St Teresa's Church, The Community Chest, The Van Zuiden Charity Trust, Twin Wealth Group, Vera Ruttonjee Desai Charitable Fund, 黄梓欽先生, Yifung Holdings Ltd.

My heartfelt thank you to all members of our EXCO and Subcommittees for their commitment and advice.

A special thank you to all staff for their outstanding dedication and hard work.

We are blessed to have all of you working hand in hand to make a difference to the lives of our elderly.

THANK YOU!

JOHANNA ARCULLI, CHAIRMAN
EXECUTIVE COMMITTEE





### CHIEF EXECUTIVE OFFICER'S REPORT

1 April 2018 - 31 March 2019



Since the early Nineties, it has been a formal practice that we will introduce a "Year theme" each year for all our service units to follow in order to streamline the design and implementation of service programmes and activities to suit the changing needs of our elderly residents and to cope with the changing environment in the community. In year 2017, we have introduced the "Year theme" named "A Life Well Lived" (彩色生命・圓滿人生) which will last for 3 consecutive years.

During the 3 year period, we would like to educate and support our elderly to live a fulfilling life through the exploring of the meaning of life, reviewing of the past and enjoying the present, then planning for the future in a positive way. We are working it out hand in hand with the support of family members of the elderly as much as possible. Through the specially designed programmes and activities, elderly will be able to learn how to enjoy and treasure life, understand and consider the setting up of one's "Advance Care Planning" (ACP). A wide range of activities including the organizing of various working groups with particular themes, decorating the elderly homes with mottos, theme photos and life education posters, organizing of related talks and visits, designing of autograph book with albums, etc. are done during the first two years while the production and introduction of the autograph book with albums and one's ACP will be conducted next year. Another major part of the Year Theme activities is the exploration, education and introduction of the "Advance Directive (AD) in relation to Medical Treatment" in our service units during the period.

Apart from the programmes and activities we arranged for the elderly in our various service units, we have also introduced a number of community outreaching projects which benefit the elderly in the community directly. The most popular ones include: a) our "Helping Angels" project which involves "young-old" (the Angels) to assist frail "old-old" to attend medical check-ups using wheelchair-friendly transport services supported by us and that the Angels also accompany frail elders to join various programmes and activities. In year 2018, 50 Angels had served over 350 needy elderly and the feedbacks are encouraging; b) the Hot Meal Ambassadors Scheme under which we collaborate with Food Angel in providing 5-days hot meal boxes per week to the needy low income elders. Over 80% of the hot meal beneficiaries expressed that their social network and awareness towards health have increased after joining this programme; c) the 15th territory-wide Boccia Competition held at Tseung Kwan O Sports Centre in August 2018 had attracted over 1000 elderly participants from 88 service units.

To obtain good results for our service implementation, our devoted staff team assumes a key role in it. As such, we valued our staff and offer ample staff training opportunities for them, both local and overseas. Staff of different ranks covering PCW, health worker, nurse, therapist, social worker, programme worker and administrators from our various service units joined a 4-days Taiwan Social Services visit in April 2018. Through the trainings, our staff are able to broaden their views, acquire useful knowledge and extend their social networks which are beneficial to their discharge of duties and in turn the elderly under their care. This year, we are glad that we have been able to extend our staff structure to cover Speech therapy and two energetic young therapists have joined our work force to provide such important new services to our elderly.

In the coming year, we will conduct organizational and structural review to ascertain that our staff force for each service unit is of appropriate capacity and proper staffing to meet the service needs.

I am thankful that Helping Hand has got a great team of devoted staff and obtained tremendous guidance and support from our Executive Committee, Subcommittees and Working Group which lead us to the successful achievement of our mission and goals.

Last but not the least, without the generous donation and support from our members, sponsors, donors, volunteers and friends, we won't be able to make a big difference in the lives of the elderly under our care.

COLMAN WONG
CHIEF EXECUTIVE OFFICER

### PROJECT DEVELOPMENT REPORT

1 April 2018 – 31 March 2019



As supporters of Helping Hand, you are members of a proud legacy which stretches back for over four decades! We are constantly inspired by people reaching out to us because of their long association with Helping Hand. To give but a few examples: Professor David Lung, SBS, JP, the designer of our Chak On Care Home came to join our 40<sup>th</sup> anniversary celebration party last November; a lady who knew Helping Hand back in the days of our establishment collected donations for us from her birthday party last May. In 1984, our Laisee Cookie Campaign was initiated by Mr Leo Landau. Recently, we received a letter from her daughter asking us to keep doing this important work for the elderly. So many people helping in so many ways.

As we enter our fifth decade of service in 2019, we look back to the tremendous support we have received from countless individuals and companies and would like to thank every donor, supporter, partner and volunteer for helping us to take care of the elderly. Our world is changing rapidly but we are confident that the love and support people show to the elderly will not waver.

### HealthBank Cookie Campaign 2019

We managed to raise an incredible HK\$3.5M this year with our Cookie Campaign despite limitations in our cookie selling outlets.

Our profound thanks go to our whole sponsorship team; we are blessed to have their loyalty. Above all, we would like to thank Dato' and Datin Dr K K Wong of Twin Wealth Biotech Ltd for committing their brand HealthBank to the "Principal Sponsorship" once again for the Campaign for the 14<sup>th</sup> year. Not only does this support enable us to invest in our elderly but the HealthBank team also visits our elderly on a regular basis and frequently share their health products with our residents.

We are delighted to have the dedicated participation of Green Huge as our "Privileged Sponsor"; and thankful for the continuous support of our "Caring Sponsors" including Haitong International Securities Group Ltd, Chicks (Chun Au Knitting Factory Ltd), EJE (HK) Holdings Ltd and Yifung Holdings.

Our colourful "Circus Panda" duo designed by Rena Creative Products Ltd certainly caught the eye this year! Saint Honore Cake Shop Ltd participated in the Campaign again by supplying delicious cookies at reduced cost and joining The Li & Fung Foundation Ltd to match with a generous matching donation.





This year's cookies and the comical "Circus Panda" duo.

Without the support of our cookie buyers and donors, both corporate and individual; sellers and volunteers we would not have a Campaign! Everyone gives of their best and we would like to especially thank our elderly selling teams for their input of time and energy. Behind the scenes of every Campaign is the tireless work of our Helping hand staff and Committee Members, all of whom give of their time and enthusiasm to make our Campaign a resounding success.





MIRROR and our guests at the launch event.

#### **Grand Launch**

You will have heard of "Beatlemania"? This year, we had "MIRROR Mania" at our Hysan Place launch day on 16 Feb. The 12 member boy band is certainly a hit with Hong Kong fans! Crowds of ecstatic (but incredibly well behaved!) fans turned out to support their idols and our elderly. Particular thanks go to Hysan Development Co Ltd for continuing to provide us with such a wonderful and popular venue supported by their helpful staff team.

We are always thankful to our loyal media partner Metro Broadcast Corporation Ltd for advertising the event on their channels and to our ever-popular MC Mr William Lam who is a long terms supporter and a consummate professional.



Highlights of the day included MIRROR producing Fai Chun for our elderly and a giant cheque presentation to HealthBank in recognition of their tremendous contribution in front of the public.

Our thanks go to MEMO Plus Production who gave professional assistance in the media relations work and also shared helpful suggestions for the programme.

We were truly grateful for the generous and long-term support of HealthBank.

#### **Outlet Sales**

Most of our cookie sales come through our outlets. We are particularly indebted to MTR Corporation who joined other shopping malls and public housing estates including AEON Kowloon City and Tsuen Wan Stores, Amoy Plaza, Central Plaza, Chuk Yuen (South) Estate, Cityplaza, Citywalk, DIM VEND vending machines, Fortune City One, Homantin Plaza, Hong Kong Spinners Industrial Building, Hopewell Centre, KCP, Laguna Plaza, Lai Yiu Estate, Lee Theatre Plaza, Panda Hotel, Sheung Tak Shopping Centre, Siu Sai Wan Estate, Tai Wo Plaza, Telford Plaza, The Bank of East Asia Ltd and The Whampoa to provide us with selling outlets and we would like to offer them our thanks.

In addition to the above, there were also many other groups helping out to sell our cookies on consignment basis and to them, we would like to extend our thanks.



Congratulations to La Salle College for recapturing the championship of the Inter-school Cookie Competition!

### Inter-school Cookie Competition

27 schools gave their support and enrolled in the Competition raising near HK\$180K. The schools' campaign is a wonderful example of our young reaching out to help our elderly and we are grateful to the school staff, pupils and parents involved for their great and continuous support.

La Salle College were on great form this year and re-captured the championship! Our congratulations to these winning schools:

Champion : La Salle College

1st Runner-up : W F Joseph Lee Primary School

2nd Runner-up:SKH Lam Woo Memorial Secondary School3rd Runner-up:Sha Tin Wai Dr Catherine F Woo Memorial School4th Runner-up:Lingnan Kindergarten & Day Nursery (Siu Sai Wan)

Awards were presented publicly during our Hysan Place launch event and we also visited the winning schools to present in front of the students. We would like to thank Wofoo Social Enterprises as the Co-organiser who also joined Brandon Learning Centre as Sponsors of the Competition.

### "Double the Giving"

In 2008, we introduced our "Double the Giving" programme in which cookie buyers "redonate" their cookies to us and we in turn give them to other charities. Everyone benefits!

This year was our best ever, raising a total donation of over \$700K through this scheme alone. This is a deeply impressive amount which illustrates how one action can benefit many.

The beneficiaries, apart from our own residents, included the Down Syndrome sufferers, students with intellectual disability, deprived families, underprivileged children and those living in small group homes, victims of domestic violence, solitary elderly living in the community, the handicapped, chronic disease sufferers, street sleepers and food bank users.

We are excited to announce the imminent launch of our new website and in the next Campaign we hope to give you even more creative ideas and choices of gifts to send to the needy groups.



Thanks to our advertising agents for providing locations for our eyecatching posters.

### Advertising & Marketing

We are indebted to our long-time supporter superstar Mr Jacky Cheung who continued to be the face of the Cookie Campaign. The impressive posters designed by William Chan Design (HK) Ltd helped strengthen the public awareness towards our Campaign.

We would like to thank both East Eighteen and Henry Wong Studio for their ongoing volunteer assistance in photography, and Digital Tsunami for video production.



Our supporting advertising agents and media included MTR Corporation, JCDecaux Pearl & Dean, JCDecaux Cityscape, Asiaray, the Star Ferry, POAD, DIM VEND, Citybus, New World First Bus, Sisters BeautyPro Magazine, In Express-Sisters, Mid-levels Magazine, Healthy Living Guide, Hong Kong Living, The Privilege Club Services and Privilege Vida.

### Thank-you Lunch

Fellowship is a cornerstone of the Helping Hand philosophy and every year we have a "thank you" gathering to celebrate the end of the Campaign. This year we had a joint lunch party for our self-care homes, and thanks to Morinda Hong Kong Ltd for supporting with a donation.

### Other Fundraising / Donation / Corporate Partnership Projects

 Funding Support from Kingboard Investments Ltd Kingboard Investments Ltd is our new supporter and we are extremely grateful to Mr Paul Cheung for making very generous donations this year in support of our service and projects.

Overlook Investments Ltd

In April 2018, we received a wonderful donation from Overlook Investments Ltd to meet our project needs in Hot Meal Ambassadors, omiVista Mobii Interactive Systems and Wifi system installation. We hope it is a start of their ongoing support to our elderly.



This year, our Hot Meal Ambassadors Project was supported by both Shang Sin Chun Tong and Overlook Investments.

 Leung Chik Wai Charitable Trust We are truly grateful to Leung Chik Wai Charitable Trust for funding a series of projects in June 2018 to improve the quality of life of our elderly residents.

- Donation from CLSA Ltd

Our staunch supporter CLSA Ltd made another kind donation in Oct 2018 to install some much needed Ceiling Hoist Systems for our Care Homes.

- PCPD Services Ltd

PCPD Services Ltd generously sponsored our food project in 2018 to provide daily soup and fruit for our Care Homes.

 Shang Sin Chun Tong Community Services Ltd Shang Sin Chun Tong rendered funding support again this year to several projects including the Medication Dispensing Service, Hot Meal Ambassadors, Life Story Book & Advance Care Plan Kit and Boccia Competition. We are indebted to them for their tremendous help.

The Van Zuiden Charity
 Trust

This year the Trust continued their generosity to support the purchase of various equipment for our Care Homes and Day Care Centre.

 Funding Support from Haitong International With the continued sponsorship from Haitong International Securities Group Ltd, we were able to extend our "Care for the Elderly, Care for the Brain" project for another year.

 Donations from Michell Lie Studio We are fortunate to have another new supporter Ms Michell Lie who provides ongoing donations from the sale of work produced by her art studio. Visit www.michelllie. com if you wish to support and buy!



Haitong continued to offer invaluable support for our "Care for the Elderly, Care for the Brain" project.



 Contributions from Bloomberg We would like to thank Bloomberg LP for sponsoring our "Colourful Life at the Elderly Home" project in June 2018 and making us several donations from June to Nov 2018 as part of their referral award and volunteer service award schemes.



We were delighted by the continued involvement of Bloomberg who combined team work with generosity to support our project.

- Donation from Mr Tse-yam Wong
- Paro the Therapeutic Robot Seal

- Sponsorship from Mrs Winnie Wong Chan
- Ongoing Charitable Choice Donations
- BNY Mellon Community Partnership

Thanks to Mr Wong for making a donation in support of the safety call bell systems for our self-care homes.

Our elderly have got two new friends! With the contributions from our committee members Mrs Johanna Arculli and Dr Jessica Ogilvy-Stuart, we were able to bring two a.i. robots to our Care Homes. Especially designed to respond to non-verbal signals, the roboseals are awaiting their new names and are proving extremely popular!

We are much grateful to Mrs Chan for extending her funding support for another year to our "Love Elders Action" Project for three self-care homes.



Our artificial intelligence driven pet robot is designed to respond to non-verbal signals and comfort our elderly.

- Since 2012 Charitable Choice has made us a beneficiary charity receiving donations brought from their online gift cards. We appreciate their wonderful efforts to bring ongoing donations to dozens of charities.
- The Bank of New York Mellon continued to combine their donations with voluntarism to support our home activities. The donations were from both staff and company and we were truly grateful for the support of their Community Partnership Employee Giving Programme.

### Other Major Donating Organisations / Foundations / Individuals

We have so many people who are unstinting in their generous support. We would like to thank: The American Women's Association of Hong Kong, Mr and Mrs Max Burger, Mr Kam Chui, CBE, JP and Ms Yuk-hoy Poon, Prof Yip-wah Chung, BBS, Creative Tomco Ltd, Express Galaxy Ltd, Mr James Arthur Filmer-Wilson, Mr John Chi-on Ho, King and Wood Mallesons, Koala Securities Ltd, Madam Mei-chun Lam, Mr Timothy Lam, Jr, Mr Michael Lee, JP, Mr Janson Cham-lau Leung, Mr Chiu-shing Ling, Mr Kam-chan Mak, Ms Julie Yuk-shun Ng, Mr Robert Ng, Pacific Century Regional Developments Ltd, Project WeCan, St Teresa's Church, Vera Ruttonjee Desai Charitable Fund and Mr Ephraim Zion.

Our particular thanks go to The Community Chest of Hong Kong for their long term and substantial financial support for our work.

### **Group Visits to / Events for Homes**

We welcome visits to our homes. This year, we were delighted to welcome: Asiaray Advertising Media Ltd, Bank of America, The Bank of East Asia Ltd, The Bank of New York Mellon, The Boys' & Girls' Clubs Association of HK, Bloomberg LP, Buddhist Youth Association Ltd, Craigengower Cricket Club, City Garden Hotel Ltd, Customs and Excise Department, Federal Foundation Group (HK) Ltd, Feeding Hong Kong, Gold Coast Yacht and Country Club Ltd, Gold Edge Group Ltd, Good Fortune and Wisdom International Charity Fund,



Haitong International Securities Group Ltd, Hans Andersen Club, Hoe Hin Pak Fah Yeow Manufactory Ltd, Hong Kong Campus Crusade for Christ, Hong Kong Gold Coast Hotel, The Hong Kong Indian Women's Club, The Hongkong and Shanghai Banking Corporation Ltd, ICBC Asia, Jebsen & Co Ltd, Jiangsu Residents (HK) Association Ltd, King and Wood Mallesons, Lee On Gospel Church of The Hope Mission, Lions Club of Central, MassMutual Asia Ltd, Medtimes Medical Group Ltd, Million Tech Development Ltd, Minter Ellison LLP, Morgan Stanley Asia Ltd, Morinda Hong Kong Ltd, MTR Corporation Ltd, NHT Global Hong Kong Ltd, Oyster Station Ltd, Pacific Club, Regal Kowloon Hotel, Revival Christian Church, Rotary Club of Central Harbourfront, The Rotary Club of Homantin Hill, The Royal Pacific Hotel and Towers, Sadhu Vaswani Centre Ltd, Sarjan Charity Foundation, Sau Tao, Shang Sin Chun Tong Community Services Ltd, Silka Hotels, Silka Far East Hotel Hong Kong, Silka Tsuen Wan Hotel, Sino Group of Hotels, Society for the Promotion of Hospice Care, Sounds Great Multimedia Ltd, St Patrick's Parish, Sunrider International (HK) Ltd, Television Broadcasts Ltd, USA Girl Scouts - Hong Kong, Watami (China) Co Ltd, Wells Fargo Bank NA, Wilderness Tent, Yue Wah Yeung Charity and many other groups as well as individuals for visiting or organising programmes for our homes. If you would like to join them, do please let us know!

### **Caring Companies / Organisations**

Once again we would like to extend our congratulations and thanks to 57 awardees of the Caring Company Logo Scheme initiated by the Hong Kong Council of Social Service.

Our deserving companies were: AEON Stores (Hong Kong) Co Ltd, The American Women's Association of Hong Kong. Asiaray Advertising Media Ltd, The Bank of East Asia Ltd, The Bank of New York Mellon, Brandon Learning Centre, Chun Au Knitting Factory Ltd, Citybus Ltd, Crown Worldwide (HK) Ltd, Drainage Services Department, Good Fortune and Wisdom International Charity Fund, Green Huge Ltd, Haitong International Charitable Foundation Ltd, Haitong International Securities Group Ltd, Hang Lung Properties Ltd, Hoe Hin Pak Fah Yeow Manufactory Ltd, The Hongkong and Shanghai Banking Corporation Ltd, The Hong Kong and China Gas Co Ltd, The Hongkong Electric Co Ltd, Hopewell Centre Management Ltd, Hopewell Property and Facility Management Ltd, Hopewell Property Management Co Ltd. Hopewell Real Estate Agency Ltd. Hysan Development Co Ltd. Jebsen & Co Ltd, King & Wood Mallesons, The Kowloon Motor Bus Co (1933) Ltd, Lan Kwai Fong Properties Ltd, Link Asset Management Ltd, Lions Club of Central, MedTimes Medical Group Ltd, Metro Broadcast Corporation Ltd, Million Tech Development Ltd. Minter Ellison LLP, Morgan Stanley Asia Ltd. Morinda Hong Kong Ltd. MTR Corporation Ltd, New World First Bus Services Ltd, NHT Global Hong Kong Ltd, NWS Holdings Ltd, Oyster Station Ltd, Regal Kowloon Hotel, Rena Creative Products Ltd, Saint Honore Cake Shop Ltd, Shang Sin Chun Tong Community Services Ltd. Silka Far East Hotel Hong Kong, Silka Seaview Hotel Hong Kong, Silka West Kowloon Hotel Hong Kong, S T Music & Art Center, Sun Hung Kai Properties Ltd, Sun Shun Fook Foods Co Ltd, Swire Properties Ltd, Television Broadcasts Ltd, Twin Wealth Group Ltd, VF Hong Kong Ltd, Watami (China) Co Ltd and Wofoo Plastics Ltd.

#### **Ending**

We are part of a long chain of Helping Hand supporters. Every day, the links in our chain grow and we are deeply grateful to see the tremendous and continued support of the public and business community.

We are proud to be part of Helping Hand's long heritage and, on behalf of the Subcommittee, we would like to thank all donors, supporters, partners, volunteers and staff who work together to give love, support and dignity to the elderly under our care.

We have exciting plans for this year as we embrace new technologies in our homes and launch our innovative website. As ever, please do let us know if you have any ideas for us or would like to support Helping Hand in any way.

JESSICA OGILVY-STUART, CHAIRMAN
PROJECT DEVELOPMENT SUBCOMMITTEE

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# THE HONG KONG JOCKEY CLUB HELPING HAND ZHAOQING HOME FOR THE ELDERLY

1 April 2018 - 31 March 2019



Development of the Guangdong-Hong Kong-Macao-Greater Bay area (hereafter called the Greater Bay Area) has drawn much attention and brought about great opportunities and challenges to enterprises, organizations and governments in the covered cities. We, being a Hong Kong NGO providing elderly services in Zhaoqing, are no exceptional.

As early as last year, the Economics Research office of the Zhaoqing city government had already sent officials to visit our Zhaoqing elderly home to exchange views and learn more to see how the Zhaoqing government could grasp the opportunity

of the development of the Greater Bay Area to further develop local and cross border elderly services in Zhaoqing. During the past year, a number of media such as the Now TV, Phoenix Satellite Television Co Ltd, Cable TV, TVB and Ming Pao, etc. had sent reporters to interview us and the Hong Kong elderly living in our Zhaoqing elderly home to collect views on the impact and expected opportunities of the aforesaid development and the current hurdles faced that might be eased with the further consideration and support from the governments of both HKSAR and the Guangdong provincial government. Various reports and news clips had been broadcasted on TV and newspaper subsequently. Officers from the Hong Kong Economic & Trade Office in Guangdong had also visited our Zhaoqing elderly home in March this year to know more about the Hong Kong NGO operating elderly services in Zhaoqing. They also brought the good news that the direct Express Train services between Hong Kong and Zhaoqing will start July 2019, which could help shorten the travelling time from Hong Kong to Zhaoqing to less than two hours. It would facilitate greatly family members of Hong Kong elderly residents at Zhaoqing for their visits.

On top of the concern on transportation time, others concerned areas as summarized through the Round table forum organized by the DAB Research Department in March 2019 wherein our organization also participated and reflected views, covered the improvement in the cross border welfare system, strengthening of assistance rendered to elderly organization in developing / expanding services in Guangdong, speeding up of the promotion and implementation of IT services for elderly services in Guangdong and the upgrading and improvement in medical and elderly care in the Greater Bay Area. The particular concern of medical and elderly care support (醫養結合) has been greatly emphasised by the Mainland Central government in the past year. As I stated in my last report, it is also the area that we have put great effort into, with the aim of further improving the care services to the elderly under our care in the Home.

Actually apart from the aforesaid hurdles or concerns one must face in developing elderly services in the Mainland, I must highlight my major concern on "Manpower support" which Mr Colman Wong, our Chief Executive Officer had reflected to both the senior officials of the Zhaoqing government and Social Welfare Department during a meeting at Hong Kong earlier this year. We must acknowledge that we have to employ mainly local staff in Guangdong for the provision of elderly services there. However, like most of the elderly service operators are facing in Hong Kong now, it is also hard for elderly service organizations in the Mainland to employ personal care workers. What is more, it is actually hard to employ licensed social workers, well-trained programme staff and nurses or doctors who would like to devote themselves into elderly organizations. Not only because of the shortage of manpower supply there, but also because of the lack of recognition of the social status of staff working in the elderly service sector in the Mainland which had deterred interested parties in devoting themselves in the elderly service sector.

All along, we have taken note of the above manpower issue and have been conducting internal training for the local staff we employed in different posts, ranging from social service staff, programme staff, nurses & rehabilitative staff, and administrative staff. Also, our training workshop organized for the senior management staff for the Guangdong Provincial Civil Administration Department continued and the





8<sup>th</sup> workshop was successfully held at our Cheung Muk Tau Holiday Centre for the Elderly in June this year. 40 management staff from various Guangdong elderly services organizations, centres and homes, as well as government bureaus joined the workshop.

It is encouraging that after the visit of the Department of Civil Affairs of JiangXi Province at our Cheung Muk Tau Holiday Centre for the Elderly, Father Sean Burke Care Home and our Chuk Yuen Housing for the Elderly in May 2018, the Chief Assistant Secretary of the mayor office of the JiangXi Provincial government also visited us with a team of staff from various departments to learn more about elderly services in Hong Kong. They also would like us to consider offering training workshop to their officials like what we offer to the Guangdong Provincial government. Sadly, due to manpower and other limitations, we could not accept their offer.

To face the opportunities and challenges brought about by the Greater Bay Area, apart from the improvement of our facilities like the establishment of a new visitors' lodge, installation of a new lift, establishment of a multi-purpose hall and a visitors' restaurant in the past two years, we will continue to lobby with the governments of both HKSAR and the Mainland to see how additional support or policy change could be made to facilitate the development of elderly services in the Mainland. At the same time, we will also continue with our own staff training programme and to seek joint training opportunities with the relevant Mainland authorities such as the Guangdong Gerontology Association and the Nursing Care Education Centre in the enhancement of training and manpower supply for front line caring staff.

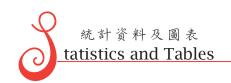
Before ending my report, I would like to take this opportunity to specially thank all the donors and supporters for their generous support which help improve the services of our Zhaoqing Elderly Home.

I would also like to sincerely thank my fellow Zhaoqing Board members for their guidance and contribution, our staff of the Zhaoqing Home for their dedication and good work and the supporting staff team from our various Hong Kong based homes for their continual devotion and outstanding performances.

Besides, I would like to greatly thank Dr David Dai, JP who had served the board for over 18 years and had to resign from our board last September due to his personal busy schedules. I am very grateful that Dr Dai, JP had devoted a lot of his precious time in the past by paying regular visits to our Zhaoqing elderly before his resignation. I would also like to welcome Dr York Chow, GBS, SBS, MBE, JP for agreeing to join our board to support the caring of our elderly. With his extensive working experience in the medical and welfare field and in the Mainland, I am sure he can contribute greatly in providing the needed guidance for the Home.

We will all keep on working out the best for the elderly under our care.

GARY K M YAU, CHAIRMAN BOARD OF DIRECTORS



# 院友及日間護理中心長者之年齡及性別分佈 AGE AND SEX DISTRIBUTION OF RESIDENTS AND ELDERLY USERS IN DAY CARE CENTRE

年齢 Age	性別 Sex	老人之 Housing the Eld	g for	護老 Care H		療養퉠 Infirmar		日間護理 Day C Cent	are	總人 Tot Popula	al
		No	%	No	%	No	%	No	%	No	%
六十至六十九	М	31	9.1	9	2.7	0	0.0	3	4.3	43	5.7
60 - 69	F	46	13.5	12	3.6	0	0.0	1	1.4	59	7.8
七十至七十九	М	49	14.4	24	7.3	1	5.6	5	7.2	79	10.4
70 -79	F	65	19.1	39	11.8	1	5.6	2	2.9	107	14.1
八十至八十九	М	46	13.5	47	14.2	3	16.7	15	21.7	111	14.6
80 -89	F	81	23.8	112	33.8	8	44.4	24	34.8	225	29.7
九十或以上	М	10	2.9	24	7.3	0	0.0	2	2.9	36	4.7
90 or over	F	12	3.5	64	19.3	5	27.8	17	24.6	98	12.9
總數	М	136	40.0	104	31.4	4	22.2	25	36.2	269	35.5
TOTAL	F	204	60.0	227	68.6	14	77.8	44	63.8	489	64.5



# 院友入住院舍前之居住狀況 PRIOR LIVING CONDITION OF RESIDENTS

	老人之家 Housing for the Elderly		護老院 Care Home		療養單位 Infirmary Unit		總人數 Total Population	
	No	%	No	%	No	%	No	%
獨居 Living Alone	113	33.2	49	14.8	1	5.6	163	23.7
獨居(家人資助生活費) Living Alone (With Family Support)	5	1.5	6	1.8	0	0.0	11	1.6
獨居(家人離棄) Living Alone (Abandoned by Family)	1	0.3	0	0.0	0	0.0	1	0.1
與家人同住 Living with Immediate Family	157	46.2	115	34.7	7	38.9	279	40.5
與親友同住 Living with Relatives	31	9.1	0	0.0	0	0.0	31	4.5
住院 Living under Residential Care	33	9.7	161	48.6	10	55.6	204	29.6
總數 Total	340	100.0	331	100.0	18	100.0	689	100.0



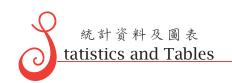
# 院友及日間護理中心長者之行動能力狀況 MOBILITY CONDITION OF RESIDENTS AND ELDERLY USERS IN DAY CARE CENTRE

行動能力狀況 Mobility Condition	Hous	老人之家 Housing for the Elderly		護老院 Care Home		療養單位 Infirmary Unit		日間護理中心 Day Care Centre		人數 otal ulation
	No	%	No	%	No	%	No	%	No	%
行動自如 Fully Ambulant	315	92.6	43	13.0	0	0.0	12	17.4	370	48.8
用輔助器行動 (拐杖、 四爪手杖等) Walk with Aids (Sticks, Quadripods, etc)	24	7.1	54	16.3	0	0.0	33	47.8	111	14.6
用助行架行動 Walk with Walking Frame	1	0.3	63	19.0	0	0.0	9	13.0	73	9.6
不能行動 Wheelchair / Chair-bound	0	0.0	151	45.6	12	66.7	15	21.7	178	23.5
完全臥床 Completely Bed-bound	0	0.0	20	6.0	6	33.3	0	0.0	26	3.4
總數 Total	340	100.0	331	100.0	18	100.0	69	100.0	758	100.0



# 護老院院友及日間護理中心長者之健康狀況 HEALTH CONDITION OF RESIDENTS IN CARE HOME AND ELDERLY USERS IN DAY CARE CENTRE

護老院 Care Home 疾病	麗: Lai (Pop	Yiu	畢冶 Father Bur (Pop	Sean ke	樂' Lok (Pop	Fu	療養 Infirma (Pop	ry Unit	日間護 Day( Cer (Pop	Care itre	總人 Tot (Pop	al
Health Problems	No	%	No	%	No	%	No	%	No	%	No	%
高血壓 Hypertension	50	68.5	157	76.2	44	84.6	11	61.1	50	72.5	312	74.6
白內障 Cataract	30	41.1	61	29.6	27	51.9	6	33.3	25	36.2	149	35.6
中風 / 腦血管病 Stroke or Cerebrovascular Disease	18	24.7	60	29.1	20	38.5	5	27.8	27	39.1	130	31.1
心臟病 Heart Disease	15	20.5	45	21.8	15	28.8	2	11.1	22	31.9	99	23.7
盆骨 / 大腿骨折 Fracture of Hip / Femur	3	4.1	29	14.1	10	19.2	5	27.8	10	14.5	57	13.6
慢性阻塞性 呼吸道疾病 Respiratory Tract Disorder (COAD)	3	4.1	12	5.8	8	15.4	0	0.0	5	7.2	28	6.7
糖尿病 Diabetes Mellitus	23	31.5	62	30.1	19	36.5	7	38.9	26	37.7	137	32.8
關節炎 Arthritis	10	13.7	27	13.1	18	34.6	3	16.7	15	21.7	73	17.5
認知障礙症 Dementia	49	67.1	115	55.8	20	38.5	17	94.4	52	75.4	253	60.5
柏金遜氏病 Parkinson's Disease	7	9.6	18	8.7	3	5.8	2	11.1	5	7.2	35	8.4
骨質疏鬆 Osteoporosis	4	5.5	15	7.3	7	13.5	1	5.6	8	11.6	35	8.4



# 老人之家院友之健康狀況 HEALTH CONDITION OF RESIDENTS IN HOUSING FOR THE ELDERLY

老人之家 Housing for the 疾病 Elderly	竹園 Chuk Yuen (Pop 146)		寶林 Po Lam (Pop 121)		小西灣 Siu Sai Wan (Pop 73)		總人數 Total (Pop 340)	
Health Problems	No	%	No	%	No	%	No	%
高血壓 Hypertension	51	34.9	74	61.2	41	56.2	166	48.8
白內障 Cataract	6	4.1	10	8.3	10	13.7	26	7.6
中風 / 心腦血管病 Stroke or Old Cerebrovascular Disease	1	0.7	2	1.7	5	6.8	8	2.4
心臟病 Heart Disease	1	0.7	16	13.2	9	12.3	26	7.6
盆骨/大腿骨折 Fracture of Hip / Femur	0	0.0	2	1.7	2	2.7	4	1.2
慢性阻塞性呼吸道疾病 Respiratory Tract Disorder (COAD)	0	0.0	1	0.8	3	4.1	4	1.2
糖尿病 Diabetes Mellitus	20	13.7	26	21.5	20	27.4	66	19.4
關節炎 Arthritis	2	1.4	8	6.6	10	13.7	20	5.9
認知障礙症 Dementia	3	2.1	1	0.8	1	1.4	5	1.5
柏金遜氏病 Parkinson's Disease	1	0.7	2	1.7	0	0.0	3	0.9
骨質疏鬆 Osteoporosis	2	1.4	52	43.0	4	5.5	58	17.1

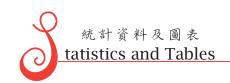


院友及日間護理中心長者之轉介來源 SOURCES OF REFERRAL OF RESIDENTS AND ELDERLY USERS

> (於二零一九年三月三十一日) (AS AT 31 MARCH 2019)

IN DAY CARE CENTRE

轉介來源 Sources of Referral	老人之家 Housing for the Elderly		護老院 Care Home		療養單位 Infirmary Unit		日間護理中心 Day Care Centre		總人數 Total Population	
	No	%	No	%	No	%	No	%	No	%
社會福利署 Social Welfare Department	97	28.5	330	99.7	18	100.0	60	87.0	505	66.6
其他志願機構 Other Voluntary Agencies	132	38.8	0	0.0	0	0.0	1	1.4	133	17.5
獨立申請(包括內部轉介) Independent Application (Incl Internal Transfers)	111	32.6	1	0.3	0	0.0	8	11.6	120	15.8
總數 Total	340	100.0	331	100.0	18	100.0	69	100.0	758	100.0



# 院友及日間護理中心長者之經濟狀況 FINANCIAL CONDITION OF RESIDENTS AND ELDERLY USERS IN DAY CARE CENTRE RESIDENTS

	老人之家 Housing for the Elderly			護老院 Care Home		療養單位 Infirmary Unit		日間護理中心 Day Care Centre		人數 ital lation
	No	%	No	%	No	%	No	%	No	%
綜合社會保障援助金 CSSA	205	55.9	64	16.6	0	0.0	0	0.0	269	32.0
綜合社會保障援助金 (殘疾程度100%) CSSA (100% Disabled)	2	0.5	121	31.3	12	66.7	1	1.4	136	16.2
綜合社會保障援助金 (需要經常護理) CSSA (Requiring Constant Attendance)	0	0.0	0	0.0	0	0.0	3	4.3	3	0.4
長者生活津貼 (OALA)	53	14.4	76	19.7	4	22.2	34	49.3	167	19.9
高齢津貼 OAA	24	6.5	14	3.6	0	0.0	4	5.8	42	5.0
傷殘津貼 DA	2	0.5	47	12.2	2	11.1	21	30.4	72	8.6
高額傷殘津貼 HDA	0	0.0	0	0.0	0	0.0	2	2.9	2	0.2
由家人 / 親友援助 Family / Relatives Support	36	9.8	56	14.5	0	0.0	4	5.8	96	11.4
退休金 Retirement Fund	5	1.4	5	1.3	0	0.0	0	0.0	10	1.2
自我供養 Self - finance	40	10.9	3	0.8	0	0.0	0	0.0	43	5.1

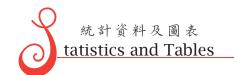




# 單位活動次數 **TOTAL FREQUENCY OF ACTIVITIES**

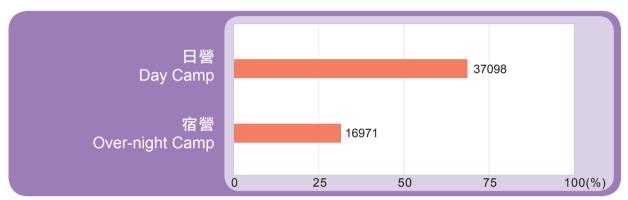
(由二零一八年四月一日至二零一九年三月三十一日) (FROM 1 APRIL 2018 TO 31 MARCH 2019)

	活動 Activities	老人之家 Housing for the Elderly	護老院及 療養單位 Care Home and Infirmary Unit	日間護理 中心 Day Care Centre
社交性: Social:	生日會、歡迎會,節日慶祝,學生、社會服務團體、民間社團及私人公司定期探訪birthday parties, welcoming parties; festival celebrations; regular visits from students, members of social service agencies, private clubs and business firms	191	913	33
康樂性: Recreational:	文娛活動如電影、影碟、粵劇及舞蹈欣賞, 戶外活動,遊覽各風景區,酒樓飲茶及午 膳,各種不同類型之興趣小組 cultural programmes like films, VCDs/DVDs, operas, dramas, dances and carnivals; excursions; field trips; sightseeing; eating out; various interest groups and classes	477	344	59
復康性: Rehabilitative:	早操,以個別或小組形式舉行之復康及現實認知訓練的活動、懷舊小組、硬地滾球及魔力橋活動morning exercises; individual and group exercises for rehabilitation, reality orientation training, reminiscence classes, Boccia activities and Rummikub groups	2311	3182	966
教育性: Educational:	營養及健康講座,醫療及牙齒諮詢,讀報, 道路安全講座,防火演習,各類宗教活動 nutrition & health talks; medical & dental consultations; newspaper reading; road safety talks; fire drills; religious programmes	150	485	17
發展性: Developmental:	院友會議,小組活動如園藝,書法,繪畫及 手工藝班,服務院舍及社區之老人義工 residents' council meetings; group activities like gardening, calligraphy, painting and other handicraft classes; elderly volunteers serving the homes and the community	1141	705	16



# 樟木頭老人度假中心 CHEUNG MUK TAU HOLIDAY CENTRE FOR THE ELDERLY

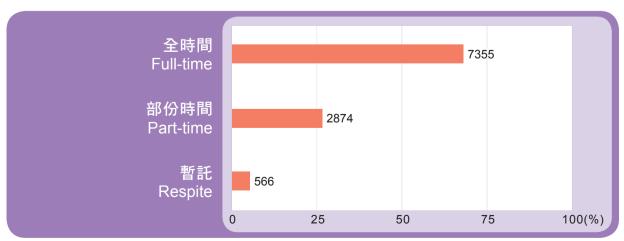
2018 - 2019 使用率 Total attendance of users 2018 - 2019



總人次 Total: 54069

# 日間護理中心 DAY CARE CENTRE

2018 – 2019 使用率 Total attendance of users 2018 – 2019



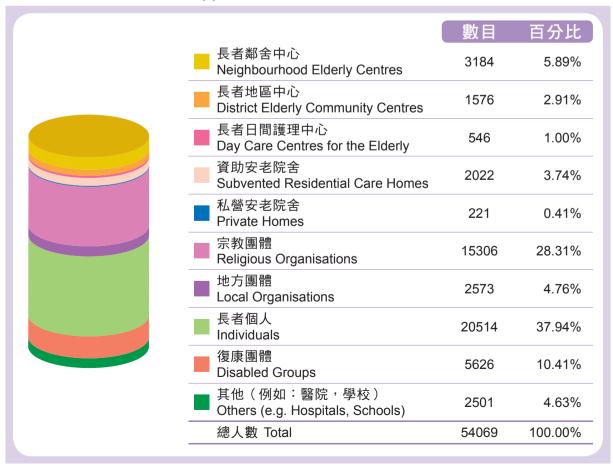
總人次 Total: 10795

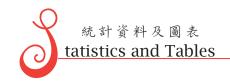
# 樟木頭老人度假中心 CHEUNG MUK TAU HOLIDAY CENTRE FOR THE ELDERLY

營友類別 Users' Category



### 團體來源 Sources of Applications

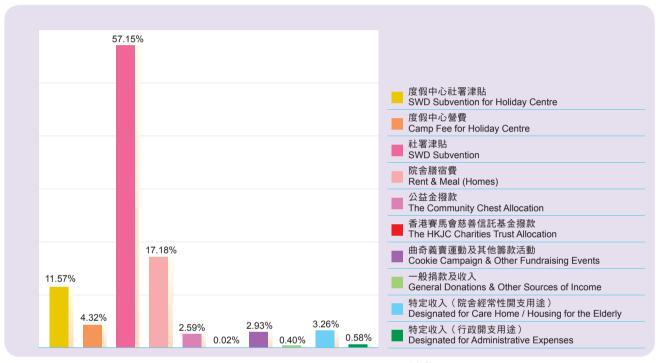




# 伸手助人協會二零一八年至二零一九年度經常性收支狀況 INCOME AND EXPENDITURE (RECURRENT) FOR 2018 - 2019

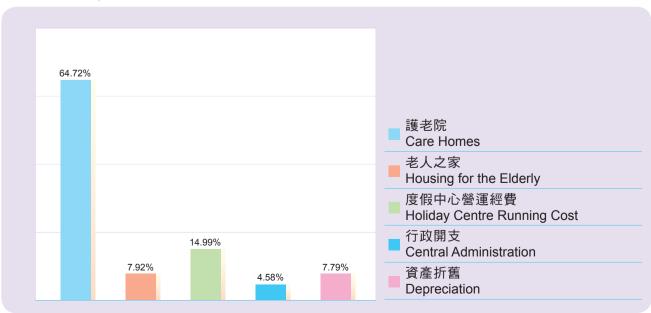
(由二零一八年四月一日至二零一九年三月三十一日) (FROM 1 APRIL 2018 TO 31 MARCH 2019)

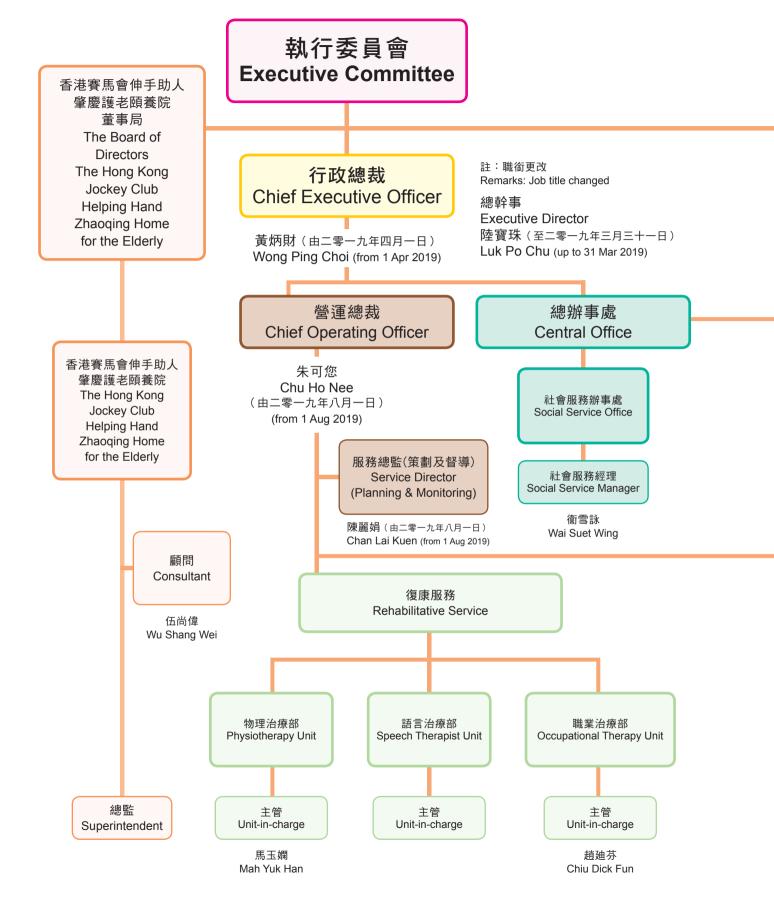
### 收入 Income



總收入 Total Income: HK\$129,896,683

# 支出 Expenditure

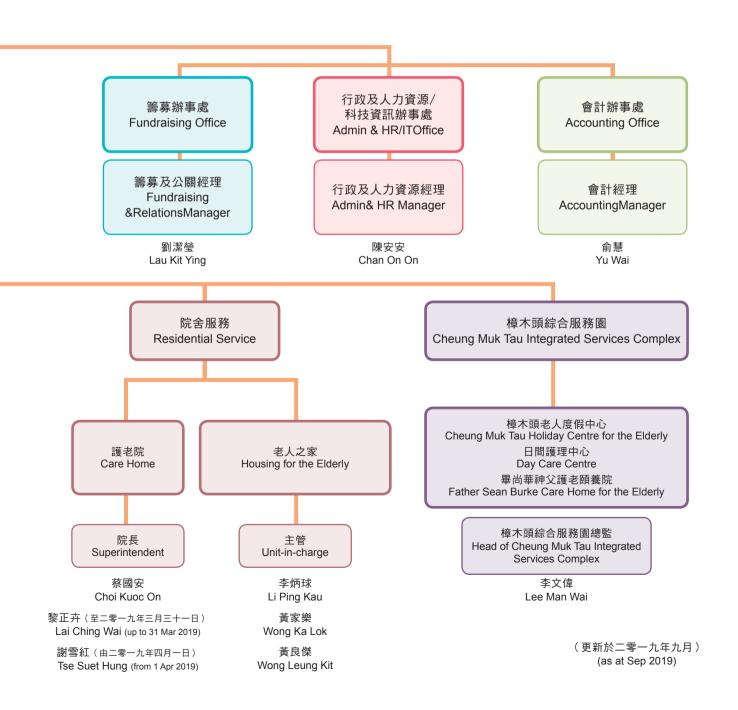




### 項目發展委員會 Project Development Subcommittee

樟木頭綜合服務管理委員會 Cheung Muk Tau Integrated Services Management Subcommittee

醫療及衞生小組 Medical & Health Group



We Care for the Elderly 愛心護老·助享耆年

# 二零一九年度伸手助人協會之保多康曲奇義賣運動 Helping Hand HealthBank Cookie Campaign 2019 —



人氣男團MIRROR出席於希慎廣場舉行的曲奇開售禮,為活動激增活力。 The participation of MIRROR gave much energy in our kick-off event at Hysan Place.











我們亦感謝其他企業義工及學生一同加入義賣行列。 We were also grateful to other corporate volunteers and students for joining the selling teams.



本會特別感激林柏希先生上台擔任大會 司儀,以及新城廣播在幕後鼎力襄助。

We would like to extend our special thanks to the Master of Ceremonies Mr William Lam who worked on the stage, and to Metro Broadcast who offered great assistance behind the scenes.



曲奇義賣運動的成功實在有賴一眾售餅院友的功勞, 本會謹此衷心致敬!

Our Cookie Campaign would not be a success without the efforts of our elderly sellers who deserved a big thank you!



感謝所有支持「曲奇轉贈行動」的善長,讓本會得以為院 友及其他有需要的社群帶來雙重祝福。

Thanks to all donors who allowed us to bring double benefits to both our elderly and other needy groups under the "Double the Giving" scheme.



本會舉行答謝宴,以當面感謝及表揚院友、義工與贊助商們的貢獻。 We had a Thank-vou Party to show our appreciation to our elderly, volunteers and sponsors for their contribution.



# 院舍活動 Home Activities







第十五屆「全港長者硬地滾球大賽」於八月二十八日假將軍澳體育 館順利舉行。我們十分榮幸邀得西頁區議會區能發議員及周賢明議 員、省善真堂社會服務有限公司主席周慶生先生及董事梁玉書先生 蒞臨頒獎,並同質眾得獎健兒獲得佳績。

Our 15th "Hong Kong Boccia Competition for the Elderly" was held successfully on 28 August at Tseung Kwan O Sports Centre. We were honoured to have Mr Alfred Au, MH and Mr Francis Chau, BBS, MH, Members of Sai Kung District Council, Mr Hing-sang Chow, Chairman and Mr Herbert Leung, Director of Shang Sin Chun Tong Community Services Ltd respectively presenting awards to our energetic elders.



無線電視「愛・回家之開心速遞」一眾藝員親切探訪院友,院友喜出望外。 Our residents were excited to meet the artistes of a TVB popular drama called "Lo And Behold" during their visit.



院友一起觀賞張學友的演唱會;大家都聽得如癡如醉。 Residents had a fantastic time at the concert of Jacky Cheung.



院友初次接觸沙畫,感到新奇又有趣! Residents created their own sand paintings for the first time. How intriguing!



院友乘坐昂坪纜車欣賞大嶼山360度的秀麗全景,樂不可言。 Residents took a ride on the Ngong Ping Cable Car and were delighted to see the breathtaking panorama of the Lantau Island.

## 院舍活動 Home Activities



院友義工隊定期探訪院內長期卧床的同伴,並以音樂彼此鼓勵,窩心溫暖。 Residents regularly visited their peer who is bedridden with music performed to encourage each other warmly.



院友積極為團年飯表演作最後綵排,心情興奮。 Residents got excited and rehearsed actively for their dancing show in the annual dinner.



院友参加殯葬講座及参觀靈堂,預早了解及規劃後事安排。 Residents attended the burial talk and visited the funeral parlour to understand and start planning their funeral arrangements.



本會職員一起前往台灣交流,認識當地不同的安老服務,獲益良多。 Our staff joined a fruitful exchange tour to Taiwan to learn more about the elderly services there.





本會一連串慶祝派對同質香港長 者四十年於去年不同單位順利舉 行。承蒙多位院友長者、同工、 嘉實好友撥冗出席,為慶典錦上 添花一「多謝大家!」

A series of celebration parties in honour of our 40<sup>th</sup> Year in service were successfully held at various units. We were grateful to have numerous Helping Hand's elders, staff, friends and guests joining us in celebrating such a happy moment – "THANK YOU!"





# 香港賽馬會伸手助人肇慶護老頤養院

### \_\_\_The Hong Kong Jockey Club Helping Hand Zhaoqing Home for the Elderly\_\_\_\_



院友參觀肇慶市包公文化園,了解一代清官 - 包公的歷史故事和勤 廉思想,深咸敬佩。

Residents visited Bao Gong Cultural Park and learnt about the impressive history and stories of Justice Bao.



題「彩色生命・圓滿人 生」的不同活動,積極享 受精彩的晚年生活。 Residents actively participated

院友熱心參與本會年度主

Residents actively participated in various activities under our Year Theme: "A Life Well Lived" and were encouraged to live a happier and more prosperous life.







院友義工隊及院舍職員於去年11月一同探訪肇慶白土鎮敬老院,互相慰問和交流。院友並送上親自編織的圍巾 予他們的長者以表關愛。

Our elderly volunteers and staff team warmly visited Zhaoqing Baitu Care Home last November and presented the scarves knitted by our residents to their elders as a gift of love and caring.



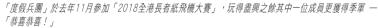


高要白土華語幼兒園的小朋友於院友的季度生日會上熱心表演歌舞,長幼共聚,其樂融融。

Children from Gaoyao Baitu Hua Yu Kindergarten performed singing and dancing for our residents in the quarterly birthday party. All of them had a pleasant time.

# 老人度假中心 Holiday Centre for the Elderly \_\_\_





Our Holiday Centre Volunteer Group participated in the "2018 Paper Airplane Contest for the Elderly" last Nov. It was fun-filled and one of the members won the second runner-up award – "Congratulations!"







「度假兵團」探訪馬鞍山潮州會館中學,並與學生分享硬地滾球的樂趣及教導他們製作環保手工。透過互動,學生有機會學習與長者相處和溝通之道。 Our Holiday Center Volunteer Group shared the fun of playing Boccia with the students at Chiu Chow Association Secondary School, and taught them how to make eco-friendly handlicrafts. The students learned more on the communication skills with the elders through the interaction in the visit.





承蒙天一物流集團熱心贊助,「送狗迎豬千歲宴」「軟糊餐」推廣活動於一月舉行。100位營友同時品嚐軟糊餐及正常餐之菜單,從而認識軟糊餐對體弱長者的重要 性。

A "Mousse Food" promotion banquet sponsored by Sky One Logistic Group Ltd was held in January. 100 campers enjoyed a mousse food as well as a normal diet menu at the same time, through which they learnt the importance of mousse food to the frail elderly.

We Care for the Elderly 愛心護老·助享耆年

# 復康服務 **Rehabilitative Services**



院友肌肉孿縮的問題。 Occupational therapist conducted

職業治療師為長期臥床的院友進行肢

體伸展運動,並使用輔助工具以改善

stretching exercise for our bedridden resident to improve her contracture condition by using some positioning aids.



物理治療師指導院友使用機動訓練儀來 增強筋肌彈性以提高關節活動幅度。

Physiotherapist taught our resident to use the Active Passive Exerciser to improve muscle and tendon flexibility so that her joints would get a better range of motion.



院友使用滑步機來鍛鍊手脚肌力。 Our resident practiced the Recumbent Elliptical Trainer to improve her upper

and lower limbs strength.





職業治療師為有遊走傾向的院友提供導

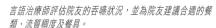
Occupational therapist provided orientation

training to our cognitively impaired resident.

向訓練。

言語治療師透過溝通練習來提升院友的口語表達能力。

Speech therapist conducted communication exercise for our resident to improve her oral expression ability.



Speech therapist conducted swallowing assessment for our resident to give her recommendations on the appropriate diet, liquid consistency and eating utensils.



# 長者日間護理單位 **Day Care Unit**



懷緬活動小組中,長者談到昔日嫁娶風俗時興致勃勃,開心分享過去的婚禮回憶。 Elders were keen on sharing their wedding customs and happy memories in the past in the reminiscence group.



長者一起練習基本生活技能,並積極保持自理能力,於日常生活中仍可照顧自己。 Elders practiced basic self-care skills actively together so as to maintain their self-care abilities in daily life.



(1) Helping Hand Lai Yiu Bradbury Care Home 伸手助人協會 —— 麗瑤白普理護老院

- (2) Helping Hand Hongkong Bank Foundation Lok Fu Care Home
- 伸手助人協會 —— 滙豐銀行基金樂富護老院
- (3) Helping Hand Chuk Yuen (North)

  Jockey Club Housing for the Elderly
- 伸手助人協會 —— 竹園北邨賽馬會老人之家
- (4) Helping Hand Po Lam

  Jockey Club Housing for the Elderly
- 伸手助人協會 —— 寶林賽馬會老人之家
- (5) Helping Hand Siu Sai Wan
  Jockey Club Housing for the Elderly
- 伸手助人協會 —— 小西灣賽馬會老人之家

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  - Cheung Muk Tau Holiday Centre for the Elderly: Day Care Centre
  - Father Sean Burke Care Home for the Elderly
  - Shop for the Elderly

- 伸手助人協會 —— 樟木頭綜合服務園
  - 樟木頭老人度假中心
  - 樟木頭老人度假中心: 日間護理中心
  - 畢尚華神父護老頤養院
  - 伸耆店

(7) Helping Hand Central Office

伸手助人協會 —— 總辦事處



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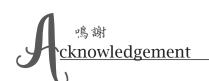
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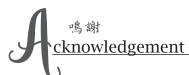
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We are grateful to the following supporters for their kind assistance in the year 2018 - 2019.

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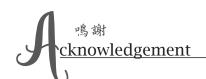
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We are grateful to the support given by the following schools who participated in the **Inter-School Cookie Competition** under our **Helping Hand HealthBank Cookie Campaign 2019**.

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Tsung Tsin Mission Graceful Kindergarten

Tuen Mun Catholic Secondary School

W F Joseph Lee Primary School





# HELPING HAND REPORTS AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2019

# Jinancial Report and Accounts

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# HELPING HAND (LIMITED BY GUARANTEE AND NOT HAVING A SHARE CAPITAL) REPORT OF THE EXECUTIVE COMMITTEE

The Executive Committee has pleasure in submitting its annual report together with the audited financial statements for the year ended 31 March 2019.

#### PRINCIPAL PLACE OF OPERATION

Helping Hand ("the Company") is a company incorporated and domiciled in Hong Kong and has its registered office and principal place of operation at 1/F., 12 Borrett Road, Hong Kong.

#### PRINCIPAL ACTIVITIES

The principal activities of the Company and its subsidiary ("the Group") are to provide care, housing and recreational facilities, including care homes, housing for the elderly and a holiday resort centre cum day care centre, for the needy elderly of Hong Kong and the People's Republic of China.

#### RESULTS

The results of the Group for the year are set out in the consolidated statement of surplus or deficit and other comprehensive income and expenditure account on pages 4.

#### **EXECUTIVE COMMITTEE MEMBERS**

The executive committee members of the Company during the financial year and up to the date of this report were:

Mrs. Johanna Arculli (Chairman) Dr. Jessica Ogilvy-Stuart

Mr. Tim-leung Lui (Hon Treasurer) Mrs. Nancy Giok-Ching Thompson

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Ms. Christina Oi-ping Lee Mr. Michael Tze-hau Lee (Vice-chairman)

Dr. Joseph Lee (resigned on 30 April 2019)

In accordance with Articles 15 of the Company's Articles of Association, all executive committee members of the Executive Committee retire from the committee and, being eligible, offer themselves for re-election.

A full list of the names of the directors of the Company's subsidiary is shown in note 9 to the consolidated financial statements.

#### **INDEMNITY OF EXECUTIVE COMMITTEE MEMBERS**

A permitted indemnity provision (as defined in section 469 of the Hong Kong Companies Ordinance) for the benefit of the executive committee members of the Company is currently in force and was in force throughout this year.

#### MANAGEMENT CONTRACTS

No contract concerning the management and administration of the whole or any substantial part of the operation of the Group were entered into or existed during the year.

# EXECUTIVE COMMITTEE MEMBERS' INTERESTS IN TRANSACTIONS, ARRANGEMENTS OR CONTRACTS

No transaction, arrangement or contract of significance in relation to the Group's operation to which the Company or its subsidiary was a party and in which an executive committee member of the Company had a material interest, whether directly or indirectly, subsisted at the end of the reporting period or at any time during the year.

# EXECUTIVE COMMITTEE MEMBERS' RIGHTS TO ACQUIRE SHARES OR DEBENTURES

At no time during the year was the Company or its subsidiary a party to any arrangement to enable the executive committee members of the Company to acquire benefits by means of the acquisition of shares in or debentures of the Company or any other body corporate.

#### **AUDITORS**

The financial statements have been audited by CCIF CPA Limited, who retire and, being eligible, offer themselves for re-appointment.

On behalf of the Executive Committee

Chairman Executive Committee
Hong Kong, 12 September 2019



# INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF HELPING HAND

(Incorporated in Hong Kong as a company limited by guarantee and not having a share capital)

## **Opinion**

We have audited the consolidated financial statements of Helping Hand ("the Company") and its subsidiary ("the Group") set out on pages 4 to 36, which comprise the consolidated statement of financial position as at 31 March 2019, and the consolidated statement of surplus or deficit and other comprehensive income and expenditure account, the consolidated statement of changes in funds employed and the consolidated statement of cash flows for the year then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies.

In our opinion, the consolidated financial statements give a true and fair view of the consolidated financial position of the Group as at 31 March 2019, and of its consolidated financial performance and its consolidated cash flows for the year then ended in accordance with Hong Kong Financial Reporting Standards ("HKFRSs") issued by the Hong Kong Institute of Certified Public Accountants ("HKICPA") and have been properly prepared in compliance with the Hong Kong Companies Ordinance.

## **Basis for opinion**

We conducted our audit in accordance with Hong Kong Standards on Auditing ("HKSAs") issued by the HKICPA. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the consolidated financial statements section of our report. We are independent of the Group in accordance with the HKICPA's Code of Ethics for Professional Accountants ("the Code"), and we have fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

# Information other than the consolidated financial statements and auditor's report thereon

The Executive Committee is responsible for the other information. The other information comprises all the information included in the annual report, other than the consolidated financial statements and our auditor's report thereon.

Our opinion on the consolidated financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

# Responsibilities of the Executive Committee for the consolidated financial statements

The Executive Committee is responsible for the preparation of the consolidated financial statements that give a true and fair view in accordance with HKFRSs issued by the HKICPA and the Hong Kong Companies Ordinance, and for such internal control as the Executive Committee determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, the Executive Committee is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Executive Committee either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

# INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF HELPING HAND (Continued)

(Incorporated in Hong Kong as a company limited by guarantee and not having a share capital)

## Auditor's responsibilities for the audit of the consolidated financial statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. This report is made solely to you, as a body, in accordance with section 405 of the Hong Kong Companies Ordinance, and for no other purpose. We do not assume responsibility towards or accept liability to any other person for the contents of this report.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with HKSAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with HKSAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Executive Committee.
- Conclude on the appropriateness of the Executive Committee's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with the Executive Committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

CCIF CPA Limited

Certified Public Accountants Hong Kong, 12 September 2019

Chan Wai Dune, Charles Practising Certificate Number P00712 H896-2019



# CONSOLIDATED STATEMENT OF SURPLUS OR DEFICIT AND OTHER COMPREHENSIVE INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2019

	Note	<u>2019</u> HK\$	<u>2018</u> HK\$
OPERATING INCOME AND EXPENDITURE Community Chest allocation	21(a)	2,915,900	2,817,800
Donations - Others Interest income Lump sum grant Meal income Meal income from staff Rental income Sundry income SWD Subvention for homes SWD others	21(b)	2,184,457 40,010 55,535,128 6,920,261 287,571 15,393,757 1,759,602 11,422,130 591,966	2,014,737 43,434 44,785,337 5,490,226 295,077 22,002,010 1,974,944 12,001,586 1,160,879
Total operating income (Appendix I) Less: Operating expenditure (Appendix I)		97,050,782 (113,518,102)	92,586,030 (104,758,341)
	,	(16,467,320)	(12,172,311)
Donations for capital costs - SWD – Block Grants - SWD – Lotteries Fund		713,277	451,684 6,500
- Others	21(b)	10,333,983	1,639,900
		11,047,260	2,098,084
ADMINISTRATIVE INCOME AND EXPENDITURE		(5,420,060)	(10,074,227)
ADMINISTRATIVE INCOME AND EXPENDITURE  Community Chest allocation  Fair value (loss)/gain on financial assets at fair value through profit or loss  General donations Interest income  Lump sum grant  Membership fee and sponsoring membership  Sundry income  SWD - Others	21(a) 21(b)	449,000 (748,203) 996,856 465,430 6,462,346 22,440 16,370 228,530	449,000 3,920,975 857,633 323,950 6,167,162 13,400 30,191 174,284
Total administrative income Less: Administrative expenditure Depreciation of property, plant and equipment Net impairment loss on financial assets		7,892,769 (6,693,195) (3,613,820)	11,936,595 (7,380,857) (3,636,776) (5,382,778)
Net administrative deficit (Appendix II)		(2,414,246)	(4,463,816)
FUND RAISING EVENTS INCOME, NET Cookie Campaign (Appendix III) Other fund raising events (Appendix IV)		3,641,611 161,361 3,802,972	3,079,420 369,900 3,449,320
HOLIDAY CENTRE – DEFICIT FOR THE YEAR	5	(568,020)	(296,192)
<b>DEFICIT FOR THE YEAR</b> Other comprehensive expenditure for the year	-	(4,599,354)	(11,384,915)
Item that may be reclassified subsequently to surplus or deficit: Exchange differences on translation of financial statements of foreign operation		(3,162,094)	5,021,341
TOTAL COMPREHENSIVE EXPENDITURE FOR THE YEAR	;	(7,761,448)	(6,363,574)

The accompanying notes form part of these financial statements.

## CONSOLIDATED STATEMENT OF FINANCIAL POSITION

AT 31 MARCH 2019

	<u>Note</u>	<u>2019</u> HK\$	<u>2018</u> НК\$
NON-CURRENT ASSETS			
Property, plant and equipment	6	146,260,724	148,447,534
Prepaid land lease payments	7	3,103,475	3,430,686
Financial assets at fair value through profit or loss	8	14,893,308	15,803,596
		164,257,507	167,681,816
CURRENT ASSETS			
Inventories	10	112,056	89,010
Prepaid land lease payments	7	107,610	114,969
Trade and other receivables	11	4,547,999	4,712,513
Deposits with banks (maturity over 3 months)	12(b)	13,508,836	23,668,840
Cash and cash equivalents	12(a)	32,025,800	28,253,453
		50,302,301	56,838,785
CURRENT LIABILITIES			
Trade and other payables	13	17,899,343	19,346,065
Deferred income	14	369,100	538,819
		(18,268,443)	(19,884,884)
NET ASSETS		196,291,365	204,635,717
FUNDS EMPLOYED			
General deficit		(54,432,917)	(49,833,563)
General reserve		1,885,526	1,885,526
Exchange reserve		7,422,381	10,584,475
Christa Tisdall Fund	15	13,239	13,239
The Hong Kong Jockey Club Charities Trust SWD Reserve Fund	16	86,276,361	86,276,361
- Central Administrative Support	19	_	582,904
Holiday Centre project:			
Gold Coin Fund	17	77,636,711	77,636,711
SWD Reserve Fund	18	2,091,898	2,091,898
Others		1,316,280	1,316,280
SWD Lotteries Fund	20	74,081,886	74,081,886
TOTAL FUNDS EMPLOYED		196,291,365	204,635,717

Approved and authorised for issue by the executive committee on 12 September 2019.

Mrs. Johanna Arculli

**Executive Committee member** 

Mr. Tim-leung Lui

**Executive Committee member** 

The accompanying notes form part of these financial statements.



# CONSOLIDATED STATEMENT OF CHANGES IN FUNDS EMPLOYED

FOR THE YEAR ENDED 31 MARCH 2019

	General Reserve	Exchange Reserve	Christa Tisdall Fund	The Hong Kong Jockey Club Charities Trust	Gold Coin Fund
	HK\$	HK\$	HK\$	HK\$	HK\$
At 1 April 2017	1,885,526	5,563,134	13,239	86,276,361	77,636,711
Expenditure paid for programmes	-	-	-	-	-
Transfer from SWD Lotteries Fund to General Deficit upon the adjustment on cost of buildings	-	-	-	-	-
Total comprehensive expenditure for the year		5,021,341	<del>-</del>	<del>_</del>	
At 31 March 2018	1,885,526	10,584,475	13,239	86,276,361	77,636,711
At 1 April 2018	1,885,526	10,584,475	13,239	86,276,361	77,636,711
Expenditure paid for programmes	-	-	-	-	-
Total comprehensive expenditure for the year		(3,162,094)			
At 31 March 2019	1,885,526	7,422,381	13,239	86,276,361	77,636,711

The accompanying notes form part of these financial statements.

			erve Fund	SWD Res	
Total	General Deficit	SWD Lotteries Fund	Central Administrative Support	Holiday Centre	Holiday Centre Project - Others
HK\$	HK\$	HK\$	HK\$	HK\$	HK\$
212,179,770	(43,831,426)	79,464,664	1,763,383	2,091,898	1,316,280
(1,180,479)	-	-	(1,180,479)	-	-
-	5,382,778	(5,382,778)	-	-	-
(6,363,574)	(11,384,915)	<del>_</del>		<del>_</del>	<del>_</del>
204,635,717	(49,833,563)	74,081,886	582,904	2,091,898	1,316,280
204,635,717	(49,833,563)	74,081,886	582,904	2,091,898	1,316,280
(582,904)	-	-	(582,904)	-	-
(7,761,448)	(4,599,354)				
196,291,365	(54,432,917)	74,081,886		2,091,898	1,316,280



# **CONSOLIDATED STATEMENT OF CASH FLOWS**

FOR THE YEAR ENDED 31 MARCH 2019

OPERATING ACTIVITIES           Deficit for the year         (4,599,354)         (11,384,915)           Adjustments for:         Toperciation         11,382,174         10,242,084           Amortisation of prepaid land lease payments         107,445         109,358           Interest income         (505,440)         (367,384)           Donations received         (16,163,916)         (6,562,132)           Provision/(reversal of provision) for untaken annual leave         69,531         (120,896)           Provision for long service payment         190,598         261,573           (Reversal of provision)/provision for over-charged rent & meal         (221,270)         733,600           Impairment loss of other receivable         5,382,778		<u>Note</u>	<u>2019</u> HK\$	<u>2018</u> HK\$
Adjustments for:         Depreciation       11,382,174       10,242,084         Amortisation of prepaid land lease payments       107,445       109,358         Interest income       (505,440)       (367,384)         Donations received       (16,163,916)       (6,562,132)         Provision/(reversal of provision) for untaken annual leave       69,531       (120,896)         Provision for long service payment       190,598       261,573         (Reversal of provision)/provision for over-charged rent & meal       (221,270)       733,600         Impairment loss of other receivable       5,382,778	OPERATING ACTIVITIES			
Depreciation       11,382,174       10,242,084         Amortisation of prepaid land lease payments       107,445       109,358         Interest income       (505,440)       (367,384)         Donations received       (16,163,916)       (6,562,132)         Provision/(reversal of provision) for untaken annual leave       69,531       (120,896)         Provision for long service payment       190,598       261,573         (Reversal of provision)/provision for over-charged rent & meal       (221,270)       733,600         Impairment loss of other receivable       5,382,778			(4,599,354)	(11,384,915)
Interest income (505,440) (367,384)  Donations received (16,163,916) (6,562,132)  Provision/(reversal of provision) for untaken annual leave 69,531 (120,896)  Provision for long service payment 190,598 261,573  (Reversal of provision)/provision for over-charged rent & meal (221,270) 733,600  Impairment loss of other receivable - 5,382,778	·			
Donations received(16,163,916)(6,562,132)Provision/(reversal of provision) for untaken annual leave69,531(120,896)Provision for long service payment190,598261,573(Reversal of provision)/provision for over-charged rent & meal(221,270)733,600Impairment loss of other receivable-5,382,778				
Provision/(reversal of provision) for untaken annual leave 69,531 (120,896) Provision for long service payment 190,598 261,573 (Reversal of provision)/provision for over-charged rent & meal (221,270) 733,600 Impairment loss of other receivable - 5,382,778			, ,	
Provision for long service payment 190,598 261,573 (Reversal of provision)/provision for over-charged rent & meal (221,270) 733,600 Impairment loss of other receivable 5,382,778			,	
(Reversal of provision)/provision for over-charged rent & meal(221,270)733,600Impairment loss of other receivable- 5,382,778	, , , , , , , , , , , , , , , , , , , ,			,
·	The state of the s			
Fair value loss/(gain) on financial assets at fair value through profit or loss 748,203 (3.920.975)	·		-	5,382,778
	Fair value loss/(gain) on financial assets at fair value through profit or loss			(3,920,975)
Foreign exchange loss/(gain) 12,302 (164)	e e e e e e e e e e e e e e e e e e e			, ,
Net loss on disposal of property, plant and equipment 64,717 25,273	Net loss on disposal of property, plant and equipment		64,717	25,273
(8,915,010) (5,601,800)			(8,915,010)	(5,601,800)
CHANGES IN WORKING CAPITAL	CHANGES IN WORKING CAPITAL			
Increase in inventories (23,046) (24,271)				
Decrease in trade and other receivables 162,775 337,757				
(Decrease)/increase in trade and other payables(1,486,606)828,547(Decrease)/increase in deferred income(170,243)407,859	· · ·		,	
NET CASH USED IN OPERATING ACTIVITIES (10,432,130) (4,051,908)				
			(10,102,100)	(1,001,000)
INVESTING ACTIVITIES				
Interest received 506,813 367,417 Decrease/(increase) in deposits with banks (maturity over 3 months) 10,160,004 (1,571,429)				
Payment for the purchases of property, plant and equipment (12,247,223) (2,994,630)	· · · · · · · · · · · · · · · · · · ·			
Proceeds from disposal of financial assets at fair value through profit or loss 164,000 210,850				
NET CASH USED IN INVESTING ACTIVITIES (1,416,406) (3,987,792)	•			
FINANCING ACTIVITIES	FINANCING ACTIVITIES			
Net amount paid from Funds (582,904) (1,180,479)			(582,904)	(1,180,479)
Donations received 16,163,916 6,562,132	·		16,163,916	
NET CASH GENERATED FROM FINANCING ACTIVITIES 15,581,012 5,381,653	NET CASH GENERATED FROM FINANCING ACTIVITIES		15,581,012	5,381,653
NET INCREASE/(DECREASE) IN CASH AND	,			
<b>CASH EQUIVALENTS</b> 3,732,476 (2,658,047)	CASH EQUIVALENTS		3,732,476	(2,658,047)
CASH AND CASH EQUIVALENTS AT BEGINNING OF THE YEAR 28,253,453 30,935,002			28 253 453	30 935 002
Effect of foreign exchange rate changes, net 39,871 (23,502)				
CASH AND CASH EQUIVALENTS AT END OF THE YEAR 12(a) 32,025,800 28,253,453		12(a)		
The accompanying notes form part of these financial statements.	The accompanying notes form part of these financial statements.			

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2019

#### 1. GENERAL INFORMATION

Helping Hand ("the Company"), a company limited by guarantee and its subsidiary (together "the Group"), is a charitable organisation engaged in providing care, housing and recreational facilities, including care homes, housing for the elderly and a holiday resort centre cum day care centre, for the needy elderly of Hong Kong and the People's Republic of China ("the PRC"). The Company has obtained permission from the Registrar of Companies to omit "Limited" from its name. The income and property of the Company, wheresoever derived, is applied solely towards the promotion of the objects set out in the Company's memorandum of association. The Company's funds are not distributable to its members.

#### 2. SIGNIFICANT ACCOUNTING POLICIES

#### a) Statement of compliance

These financial statements have been prepared in accordance with all applicable Hong Kong Financial Reporting Standards ("HKFRSs"), which collective term includes all applicable individual Hong Kong Financial Reporting Standards, Hong Kong Accounting Standards ("HKASs"), Interpretations issued by the Hong Kong Institute of Certified Public Accountants ("HKICPA"), accounting principles generally accepted in Hong Kong and the requirements of the Hong Kong Companies Ordinance. Significant accounting policies adopted by the Group are disclosed below.

The HKICPA has issued certain new and revised HKFRSs that are first effective or available for early adoption for the current accounting period of the Group. Note 3 provides information on any changes in accounting policies resulting from initial application of these developments to the extent that they are relevant to the Group for the current and prior accounting periods reflected in these financial statements.

#### b) Basis of preparation of the financial statements

The consolidated financial statements for the year ended 31 March 2019 comprise the Company and its subsidiary.

Items included in the financial statements of each entity in the Group are measured using the currency of the primary economic environment in which the entity operates ("the functional currency"). These financial statements are presented in Hong Kong Dollars ("HK\$"), which is the Company's functional and the Group's presentation currency.

The measurement basis used in the preparation of the financial statements is the historical cost basis except that the financial assets at fair value through profit or loss are stated at their fair value as explained in note 2(d).

The preparation of financial statements in conformity with HKFRSs requires management to make judgements, estimates and assumptions that affect the application of policies and reported amounts of assets, liabilities, income and expenditure. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the judgements about carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

Judgements made by management in the application of HKFRSs that have significant effect on the financial statements and major sources of estimation uncertainty are discussed in note 25.

#### c) Subsidiary

Subsidiary is entity controlled by the Group. The Group controls an entity when it is exposed, or has rights, to variable returns from its involvement with the entity and has the ability to affect those returns through its power over the entity. When assessing whether the Group has power, only substantive rights (held by the Group and other parties) are considered.

An investment in a subsidiary is consolidated into the consolidated financial statements from the date that control commences until the date that control ceases. Intra-group balances, transactions and cash flows and any unrealised profits arising from intra-group transactions are eliminated in full in preparing the consolidated financial statements. Unrealised losses resulting from intra-group transactions are eliminated in the same way as unrealised gains but only to the extent that there is no evidence of impairment.

In the Company's statement of financial position, an investment in a subsidiary is stated at cost less impairment losses (see note 2(g)).

#### d) Other investments in equity securities

The Group's policies for investments in equity securities, other than investment in subsidiary, are as follows:

Investments in equity securities are recognised / derecognised on the date the Group commits to purchase / sell the investment. The investments are initially stated at fair value plus directly attributable transaction costs, except for those investments measured at fair value through profit or loss (FVPL) for which transaction costs are recognised directly in profit or loss. For an explanation of how the Group determines fair value of financial instruments, see note 22(f). These investments are subsequently accounted for as follows, depending on their classification.

#### (a) Policy applicable from 1 April 2018:

#### Equity investments

An investment in equity securities is classified as fair value at profit or loss (FVPL) unless the equity investment is not held for trading purposes and on initial recognition of the investment the Group makes an election to designate the investment at fair value through other comprehensive income (FVOCI) (non-recycling) such that subsequent changes in fair value are recognised in other comprehensive income. Such elections are made on an instrument-by-instrument basis, but may only be made if the investment meets the definition of equity from the issuer's perspective. Where such an election is made, the amount accumulated in other comprehensive income remains in the fair value reserve (non-recycling) until the investment is disposed of. At the time of disposal, the amount accumulated in the fair value reserve (non-recycling) is transferred to general deficit. It is not recycled through profit or loss. Dividends from an investment in equity securities, irrespective of whether classified as at FVPL or FVOCI, are recognised in surplus or deficit as other income in accordance with the policy set out in note 2(o).

#### (b) Policy applicable prior to 1 April 2018:

#### Financial assets at FVPL

Financial assets are classified as at FVPL when the financial asset is (i) held for trading or (ii) it is designated as at FVPL or (iii) contingent consideration that may be received by an acquirer as part of a business combination.

A financial asset is classified as held for trading if:

- it has been acquired principally for the purpose of selling it in the near term; or
- on initial recognition it is a part of a portfolio of identified financial instruments that the Group manages together and has a recent actual pattern of short-term profit-taking; or
- it is a derivative that is not designated and effective as a hedging instrument.

A financial asset other than a financial asset held for trading or contingent consideration that may be received by an acquirer as part of a business combination may be designated as at FVPL upon initial recognition if:

- such designation eliminates or significantly reduces a measurement or recognition inconsistency that would otherwise arise; or
- the financial asset forms part of a group of financial assets or financial liabilities or both, which is managed and its performance is evaluated on a fair value basis, in accordance with the Group's documented risk management or investment strategy, and information about the grouping is provided internally on that basis; or
- it forms part of a contract containing one or more embedded derivatives, and HKAS 39 Financial Instruments: Recognition and Measurement permits the entire combined contract to be designated as at FVPL.

Financial assets at FVPL are stated at fair value, with any gains or losses arising on remeasurement recognised in the statement of surplus or deficit and other comprehensive income and expenditure account. The net gain or loss recognised in the statement of surplus or deficit and other comprehensive income and expenditure account includes any dividend or interest earned on the financial assets and is included in the "fair value gain/loss on financial assets at fair value through profit or loss" line item. Fair value is determined in the manner described in note 8.

#### e) Property, plant and equipment

Property, plant and equipment, other than construction in progress, are stated at cost less any accumulated depreciation and any accumulated impairment losses (see note 2(g)(ii)).

#### e) Property, plant and equipment (Continued)

Depreciation is calculated to write off the cost of items of property, plant and equipment, less their estimated residual value, if any, using the straight line method over their estimated useful lives as follows:

- buildings situated on leasehold land are depreciated over the shorter of the unexpired term of lease and their estimated useful lives, being no more than 50 years after the date of completion.

- Leasehold improvements 4 to 15 years or over the remaining term of the lease

Furniture and fixtures
Office equipment
Motor vehicles
4 to 5 years
4 to 5 years
4 to 5 years

Where parts of an item of property, plant and equipment have different useful lives, the cost of the item is allocated on a reasonable basis between the parts and each part is depreciated separately. Both the useful life of an asset and its residual value, if any, are reviewed annually.

Historical cost includes expenditure that is directly attributable to the acquisition of the items.

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Group and the cost of the item can be measured reliably. The carrying amount of any component accounted for as a separate asset is derecognised when replaced. All other repairs and maintenance are recognised in statement of surplus or deficit and other comprehensive income and expenditure account during the financial period in which they are incurred.

An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount.

Gain or losses arising from the retirement or disposal of an item of property, plant and equipment are determined as the difference between the net proceeds on disposal and the carrying amount of the item and are recognised in statement of surplus or deficit and other comprehensive income and expenditure account on the date of retirement or disposal.

Properties, plant and equipment in the course of construction for production, supply or administrative purposes are carried at cost, less any recognised impairment loss. Cost includes professional fees and, for qualifying assets, borrowing costs capitalised in accordance with the Group's accounting policy. Such properties, plant and equipment are classified to the appropriate categories of property, plant and equipment when completed and ready for intended use. Depreciation of these assets, on the same basis as other property assets, commences when the assets are ready for their intended use.

#### f) Leased assets

An arrangement, comprising a transaction or a series of transactions, is or contains a lease if the Group determines that the arrangement conveys a right to use a specific asset or assets for an agreed period of time in return for a payment or a series of payments. Such a determination is made based on an evaluation of the substance of the arrangement and is regardless of whether the arrangement takes the legal form of a lease.

#### (i) Classification of assets leased to the Group

Assets held by the Group under leases which transfer to the Group substantially all the risks and rewards of ownership are classified as being held under finance leases. Leases which do not transfer substantially all the risks and rewards of ownership to the Group are classified as operating leases except land held for own use under an operating lease, the fair value of which cannot be measured separately from the fair value of a building situated thereon at the inception of the lease, is accounted for as being held under a finance lease, unless the building is also clearly held under an operating lease. For these purposes, the inception of the lease is the time that the lease was first entered into by the Group, or taken over from the previous lessee.

## (ii) Operating lease charges

Where the Group has the use of assets held under operating leases, payments made under the leases are charged to the statement of surplus or deficit and other comprehensive income and expenditure account in equal instalments over the accounting periods covered by the lease term, except where an alternative basis is more representative of the pattern of benefits to be derived from the leased asset. Lease incentives received are recognised in the statement of surplus or deficit and other comprehensive income and expenditure account as an integral part of the aggregate net lease payments made. Contingent rentals are charged as expenditure in the accounting period in which they are incurred.

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### 2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

#### f) Leased assets (Continued)

(ii) Operating lease charges (Continued)

The cost of acquiring land held under an operating lease is amortised on a straight-line basis over the period of the lease term except where the property is classified as an investment property or is held for development for sale.

(iii) Leasehold land and building for own use

When the Group makes payments for a property interest which includes both leasehold land and building elements, the Group assesses the classification of each element as a finance or an operating lease separately based on the assessment as to whether substantially all the risks and rewards incidental to ownership of each element have been transferred to the Group, unless it is clear that both elements are operating leases in which case the entire property is accounted as an operating lease. Specifically, the entire consideration (including any lump sum upfront payments) are allocated between the leasehold land and the building elements in proportion to the relative fair values of the leasehold interests in the land element and building element at initial recognition.

To the extent the allocation of the relevant payments can be made reliably, interest in leasehold land that is accounted for as an operating lease is presented as "prepaid land lease payments" in the consolidated statement of financial position and is amortised over the lease term on a straight-line basis except for those that are classified and accounted for as investment properties under the fair value model. When the lease payments cannot be allocated reliably between the leasehold land and building elements, the entire property is generally classified as if the leasehold land is under finance lease.

#### g) Credit losses and impairment of assets

- (i) Credit losses from financial instruments
  - (a) Policy applicable from 1 April 2018

The Group recognises a loss allowance for expected credit losses (ECLs) financial assets measured at amortised cost (including deposits with banks, cash and cash equivalents and trade and other receivables).

Financial assets measured at fair value, including equity securities measured at FVPL, are not subject to the ECL assessment.

Measurement of ECLs

ECLs are a probability-weighted estimate of credit losses. Credit losses are measured as the present value of all expected cash shortfalls (i.e. the difference between the cash flows due to the Group in accordance with the contract and the cash flows that the Group expects to receive).

The expected cash shortfalls are discounted using the following discount rates where the effect of discounting is material:

- fixed-rate financial assets, trade and other receivables: effective interest rate determined at initial recognition or an approximation thereof;
- variable-rate financial assets: current effective interest rate;

The maximum period considered when estimating ECLs is the maximum contractual period over which the Group is exposed to credit risk.

In measuring ECLs, the Group takes into account reasonable and supportable information that is available without undue cost or effort. This includes information about past events, current conditions and forecasts of future economic conditions.

ECLs are measured on either of the following bases:

- 12-month ECLs: these are losses that are expected to result from possible default events within the 12 months after the reporting date; and
- lifetime ECLs: these are losses that are expected to result from all possible default events over the expected lives of the items to which the ECL model applies.

Loss allowances for trade receivables are always measured at an amount equal to lifetime ECLs. ECLs on these financial assets are estimated using a provision matrix based on the Group's historical credit loss experience, adjusted for factors that are specific to the debtors and an assessment of both the current and forecast general economic conditions at the reporting date.

- g) Credit losses and impairment of assets (Continued)
  - (i) Credit losses from financial instruments (Continued)
    - (a) Policy applicable from 1 April 2018 (Continued)

Measurement of ECLs (Continued)

For all other financial instruments, the Group recognises a loss allowance equal to 12-month ECLs unless there has been a significant increase in credit risk of the financial instrument since initial recognition, in which case the loss allowance is measured at an amount equal to lifetime ECLs.

Significant increases in credit risk

In assessing whether the credit risk of a financial instrument has increased significantly since initial recognition, the Group compares the risk of default occurring on the financial instrument assessed at the reporting date with that assessed at the date of initial recognition. In making this reassessment, the Group considers that a default event occurs when (i) the borrower is unlikely to pay its credit obligations to the Group in full, without recourse by the Group to actions such as realising security (if any is held); or (ii) the financial asset is 90 days past due. The Group considers both quantitative and qualitative information that is reasonable and supportable, including historical experience and forward-looking information that is available without undue cost or effort.

In particular, the following information is taken into account when assessing whether credit risk has increased significantly since initial recognition:

- failure to make payments of principal or interest on their contractually due dates:
- an actual or expected significant deterioration in a financial instrument's external or internal credit rating (if available);
- an actual or expected significant deterioration in the operating results of the debtor; and
- existing or forecast changes in the technological, market, economic or legal environment that have a significant adverse effect on the debtor's ability to meet its obligation to the Group.

Depending on the nature of the financial instruments, the assessment of a significant increase in credit risk is performed on either an individual basis or a collective basis. When the assessment is performed on a collective basis, the financial instruments are grouped based on shared credit risk characteristics, such as past due status and credit risk ratings.

ECLs are remeasured at each reporting date to reflect changes in the financial instrument's credit risk since initial recognition. Any change in the ECL amount is recognised as an impairment gain or loss in surplus or deficit. The Group recognises an impairment gain or loss for all financial instruments with a corresponding adjustment to their carrying amount through a loss allowance account.

Basis of calculation of interest income

Interest income recognised in accordance with note 2(o)(vi) is calculated based on the gross carrying amount of the financial asset unless the financial asset is credit-impaired, in which case interest income is calculated based on the amortised cost (i.e. the gross carrying amount less loss allowance) of the financial asset.

At each reporting date, the Group assesses whether a financial asset is credit-impaired. A financial asset is credit-impaired when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred.

Evidence that a financial asset is credit-impaired includes the following observable events:

- significant financial difficulties of the debtor;
- a breach of contract, such as a default or delinquency in interest or principal payments;
- it becoming probable that the borrower will enter into bankruptcy or other financial reorganisation;
- significant changes in the technological, market, economic or legal environment that have an adverse effect on the debtor; or
- the disappearance of an active market for a security because of financial difficulties of the issuer.

#### Write-off policy

The gross carrying amount of a financial asset is written off (either partially or in full) to the extent that there is no realistic prospect of recovery. This is generally the case when the Group determines that the debtor does not have assets or sources of income that could generate sufficient cash flows to repay the amounts subject to the write-off.

Subsequent recoveries of an asset that was previously written off are recognised as a reversal of impairment in surplus or deficit in the period in which the recovery occurs.

- g) Credit losses and impairment of assets (Continued)
  - (i) Credit losses from financial instruments (Continued)
    - (b) Policy applicable prior to 1 April 2018

Prior to 1 April 2018, an "incurred loss" model was used to measure impairment losses on financial assets not classified as at FVPL (e.g. trade and other receivables). Under the "incurred loss" model, an impairment loss was recognised only when there was objective evidence of impairment. Objective evidence of impairment included:

- significant financial difficulties of the debtor;
- a breach of contract, such as a default or delinquency in interest or principal payments;
- it becoming probable that the debtor will enter bankruptcy or other financial reorganisation; and
- significant changes in the technological, market, economic or legal environment that have an adverse effect on the debtor.

If any such evidence exists, the impairment loss was determined and recognised as the difference between the asset's carrying amount and the present value of estimated future cash flows, discounted at the financial asset's original effective interest rate (i.e. the effective interest rate computed at initial recognition of these assets), where the effect of discounting was material. This assessment was made collectively where these financial assets share similar risk characteristics, such as similar past due status, and had not been individually assessed as impaired. Future cash flows for financial assets which were assessed for impairment collectively were based on historical loss experience for assets with credit risk characteristics similar to the collective group.

If in a subsequent period the amount of an impairment loss decreased and the decrease could be linked objectively to an event occurring after the impairment loss was recognised, the impairment loss was reversed through the statement of surplus or deficit and other comprehensive income and expenditure account. A reversal of an impairment loss was only recognised to the extent that it did not result in the asset's carrying amount exceeding that which would have been determined had no impairment loss been recognised in prior years.

When the recovery of a trade debtor or other financial assets carried at amortised cost was considered doubtful but not remote, associated impairment losses were recorded using an allowance account. When the Group was satisfied that recovery was remote, the amount considered irrecoverable was written off against the gross carrying amount of those assets directly. Subsequent recoveries of amounts previously charged to the allowance account were reversed against the allowance account. Other changes in the allowance account and subsequent recoveries of amounts previously written off directly were recognised in statement of surplus or deficit.

#### (ii) Impairment of non-financial assets

Internal and external sources of information are reviewed at the end of each reporting period to identify indications that the following assets may be impaired or an impairment loss previously recognised no longer exists or may have decreased:

- property, plant and equipment;
- prepaid land lease payments; and
- investments in a subsidiary in the Company's statement of financial position.

If any such indication exists, the asset's recoverable amount is estimated.

- Calculation of recoverable amount

The recoverable amount of an asset is the greater of its fair value less costs of disposal and its value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. Where an asset does not generate cash inflows largely independent of those from other assets, the recoverable amount is determined for the smallest group of assets that generates cash inflows independently (i.e. a cash-generating unit).

- Recognition of impairment losses

An impairment loss is recognised in the statement of surplus or deficit and other comprehensive income and expenditure account if the carrying amount of an asset, or the cash-generating unit to which it belongs, exceeds its recoverable amount. Impairment losses recognised in respect of cash-generating units are allocated to reduce the carrying amount of the assets in the unit (or group of units) on a pro rata basis, except that the carrying amount of an asset will not be reduced below its individual fair value less costs of disposal (if measurable) or value in use (if determinable).

#### Credit losses and impairment of assets (Continued)

- (ii) Impairment of non-financial assets (Continued)
  - Reversals of impairment losses

An impairment loss is reversed if there has been a favourable change in the estimates used to determine the recoverable amount.

A reversal of an impairment loss is limited to the asset's carrying amount that would have been determined had no impairment loss been recognised in prior years. Reversals of impairment losses are credited to the statement of surplus or deficit and other comprehensive income and expenditure account in the year in which the reversals are recognised.

#### h) Inventories

Inventories are assets which are held for sale in the ordinary course of operation, in the process of production for such sale or in the form of material or supplies to be consumed in the production process or in the rendering of services.

Inventories are carried at the lower of cost and net realisable value.

Cost is calculated using the first-in, first-out method and comprises all costs of purchase, costs of conversion and other costs incurred in bringing the inventories to their present location and condition.

Net realisable value is the estimated selling price in the ordinary course of business less the estimated costs of completion and the estimated costs necessary to make the sale.

When inventories are sold, the carrying amount of those inventories is recognised as an expenditure in the period in which the related revenue is recognised. The amount of any write-down of inventories to net realisable value and all losses of inventories are recognised as an expenditure in the period the write-down or loss occurs. The amount of any reversal of any write-down of inventories is recognised as a reduction in the amount of inventories recognised as an expenditure in the period in which the reversal occurs.

#### i) Trade and other receivables

A receivable is recognised when the Group has an unconditional right to receive consideration. A right to receive consideration is unconditional if only the passage of time is required before payment of that consideration is due. If revenue has been recognised before the Group has an unconditional right to receive consideration, the amount is presented as a contract asset.

Receivables are stated at amortised cost using the effective interest method less allowance for credit losses (see note 2(g)(i)).

#### j) Cash and cash equivalents

Cash and cash equivalents comprise cash at bank and on hand, demand deposits with banks and other financial institutions, and short-term, highly liquid investments readily convertible into known amounts of cash and which are subject to an insignificant risk of changes in value, having been within three months of maturity at acquisition. Bank overdrafts that are repayable on demand and form an integral part of the Group's cash management are also included as a component of cash and cash equivalents for the purpose of the consolidated statement of cash flows. Cash and cash equivalents are assessed for expected credit losses (ECLs) in accordance with the policy set out in note 2(g)(i).

### k) Trade and other payables

Trade and other payables are initially recognised at fair value and thereafter stated at amortised cost unless the effect of discounting would be immaterial, in which case they are stated at cost.

#### I) Employee benefits

(i) Short term employee benefits and contributions to defined contribution retirement plans

Salaries, annual bonuses, paid annual leave, contributions to defined contribution retirement plans and the cost of non-monetary benefits are accrued in the year in which the associated services are rendered by employees. Where payment or settlement is deferred and the effect would be material, these amounts are stated at their present values.

Contributions to the Mandatory Provident Funds as required under the Hong Kong Mandatory Provident Fund Schemes Ordinance are charged to statement of surplus or deficit and other comprehensive income and expenditure account when incurred.



#### Employee benefits (Continued)

(ii) Termination benefits

Termination benefits are recognised at the earlier of when the Group can no longer withdraw the offer of those benefits and when it recognises re-structuring costs involving the payment of termination benefits.

#### m) Income tax

Income tax for the year comprises current tax and movements in deferred tax assets and liabilities. Current tax and movements in deferred tax assets and liabilities are recognised in statement of surplus or deficit except to the extent that they relate to items recognised in other comprehensive income or directly in equity, in which case they are recognised in other comprehensive income or directly in equity, respectively.

Current tax is the expected tax payable on the taxable income for the year, using tax rates enacted or substantively enacted at the end of the reporting period, and any adjustment to tax payable in respect of previous years.

Deferred tax assets and liabilities arise from deductible and taxable temporary differences respectively, being the differences between the carrying amounts of assets and liabilities for financial reporting purposes and their tax bases. Deferred tax assets also arise from unused tax losses and unused tax credits.

Apart from certain limited exceptions, all deferred tax liabilities, and all deferred tax assets to the extent that it is probable that future taxable profits will be available against which the asset can be utilised, are recognised. Future taxable profits that may support the recognition of deferred tax assets arising from deductible temporary differences include those that will arise from the reversal of existing taxable temporary difference, provided that those differences relate to the same taxation authority and the same taxable entity, and are expected to reverse either in the same period as the expected reversal of the deductible temporary difference or in periods into which a tax loss arising from the deferred tax asset can be carried back or forward. The same criteria are adopted when determining whether existing taxable temporary differences support the recognition of deferred tax assets arising from unused tax losses and credits, that is, those differences are taken into account if they relate to the same taxation authority and the same taxable entity, and are expected to reverse in a period, or periods, in which the tax loss or credit can be utilised.

The limited exceptions to recognition of deferred tax assets and liabilities are those temporary differences arising from goodwill not deductible for tax purposes, the initial recognition of assets or liabilities that affect neither accounting nor taxable profit (provided they are not part of a business combination), and temporary differences relating to investments in subsidiaries to the extent that, in the case of taxable differences, the Group controls the timing of the reversal and it is probable that the differences will not reverse in the foreseeable future, or in the case of deductible differences, unless it is probable that they will reverse in the future.

The amount of deferred tax recognised is measured based on the expected manner of realisation or settlement of the carrying amount of the assets and liabilities, using tax rates enacted or substantively enacted at the end of the reporting period. Deferred tax assets and liabilities are not discounted.

The carrying amount of a deferred tax asset is reviewed at the end of each reporting period and is reduced to the extent that it is no longer probable that sufficient taxable profits will be available to allow the related tax benefit to be utilised. Any such reduction is reversed to the extent that it becomes probable that sufficient taxable profits will be available.

Additional income taxes that arise from the distribution of dividends are recognised when the liability to pay the related dividends is recognised.

Current tax balances and deferred tax balances, and movements therein, are presented separately from each other and are not offset. Current tax assets are offset against current tax liabilities, and deferred tax assets against deferred tax liabilities, if the Group has the legally enforceable right to set off current tax assets against current tax liabilities and the following additional conditions are met:

- in the case of current tax assets and liabilities, the Group intends either to settle on a net basis, or to realise the asset and settle the liability simultaneously; or
- in the case of deferred tax assets and liabilities, if they relate to income taxes levied by the same taxation authority on either:
- the same taxable entity; or
- different taxable entities, which, in each future period in which significant amounts of deferred tax liabilities
  or assets are expected to be settled or recovered, intend to realise the current tax assets and settle the
  current tax liabilities on a net basis or realise and settle simultaneously.

#### n) Provisions and contingent liabilities

Provisions are recognised for liabilities of uncertain timing or amount when the Group or the Company has a legal or constructive obligation arising as a result of a past event, it is probable that an outflow of economic benefits will be required to settle the obligation and a reliable estimate can be made. Where the time value of money is material, provisions are stated at the present value of the expenditure expected to settle the obligation.

Where it is not probable that an outflow of economic benefits will be required, or the amount cannot be estimated reliably, the obligation is disclosed as a contingent liability, unless the probability of outflow of economic benefits is remote. Possible obligations, whose existence will only be confirmed by the occurrence or non-occurrence of one or more future events are also disclosed as contingent liabilities unless the probability of outflow of economic benefits is remote.

#### o) Revenue and other income

Income is classified by the Group as revenue when it arises from the sale of goods or the provision of services in the ordinary course of the Group's operation.

Revenue is recognised when control over a product or service is transferred to the customer at the amount of promised consideration to which the Group is expected to be entitled, excluding those amounts collected on behalf of third parties. Revenue excludes value added tax or other sales taxes and is after deduction of any trade discounts.

Where the contract contains a financing component which provides a significant financing benefit to the customer for more than 12 months, revenue is measured at the present value of the amount receivable, discounted using the discount rate that would be reflected in a separate financing transaction with the customer, and interest income is accrued separately under the effective interest method. Where the contract contains a financing component which provides a significant financing benefit to the Group, revenue recognised under that contract includes the interest expense accreted on the contract liability under the effective interest method. The Group takes advantage of the practical expedient in paragraph 63 of HKFRS 15 and does not adjust the consideration for any effects of a significant financing component if the period of financing is 12 months or less.

Further details of the Group's revenue and other income recognition policies are as follows:

- government grants for specific capital costs of projects are deferred and released to the statement of surplus or deficit and other comprehensive income and expenditure account as income when those specific capital costs are incurred. Any unused grants are classified as deferred income under current liabilities as further explained in note 2(r) below;
- (ii) donations received from specific donors (other than government bodies) for specific purposes are deferred and released to the statement of surplus or deficit and other comprehensive income and expenditure account as income when the donations are expended on those specific purposes. Any unused donations are classified as funds within the funds employed section of the statement of financial position;
- (iii) donations and government subventions other than the items (i) and (ii) above, on a cash receipt basis. Any excess government subventions to be refunded to government are classified as trade and other payables under current liabilities;
- (iv) income from functions organised by the Group, on a cash receipt basis;
- (v) membership fee and sponsorship membership fee, in the accounting year to which the subscription are related:
- (vi) interest income is recognised as it accrues using the effective interest method. For financial assets measured at amortised cost or FVOCI (recycling) that are not credit-impaired, the effective interest rate is applied to the gross carrying amount of the asset. For credit-impaired financial assets, the effective interest rate is applied to the amortised cost (i.e. gross carrying amount net of loss allowance) of the asset (see note 2(g)(i)).
- (vii) rental and meals income, in the period when the services are rendered;
- (viii) income from sale of investments, on the transaction dates when the relevant contract notes are exchanged;
- (ix) sales of goods, transfer of control over goods which generally coincides with the time when the goods are delivered to customers and title has passed; and
- dividend income from listed investments is recognised when the share price of the investment goes exdividend.

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### 2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

#### p) Translation of foreign currencies

Foreign currency transactions during the year are translated at the foreign exchange rates ruling at the transaction dates. Monetary assets and liabilities denominated in foreign currencies are translated at the foreign exchange rates ruling at the end of the reporting period. Exchange gains and losses are recognised in the statement of surplus or deficit and other comprehensive income and expenditure account.

Non-monetary assets and liabilities measured in terms of historical cost in a foreign currency are translated using the foreign exchange rates ruling at the transaction dates. The transaction date is the date on which the Group initially recognises such non-monetary assets or liabilities. Non-monetary assets and liabilities denominated in foreign currencies stated at fair value are translated using the foreign exchange rates ruling at the dates the fair value was measured.

The results of foreign operations are translated into Hong Kong dollars at the exchange rates approximating the foreign exchange rates ruling at the dates of the transactions. Items in statement of financial position are translated into Hong Kong dollars at the closing foreign exchange rates ruling at the end of the reporting period. The resulting exchange differences are recognised in other comprehensive income and expenditure and accumulated separately in the exchange reserve in funds employed.

#### g) Related parties

- a) A person, or a close member of that person's family, is related to the Group if that person:
  - (i) has control or joint control over the Group;
  - (ii) has significant influence over the Group; or
  - (iii) is a member of the key management personnel of the Group or the Group's parent.
- b) An entity is related to the Group if any of the following conditions applies:
  - (i) The entity and the Group are members of the same group (which means that each parent, subsidiary and fellow subsidiary is related to the others).
  - (ii) One entity is an associate or joint venture of the other entity (or an associate or joint venture of a member of a group of which the other entity is a member).
  - (iii) Both entities are joint ventures of the same third party.
  - (iv) One entity is a joint venture of a third entity and the other entity is an associate of the third entity.
  - (v) The entity is a post-employment benefit plan for the benefit of employees of either the Group or an entity related to the Group.
  - (vi) The entity is controlled or jointly controlled by a person identified in (a).
  - (vii) A person identified in (a)(i) has significant influence over the entity or is a member of the key management personnel of the entity (or of a parent of the entity).
  - (viii) The entity, or any member of a group of which it is a part, provides key management personnel services to the Group or to the Group's parent.

Close members of the family of a person are those family members who may be expected to influence, or be influenced by, that person in their dealings with the entity.

#### r) Government grants

Government grants are not recognised until there is reasonable assurance that the Group will comply with the conditions attaching to them and that the grants will be received.

Government grants are recognised in statement of surplus or deficit and other comprehensive income and expenditure account on a systematic basis over the periods in which the Group recognises as expenditure the related costs for which the grants are intended to compensate. Specifically, government grants whose primary condition is that the Group should purchase, construct or otherwise acquire non-current assets are recognised as deferred income in the statement of financial position and transferred to statement of surplus or deficit and other comprehensive income and expenditure account on a systematic and rational basis over the useful lives of the related assets.

Government grants that are receivable as compensation for expenses or losses already incurred or for the purpose of giving immediate financial support to the Group with no future related costs are recognised in statement of surplus or deficit and other comprehensive income and expenditure account in the period in which they become receivable.

#### s) Projects surplus/(deficit)

Donations and other income received and expenditure incurred on project operations during the year are dealt with in the projects' statement of surplus or deficit and other comprehensive income and expenditure account.

# 3. APPLICATION OF NEW AND REVISED HONG KONG FINANCIAL REPORTING STANDARDS

The HKICPA has issued a number of new HKFRSs and amendments to HKFRSs that are first effective for the current accounting period of the Group. Of these, the following developments are relevant to the Group's financial statements:

HKFRS 9 Financial Instruments

HKFRS 15 Revenue from Contracts with Customers

HK(IFRIC) - Int 22 Foreign Currency Transactions and Advance Consideration

The Group has not applied any new standard or interpretation that is not yet effective for the current accounting period.

#### **HKFRS 9 "Financial Instruments"**

HKFRS 9 replaces HKAS 39, Financial instruments: recognition and measurement. It sets out the requirements for recognising and measuring financial assets, financial liabilities and some contracts to buy or sell non-financial items.

The Group has applied HKFRS 9 retrospectively to items that existed at 1 April 2018 in accordance with the transition requirements. There is no significant impact on the Group's financial position upon initial application at 1 April 2018. Comparative information continues to be reported under HKAS 39. Further details of the nature and effect of the changes to previous accounting policies and the transition approach are set out below:

#### a) Classification of financial assets and financial liabilities

HKFRS 9 categorises financial assets into three principal classification categories: measured at amortised cost, at fair value through other comprehensive income ("FVOCI") and at fair value through profit or loss ("FVPL"). These supersede HKAS 39's categories of held-to-maturity investments, loans and receivables, available-for-sale financial assets and financial assets measured at FVPL. The classification of financial assets under HKFRS 9 is based on the business model under which the financial asset is managed and its contractual cash flow characteristics.

All of the Company's financial assets classified as loans and receivables (including trade and other receivables, deposits with banks and cash and cash equivalents) under HKAS 39 at 31 March 2018 are reclassified as financial assets measured at amortised cost under HKFRS 9 upon initial application at 1 April 2018. The carrying amounts for all financial assets at 1 April 2018 have not been impacted by the initial application of HKFRS 9.

The measurement categories for all financial liabilities remain the same. The carrying amounts for all financial liabilities at 1 April 2018 have not been impacted by the initial application of HKFRS 9.

The Group did not designate or de-designate any financial liability at FVPL at 1 April 2018.

At 1 April 208, the Group's investments in equity securities and other funds which previously designated by the Group as measured at fair value through profit or loss under HKAS 39 are no longer so designated as HKFRS 9 requires the Group to reclassify these investments to be measured at FVPL.

#### b) Credit losses

HKFRS 9 replaces the "incurred loss" model in HKAS 39 with the ECL model. The ECL model requires an ongoing measurement of credit risk associated with a financial asset and therefore recognises ECLs earlier than under the "incurred loss" accounting model in HKAS 39.

The Group applies the new ECL model to financial assets measured at amortised cost (including deposits with banks, cash and cash equivalents and trade and other receivables). For further details on the Group's accounting policy for accounting for credit losses, see note 2(g)(i).

The application of HKFRS 9 has not resulted in material additional loss allowance against the Group's general deficit at 1 April 2018.

#### c) Transition

Changes in accounting policies resulting from the adoption of HKFRS 9 have been applied retrospectively, except as described below:

- Information relating to comparative periods has not been restated. Accordingly, the information presented for 2018 continues to be reported under HKAS 39 and thus may not be comparable with the current period.
- The determination of the business model within which a financial asset is held has been made on the basis of the facts and circumstances that existed at 1 April 2018 (the date of initial application of HKFRS 9 by the Group).
- If, at the date of initial application, the assessment of whether there has been a significant increase in credit risk since initial recognition would have involved undue cost or effort, a lifetime ECL has been recognised for that financial instrument.

## APPLICATION OF NEW AND REVISED HONG KONG FINANCIAL REPORTING STANDARDS (Continued)

#### HKFRS 15 "Revenue from contracts with customers"

HKFRS 15 establishes a comprehensive framework for recognising revenue and some costs from contracts with customers. HKFRS 15 replaces HKAS 18, Revenue, which covered revenue arising from sale of goods and rendering of services, and HKAS 11, Construction contracts, which specified the accounting for construction contracts.

HKFRS 15 also introduces additional qualitative and quantitative disclosure requirements which aim to enable users of the financial statements to understand the nature, amount, timing and uncertainty of revenue and cash flows arising from contracts with customers.

There is no significant impact on the Group's financial position upon initial application at 1 April 2018. Comparative information continues to be reported under HKAS 18. As allowed by HKFRS 15, the Group has applied the new requirements only to contracts that were not completed before 1 April 2018.

Further details of the nature and effect of the changes on previous accounting policies are set out below:

#### a) Timing of revenue recognition

Previously, revenue from provision of services was recognised over time whereas revenue from sale of goods was generally recognised at a point in time when the risks and rewards of ownership of the goods had passed to the customers.

Under HKFRS 15, revenue is recognised when the customer obtains control of the promised good or service in the contract. This may be at a single point in time or over time. HKFRS 15 identifies the following three situations in which control of the promised good or service is regarded as being transferred over time:

- when the customer simultaneously receives and consumes the benefits provided by the entity's performance, as the entity performs;
- when the entity's performance creates or enhances an asset (for example work in progress) that the customer controls as the asset is created or enhanced;
- when the entity's performance does not create an asset with an alternative use to the entity and the entity has an enforceable right to payment for performance completed to date.

If the contract terms and the entity's activities do not fall into any of these 3 situations, then under HKFRS 15 the entity recognises revenue for the sale of that good or service at a single point in time, being when control has passed. Transfer of risks and rewards of ownership is only one of the indicators that is considered in determining when the transfer of control occurs.

#### b) Significant financing component

HKFRS 15 requires an entity to adjust the transaction price for the time value of money when a contract contains a significant financing component, regardless of whether the payments from customers are received significantly in advance of revenue recognition or significantly deferred.

Previously, the Group only applied such a policy when payments were significantly deferred, which was not common in the Group's arrangements with its customers. The Group did not apply such a policy when payments were received in advance.

Where payment schemes include a significant financing component, the transaction price is adjusted to separately account for this component. In the case of payments in advance, such adjustment results in interest expense being accrued by the Group to reflect the effect of the financing benefit obtained by the Group from the customers during the period between the payment date and the date of revenue recognition. The interest is expensed as accrued unless it is eligible to be capitalised under HKAS 23, Borrowing costs.

This change in policy has had no effect on general deficit as at 1 April 2018.

#### c) Presentation of contract assets and liabilities

Under HKFRS 15, a receivable is recognised only if the Group has an unconditional right to consideration. If the Group recognises the related revenue (see note 2(o)) before being unconditionally entitled to the consideration for the promised goods and services in the contract, then the entitlement to consideration is classified as a contract asset. Similarly, a contract liability, rather than a payable, is recognised when a customer pays consideration, or is contractually required to pay consideration and the amount is already due, before the Group recognises the related revenue. For a single contract with the customer, either a net contract asset or a net contract liability is presented. For multiple contracts, contract assets and contract liabilities of unrelated contracts are not presented on a net basis.

# 3. APPLICATION OF NEW AND REVISED HONG KONG FINANCIAL REPORTING STANDARDS (Continued)

c) Presentation of contract assets and liabilities (Continued)

The adoption of HKFRS 15 does not have a significant impact on when the Group recognises revenue from provision of services (see note 2(o)) and the amounts reported.

#### HK(IFRIC)- Int 22 "Foreign currency transactions and advance consideration"

This interpretation provides guidance on determining "the date of the transaction" for the purpose of determining the exchange rate to use on initial recognition of the related asset, expense or income (or part of it) arising from a transaction in which an entity receives or pays advance consideration in a foreign currency.

The Interpretation clarifies that "the date of the transaction" is the date on initial recognition of the non-monetary asset or liability arising from the payment or receipt of advance consideration. If there are multiple payments or receipts in advance of recognising the related item, the date of the transaction for each payment or receipt should be determined in this way. The adoption of HK(IFRIC)-Int 22 does not have any material impact on the financial position and the financial result of the Group.

#### 4. INCOME TAX

(a) Income tax in the consolidated statement of surplus or deficit

The Company being a charitable organisation is exempt from Hong Kong Profits Tax by virtue of Section 88 of the Inland Revenue Ordinance.

No PRC Enterprise Income Tax has been provided for in the consolidated financial statements as the subsidiary, Zhaoqing Helping Hand Home for The Elderly Limited, has no assessable profits for the year (2018: Nil).

(b) Reconciliation between tax expense and accounting deficit at applicable tax rates:

	<u>2019</u>	<u>2018</u>
	HK\$	HK\$
Deficit for the year before taxation	(4,599,354)	(11,384,915)
Notional tax on deficit before taxation, calculated at the rates	(4.000.404)	(0.000 ==0)
applicable to deficit in the countries concerned	(1,366,464)	(2,000,752)
Tax effect of non-deductible expenses	21,962,810	22,226,530
Tax effect of non-taxable income	(22,383,321)	(20,553,462)
Tax effect of tax losses not recognised	1,786,975	327,684
Actual tax expense		

#### (c) Deferred tax assets not recognised

As at 31 March 2019, the Group has unused tax losses of HK\$26,083,495 (2018: HK\$24,494,170) available for offset against future surplus that may be carried forward with expiry date of within 5 years in the tax jurisdiction of the PRC. No deferred tax assets have been recognised in respect of the tax losses due to the unpredictability of future surplus streams.

#### 5. HOLIDAY CENTRE

The Holiday Centre is subvented by the Social Welfare Department (the "SWD"). During the year, subventions, camp fees, donations and other income received amounted to HK\$21,798,126 (2018: HK\$20,297,413) and expenses incurred amounted to HK\$22,366,146 (2018: HK\$20,593,605).

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## 6. PROPERTY, PLANT AND EQUIPMENT

Cost         HK\$         HK\$           A1 1 April 2017         238,744,301         10,191,083           Effect of foreign currency exchange differences         8,849,470         274,314           Transfer         2,933,061         -           Additions         -         622,898           Over-stated cost         (4,385,265)         -           Disposals         (18,241)         -           At 31 March 2018         246,123,326         11,088,295           At 1 April 2018         246,123,326         11,088,295           Effect of foreign currency exchange differences         (5,899,878)         (179,861)           Transfer         433,818         -           Additions         -         7,776,053           Disposals         (24,515)         -           At 31 March 2019         240,632,751         18,684,487           Accumulated depreciation         41 April 2017         94,999,094         7,688,142           Effect of foreign currency exchange differences         4,737,630         136,768           Charge for the year         6,709,781         756,969           Written back on disposals         (13,681)         -           At 31 March 2018         106,432,824         8,581,879     <		Buildings	Leasehold improvements
At 1 April 2017       238,744,301       10,191,083         Effect of foreign currency exchange differences       8,849,470       274,314         Transfer       2,933,061       -         Additions       -       622,898         Over-stated cost       (4,385,265)       -         Disposals       (18,241)       -         At 31 March 2018       246,123,326       11,088,295         At 1 April 2018       246,123,326       11,088,295         Effect of foreign currency exchange differences       (5,899,878)       (179,861)         Transfer       433,818       -         Additions       -       7,776,053         Disposals       (24,515)       -         At 31 March 2019       240,632,751       18,684,487         Accumulated depreciation         At 1 April 2017       94,999,094       7,688,142         Effect of foreign currency exchange differences       4,737,630       136,768         Charge for the year       6,709,781       756,969         Written back on disposals       (13,681)       -         At 31 March 2018       106,432,824       8,581,879         Effect of foreign currency exchange differences       (3,201,694)       (90,136)		HK\$	HK\$
Effect of foreign currency exchange differences         8,849,470         274,314           Transfer         2,933,061         -           Additions         -         622,898           Over-stated cost         (4,385,265)         -           Disposals         (18,241)         -           At 31 March 2018         246,123,326         11,088,295           At 1 April 2018         246,123,326         11,088,295           Effect of foreign currency exchange differences         (5,899,878)         (179,861)           Transfer         433,818         -           Additions         -         7,776,053           Disposals         (24,515)         -           At 31 March 2019         240,632,751         18,684,487           Accumulated depreciation         At 1,4pril 2017         94,999,094         7,688,142           Effect of foreign currency exchange differences         4,737,630         136,768           Charge for the year         6,709,781         756,969           Written back on disposals         (13,681)         -           At 1 April 2018         106,432,824         8,581,879           Effect of foreign currency exchange differences         (3,201,694)         (90,136)           Charge for the year	Cost		
Transfer         2,933,061         -         622,898           Over-stated cost         (4,385,265)         -         -           Disposals         (18,241)         -         -           At 31 March 2018         246,123,326         11,088,295           At 1 April 2018         246,123,326         11,088,295           Effect of foreign currency exchange differences         (5,899,878)         (179,861)           Transfer         433,818         -         7,776,053           Disposals         (24,515)         -         -           At 31 March 2019         240,632,751         18,684,487           Accumulated depreciation           At 1 April 2017         94,999,094         7,688,142           Effect of foreign currency exchange differences         4,737,630         136,768           Charge for the year         6,709,781         756,969           Written back on disposals         (13,681)         -           At 31 March 2018         106,432,824         8,581,879           Effect of foreign currency exchange differences         (3,201,694)         (90,136)           Charge for the year         6,753,849         1,857,655           Written back on disposals         (3,248)         -	At 1 April 2017	238,744,301	10,191,083
Additions         -         622,898           Over-stated cost         (4,385,265)         -           Disposals         (18,241)         -           At 31 March 2018         246,123,326         11,088,295           Effect of foreign currency exchange differences         (5,899,878)         (179,861)           Transfer         433,818         -         7,776,053           Disposals         (24,515)         -         -           At 31 March 2019         240,632,751         18,684,487           Accumulated depreciation           At 1 April 2017         94,999,094         7,688,142           Effect of foreign currency exchange differences         4,737,630         136,768           Charge for the year         6,709,781         756,969           Written back on disposals         (13,681)         -           At 31 March 2018         106,432,824         8,581,879           Effect of foreign currency exchange differences         (3,201,694)         (90,136)           Charge for the year         6,753,849         1,857,655           Written back on disposals         (3,248)         -           At 31 March 2019         109,981,731         10,349,398           Carrying amounts <t< td=""><td>Effect of foreign currency exchange differences</td><td>8,849,470</td><td>274,314</td></t<>	Effect of foreign currency exchange differences	8,849,470	274,314
Over-stated cost         (4,385,265)         -           Disposals         (18,241)         -           At 31 March 2018         246,123,326         11,088,295           Effect of foreign currency exchange differences         (5,899,878)         (179,861)           Transfer         433,818         -           Additions         -         7,776,053           Disposals         (24,515)         -           At 31 March 2019         240,632,751         18,684,487           Accumulated depreciation           At 1 April 2017         94,999,094         7,688,142           Effect of foreign currency exchange differences         4,737,630         136,768           Charge for the year         6,709,781         756,969           Written back on disposals         (13,681)         -           At 31 March 2018         106,432,824         8,581,879           Effect of foreign currency exchange differences         (3,201,694)         (90,136)           Charge for the year         6,753,849         1,857,655           Written back on disposals         (3,248)         -           At 31 March 2019         109,981,731         10,349,398           Carrying amounts	Transfer	2,933,061	-
Disposals         (18,241)         -           At 31 March 2018         246,123,326         11,088,295           At 1 April 2018         246,123,326         11,088,295           Effect of foreign currency exchange differences         (5,899,878)         (179,861)           Transfer         433,818         -           Additions         -         7,776,053           Disposals         (24,515)         -           At 31 March 2019         240,632,751         18,684,487           Accumulated depreciation           At 1 April 2017         94,999,094         7,688,142           Effect of foreign currency exchange differences         4,737,630         136,768           Charge for the year         6,709,781         756,969           Written back on disposals         (13,681)         -           At 31 March 2018         106,432,824         8,581,879           Effect of foreign currency exchange differences         (3,201,694)         (90,136)           Charge for the year         6,753,849         1,857,655           Written back on disposals         (3,248)         -           At 31 March 2019         109,981,731         10,349,398           Carrying amounts	Additions	-	622,898
At 31 March 2018 246,123,326 11,088,295  At 1 April 2018 246,123,326 11,088,295  Effect of foreign currency exchange differences (5,899,878) (179,861)  Transfer 433,818 - Additions - 7,776,053  Disposals (24,515) -  At 31 March 2019 240,632,751 18,684,487   Accumulated depreciation  At 1 April 2017 94,999,094 7,688,142  Effect of foreign currency exchange differences 4,737,630 136,768  Charge for the year 6,709,781 756,969  Written back on disposals (13,681) -  At 31 March 2018 106,432,824 8,581,879  Effect of foreign currency exchange differences (3,201,694) (90,136)  Charge for the year 6,753,849 1,857,655  Written back on disposals (3,248) -  At 31 March 2019 109,981,731 10,349,398  Carrying amounts  At 31 March 2019 130,651,020 8,335,089	Over-stated cost	(4,385,265)	-
At 1 April 2018       246,123,326       11,088,295         Effect of foreign currency exchange differences       (5,899,878)       (179,861)         Transfer       433,818       -         Additions       -       7,776,053         Disposals       (24,515)       -         At 31 March 2019       240,632,751       18,684,487         Accumulated depreciation         At 1 April 2017       94,999,094       7,688,142         Effect of foreign currency exchange differences       4,737,630       136,768         Charge for the year       6,709,781       756,969         Written back on disposals       (13,681)       -         At 31 March 2018       106,432,824       8,581,879         Effect of foreign currency exchange differences       (3,201,694)       (90,136)         Charge for the year       6,753,849       1,857,655         Written back on disposals       (3,248)       -         At 31 March 2019       109,981,731       10,349,398         Carrying amounts         At 31 March 2019       130,651,020       8,335,089	Disposals	(18,241)	
Effect of foreign currency exchange differences       (5,899,878)       (179,861)         Transfer       433,818       -         Additions       -       7,776,053         Disposals       (24,515)       -         At 31 March 2019       240,632,751       18,684,487         Accumulated depreciation         At 1 April 2017       94,999,094       7,688,142         Effect of foreign currency exchange differences       4,737,630       136,768         Charge for the year       6,709,781       756,969         Written back on disposals       (13,681)       -         At 31 March 2018       106,432,824       8,581,879         Effect of foreign currency exchange differences       (3,201,694)       (90,136)         Charge for the year       6,753,849       1,857,655         Written back on disposals       (3,248)       -         At 31 March 2019       109,981,731       10,349,398         Carrying amounts         At 31 March 2019       130,651,020       8,335,089	At 31 March 2018	246,123,326	11,088,295
Transfer         433,818         -           Additions         -         7,776,053           Disposals         (24,515)         -           At 31 March 2019         240,632,751         18,684,487           Accumulated depreciation           At 1 April 2017         94,999,094         7,688,142           Effect of foreign currency exchange differences         4,737,630         136,768           Charge for the year         6,709,781         756,969           Written back on disposals         (13,681)         -           At 31 March 2018         106,432,824         8,581,879           Effect of foreign currency exchange differences         (3,201,694)         (90,136)           Charge for the year         6,753,849         1,857,655           Written back on disposals         (3,248)         -           At 31 March 2019         109,981,731         10,349,398           Carrying amounts           At 31 March 2019         130,651,020         8,335,089	At 1 April 2018	246,123,326	11,088,295
Additions       -       7,776,053         Disposals       (24,515)       -         At 31 March 2019       240,632,751       18,684,487         Accumulated depreciation         At 1 April 2017       94,999,094       7,688,142         Effect of foreign currency exchange differences       4,737,630       136,768         Charge for the year       6,709,781       756,969         Written back on disposals       (13,681)       -         At 31 March 2018       106,432,824       8,581,879         Effect of foreign currency exchange differences       (3,201,694)       (90,136)         Charge for the year       6,753,849       1,857,655         Written back on disposals       (3,248)       -         At 31 March 2019       109,981,731       10,349,398         Carrying amounts         At 31 March 2019       130,651,020       8,335,089	Effect of foreign currency exchange differences	(5,899,878)	(179,861)
Disposals       (24,515)       -         At 31 March 2019       240,632,751       18,684,487         Accumulated depreciation         At 1 April 2017       94,999,094       7,688,142         Effect of foreign currency exchange differences       4,737,630       136,768         Charge for the year       6,709,781       756,969         Written back on disposals       (13,681)       -         At 31 March 2018       106,432,824       8,581,879         Effect of foreign currency exchange differences       (3,201,694)       (90,136)         Charge for the year       6,753,849       1,857,655         Written back on disposals       (3,248)       -         At 31 March 2019       109,981,731       10,349,398         Carrying amounts         At 31 March 2019       130,651,020       8,335,089		433,818	-
At 31 March 2019       240,632,751       18,684,487         Accumulated depreciation         At 1 April 2017       94,999,094       7,688,142         Effect of foreign currency exchange differences       4,737,630       136,768         Charge for the year       6,709,781       756,969         Written back on disposals       (13,681)       -         At 31 March 2018       106,432,824       8,581,879         Effect of foreign currency exchange differences       (3,201,694)       (90,136)         Charge for the year       6,753,849       1,857,655         Written back on disposals       (3,248)       -         At 31 March 2019       109,981,731       10,349,398         Carrying amounts         At 31 March 2019       130,651,020       8,335,089		-	7,776,053
Accumulated depreciation         At 1 April 2017       94,999,094       7,688,142         Effect of foreign currency exchange differences       4,737,630       136,768         Charge for the year       6,709,781       756,969         Written back on disposals       (13,681)	Disposals	(24,515)	
At 1 April 2017       94,999,094       7,688,142         Effect of foreign currency exchange differences       4,737,630       136,768         Charge for the year       6,709,781       756,969         Written back on disposals       (13,681)       -         At 31 March 2018       106,432,824       8,581,879         Effect of foreign currency exchange differences       (3,201,694)       (90,136)         Charge for the year       6,753,849       1,857,655         Written back on disposals       (3,248)       -         At 31 March 2019       109,981,731       10,349,398         Carrying amounts         At 31 March 2019       130,651,020       8,335,089	At 31 March 2019	240,632,751	18,684,487
Effect of foreign currency exchange differences       4,737,630       136,768         Charge for the year       6,709,781       756,969         Written back on disposals       (13,681)          At 31 March 2018       106,432,824       8,581,879         At 1 April 2018       106,432,824       8,581,879         Effect of foreign currency exchange differences       (3,201,694)       (90,136)         Charge for the year       6,753,849       1,857,655         Written back on disposals       (3,248)          At 31 March 2019       109,981,731       10,349,398         Carrying amounts         At 31 March 2019       130,651,020       8,335,089	Accumulated depreciation		
Charge for the year       6,709,781       756,969         Written back on disposals       (13,681)       -         At 31 March 2018       106,432,824       8,581,879         At 1 April 2018       106,432,824       8,581,879         Effect of foreign currency exchange differences       (3,201,694)       (90,136)         Charge for the year       6,753,849       1,857,655         Written back on disposals       (3,248)       -         At 31 March 2019       109,981,731       10,349,398         Carrying amounts         At 31 March 2019       130,651,020       8,335,089	At 1 April 2017	94,999,094	7,688,142
Written back on disposals       (13,681)       -         At 31 March 2018       106,432,824       8,581,879         At 1 April 2018       106,432,824       8,581,879         Effect of foreign currency exchange differences       (3,201,694)       (90,136)         Charge for the year       6,753,849       1,857,655         Written back on disposals       (3,248)       -         At 31 March 2019       109,981,731       10,349,398         Carrying amounts         At 31 March 2019       130,651,020       8,335,089	Effect of foreign currency exchange differences	4,737,630	136,768
At 31 March 2018       106,432,824       8,581,879         At 1 April 2018       106,432,824       8,581,879         Effect of foreign currency exchange differences       (3,201,694)       (90,136)         Charge for the year       6,753,849       1,857,655         Written back on disposals       (3,248)       -         At 31 March 2019       109,981,731       10,349,398         Carrying amounts         At 31 March 2019       130,651,020       8,335,089	Charge for the year	6,709,781	756,969
At 1 April 2018	Written back on disposals	(13,681)	
Effect of foreign currency exchange differences       (3,201,694)       (90,136)         Charge for the year       6,753,849       1,857,655         Written back on disposals       (3,248)       -         At 31 March 2019       109,981,731       10,349,398         Carrying amounts         At 31 March 2019       130,651,020       8,335,089	At 31 March 2018	106,432,824	8,581,879
Charge for the year       6,753,849       1,857,655         Written back on disposals       (3,248)       -         At 31 March 2019       109,981,731       10,349,398         Carrying amounts         At 31 March 2019       130,651,020       8,335,089	At 1 April 2018	106,432,824	8,581,879
Written back on disposals       (3,248)       -         At 31 March 2019       109,981,731       10,349,398         Carrying amounts         At 31 March 2019       130,651,020       8,335,089	Effect of foreign currency exchange differences	(3,201,694)	(90,136)
At 31 March 2019 109,981,731 10,349,398  Carrying amounts  At 31 March 2019 130,651,020 8,335,089	Charge for the year	6,753,849	1,857,655
Carrying amounts         130,651,020         8,335,089	Written back on disposals	(3,248)	
At 31 March 2019 130,651,020 8,335,089	At 31 March 2019	109,981,731	10,349,398
	Carrying amounts		
At 31 March 2018 139,690,502 2,506,416	At 31 March 2019	130,651,020	8,335,089
	At 31 March 2018	139,690,502	2,506,416

HK\$	HK\$	111/0		and fixtures
		HK\$	HK\$	HK\$
291,287,911	3,185,552	9,066,318	14,720,350	15,380,307
10,602,576	191,194	277,030	632,835	377,733
-	(3,884,096)	-	951,035	-
2,994,630	894,082	-	605,398	872,252
(4,385,265)	-	-	-	-
(458,676)	<u> </u>		(337,452)	(102,983)
300,041,176	386,732	9,343,348	16,572,166	16,527,309
300,041,176	386,732	9,343,348	16,572,166	16,527,309
(6,979,586)	(25,313)	(181,643)	(446,392)	(246,499)
-	(479,720)	-	_	45,902
12,247,223	118,301	1,084,822	2,372,771	895,276
(819,796)	-	· · ·	(612,084)	(183,197)
304,489,017		10,246,527	17,886,461	17,038,791
135,877,209	-	7,376,559	11,948,914	13,864,500
5,907,752	-	192,763	490,215	350,376
10,242,084	-	845,157	1,206,652	723,525
(433,403)	<u> </u>	<u> </u>	(324,081)	(95,641)
151,593,642	<u> </u>	8,414,479	13,321,700	14,842,760
151,593,642	-	8,414,479	13,321,700	14,842,760
(3,992,444)	-	(141,436)	(328,074)	(231,104)
11,382,174	-	569,300	1,456,690	744,680
(755,079)	<u> </u>	<u> </u>	(575,160)	(176,671)
158,228,293		8,842,343	13,875,156	15,179,665
146,260,724		1,404,184	4,011,305	1,859,126
148,447,534	386,732	928,869	3,250,466	1,684,549

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#### 7. PREPAID LAND LEASE PAYMENTS

	<u>2019</u>	2018
Carrying amount at beginning of the year	HK\$ 3,545,655	HK\$ 3,303,257
Amortisation charge for the year	(107,445)	(109,358)
Effect of foreign currency exchange differences	(227,125)	351,756
Carrying amount at end of the year	3,211,085	3,545,655
Analysed for reporting purposes as:		
Non-current assets	3,103,475	3,430,686
Current assets	107,610	114,969
	3,211,085	3,545,655

#### 8. FINANCIAL ASSETS AT FAIR VALUE THROUGH PROFIT OR LOSS

The Group held funds and equity securities under management as follows:

	<u>2019</u>	<u>2018</u>
	HK\$	HK\$
At fair values:		
Equity securities listed in Hong Kong	13,050,433	13,902,010
Equity securities listed outside Hong Kong	1,691,997	1,838,389
Cash under management	136,048	49,562
Other funds	14,830	13,635
	14,893,308	15,803,596

At the end of the reporting period, the financial assets at FVTPL are stated at fair values based on valuation provided by respective fund managers and the current bid prices in active market for the funds and the listed equity securities respectively.

#### 9. SUBSIDIARY

The particulars of the Company's subsidiary, which is unlisted and limited liability company, are set out as follows:

Name	Place of incorporation and operation	Class of shares held	Particulars of paid up capital	Percentage of interest held	Principal activity
Zhaoqing Helping Hand Home for The Elderly Limited*	The PRC	Registered	HK\$84,095,100 (2018: HK\$82,345,700)	100%	Operation of a care home for the elderly

<sup>\*</sup> A wholly foreign owned enterprise

The directors of the subsidiary during the financial year and up to the date of this report were:

- Mr. Gary Kin-man Yau
- Mr. Leo-Lin-cheng Kung
- Mr. Tim-leung Lui
- Mr. Stephen Wing-fai, Sun
- Dr. York Yat-ngok Chow (appointed on 11 April 2019)
- Mr. Simon Yun-sang Yung (appointed on 11 April 2019)

#### 10. INVENTORIES

	<u>2019</u>	<u>2018</u>
	HK\$	HK\$
Merchandises	112,056	89,010

#### 11. TRADE AND OTHER RECEIVABLES

	<u>2019</u>	<u>2018</u>
	HK\$	HK\$
Other receivables	1,940,790	1,527,594
Loans and receivables	1,940,790	1,527,594
Prepayments and deposits	2,607,209	3,184,919
	4,547,999	4,712,513

All of the receivables are neither past due nor impaired and are expected to be recovered within one year and prepayments are expected to be recognised as expense within one year.

The Group does not hold any collateral as security.

#### Impairment of trade receivables

Impairment losses in respect of trade receivables are recorded using an allowance account unless the Group is satisfied that recovery of the amount is remote, in which case the impairment loss is written off against trade receivables directly (see note 2(g)).

There is no movement in the allowance for doubtful debts account for the years ended 31 March 2019 and 2018.

#### Impairment of other receivables

Impairment loss of HK\$nil (2018: HK\$5,382,778) is written off against other receivable directly for the year ended 31 March 2019, upon the conclusion of the reimbursement of the building cost of the Group issued by the Social Welfare Department.

# 12. CASH AND CASH EQUIVALENTS AND DEPOSITS WITH BANKS (MATURITY OVER 3 MONTHS)

(a) Cash and cash equivalents

	<u>2019</u>	<u>2018</u>
	HK\$	HK\$
Deposits with banks	14,162,782	9,762,359
Cash at banks and on hand	17,863,018	18,491,094
Cash and cash equivalents in the consolidated statement of	financial	
position and the consolidated statement of cash flows	32,025,800	28,253,453
Cash at banks and on hand	17,863,018 financial	18,491,09

The interest rates on the deposits with banks and cash at banks ranged from 0% to 1.7% (2018: 0% to 1.35%) per annum.

(b) Deposits with banks (maturity over 3 months)

The interest rates on the deposits with banks with maturity over 3 months ranged from 2.2% to 2.55% (2018: 1.00% to 1.55%) per annum.

#### 13. TRADE AND OTHER PAYABLES

The Group's trade and other payables included the social welfare subvention surplus accounts in respect of Helping Hand (excluding Holiday Centre and Helping Hand Father Sean Burke Care Home) of HK\$15,106 (2018: HK\$14,304), which is required to be refunded to the SWD.

The below expenditure under the Social Welfare Development Fund ("SWDF") funded by Lotteries Fund have been incurred in accordance with the requirements stipulated in SWDF Guidance Notes for Applications, SWD's approval letters and the procurement of projects and services are in line with the procedures specified in the Lotteries Fund Manual.

HK\$
5,780
-
-
-
5,780

#### 13. TRADE AND OTHER PAYABLES (Continued)

Balance of SWDF brought forward from previous financial year	178,911
Allocation from SWDF during the year	1,250,592
Interest received during the year	500
Expenditure under SWDF during the year	
Project under scope A	(254,142)
Project under scope B (IT)	(3,808)
Balance of SWDF carried forward to the next financial year	1,172,053

All of the trade and other payables are expected to be settled or recognised as income within one year or are repayable on demand.

HK\$

#### Included in the trade and other payables are provision for over-charged rent and meal income:

DEFERRED INCOME	
At 31 March 2019	27,300
Refund of over-charged rent and meal during the year	(485,030)
Over provision in previous year	(221,270)
At 1 April 2018	733,600

#### 14.

DEFERRED INCOME		
	<u>2019</u>	<u>2018</u>
	HK\$	HK\$
Block Grants received from The Government of the Hong Kong Special Administrative Region (the "HKSAR")	369,100	538,819
Block Grants received from The Government of the HKSAR		
	HK\$	HK\$
Credit balance brought forward from previous financial year		538,819
Add: Block Grants received during the year	1,153,000	
Interest income received	524	
		1,153,524
Less: Expenditure during the year		
Furniture & Equipment	666,488	
Minor Works Projects	457,455	
Vehicle Overhauling	199,300	
		(1,323,243)
Credit balance carried forward to the next financial year		369,100

The Block Grants received from the Government of the HKSAR can only be used for minor work projects, furniture and equipment replenishment and vehicle overhauling.

#### **Capital commitments**

As at 31 March 2019, the outstanding commitments in respect of F&E Replenishment and Minor Works Grant not provided for in the financial statements were as follows:

	369,100	538,819
Authorised but not contracted for	216,948	243,251
Contracted for	152,152	295,568
	HK\$	HK\$
	2019	2018

#### 15. CHRISTA TISDALL FUND

The Christa Tisdall Fund was established to provide leisure and recreation activities for elderly people and was approved by the Executive Committee at a Board meeting held on 31 March 1990.

#### 16. THE HONG KONG JOCKEY CLUB CHARITIES TRUST

The donation received from Hong Kong Jockey Club Charities Trust was utilised for the establishment of a care home for the elderly in Zhaoqing, Mainland China, the cost of which is included in property, plant and equipment.

#### 17. GOLD COIN FUND - HOLIDAY CENTRE

The fund represents costs incurred by the Company and the Group and reimbursed by The Government of the HKSAR in respect of the construction of the Cheung Muk Tau Holiday Centre, the cost of which is included in property, plant and equipment.

#### 18. SWD RESERVE FUND – HOLIDAY CENTRE

The fund represents costs incurred by the Company and the Group and reimbursed by the Social Welfare Department in respect of the renovation works of the Cheung Muk Tau Holiday Centre, the cost of which is included in property, plant and equipment.

#### 19. SWD RESERVE FUND - CENTRAL ADMINISTRATIVE SUPPORT

The fund represents costs incurred by the Company and the Group to undergo service re-engineering and re-structuring to achieve output, synergy and long term financial viability.

#### 20. SWD LOTTERIES FUND

The fund represents costs incurred by the Company and the Group and reimbursed by the Government of the HKSAR in respect of the construction of Helping Hand Father Sean Burke Care Home, the cost of which is included in property, plant and equipment.

#### 21. DONATIONS

#### a) Donations from Community Chest - Baseline Allocation

The total donation granted from the Community Chest for the year ended 31 March 2019 amounting to HK\$3,364,900 (2018: HK\$3,266,800) has been allocated as follows:

<u>2019</u>	<u>2018</u>
HK\$	HK\$
1,990,250	1,892,150
422,360	422,360
503,290	503,290
2,915,900	2,817,800
449,000	449,000
3,364,900	3,266,800
	1,990,250 422,360 503,290 2,915,900 449,000

#### b) Other donations

The total donations received from others (excluding donations received in cookie campaign and other fund raising events which are included as income as shown in Appendix III and IV) for the year ended 31 March 2019 is as follows:

	<u>2019</u>	<u>2018</u>
	HK\$	HK\$
Homes - Operating income	2,184,457	2,014,737
Homes - Donations for capital costs	10,333,983	1,639,900
Head office - Administrative income	996,856	857,633
Holiday centre - Operating income	100,008	668,686
Holiday centre - Donations for capital costs	38,000	
	13,653,304	5,180,956



#### 21. DONATIONS (Continued)

#### Other donations (Continued)

The above donations included capital donation granted from Community Chest for the year ended 31 March 2019 amounting HK\$506,619 (2018: HK\$561,634).

Donation for operating income of Holiday Centre included donation from Jockey Club Charitable Trust for the year ended 31 March 2019 amounting HK\$21,239 (2018: HK\$574,968).

#### 22. FINANCIAL AND CAPITAL RISK MANAGEMENT AND FAIR VALUES OF FINANCIAL INSTRUMENTS

The Group's major financial instruments include financial assets at fair value through profit or loss, trade and other receivables, trade and other payables, deposits with banks and cash and cash equivalents. Details of the financial instruments are disclosed in respective notes. The risks associated with these financial instruments include credit risk, liquidity risk, currency risk, interest rate risk and other price risk. The policies on how to mitigate these risks are set out below. The Executive Committee manages and monitors these exposures to ensure appropriate measures are implemented on a timely and effective manner.

#### Credit risk

- Credit risk refers to the risk that a counterparty will default on its contractual obligation resulting in financial loss to the Group. The Group has adopted a policy of only dealing with creditworthy counterparties as a means of mitigating the risk of financial loss from defaults.
- The Group's credit risk arises mainly from the investments held by fund managers. Given the high credit ratings, good reputation and past prevailing good performances of the fund managers who are managing the investment portfolios, the Group's management has confidence that they could meet their obligations. Fund managers monitor the credit risks with reference to their respective portfolio mandates. Also, the Group's investment sub-committee was appointed to make direct investment on equities with guidelines on the maximum holding of 45% with upper allowance of not exceeding 10% (2018: 45%) equities for all portfolios and equities on hand in aggregate. Both parties submit reports on portfolio performance to the Group on a regular basis.
- (iii) The Group's exposure to credit risk is influenced mainly by the individual characteristics of each debtor. At the end of the reporting period, 39% (2018: 50%) and 23% (2018: nil) of the total loans and receivables (excluding bank deposits and cash and cash equivalents) of the Group were due from SWD Lotteries Fund and a corporate sponsor for the Group's Cookie Campaign, respectively.
- (iv) The credit risk on liquid funds is limited because the counterparties are banks with high credit ratings assigned by international credit-rating agencies.

#### Liquidity risk b)

The Group has all the time being able to ensure that there are adequate funds to meet its current and expected liquidity requirements. Cash flows are closely monitored by the Executive Committee on an ongoing basis and the Group's exposure to liquidity risk is minimal.

The Group also employs projected cash flow analysis to manage liquidity risk by forecasting the amount of cash required to ensure that all liabilities due and funding requirements are met.

All the remaining contractual maturities of the Group's financial liabilities, which are based on contractual undiscounted cash flows and the earliest date the Group can be required to pay, at the end of the reporting period are within one year or on demand.

#### Interest rate risk

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. The Group's cash flow interest rate risk mainly concentrates on the fluctuation of market interest rate arising from the bank deposits. The Group controls the risk through benchmark guidelines and asset allocation.

#### Interest rate profile

The following table details the interest rate profile of the Group's bank deposits at the end of the reporting period:

	2019		2018	
	Effective interest rates		Effective interest rates	
	%	HK\$	%	HK\$
Variable rate bank deposits:				
Cash at banks	0.001% to 0.35%	6,521,939	0.001% to 0.35%	2,796,150

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# 22. FINANCIAL AND CAPITAL RISK MANAGEMENT AND FAIR VALUES OF FINANCIAL INSTRUMENTS (Continued)

#### c) Interest rate risk (Continued)

#### (ii) Sensitivity analysis

At 31 March 2019, it is estimated that a general increase/decrease of 50 basis points (2018: 50 basis points) in interest rates for variable rate bank deposits, with all other variables held constant, would decrease/increase the Group's deficit for the year and the Group's general deficit by HK\$32,610 (2018: HK\$13,981). This is mainly attributable to the Group's exposure to interest rates on its variable rate bank deposits. Other components of funds employed would not change in response to the general increase/decrease in interest rates.

The sensitivity analysis above has been determined based on the exposure to interest rate risk at the end of the reporting period. The analysis is prepared assuming the financial instruments outstanding at the end of the reporting period were outstanding for the whole year. The 50 basis points (2018: 50 basis points) increase or decrease in interest rates is used when reporting interest rate risk internally to key management personnel and represents management's assessment of a reasonably possible change in interest rates. The analysis is performed on the same basis for 2018.

#### d) Currency risk

#### (i) Exposure to currency risk

The Group is exposed to currency risk primarily arising from investments in financial assets, receivables, payables, bank deposits and cash and cash equivalents that are denominated in a foreign currency, that is, a currency other that the functional currency of the operations to which the transactions relate. The currencies giving rise to this risk are primarily United States Dollars, Renminbi and HK\$. The Group currently does not have a foreign currency hedging policy as the Group believes its exposure to foreign exchange rate is not significant. However, the management monitors the Group's foreign currency exposures and will consider hedging significant foreign currency exposures should the need arise.

The following details the Group's exposure at the end of the reporting period to currency risk arising from recognised assets or liabilities denominated in a currency other than the functional currency of the entity to which they relate. For presentation purposes, the amounts of the exposure are shown in HK\$, translated using the spot rate at the end of the reporting period.

#### Exposure to foreign currencies (expressed in HK\$)

	2019			2018			
	United States Dollars	Renminbi	HK\$	United States Dollars	Renminbi	HK\$	
Financial assets at fair value through profit or loss	1,759,524	80,657	-	1,876,449	23,198	-	
Trade and other receivables	-	-	102,235	-	-	72,707	
Cash and cash equivalents	409,851	51,775	687,627	-	4,998	457,070	
Trade and other payables			(25,277)			(32,373)	
Net exposure arising from recognised assets and liabilities	2,169,375	132,432	764,585	1,876,449	28,196	497,404	

The following table indicates the instantaneous change in the Group's deficit for the year (and general deficit) that would arise if foreign exchange rates to which the Group has significant exposure at the end of reporting period has changed at that date, assuming all other risk variables remained constant. In this respect, it is assumed that the pegged rate between the HK\$ and the US\$ would not be affected by any changes in movements in value of the US\$ against other currencies. The increase/(decrease) in foreign exchange rates of 5% represents the sensitivity rate of management's assessments of the reasonably possible strengthening/(weakening) of the foreign currency against the functional currencies of the group entities.

## 22. FINANCIAL AND CAPITAL RISK MANAGEMENT AND FAIR VALUES OF FINANCIAL INSTRUMENTS (Continued)

#### d) Currency risk (Continued)

(i) Exposure to currency risk (Continued)

_		2019			2018	
	Increase/	Decrease/	Decrease/	Increase/	Decrease/	Decrease/
	(decrease)	(Increase) in	(Increase)	(decrease)	(Increase) in	(Increase)
	in foreign	deficit for the	in general	in foreign	deficit for the	in general
	exchange rates	year	deficit	exchanges rates	year	deficit
		HK\$	HK\$		HK\$	HK\$
HK\$	5%	38,229	38,229	5%	24,870	24,870
	(5%)	(38,229)	(38,229)	(5%)	(24,870)	(24,870)
RMB	5%	6,622	6,622	5%	1,410	1,410
	(5%)	(6,622)	(6,622)	(5%)	(1,410)	(1,410)

Results of the analysis as presented in the above table represent an aggregation of the instantaneous effects on each of the group entities deficit for the year and general deficit measured in the respective functional currencies, translated into HK\$ at the exchange rate ruling at the end of the reporting period for presentation purposes.

The sensitivity analysis assumes that the change in foreign exchange rates had been applied to remeasure those financial instruments held by the Group which expose the Group to foreign currency risk at the end of the reporting period. The analysis is performed on the same basis for 2018.

#### e) Other price risk

The Group is exposed to price changes arising from financial assets at FVPL which comprise listed and unlisted investments.

Decisions to buy or sell investments are based on daily monitoring of the performance of investments by fund managers, who submit reports on portfolio performance to the Group on a regular basis. The Group controls the risk through benchmark guidelines and asset allocation.

Most of the Group's investments are listed on the Stock Exchange of Hong Kong. Listed investments held in the investment portfolio that are not held for trading purposes have been chosen based on their longer term growth potential and are monitored regularly for performance against expectations.

#### Sensitivity analysis

The sensitivity analysis below has been determined based on the exposure to equity price risk at the end of the reporting period.

At 31 March 2019, it is estimated that 10% increase/decrease in the price of the respective equity securities, with all other variables held constant, would have decreased/increased the Group's deficit for the year and the Group's general deficit by approximately HK\$1,474,243 (2018: HK\$1,574,040).

The sensitivity analysis indicates the instantaneous change in the Group's surplus/deficit for the year and other components of funds employed that would arise assuming that the changes in the stock prices had occurred at the end of the reporting period and had been applied to re-measure those financial instruments held by the Group which expose the Group to equity price risk at the end of the reporting period. It is also assumed that none of the Group's equity securities would be considered impaired as a result of the decrease in the stock prices or other relevant risk variables, and that all other variables remain constant. The analysis is performed on the same basis for the year ended 31 March 2018.

At 31 March 2019, the Group have no concentration of equity price risk on its equity investments as the Group held eleven (2018: eleven) listed equity investment in the investment portfolio. The Group's equity are exposed to equity price risk due to the fluctuation of prices of the listed equity securities in the relevant stock markets.

#### f) Fair value measurement

#### Fair value hierarchy

The following table presents the fair value of the Group's financial instruments measured at the end of the reporting period on a recurring basis, categorised into the three-level fair value hierarchy as defined in HKFRS 13 Fair Value Measurement. The level into which a fair value measurement is classified is determined with reference to the observability and significance of the inputs used in the valuation technique as follows:

## 22. FINANCIAL AND CAPITAL RISK MANAGEMENT AND FAIR VALUES OF FINANCIAL INSTRUMENTS (Continued)

#### f) Fair value measurement (Continued)

#### Fair value hierarchy (Continued)

- · Level 1 valuations: Fair value measured using only Level 1 inputs i.e. unadjusted quoted prices in active markets for identical assets or liabilities at the measurement date.
- · Level 2 valuations: Fair value measured using Level 2 inputs i.e. observable inputs which fail to meet Level 1, and not using significant unobservable inputs. Unobservable inputs are inputs for which market data are not available.
- Level 3 valuations: Fair value measured using significant unobservable inputs.

The fund managers perform valuations for the financial instruments and report directly to the Group's Executive Committee. The fair values of the investments represent the bid prices of these investments in the respective internationally – renowned investment banks and the stock market.

		Fair value measurements as at 31 March 2019 categorised into		
	Fair value as at			
	31 March 2019	Level 1	Level 2	Level 3
	HK\$	HK\$	HK\$	HK\$
Recurring fair value measurements Assets:				
Financial assets at fair value through profit or loss	14,893,308	14,893,308	-	-
			measuremer 018 categori	
	Fair value as at		_	
	31 March 2018	Level 1	Level 2	Level 3
	HK\$	HK\$	HK\$	HK\$
Recurring fair value measurements Assets:				
Financial assets at fair value through profit or loss	15,803,596	15,803,596	-	-

During the years ended 31 March 2018 and 2019, there were no transfers between Level 1 and Level 2, or transfers into or out of Level 3. The Group's policy is to recognise transfers between levels of fair value hierarchy as at the end of the reporting period in which they occur.

#### g) Fair value of financial assets and liabilities carried at other than fair value

The fair values of deposits with banks, cash and cash equivalents, trade and other receivables and trade and other payables are not materially different from their carrying amounts because of the immediate or short-term maturity of these financial instruments. The fair value has been determined either by reference to the market value at the end of each reporting period or by discounting the relevant cash flows using current interest rates for similar instruments.

#### h) Capital risk management

The Group's objective when managing capital are to safeguard the Group's ability to continue as a going concern in order to carry out its principal activities, i.e. to provide care, housing and recreational facilities for the needy elderly of Hong Kong and the PRC.

The capital structure of the Group consists of general deficit, general reserve and other reserves and designated funds. In order to maintain or adjust the capital structure, the Group may appeal for subventions from the HKSAR Government and donations from the general public and other charitable organisations.

The Group is not subject to any externally imposed capital requirements.

#### 23. MATERIAL RELATED PARTY TRANSACTIONS

- a) Key management personnel remuneration
  - All members of key management personnel are the executive committee members of the Company. There was no transaction with key management personnel during the current and prior years.
- There was no transaction with key management personner during the current and prior ye
- b) The Group has not entered into any related party transactions.

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#### 24. COMMITMENTS

b)

 Capital commitments outstanding at 31 March 2019 not provided for in the financial statements were as follows:

	<u>2019</u>	<u>2018</u>
	HK\$	HK\$
Contracted for		
- Renovation of property, plant and equipment	-	4,647,811
- Acquisition of property, plant and equipment	152,152	373,037
	152,152	5,020,848
At 31 March 2019, the total future minimum lease payments under are payable as follows:	non-cancellable	operating leases
	<u>2019</u> НК\$	<u>2018</u> HK\$

The Group leased certain of its homes and a fish pond from independent third parties under operating leases and the leases run for a period of three to ten years respectively. None of the leases includes contingent rentals.

15.377

#### 25. ACCOUNTING ESTIMATES AND JUDGEMENTS

#### Key sources of estimation uncertainty

Within 1 year

The following are the key assumptions concerning the future, and other key sources of estimation uncertainty at the end of the reporting period, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

#### a) Impairment of non-financial assets

Determining whether there is an impairment requires an estimation of recoverable amounts of the non-financial assets or the respective cash-generating unit in which the non-financial assets belong, which is the higher of value in use and fair value less costs of disposal. If there is any indication that an asset may be impaired, recoverable amount shall be estimated for individual asset. If it is not possible to estimate the recoverable amount of the individual asset, the Group shall determine the recoverable amount of the cash-generating unit to which the asset belongs. The value in use calculation requires the Group to estimate the future cash flows expected to arise from the assets or cash-generating units and a suitable discount rate in order to calculate the present value. The discount rate represents a rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the future cash flow estimates have not been adjusted. Where the actual future cash flows or the revision of estimated future cash flows are less than original estimated future cash flow, a material impairment loss may arise.

#### b) Impairment of financial assets

The loss allowance for financial assets are based on assumptions about risk of default and expected loss rates. The Group uses judgement in making these assumptions and selecting the inputs to the impairment calculation, based on the Group's past history, existing market conditions as well as forward looking estimates at the end of each reporting period.

#### c) Depreciation and amortisation

Property, plant and equipment and prepaid land lease payments are depreciated and amortised on a straight-line basis over the estimated useful lives of the assets, after taking into account the estimated residual values. The Executive Committee reviews the estimated useful lives and the residual values of the assets regularly in order to determine the amount of depreciation and amortisation charge for the year. The estimate is based on the historical experience of the actual useful lives and residual values of assets of similar nature and functions and taking into account anticipated technological changes. The depreciation and amortisation charge for future periods are adjusted if there are significant changes from previous estimates.



#### 26. COMPANY - LEVEL STATEMENT OF FINANCIAL POSITION

	Note	2019 HK\$	2018 HK\$
NON-CURRENT ASSETS		Πζφ	ТПζФ
		103,974,679	00 212 275
Property, plant and equipment  Financial assets at fair value through profit or loss			99,312,375 15,803,596
<b>.</b>		14,893,308 86,117,725	87,381,115
Interests in a subsidiary		204,985,712	202,497,086
		204,965,712	202,497,000
CURRENT ASSETS			
Inventories		91,618	57,386
Trade and other receivables		4,400,559	4,539,280
Deposits with banks (maturity over 3 months)		11,971,000	22,030,000
Cash and cash equivalents		29,399,178	26,062,790
		45,862,355	52,689,456
CURRENT LIABILITIES			
Trade and other payables		13,865,952	15,102,719
Deferred income		369,100	538,819
		(14,235,052)	(15,641,538)
NET ASSETS		236,613,015	239,545,004
FUNDS EMPLOYED			
General deficit		(6,279,932)	(3,930,847)
General reserve		1,476,572	1,476,572
Christa Tisdall Fund	15	13,239	13,239
The Hong Kong Jockey Club Charities Trust	16	86,276,361	86,276,361
SWD Reserve Fund - Central Administrative Support	19	-	582,904
Holiday Centre project:			·
Gold Coin Fund	17	77,636,711	77,636,711
SWD Reserve Fund	18	2,091,898	2,091,898
Others		1,316,280	1,316,280
SWD Lotteries Fund	20	74,081,886	74,081,886
TOTAL FUNDS EMPLOYED		236,613,015	239,545,004

Approved and authorised for issue by the executive committee on 12 September 2019.

Mrs. Johanna Arculli

**Executive Committee member** 

Mr. Tim-leung Lui

Executive Committee member



26. COMPANY – LEVEL STATEMENT OF FINANCIAL POSITION (Continued)

Note: Details of the changes in the Company's individual components of funds employed between the beginning and the end of the year are set out below:

	General Reserve	Christa Tisdall Fund	The Hong Kong Jockey Club Charities Trust	Gold Coin Fund
	HK\$	HK\$	HK\$	HK\$
At 1 April 2017	1,476,572	13,239	86,276,361	77,636,711
Expenditure paid for programmes	-	-	-	-
Transfer from SWD Lotteries Fund to General Deficit upon the adjustment on cost of buildings	-	-	-	-
Total comprehensive expenditure for the year				
At 31 March 2018 and 1 April 2018	1,476,572	13,239	86,276,361	77,636,711
Expenditure paid for programmes	-	-	-	-
Total comprehensive expenditure for the year				
At 31 March 2019	1,476,572	13,239	86,276,361	77,636,711

			SWD Reserve Fund		
Total	General Surplus	SWD Lotteries Fund	Central Administrative Support	Holiday Centre	Holiday Centre Project - Other
HK\$	HK\$	HK\$	HK\$	HK\$	HK\$
247,069,366	(2,969,742)	79,464,664	1,763,383	2,091,898	1,316,280
(1,180,479)	-	-	(1,180,479)	-	-
-	5,382,778	(5,382,778)	-	-	-
(6,343,883)	(6,343,883)			<del>-</del>	
239,545,004	(3,930,847)	74,081,886	582,904	2,091,898	1,316,280
(582,904)	-	-	(582,904)	-	-
(2,349,085)	(2,349,085)				
236,613,015	(6,279,932)	74,081,886		2,091,898	1,316,280



# 27. POSSIBLE IMPACT OF AMENDMENTS, NEW STANDARDS AND INTERPRETATIONS ISSUED BUT NOT YET EFFECTIVE FOR THE YEAR ENDED 31 MARCH 2019

Up to the date of issue of these financial statements, the HKICPA has issued a number of amendments, new standards and interpretations which are not yet effective for the year ended 31 March 2019 and which have not been adopted in these financial statements.

The Executive Committee of the Company anticipate that the application of the new and revised standards, amendments or interpretations will have no material impact on the results and the financial position of the Group.

(FOR MANAGEMENT PURPOSES ONLY)

## INCOME AND EXPENDITURE ACCOUNT FOR HOLIDAY CENTRE

FOR THE YEAR ENDED 31 MARCH 2019

	<u>Note</u>	<u>2019</u> HK\$	<u>2018</u> HK\$
INCOME Lump Sum Grant SWD subvention Camp fees received Programme income Donations Donation for capital cost SWD others	21(b) 21(b)	14,870,805 155,755 5,044,402 449,805 100,008 38,000 15,550	13,974,819 302,620 4,173,866 359,237 668,686
SWD - Block Grants Other income - Subvented - Unrecognised		609,966 111,607 402,228	250,457 75,778 491,950
COST OF SALES		21,798,126	20,297,413
Opening inventories		5,955	6,019
Purchases		- (F 470)	- (F.OFF)
Closing inventories		(5,470) (485)	(5,955) (64)
		(100)	(5.7)
EXPENDITURE		40.050	74 474
Advertising Audit fee		19,050 53,200	74,171 50,750
Central items		155,755	302,620
Cleaning		156,744	135,041
Food		1,358,769	1,102,026
Gas		196,769	172,965
General expenses		286,700	678,497
Insurance		32,983	31,465
Laundry		104,971	83,322
Medical expenses		24,500	18,641
Motor vehicle expenses		414,085	362,907
Newspapers and magazines		12,375	11,265
Postage		8,448	7,529
Printing and stationery		43,801	42,617
Programme expenses		553,012	455,081
Provident fund		932,359	866,193
(Reversal of provision)/provision for long service payment Reversal of provision for untaken annual leave		(31,581)	48,147
Government rent and rates		(37,452) 330,800	(26,720) 322,400
Repairs and maintenance		1,158,122	763,205
Salaries		14,150,622	12,656,308
Telephone and cable		50,030	70,004
Travelling expenses		8,495	10,241
Unrecognised expenses (Note)		1,023,476	1,011,498
Water and electricity		1,359,628	1,343,368
-		(22,365,661)	(20,593,541)
NET DEFICIT	5	(568,020)	(296,192)

Note: The depreciation charge and loss on disposal of property, plant and equipment of HK\$452,169 (2018: HK\$474,114) and HK\$2,555 (2018: HK\$1,201) respectively, are included in unrecognised expenses in the income and expenditure account for Holiday Centre.



## **DETAILED OPERATING INCOME AND EXPENDITURE ACCOUNT**

FOR THE YEAR ENDED 31 MARCH 2019

	Lok Fu	Lai Yiu	FSB
	HK\$	HK\$	HK\$
CAPITAL INCOME			
SWD - Block Grant	142,126	181,028	390,123
SWD - Lotteries Funds	-	-	-
Community Chest Capital Project	-	-	-
Others	545,470	7,901,672	1,040,777
TOTAL CAPITAL INCOME	687,596	8,082,700	1,430,900
RECURRENT INCOME			
Community Chest Allocation			
- Homes	266,905	266,905	681,890
- O.T. & P.T. unit	115,714	115,714	249,924
Donation for running costs	314,928	394,091	735,997
Interest income	-	-	-
Lump Sum Grant	13,772,270	11,636,822	30,126,036
Meal income	1,454,584	1,352,621	4,113,056
Meal income from staff	87,194	94,506	105,871
Rental income	300,516	245,872	851,749
Sundry income	28,793	16,133	527,716
SWD subvention for homes	934,542	2,474,797	8,012,791
SWD others	146,242	238,300	207,424
	17 404 600	16 025 764	AE 640 AEA
	17,421,688	16,835,761	45,612,454

#### APPENDIX I (FOR MANAGEMENT PURPOSES ONLY) (Page 1 of 2)

Chuk Yuen	Po Lam	Siu Sai Wan	Zhaoqing	2019	2018
HK\$	HK\$	HK\$	HK\$	HK\$	HK\$
-	-	-	-	713,277	451,684
-	-	-	-	-	6,500
291,466	200,429	14,724	-	506,619	561,634
143,409	95,030	66,006	35,000	9,827,364	1,078,266
434,875	295,459	80,730	35,000	11,047,260	2,098,084
434,673	293,439	60,730	35,000	11,047,200	2,090,004
258,183	258,183	258,184	-	1,990,250	1,892,150
148,096	148,096	148,106	-	925,650	925,650
235,154	261,871	178,715	63,701	2,184,457	2,014,737
-	-	-	40,010	40,010	43,434
-	-	-	-	55,535,128	44,785,337
-	-	-	-	6,920,261	5,490,226
-	-	-	-	287,571	295,077
3,247,032	2,694,698	1,594,615	6,459,275	15,393,757	22,002,010
23,520	14,313	16,000	1,133,127	1,759,602	1,974,944
-	-	-	-	11,422,130	12,001,586
				591,966	1,160,879
3,911,985	3,377,161	2,195,620	7,696,113	97,050,782	92,586,030

## **DETAILED OPERATING INCOME AND EXPENDITURE ACCOUNT**

FOR THE YEAR ENDED 31 MARCH 2019

	Lok Fu	Lai Yiu	FSB
DUNING GOOTS	HK\$	HK\$	HK\$
RUNNING COSTS			
Audit fee	-	- 00.405	400.740
Advertising	10,341	20,165	126,748
Bank charges	5,228	5,280	13,898
Camp fee	-	21,931	-
Cleaning	59,218	90,065	302,823
Depreciation	474,827	1,420,156	647,709
Food	1,042,703	920,323	2,629,061
Function expenses	07.636	00.745	122 420
- Subsidised by Holping Hand Activities	97,626 41,918	90,745	123,439
- Subsidised by Helping Hand - Activities Fixed assets written off	825	48,654 1,300	123,758 1,743
Gas	163,934	132,698	378,318
General expenses	17,583	143,411	74,974
Government charge	17,303	143,411	74,974
Insurance	189,623	150,543	453,480
Life insurance	11,240	10,227	20,262
Lucky money	5,680	5,920	16,800
Medical expenses	240,405	268,168	766,220
Newspaper & magazine	6,337	8,582	21,768
O.T. & P.T. unit expenditure	121,279	121,279	261,963
Postage	903	1,241	2,365
Printing & stationery	20,792	27,332	54,942
Provident fund	1,022,433	865,033	2,142,201
Provision/(reversal of provision) for long service payment	219,190	205,195	24,744
Provision/(reversal of provision) for untaken annual leave	62,523	32,952	20,623
Recognition of prepaid land lease payment	-	-	,
Rent & rates	1,031,918	941,180	402,800
Repair & maintenance	179,391	199,240	1,107,699
Salaries	15,363,594	12,856,774	36,626,266
Souvenir	12,350	12,305	24,015
Staff welfare	13,187	10,815	31,746
Sundry expenses	-	-	-
Telephone and cable	30,253	49,675	75,296
Training	13,808	25,890	13,200
Transportation expenses	124,053	110,522	150,149
Uniforms	9,637	18,348	25,116
Utensil	7,368	11,246	13,676
Water and electricity	382,038	354,135	1,447,667
	20,982,205	19,181,330	48,125,469
OPERATING DEFICIT	(3,560,517)	(2,345,569)	(2,513,015)
	(0,000,017)	(2,010,000)	(=,010,010)
NET GAIN/(DEFICIT)	(2,872,921)	5,737,131	(1,082,115)

#### APPENDIX I (FOR MANAGEMENT PURPOSES ONLY) (Page 2 of 2)

Chuk Yuen	Po Lam	Siu Sai Wan	Zhaoqing	2019	2018
HK\$	HK\$	HK\$	HK\$	HK\$	HK\$
•	·	·	,	•	•
_	_	_	10,509	10,509	10,696
2,300		4,217	2,527	166,298	71,479
7,350	6,042	3,748	211	41,757	28,284
7,550	0,042	5,740	211	21,931	20,204
9,660	7,473	3,717	69,524	542,480	477,181
190,926	352,500	161,704	4,068,363	7,316,185	6,131,194
12,245	27,041	4,383	920,090	5,555,846	5,189,560
12,243	27,041	4,303	920,090	3,333,640	3,109,300
165,206	139,541	129,711	92,145	838,413	844,575
74,480	54,850	41,977	-	385,637	382,693
_	-	1,684	56,610	62,162	24,072
19,380	15,393	8,167	-	717,890	754,187
33,757	57,164	23,816	274,585	625,290	300,916
-	-	20,010	(18,182)	(18,182)	134,485
32,157	33,446	24,492	55,315	939,056	823,355
2,201	451	441	-	44,822	47,942
11,520	9,840	6,080	_	55,840	54,320
20,160	37,718	16,781	236,127	1,585,579	1,528,698
5,772	5,608	6,839	250,127	54,906	51,393
155,237	155,237	155,237	_	970,232	959,084
48	746	373	-	5,676	3,605
3,827	12,729	4,865	18,369	142,856	106,907
180,393	123,316	103,024	673,356	5,109,756	4,882,275
			073,330		
(1,956)	(77,024)	(16,837)	-	353,312	207,556
12,938	3,642	3,925	407.445	136,603	(148,622)
4 004 700	4 070 000	705.050	107,445	107,445	109,358
1,384,738	1,073,996	705,258	21,894	5,561,784	5,412,401
109,321	98,432	57,259	337,052	2,088,394	2,092,576
2,137,959	1,874,457	1,691,254	4,707,238	75,257,542	69,321,160
1,590	2,225	2,995	-	55,480	45,850
2,685	2,882	1,994	4,000	67,309	53,321
-			318,766	318,766	370,515
84,459	92,563	68,722	72,452	473,420	413,086
48,927	11,486	50,222	13,778	177,311	59,760
6,476	6,002	6,761	232,302	636,265	567,073
-	1,237	1,390	-	55,728	33,343
-	30	-	-	32,320	30,959
77,956	48,446	38,673	672,569	3,021,484	3,383,104
4,791,712	4,177,469	3,312,872	12,947,045	113,518,102	104,758,341
(879,727)	(800,308)	(1,117,252)	(5,250,932)	(16,467,320)	(12,172,311)
(444,852)	(504,849)	(1,036,522)	(5,215,932)	(5,420,060)	(10,074,227)

APPENDIX II (FOR MANAGEMENT PURPOSES ONLY)

## **DETAILED ADMINISTRATIVE INCOME AND EXPENDITURE**

FOR THE YEAR ENDED 31 MARCH 2019

	<u>Note</u>	<u>2019</u> HK\$	<u>2018</u> HK\$
INCOME Community Chest allocation Early column (local/gain on financial access at fair yellus through	21(a)	449,000	449,000
Fair value (loss)/gain on financial assets at fair value through profit or loss General donations Interest income Lump sum grant Membership fee and sponsoring membership Sundry income SWD - Others	21(b)	(748,203) 996,856 465,430 6,462,346 22,440 16,370 228,530	3,920,975 857,633 323,950 6,167,162 13,400 30,191 174,284
Total administrative income		7,892,769	11,936,595
EXPENDITURE			
Advertising Audit fee Bank charges Cleaning Depreciation Exchange loss/(gain) Gas General expenses Impairment loss of other receivable Insurance Life insurance Medical expenses Membership fee Motor vehicle expenses Postage Printing and stationery Provident fund (Reversal of provision)/provision for long services payment (Reversal of provision)/provision for over-charged rent and meal income Publication Rent and rates Repairs and maintenance Salaries Souvenir Staff welfare Telephone and cable Training Transportation expenses Water and electricity		15,487 279,510 21,933 5,048 3,613,820 12,302 1,920 59,273  89,088 6,642 680 - 4,379 6,790 30,526 468,700 (131,133) (29,620) (221,270) 30,400 5,000 41,558 5,626,014 9,488 7,234 79,916 216,077 6,477 50,776 (10,307,015)	4,442 469,500 20,394 7,201 3,636,776 (164) 1,420 58,421 5,382,778 73,005 8,264 5,900 (432) 5,315 23,538 498,477 5,870 54,446 733,600 25,000 10,340 17,205 5,096,416 12,335 13,903 79,931 87,174 19,569 49,787 (16,400,411)
NET ADMINISTRATIVE DEFICIT		(2,414,246)	(4,463,816)

APPENDIX III (FOR MANAGEMENT PURPOSES ONLY)

#### **COOKIE CAMPAIGN - INCOME AND EXPENDITURE**

FOR THE YEAR ENDED 31 MARCH 2019

	<u>2019</u>	<u>2018</u>
	HK\$	HK\$
INCOME (Note 1)	4,752,615	4,235,372
EXPENDITURE	(1,111,004)	(1,155,952)
SURPLUS FROM "COOKIE CAMPAIGN" (Note 2)	3,641,611	3,079,420

Note: 1) Included in the income of the Cookie Campaign for the year ended 31 March 2019, there is HK\$2,082,591 (2018: HK\$1,118,207) being donations and sponsorship income.

2) The net proceeds from the Cookie Campaign approved in the "Public Subscription Permits Nos. 5 2019/025/1 and 2019/025/2" during the period from 16 February 2019 to 10 March 2019 is HK\$987,941 (during the period from 25 February 2018 to 25 March 2018: HK\$1,409,606 in the "Public Subscription Permits Nos. 2018/042/1 and 2018/042/2"). The usage of funds is to support the running costs of Helping Hand's elderly homes and services.

APPENDIX IV (FOR MANAGEMENT PURPOSES ONLY)

#### OTHER FUND RAISING EVENTS - INCOME AND EXPENDITURE

FOR THE YEAR ENDED 31 MARCH 2019

	<u>2019</u>	<u>2018</u>
	HK\$	HK\$
INCOME (Note)	728,470	1,159,539
EXPENDITURE	(567,109)	(789,639)
SURPLUS FROM OTHER FUND RAISING EVENTS	161,361	369,900

Note: Included in the income of other fund raising events for the year ended 31 March 2019, there is HK\$428,021 (2018: HK\$837,937) being donations and sponsorship income.

愛心曲奇助老人



伸手助人顯關懷

香港公益金 THE COMMUNITY CHEST 會員機構 MEMBER 會員機構 AGENCY





## 義 工 申 請 表

## **Volunteer Application Form**

Na 通 Cor	個人義工   日本	n:	英文 中文 English Chinese 社會服務 學校 宗教 其他 Social Service School Religious Others  中文 Chinese 電郵 Email: 最方便的聯絡時間
Co	ntact Tel No :		Best Contact Time :
(此	關只適用於個人義工 Applicable to individual volunteers	)	
年記	詅 Age : □ 20 或以下 (20 or below)		21至39 (21 to 39)
教育	別 Sex : □ 男 M □ 女 F 写程度 小學 中學 ucation : □ Primary □ Seconda	ıry	職業 Occupation : 大專/大學或以上 Post-secondary / University or above
義 Ser Exp Inte 介紹	nguage  「經驗 □長者 Elderly rvice □其他 Others: □空rience:□沒有 Nil  □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ 回表 Nil □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	S	服務年期  Duration of Service Experience :  事長 Special Skills :  コ平日 Weekdays ロ週末 Weekends コ上午 AM ロ下午 PM
有卵口	興趣的義務工作 Areas of Interest : 探訪老人 Visit Elderly		D其他 Others:
	領導興趣班 Lead Interest Groups		協助推行院內活動 Assist in Home Activities
	文職工作 (如打字或整理文件) Clerical Work (e.g. typing, filing)		協助曲奇義賣運動及其他義賣活動 Assist in Cookie Campaign & Other Charity Sale Events
	其他(如攝影、設計或翻譯 [請列明]) Others (e.g. photog	raphy	y, design, translation [please specify]):
為不	本會做義務工作的原因 Reasons for performing volun	teer :	service for Helping Hand :
本寄籍	地址與閣下保持聯繫及進行與本會長者服務有關的直接促銷(	意指	刊物鳴謝外,並擬使用閣下的姓名、所屬機構、電話、傳真、電郵及郵 籌款募捐、義工招募、服務宣傳、活動邀請、發放刊物、優惠推廣、會 <個人資料(私隱)條例>下,除非經閣下同意,否則本會不得如此使
_	閣下表示同意,請在下面簽署。如閣下不同意,請在以下空格 本人反對伸手助人協會使用本人的個人資料於協會擬作出的直		
to ma dis pa	use your name, organisation, phone numbers, fax numbers arketing related to our elderly services (implying donation spatching publicity, special offer, membership update and or rties. Under the Personal Data (Privacy) Ordinance, we cann	s, ema solic course ot so	
_	ease sign below to indicate your agreement. If you are not ag I object to the proposed use of my personal data by Helping I		
	Today to the proposed use of my personal data by fielding i	ialiu	are or maintaing and promotion.
簽署	Signature :		日期 Date :





網址 Website: www.helpinghand.org.hk

電郵 Email: admin@helpinghand.org.hk

## 會員申請表格 Membership Application Form

我樂意成為「伸手助人協會」會員。I would like to be a Helping Hand Member.

所選擇會籍及會費 Preferred Membership and fee	
□ 個人會籍 Individual Membership □	公司一年會籍 One-year Corporate Membership
□ 一年會員 Full Membership 港幣一百二十元正 HK\$120 / year 十年會員 10-year Membership 港幣一千元正 HK\$1,000 / 10 years 贊助會員 Sponsoring Membership 每月港幣一百二十元正 HK\$120 / month	<ul> <li>純銀會員 Silver Membership 港幣五千元正 HK\$5,000 / year</li> <li>黃金會員 Gold Membership 港幣二萬元正 HK\$20,000 / year</li> <li>請瀏覽本會網頁或致電本會查詢有關的專享編利。</li> </ul>
及/或 and / or	For details about the benefits, please visit our
□ 捐款 Donation HK\$	website or call us.
付款/捐款方法 Payment / Donation Method	
□ 茲付上支票(抬頭請寫「伸手助人協會」)乙張。Enclosed	d is a cheque payable to "Helping Hand".
account of "Helping Hand" at Hang Seng Bank : 024-262-	024-262-346083-001)   Enclosed is a bank pay-in slip (bank -346083-001)
□ 信用卡 Credit Card □ 單次 One-off □ 毎月 Monthly: HK\$ 由 From_	/至To/
□ 美國運通 AMEX □ VISA □ 信用卡號碼 Card No.:	萬事達卡 MasterCard For Office Use
發卡銀行 Card Issuing Bank :	AUTH CODE DATE
左軸の脚系 (日 (左) Finite Peter (man (n))	
付款金額 Amount :	
持卡人姓名 Cardholder's Name :	
持卡人簽名 Authorized Signature :	
日期 Date :	
□ 銀行戶□每月自動轉賬 (表格將另函寄上) Monthly Direct	Debit (We will send you the Direct Debit Form)
姓名 / 公司 : 英文 Name / Company : <u>English</u>	中文 Chinese
公司聯絡人 Contact Person :	
地址 Address :	
電話 Tel : 傳真 Fax :	電郵 Email :
* 認識本會的渠道: 本會網站 / 單張 / 廣告 * How do you know Out Whether / Leaflet / Advantagement	/ 本會會員轉介 會員姓名:
HELPING HAND : Our Website / Leaflet / Advertisement	Name:
(* 請圈上合選一欄 Please circle the appropriate field)	ARTHUR TERMINET
<ol> <li>申請成為會員須經由本會執行委員會批准。         Application for Membership is subject to approval of our Executive Commit     </li> <li>會員須遵守本會之權責,有關資料將公司</li> </ol>	
Central Office.	y of which will be sent to all new members and is available on request at our
使用個人資料 Use of Personal Data 大命於歷末期下提供的個人資料作為與公体、文件通過、關係的推移可持續	In addition to storing your personal data provided for internal records,
謝外,並稱使田閣下的姓名、所屬機構、雲跃、儘直、雲朝及顧客地址與關	acknowledgements, issuing receipts and correspondence, we intend to use your name, organisation, phone numbers, fax numbers, email and postal addresses to keep you in
夢、服務宣傳、活動邀請、發放刊物、優惠推廣、會籍通訊及課程介紹),但 絕不會轉交此等資料予其他機構或人士。在<個人資料(私願)條例>下, 除非經關下同意,否則本會不得如此使用關下的個人資料。	contacts and perform direct marketing related to our elderly services (implying donation solicitation, volunteer recruitment, service promotion, activity invitation, dispatching publicity, special offer, membership update and course introduction) but will not transfer these data to any other external parties. Under the Personal Data (Privacy) Ordinance,
如閣下表示同意・請在下面簽署・如閣下不同意・請在以下空格加上「✓」	we cannot so use your personal data without your consent.  Please sign below to indicate your agreement. If you are not agreeable, please tick the
□ ★   □ ■	following box before signing.  I object to the proposed use of my personal data by Helping Hand in direct marketing and promotion.
如關下不欲本會使用關下資料的任何部分,可致電 2522 4494 通知本會。	If you do not wish us to use any part of your data, please call us at 2522 4494.
簽署 Signature:	日期 Date :
請填妥此表格後,寄回、傳真或電郵至本會。Please complete	

十六

電話 Tel: 2522 4494

香港波老道十二號一樓 1st Floor, 12 Borrett Road, Hong Kong

傳真 Fax: 2840 1278



## 讓長者笑容再現! Help Us Keep Our Elderly Smiling!

我們需要您的慷慨捐款,以支持本會的安老服務。

We need your generous donation to support our elderly services.

香港波老道十二號一樓 1st Floor, 12 Borrett Road, Hong Kong

傳真 Fax: 2840 1278

電話 Tel: 2522 4494

捐款	方法 Donation Method						
	信用卡 Credit Card  □ 單次捐款 One-off Dona  □ 每月捐款 Monthly Dona  □ 美國運通 AMEX 信用卡號碼 Card No: 發卡銀行 Card issuing 有效日期至 (月/年) Ex 捐款金額 Donation amo 持卡人姓名 Cardholder  持卡人簽名 Authorised	ation : HK\$ [  VISA  VISA  bank  bank  kpiry date (mm/yy)  bunt  's name	:	/ 至 To   萬事達卡 Master 	Card		
	日期 Date 銀行戶口每月自動轉賬 (表析 Monthly Direct Debit (We wi	8將另函寄上)	:				
捐款	者資料 Donor's Informat	tion					
姓名	/ 公司	: 英文		中文			
	e / Company	: English			se		
471 1142	人 Contact Person	:	捐款	次金額 Donation Am	ount :		
	Address Tel :			雪郵 Email :			
		19具 FdX		_ 电到 [[[]]]			
	悲幣一百元或以上可獲免稅。 tion of HK\$100 or above is tax-de	eductible.			For Offic	e Use	
請填妥	E此表格後,寄回或傳真至本會。 e complete this donation form an		fax.		AUTH CODE	DATE	
	固人資料 Use of Personal D						
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siusaiwan@helpinghand.org.hk

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**樟木頭綜合服務園總監** 

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**2144 9906** 

hhfsb@helpinghand.org.hk

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**2640 7990** 

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#### 樟木頭老人度假中心: 日間護理中心

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**2633 7730** 

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## 香港賽馬會伸手助人肇慶護老頤養院

中國廣東省肇慶市高要白土鎮福壽坪

顧問

**(0758) 816 2223 (0758) 816 2778** 

伍尚偉先生

zqhh@helpinghand.org.hk

#### 總辦事處

香港波老道十二號一樓

行政總裁

**2522 4494, 2526 3233** 

黄炳財先生

**2840 1278** 

(由二零一九年四月一日)

admin@helpinghand.org.hkhttp://www.helpinghand.org.hk

總幹事

陸寶珠女士

(至二零一九年三月三十一日)

營運總裁

朱可您女士

(由二零一九年八月一日)

#### 服務單位

護老院院院

伸手助人協會滙豐銀行基金樂富護老院

謝雪紅女士(由二零一九年四月一日)

九龍樂富邨樂民樓地下

**2336 0716** 

黎正卉女士

2304 6472

lokfu@helpinghand.org.hk

(至二零一九年三月三十一日)

伸手助人協會麗瑤白普理護老院

蔡國安先生

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老人之家 主管

伸手助人協會竹園北邨賽馬會老人之家

李炳球先生

九龍黃大仙竹園北邨松園樓二至三樓

**2325 5738** 

2329 3681

chukyuen@helpinghand.org.hk

九龍將軍澳寶林邨寶智樓二至三樓

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## 香港賽馬會伸手助人肇慶護老頤養院董事局報告

二零一八年四月一日至二零一九年三月三十一日



粤港澳大灣區(下稱大灣區)發展計劃備受矚目,並為計劃中所包括的多個城市之企業、機構和政府帶來無限機遇及不少挑戰。作為香港一個服務長者的非牟利機構,我們也不例外。

早於去年,肇慶市政府調研組已派員到訪本院;雙方就大灣區發展計劃交流意見,一起探討肇慶政府可如何藉此機會進一步發展本市及跨城市的養老服務。去年,不少電視及報刊也曾陸續報導過有關議題,傳媒單位包括Now TV、鳳凰衛視、有線電視、電視廣播及明報等等,都曾派員採訪我們及院內的香港院友;各方都對此項計劃所帶來的機遇,表達相當的期望。我們亦就現時安老機構所面對的挑戰,收集各方的想法和意見,倘若能獲得廣東省及香港特別行政區政府提供更進一步支援,相信定能緩解不少有意於大灣區養老人士所面對的疑難。香港特別行政區政府駐傳經濟貿易辦事處官員於今年三月到訪本院,了解香港非牟利機構在肇慶營運

安老院舍的情況。他們此行亦為我們帶來高鐵將於七月開始提供直通服務往來香港和肇慶的好消息;此便捷利民建設,使兩地的交通時間縮減至少於兩小時,讓香港的院友家屬前往肇慶探望長者親友倍添方便。

除了往來兩地的交通問題,就營運安老院舍所面對的其他挑戰,我們亦曾於今年三月出席民建聯舉辦之圓桌會議時,作出反映;其中倡議的項目包括改善跨境福利系統、增加支援予廣東安老機構以發展及擴充其服務、盡快向廣東安老機構推廣資訊科技以便及早應用於服務上,同時改善及提升大灣區內的長者護理及醫療水平。去年中央政府大力推行「醫養結合」這個理念;而我們亦一如往年年報的報告中提到,我們一直致力參與,以進一步改善院舍之護老照顧服務質素為目標。

事實上,除了上述有關內地安老服務發展所遇到的困難和挑戰之外,業界人手短缺也是一個極為嚴峻的問題。今年年初,我們的行政總裁黃炳財先生於香港的一次安老服務會議上,也曾向肇慶政府及社會福利署的高層官員反映有關問題。雖然我們以聘用廣東當地的員工為主,然而,就如現時香港的其他安老機構一樣,都須面對人手不足的問題、很難聘請足夠的個人護理員來照顧院友;更重要的是,能聘任有志投身養老服務的社工師、已受培訓的活動指導員、護士或醫生,更加困難。若要探究箇中原因,其實不只是當地人手供應不足,還有就是內地對養老服務員工的社會地位缺乏認可;導致很多有意在內地開辦安老院舍的機構卻步。

我們一直積極跟進以上所述之人手問題,並不時為受聘於各部門的內地員工提供培訓,包括社福部人員、活動指導員、護士和復康理療人員,以及管理人員。今年六月,我們繼續與廣東省民政廳合辦「廣東省養老服務院舍的高級管理人員培訓班(第八期)」。課程於樟木頭老人度假中心順利舉行,是次合共有四十名管理人員參加,他們分別來自廣東省不同的安老機構、服務中心、院舍及政府部門。

去年五月,江西省民政廳的福利官員親臨本會樟木頭老人度假中心、畢尚華神父護老院及竹園北邨老人之家參觀;而今年,江西省政府副秘書長也帶同一班來自不同部門的官員探訪我們,一方面認識更多本港的安老服務,同時大家也可藉此機會互相交流兩地經驗,令人鼓舞。雖然,我們十分榮幸被邀請再合辦跟廣東省民政廳一樣的培訓課程予江西省的養老服務院舍高級管理人員及福利官員參加;但礙於我們目前的人手限制,遺憾暫時未能接受他們的邀請。

為應付大灣區發展所帶來的種種機遇和挑戰,除致力加強院舍設備,例如於過去兩年興建了新訪客樓、添設電梯、增建綜合活動禮堂及一間專為訪客、院友及其親屬而設的餐廳,我們亦將繼續與香港特區政府及肇慶政府緊密溝通,一起商討如何為內地養老服務增加額外支援,及改善相關政策以促進養老服務的發展。另一方面,我們將繼續積極為員工提供不同的培訓課程;同時,為提升培訓水平及增加人手供應,我們也會為前線護理人員物色更多與內地相關機構,如廣東省老年學會及護理教育中心以探討合辦培訓的機會。

報告至此,我要再次擊誠感謝所有善長好友對本院的慷慨支持!有賴你們熱心的幫助,我們方能繼續提升院舍的服務,讓長者樂享晚年。

衷心多謝董事局各成員的悉心指導和貢獻,還有本院各員工全情投入盡心工作,以及來自香港本會不同院舍的 支援小組同工不斷的付出及卓越的表現。

此外,我要深深感謝戴樂群醫生JP,他於過去十八多年來一直不遺餘力地支持董事局的工作;由於戴醫生個人事務日益繁重,故於去年九月向董事局請辭。他過去不時撥出寶貴的時間親自前往本院探望院友,對此我尤為感激。同時,我亦要熱烈歡迎周一嶽醫生GBS, SBS, MBE, JP加入我們的董事局;憑藉他於醫療界和福利界以及內地豐富的工作經驗,我深信他定能為院舍提供各方面的專業指引和意見。

我們會繼續盡心照顧我們的院友,為長者做到最好。

董事局主席:丘建文先生

慕立達香港有限公司、港鐵公司、然健環球香港有限公司、蠔站集團有限公司、太平洋會、富豪九龍酒店、基督教復興教會、中環海濱扶輪社、何文田山扶輪社、港島太平洋酒店、Sadhu Vaswani Centre Ltd、Sarjan Charity Foundation、壽桃牌、省善真堂社會服務有限公司、帝盛酒店集團、香港遠東絲麗酒店、荃灣絲麗酒店、信和集團旗下酒店、善寧會、好聲服務有限公司、聖博德堂、香港仙妮蕾德股份有限公司、電視廣播有限公司、香港美國女童軍、和民(中國)有限公司、Wells Fargo Bank NA、曠野帳棚、御華陽慈善社及其他機構、團體和人士探訪本會院舍或為院友舉行活動。如你希望加入探訪行列,歡迎隨時與我們聯絡!

#### 商界展關懷/同心展關懷

本年度,經本會提名而成功獲香港社會服務聯會頒發「商界展關懷」標誌的機構共有五十七間,我們謹再一次 致以恭賀及感謝。

這些值得獲得嘉許的機構包括永旺(香港)百貨有限公司、香港美國婦女會、雅仕維廣告媒體有限公司、東亞銀行有限公司、紐約梅隆銀行公司、科慧學習中心、震歐線衫廠有限公司、城巴有限公司、嘉栢環球有限公司、渠務處、福慧國際慈善基金、廣萊有限公司、海通國際慈善基金有限公司、海通國際證券集團有限公司、香港電燈有限公司、合和中心管理有限公司、香港上海滙豐銀行有限公司、合和物業管理有限公司、合和物業代理有限公司、合和中心管理有限公司、合和物業及設施管理有限公司、合和物業管理有限公司、合和物業代理有限公司、希慎興業有限公司、捷成洋行有限公司、金杜律師事務所、九龍巴士(一九三三)有限公司、香港蘭桂坊地產有限公司、領展資產管理有限公司、香港中區獅子會、時代醫療集團、新城廣播有限公司、萬碧發展有限公司、銘德律師事務所、摩根士丹利、慕立達香港有限公司、港鐵公司、新世界第一巴士服務有限公司、萬碧發展有限公司、銘德律師事務所、摩根士丹利、慕立達香港有限公司、港鐵公司、新世界第一巴士服務有限公司、然健環球香港有限公司、新創建集團有限公司、蠔站集團有限公司、富豪九龍酒店、思華創意有限公司、架安娜餅屋有限公司、省善真堂社會服務有限公司、香港遠東絲麗酒店、香港海景絲麗酒店、香港西九龍絲麗酒店、華偉音樂藝術中心、新鴻基地產發展有限公司、新順福食品有限公司、太古地產有限公司、電視廣播有限公司、並豐集團、香港威富有限公司、和民(中國)有限公司及和富塑膠有限公司。

#### 結語

我們皆屬伸手助人協會廣闊的支持者網絡裡之其中一員。每一天,這個網絡的連繫都在無間斷地延展,見到公眾及商界對本會投入極大且不斷的支持,我們實在深受感動。

對於有份參與伸手助人協會的承傳,我們感覺無比自豪,本人謹代表項目發展委員會向所有善長、支持者、合作伙伴、義工及職員致謝,感激他們一同攜手竭力,為我們的長者帶來愛心、支持與尊嚴。

展望來年,本會正積極籌備不少令人期待的計劃,包括於院舍應用嶄新科技及推出本會的全新網站。一如既往,倘若大家想向我們分享任何意見,或欲以任何方式支持本會,歡迎隨時聯絡我們。

項目發展委員會主席:謝思嘉博士

- 中信里昂捐款

作為本會的長期支持企業,中信里昂證券有限公司於二零一八年十月再次捐款予本會

- PCPD Services Ltd

- 省善真堂計會服務 有限公司

- 萬瑞庭慈善基金

- 海通國際贊助

- Michell Lie Studio捐款

- 彭博捐款

裝設多套護老院所需的天花吊機。

PCPD Services Ltd於二零一八年慷慨贊助護老院每日加增湯水及水果。

本年度省善真堂再次贊助本會多項計劃,包括分藥服務、「膳心午餐」速遞大使、 「生命耆望小冊子」及全港長者硬地滾球大賽,貢獻良多,本會深表謝意。

今年,基金繼續慷慨資助本會護老院及日間護理中心購置不同的器材。

在海通國際證券集團有限公司再次 熱心贊助下,本會得以延展另一年 度的「愛老・愛腦」計劃。

本會有幸得到Ms Michell Lie支持, 透過其工作室義賣工藝品定期捐助 本會。如你也想購買支持,快快瀏 覽www.michelllie.com!



海捅國際繼續大力支持本會的「愛老・愛腦」計劃

我們多謝彭博有限合 夥企業於二零一八年 六月贊助「多彩生活 在院舍」計劃,另外 亦於同年六月至十一 月透過其轉介及義工 服務獎勵計劃作出多 次捐款。



本會欣獲彭博繼續結合捐款與人力支持本會活動。

- 黃梓欽先生個人捐款

本會感謝黃先生作出捐助,以支持老人之家的「伸手按一次次靈」平安鐘服務。

- 人工智能機械寵物海豹

院友們有新寵了!承蒙本會委員夏安麗夫人 及謝思嘉博士,我們得以為護老院引入兩隻 人工智能機械寵物。此等智能海豹經特別設 計,以突破語言方式與長者溝通互動,故此 極受長者歡迎,我們也將為牠們命名呢!

- Mrs Winnie Wong Chan 個人贊助

- 擇善坊持續捐款

本會非常感激陳太繼續以私人名義資助三間 老人之家另一年度的「愛老行動」計劃。

自二零一二年起,擇善坊有限公司便一直透 過推出網上慈善禮物卡籌款,在此感激他們 不斷積極為本會及其他多個慈善團體籌款。



本會的人工智能寵物海豹能與長者雙向互動,突破語言溝 通, 逗得長者愛不釋手。

- 紐約梅隆銀行社區 伙伴合作

紐約梅隆銀行公司繼續結合捐款與人力支持本會活動。捐款來自職員也來自公司,本 會謹此向其社區伙伴合作計劃衷心致謝。

#### 其他主要捐獻企業/機構/基金/人士

我們感恩很多人願意不遺餘力地捐助本會,在此謹鳴謝香港美國婦女會、Mr and Mrs Max Burger、 徐淦先生 CBE, JP及潘毓凱女士、Prof Yip-wah Chung, BBS、東信創意有限公司、Express Galaxy Ltd、 Mr James Arthur Filmer-Wilson、何志安先生、金杜律師事務所、樹熊證券有限公司、林美珍女士、林棣權先生、 利子厚先生 JP、梁湛流先生、凌釗城先生、麥錦燦先生、Ms Julie Yuk-shun Ng、黄志祥先生、 Pacific Century Regional Developments Ltd、「學校起動」計劃、聖德肋撒堂、維拉律敦治荻茜慈善基金及 Mr Ephraim Zion o

我們尤其感謝香港公益金一直以來對本會工作予以大力援助。

#### 外界探訪/義工活動

本會歡迎各界探訪轄下院舍長者。今年,我們多謝雅仕維傳媒集團有限公司、美國銀行、東亞銀行有限公司、 紐約梅隆銀行公司、香港小童群益會、彭博有限合夥企業、佛教青年協會、紀利華木球會、城市花園酒店、 香港海關、創邦集團(香港)有限公司、樂餉社、黃金海岸鄉村俱樂部遊艇會、金鋒企業集團有限公司、 福慧國際慈善基金、海通國際證券集團有限公司、安徒生會、和興白花油藥廠有限公司、學園傳道會、 香港黃金海岸酒店、香港印度婦女會、香港上海滙豐銀行有限公司、中國工商銀行(亞洲)、捷成洋行有限公司、 江蘇旅港同鄉會聯合會有限公司、金杜律師事務所、篤志傳道會利安福音堂、香港中區獅子會、 美國萬通保險亞洲有限公司、時代醫療集團、萬碧發展有限公司、美銘德律師事務所、摩根士丹利、



#### 校際曲奇義曹比賽

今年共有廿七間學校支持及報名參賽,籌得善款沂港幣十八萬元。是項 活動示範了年青一代如何伸手幫助長者,我們極其感激每一位參與當中,予 以不斷大力支持的教職員、學生及家長。

今年喇沙書院勇不可擋,重奪比賽冠軍!我們亦恭賀以下得獎學校:

冠軍 :喇沙書院

亞軍 :和富慈善基金李宗德小學 : 聖公會林護紀念中學 季雷 殿軍 : 沙田圍胡素貞博士紀念學校

第五名 : 嶺南幼稚園幼兒園(小西灣)



本會恭賀喇沙書院重奪校際曲奇義賣比賽的冠軍榮銜!

冠軍獎項已於希慎廣場的曲奇開售禮活動上公開頒發,其後我們亦再逐一親到各得獎學校進行頒獎,讓學生們 一同分享殊榮。我們多謝和富社會企業再次擔當協辦機構,並聯同科慧學習中心向比賽贊助獎品。

#### 慈善曲奇轉贈行動

於二零零八年,我們首次推行「慈善曲奇轉贈行動」,讓善長可把曲奇捐回本會,再由我們轉贈至其他慈善團 體, 今所有單位皆可得益!

今年,我們單單透過此項行動已籌得共渝港幣七十萬元善款,成功突破過往紀錄。如此讓人驚喜的成績,證明 了一個舉動足可惠及多方。

至於受惠群組,除本會長者院友外,還包括唐氏綜合症患者、智障學童、貧困家庭、無依孩童、家庭暴力受害 者、獨居及社區長者、殘障人士、長期病患者、露宿者及食物銀行使用者等等。

我們熱切宣布本會的新網站即將誕生,而於來年的曲奇義賣運動,我們希望可以加入更多創意及轉贈予有需要 群體物品的選擇。

#### 廣告及宣傳

本會感激長期支持者巨星張學友先生繼續擔當整項曲奇義賣運 動的宣傳大使。由William Chan Design (HK) Ltd操刀設計的海報系 列讓人留下深刻印象,成功引起大眾對義賣運動的關注。

另外,我們亦要多謝East Eighteen及Henry Wong Studio義務擔 當宣傳硬照拍攝工作,以及Digital Tsunami義務協助錄影。

感謝不同的廣告媒體提供宣傳位置,讓此引人注目的海報展示人前。

鼎力贊助廣告位置的廣告媒體及代理計有港鐵公司、 德高貝登有限公司、JCDecaux Cityscape、雅仕維廣告媒體有限公司、天星小輪有限公司、POAD、點販、 城巴有限公司、新世界第一巴士服務有限公司、姊妹專業美容、凌速姊妹(集團)有限公司、Mid-levels Magazine、 Healthy Living Guide、Hong Kong Living、樂怡服務有限公司及樂怡生活,本會謹此鳴謝。

#### 答謝午宴

建立人與人之間的情誼乃伸手助人協會理念之根基,故此每年義賣完結後,我們也會舉行答謝宴,以讓大家聚 首慶祝。今年我們為三間老人之家舉行聯合答謝午宴,並獲慕立達香港有限公司捐款支持。

#### 其他籌募/捐款/企業伙伴合作項目

- 建滔投資有限公司贊助 建滔投資有限公司乃本會新近的支持企 業,我們萬分感謝張國榮先生於今年作出

非常慷慨的捐款,以支持本會服務及多項

計劃。

於二零一八年四月,我們收到 - Overlook Investments Ltd

Overlook Investments Ltd的捐款,大力資 助我們進行多項計劃,包括「膳心午餐」 速遞大使、購置多感觀互動投影遊戲機及 安裝無線網絡。我們深盼他們於日後能繼

續長期支持本會長者。



今年,本會的「膳心午餐」服務計劃由省善真堂及Overlook Investments相繼贊助支持。

- 梁植偉慈善基金

對於梁植偉慈善基金於二零一八年六月資助一系列提高院友生活質素的項目,本會不 勝銘感。

## 項目發展委員會報告

二零一八年四月一日至二零一九年三月三十一日



作為伸手助人協會的支持者,你們正承傳著一份早在四十年前創建、令人引以為傲的精神! 我們承蒙不少長期支持者一直予以鼓勵,例如本會澤安護老院設計師龍炳頤教授 SBS, JP蒞臨出 席我們於十一月舉行的四十周年慶祝派對;一位早於建會時已認識我們的女士在五月呼籲朋友將 生日賀禮捐獻本會。一九八四年,里奧蘭度先生向本會提議舉行利是曲奇義賣運動,而至最近, 我們收到其女兒來信,鼓勵我們繼續為一眾長者努力。感恩很多人正用不同的方式協助我們呢!

二零一九年標誌本會服務踏入第五個十年。回望數之不盡的人士及機構所給予的大力支持, 我們實在感激每位善長、支持者、合作伙伴及義工協助我們照顧長者。世界每天急速變化,但我 們確信大家對長者的愛與支持是不曾動搖的。

#### 保多康曲奇義賣運動2019

雖然我們正面對越來越多有關在公眾場合義賣的限制,不過本年度本會的曲奇義賣運動仍能成功籌得港幣 三百五十萬元善款。

對於一眾贊助商忠實的參與,本會深表感激。我們尤其感謝並豐生物科技有限公司的拿督黃烱強博士伉儷讓旗下品牌「保多康」第十四年擔任義賣的「首席贊助商」。除贊助照顧長者外,「保多康」團隊更不時探訪院友,以及送上保健產品。

我們很高興看到廣萊有限公司繼續鼎力擔任「尊尚贊助商」;另本會亦謹此鳴謝多個「愛心贊助商」,包括 海通國際證券集團有限公司、雞仔嘜(震歐線衫廠有限公司)、壹家壹品及怡豐控股。

今年由思華創意有限公司設計的「馬戲熊貓」色彩繽紛,異常搶眼!聖安娜餅屋有限公司再次以優惠價為義賣供應可口的曲奇,且還聯同利豐慈善基金有限公司作出慷慨的配對捐款,本會不勝銘感。

若非有賴一班捐款或買餅的人士和機構以及賣餅義工, 是次義賣絕不可順利進行!每一位都為義賣盡力付出,而我 們特別感謝一眾賣餅長者積極投入時間及精力。每年此項運 動背後亦有一群職員及委員,不辭勞苦地默默耕耘,締造義 賣的成功,我們實在萬分感激他們所貢獻的時間及努力。





今年的曲奇與一對可愛滑稽的「馬戲熊貓」。





助,亦在節目安排上給予寶貴的意見,本會謹此致謝。

男團MIRROR及一眾嘉賓參曲奇開售典禮。

#### 曲奇開售禮

你一定有聽過「披頭四狂熱」吧?今年,我們於二月十六日假希慎廣場舉行的開售禮就有「MIRROR狂熱」。這隊由十二位男生組成的男團簡直風靡全港!不計其數的狂熱(但卻難以置信地秩序井然!)歌迷到場支持其偶像們及本會長者。在此本會特意鳴謝希慎興業有限公司繼續借出如此理想及熱鬧的場地,並安排熱心殷勤的職員團隊協助。

我們非常多謝媒體拍檔新城廣播有限公司一直以來的協助,於其轄下電台頻道為活動宣傳,同時亦要感謝極受愛戴和專業出色的林柏希先生再次充當大會司儀。

典禮的重點環節包括MIRROR即場親為長者寫揮春,以及進行「保多康」的贊助支票移交儀式,以公開表揚其偌大貢獻。



我們由衷感激「保多康」本會的慷慨及長期支持。

### 公開義賣

曲奇銷量主要來自公開銷售。本會尤其感激港鐵公司,聯同其他商場及屋邨,包括永旺百貨九龍城店及荃灣店、淘大商場、中環廣場、竹園南邨、太古城中心、荃新天地、「點販」自動售賣機、置富第一城、何文田廣場、香港紗廠工業大廈、合和中心、KCP九龍城廣場、麗港城商場、麗瑤邨、利舞臺廣場、悅來酒店、尚德廣場、小西灣邨、太和廣場、德福廣場、東亞銀行及黃埔天地,響應為義賣提供銷售攤位,我們感激不盡。

此外,本會亦承蒙其他不少團體熱心協助寄售曲奇,對此我們非常感恩。

另外,MEMO Plus Production繼續在媒體公關工作的範疇上提供專業的協

## 行政總裁報告

二零一八年四月一日至二零一九年三月三十一日



隨著社區環境不斷的轉變,和以及長者於不同階段對服務的需求,我們自九十年代初起,藉著每年推行一個年度主題,讓服務單位能更適切地為院友構思不同的活動和開拓新的服務項目。而在二零一七年開始,我們以更「彩色生命・圓滿人生」推行一個為期三年之的年度主題。

在這三年間,我們大力向長者推廣積極人生。透過尋找人生意義,回顧過去,讓長者可以活在當下,並更加積極地計劃未來。透過各式各樣悉心設計的活動,使長者能學習如何享受人生,愛惜自己;同時認識「預設臨終照顧計劃」,從而考慮為

自己未來的醫療照顧表達意願及預先作出決定;為了達成目標,我們鼓勵亦會盡量與院友家屬積極參與、攜手合作。我們於首兩年已完成了多項活動,包括舉辦不同主題的工作坊、於院舍張貼生命雋語鼓勵院友、分享生命教育照片和海報、開辦講座、安排探訪及籌劃「生命耆望手冊」等。來年,我們將著手為長者出版「生命耆望手冊」,並向他們介紹「預設臨終照顧計劃」。是次年度主題還有一個重點,就是向長者推廣「預設醫療指示」;在這期間,我們將與長者一起探討這個概念,並鼓勵他們預先思考治療意願,為晚期照顧事宜作出更妥善的預備。

除致力為不同單位的院友舉辦各式各樣的活動之外,我們亦積極籌劃一系列的社區外展項目,讓一眾社區長者也能直接受惠。其中最為普及的項目包括:〔一〕「愛老大使」計劃:招募「年輕長者」為「愛老大使」陪伴體弱的「高齡長者」到醫院覆診,由於大部份都需要使用輪椅,所以我們會協助交通安排;另一方面,「愛老大使」也會陪同體弱長者參與院舍的不同活動。在二零一八年,共有五十位「愛老大使」參與是項計劃,並順利為超過三百五十位有需要的長者提供服務,成效令人鼓舞。〔二〕「膳心午餐」是我們與惜食堂協辦的一項計劃,為有需要之低收入長者每星期提供五天飯餐。超過八成受惠長者表示他們參與是項計劃之後,社交網絡得以擴展,並且更注重自己的飲食健康。〔三〕第十五屆「全港長者硬地滾球大賽」於二零一八年八月假將軍澳體育館順利舉行;是次活動吸引合共八十八個長者服務單位、逾千名長者參與。

本會服務得以順利推行,有賴我們一班忠誠的員工團隊。因此,我們十分重視員工的需要,並致力提供優質的培訓機會,其中包括本地及海外課程。而於二零一八年四月,系任職不同單位及職系的員工,包括個人護理員、保健員、治療師、社工、護士、活動工作員及管理人員,一起前往台灣參加了為期四天的交流團,了解當地的安老服務。透過各類培訓,員工既能擴闊視野,又可學習新的技能和知識,社交網絡亦得以延伸,讓他們在執行日常職務時更得心應手,並為院友提供更優質的服務。今年,我們很高興能增設言語治療服務來協助院友改善吞嚥及溝通困難的問題,並已聘請兩位積極又年輕的言語治療師,讓院友得到更全面的護理照顧。

來年,我們將重新檢視組織架構及服務安排,以確保每個單位的人手比例與職務分工可更適切配 合服務需要。

我謹此多謝伸手助人協會一班盡心服務的員工團隊,還有執行委員會、附屬委員會及各工作小組 的成員為我們提供專業的指引和鼎力的支持,用心帶領我們成功達成各項目標,完成使命。

最後,我們非常感謝所有會員、贊助者、善長和義工好友,全因有你們的慷慨支持,我們才能繼續用心照顧每一位長者,讓他們能安享晚年。

行政總裁: 黄炳財先生

## 執行委員會主席報告

二零一八年四月一日至二零一九年三月三十一日



首先,讓我向大家匯報,去年曾提及過的幾項工作的執行進度。

由獎券基金撥款支持的樟木頭老人度假中心修葺工程,已經進入投標階段;我們預計基本 工程可於二零一九至二零二零年度開展。而於樟木頭綜合服務園中新興建的一所持續照顧護老院 舍,亦已獲社會福利署批出聘請技術可行性研究之認可人士/顧問聘用。

「僱員再培訓局」為改善前線服務人手短缺而推出「先聘用,後培訓」的試點計劃;的概念 原是好的,但由於業界就相關職系於計劃中所提供的薪酬並不一致,且市場上欲聘用已受訓的護 理員或清潔工之競爭相當激烈,所以對留住受訓後的學員在機構繼續工作,仍然困難。

承蒙「維拉律敦治·荻茜慈善基金」慷慨捐助,麗瑤護老院修葺及改善工程,已經得以順利完成。我們亦已向社會 福利署申請檢察安排,完成後,將會為院舍正式申請易名。

每年使用樟木頭老人度假中心數以萬計之長者營友,當中包括「"年輕長者」"及相對體弱的「"高齡長者」"; 為配合他們不同階段所需,我們計劃推行一個名為「重塑活化樟木頭老人度假中心 — 邁向新世代」的新項目。我們現 正籌劃提升中心內的一些設施和器材,並以健康、環保、樂齡科技及鼓勵參與為主題,將中心締造成一個適合長者及保 護環境的營地。

樂齡科技愈見普及;承蒙各界善長慷慨指助,我們得以為院友增設多項醫療科技系統,其中包括為體弱長者安裝天 花吊引轉移輔助機械和機械輪椅床,並引入互動投影系統作認知訓練;以及潻添置其他醫療輔助器材,例如專為認知障 礙症長者而設計的「小海豹機械寵物」和「小機械人南瓜仔」等。

資訊科技應用日漸重要,涵蓋了行政運作、日常護理及社會服務等各方面 。所以為了保障長者的個人私隱、我們 需要謹慎留意網絡安全的問題,並妥善儲存檔案和處理資料紀錄。故此,我們現正為機構重新檢視相關資訊科技系統之 安全措施。

為迎合機構的服務發展,我們將「總幹事」職銜名稱轉為「行政總裁」,「副總幹事」改為「營運總裁」;而隨著 前總幹事陸寶珠女士榮休之後,我們擢升黃炳財先生為行政總裁。他將於新的一年檢視本會的架構,並領導本會繼續為

我要熱烈歡迎執行委員會的新成員衛淑莊女士和周一嶽醫生GBS, SBS, MBE, JP;及葉永恆先生加入樟木頭綜合服 務管理委員會。同時,我亦要感謝孫永輝先生已承諾接替於去年退任的戴樂群醫生JP,擔任樟木頭綜合服務管理委員會

我謹藉此機會衷心多謝執行委員會前副主席利子厚先生JP,於過去二十二年來對本會全心全意的支持。他為本會 奉獻出寶貴的時間,熱心協助本會發展及開拓各項服務,讓貧困的長者能享有更好的生活。能得到他多年以來不遺餘力 的幫助,我們深感榮幸,感激不盡!

此外,我們還要衷心多謝一眾善長持續慷慨的捐助和熱心的支持,謹列舉部分如下:科慧學習中心、 Mrs Mrs Max Burger、Mrs Winnie Chu-chu Wong Chan、張國榮先生、震歐線衫廠有限公司、鍾業華教授BBS、 中信里昂證券有限公司、壹家壹品(香港)控股有限公司、Express Galaxy Ltd、廣萊有限公司、海通國際慈善基金有限公司、 海通國際證券集團有限公司、海港城置業有限公司、何志安先生、Hysan Leasing Co Ltd、金杜律師事務所、 建滔投資有限公司、樹熊證券有限公司、Leung Chik Wai Charitable Trust、林美珍女士、利子厚先生JP、 Ms Michell Suet-yu Lie、麥錦燦先生、吳鈺淳女士、Overlook Investments Ltd、盈科亞洲拓展有限公司、PCPD Services Ltd、 省善真堂社會服務有限公司、聖德肋撒堂、香港公益金、萬瑞庭慈善基金、並豐集團、維拉律敦治・荻茜慈善基金、 黄梓欽先生及怡豐控股。

最後,我也要多謝委員會及附屬委員會所有成員給予我們無私的幫助和專業的指導,還要多謝全體員工辛勤的工作 和盡心的奉獻。

能有你們每一位與我們並肩同行,攜手同心,讓我們的長者能活出不一樣的生命,實在是我們的福氣。 多謝!

執行委員會主席:夏安麗女士

We Care for the Elderly 愛心護老·助享耆年

#### 名譽永久會員

梁唐青儀女士 彭定康夫人 曾鮑笑薇女士 董趙洪娉女士 JP 衛奕信勳爵夫人 尤德爵士夫人

## 十年會員

夏安麗女士 BBS Mr T H Barma Mrs Jane Binstead

包致金終審法院非常任法官 GBM, JP

Mr R J F Brothers 卡達瑪嘉烈女士

陳炳煥先生 SBS, MBE, JP

陳鄺希麗女士

鄭維健博士 GBS. JP

張建東夫人 陶伊婷女士 周鉉姬女士 周一嶽醫生

GBS, SBS, MBS, JP

戴樂群醫生 JP Mr Ozer E Ebrahim 馮承光先生

為展元先生 顏福貞女士 顏福偉先生 金力克先生

Mr & Mrs A J Hardy

蓮娜女士 Mr N V Hegde 何柏貞小姐

Mr Godwin Guo-wai Hwa

葉錫安博士 JP 謝寶誠夫人

孔令成先生 GBS, JP

關寶雄先生

Mr Randolph Kwei

郭美心小姐

賴錦玉女士

Mr Eamond Wah Lai

林志華先生 林棣權先生

劉嘉時小姐 BBS

劉家倫先生 羅貴全先生

李愛平女士 MH

李宗德博士 GBS, OStJ, JP

利子厚先生 JP 李子文先生

梁卓偉教授 GBS, JP

李晞褆女士 廖志強先生 陸沛明先生

雷添良先生 SBS, JP

Mr Ching-cheng Ma

馬郭志清女士 梅大衛先生 Ms Marina Man Mr Ramesh Melwani

莫蔡倩文女士 Dr Lewis Mullins 謝思嘉博十

彭玉陵先生

Mr Chandru Parmanand Lady Violet May Ride Mrs Barbara Rogers

Mr John Ryan 謝偉鴻先生 施熙德女士

蘇包陪慶女士 SBS

孫永輝先生 馬玉清女士 曾熯文先生 謝本強醫生 錢黃碧君女士 衛淑莊女士

黃英琦女士 JP 黃正雙先生 黃梁婉冰女士

黄定康先生

黃毓麟先生

Mr Walter J Wuest

邱子昭先生 丘建文先生

Mr Anthony Sik-keung Yeung

Ms Mary Yung 容潤笙先生

#### 贊助會員

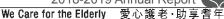
Mr John Robertson Budge SBS, MBE, JP

鄭美東女士

Ms Woon-kwan Lee Ms Michell Lie

Ms Alice Sai-lam Luk

柯婉婷女士 黃麗平小姐





2018-2019 Annual Report

## 香港賽馬會伸手助人肇慶護老頤養院董事局 〔肇慶伸手助人護老頤養院有限公司〕

主席 : 丘建文先生

成員 : 周一嶽醫生 GBS, SBS, MBS, JP

(由二零一九年四月十一日) 戴樂群醫生 JP (至二零一八年九月二十一日)

孔令成先生 GBS, JP

利子厚先生 JP (至二零一九年四月二十九日)

雷添良先生 SBS, JP

孫永輝先生

容潤笙先生 (由二零一九年四月十一日)

: 黃炳財先生 秘書





## 樟木頭綜合服務管理委員會

主席 : 孫永輝先生 (由二零一九年四月一日)

戴樂群醫生 JP (至二零一八年九月二十一日)

副主席 : 夏安麗女士 BBS

成員 : 馮承光先生

葉永恆先生(由二零一八年十一月二日)

賴錦玉女士 謝思嘉博士 謝偉鴻先生 錢黃碧君女士

衛淑莊女士 (由二零一八年五月十八日)

當然委員 : 陳麗娟女士 (由二零一九年八月一日)

集可您女士 (由二零一九年八月一日) 黄炳財先生 (由二零一九年四月一日) 陸寶珠女士 (至二零一九年三月三十一日)

秘書 : 李文偉先生

#### 醫療及衞生小組

主席 : 朱可您女士,營運總裁 (由二零一九年八月二十二日)

黄炳財先生,行政總裁 (由二零一九年四月一日至八月二十一日)

陸寶珠女士,總幹事 (至二零一九年三月三十一日)

成員 : 陳子洋先生,副護理主任 (由二零一八年八月十三日)

鄭舜雲女士, 樟木頭綜合服務園副總監(至二零一九年九月七日)

〔健康及護理〕

張慧儀女士,登記護士 程艷荷女士,註冊護士

趙廸芬女士,主任,職業治療部 (由二零一九年二月二十七日)

鍾慧儀女士,護理主任

戴樂群醫生 JP(至二零一八年九月二十一日)黎正卉女士,院長(至二零一九年三月三十一日)黎潔珍女士,副院長(由二零一八年五月十四日)林少雅女士,註冊護士(至二零一八年五月十三日)

雷逸華博士

馬玉嫻女士,主任,物理治療部

邱慧慧醫生(由二零一九年二月二十七日)吳冰瑩女士・副院長(由二零一九年五月九日)黃炳財先生・行政總裁(由二零一九年八月二十一日)

黄潔美女士<sup>,</sup>副院長 (至二零一八年十一月一日)

王美英女士,登記護士 鄔藹怡女士,註冊護士

秘書:鄭敏慧女士,註冊護士





## 二零一八至二零一九年度執行委員會、附屬委員會及小組

#### 執行委員會

主 席: 夏安麗女士 BBS

主 席: 利子厚先生 JP (至二零一九年四月二十九日) 副

名 譽 司 庫: 雷添良先生 SBS, JP

名 譽 秘 書: 陶伊婷女士 名譽法律顧問: 施熙德女士

員: 包致金終審法院非常任法官 GBM, JP

周鉉姬女士

周一嶽醫生 GBS, SBS, MBS, JP (由二零一九年三月八日)

戴樂群醫生 JP 顏福貞女士 蓮娜女士

孔令成先生 GBS, JP 李愛平女士 MH

李宗德博士 GBS, OStJ, JP 梁卓偉教授 GBS, JP

莫蔡倩文女士 謝思嘉博士 馬玉清女士

(由二零一九年六月二十七日) 衛淑莊女士

丘建文先生 容潤笙先生

當然委員 : 黃炳財先生 (由二零一九年四月一日)

> 陸寶珠女士 (至二零一九年三月三十一日)

> > (由二零一八年七月九日)

秘書 : 陳安安女士

#### 項目發展委員會

主席 : 謝思嘉博士

委員 : 夏安麗女士 BBS

> 陶伊婷女士 顏福貞女士

孔令成先生 GBS, JP 李愛平女士 MH

李宗德博士 GBS, OStJ, JP

李晞禔女士

廖志強先生 莫蔡倩文女士 施熙德女士 馬玉清女士 黄梁婉冰女士

秘書 : 劉潔瑩女士

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# 香港賽馬會伸手助人肇慶護老頤養院



## ∞信念∞

我們深信由於長者過去對社會貢獻良多, 故應受人尊重, 樂享豐盛晚年。

## ∽宗旨及使命∽

本會的宗旨乃盡量設法並迅速有效地滿足本港長者對住宿、 護理及其他方面的需求。 為了適應社會的急劇轉變及長者日新月異的期望及需求, 本會隨時準備應付新問題, 實踐新理念及試用不同的工作手法。



We Care for the Elderly 愛心護老·助享耆年

> 2018至2019年度 年報

