



**Helping
Hand**

伸手助人協會

We Care for the Elderly
愛心護老·助享耆年

Annual Report 2019-2020



香港公益金
THE COMMUNITY CHEST
會員機構 MEMBER AGENCY

§ **BELIEF** §

It is our firm belief that senior citizens should be entitled to enjoy a rich and dignified life after years of contribution to the society.

§ **OBJECTIVE AND MISSION** §

Helping Hand's objective is to meet the emerging housing, caring and other needs of our senior citizens as quickly, effectively and imaginatively as possible. In order to cope with the rapid social changes and the changing needs and aspirations of our senior citizens, we are always ready to tackle problems, try out new ideas and pioneer alternative approaches.

*The Hong Kong Jockey Club Helping Hand
Zhaoqing Home for the Elderly*



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EXECUTIVE COMMITTEE, SUBCOMMITTEES & GROUP 2019 - 2020

EXECUTIVE COMMITTEE

Chairman	: Mrs Johanna Arculli, BBS
Vice Chairman	: Mr Michael Tze-hau Lee, JP (up to 29 Apr 2019)
Hon Treasurer	: Mr Tim Lui, SBS, JP
Hon Secretary	: Mrs Veronica Tao Chevalier
Hon Legal Advisor	: Ms Edith Shih
Members	: Hon Mr Justice Kemal Bokhary, NPJ, GBM, JP Ms Nerissa Chow Dr York Chow, GBS, SBS, MBE, JP Dr David Lok-kwan Dai, JP Ms Regina Fuk-ching Gan Mrs Lena Harilela Mr Leo Lin-cheng Kung, GBS, JP Ms Christina Oi-ping Lee, MH Dr Joseph Lee, GBS, OStJ, JP Prof Gabriel Leung, GBS, JP Mrs Siemen Sin-man Tsoi Mok Dr Jessica Ogilvy-Stuart Mrs Nancy Ma Thompson Ms Helena Wai Mr Gary Kin-man Yau Mr Simon Yun-sang Yung
Ex-officio	: Mr Colman Wong
Committee Secretary	: Ms April Chan

PROJECT DEVELOPMENT SUBCOMMITTEE

Chairman	: Dr Jessica Ogilvy-Stuart
Members	: Mrs Johanna Arculli, BBS Mrs Veronica Tao Chevalier Ms Regina Fuk-ching Gan Mr Leo Lin-cheng Kung, GBS, JP Ms Christina Oi-ping Lee, MH Dr Joseph Lee, GBS, OStJ, JP Ms Christine Lie Mr Ricky Chi-keung Liu Mrs Siemen Sin-man Tsoi Mok Ms Edith Shih Mrs Nancy Ma Thompson Mrs Diana Wong
Committee Secretary	: Ms Akaine Lau

CHEUNG MUK TAU INTEGRATED SERVICES MANAGEMENT SUBCOMMITTEE

Chairman	: Mr Stephen Sun	
Vice Chairman	: Mrs Johanna Arculli, BBS	
Members	: Mr Shing-kwong Fung Mr Adrian Wing-hang Ip Ms Claudia Lai Dr Jessica Ogilvy-Stuart Mr Henry Shie Mrs Teresa B K Tsien Ms Helena Wai	
Ex-officio	: Mr Colman Wong Ms Connie Chu	
Committee Secretary	: Ms Vesta Chan Mr Chris Lee	(from 10 Feb 2020) (up to 9 Feb 2020)

MEDICAL & HEALTH GROUP

Chairman	: Ms Connie Chu, Chief Operation Officer	
Members	: Dr Selina Kit-yan Chan Ms Eppie Cheng, Asst Superintendent Ms Catherine Cheung, Enrolled Nurse Ms Olivia Ching, Registered Nurse Ms Viola Chiu, OIC, Occupational Therapy Unit Ms Anne Chung, Superintendent Ms Maria Lai, Asst Superintendent Dr Justina Liu Ms Rosa Mah, OIC, Physiotherapy Unit Dr Jennifer Myint Ms Carol Ng, Asst Superintendent Mr Colman Wong, Chief Executive Officer Ms Mei-ying Wong, Enrolled Nurse Ms Oi-yee Woo, Registered Nurse	(from 20 Aug 2020) (up to 29 Feb 2020) (up to 14 May 2020) (up to 7 Oct 2019)
Group Secretary	: Mr Alex Chan, Nursing Officer Ms Eppie Cheng, Asst Superintendent	(from 1 Jan 2020) (up to 31 Dec 2019)

**THE BOARD OF DIRECTORS
THE HONGKONG JOCKEY CLUB HELPING HAND ZHAOQING HOME
FOR THE ELDERLY
(ZHAOQING HELPING HAND HOME FOR THE ELDERLY LTD)**

Chairman	: Mr Gary Kin-man Yau
Members	: Dr York Chow, GBS, SBS, MBE, JP Mr Leo Lin-cheng Kung, GBS, JP Mr Michael Tze-hau Lee, JP (up to 29 Apr 2019) Mr Tim Lui, SBS, JP Mr Stephen Sun Mr Simon Yun-sang Yung
Secretary	: Mr Colman Wong

*The terms of reference of the committee and subcommittees are
available at the Central Office.*

HONORARY LIFE MEMBERS

Mrs Regina Leung
Mrs Lavender Patten
Mrs Selina Tsang
Mrs Betty Tung, JP
Lady Wilson
Lady Youde

10-YEAR MEMBERS

Mrs Johanna Arculli, BBS
Mr T H Barma
Mrs Jane Binstead
Hon Justice Kemal Bokhary, NPJ, GBM, JP
Mr R J F Brothers
Mrs Margaret Carter
Mr Bing-woon Chan, SBS, MBE, JP
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Mrs Sabrina Pooi-chu Chan Cheung
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Ms Regina Fuk-ching Gan
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Mr Richard Gee
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Ms Loretta Pak-ching Ho
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Mr Randolph Kwei
Ms Peggy Mei-sum Kwok
Ms Claudia Kam-yuk Lai
Mr Eamond Wah Lai

Mr Chi-wah Lam
Mr Timothy Lam, Jr
Ms Ka-shi B Lau, BBS
Mr David Ka-lun Lau
Mr Kwai-chuen Law
Ms Christina Oi-ping Lee, MH
Dr Joseph Lee, GBS, OStJ, JP
Mr Michael Tze-hau Lee, JP
Mr Tom Lee
Prof Gabriel Leung, GBS, JP
Ms Christine Lie
Mr Ricky Chi-keung Liu
Mr Pui-ming Lok
Mr Tim Lui, SBS, JP
Mr Ching-cheng Ma
Mrs Joyce Ma
Mr David Mace
Ms Marina Man
Mr Ramesh Melwani
Mrs Siemen Mok
Dr Lewis Mullins
Dr Jessica Ogilvy-Stuart
Mr Freddy Y L Pang
Mr Chandru Parmanand
Lady Violet May Ride
Mrs Barbara Rogers
Mr John Ryan
Mr Henry Shie
Ms Edith Shih
Prof Anna Pao Sohmen, SBS
Mr Stephen Wing-fai Sun
Mrs Nancy Ma Thompson
Mr Peter Hon-man Tsang
Dr Stephen Tse
Mrs Teresa Bik-kwan Tsien
Ms Helena Wai
Ms Ada Ying-kay Wong, JP
Mr Ching-sheung Wong
Mrs Diana Wong
Mr Ting-hong Wong
Mr York-lam Wong
Mr Walter J Wuest
Mr Chi-chiu Yau

Mr Gary K M Yau
Mr Anthony Sik-keung Yeung
Ms Mary Yung
Mr Simon Yun-sang Yung

SPONSORING MEMBERS

Mr John Robertson Budge, SBS, MBE, JP
Ms Mei-tung Cheng
Ms Woon-kwan Lee
Ms Michell Lie
Ms Alice Sai-lam Luk
Ms Yuen-ting Or
Ms Helen Lai-ping Wong



CHAIRMAN'S REPORT

1 April 2019 – 31 March 2020



The impact of the "Social Unrest" and the COVID-19 pandemic has caused devastating hardship and suffering.

NGOs are facing increased difficulties with their fundraising. The escalating staff costs is not helped by the increasing shortage of nursing care and paramedical staff. We are fortunate that we have a dedicated and devoted team who spare no effort in caring of our elderly during these challenging times.

Helping Hand went through an organisational restructuring process designed to improve our operational efficiencies and service standards. This has enabled us to face the unexpected challenges even better brought on by the social unrest and COVID-19.

With the generous donation from the "Vera Ruttonjee Desai Charitable Fund", renovation and improvement works at our Lai Yiu home has been successfully completed and we have applied to Social Welfare Department for inspection and then to apply for a formal renaming of the Home.

We are very disappointed that our Holiday Centre renovation work, despite the initial funding approval by Social Welfare Department in 2014, is still not completed. We finally reached the completion of tendering only this year after repeated vetting and inquiries from Architectural Services Department. Final approval is still pending before further approval can be sought from Social Welfare Department. We hope that we will be able to start the renovation work by the end of 2020.

In 2015, we were asked by Government to join the Special Land Scheme project. We only now reached the stage of preparing the Technical Feasibility Study. We believe that it will take several more years before completion of building our new 200-bed Continuum of Care Residential Care Home at our Cheung Muk Tau Holiday Centre site. Recently we had again reminded the Social Welfare Department and its Director Mr Gordon Leung of the delay in these two projects. We hope that the process will be finally speeded up to help more elderly in Hong Kong.

We are working together with Hong Kong Jockey Club on the possibility of upgrading our Holiday Centre to an "Age Friendly" facility, with new innovation and activities special targeting and designed for "young-old" visitors to the Cheung Muk Tau Holiday Centre, the only Holiday Centre open to all elderly over the age of 55 in Hong Kong.

Our IT officer and his team are working on the total review of our IT services, upgrading our Wi-Fi provisions, hardware, cyber security and the integration of IT services into our service units.

We are thankful to HKCSS for lining up external IT specialists on a voluntary basis to support us. This upgrade of our IT services is much needed especially during this COVID-19 pandemic period as we provide tele-communication between our elderly residents and their family members as physical visits are suspended for safety reasons. With this communication can continue and will ease the emotional strain on families not seeing their loved ones.

Another project is a total review and revamp of our website by our Project Development Subcommittee under the leadership of Dr Jessica Ogilvy-Stuart.

Also our sincere gratitude to all donors, to name just a few: Bloomberg LP, Brilliant Enterprise Ltd, Mr & Mrs Max Burger, Prof Yip-wah Chung, BBS, CMA Exhibition Services Ltd, Consulate General of the United Arab Emirates Hong Kong, EJE (Hong Kong) Holdings Ltd, Fidelity Asia Pacific Foundation, Mr Christopher M Gradel, Green Huge Ltd, Haitong International Charitable Foundation Ltd, Haitong International Securities Group Ltd, Mr Chi-yuen Kam in memory of Ms Wai-kay Chan, Kingboard Laminates Holdings Ltd, Mr Edward Kuok, Ms Nancy Sui-wah Lee, Mr Michael Tze-hau Lee, JP, Leung Chik Wai Charitable Trust, Mrs Christine Lie Yeung, Hon Victor Chung-wing Lo, GBM, GBS, JP, Morgan Stanley Asia Ltd, Pacific Century Regional Developments Ltd, Shang Sin Chun Tong Community Services Ltd, Ms Edith Shih, Mr Ka-nin Tang, Tsu Te Kian Charitable Trust, Twin Wealth Group, Mrs Winnie Chu-chu Wong Chan, Dr Larry Chi-kin Yung.

My heartfelt thank you to all members of our EXCO and Subcommittees for their commitment and advice. Special thanks to Dr York Chow, GBS, SBS, MBE, JP and Prof Gabriel Leung, GBS, JP for their professional advice in facing the COVID-19 pandemic challenges.

A special thank you to all staff for their outstanding dedication and hard work. We are blessed to have all of you working hand in hand to make a difference to the lives of our elderly.

THANK YOU!

**JOHANNA ARCULLI, CHAIRMAN
EXECUTIVE COMMITTEE**



CHIEF EXECUTIVE OFFICER'S REPORT

1 April 2019 – 31 March 2020



What a year of turbulence we've experienced in 2019/20!

I believe we all love Hong Kong and would really like to get back to normal life and activities soon, having faced an unprecedented wave of challenges with first the social unrest, then the COVID-19 pandemic and the economic hardship it has brought.

Since the beginning of the Chinese New Year in late January, when we locked down our Zhaoqing Elderly care home, our Chief Operation Officer Ms Connie Chu has led our team in both Hong Kong and Zhaoqing and at all service units, especially the nursing care staff, in developing a set of very comprehensive measures to safeguard our residents and staff from being hit by the coronavirus. They have also formulated staff deployment contingency plans and support schemes for infected or suspected staff cases. We are fortunate that with this devoted team of staff working their very hardest to implement the preventive measures, we have been able to defend our elderly homes in HK and Zhaoqing from the impact of the virus, avoiding any COVID-19 outbreak among either staff or elderly residents up to the time of this report.

Besides having to expend extra efforts in caring for and supporting our elderly residents, we have had to address their social, mental, health, recreational and rehabilitative needs, as well as the concerns of their family members. Initiatives have been put in place to strengthen communications, provide counselling, and arrange special programme activities to help ease the stress of the elderly and their families.

On top of receiving government support, we are grateful that so many generous individuals, enterprises, foundations and charitable funds have been lending their helping hands to NGOs like us, and to others in need in the community. Thankful to such great support that we were able to obtain much-needed preventive equipment such as masks, face shields, protective gowns, hand sanitizers, infrared thermometers, movable partitions, and electronic equipment at this very difficult time.

The role of Information Technology development in elderly services has been rising in recent years and has especially come to the fore during the COVID-19 period. The adoption of visual communications between the elderly and their family members, the use of advanced gerontology equipment and the availability of tele-medical support have all proved very useful. We hope the government can strengthen its capital and recurrent funding support to NGOs in this area.

While facing the challenges of the COVID-19 pandemic, our team has continued to handle a number of important projects. These include the renovation of our Holiday Centre as well as the upgrading of its facilities and services, the establishment of a 200-bed continuum of care home under the Special Land Scheme project and a review of our service units. In addition, staff restructuring at our headquarters and for our Lai Yiu Care Home, Holiday Centre and Father Sean Burke Care Home have been completed during the year.

I am thankful that we have a very devoted team of staff working hand in hand and wholeheartedly for the benefit of the elderly people under our care. I am also grateful that we have received much-needed support from our donors and supporters in terms of money, materials and voluntary work. What is more, with guidance and support from the members of our Executive Committee, Project Development subcommittee, Cheung Muk Tau Integrated Services Complex subcommittee and the Medical and Health Group, we have been able to extend and develop our services to cope with the changing needs of the elderly. My sincere thanks to you all!


COLMAN WONG
CHIEF EXECUTIVE OFFICER



PROJECT DEVELOPMENT REPORT

1 April 2019 – 31 March 2020



This has been a year of loss for many of us but it has also been a year in which we have experienced inspiring human kindness and fortitude. Protecting our loved ones from the pandemic has been uppermost in our minds and we are truly grateful to the people who have reached out to us in concern for our elderly.

Cookie Campaign 2020

Cancelling the Cookie Day and associated sales was a difficult but undoubtedly correct decision to make. Just when we feared that we would lose a significant source of revenue, we were truly blessed by the incredible support from our friends who ordered cookies and made donations. Thanks to this, we achieved a grand total of HK\$3.4M through our Cookie Campaign 2020.

We are grateful to so many people that it is hard to know where to begin! Our dedicated sponsors have stood by us in good times and bad and it is wonderful to see the dedicated participation of Green Huge as our 'Privileged Sponsor'.

We are also thankful for the continuous support of Haitong International Securities Group Ltd, Chicks (Chun Au Knitting Factory Ltd), EJE (HK) Holdings Ltd, Yifung Holdings and HealthBank (Twin Wealth Biotech Ltd) joining as our 'Caring Sponsors'.



Our iconic cookies featuring some of our elderly and superstar Mr. Jacky Cheung.

Our cookie supplier, Saint Honore Cake Shop Ltd, provides their best-selling cookies at reduced cost and we were also fortunate to have Circle K Convenience Stores and The Li & Fung Foundation jointly match with a generous donation.



One of our lovely WhatsApp panda stickers!

Another bright note in the campaign came from the decision not to sell pandas this year as a consequence of the cancellation of all outlet sales. Rather than abandon our popular mascot, Rena Creative Products Ltd helped out to design a set of WhatsApp panda stickers as free gift to accompany our cookies.

Cookie Sales and Donations

Although our cookies were not available in our regular MTR, mall and bank outlets this year, we were grateful that people continued to give their support by ordering our cookies or making a donation. We are especially grateful to the numerous corporates and individuals who made exceptionally significant orders or large donations. Thank you for your incredible generosity. Our special thanks go to Kingboard Laminates Holdings Ltd, Pacific Century Regional Developments Ltd and our dearest committee member Ms Edith Shih.

Demonstrating flexibility and creativity, other companies gave their support in different ways. For example, Hysan Development launched their 'Hysan Power Up Campaign' at Lee Gardens from April to May 2020 to fight the pandemic and 5,000 packs of cookies were distributed to shoppers as gifts to bring positive energy to the city. The goodwill of Hysan Development was greatly appreciated.



We were grateful to be part of the 'Hysan Power Up Campaign'.



You may not realise this but your generosity not only gave us financial assistance but also saved much of our manpower so that we could take even better care of our elderly in such times of high health risk. Thank you.

Double the Giving

We have been so thrilled to see the expanding group of corporates and individuals who respond to our appeal and join our 'Double the Giving' programme to both donate to our elderly and redonate their cookies to other needy groups.

As you can see from our sales income HK\$1.3M through this programme, Double the Giving represents a very significant part of our sales income.

Over 180 groups and individuals have chosen to double their giving this year and we would like to especially thank Mr and Mrs Max Burger, Brilliant Enterprise Ltd and Mr Christopher Gradel for their superb generosity.



Thanks to all donors who allowed us to bring double benefits to both our elderly and other needy groups under the 'Double the Giving' programme.

We have been trying to add more charities to the list of beneficiary groups which, apart from our own residents, included children and adults with Down Syndrome, deprived families, underprivileged children and those living in small group homes, marginalised ethnic minorities, victims of domestic violence, solitary elderly living in the community, the handicapped, chronic disease sufferers, homeless street sleepers and food bank users.

Inter-school Cookie Competition

Our schools and educators have done an amazing job of adapting to the challenges of online education. As part of this change, organising charity sales was not easy this year and a few schools had to withdraw from their participation in the school competition.

We were so blessed that finally 22 schools enrolled in the competition and raised almost HK\$120,000. We would like to thank all the school staff, pupils and parents involved for their impressive and continuous support.

Our congratulations to Sha Tin Wai Dr Catherine F Woo Memorial School for winning the championship for the first time; our thanks and congratulations also go to these winning schools:

- | | |
|---------------------------|--|
| Champion | : Sha Tin Wai Dr Catherine F Woo Memorial School |
| 1 st Runner-up | : SKH Lam Woo Memorial Secondary School |
| 2 nd Runner-up | : La Salle College |
| 3 rd Runner-up | : W F Joseph Lee Primary School |
| 4 th Runner-up | : Diocesan Girls' Junior School |

Naturally, we were unable to present the awards publicly but plan to do so in the future. We have recorded messages of thanks which will be sent to schools for them to share with their students.

Thanks go to Wofoo Social Enterprises as the Co-organiser who also joined Brandon Learning Centre as Sponsors of the competition.



Sha Tin Wai Dr Catherine F Woo Memorial School became the new champion of our Inter-school Cookie Competition.



Thanks to our advertising agents for providing locations for our posters.

Advertising & Marketing

We are deeply grateful to the multi-talented Mr Jacky Cheung, a long-term and generous supporter who is also the face of the Cookie Campaign.

This year's impressive posters designed by William Chan Design (HK) Ltd helped strengthen the public awareness towards our campaign. We would like to thank both East Eighteen and Henry Wong Studio for their ongoing volunteer assistance in photography, and Digital Tsunami for video production.

Because we were not holding physical events, we adapted our advertising strategy and would like to thank the supporting advertising agents and media including MTR Corporation, Citybus, New World First Bus, JCDecaux Cityscape, Hong Kong Living Magazine, Southside and The Peak Magazine, Sai Kung and Clearwater Bay Magazine, Expat Parent Magazine, The Privilege Club Services, Privilege Vida, DIM VEND and KMB.

We are always thankful to our loyal media partner Metro Broadcast Corporation Ltd. Although we were unable to partner on our launch event this year, Metro Broadcast continued their help to advertise our Cookie Campaign on their channels and make our appeal known to the public.

Other Fundraising / Donation / Corporate Partnership Projects

- Shang Sin Chun Tong Community Services Ltd

Shang Sin Chun Tong rendered funding support again this year to several projects including the Medication Dispensing Service, Hot Meal Ambassadors and Boccia Competition. We are indebted to their continuous and tremendous help.



Shang Sin Chun Tong is one of our long-term supporters who sponsors our home projects every year.

- Contributions from Bloomberg LP

We would like to thank Bloomberg LP for sponsoring the 'Diversified and Colorful Life' Project of our Lok Fu Care Home and making us several donations as part of their referral award and volunteer service award schemes.

- Sponsorship from Mrs Winnie Wong Chan

We are much grateful to Mrs Chan for extending her funding support for another year to our 'Love Elders Action' Project for three self-care homes.

- Haitong International Securities Group Ltd

With the repeated sponsorship from Haitong International Securities Group Ltd, we were able to extend our 'Care for the Elderly, Care for the Brain' Project for another year.

- Fidelity Asia Pacific Foundation

In Jun 2019, we received a bountiful donation from Fidelity in support of our 'eSmartHealth' electronic health monitoring systems set up at all of our homes and Day Care Unit. We hope it is a start of their ongoing support to our elderly.



Mrs Winnie Wong Chan repeatedly supported us to provide fruits and soup for our elderly.



- The Van Zuiden Charity Trust
- Consulate General of the United Arab Emirates Hong Kong

This year the Trust continued their generosity to support the purchase of various equipment for our Care Homes in July.

We were fortunate to have the UAE Consulate HK as our new supporter and receive their donation in Nov 2019. Our grateful thanks to the Consul General, Her Excellency Nabila Alshamsi who visited Siu Sai Wan Home and presented us a donation cheque.



We were honoured to receive the donation from the UAE Consulate HK.

- Tsu Te Kian Charitable Trust

Tsu Te Kian Charitable Trust is another new supporter and we were extremely grateful for their donation in Dec 2019 for purchasing some foldable 'super-lo' electric beds to facilitate our caring for the frail elderly.

- Charity Auction at Hong Kong Brands and Products Expo

In Feb 2020, we received a considerable amount from CMA Exhibition Services Ltd being donation raised through the auction held at Hong Kong Brands and Products Expo in Dec 2019. We would like to thank The Chinese Manufacturers' Association of Hong Kong for making Helping Hand a beneficiary of this philanthropic action.



We were extremely grateful to CMA for raising funds for us through their charity auction.

- Morgan Stanley

Volunteers from Morgan Stanley supported our elderly homes once again this year. In response to our needs during the coronavirus outbreak, Morgan Stanley and its employees made a donation in support of our purchase and distribution of face masks and hygiene supplies to the elderly.



We were delighted with the continued support from Morgan Stanley volunteers on our elderly services.

- Leung Chik Wai Charitable Trust

We are truly grateful to Leung Chik Wai Charitable Trust for generously funding a facility project in Mar 2020 to improve the quality of life of our Chuk Yuen residents.

- BNY Mellon Community Partnership

The Bank of New York Mellon continued to combine their donations with voluntarism to support our home activities. The donations were from both staff and company and we were truly grateful for the support of their Community Partnership Employee Giving Programme.

- Ongoing Charitable Choice Donations

Since 2012 Charitable Choice has made us a beneficiary charity receiving donations brought from their online gift cards. We appreciate their wonderful efforts to bring ongoing donations to dozens of charities.



Other Major Donating Organisations / Foundations / Individuals

There are so many needs in our society and we are grateful to the following groups and individuals for remembering our elderly: Aberdeen Marina Holdings Ltd, The American Women's Association of Hong Kong, Chen Yang Foo Oi Foundation Ltd, Prof Yip-wah Chung, BBS, Creative Tomco Ltd, Mr Chi-yuen Kam in memory of Ms Wai-kay Chan, Mr Timothy Lam, Jr, Mr Michael Lee, JP, Ms Nancy Sui-wah Lee, Mr Janson Cham-lau Leung, Mr Chiu-shing Ling, Mr Victor Lo, Mr Ching-wo Ng of King and Wood Mallesons, Mr Ka-nin Tang and Dr Larry Yung.

Our particular thanks go to The Community Chest of Hong Kong and their generous supporters for their long term and substantial financial support for our work.

Group Visits to / Events for Homes

Of course, all visits are currently suspended but, prior to the pandemic, we were delighted to welcome: Against Child Abuse, Agency for Volunteer Service, Ambition Hong Kong, Amway Hong Kong Ltd, Asiaray Advertising Media Ltd, Avery Dennison, Bank of America, The Bank of East Asia Ltd, The Bank of New York Mellon, Bloomberg LP, Buddha's Light International Association of Hong Kong Ltd, Buddhist Youth Association Ltd, Caritas, Caritas Wong Yiu Nam Centre, Cham Shan Monastery, Chi Lin Day Care Centre for the Elderly, Chong Hing Bank, China Mobile International Ltd, CLP Power (Hong Kong) Ltd, Customs and Excise Department, Doctor Pet, Evangelical Free Church of China – Grace Church, Feeding Hong Kong, Giving Love, Haitong International Securities Group Ltd, Hans Andersen Club, HealthBank (Twin Wealth Biotech Ltd), Ho & Hong International Charitable Foundation and Phab Community Ltd, Hoi Tin Tong Co Ltd, The Hongkong and Shanghai Banking Corporation Ltd, Hong Kong Campus Crusade for Christ, Hong Kong Guangxi Chamber of Commerce Ltd, Hong Kong Household (Perez, Malupa, Rosales and De Guzman Families) CFC-FFL Hong Kong, The Hong Kong Indian Women's Club, Hong Kong Metal and Electronics Industries General Union, Jebson & Co Ltd, JGO Holistic Aromatherapy and Health School, Jones Lang LaSalle Inc, King and Wood Mallesons, KMB, Lam Tin Neighbourhood Elderly Centre, Land Master & Associates Valuers Ltd, Legion of Mary, Liberal Party, Lions Club of Central, "Love · New World" Volunteers, MassMutual Asia Ltd, Memorial Park HK, Morgan Philips Group, Morgan Stanley, Morinda Hong Kong Ltd, MTR Corporation Ltd, New Life Psychiatric Rehabilitation Association Chuk Yuen Halfway House, New World First Bus and Citybus, Nga Yin Association, NHT Global Hong Kong Ltd, The Occupational Deafness Compensation Board Occupational Deafness Rehabilitation Network, Outward Bound Hong Kong, Pacific Club, Po Leung Kuk Mrs Maria Cheung Lifelong Learning Institute for the Senior, Punjabi Trading Asia Ltd, Quantum Market Intelligence Ltd, Regal Kowloon Hotel, Revival Christian Church, The Royal Pacific Hotel and Towers, Sau Tao, Shang Sin Chun Tong Community Services Ltd, Silka Far East Hotel Hong Kong, Silka Hotels, Sino Group of Hotels, Social Welfare Department, Sompo Insurance Hong Kong Co Ltd, St Patrick's Parish, Sumitomo Mitsui Banking Corporation, Sun Hung Kai Properties Volunteer Team, Sunrider International (HK) Ltd, Truth Cornerstone Baptist Church, TWGHs Jockey Club Ngai Chun Integrated Vocational Rehabilitation Centre, USA Girl Scouts - Hong Kong, Watami (China) Co Ltd, Water Supplies Department, Wisdom Light Buddhist Salvation Association, Yang Memorial Methodist Social Service Choi Hung Community Centre for Senior Citizens, 關懷親長協會 and many other groups as well as individuals for visiting or organising programmes for our homes.



Zoom home visit is a new experience to the elderly!

Thanks to the miracle of technology, we can arrange 'virtual' visits to our homes if you have time to spare. Our elderly really do appreciate the company and your presence will create much happiness.



Caring Companies / Organisations

Once again we would like to extend our congratulations and thanks to 55 awardees of the Caring Company Logo Scheme initiated by the Hong Kong Council of Social Service.

They were: AEON Stores (Hong Kong) Co Ltd, The American Women's Association of Hong Kong, Amway Hong Kong Ltd, Asiaray Advertising Media Ltd, The Bank of East Asia Ltd, The Bank of New York Mellon, Brandon Learning Centre, Chun Au Knitting Factory Ltd, Citybus Ltd, CLSA Ltd, CORE by Phei & Co Ltd, Crown Worldwide (HK) Ltd, Drainage Services Department, Gold Coast Yacht and Country Club Ltd, Good Fortune and Wisdom International Charity Fund, Green Huge Ltd, Haitong International Charitable Foundation Ltd, Haitong International Securities Group Ltd, Hoe Hin Pak Fah Yeow Manufactory Ltd, The Hongkong and Shanghai Banking Corporation Ltd, The HongKong and China Gas Co Ltd, The Hongkong Electric Co Ltd, Hopewell Centre Management Ltd, Hopewell Property and Facility Management Ltd, Hopewell Property Management Co Ltd, Hopewell Real Estate Agency Ltd, Hysan Development Co Ltd, Jebson & Co Ltd, King & Wood Mallesons, Kuehne & Nagel Ltd, Lan Kwai Fong Properties Ltd, Land Master & Associates Valuers Ltd, Link Asset Management Ltd, Lions Club of Central, Metro Broadcast Corporation Ltd, Million Tech Development Ltd, Morgan Stanley Asia Ltd, Morinda Hong Kong Ltd, MTR Corporation Ltd, New World First Bus Services Ltd, NHT Global Hong Kong Ltd, NWS Holdings Ltd, Regal Kowloon Hotel, Rena Creative Products Ltd, Saint Honore Cake Shop Ltd, Shang Sin Chun Tong Community Services Ltd, Silka Far East Hotel Hong Kong, Silka Seaview Hotel Hong Kong, Silka West Kowloon Hotel Hong Kong, S T Music & Art Center, Sompoo Insurance (Hong Kong) Co Ltd, Swire Properties Ltd, Twin Wealth Group Ltd, Watami (China) Co Ltd and Wofoo Plastics Ltd.

Ending

From adversity comes strength. We have been overwhelmed by the care you all have for our elderly. I am especially grateful to the time and care provided by our Project Development Subcommittee. I would like to thank all donors, supporters, partners and volunteers. I would also like to share particular gratitude for our Helping Hand staff, many of whom have sacrificed their own time and all of whom have shown incredible dedication as they work together to keep our elderly safe. Helping Hand is an extraordinary organisation and it has been deeply humbling to see how selfless our members, staff and volunteers are.

We are learning from this challenge and have embraced technology. We are currently rolling our technology in our homes so our elderly can 'meet' their families and carers through Zoom. If you would like to support this or any of our other initiatives, you can now make PayMe donations:

Helping Hand

PayMe 支付寶



Thank you again for all your generosity. Despite the challenges which surround us, we find strength and courage in each other and we hope that you and your families remain strong and healthy.

Jessica Ogilvy-Stuart

JESSICA OGILVY-STUART, CHAIRMAN
PROJECT DEVELOPMENT SUBCOMMITTEE



THE HONG KONG JOCKEY CLUB HELPING HAND ZHAOQING HOME FOR THE ELDERLY

1 April 2019 – 31 March 2020



The hit of the COVID-19 pandemic spares no one!

I am glad that our Zhaoqing Home is located in Zhaoqing city of the Guangdong province which is assessed as a low risk city since the initial outbreak of the pandemic till now (with few infected cases recorded early this year to zero case recorded now). The local government there has set very stringent policy, guidelines and precaution measures especially for elderly homes to follow ever since early February in order to enable the elderly services providers in facing the challenges of the COVID-19 pandemic. However, while the safety of our staff and elderly are safeguarded, the family members of the elderly are upset due to the very limited access in reaching out to each other.

Our Hong Kong nursing care team has worked closely with the nursing care and management teams of our Zhaoqing Home on the precaution measures since January when we were aware of the terrible Corona virus (termed then). On 25 January, the first day of the Chinese New Year, we have taken the initiative to lockdown the Home to visitors, strict implementation of the hand sanitation and mask wearing measures, checking on body temperatures of staff and elderly, limitation on elderly activities, sanitation and cleansing measures for the Home, isolation arrangement for elderly who returned to the Home from outside, adopting the tele-communication between elderly and their family members, etc.

In mid-February, the Guangdong Provincial Civil Administration Department and the Baitu local government had sent government officials to conduct surprise visits to the Home to ensure that the Home had taken sufficient precaution measures in facing the pandemic. On 25 February, the Baitu Health Bureau had sent a team of medical staff to conduct free COVID-19 viral tests to all our elderly residents and staff. A clean result of no infectious case was released to us subsequently. On 4 March, the Baitu local government wrote Zhaoqing home officially, ordering the Home to implement the total lockdown policy. Such strict policy has caused great emotional impact on all the staff. Upon the persistence for a month something and with the showing of no infected case, we subsequently appeal to the local government to relax the subject arrangement to enable our staff to resume to their normal life.

Since late January, our Hong Kong support team members have been holding Zoom meetings frequently to back up the Zhaoqing Home management staff to help solve the special operational problems caused by the pandemic, provide them with emotional support and guide them in the indoor activity arrangement for the elderly. Social Welfare Department and HKSAR officials have also arranged with us for the medication supplies to be delivered to Zhaoqing Home to support the Hong Kong elderly residents during the pandemic period. I am glad that no infected case has occurred in our Home so far.

During the year, we have continued to arrange some facility upgrade and repairs & maintenance work to keep the Home in good shape. We have upgraded the Sewage treatment plant to meet the current requirements and are arranging to improve the lift facilities for the residents. On the staff training areas, our Hong Kong support team members had arranged trainings for the Zhaoqing Home staff in different areas covering rehabilitative, nursing care and management review before the lockdown of the Home.

We all know that good services depend not only on just good system and standards, but also on the dedication and good performance of staff. During crisis management, one may seize the opportunity to find the areas of improvement, assess the team spirit and staff devotion and to praise the good effort and result. I would like to hereby thank our staff of the Zhaoqing Home for their dedication and good work and the Hong Kong supporting staff team from our various Hong Kong based homes for their continual devotion and outstanding performances, which during such difficult time, has helped keep our elderly safe and calm.

Before ending my report, I would like to take this opportunity to specially thank all the donors and supporters for their generous support which help improve the services of our Zhaoqing Elderly Home. Also, my sincere thanks to my fellow Zhaoqing Board members for their guidance and contribution, without which we would not be able to make good changes for the Home.

We will continue to try our best to serve the elderly under our care!

**GARY K M YAU, CHAIRMAN
BOARD OF DIRECTORS**



院友及日間護理單位長者之年齡及性別分佈 AGE AND SEX DISTRIBUTION OF RESIDENTS AND ELDERLY USERS IN DAY CARE UNIT

(於二零二零年三月三十一日)
(AS AT 31 MARCH 2020)

		老人之家 Housing for the Elderly		護老院 Care Home		療養單位 Infirmary Unit		日間護理單位 Day Care Unit		總人數 Total Population	
平均年齡 Average Age		77.8		85.2		85.3		84.6		81.8	
年齡 Age	性別 Sex	No	%	No	%	No	%	No	%	No	%
六十至六十九 60 - 69	M	31	9.2	10	3.0	0	0.0	3	4.3	44	5.9
	F	46	13.6	12	3.6	0	0.0	2	2.9	60	8.0
七十至七十九 70 - 79	M	51	15.1	24	7.3	1	6.7	3	4.3	79	10.5
	F	65	19.3	40	12.2	1	6.7	5	7.2	111	14.8
八十至八十九 80 - 89	M	38	11.3	38	11.6	3	20.0	17	24.6	96	12.8
	F	80	23.7	86	26.1	6	40.0	21	30.4	193	25.7
九十或以上 90 or over	M	11	3.3	31	9.4	0	0.0	2	2.9	44	5.9
	F	15	4.5	88	26.7	4	26.7	16	23.2	123	16.4
總數 TOTAL	M	131	38.9	103	31.3	4	26.7	25	36.2	263	35.1
	F	206	61.1	226	68.7	11	73.3	44	63.8	487	64.9



院友入住院舍前之居住狀況 PRIOR LIVING CONDITION OF RESIDENTS

(於二零二零年三月三十一日)
(AS AT 31 MARCH 2020)

居住狀況 Living Condition	老人之家 Housing for the Elderly		護老院 Care Home		療養單位 Infirmary Unit		總人數 Total Population	
	No	%	No	%	No	%	No	%
獨居 Living Alone	122	36.2	51	15.5	0	0.0	173	25.4
獨居 (家人資助生活費) Living Alone (With Family Support)	8	2.4	11	3.3	0	0.0	19	2.8
獨居 (家人離棄) Living Alone (Abandoned by Family)	0	0.0	0	0.0	0	0.0	0	0.0
與家人同住 Living with Immediate Family	166	49.3	120	36.5	0	0.0	286	42.0
與親友同住 Living with Relatives	7	2.1	1	0.3	0	0.0	8	1.2
住院 Living under Residential Care	34	10.1	146	44.4	15	100.0	195	28.6
總數 Total	337	100.0	329	100.0	15	100.0	681	100.0



院友及日間護理單位長者之行動能力狀況 MOBILITY CONDITION OF RESIDENTS AND ELDERLY USERS IN DAY CARE UNIT

(於二零二零年三月三十一日)
(AS AT 31 MARCH 2020)

行動能力狀況 Mobility Condition	老人之家 Housing for the Elderly		護老院 Care Home		療養單位 Infirmary Unit		日間護理單位 Day Care Unit		總人數 Total Population	
	No	%	No	%	No	%	No	%	No	%
行動自如 Fully Ambulant	293	86.9	33	10.0	0	0.0	17	24.6	343	45.7
用輔助器行動 (拐杖、 四爪手杖等) Walk with Aids (Sticks, Quadripods, etc)	44	13.1	45	13.7	0	0.0	26	37.7	115	15.3
用助行架行動 Walk with Walking Frame	0	0.0	59	17.9	0	0.0	9	13.0	68	9.1
不能行動 Wheelchair / Chair-bound	0	0.0	163	49.5	10	66.7	17	24.6	190	25.3
完全臥床 Completely Bed-bound	0	0.0	29	8.8	5	33.3	0	0.0	34	4.5
總數 Total	337	100.0	329	100.0	15	100.0	69	100.0	750	100.0



護老院院友及日間護理單位長者之健康狀況 HEALTH CONDITION OF RESIDENTS IN CARE HOME AND ELDERLY USERS IN DAY CARE UNIT

(於二零二零年三月三十一日)
(AS AT 31 MARCH 2020)

疾病 Health Problems	護老院 Care Home		麗瑤 Lai Yiu (Pop 74)		畢尚華 Father Sean Burke (Pop 203)		樂富 Lok Fu (Pop 52)		療養單位 Infirmary Unit (Pop 15)		日間護理單位 Day Care Unit (Pop 69)		總人數 Total (Pop 413)	
	No	%	No	%	No	%	No	%	No	%	No	%	No	%
高血壓 Hypertension	58	78.4	148	72.9	42	80.8	7	46.7	47	68.1	302	73.1		
白內障 Cataract	32	43.2	61	30.0	26	50.0	5	33.3	28	40.6	152	36.8		
中風 / 腦血管病 Stroke or Cerebrovascular Disease	19	25.7	59	29.1	18	34.6	4	26.7	29	42.0	129	31.2		
心臟病 Heart Disease	17	23.0	47	23.2	15	28.8	2	13.3	22	31.9	103	24.9		
盆骨 / 大腿骨折 Fracture of Hip / Femur	5	6.8	31	15.3	9	17.3	3	20.0	7	10.1	55	13.3		
慢性阻塞性 呼吸道疾病 Respiratory Tract Disorder (COAD)	2	2.7	13	6.4	7	13.5	0	0.0	6	8.7	28	6.8		
糖尿病 Diabetes Mellitus	21	28.4	62	30.5	21	40.4	8	53.3	23	33.3	135	32.7		
關節炎 Arthritis	9	12.2	28	13.8	18	34.6	2	13.3	14	20.3	71	17.2		
認知障礙症 Dementia	45	60.8	111	54.7	19	36.5	14	93.3	47	68.1	236	57.1		
帕金森氏病 Parkinson's Disease	7	9.5	20	9.9	3	5.8	2	13.3	7	10.1	39	9.4		
骨質疏鬆 Osteoporosis	5	6.8	14	6.9	7	13.5	1	6.7	9	13.0	36	8.7		



老人之家院友之健康狀況 HEALTH CONDITION OF RESIDENTS IN HOUSING FOR THE ELDERLY

(於二零二零年三月三十一日)
(AS AT 31 MARCH 2020)

疾病 Health Problems	老人之家 Housing for the Elderly		竹園 Chuk Yuen (Pop 142)		寶林 Po Lam (Pop 123)		小西灣 Siu Sai Wan (Pop 72)		總人數 Total (Pop 337)	
			No	%	No	%	No	%	No	%
高血壓 Hypertension			72	50.7	75	61.0	37	51.4	184	54.6
白內障 Cataract			5	3.5	9	7.3	9	12.5	23	6.8
中風 / 心腦血管病 Stroke or Old Cerebrovascular Disease			6	4.2	2	1.6	5	6.9	13	3.9
心臟病 Heart Disease			16	11.3	16	13.0	8	11.1	40	11.9
盆骨/大腿骨折 Fracture of Hip / Femur			0	0.0	2	1.6	2	2.8	4	1.2
慢性阻塞性呼吸道疾病 (COAD)			0	0.0	1	0.8	3	4.2	4	1.2
糖尿病 Diabetes Mellitus			30	21.1	26	21.1	15	20.8	71	21.1
關節炎 Arthritis			7	4.9	8	6.5	8	11.1	23	6.8
認知障礙症 Dementia			2	1.4	1	0.8	1	1.4	4	1.2
帕金森氏病 Parkinson's Disease			1	0.7	2	1.6	1	1.4	4	1.2
骨質疏鬆 Osteoporosis			1	0.7	52	42.3	3	4.2	56	16.6



院友及日間護理單位長者之轉介來源 SOURCES OF REFERRAL OF RESIDENTS AND ELDERLY USERS IN DAY CARE UNIT

(於二零二零年三月三十一日)
(AS AT 31 MARCH 2020)

轉介來源 Sources of Referral	老人之家 Housing for the Elderly		護老院 Care Home		療養單位 Infirmary Unit		日間護理單位 Day Care Unit		總人數 Total Population	
	No	%	No	%	No	%	No	%	No	%
社會福利署 Social Welfare Department	98	29.1	328	99.7	15	100.0	63	91.3	504	67.2
其他志願機構 Other Voluntary Agencies	137	40.7	0	0.0	0	0.0	1	1.4	138	18.4
獨立申請 (包括內部轉介) Independent Application (Incl Internal Transfers)	102	30.3	1	0.3	0	0.0	5	7.2	108	14.4
總數 Total	337	100.0	329	100.0	15	100.0	69	100.0	750	100.0



院友及日間護理單位長者之經濟狀況 FINANCIAL CONDITION OF RESIDENTS AND ELDERLY USERS IN DAY CARE UNIT

(於二零二零年三月三十一日)
(AS AT 31 MARCH 2020)

經濟狀況 Financial Condition	老人之家 Housing for the Elderly		護老院 Care Home		療養單位 Infirmary Unit		日間護理單位 Day Care Unit		總人數 Total Population	
	No	%	No	%	No	%	No	%	No	%
綜合社會保障援助金 CSSA	193	57.3	68	20.7	0	0.0	3	4.3	264	35.2
綜合社會保障援助金 (殘疾程度100%) CSSA (100% Disabled)	2	0.6	102	31.0	8	53.3	1	1.4	113	15.1
綜合社會保障援助金 (需要經常護理) CSSA (Requiring Constant Attendance)	0	0.0	1	0.3	0	0.0	1	1.4	2	0.3
長者生活津貼 (OALA)	83	24.6	89	27.1	4	26.7	1	1.4	177	23.6
高齡津貼 OAA	10	3.0	24	7.3	0	0.0	6	8.7	40	5.3
傷殘津貼 DA	5	1.5	44	13.4	3	20.0	18	26.1	70	9.3
高額傷殘津貼 HDA	0	0.0	1	0.3	0	0.0	1	1.4	2	0.3
由家人 / 親友援助 Family / Relatives Support	23	6.8	36	10.9	0	0.0	58	84.1	117	15.6
退休金 Retirement Fund	11	3.3	6	1.8	0	0.0	0	0.0	17	2.3
自我供養 Self - finance	16	4.7	3	0.9	0	0.0	0	0.0	19	2.5



單位活動次數 TOTAL FREQUENCY OF ACTIVITIES

(由二零一九年四月一日至二零二零年三月三十一日)
(FROM 1 APRIL 2019 TO 31 MARCH 2020)

活動 Activities		老人之家 Housing for the Elderly	護老院及 療養單位 Care Home and Infirmary Unit	日間護理 單位 Day Care Unit
社交性： Social：	生日會、歡迎會，節日慶祝，學生、社會服務團體、民間社團及私人公司定期探訪 birthday parties, welcoming parties; festival celebrations; regular visits from students, members of social service agencies, private clubs and business firms	388	1549	64
康樂性： Recreational：	文娛活動如電影、影碟、粵劇及舞蹈欣賞，戶外活動，遊覽各風景區，酒樓飲茶及午膳，各種不同類型之興趣小組 cultural programmes like films, VCDs/DVDs, operas, dramas, dances and carnivals; excursions; field trips; sightseeing; eating out; various interest groups and classes	430	792	47
復康性： Rehabilitative：	早操，以小組形式舉行之復康及現實認知訓練的活動、懷舊小組、硬地滾球及魔力橋活動 morning exercises; group exercises for rehabilitation, reality orientation training, reminiscence classes, Boccia activities and Rummikub groups	2166	4049	819
教育性： Educational：	營養及健康講座，醫療及牙齒諮詢，讀報，道路安全講座，防火演習，各類宗教活動 nutrition & health talks; medical & dental consultations; newspaper reading; road safety talks; fire drills; religious programmes	186	509	16
發展性： Developmental：	院友會議，小組活動如園藝，書法，繪畫及手工藝班，服務院舍及社區之老人義工 residents' council meetings; group activities like gardening, calligraphy, painting and other handicraft classes; elderly volunteers serving the homes and the community	1025	807	24

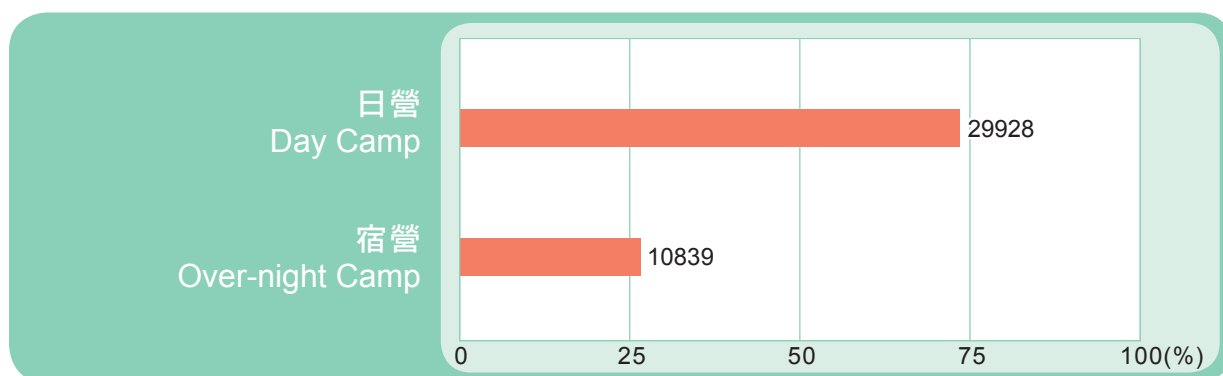
* 註：數據是以活動次數為單位。

Remarks – data refers to number of meetings for activities.



樟木頭老人度假中心 CHEUNG MUK TAU HOLIDAY CENTRE FOR THE ELDERLY

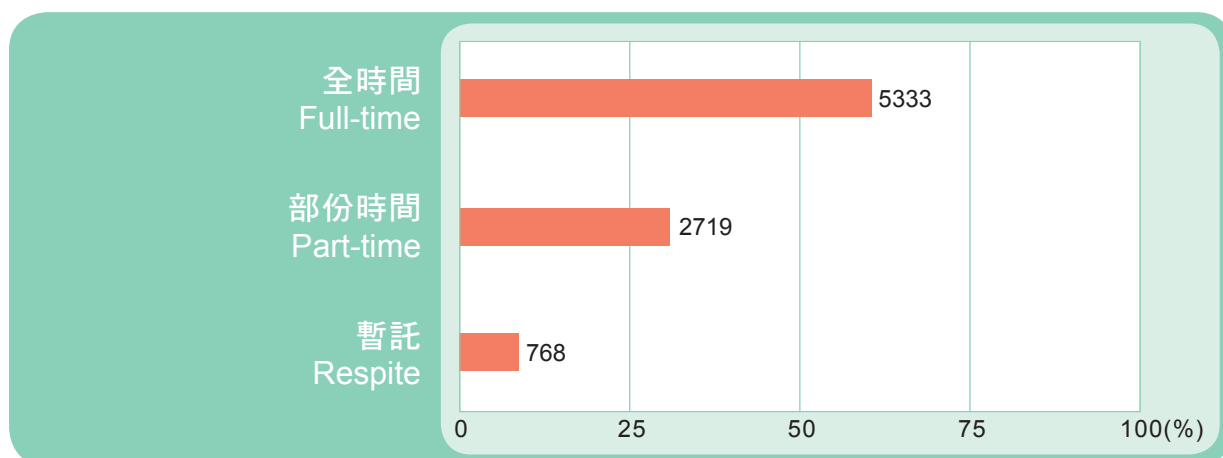
2019 – 2020 使用率
Total attendance of users 2019 – 2020



總人次 Total : 40767

日間護理單位 DAY CARE UNIT

2019 – 2020 使用率
Total attendance of users 2019 – 2020



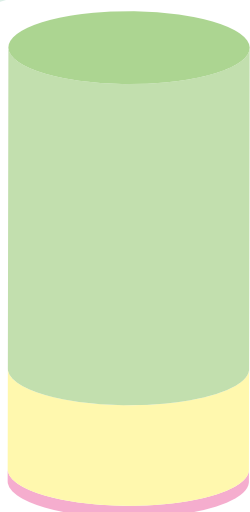
總人次 Total : 8820



樟木頭老人度假中心

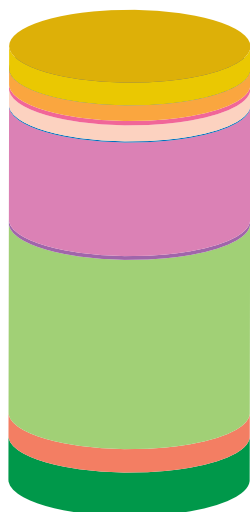
CHEUNG MUK TAU HOLIDAY CENTRE FOR THE ELDERLY

營友類別 Users' Category



	人次	百分比
長者 Elders (aged 55 or above)	30185	74.04%
護老者/家人 Carers / Family Members	9454	23.19%
復康人士 Disabled Persons	1128	2.77%
總人數 Total	40767	100.00%

團體來源 Sources of Applications



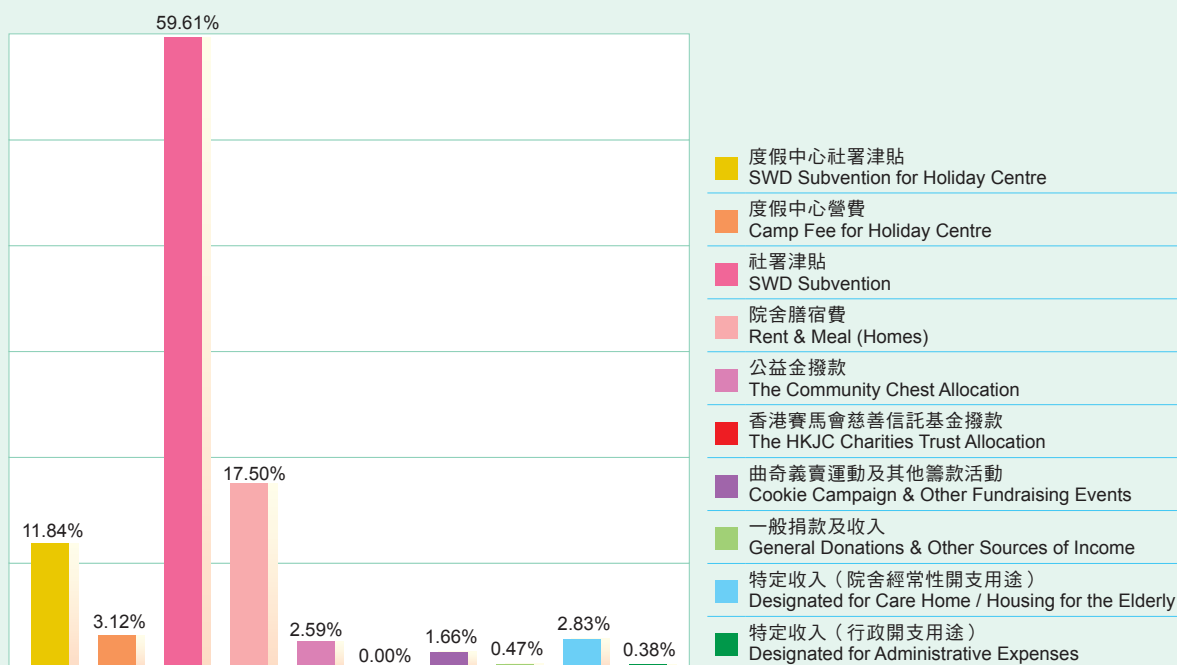
	數目	百分比
長者鄰舍中心 Neighbourhood Elderly Centres	2139	5.25%
長者地區中心 District Elderly Community Centres	1468	3.6%
長者日間護理中心 Day Care Centres for the Elderly	407	1.00%
資助安老院舍 Subvented Residential Care Homes	1509	3.7%
私營安老院舍 Private Homes	108	0.26%
宗教團體 Religious Organisations	10681	26.2%
地方團體 Local Organisations	353	0.87%
長者個人 Individuals	17793	43.65%
復康團體 Disabled Groups	2202	5.4%
其他（例如：醫院，學校） Others (e.g. Hospitals, Schools)	4107	10.07%
總人數 Total	40767	100.00%



伸手助人協會二零一九年至二零二零年度經常性收支狀況 INCOME AND EXPENDITURE (RECURRENT) FOR 2019 - 2020

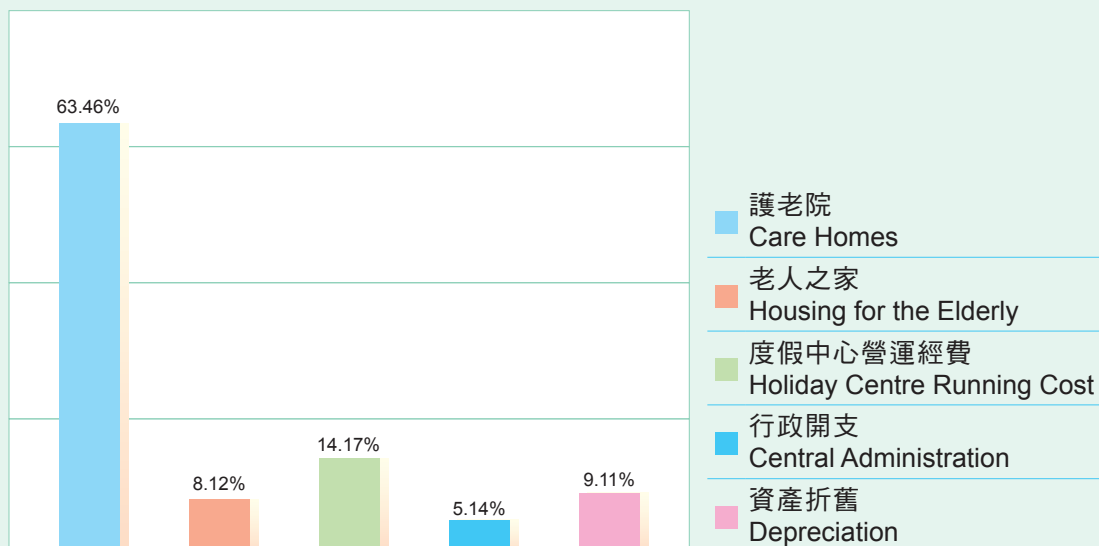
(由二零一九年四月一日至二零二零年三月三十一日)
(FROM 1 APRIL 2019 TO 31 MARCH 2020)

收入 Income

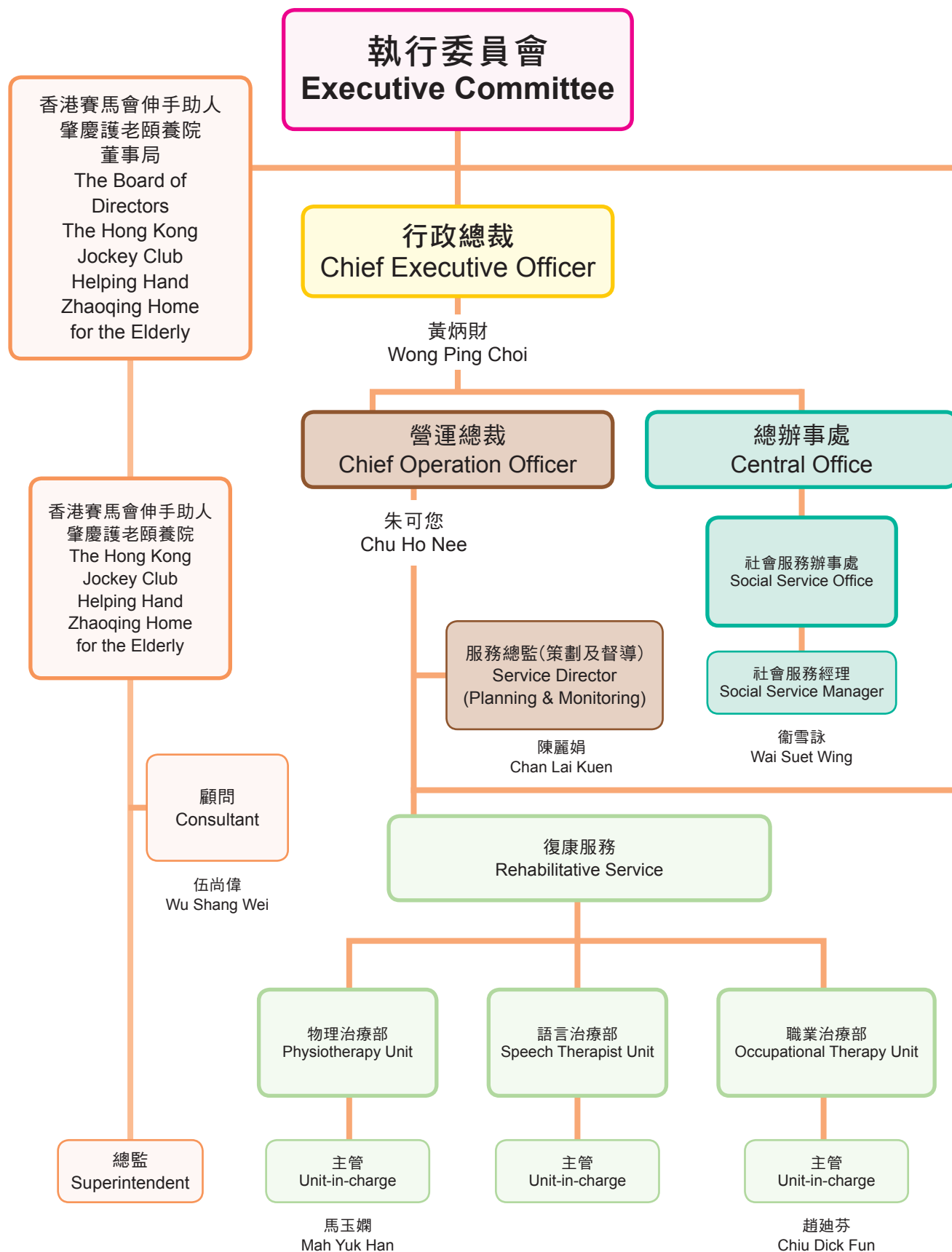


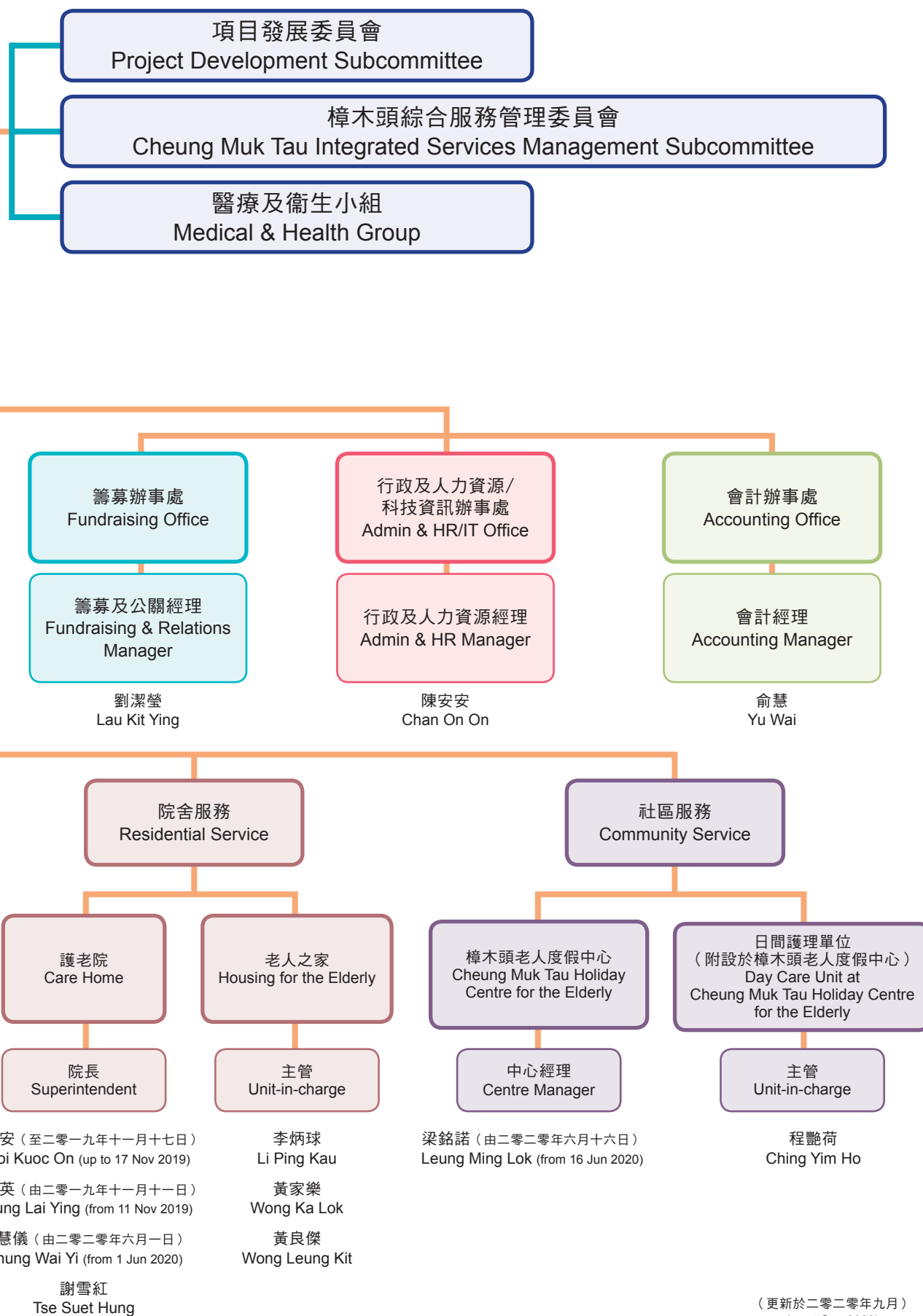
總收入 Total Income : HK\$133,623,124

支出 Expenditure



總支出 Total Expenditure : HK\$151,964,380







二零二零年度伸手助人協會之曲奇義賣運動 Helping Hand Cookie Campaign 2020



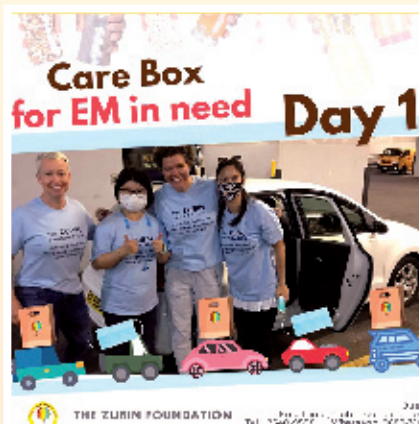
我們衷心感謝巨星張學友先生自一九九九年以來長期支持本會，擔任曲奇義賣運動的宣傳大使。

We are grateful for the long-time support of superstar Mr Jackie Cheung who has been the face of our Cookie Campaign since 1999.



由William Chan Design (HK) Ltd設計的海報洋溢溫馨感覺，成功吸引大眾注意是次義賣。

The heartwarming posters designed by William Chan Design (HK) Ltd helped increase the public awareness towards our campaign.



歡迎小彬紀念基金會新加入成為「慈善曲奇轉贈行動」中接受曲奇轉贈的受惠團體。該會服務在港的邊緣化少數族裔，值得市民大眾更多的支持。

Welcome The Zubin Foundation as a new beneficiary charity of our 'Double the Giving' cookies! They work for Hong Kong's marginalised ethnic minorities and deserve more support from the public.



於肺炎疫情未爆發前我們還有機會到部分聖堂進行義賣。

We could sell at a few churches before the coronavirus outbreak.



院舍活動 Home Activities



第十六屆「全港長者硬地滾球大賽」於八月二十七日假將軍澳體育館順利舉行。我們十分榮幸邀得西貢區議會區能發議員及周賢明議員、省善真堂社會服務有限公司副主席周慶生先生及本會執行委員會委員周一嶽醫生蒞臨頒獎，並同賀眾得獎健兒獲得佳績。

Our 16th "Hong Kong Boccia Competition for the Elderly" was held successfully on 27 August at Tseung Kwan O Sports Centre. We were honoured to have Mr Alfred Au, MH and Mr Francis Chau, BBS, MH, Members of Sai Kung District Council, Mr Hing-sang Chow, Vice Chairman of Shang Sin Chun Tong Community Services Ltd and Dr York Chow, GBS, SBS, MBE, JP, our EXCO member respectively presenting awards to our energetic elders.



手捏陶藝有助院友維持手眼協調和觸感功能，同時又可讓他們放鬆心情，發揮創意；大家都樂在其中。

Residents relaxed themselves with the therapeutic touch of clay at the hand-building pottery class, which also helped maintain their eye-hand coordination and tactile sensitivity.



院友體驗禪繞畫，享受心靈平靜的時光，並學習感恩當下，欣賞自己及別人。

Residents enjoyed their peaceful time while creating their own Zentangle art with gratitude and appreciation to themselves and others.



這次的花藝作品非常精美，院友喜悅之情溢於言表。
Residents were delighted and satisfied with their floral arrangement which were really amazing.



院舍活動 Home Activities



中秋晚會上，院友扮演不同的節日角色，並化身模特兒與參加者合照留念，為現場氣氛增添不少歡樂。

Residents brought fun to the Mid-autumn party by dressing up as different festive characters and taking pictures with the participants.



院友一起於茶餐廳享用下午茶，簡單卻樂不可言！

Residents enjoyed their afternoon tea at Cha Chaan Teng (Hong Kong style café) – simple yet most joyous!



生日會上，家屬向至親院友表達多年以來的愛意和謝意，場面十分溫馨感人。

Residents' family members expressed their love and thanks to our residents at the birthday party. What a lovely and touching moment!



院友正在學習一種新興運動 - 地壺球，大家都很專注！

Residents concentrated in learning a new sport – floor curling.



本會2017-2020年度主題「彩色生命·圓滿人生」-「生命耆望體驗日」已於6月23日順利舉行。除鼓勵院友投入積極人生，作生命的掌舵人，我們亦派發了「生命耆望手冊」給予院友和家屬，向他們推廣晚晴選擇的重要。願院友能活出自己的「生命耆望」，讓愛繼續傳承下去。

Our 2017-2020 Year Theme "Life Well Lived" - "Life Well Planned Sharing Day" was held on 23 June successfully with an aim to encourage our elderly participants to live a happy and positive life. Our Advanced Care Plan booklets which is designed to promote the advantage of End-of-life planning were also given to residents and their family members. May all of our residents' wishes come true and their love for their families go on.





香港賽馬會伸手助人肇慶護老頤養院

The Hong Kong Jockey Club Helping Hand Zhaoqing Home for the Elderly



運動會是院友最喜愛的年度活動之一。每位院友都化身為運動健將竭盡所能，積極表現，成績令人鼓舞。

Sport Day has become one of the most popular programmes among our residents. Residents showed their best performance to participate in every event and the result was encouraging.



中秋佳節將至，院友親手製作冰皮月餅，開心品嚐新奇滋味——好吃！

Residents concentrated in making the snow moon cakes in celebration of the Mid-autumn Festival – hmmm... fabulous!



於本會年度主題「彩色生命·圓滿人生」的其中一個活動中，院友寫下心願投擲在「許願樹」上。謹祝大家願望成真，一起開心活好每一天！

Residents threw their wishes onto the "Wishing Tree" at a programme under our Year Theme: "Life Well Lived". May all their wishes come true and everyone lives a happy and prosperous life!



老人度假中心 Holiday Centre for the Elderly



導師帶領一班年青長者會員參與度假中心與香港外展訓練學校合辦的「兩日一夜獨木舟野外體驗營」；透過不同的戶外活動及獨木舟訓練，長者一起探索大自然，並一起完成各項挑戰，其樂無窮，獲益良多。

A group of "young old" members led by our staff participated in a "2-Day Overnight Canoeing Programme" co-organised by our Holiday Centre and the Outward Bound Hong Kong. They had an inspiring and pleasure experience in exploring in the nature and meeting challenges through canoeing and various adventure activities.



「扭氣球小組」成員用心製作各式各樣趣緻可愛的氣球公仔來佈置度假中心，為不同喜慶節日和活動增添歡樂氣氛。

Our "Balloon Twisting Group" volunteers made adorable twisted balloons for our Holiday Centre at various activities and festive days.



「度假兵團」探訪香港耀能協會白普理黃大仙宿舍，為舍友送上祝福與關懷。

Our Holiday Center Volunteer Group visited the SAHK Bradbury Wong Tai Sin Hostel with sincere blessings and care to their residents.



復康服務 Rehabilitative Services



言語治療師使用愛荷華口腔功能評量器為院友測量口腔肌肉和舌頭的力量，並進行口肌訓練。

Speech therapist used the Iowa Oral Performance Instrument to measure the strength of our resident's lip and tongue, and conducted oral motor exercise for him.



物理治療師指導院友進行步姿訓練來改善站立和步行能力。

Physiotherapist instructed our resident to practice gait training to improve his ability to stand and walk.



院友使用「震震機」來促進血液循環及提升肌肉力量。

Our resident practiced the "Vibration Machine" to improve her blood circulation and muscle strength.



職業治療師評估院友的認知能力，並因應院友的個別情況提供合適的認知訓練。

Occupational therapist conducted cognitive assessment for our resident and provided individual cognitive therapeutic training for him.

長者日間護理單位 Day Care Unit



一班小朋友齊來跟長者一起製作小畫作，又落力表演逗長者歡喜，熱鬧溫馨。

A group of small children came and made paintings with our elders as well as performing lively for them - so sweet and warm!



長者參觀香港文化博物館的粵劇文物館，一起重溫粵劇藝術的歷史和特色，讚嘆不已。

Elders visited the Cantonese Opera Heritage Hall at Hong Kong Heritage Museum and were impressed by the wonderful history and unique characteristics of Cantonese opera.





- | | |
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at Cheung Muk Tau Holiday Centre for
the Elderly | - 伸手助人協會
日間護理單位
(附設於樟木頭老人度假中心) |
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Remarks:


The organizational and management structure of our Cheung Muk Tau Integrated Services Complex was reorganized with effective from 1 May 2020.


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We would also like to extend our grateful thanks to those supporters and friends whose names may not have appeared in the above columns.



We would like to send our heartfelt thanks to the following **companies, groups and individuals** who generously sponsored and supported our **Helping Hand Cookie Campaign 2020**.

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We would also like to thank all our donors, volunteers, cookie sellers and all who bought cookies and gave so generously.



We are grateful to the support given by the following schools who participated in the **Inter-School Cookie Competition** under our **Helping Hand Cookie Campaign 2020**.

Christian Alliance Louey Choy Kwan Lok Kindergarten
Christian Alliance S C Chan Memorial College
Delia Memorial School (Hip Wo)
Diocesan Girls' Junior School
Ho Fung College
Hong Kong Chinese Women's Club College
Hong Kong Gifted Education Teachers' Association
La Salle College
Lingnan Hang Yee Memorial Secondary School
Lingnan Kindergarten & Day Nursery (Siu Sai Wan)
Lingnan Secondary School
Sha Tin Wai Dr Catherine F Woo Memorial School
Shek Lei Catholic Secondary School
SKH Lam Woo Memorial Secondary School
South Tuen Mun Government Secondary School
Tak Sun School
Tang King Po School
Tuen Mun Catholic Secondary School
W F Joseph Lee Primary School



HELPING HAND
REPORTS AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2020

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HELPING HAND (LIMITED BY GUARANTEE AND NOT HAVING A SHARE CAPITAL) REPORT OF THE EXECUTIVE COMMITTEE

The Executive Committee has pleasure in submitting its annual report together with the audited financial statements for the year ended 31 March 2020.

PRINCIPAL PLACE OF OPERATION

Helping Hand ("the Company") is a company incorporated and domiciled in Hong Kong and has its registered office and principal place of operation at 1/F., 12 Borrett Road, Hong Kong.

PRINCIPAL ACTIVITIES

The principal activities of the Company and its subsidiary ("the Group") are to provide care, housing and recreational facilities, including care homes, housing for the elderly and a holiday resort centre cum day care centre, for the needy elderly of Hong Kong and the People's Republic of China.

RESULTS

The results of the Group for the year are set out in the consolidated statement of surplus or deficit and other comprehensive income and expenditure account on page 4.

EXECUTIVE COMMITTEE MEMBERS

The executive committee members of the Company during the financial year and up to the date of this report were:

Mrs. Johanna Arculli (Chairman)	Dr. Jessica Ogilvy-Stuart
Mr. Tim-leung Lui (Hon Treasurer)	Mrs. Nancy Giok-Ching Thompson
Mrs. Veronica Tao Chevalier (Hon Secretary)	Mr. Simon Yun-sang Yung
Ms. Edith Shih (Hon Legal Advisor)	Mr. Gary Kin-man Yau
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Ms. Regina Fuk-ching Gan	Mr. Gabriel Matthew Leung
Mrs. Lena Harilela	Dr. York Yat-ngok Chow
Mr. Leo Lin-cheng Kung	Ms. Helena Suk-chong Wai (Appointed on 27 June 2019)
Ms. Christina Oi-ping Lee	Mr. Michael Tze-hau Lee (Vice Chairman) (Resigned on 30 April 2019)
Dr. Joseph Lee	

In accordance with Articles 15 of the Company's Articles of Association, all executive committee members of the Executive Committee retire from the committee and, being eligible, offer themselves for re-election.

A full list of the names of the directors of the Company's subsidiary is shown in note 9 to the consolidated financial statements.

INDEMNITY OF EXECUTIVE COMMITTEE MEMBERS

A permitted indemnity provision (as defined in section 469 of the Hong Kong Companies Ordinance) for the benefit of the executive committee members of the Company is currently in force and was in force throughout this year.

MANAGEMENT CONTRACTS

No contract concerning the management and administration of the whole or any substantial part of the operation of the Group were entered into or existed during the year.

EXECUTIVE COMMITTEE MEMBERS' INTERESTS IN TRANSACTIONS, ARRANGEMENTS OR CONTRACTS

No transaction, arrangement or contract of significance in relation to the Group's operation to which the Company or its subsidiary was a party and in which an executive committee member of the Company had a material interest, whether directly or indirectly, subsisted at the end of the reporting period or at any time during the year.

EXECUTIVE COMMITTEE MEMBERS' RIGHTS TO ACQUIRE SHARES OR DEBENTURES

At no time during the year was the Company or its subsidiary a party to any arrangement to enable the executive committee members of the Company to acquire benefits by means of the acquisition of shares in or debentures of the Company or any other body corporate.

AUDITORS

The financial statements have been audited by Crowe (HK) CPA Limited, who retire and, being eligible, offer themselves for re-appointment.

CCIF CPA Limited has been resigned as auditor of the Group. Crowe (HK) CPA Limited was appointed as the auditor of the Group.

On behalf of the Executive Committee

Chairman/Executive Committee
Hong Kong, 9 September 2020

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF HELPING HAND

(Incorporated in Hong Kong as a company limited by guarantee and not having a share capital)

Opinion

We have audited the consolidated financial statements of Helping Hand ("the Company") and its subsidiary ("the Group") set out on pages 4 to 36, which comprise the consolidated statement of financial position as at 31 March 2020, and the consolidated statement of surplus or deficit and other comprehensive income and expenditure account, the consolidated statement of changes in funds employed and the consolidated statement of cash flows for the year then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies.

In our opinion, the consolidated financial statements give a true and fair view of the consolidated financial position of the Group as at 31 March 2020, and of its consolidated financial performance and its consolidated cash flows for the year then ended in accordance with Hong Kong Financial Reporting Standards ("HKFRSs") issued by the Hong Kong Institute of Certified Public Accountants ("HKICPA") and have been properly prepared in compliance with the Hong Kong Companies Ordinance.

Basis for opinion

We conducted our audit in accordance with Hong Kong Standards on Auditing ("HKSAs") issued by the HKICPA. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the consolidated financial statements section of our report. We are independent of the Group in accordance with the HKICPA's Code of Ethics for Professional Accountants ("the Code"), and we have fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Information other than the consolidated financial statements and auditor's report thereon

The Executive Committee is responsible for the other information. The other information comprises all the information included in the annual report, other than the consolidated financial statements and our auditor's report thereon.

Our opinion on the consolidated financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the Executive Committee for the consolidated financial statements

The Executive Committee is responsible for the preparation of the consolidated financial statements that give a true and fair view in accordance with HKFRSs issued by the HKICPA and the Hong Kong Companies Ordinance, and for such internal control as the Executive Committee determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, the Executive Committee is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Executive Committee either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.



INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF HELPING HAND (Continued)

(Incorporated in Hong Kong as a company limited by guarantee and not having a share capital)

Auditor's responsibilities for the audit of the consolidated financial statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. This report is made solely to you, as a body, in accordance with section 405 of the Hong Kong Companies Ordinance, and for no other purpose. We do not assume responsibility towards or accept liability to any other person for the contents of this report.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with HKSA's will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with HKSA's, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Executive Committee.
- Conclude on the appropriateness of the Executive Committee's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with the Executive Committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Crowe (HK) CPA Limited

Crowe (HK) CPA Limited
Certified Public Accountants
Hong Kong, 9 September 2020

Sze Chor Chun, Yvonne
Practising Certificate Number P05049

CONSOLIDATED STATEMENT OF SURPLUS OR DEFICIT AND OTHER COMPREHENSIVE INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2020

	Note	2020 HK\$	2019 HK\$
OPERATING INCOME AND EXPENDITURE			
Community Chest allocation	21(a)	3,016,900	2,915,900
Donations			
- Others	21(b)	2,147,876	2,184,457
Interest income		33,306	40,010
Lump sum grant		59,801,134	55,535,128
Meal income		7,196,112	6,920,261
Meal income from staff		304,223	287,571
Rental income		16,190,637	15,393,757
Sundry income		1,327,724	1,759,602
SWD Subvention for homes		12,063,191	11,422,130
SWD others		863,429	591,966
Total operating income (Appendix I)		102,944,532	97,050,782
Less: Operating expenditure (Appendix I)		(118,566,978)	(113,518,102)
		(15,622,446)	(16,467,320)
Less: Finance cost (Appendix I)		(247,248)	-
Donations for capital costs			
- SWD – Block Grants		820,939	713,277
- SWD – Lotteries Fund		1,044,712	-
- Others	21(b)	1,118,036	10,333,983
		2,983,687	11,047,260
		(12,886,007)	(5,420,060)
ADMINISTRATIVE INCOME AND EXPENDITURE			
Community Chest allocation	21(a)	449,000	449,000
Donation for capital cost	21(b)	801,941	-
Fair value loss on financial assets at fair value through profit or loss		(1,407,190)	(748,203)
General donations	21(b)	882,081	996,856
Interest income		496,267	465,430
Lump sum grant		6,769,096	6,462,346
Membership fee and sponsoring membership		10,320	22,440
Sundry income		531,260	16,370
SWD - Others		133,952	228,530
Total administrative income		8,666,727	7,892,769
Less: Administrative expenditure		(7,812,235)	(6,693,195)
Depreciation of property, plant and equipment		(3,745,904)	(3,613,820)
Net administrative deficit (Appendix II)		(2,891,412)	(2,414,246)
FUND RAISING EVENTS INCOME, NET			
Cookie Campaign (Appendix III)		2,061,774	3,641,611
Other fund raising events (Appendix IV)		161,532	161,361
		2,223,306	3,802,972
HOLIDAY CENTRE – DEFICIT FOR THE YEAR			
	5	(803,177)	(568,020)
DEFICIT FOR THE YEAR		(14,357,290)	(4,599,354)
Other comprehensive expenditure for the year			
Item that may be reclassified subsequently to surplus or deficit:			
Exchange differences on translation of financial statements of foreign operation		(2,647,046)	(3,162,094)
TOTAL COMPREHENSIVE EXPENDITURE FOR THE YEAR		(17,004,336)	(7,761,448)

The accompanying notes form part of these financial statements.



CONSOLIDATED STATEMENT OF FINANCIAL POSITION

AT 31 MARCH 2020

	Note	2020 HK\$	2019 HK\$
NON-CURRENT ASSETS			
Property, plant and equipment	6	144,058,768	146,260,724
Prepaid land lease payments	7	-	3,103,475
Financial assets at fair value through profit or loss	8	13,343,569	14,893,308
		157,402,337	164,257,507
CURRENT ASSETS			
Inventories	10	110,596	112,056
Prepaid land lease payments	7	-	107,610
Trade and other receivables	11	3,694,128	4,547,999
Deposits with banks (maturity over 3 months)	12(b)	5,879,831	13,508,836
Cash and cash equivalents	12(a)	33,745,449	32,025,800
		43,430,004	50,302,301
CURRENT LIABILITIES			
Trade and other payables	13	17,808,060	17,899,343
Deferred income	15	527,310	369,100
Lease liabilities	14	1,854,605	-
		(20,189,975)	(18,268,443)
NON-CURRENT LIABILITIES			
Lease liabilities	14	(1,745,510)	-
NET ASSETS			
		178,896,856	196,291,365
FUNDS EMPLOYED			
General deficit		(68,790,207)	(54,432,917)
General reserve		1,885,526	1,885,526
Exchange reserve		4,775,335	7,422,381
Christa Tisdall Fund	16	13,239	13,239
The Hong Kong Jockey Club Charities Trust	17	86,276,361	86,276,361
Holiday Centre project:			
Gold Coin Fund	18	77,636,711	77,636,711
SWD Reserve Fund	19	2,091,898	2,091,898
Others		1,316,280	1,316,280
SWD Lotteries Fund	20	73,691,713	74,081,886
TOTAL FUNDS EMPLOYED			
		178,896,856	196,291,365

Approved and authorised for issue by the executive committee on 9 September 2020.

Mrs. Johanna Arculli
Executive Committee member

Mr. Tim-leung Lui
Executive Committee member

The accompanying notes form part of these financial statements.

CONSOLIDATED STATEMENT OF CHANGES IN FUNDS EMPLOYED

FOR THE YEAR ENDED 31 MARCH 2020

	General Reserve	Exchange Reserve	Christa Tisdall Fund	The Hong Kong Jockey Club Charities Trust	Gold Coin Fund
	HK\$	HK\$	HK\$	HK\$	HK\$
At 1 April 2018	1,885,526	10,584,475	13,239	86,276,361	77,636,711
Expenditure paid for programmes	-	-	-	-	-
Total comprehensive expenditure for the year	-	(3,162,094)	-	-	-
At 31 March 2019	<u>1,885,526</u>	<u>7,422,381</u>	<u>13,239</u>	<u>86,276,361</u>	<u>77,636,711</u>
At 1 April 2019	1,885,526	7,422,381	13,239	86,276,361	77,636,711
Impairment of other receivable from SWD Lotteries Fund	-	-	-	-	-
Total comprehensive expenditure for the year	-	(2,647,046)	-	-	-
At 31 March 2020	<u><u>1,885,526</u></u>	<u><u>4,775,335</u></u>	<u><u>13,239</u></u>	<u><u>86,276,361</u></u>	<u><u>77,636,711</u></u>

The accompanying notes form part of these financial statements.



Holiday Centre Project - Others	SWD Reserve Fund		SWD Lotteries Fund	General Deficit	Total
	Holiday Centre	Central Administrative Support			
HK\$	HK\$	HK\$	HK\$	HK\$	HK\$
1,316,280	2,091,898	582,904	74,081,886	(49,833,563)	204,635,717
-	-	(582,904)	-	-	(582,904)
-	-	-	-	(4,599,354)	(7,761,448)
<u>1,316,280</u>	<u>2,091,898</u>	<u>-</u>	<u>74,081,886</u>	<u>(54,432,917)</u>	<u>196,291,365</u>
1,316,280	2,091,898	-	74,081,886	(54,432,917)	196,291,365
-	-	-	(390,173)	-	(390,173)
-	-	-	-	(14,357,290)	(17,004,336)
<u>1,316,280</u>	<u>2,091,898</u>	<u>-</u>	<u>73,691,713</u>	<u>(68,790,207)</u>	<u>178,896,856</u>

CONSOLIDATED STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2020

	Note	2020 HK\$	2019 HK\$
OPERATING ACTIVITIES			
Deficit for the year		(14,357,290)	(4,599,354)
Adjustments for:			
Depreciation		13,842,525	11,382,174
Amortisation of prepaid land lease payments		-	107,445
Interest income		(529,573)	(505,440)
Finance cost		247,248	-
Donations received		(6,167,332)	(16,163,916)
Provision for untaken annual leave		107,620	69,531
Provision for long service payment		145,696	190,598
Reversal of provision for over-charged rent & meal		-	(221,270)
Write off of other receivable		(390,173)	-
Fair value loss on financial assets at fair value through profit or loss		1,407,190	748,203
Foreign exchange loss		19,969	12,302
Net loss on disposal of property, plant and equipment		15,517	64,717
		(5,658,603)	(8,915,010)
CHANGES IN WORKING CAPITAL			
Decrease/(increase) in inventories		1,460	(23,046)
Decrease in trade and other receivables		836,483	162,775
Decrease in trade and other payables		(346,054)	(1,486,606)
Increase/(decrease) in deferred income		156,476	(170,243)
NET CASH USED IN OPERATING ACTIVITIES		(5,010,238)	(10,432,130)
INVESTING ACTIVITIES			
Interest received		532,261	506,813
Decrease in deposits with banks (maturity over 3 months)		7,629,005	10,160,004
Payment for the purchase of financial assets		(877,766)	-
Payment for the purchases of property, plant and equipment		(5,863,716)	(12,247,223)
Proceeds from disposal of financial assets at fair value through profit or loss		867,974	164,000
NET CASH GENERATED FROM/ (USED IN) INVESTING ACTIVITIES		2,287,758	(1,416,406)
FINANCING ACTIVITIES			
Net amount paid from Funds		-	(582,904)
Donations received		6,167,332	16,163,916
Interest element of lease rental paid		(247,248)	-
Capital element of lease rental paid		(1,669,307)	-
NET CASH GENERATED FROM FINANCING ACTIVITIES		4,250,777	15,581,012
NET INCREASE IN CASH AND CASH EQUIVALENTS		1,528,297	3,732,476
CASH AND CASH EQUIVALENTS AT BEGINNING OF THE YEAR		32,025,800	28,253,453
Effect of foreign exchange rate changes, net		191,352	39,871
CASH AND CASH EQUIVALENTS AT END OF THE YEAR	12(a)	33,745,449	32,025,800

The accompanying notes form part of these financial statements.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2020

1. GENERAL INFORMATION

Helping Hand (“the Company”), a company limited by guarantee and its subsidiary (together “the Group”), is a charitable organisation engaged in providing care, housing and recreational facilities, including care homes, housing for the elderly and a holiday resort centre cum day care centre, for the needy elderly of Hong Kong and the People’s Republic of China (“the PRC”). The Company has obtained permission from the Registrar of Companies to omit “Limited” from its name. The income and property of the Company, wheresoever derived, is applied solely towards the promotion of the objects set out in the Company’s memorandum of association. The Company’s funds are not distributable to its members.

2. SIGNIFICANT ACCOUNTING POLICIES

a) Statement of compliance

These financial statements have been prepared in accordance with all applicable Hong Kong Financial Reporting Standards (“HKFRSs”), which collective term includes all applicable individual Hong Kong Financial Reporting Standards, Hong Kong Accounting Standards (“HKASs”), Interpretations issued by the Hong Kong Institute of Certified Public Accountants (“HKICPA”), accounting principles generally accepted in Hong Kong and the requirements of the Hong Kong Companies Ordinance. Significant accounting policies adopted by the Group are disclosed below.

The HKICPA has issued certain new and revised HKFRSs that are first effective or available for early adoption for the current accounting period of the Group. Note 3 provides information on any changes in accounting policies resulting from initial application of these developments to the extent that they are relevant to the Group for the current and prior accounting periods reflected in these financial statements.

b) Basis of preparation of the financial statements

The consolidated financial statements for the year ended 31 March 2020 comprise the Company and its subsidiary.

Items included in the financial statements of each entity in the Group are measured using the currency of the primary economic environment in which the entity operates (“the functional currency”). These financial statements are presented in Hong Kong Dollars (“HK\$”), which is the Company’s functional and the Group’s presentation currency.

The measurement basis used in the preparation of the financial statements is the historical cost basis except that the financial assets at fair value through profit or loss are stated at their fair value as explained in note 2(d).

The preparation of financial statements in conformity with HKFRSs requires management to make judgements, estimates and assumptions that affect the application of policies and reported amounts of assets, liabilities, income and expenditure. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the judgements about carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

Judgements made by management in the application of HKFRSs that have significant effect on the financial statements and major sources of estimation uncertainty are discussed in note 25.

c) Subsidiary

Subsidiary is entity controlled by the Group. The Group controls an entity when it is exposed, or has rights, to variable returns from its involvement with the entity and has the ability to affect those returns through its power over the entity. When assessing whether the Group has power, only substantive rights (held by the Group and other parties) are considered.

An investment in a subsidiary is consolidated into the consolidated financial statements from the date that control commences until the date that control ceases. Intra-group balances, transactions and cash flows and any unrealised profits arising from intra-group transactions are eliminated in full in preparing the consolidated financial statements. Unrealised losses resulting from intra-group transactions are eliminated in the same way as unrealised gains but only to the extent that there is no evidence of impairment.

In the Company’s statement of financial position, an investment in a subsidiary is stated at cost less impairment losses (see note 2(g)).

2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

d) Other investments in equity securities

The Group's policies for investments in equity securities, other than investment in subsidiary, are as follows:

Investments in equity securities are recognised / derecognised on the date the Group commits to purchase / sell the investment. The investments are initially stated at fair value plus directly attributable transaction costs, except for those investments measured at fair value through profit or loss (FVPL) for which transaction costs are recognised directly in profit or loss. For an explanation of how the Group determines fair value of financial instruments, see note 22(f). These investments are subsequently accounted for as follows, depending on their classification.

Equity investments

An investment in equity securities is classified as fair value at profit or loss (FVPL) unless the equity investment is not held for trading purposes and on initial recognition of the investment the Group makes an election to designate the investment at fair value through other comprehensive income (FVOCI) (non-recycling) such that subsequent changes in fair value are recognised in other comprehensive income. Such elections are made on an instrument-by-instrument basis, but may only be made if the investment meets the definition of equity from the issuer's perspective. Where such an election is made, the amount accumulated in other comprehensive income remains in the fair value reserve (non-recycling) until the investment is disposed of. At the time of disposal, the amount accumulated in the fair value reserve (non-recycling) is transferred to general deficit. It is not recycled through profit or loss. Dividends from an investment in equity securities, irrespective of whether classified as at FVPL or FVOCI, are recognised in surplus or deficit as other income in accordance with the policy set out in note 2(o).

Financial assets at FVPL are stated at fair value, with any gains or losses arising on remeasurement recognised in the statement of surplus or deficit and other comprehensive income and expenditure account. The net gain or loss recognised in the statement of surplus or deficit and other comprehensive income and expenditure account includes any dividend or interest earned on the financial assets and is included in the "fair value gain/loss on financial assets at fair value through profit or loss" line item. Fair value is determined in the manner described in note 8.

e) Property, plant and equipment

Property, plant and equipment, other than construction in progress, are stated at cost less any accumulated depreciation and any accumulated impairment losses (see note 2(g)(ii)).

Depreciation is calculated to write off the cost of items of property, plant and equipment, less their estimated residual value, if any, using the straight line method over their estimated useful lives as follows:

- buildings situated on leasehold land are depreciated over the shorter of the unexpired term of lease and their estimated useful lives, being no more than 50 years after the date of completion.
- Leasehold improvements 4 to 15 years or over the remaining term of the lease
- Furniture and fixtures 4 to 5 years
- Office equipment 4 to 5 years
- Motor vehicles 4 to 5 years

Where parts of an item of property, plant and equipment have different useful lives, the cost of the item is allocated on a reasonable basis between the parts and each part is depreciated separately. Both the useful life of an asset and its residual value, if any, are reviewed annually.

Historical cost includes expenditure that is directly attributable to the acquisition of the items.

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Group and the cost of the item can be measured reliably. The carrying amount of any component accounted for as a separate asset is derecognised when replaced. All other repairs and maintenance are recognised in statement of surplus or deficit and other comprehensive income and expenditure account during the financial period in which they are incurred.

An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount.

Gain or losses arising from the retirement or disposal of an item of property, plant and equipment are determined as the difference between the net proceeds on disposal and the carrying amount of the item and are recognised in statement of surplus or deficit and other comprehensive income and expenditure account on the date of retirement or disposal.

Properties, plant and equipment in the course of construction for production, supply or administrative purposes are carried at cost, less any recognised impairment loss. Cost includes professional fees and, for qualifying assets, borrowing costs capitalised in accordance with the Group's accounting policy. Such properties, plant and equipment are classified to the appropriate categories of property, plant and equipment when completed and ready for intended use. Depreciation of these assets, on the same basis as other property assets, commences when the assets are ready for their intended use.

2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

f) Leased assets

At inception of a contract, the Group assesses whether the contract is, or contains, a lease. A contract is, or contains, a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration. Control is conveyed where the customer has both the right to direct the use of the identified asset and to obtain substantially all of the economic benefits from that use.

i) As a lessee

i) Policy applicable from 1 April 2019

Where the contract contains lease component(s) and non-lease component(s), the Group has elected not to separate non-lease components and accounts for each lease component and any associated non-lease components as a single lease component for all leases.

At the lease commencement date, the Group recognises a right-of-use asset and a lease liability, except for short-term leases that have a lease term of 12 months or less and leases of low-value assets. When the Group enters into a lease in respect of a low-value asset, the Group decides whether to capitalise the lease on a lease-by-lease basis. The lease payments associated with those leases which are not capitalised are recognised as an expense on a systematic basis over the lease term.

Where the lease is capitalised, the lease liability is initially recognised at the present value of the lease payments payable over the lease term, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, using a relevant incremental borrowing rate. After initial recognition, the lease liability is measured at amortised cost and interest expense is calculated using the effective interest method. Variable lease payments that do not depend on an index or rate are not included in the measurement of the lease liability and hence are charged to profit or loss in the accounting period in which they are incurred.

The right-of-use asset recognised when a lease is capitalised is initially measured at cost, which comprises the initial amount of the lease liability plus any lease payments made at or before the commencement date, and any initial direct costs incurred. Where applicable, the cost of the right-of-use assets also includes an estimate of costs to dismantle and remove the underlying asset or to restore the underlying asset or the site on which it is located, discounted to their present value, less any lease incentives received. The right-of-use asset is subsequently stated at cost less accumulated depreciation and impairment losses (please refer to notes 2(e) and 2(g)(ii)).

The lease liability is remeasured when there is a change in future lease payments arising from a change in an index or rate, or there is a change in the Group's estimate of the amount expected to be payable under a residual value guarantee, or there is a change arising from the reassessment of whether the Group will be reasonably certain to exercise a purchase, extension or termination option. When the lease liability is remeasured in this way, a corresponding adjustment is made to the carrying amount of the right-of-use asset, or is recorded in profit or loss if the carrying amount of the right-of-use asset has been reduced to zero.

The Group presents right-of-use assets that do not meet the definition of lease liabilities separately in the statement of financial position.

ii) Policy applicable prior to 1 April 2019

In the comparative period, as a lessee the Group classified leases as finance leases if the leases transferred substantially all the risks and rewards of ownership to the Group. Leases which did not transfer substantially all the risks and rewards of ownership to the Group were classified as operating leases, with the following exceptions:

- property held under operating leases that would otherwise meet the definition of an investment property was classified as investment property on a property-by-property basis and, if classified as investment property, was accounted for as if held under a finance lease; and
- land held for own use under an operating lease, the fair value of which could not be measured separately from the fair value of a building situated thereon at the inception of the lease, was accounted for as being held under a finance lease, unless the building was also clearly held under an operating lease. For these purposes, the inception of the lease was the time that the lease was first entered into by the Group, or taken over from the previous lessee.

2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

f) Leased assets (Continued)

i) As a lessee (Continued)

ii) Policy applicable prior to 1 April 2019 (Continued)

Where the Group acquired the use of assets under finance leases, the amounts representing the fair value of the leased asset, or, if lower, the present value of the minimum lease payments, of such assets were recognised as property, plant and equipment and the corresponding liabilities, net of finance charges, were recorded as obligations under finance leases. Depreciation was provided at rates which wrote off the cost of the assets over the term of the relevant lease or, where it was likely the Company would obtain ownership of the asset, the life of the asset, as set out in note 2(e). Impairment losses were accounted for in accordance with the accounting policy as set out in note 2(g). Finance charges implicit in the lease payments were charged to profit or loss over the period of the leases so as to produce an approximately constant periodic rate of charge on the remaining balance of the obligations for each accounting period. Contingent rentals were charged to profit or loss in the accounting period in which they were incurred.

Where the Group had the use of assets held under operating leases, payments made under the leases were charged to profit or loss in equal instalments over the accounting periods covered by the lease term, except where an alternative basis was more representative of the pattern of benefits to be derived from the leased asset. Lease incentives received were recognised in profit or loss as an integral part of the aggregate net lease payments made. Contingent rentals were charged to profit or loss in the accounting period in which they were incurred.

g) Credit losses and impairment of assets

(i) Credit losses from financial instruments

The Group recognises a loss allowance for expected credit losses (ECLs) financial assets measured at amortised cost (including deposits with banks, cash and cash equivalents and trade and other receivables).

Financial assets measured at fair value, including equity securities measured at FVPL, are not subject to the ECL assessment.

Measurement of ECLs

ECLs are a probability-weighted estimate of credit losses. Credit losses are measured as the present value of all expected cash shortfalls (i.e. the difference between the cash flows due to the Group in accordance with the contract and the cash flows that the Group expects to receive).

The expected cash shortfalls are discounted using the following discount rates where the effect of discounting is material:

- fixed-rate financial assets, trade and other receivables: effective interest rate determined at initial recognition or an approximation thereof;
- variable-rate financial assets: current effective interest rate;

The maximum period considered when estimating ECLs is the maximum contractual period over which the Group is exposed to credit risk.

In measuring ECLs, the Group takes into account reasonable and supportable information that is available without undue cost or effort. This includes information about past events, current conditions and forecasts of future economic conditions.

ECLs are measured on either of the following bases:

- 12-month ECLs: these are losses that are expected to result from possible default events within the 12 months after the reporting date; and
- lifetime ECLs: these are losses that are expected to result from all possible default events over the expected lives of the items to which the ECL model applies.

Loss allowances for trade receivables are always measured at an amount equal to lifetime ECLs. ECLs on these financial assets are estimated using a provision matrix based on the Group's historical credit loss experience, adjusted for factors that are specific to the debtors and an assessment of both the current and forecast general economic conditions at the reporting date.

For all other financial instruments, the Group recognises a loss allowance equal to 12-month ECLs unless there has been a significant increase in credit risk of the financial instrument since initial recognition, in which case the loss allowance is measured at an amount equal to lifetime ECLs.



2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

g) Credit losses and impairment of assets (Continued)

(i) Credit losses from financial instruments (Continued)

Significant increases in credit risk

In assessing whether the credit risk of a financial instrument has increased significantly since initial recognition, the Group compares the risk of default occurring on the financial instrument assessed at the reporting date with that assessed at the date of initial recognition. In making this reassessment, the Group considers that a default event occurs when (i) the borrower is unlikely to pay its credit obligations to the Group in full, without recourse by the Group to actions such as realising security (if any is held); or (ii) the financial asset is 90 days past due. The Group considers both quantitative and qualitative information that is reasonable and supportable, including historical experience and forward-looking information that is available without undue cost or effort.

In particular, the following information is taken into account when assessing whether credit risk has increased significantly since initial recognition:

- failure to make payments of principal or interest on their contractually due dates;
- an actual or expected significant deterioration in a financial instrument's external or internal credit rating (if available);
- an actual or expected significant deterioration in the operating results of the debtor; and
- existing or forecast changes in the technological, market, economic or legal environment that have a significant adverse effect on the debtor's ability to meet its obligation to the Group.

Depending on the nature of the financial instruments, the assessment of a significant increase in credit risk is performed on either an individual basis or a collective basis. When the assessment is performed on a collective basis, the financial instruments are grouped based on shared credit risk characteristics, such as past due status and credit risk ratings.

ECLs are remeasured at each reporting date to reflect changes in the financial instrument's credit risk since initial recognition. Any change in the ECL amount is recognised as an impairment gain or loss in surplus or deficit. The Group recognises an impairment gain or loss for all financial instruments with a corresponding adjustment to their carrying amount through a loss allowance account.

Basis of calculation of interest income

Interest income recognised in accordance with note 2(o)(vi) is calculated based on the gross carrying amount of the financial asset unless the financial asset is credit-impaired, in which case interest income is calculated based on the amortised cost (i.e. the gross carrying amount less loss allowance) of the financial asset.

At each reporting date, the Group assesses whether a financial asset is credit-impaired. A financial asset is credit-impaired when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred.

Evidence that a financial asset is credit-impaired includes the following observable events:

- significant financial difficulties of the debtor;
- a breach of contract, such as a default or delinquency in interest or principal payments;
- it becoming probable that the borrower will enter into bankruptcy or other financial reorganisation;
- significant changes in the technological, market, economic or legal environment that have an adverse effect on the debtor; or
- the disappearance of an active market for a security because of financial difficulties of the issuer.

Write-off policy

The gross carrying amount of a financial asset is written off (either partially or in full) to the extent that there is no realistic prospect of recovery. This is generally the case when the Group determines that the debtor does not have assets or sources of income that could generate sufficient cash flows to repay the amounts subject to the write-off.

Subsequent recoveries of an asset that was previously written off are recognised as a reversal of impairment in surplus or deficit in the period in which the recovery occurs.

(ii) Impairment of non-financial assets

Internal and external sources of information are reviewed at the end of each reporting period to identify indications that the following assets may be impaired or an impairment loss previously recognised no longer exists or may have decreased:

- property, plant and equipment;
- prepaid land lease payments; and
- investments in a subsidiary in the Company's statement of financial position.

2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

g) Credit losses and impairment of assets (Continued)

(ii) Impairment of non-financial assets (Continued)

If any such indication exists, the asset's recoverable amount is estimated.

- Calculation of recoverable amount

The recoverable amount of an asset is the greater of its fair value less costs of disposal and its value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. Where an asset does not generate cash inflows largely independent of those from other assets, the recoverable amount is determined for the smallest group of assets that generates cash inflows independently (i.e. a cash-generating unit).

- Recognition of impairment losses

An impairment loss is recognised in the statement of surplus or deficit and other comprehensive income and expenditure account if the carrying amount of an asset, or the cash-generating unit to which it belongs, exceeds its recoverable amount. Impairment losses recognised in respect of cash-generating units are allocated to reduce the carrying amount of the assets in the unit (or group of units) on a pro rata basis, except that the carrying amount of an asset will not be reduced below its individual fair value less costs of disposal (if measurable) or value in use (if determinable).

- Reversals of impairment losses

An impairment loss is reversed if there has been a favourable change in the estimates used to determine the recoverable amount.

A reversal of an impairment loss is limited to the asset's carrying amount that would have been determined had no impairment loss been recognised in prior years. Reversals of impairment losses are credited to the statement of surplus or deficit and other comprehensive income and expenditure account in the year in which the reversals are recognised.

h) Inventories

Inventories are assets which are held for sale in the ordinary course of operation, in the process of production for such sale or in the form of material or supplies to be consumed in the production process or in the rendering of services.

Inventories are carried at the lower of cost and net realisable value.

Cost is calculated using the first-in, first-out method and comprises all costs of purchase, costs of conversion and other costs incurred in bringing the inventories to their present location and condition.

Net realisable value is the estimated selling price in the ordinary course of business less the estimated costs of completion and the estimated costs necessary to make the sale.

When inventories are sold, the carrying amount of those inventories is recognised as an expenditure in the period in which the related revenue is recognised. The amount of any write-down of inventories to net realisable value and all losses of inventories are recognised as an expenditure in the period the write-down or loss occurs. The amount of any reversal of any write-down of inventories is recognised as a reduction in the amount of inventories recognised as an expenditure in the period in which the reversal occurs.

i) Trade and other receivables

A receivable is recognised when the Group has an unconditional right to receive consideration. A right to receive consideration is unconditional if only the passage of time is required before payment of that consideration is due. If revenue has been recognised before the Group has an unconditional right to receive consideration, the amount is presented as a contract asset.

Receivables are stated at amortised cost using the effective interest method less allowance for credit losses (see note 2(g)(i)).

j) Cash and cash equivalents

Cash and cash equivalents comprise cash at bank and on hand, demand deposits with banks and other financial institutions, and short-term, highly liquid investments readily convertible into known amounts of cash and which are subject to an insignificant risk of changes in value, having been within three months of maturity at acquisition. Bank overdrafts that are repayable on demand and form an integral part of the Group's cash management are also included as a component of cash and cash equivalents for the purpose of the consolidated statement of cash flows. Cash and cash equivalents are assessed for expected credit losses (ECLs) in accordance with the policy set out in note 2(g)(i).

k) Trade and other payables

Trade and other payables are initially recognised at fair value and thereafter stated at amortised cost unless the effect of discounting would be immaterial, in which case they are stated at cost.

2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

l) Employee benefits

i) Short term employee benefits and contributions to defined contribution retirement plans

Salaries, annual bonuses, paid annual leave, contributions to defined contribution retirement plans and the cost of non-monetary benefits are accrued in the year in which the associated services are rendered by employees. Where payment or settlement is deferred and the effect would be material, these amounts are stated at their present values.

Contributions to the Mandatory Provident Funds as required under the Hong Kong Mandatory Provident Fund Schemes Ordinance are charged to statement of surplus or deficit and other comprehensive income and expenditure account when incurred.

ii) Termination benefits

Termination benefits are recognised at the earlier of when the Group can no longer withdraw the offer of those benefits and when it recognises re-structuring costs involving the payment of termination benefits.

m) Income tax

Income tax for the year comprises current tax and movements in deferred tax assets and liabilities. Current tax and movements in deferred tax assets and liabilities are recognised in statement of surplus or deficit except to the extent that they relate to items recognised in other comprehensive income or directly in equity, in which case they are recognised in other comprehensive income or directly in equity, respectively.

Current tax is the expected tax payable on the taxable income for the year, using tax rates enacted or substantively enacted at the end of the reporting period, and any adjustment to tax payable in respect of previous years.

Deferred tax assets and liabilities arise from deductible and taxable temporary differences respectively, being the differences between the carrying amounts of assets and liabilities for financial reporting purposes and their tax bases. Deferred tax assets also arise from unused tax losses and unused tax credits.

Apart from certain limited exceptions, all deferred tax liabilities, and all deferred tax assets to the extent that it is probable that future taxable profits will be available against which the asset can be utilised, are recognised. Future taxable profits that may support the recognition of deferred tax assets arising from deductible temporary differences include those that will arise from the reversal of existing taxable temporary difference, provided that those differences relate to the same taxation authority and the same taxable entity, and are expected to reverse either in the same period as the expected reversal of the deductible temporary difference or in periods into which a tax loss arising from the deferred tax asset can be carried back or forward. The same criteria are adopted when determining whether existing taxable temporary differences support the recognition of deferred tax assets arising from unused tax losses and credits, that is, those differences are taken into account if they relate to the same taxation authority and the same taxable entity, and are expected to reverse in a period, or periods, in which the tax loss or credit can be utilised.

The limited exceptions to recognition of deferred tax assets and liabilities are those temporary differences arising from goodwill not deductible for tax purposes, the initial recognition of assets or liabilities that affect neither accounting nor taxable profit (provided they are not part of a business combination), and temporary differences relating to investments in subsidiaries to the extent that, in the case of taxable differences, the Group controls the timing of the reversal and it is probable that the differences will not reverse in the foreseeable future, or in the case of deductible differences, unless it is probable that they will reverse in the future.

The amount of deferred tax recognised is measured based on the expected manner of realisation or settlement of the carrying amount of the assets and liabilities, using tax rates enacted or substantively enacted at the end of the reporting period. Deferred tax assets and liabilities are not discounted.

The carrying amount of a deferred tax asset is reviewed at the end of each reporting period and is reduced to the extent that it is no longer probable that sufficient taxable profits will be available to allow the related tax benefit to be utilised. Any such reduction is reversed to the extent that it becomes probable that sufficient taxable profits will be available.

Additional income taxes that arise from the distribution of dividends are recognised when the liability to pay the related dividends is recognised.

Current tax balances and deferred tax balances, and movements therein, are presented separately from each other and are not offset. Current tax assets are offset against current tax liabilities, and deferred tax assets against deferred tax liabilities, if the Group has the legally enforceable right to set off current tax assets against current tax liabilities and the following additional conditions are met:

- in the case of current tax assets and liabilities, the Group intends either to settle on a net basis, or to realise the asset and settle the liability simultaneously; or

2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

m) Income tax (Continued)

- in the case of deferred tax assets and liabilities, if they relate to income taxes levied by the same taxation authority on either:
- the same taxable entity; or
- different taxable entities, which, in each future period in which significant amounts of deferred tax liabilities or assets are expected to be settled or recovered, intend to realise the current tax assets and settle the current tax liabilities on a net basis or realise and settle simultaneously.

n) Provisions and contingent liabilities

Provisions are recognised for liabilities of uncertain timing or amount when the Group or the Company has a legal or constructive obligation arising as a result of a past event, it is probable that an outflow of economic benefits will be required to settle the obligation and a reliable estimate can be made. Where the time value of money is material, provisions are stated at the present value of the expenditure expected to settle the obligation.

Where it is not probable that an outflow of economic benefits will be required, or the amount cannot be estimated reliably, the obligation is disclosed as a contingent liability, unless the probability of outflow of economic benefits is remote. Possible obligations, whose existence will only be confirmed by the occurrence or non-occurrence of one or more future events are also disclosed as contingent liabilities unless the probability of outflow of economic benefits is remote.

o) Revenue and other income

Income is classified by the Group as revenue when it arises from the sale of goods or the provision of services in the ordinary course of the Group's operation.

Revenue is recognised when control over a product or service is transferred to the customer at the amount of promised consideration to which the Group is expected to be entitled, excluding those amounts collected on behalf of third parties. Revenue excludes value added tax or other sales taxes and is after deduction of any trade discounts.

Where the contract contains a financing component which provides a significant financing benefit to the customer for more than 12 months, revenue is measured at the present value of the amount receivable, discounted using the discount rate that would be reflected in a separate financing transaction with the customer, and interest income is accrued separately under the effective interest method. Where the contract contains a financing component which provides a significant financing benefit to the Group, revenue recognised under that contract includes the interest expense accreted on the contract liability under the effective interest method. The Group takes advantage of the practical expedient in paragraph 63 of HKFRS 15 and does not adjust the consideration for any effects of a significant financing component if the period of financing is 12 months or less.

Further details of the Group's revenue and other income recognition policies are as follows:

- i) government grants for specific capital costs of projects are deferred and released to the statement of surplus or deficit and other comprehensive income and expenditure account as income when those specific capital costs are incurred. Any unused grants are classified as deferred income under current liabilities as further explained in note 2(r) below;
- ii) donations received from specific donors (other than government bodies) for specific purposes are deferred and released to the statement of surplus or deficit and other comprehensive income and expenditure account as income when the donations are expended on those specific purposes. Any unused donations are classified as funds within the funds employed section of the statement of financial position;
- iii) donations and government subventions other than the items (i) and (ii) above, on a cash receipt basis. Any excess government subventions to be refunded to government are classified as trade and other payables under current liabilities;
- iv) income from functions organised by the Group, on a cash receipt basis;
- v) membership fee and sponsorship membership fee, in the accounting year to which the subscription are related;
- vi) interest income is recognised as it accrues using the effective interest method. For financial assets measured at amortised cost or FVOCI (recycling) that are not credit-impaired, the effective interest rate is applied to the gross carrying amount of the asset. For credit-impaired financial assets, the effective interest rate is applied to the amortised cost (i.e. gross carrying amount net of loss allowance) of the asset (see note 2(g)(i)).

2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

o) Revenue and other income (Continued)

Further details of the Group's revenue and other income recognition policies are as follows: (Continued)

- vii) rental and meals income, in the period when the services are rendered;
- viii) income from sale of investments, on the transaction dates when the relevant contract notes are exchanged;
- ix) sales of goods, transfer of control over goods which generally coincides with the time when the goods are delivered to customers and title has passed; and
- (x) dividend income from listed investments is recognised when the share price of the investment goes ex-dividend.

p) Translation of foreign currencies

Foreign currency transactions during the year are translated at the foreign exchange rates ruling at the transaction dates. Monetary assets and liabilities denominated in foreign currencies are translated at the foreign exchange rates ruling at the end of the reporting period. Exchange gains and losses are recognised in the statement of surplus or deficit and other comprehensive income and expenditure account.

Non-monetary assets and liabilities measured in terms of historical cost in a foreign currency are translated using the foreign exchange rates ruling at the transaction dates. The transaction date is the date on which the Group initially recognises such non-monetary assets or liabilities. Non-monetary assets and liabilities denominated in foreign currencies stated at fair value are translated using the foreign exchange rates ruling at the dates the fair value was measured.

The results of foreign operations are translated into Hong Kong dollars at the exchange rates approximating the foreign exchange rates ruling at the dates of the transactions. Items in statement of financial position are translated into Hong Kong dollars at the closing foreign exchange rates ruling at the end of the reporting period. The resulting exchange differences are recognised in other comprehensive income and expenditure and accumulated separately in the exchange reserve in funds employed.

q) Related parties

- a) A person, or a close member of that person's family, is related to the Group if that person:
 - i) has control or joint control over the Group;
 - ii) has significant influence over the Group; or
 - iii) is a member of the key management personnel of the Group or the Group's parent.
- b) An entity is related to the Group if any of the following conditions applies:
 - i) The entity and the Group are members of the same group (which means that each parent, subsidiary and fellow subsidiary is related to the others).
 - ii) One entity is an associate or joint venture of the other entity (or an associate or joint venture of a member of a group of which the other entity is a member).
 - iii) Both entities are joint ventures of the same third party.
 - iv) One entity is a joint venture of a third entity and the other entity is an associate of the third entity.
 - v) The entity is a post-employment benefit plan for the benefit of employees of either the Group or an entity related to the Group.
 - vi) The entity is controlled or jointly controlled by a person identified in (a).
 - vii) A person identified in (a)(i) has significant influence over the entity or is a member of the key management personnel of the entity (or of a parent of the entity).
 - viii) The entity, or any member of a group of which it is a part, provides key management personnel services to the Group or to the Group's parent.

Close members of the family of a person are those family members who may be expected to influence, or be influenced by, that person in their dealings with the entity.

r) Government grants

Government grants are not recognised until there is reasonable assurance that the Group will comply with the conditions attaching to them and that the grants will be received.

Government grants are recognised in statement of surplus or deficit and other comprehensive income and expenditure account on a systematic basis over the periods in which the Group recognises as expenditure the related costs for which the grants are intended to compensate. Specifically, government grants whose primary condition is that the Group should purchase, construct or otherwise acquire non-current assets are recognised as deferred income in the statement of financial position and transferred to statement of surplus or deficit and other comprehensive income and expenditure account on a systematic and rational basis over the useful lives of the related assets.

2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

r) Government grants (Continued)

Government grants that are receivable as compensation for expenses or losses already incurred or for the purpose of giving immediate financial support to the Group with no future related costs are recognised in statement of surplus or deficit and other comprehensive income and expenditure account in the period in which they become receivable.

s) Projects surplus/(deficit)

Donations and other income received and expenditure incurred on project operations during the year are dealt with in the projects' statement of surplus or deficit and other comprehensive income and expenditure account.

3. APPLICATION OF NEW AND REVISED HONG KONG FINANCIAL REPORTING STANDARDS

The HKICPA has issued a number of new HKFRSs and amendments to HKFRSs that are first effective for the current accounting period of the Group. Of these, the following developments are relevant to the Group's financial statements:

HKFRS 16	Leases
HK(IFRIC)-Int 23	Uncertainty over Income Tax Treatments
Amendments to HKFRS 9	Prepayment Features with Negative Compensation
Amendments to HKAS 19	Plan Amendment, Curtailment or Settlement
Amendments to HKAS 28	Long-term Interests in Associates and Joint Ventures
Amendments to HKFRSs	Annual Improvements to HKFRSs 2015-2017 Cycle

Except for HKFRS 16, Leases, none of the developments have had a material effect on how the Group's results and financial position for the current or prior periods have been prepared or presented. The Group has not applied any new standard or interpretation that is not yet effective for the current accounting period.

HKFRS 16, Leases

HKFRS 16 replaces HKAS 17 "Leases", and the related interpretations, HK(IFRIC) 4 "Determining whether an Arrangement contains a Lease", HK(SIC) 15 "Operating Leases – Incentives", and HK(SIC) 27 "Evaluating the Substance of Transactions Involving the Legal Form of a Lease". It introduces a single accounting model for lessees, which requires a lessee to recognise a right-of-use asset and a lease liability for all leases, except for leases that have a lease term of 12 months or less ("short-term leases") and leases of low-value assets. The lessor accounting requirements are brought forward from HKAS 17 substantially unchanged.

HKFRS 16 also introduces additional qualitative and quantitative disclosure requirements which aim to enable users of the financial statements to assess the effect that leases have on the financial position, financial performance and cash flows of an entity.

The Group has initially applied HKFRS 16 as from 1 April 2019. The Group has elected to use the modified retrospective approach and has therefore recognised the cumulative effect of initial application as an adjustment to the opening balance of equity at 1 April 2019. Comparative information has not been restated and continues to be reported under HKAS 17.

Further details of the nature and effect of the changes to previous accounting policies and the transition options applied are set out below:

a) New definition of a lease

The change in the definition of a lease mainly relates to the concept of control. HKFRS 16 defines a lease on the basis of whether a customer controls the use of an identified asset for a period of time, which may be determined by a defined amount of use. Control is conveyed where the customer has both the right to direct the use of the identified asset and to obtain substantially all of the economic benefits from that use.

The Group applies the new definition of a lease in HKFRS 16 only to contracts that were entered into or changed on or after 1 April 2019. For contracts entered into before 1 April 2019, the Group has used the transitional practical expedient to grandfather the previous assessment of which existing arrangements are or contain leases. Accordingly, contracts that were previously assessed as leases under HKAS 17 continue to be accounted for as leases under HKFRS 16 and contracts previously assessed as non-lease service arrangements continue to be accounted for as executory contracts.



3. APPLICATION OF NEW AND REVISED HONG KONG FINANCIAL REPORTING STANDARDS (Continued)

b) Lessee accounting and transitional impact

HKFRS 16 eliminates the requirement for a lessee to classify leases as either operating leases or finance leases, as was previously required by HKAS 17. Instead, the Company is required to capitalise all leases when it is the lessee, including leases previously classified as operating leases under HKAS 17, other than those short-term leases and leases of low-value assets which are exempt. As far as the Company is concerned, these newly capitalised leases are primarily in relation to property, plant and equipment as disclosed in note 10. For an explanation of how the Company applies lessee accounting, see note 2(f).

At the date of transition to HKFRS 16 (i.e. 1 April 2019), the Group determined the length of the remaining lease terms and measured the lease liabilities for the leases previously classified as operating leases at the present value of the remaining lease payments, discounted using the relevant incremental borrowing rates at 1 April 2019.

The weighted average of the incremental borrowing rates used for determination of the present value of the remaining lease payments was 6.25%.

To ease the transition to HKFRS 16, the Group applied the following recognition exemption and practical expedients at the date of initial application of HKFRS 16:

- i) the Group elected not to apply the requirements of HKFRS 16 in respect of the recognition of lease liabilities and right-of-use assets to leases for which the remaining lease term ends within 12 months from the date of initial application of HKFRS 16, i.e. where the lease term ends on or before 31 March 2020.

c) Impact on the financial result and cash flows of the Group

After the initial recognition of right-of-use assets and lease liabilities as at 1 April 2019, the Group as a lessee is required to recognise interest expense accrued on the outstanding balance of the lease liability, and the depreciation of the right-of-use asset, instead of the previous policy of recognising rental expenses incurred under operating leases on a straight-line basis over the lease term. This results in a positive impact on the reported profit from operations in the Group's statement of profit or loss and other comprehensive income, as compared to the results if HKAS 17 had been applied during the year.

In the statement of cash flows, the Group as a lessee is required to split rentals paid under capitalised leases into their capital element and interest element (see note 14(b)). These elements are classified as financing cash outflows, similar to how leases previously classified as finance leases under HKAS 17 were treated, rather than as operating cash outflows, as was the case for operating leases under HKAS 17. Although total cash flows are unaffected, the adoption of HKFRS 16 therefore results in a significant change in presentation of cash flows within the statement of cash flows.

The following tables give an indication of the estimated impact of the adoption of HKFRS 16 on the Group's financial result and cash flows for the year ended 31 March 2020, by adjusting the amounts reported under HKFRS 16 in these financial statements to compute estimates of the hypothetical amounts that would have been recognised under HKAS 17 if this superseded standard had continued to apply in 2020 instead of HKFRS 16, and by comparing these hypothetical amounts for 2020 with the actual 2019 corresponding amounts which were prepared under HKAS 17.

	2020			2019	
	Amounts reported under HKFRS 16	Add back: HKFRS 16 depreciation and interest expense	Deduct: Estimated amounts related to operating lease as if under HKAS 17 (note 1)	Hypothetical amounts for 2019 as if under HKAS 17	Compared to amounts reported for 2019 under HKAS 17
	(A)	(B)	(C)	(D=A+B+C)	
	HK\$	HK\$	HK\$	HK\$	HK\$
Financial result for year ended 31 March 2020 impacted by the adoption of HKFRS 16:					
Operating income and expenditure					
Operating deficit	(15,622,446)	1,756,474	(1,916,555)	(15,782,527)	(16,467,320)
Finance costs	(247,248)	247,248	-	-	-
Deficit for the year	(12,886,007)	2,003,722	(1,916,555)	(12,798,840)	(5,420,060)

3. APPLICATION OF NEW AND REVISED HONG KONG FINANCIAL REPORTING STANDARDS (Continued)

c) Impact on the financial result and cash flows of the Group (Continued)

	2020			2019
	Amounts reported under HKFRS 16	Estimated amounts related to operating leases as if under HKAS 17 (notes 1 & 2)	Hypothetical amounts for 2020 as if under HKAS 17	Compared to amounts reported for 2019 under HKAS 17
	(A)	(B)	(C=A+B)	
	HK\$	HK\$	HK\$	HK\$
Line items in the statement of cash flows for year ended 31 March 2020 impacted by the adoption of HKFRS 16:				
Interest element of lease rentals paid	(247,248)	247,248	-	-
Capital element of lease rentals paid	(1,669,307)	1,669,307	-	-
Net cash generated from financing activities	4,250,777	1,916,555	6,167,332	15,581,012

Note 1: The “estimated amounts related to operating leases” is an estimate of the amounts of the cash flows in 2020 that relate to leases which would have been classified as operating leases, if HKAS 17 had still applied in 2020. This estimate assumes that there were no differences between rentals and cash flows and that all of the new leases entered into in 2020 would have been classified as operating leases under HKAS 17, if HKAS 17 had still applied in 2020. Any potential net tax effect is ignored.

Note 2: In this impact table these cash outflows are reclassified from financing to operating in order to compute hypothetical amounts of net cash generated from operating activities and net cash used in financing activities as if HKAS 17 still applied.



4. INCOME TAX

- (a) Income tax in the consolidated statement of surplus or deficit

The Company being a charitable organisation is exempt from Hong Kong Profits Tax by virtue of Section 88 of the Inland Revenue Ordinance.

No PRC Enterprise Income Tax has been provided for in the consolidated financial statements as the subsidiary, Zhaoqing Helping Hand Home for The Elderly Limited, has no assessable profits for the year (2019: Nil).

- (b) Reconciliation between tax expense and accounting deficit at applicable tax rates:

	<u>2020</u>	<u>2019</u>
	HK\$	HK\$
Deficit for the year before taxation	<u>(14,357,290)</u>	<u>(4,599,354)</u>
Notional tax on deficit before taxation, calculated at the rates applicable to deficit in the countries concerned	(2,925,300)	(1,366,464)
Tax effect of non-deductible expenses	22,995,703	21,962,810
Tax effect of non-taxable income	(21,706,720)	(22,383,321)
Tax effect of tax losses not recognised	<u>1,636,317</u>	<u>1,786,975</u>
Actual tax expense	<u>-</u>	<u>-</u>

- (c) Deferred tax assets not recognised

As at 31 March 2020, the Group has unused tax losses of HK\$24,617,968 (2019: HK\$26,083,495) available for offset against future surplus that may be carried forward with expiry date of within 5 years in the tax jurisdiction of the PRC. No deferred tax assets have been recognised in respect of the tax losses due to the unpredictability of future surplus streams.

5. HOLIDAY CENTRE

The Holiday Centre is subvented by the Social Welfare Department (the "SWD"). During the year, subventions, camp fees, donations and other income received amounted to HK\$21,036,086 (2019: HK\$21,798,126) and expenses incurred amounted to HK\$21,839,263 (2019: HK\$22,366,146).

6. PROPERTY, PLANT AND EQUIPMENT

a) Reconciliation of carrying amount

	Property leased for own use carried at cost	Buildings
	HK\$	HK\$
Cost		
At 1 April 2018	-	246,123,326
Effect of foreign currency exchange differences	-	(5,899,878)
Transfer	-	433,818
Additions	-	-
Disposals	-	(24,515)
At 31 March 2019	-	240,632,751
Adjustment for changes in accounting policy (Note 3)		
- Prepaid land lease payment (Note 7)	3,211,085	-
At 1 April 2019	3,211,085	240,632,751
Effect of foreign currency exchange differences	-	(5,566,813)
Additions	5,269,422	-
Disposals	-	-
At 31 March 2020	8,480,507	235,065,938
Accumulated depreciation		
At 1 April 2018	-	106,432,824
Effect of foreign currency exchange differences	-	(3,201,694)
Charge for the year	-	6,753,849
Written back on disposals	-	(3,248)
At 31 March 2019	-	109,981,731
At 1 April 2019	-	109,981,731
Effect of foreign currency exchange differences	203,625	(3,276,212)
Charge for the year	1,859,750	6,651,521
Written back on disposals	-	-
At 31 March 2020	2,063,375	113,357,040
Carrying amounts		
At 31 March 2020	6,417,132	121,708,898
At 31 March 2019	-	130,651,020



Leasehold improvements	Furniture and fixtures	Office equipment	Motor vehicles	Construction-in-progress	Total
HK\$	HK\$	HK\$	HK\$	HK\$	HK\$
11,088,295	16,527,309	16,572,166	9,343,348	386,732	300,041,176
(179,861)	(246,499)	(446,392)	(181,643)	(25,313)	(6,979,586)
-	45,902	-	-	(479,720)	-
7,776,053	895,276	2,372,771	1,084,822	118,301	12,247,223
-	(183,197)	(612,084)	-	-	(819,796)
18,684,487	17,038,791	17,886,461	10,246,527	-	304,489,017
-	-	-	-	-	3,211,085
18,684,487	17,038,791	17,886,461	10,246,527	-	307,700,102
(168,886)	(232,705)	(411,465)	(170,561)	-	(6,550,430)
989,957	272,950	2,281,872	2,250,501	68,436	11,133,138
-	(273,465)	(367,984)	(1,150,000)	-	(1,791,449)
19,505,558	16,805,571	19,388,884	11,176,467	68,436	310,491,361
8,581,879	14,842,760	13,321,700	8,414,479	-	151,593,642
(90,136)	(231,104)	(328,074)	(141,436)	-	(3,992,444)
1,857,655	744,680	1,456,690	569,300	-	11,382,174
-	(176,671)	(575,160)	-	-	(755,079)
10,349,398	15,179,665	13,875,156	8,842,343	-	158,228,293
10,349,398	15,179,665	13,875,156	8,842,343	-	158,228,293
(85,897)	(222,316)	(332,833)	(150,079)	-	(3,863,712)
2,301,516	782,960	1,637,996	608,782	-	13,842,525
-	(269,907)	(354,606)	(1,150,000)	-	(1,774,513)
12,565,017	15,470,402	14,825,713	8,151,046	-	166,432,593
6,940,541	1,335,169	4,563,171	3,025,421	68,436	144,058,768
8,335,089	1,859,126	4,011,305	1,404,184	-	146,260,724

6. PROPERTY, PLANT AND EQUIPMENT (Continued)

b) Right-of-use assets

The analysis of the carrying amount of right-of-use assets by class of underlying asset is as follows:

	31 March 2020 HK\$	1 April 2019 HK\$
Property leased for own use, carried at depreciated cost	6,417,132	

The analysis of expense items in relation to leases recognised in profit or loss is as follows:

	2020 HK\$	2019 HK\$ (note)
Depreciation charge of right-of-use assets by class of underlying asset:		
Property leased for own use	1,859,750	-
Interest on lease liabilities	247,248	-
Expense relating to leases with remaining lease term ending on or before 31 March 2020	-	-
Total minimum lease payments for leases previously classified as operating leases under HKAS 17	-	-

Note:

The Group has initially applied HKFRS 16 using the modified retrospective approach. After initial recognition of right-of-use assets, the Group as a lessee is required to recognise the depreciation of right-of-use assets, instead of the previous policy of recognising rental expenses incurred under operating leases on a straight-line basis over the lease term. Under this approach, the comparative information is not restated. See note 3.

During the year, additions to right-of-use assets were HK\$5,269,422. This amount related to the capitalised lease payments payable under new tenancy agreement and lease payment made at or before the lease commencement date. Details of total cash outflow for leases and the maturity analysis of lease liabilities are set out in notes 12(c) and 14, respectively.

Property leased for own use

The Group has obtained the right to use a property as elderly residential care home through tenancy agreement. The lease typically run for an initial period of three years. The lease does not include an option to renew the lease after the end of the contract term and variable lease payments.

7. PREPAID LAND LEASE PAYMENTS

	2020 HK\$	2019 HK\$
Carrying amount at beginning of the year	3,211,085	3,545,655
Impact on initial application of HKFRS 16	(3,211,085)	-
Adjusted carrying amount at beginning of the year	-	3,545,655
Amortisation charge for the year	-	(107,445)
Effect of foreign currency exchange differences	-	(227,125)
Carrying amount at end of the year	-	3,211,085
Analysed for reporting purposes as:		
Non-current assets	-	3,103,475
Current assets	-	107,610
	-	3,211,085

8. FINANCIAL ASSETS AT FAIR VALUE THROUGH PROFIT OR LOSS

The Group held funds and equity securities under management as follows:

	2020 HK\$	2019 HK\$
At fair values:		
Equity securities listed in Hong Kong	11,668,269	13,050,433
Equity securities listed outside Hong Kong	1,402,051	1,691,997
Cash under management	256,668	136,048
Other funds	16,581	14,830
	13,343,569	14,893,308

At the end of the reporting period, the financial assets at FVTPL are stated at fair values based on valuation provided by respective fund managers and the current bid prices in active market for the funds and the listed equity securities respectively.



9. SUBSIDIARY

The particulars of the Group's subsidiary, which is unlisted and limited liability company, are set out as follows:

Name	Place of incorporation and operation	Class of shares held	Particulars of paid up capital	Percentage of interest held	Principal activity
Zhaoqing Helping Hand Home for The Elderly Limited*	The PRC	Registered	HK\$84,650,200 (2019: HK\$84,095,100)	100%	Operation of a care home for the elderly

* A wholly foreign owned enterprise

The directors of the subsidiary during the financial year and up to the date of this report were:

Mr. Gary Kin-man Yau	Mr. Stephen Wing-fai, Sun
Mr. Leo-Lin-cheng Kung	Dr. York Yat-ngok Chow (appointed on 11 April 2019)
Mr. Tim-leung Lui	Mr. Simon Yun-sang Yung (appointed on 11 April 2019)

10. INVENTORIES

	<u>2020</u> HK\$	<u>2019</u> HK\$
Merchandises	110,596	112,056

11. TRADE AND OTHER RECEIVABLES

	<u>2020</u> HK\$	<u>2019</u> HK\$
Other receivables	746,474	1,940,790
Prepayments and deposits	2,947,654	2,607,209
	<u>3,694,128</u>	<u>4,547,999</u>

Note: The impairment of other receivable from SWD Lotteries Fund of HK\$390,173 is included in other receivables.

All of the receivables are neither past due nor impaired and are expected to be recovered within one year and prepayments are expected to be recognised as expense within one year.

The Group does not hold any collateral as security.

Impairment of other receivables

Impairment loss in respect of other receivables is written off against other receivable directly, upon the conclusion of the reimbursement of the building cost of the Group issued by the Social Welfare Department.

There is no movement in the allowance for other receivables account for the years ended 31 March 2020 and 2019.

12. CASH AND CASH EQUIVALENTS AND DEPOSITS WITH BANKS (MATURITY OVER 3 MONTHS)

(a) Cash and cash equivalents

	<u>2020</u> HK\$	<u>2019</u> HK\$
Deposits with banks	13,973,475	14,162,782
Cash at banks and on hand	19,771,974	17,863,018
Cash and cash equivalents in the consolidated statement of financial position and the consolidated statement of cash flows	<u>33,745,449</u>	<u>32,025,800</u>

The interest rates on the deposits with banks and cash at banks ranged from 0% to 2.1% (2019: 0% to 1.7%) per annum.

(b) Deposits with banks (maturity over 3 months)

The interest rates on the deposits with banks with maturity over 3 months ranged from 1.65% to 2.45% (2019: 2.2% to 2.55%) per annum.

(c) Reconciliation of liabilities arising from financing activities

The table below details changes in the Group's liabilities from financing activities, including both cash and non-cash changes. Liabilities arising from financing activities are liabilities for which cash flows were, or future cash flows will be, classified in the Group's statement of cash flows as cash flows from financing activities.

12. CASH AND CASH EQUIVALENTS AND DEPOSITS WITH BANKS (MATURITY OVER 3 MONTHS) (Continued)

(c) Reconciliation of liabilities arising from financing activities (Continued)

	Total HK\$ (note 14)
At 1 April 2019	-
Changes from financing cash flows:	
Capital element of lease rentals paid	(1,669,307)
Interest element of lease rentals paid	(247,248)
Donation received	-
Total changes from financing cash flows	(1,916,555)
Other changes:	
Donation income	-
Increase in lease liabilities from entering into new lease during the year	5,269,422
Interest expenses	247,248
Total other changes	5,516,670
At 31 March 2020	3,600,115

d) Total cash outflow for leases

Amounts included in the statement of cash flows for leases comprise the following:

	2020 HK\$	2019 HK\$ (note)
Within operating cash flows	3,088,441	4,776,356
Within investing cash flows	-	-
Within financing cash flows	1,916,555	-
	5,004,996	4,776,356

Note: As explained in the note 3 to statement of cash flows, the adoption of HKFRS 16 introduces a change in classification of cash flows of certain rentals paid on leases. The comparative amounts have not been restated.

These amounts relate to the following:

	2020 HK\$	2019 HK\$
Lease rentals paid	1,916,555	-

13. TRADE AND OTHER PAYABLES

The Group's trade and other payables included the social welfare subvention surplus accounts in respect of Helping Hand of HK\$60,838 (2019: HK\$15,106), which is required to be refunded to the SWD.

The below expenditure under the Social Welfare Development Fund ("SWDF") funded by Lotteries Fund have been incurred in accordance with the requirements stipulated in SWDF Guidance Notes for Applications, SWD's approval letters and the procurement of projects and services are in line with the procedures specified in the Lotteries Fund Manual.

	HK\$
Use of the Social Welfare Development Fund Phase 2	
Balance of SWDF brought forward from previous financial year	5,780
Allocation from SWDF during the year	(5,780)
Interest received during the year	-
Expenditure under SWDF during the year	-
Project under scope A	-
Balance of SWDF carried forward to the next financial year	-



13. TRADE AND OTHER PAYABLES (Continued)

Use of the Social Welfare Development Fund Phase 3	
Balance of SWDF brought forward from previous financial year	1,172,053
Allocation from SWDF during the year	-
Interest received during the year	1,455
Expenditure under SWDF during the year	
Project under scope A	(139,361)
Project under scope B (IT)	-
	<u>1,034,147</u>
Balance of SWDF carried forward to the next financial year	<u>1,034,147</u>

All of the trade and other payables are expected to be settled or recognised as income within one year or are repayable on demand.

Included in the trade and other payables are provision for over-charged rent and meal income:

	HK\$
At 1 April 2019	27,300
Refund of over-charged rent and meal income	(15,600)
	<u>11,700</u>
At 31 March 2020	<u>11,700</u>

14. LEASE LIABILITIES

The following table shows the remaining contractual maturities of the Group's lease liabilities at the end of the current and previous reporting periods and at the date of transition to HKFRS 16.

	31 March 2020		1 April 2019	
	Present value of the minimum lease payments	Total minimum lease payments	Present value of the minimum lease payments	Total minimum lease payments
	HK\$	HK\$	HK\$	HK\$
Within 1 year	1,854,605	1,916,555	-	-
After 1 year but within 2 years	1,745,510	1,916,555	-	-
After 2 years but within 5 years	-	-	-	-
	<u>3,600,115</u>	<u>3,833,110</u>	<u>-</u>	<u>-</u>
Less: total future interest expenses		(232,995)		-
Present value of lease liabilities		<u>3,600,115</u>		<u>-</u>

15. DEFERRED INCOME

	2020 HK\$	2019 HK\$
Block Grants received from The Government of the Hong Kong Special Administrative Region (the "HKSAR")	<u>527,310</u>	<u>369,100</u>
Block Grants received from The Government of the HKSAR		
	HK\$	HK\$
Credit balance brought forward from previous financial year		369,100
Add: Block Grants received during the year	1,361,000	
Interest income received	<u>1,734</u>	
		1362,734
Less: Expenditure during the year		
Furniture & Equipment	783,706	
Minor Works Projects	291,618	
Vehicle Overhauling	<u>129,200</u>	
		<u>(1,204,524)</u>
Credit balance carried forward to the next financial year		<u>527,310</u>

The Block Grants received from the Government of the HKSAR can only be used for minor work projects, furniture and equipment replenishment and vehicle overhauling.

15. DEFERRED INCOME (Continued)

Capital commitments

As at 31 March 2020, the outstanding commitments in respect of F&E Replenishment and Minor Works Grant not provided for in the financial statements were as follows:

	2020 HK\$	2019 HK\$
Contracted for	121,656	152,152
Authorised but not contracted for	405,654	216,948
	<u>527,310</u>	<u>369,100</u>

16. CHRISTA TISDALL FUND

The Christa Tisdall Fund was established to provide leisure and recreation activities for elderly people and was approved by the Executive Committee at a Board meeting held on 31 March 1990.

17. THE HONG KONG JOCKEY CLUB CHARITIES TRUST

The donation received from Hong Kong Jockey Club Charities Trust was utilised for the establishment of a care home for the elderly in Zhaoqing, Mainland China, the cost of which is included in property, plant and equipment.

18. GOLD COIN FUND – HOLIDAY CENTRE

The fund represents costs incurred by the Company and the Group and reimbursed by The Government of the HKSAR in respect of the construction of the Cheung Muk Tau Holiday Centre, the cost of which is included in property, plant and equipment.

19. SWD RESERVE FUND – HOLIDAY CENTRE

The fund represents costs incurred by the Company and the Group and reimbursed by the Social Welfare Department in respect of the renovation works of the Cheung Muk Tau Holiday Centre, the cost of which is included in property, plant and equipment.

20. SWD LOTTERIES FUND

The fund represents costs incurred by the Company and the Group and reimbursed by the Government of the HKSAR in respect of the construction of Helping Hand Father Sean Burke Care Home, the cost of which is included in property, plant and equipment.

21. DONATIONS

a) Donations from Community Chest - Baseline Allocation

The total donation granted from the Community Chest for the year ended 31 March 2020 amounting to HK\$3,465,900 (2019: HK\$3,364,900) has been allocated as follows:

	2020 HK\$	2019 HK\$
Homes	2,091,250	1,990,250
Occupational Therapy Unit	422,360	422,360
Physiotherapy Unit	503,290	503,290
	<u>3,016,900</u>	<u>2,915,900</u>
Head office	449,000	449,000
	<u>3,465,900</u>	<u>3,364,900</u>

b) Other donations

The total donations received from others (excluding donations received in cookie campaign and other fund raising events which are included as income as shown in Appendix III and IV) for the year ended 31 March 2020 is as follows:

	2020 HK\$	2019 HK\$
Homes - Operating income	2,147,876	2,184,457
Homes - Donations for capital costs	1,118,036	10,333,983
Head office - Administrative income	1,684,022	996,856
Holiday centre - Operating income	88,577	100,008
Holiday centre - Donations for capital costs	62,000	38,000
	<u>5,100,511</u>	<u>13,653,304</u>

The above donations included capital donation granted from Community Chest for the year ended 31 March 2020 amounting of Nil (2019: HK\$506,619).

Donation for operating income of Holiday Centre included donation from Jockey Club Charitable Trust for the year ended 31 March 2020 amounting of Nil (2019: HK\$21,239).

Donation for Head Office included donation for the capital cost for the year ended 31 March 2020 amounting of HK\$801,941 (2019: HK\$Nil).



22. FINANCIAL AND CAPITAL RISK MANAGEMENT AND FAIR VALUES OF FINANCIAL INSTRUMENTS

The Group's major financial instruments include financial assets at fair value through profit or loss, trade and other receivables, trade and other payables, deposits with banks and cash and cash equivalents. Details of the financial instruments are disclosed in respective notes. The risks associated with these financial instruments include credit risk, liquidity risk, currency risk, interest rate risk and other price risk. The policies on how to mitigate these risks are set out below. The Executive Committee manages and monitors these exposures to ensure appropriate measures are implemented on a timely and effective manner.

a) Credit risk

- i) Credit risk refers to the risk that a counterparty will default on its contractual obligation resulting in financial loss to the Group. The Group has adopted a policy of only dealing with creditworthy counterparties as a means of mitigating the risk of financial loss from defaults.
- ii) The Group's credit risk arises mainly from the investments held by fund managers. Given the high credit ratings, good reputation and past prevailing good performances of the fund managers who are managing the investment portfolios, the Group's management has confidence that they could meet their obligations. Fund managers monitor the credit risks with reference to their respective portfolio mandates. Also, the Group's investment sub-committee was appointed to make direct investment on equities with guidelines on the maximum holding of 45% with upper allowance of not exceeding 10% (2019: 45%) equities for all portfolios and equities on hand in aggregate. Both parties submit reports on portfolio performance to the Group on a regular basis.
- iii) The Group's exposure to credit risk is influenced mainly by the individual characteristics of each debtor. At the end of the reporting period, 32% (2019: 12%) and 19% (2019: 5%) of the total loans and receivables (excluding bank deposits and cash and cash equivalents) of the Group were due from a debtor and Social Welfare Department, respectively.
- iv) The credit risk on liquid funds is limited because the counterparties are banks with high credit ratings assigned by international credit-rating agencies.

b) Liquidity risk

The Group has all the time being able to ensure that there are adequate funds to meet its current and expected liquidity requirements. Cash flows are closely monitored by the Executive Committee on an ongoing basis and the Group's exposure to liquidity risk is minimal.

The Group also employs projected cash flow analysis to manage liquidity risk by forecasting the amount of cash required to ensure that all liabilities due and funding requirements are met.

All the remaining contractual maturities of the Group's financial liabilities, which are based on contractual undiscounted cash flows and the earliest date the Group can be required to pay, at the end of the reporting period are within one year or on demand.

c) Interest rate risk

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. The Group's cash flow interest rate risk mainly concentrates on the fluctuation of market interest rate arising from the bank deposits. The Group controls the risk through benchmark guidelines and asset allocation.

Lease liability is fixed rate investment which exposes the Group to fair value interest rate risk and is insensitive to any change in interest rate. A change in interest rates at the end of the reporting period would not offset surplus or deficit and funds employed of the Group.

i) Interest rate profile

The following table details the interest rate profile of the Group's bank deposits at the end of the reporting period:

	2020		2019	
	Effective interest rates		Effective interest rates	
	%	HK\$	%	HK\$
Fixed rate bank deposits:				
Cash at banks	1.35% to 2.45%	19,853,306	1.09% to 2.55%	27,671,618
Variable rate bank deposits:				
Cash at banks	0.001% to 0.35%	4,920,250	0.001% to 0.35%	6,521,939

ii) Sensitivity analysis

At 31 March 2020, it is estimated that a general increase/decrease of 50 basis points (2019: 50 basis points) in interest rates for variable rate bank deposits, with all other variables held constant, would decrease/increase the Group's deficit for the year and the Group's general deficit by HK\$24,601 (2019: HK\$32,610). This is mainly attributable to the Group's exposure to interest rates on its variable rate bank deposits. Other components of funds employed would not change in response to the general increase/decrease in interest rates.

The sensitivity analysis above has been determined based on the exposure to interest rate risk at the end of the reporting period. The analysis is prepared assuming the financial instruments outstanding at the end of the reporting period were outstanding for the whole year. The 50 basis points (2019: 50 basis points) increase or decrease in interest rates is used when reporting interest rate risk internally to key management personnel and represents management's assessment of a reasonably possible change in interest rates. The analysis is performed on the same basis for 2019.

22. FINANCIAL AND CAPITAL RISK MANAGEMENT AND FAIR VALUES OF FINANCIAL INSTRUMENTS (Continued)

d) Currency risk

i) Exposure to currency risk

The Group is exposed to currency risk primarily arising from investments in financial assets, receivables, payables, bank deposits and cash and cash equivalents that are denominated in a foreign currency, that is, a currency other than the functional currency of the operations to which the transactions relate. The currencies giving rise to this risk are primarily United States Dollars, Renminbi and HK\$. The Group currently does not have a foreign currency hedging policy as the Group believes its exposure to foreign exchange rate is not significant. However, the management monitors the Group's foreign currency exposures and will consider hedging significant foreign currency exposures should the need arise.

The following details the Group's exposure at the end of the reporting period to currency risk arising from recognised assets or liabilities denominated in a currency other than the functional currency of the entity to which they relate. For presentation purposes, the amounts of the exposure are shown in HK\$, translated using the spot rate at the end of the reporting period.

	Exposure to foreign currencies (expressed in HK\$)					
	2020			2019		
	United States Dollars	Renminbi	HK\$	United States Dollars	Renminbi	HK\$
Financial assets at fair value through profit or loss	1,496,516	170,231	-	1,759,524	80,657	-
Trade and other receivables	-	-	150,233	-	-	102,235
Cash and cash equivalents	445,815	8,365	806,240	409,851	51,775	687,627
Trade and other payables	-	-	(149,999)	-	-	(25,277)
Net exposure arising from recognised assets and liabilities	1,942,331	178,596	806,474	2,169,375	132,432	764,585

The following table indicates the instantaneous change in the Group's deficit for the year (and general deficit) that would arise if foreign exchange rates to which the Group has significant exposure at the end of reporting period has changed at that date, assuming all other risk variables remained constant. In this respect, it is assumed that the pegged rate between the HK\$ and the US\$ would not be affected by any changes in movements in value of the US\$ against other currencies. The increase/(decrease) in foreign exchange rates of 5% represents the sensitivity rate of management's assessments of the reasonably possible strengthening/(weakening) of the foreign currency against the functional currencies of the group entities.

	2020			2019		
	Increase/ (decrease) in foreign exchange rates	Decrease/ (increase) in deficit for the year	Decrease/ (increase) in general deficit	Increase/ (decrease) in foreign exchange rates	Decrease/ (increase) in deficit for the year	Decrease/ (increase) in general deficit
		HK\$	HK\$		HK\$	HK\$
HK\$	5%	40,324	40,324	5%	38,229	38,229
	(5%)	(40,324)	(40,324)	(5%)	(38,229)	(38,229)
RMB	5%	8,930	8,930	5%	6,622	6,622
	(5%)	(8,920)	(8,920)	(5%)	(6,622)	(6,622)

Results of the analysis as presented in the above table represent an aggregation of the instantaneous effects on each of the group entities deficit for the year and general deficit measured in the respective functional currencies, translated into HK\$ at the exchange rate ruling at the end of the reporting period for presentation purposes.

The sensitivity analysis assumes that the change in foreign exchange rates had been applied to re-measure those financial instruments held by the Group which expose the Group to foreign currency risk at the end of the reporting period. The analysis is performed on the same basis for 2019.

e) Other price risk

The Group is exposed to price changes arising from financial assets at FVPL which comprise listed and unlisted investments.

Decisions to buy or sell investments are based on daily monitoring of the performance of investments by fund managers, who submit reports on portfolio performance to the Group on a regular basis. The Group controls the risk through benchmark guidelines and asset allocation.



22. FINANCIAL AND CAPITAL RISK MANAGEMENT AND FAIR VALUES OF FINANCIAL INSTRUMENTS (Continued)

e) Other price risk (Continued)

Most of the Group's investments are listed on the Stock Exchange of Hong Kong. Listed investments held in the investment portfolio that are not held for trading purposes have been chosen based on their longer term growth potential and are monitored regularly for performance against expectations.

Sensitivity analysis

The sensitivity analysis below has been determined based on the exposure to equity price risk at the end of the reporting period.

At 31 March 2020, it is estimated that 10% increase/decrease in the price of the respective equity securities, with all other variables held constant, would have decreased/increased the Group's deficit for the year and the Group's general deficit by approximately HK\$1,307,032 (2019: HK\$1,474,243).

The sensitivity analysis indicates the instantaneous change in the Group's surplus/deficit for the year and other components of funds employed that would arise assuming that the changes in the stock prices had occurred at the end of the reporting period and had been applied to re-measure those financial instruments held by the Group which expose the Group to equity price risk at the end of the reporting period. It is also assumed that none of the Group's equity securities would be considered impaired as a result of the decrease in the stock prices or other relevant risk variables, and that all other variables remain constant. The analysis is performed on the same basis for the year ended 31 March 2019.

At 31 March 2020, the Group have no concentration of equity price risk on its equity investments as the Group held eleven (2019: eleven) listed equity investment in the investment portfolio. The Group's equity are exposed to equity price risk due to the fluctuation of prices of the listed equity securities in the relevant stock markets.

f) Fair value measurement

Fair value hierarchy

The following table presents the fair value of the Group's financial instruments measured at the end of the reporting period on a recurring basis, categorised into the three-level fair value hierarchy as defined in HKFRS 13 Fair Value Measurement. The level into which a fair value measurement is classified is determined with reference to the observability and significance of the inputs used in the valuation technique as follows:

- Level 1 valuations: Fair value measured using only Level 1 inputs i.e. unadjusted quoted prices in active markets for identical assets or liabilities at the measurement date.
- Level 2 valuations: Fair value measured using Level 2 inputs i.e. observable inputs which fail to meet Level 1, and not using significant unobservable inputs. Unobservable inputs are inputs for which market data are not available.
- Level 3 valuations: Fair value measured using significant unobservable inputs.

The fund managers perform valuations for the financial instruments and report directly to the Group's Executive Committee. The fair values of the investments represent the bid prices of these investments in the respective internationally – renowned investment banks and the stock market.

	Fair value as at 31 March 2020	Fair value measurements as at 31 March 2020 categorised into		
		Level 1	Level 2	Level 3
	HK\$	HK\$	HK\$	HK\$
Recurring fair value measurements				
Assets:				
Financial assets at fair value through profit or loss	13,343,569	13,343,569	-	-
	Fair value as at 31 March 2019	Fair value measurements as at 31 March 2019 categorised into		
		Level 1	Level 2	Level 3
	HK\$	HK\$	HK\$	HK\$
Recurring fair value measurements				
Assets:				
Financial assets at fair value through profit or loss	14,893,308	14,893,308	-	-

During the years ended 31 March 2019 and 2020, there were no transfers between Level 1 and Level 2, or transfers into or out of Level 3. The Group's policy is to recognise transfers between levels of fair value hierarchy as at the end of the reporting period in which they occur.

g) Fair value of financial assets and liabilities carried at other than fair value

The fair values of deposits with banks, cash and cash equivalents, trade and other receivables and trade and other payables are not materially different from their carrying amounts because of the immediate or short-term maturity of these financial instruments. The fair value has been determined either by reference to the market value at the end of each reporting period or by discounting the relevant cash flows using current interest rates for similar instruments.

22. FINANCIAL AND CAPITAL RISK MANAGEMENT AND FAIR VALUES OF FINANCIAL INSTRUMENTS (Continued)

h) Capital risk management

The Group's objective when managing capital are to safeguard the Group's ability to continue as a going concern in order to carry out its principal activities, i.e. to provide care, housing and recreational facilities for the needy elderly of Hong Kong and the PRC.

The capital structure of the Group consists of general deficit, general reserve and other reserves and designated funds. In order to maintain or adjust the capital structure, the Group may appeal for subventions from the HKSAR Government and donations from the general public and other charitable organisations.

The Group is not subject to any externally imposed capital requirements.

23. MATERIAL RELATED PARTY TRANSACTIONS

a) Key management personnel remuneration

All members of key management personnel are the executive committee members of the Company.

There was no transaction with key management personnel during the current and prior years.

b) The Group has not entered into any related party transactions.

24. COMMITMENTS

Capital commitments outstanding at 31 March 2020 not provided for in the financial statements were as follows:

	<u>2020</u> HK\$	<u>2019</u> HK\$
Contracted for		
Construction of elderly care home	45,622	-
Renovation of property, plant and equipment	6,986	-
Acquisition of property, plant and equipment	114,670	152,152
	<u>167,278</u>	<u>152,152</u>

25. ACCOUNTING ESTIMATES AND JUDGEMENTS

Key sources of estimation uncertainty

The following are the key assumptions concerning the future, and other key sources of estimation uncertainty at the end of the reporting period, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

a) Impairment of non-financial assets

Determining whether there is an impairment requires an estimation of recoverable amounts of the non-financial assets or the respective cash-generating unit in which the non-financial assets belong, which is the higher of value in use and fair value less costs of disposal. If there is any indication that an asset may be impaired, recoverable amount shall be estimated for individual asset. If it is not possible to estimate the recoverable amount of the individual asset, the Group shall determine the recoverable amount of the cash-generating unit to which the asset belongs. The value in use calculation requires the Group to estimate the future cash flows expected to arise from the assets or cash-generating units and a suitable discount rate in order to calculate the present value. The discount rate represents a rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the future cash flow estimates have not been adjusted. Where the actual future cash flows or the revision of estimated future cash flows are less than original estimated future cash flow, a material impairment loss may arise.

b) Impairment of financial assets

The loss allowance for financial assets are based on assumptions about risk of default and expected loss rates. The Group uses judgement in making these assumptions and selecting the inputs to the impairment calculation, based on the Group's past history, existing market conditions as well as forward looking estimates at the end of each reporting period.

c) Depreciation and amortisation

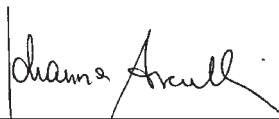
Property, plant and equipment and prepaid land lease payments are depreciated and amortised on a straight-line basis over the estimated useful lives of the assets, after taking into account the estimated residual values. The Executive Committee reviews the estimated useful lives and the residual values of the assets regularly in order to determine the amount of depreciation and amortisation charge for the year. The estimate is based on the historical experience of the actual useful lives and residual values of assets of similar nature and functions and taking into account anticipated technological changes. The depreciation and amortisation charge for future periods are adjusted if there are significant changes from previous estimates.



26. COMPANY – LEVEL STATEMENT OF FINANCIAL POSITION

	<u>Note</u>	<u>2020</u> HK\$	<u>2019</u> HK\$
NON-CURRENT ASSETS			
Property, plant and equipment		104,909,050	103,974,679
Financial assets at fair value through profit or loss		13,343,569	14,893,308
Interests in a subsidiary		86,674,766	86,117,725
		204,927,385	204,985,712
CURRENT ASSETS			
Inventories		94,092	91,618
Trade and other receivables		3,498,318	4,400,559
Deposits with banks (maturity over 3 months)		4,416,000	11,971,000
Cash and cash equivalents		31,644,215	29,399,178
		39,652,625	45,862,355
CURRENT LIABILITIES			
Trade and other payables		13,810,186	13,865,952
Deferred income		527,310	(369,100)
Lease liabilities		1,854,605	-
		(16,192,101)	(14,235,052)
NON-CURRENT LIABILITIES			
Lease liabilities		(1,745,510)	-
NET ASSETS			
		226,642,399	236,613,015
FUNDS EMPLOYED			
General deficit		(15,860,375)	(6,279,932)
General reserve		1,476,572	1,476,572
Christa Tisdall Fund	16	13,239	13,239
The Hong Kong Jockey Club Charities Trust	17	86,276,361	86,276,361
Holiday Centre project:			
Gold Coin Fund	18	77,636,711	77,636,711
SWD Reserve Fund	19	2,091,898	2,091,898
Others		1,316,280	1,316,280
SWD Lotteries Fund	20	73,691,713	74,081,886
TOTAL FUNDS EMPLOYED			
		226,642,399	236,613,015

Approved and authorised for issue by the executive committee on 9 September 2020.


Mrs. Johanna Arculli
Executive Committee member


Mr. Tim-leung Lui
Executive Committee member

26. COMPANY – LEVEL STATEMENT OF FINANCIAL POSITION (Continued)

Note: Details of the changes in the Company's individual components of funds employed between the beginning and the end of the year are set out below:

	<u>General Reserve</u>	<u>Christa Tisdall Fund</u>	<u>The Hong Kong Jockey Club Charities Trust</u>	<u>Gold Coin Fund</u>
	HK\$	HK\$	HK\$	HK\$
At 1 April 2018	1,476,572	13,239	86,276,361	77,636,711
Expenditure paid for programmes	-	-	-	-
Total comprehensive expenditure for the year	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
At 31 March 2019 and 1 April 2019	1,476,572	13,239	86,276,361	77,636,711
Impairment of other receivable from SWD Lotteries Fund	-	-	-	-
Total comprehensive expenditure for the year	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
At 31 March 2020	<u>1,476,572</u>	<u>13,239</u>	<u>86,276,361</u>	<u>77,636,711</u>



SWD Reserve Fund					
Holiday Centre Project - Other	Holiday Centre	Central Administrative Support	SWD Lotteries Fund	General Deficit	Total
HK\$	HK\$	HK\$	HK\$	HK\$	HK\$
1,316,280	2,091,898	582,904	74,081,886	(3,930,847)	239,545,004
-	-	(582,904)	-	-	(582,904)
-	-	-	-	(2,349,085)	(2,349,085)
1,316,280	2,091,898	-	74,081,886	(6,279,932)	236,613,015
-	-	-	(390,173)	-	(390,173)
-	-	-	-	(9,580,443)	(9,580,443)
<u>1,316,280</u>	<u>2,091,898</u>	<u>-</u>	<u>73,691,713</u>	<u>(15,860,375)</u>	<u>226,642,399</u>

27. POSSIBLE IMPACT OF AMENDMENTS, NEW STANDARDS AND INTERPRETATIONS ISSUED BUT NOT YET EFFECTIVE FOR THE YEAR ENDED 31 MARCH 2020

Up to the date of issue of these financial statements, the HKICPA has issued a number of amendments, new standards and interpretations which are not yet effective for the year ended 31 March 2020 and which have not been adopted in these financial statements.

The Executive Committee of the Company anticipate that the application of the new and revised standards, amendments or interpretations will have no material impact on the results and the financial position of the Group.



(FOR MANAGEMENT PURPOSES ONLY)
INCOME AND EXPENDITURE ACCOUNT FOR HOLIDAY CENTRE
FOR THE YEAR ENDED 31 MARCH 2020

	<u>Note</u>	<u>2020</u> HK\$	<u>2019</u> HK\$
INCOME			
Lump Sum Grant		15,825,649	14,870,805
SWD subvention		-	155,755
Camp fees received		3,768,134	5,044,402
Programme income		309,606	449,805
Donations	21(b)	88,577	100,008
Donation for capital cost	21(b)	62,000	38,000
SWD others		-	15,550
SWD - Block Grants		383,586	609,966
Other income			
- Subvented		89,117	111,607
- Unrecognised		509,417	402,228
		21,036,086	21,798,126
COST OF SALES			
Opening inventories		5,470	5,955
Purchases		-	-
Closing inventories		(5,439)	(5,470)
		(31)	(485)
EXPENDITURE			
Advertising		26,575	19,050
Audit fee		55,300	53,200
Central items		-	155,755
Cleaning		176,829	156,744
Food		1,097,584	1,358,769
Gas		176,699	196,769
General expenses		185,876	286,700
Insurance		36,027	32,983
Laundry		86,541	104,971
Medical expenses		31,083	24,500
Motor vehicle expenses		362,847	414,085
Newspapers and magazines		15,014	12,375
Postage		3,857	8,448
Printing and stationery		44,059	43,801
Programme expenses		448,198	553,012
Provident fund		863,175	932,359
Provision/(reversal of provision) for long service payment		65,285	(31,581)
Provision/(reversal of provision) for untaken annual leave		47,371	(37,452)
Government rent and rates		331,300	330,800
Repairs and maintenance		944,590	1,158,122
Salaries		14,534,653	14,150,622
Telephone and cable		60,927	50,030
Travelling expenses		12,796	8,495
Unrecognised expenses (Note)		938,010	1,023,476
Water and electricity		1,244,398	1,359,628
Staff uniform		50,238	-
		(21,839,232)	(22,365,661)
NET DEFICIT	5	(803,177)	(568,020)

Note: The depreciation charge and gain on disposal of property, plant and equipment of HK\$305,650 (2019: HK\$452,169) and HK\$144 (2019: loss on disposal of HK\$2,555) respectively, are included in unrecognised expenses in the income and expenditure account for Holiday Centre.

DETAILED OPERATING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2020

	Lok Fu	Lai Yiu	F S B
	HK\$	HK\$	HK\$
CAPITAL INCOME			
SWD - Block Grant	147,648	157,466	515,825
SWD - Lotteries Funds	-	-	1,044,712
Community Chest Capital Project	-	-	-
Others	240,600	359,866	134,080
TOTAL CAPITAL INCOME	388,248	517,332	1,694,617
RECURRENT INCOME			
Community Chest Allocation			
- Homes	277,405	277,405	713,390
- O.T. & P.T. unit	115,716	115,716	249,924
Donation for running costs	334,258	240,409	608,477
Interest income	-	-	-
Lump Sum Grant	14,878,037	12,500,916	32,422,181
Meal income	1,423,807	1,524,600	4,247,705
Meal income from staff	96,773	87,900	119,550
Rental income	307,623	329,400	917,745
Sundry income	69,250	243,575	556,305
SWD subvention for homes	1,085,140	2,423,486	8,554,565
SWD others	216,960	158,549	487,920
	18,804,969	17,901,956	48,877,762



APPENDIX I
(FOR MANAGEMENT PURPOSES ONLY)
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Chuk Yuen	Po Lam	Siu Sai Wan	Zhaoqing	2020	2019
HK\$	HK\$	HK\$	HK\$	HK\$	HK\$
-	-	-	-	820,939	713,277
-	-	-	-	1,044,712	-
-	-	-	-	-	506,619
105,940	137,480	140,070	-	1,118,036	9,827,364
105,940	137,480	140,070	-	2,983,687	11,047,260
274,350	274,350	274,350	-	2,091,250	1,990,250
148,092	148,092	148,110	-	925,650	925,650
229,845	501,216	205,651	28,020	2,147,876	2,184,457
-	-	-	33,306	33,306	40,010
-	-	-	-	59,801,134	55,535,128
-	-	-	-	7,196,112	6,920,261
-	-	-	-	304,223	287,571
3,327,025	2,794,512	1,676,608	6,837,724	16,190,637	15,393,757
19,415	18,584	23,080	397,515	1,327,724	1,759,602
-	-	-	-	12,063,191	11,422,130
-	-	-	-	863,429	591,966
3,998,727	3,736,754	2,327,799	7,296,565	102,944,532	97,050,782

DETAILED OPERATING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2020

	Lok Fu HK\$	Lai Yiu HK\$	F S B HK\$
RUNNING COSTS			
Audit fee	-	-	-
Advertising	9,201	12,887	72,368
Bank charges	5,404	5,044	14,360
Camp fee	-	-	-
Cleaning	74,806	54,013	259,645
Depreciation			
- owned property, plant and equipment	450,992	2,126,597	927,202
Depreciation			
- right of use asset	891,539	864,935	-
Food	1,156,348	1,020,222	2,560,314
Function expenses			
- Subsidised by outsiders	67,704	53,412	61,292
- Subsidised by Helping Hand – Activities	40,777	40,590	92,852
Fixed assets written off	1,448	1,172	6,734
Gas	160,905	174,706	360,444
General expenses	39,388	9,313	74,287
Government charge	-	-	-
Insurance	223,020	169,579	526,446
Life insurance	11,963	6,914	19,235
Lucky money	5,440	6,000	16,800
Medical expenses	348,226	365,746	825,648
Newspaper & magazine	8,360	14,480	25,860
O.T. & P.T. unit expenditure	117,782	117,783	254,411
Postage	21	1,311	2,548
Printing & stationery	22,205	32,246	74,183
Provident fund	1,082,679	791,831	2,193,991
(Reversal of provision)/provision for long service payment	(9,504)	(22,363)	111,828
Provision/(reversal of provision) for untaken annual leave	14,668	(24,173)	87,416
Recognition of prepaid land lease payment	-	-	-
Rent & rates	172,414	108,100	403,300
Repair & maintenance	144,983	174,218	1,334,218
Salaries	16,545,902	13,870,425	38,717,643
Souvenir	15,030	12,465	12,255
Staff welfare	7,926	7,622	23,261
Sundry expenses	-	-	-
Telephone and cable	32,750	75,733	75,203
Training	5,415	4,485	23,454
Transportation expenses	73,055	52,134	142,246
Uniforms	7,744	12,142	22,594
Utensil	12,306	10,981	4,665
Water and electricity	396,847	430,349	1,366,555
	<u>22,137,744</u>	<u>20,580,899</u>	<u>50,693,258</u>
OPERATING DEFICIT	<u>(3,332,775)</u>	<u>(2,678,943)</u>	<u>(1,815,496)</u>
FINANCE COST			
Interest on lease liabilities	(125,496)	(121,752)	-
NET (DEFICIT)/SURPLUS	<u>(3,070,023)</u>	<u>(2,283,363)</u>	<u>(120,879)</u>



APPENDIX I
(FOR MANAGEMENT PURPOSES ONLY)
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Chuk Yuen HK\$	Po Lam HK\$	Siu Sai Wan HK\$	Zhaoqing HK\$	2020 HK\$	2019 HK\$
-	-	-	10,102	10,102	10,509
-	139	1,417	12,695	108,707	166,298
7,232	6,168	3,700	210	42,118	41,757
-	-	-	-	-	21,931
10,969	15,417	12,831	70,066	497,747	542,480
214,700	366,515	157,642	3,687,573	7,931,221	7,316,185
-	-	-	103,276	1,859,750	-
7,355	26,799	4,528	973,000	5,748,566	5,555,846
151,088	193,254	156,706	93,137	776,593	838,413
54,189	60,177	39,814	-	328,399	385,637
-	-	1,867	4,440	15,661	62,162
19,139	15,415	8,389	-	738,998	717,890
3,582	14,823	5,925	147,070	294,388	625,290
-	-	-	36,271	36,271	(18,182)
36,712	37,301	29,177	52,212	1,074,447	939,056
2,413	479	376	-	41,380	44,822
12,000	9,920	5,840	-	56,000	55,840
22,780	34,906	14,455	234,048	1,845,809	1,585,579
6,552	6,935	8,360	-	70,547	54,906
150,762	150,762	150,762	-	942,262	970,232
23	888	306	-	5,097	5,676
5,093	16,059	7,696	20,637	178,119	142,856
191,646	133,041	97,314	536,014	5,026,516	5,109,756
21,892	1,581	-	-	103,434	353,312
2,476	(3,160)	8,371	-	85,598	136,603
-	-	-	-	-	107,445
1,440,028	1,117,156	733,828	-	3,974,826	5,561,784
39,587	292,089	82,599	169,822	2,237,516	2,088,394
2,340,163	2,083,656	1,745,056	4,774,736	80,077,581	75,257,542
4,850	265	2,200	-	47,065	55,480
2,319	1,665	1,388	4,200	48,381	67,309
-	-	-	239,780	239,780	318,766
104,310	100,441	66,690	65,955	521,082	473,420
8,883	5,229	974	7,926	56,366	177,311
5,529	5,388	4,208	201,383	483,943	636,265
332	630	240	-	43,682	55,728
300	740	-	-	28,992	32,320
76,335	49,596	41,733	628,619	2,990,034	3,021,484
4,943,239	4,744,274	3,394,392	12,073,172	118,566,978	113,518,102
(944,512)	(1,007,520)	(1,066,593)	(4,776,607)	(15,622,446)	(16,467,320)
-	-	-	-	(247,248)	-
(838,572)	(870,040)	(926,523)	(4,776,607)	(12,886,007)	(5,420,060)

APPENDIX II
(FOR MANAGEMENT PURPOSES ONLY)

DETAILED ADMINISTRATIVE INCOME AND EXPENDITURE

FOR THE YEAR ENDED 31 MARCH 2020

	<u>Note</u>	<u>2020</u> HK\$	<u>2019</u> HK\$
INCOME			
Community Chest allocation	21(a)	449,000	449,000
Donation for capital cost	21(b)	801,941	-
Fair value loss on financial assets at fair value through profit or loss		(1,407,190)	(748,203)
General donations	21(b)	882,081	996,856
Interest income		496,267	465,430
Lump sum grant		6,769,096	6,462,346
Membership fee and sponsoring membership		10,320	22,440
Sundry income		531,260	16,370
SWD - Others		133,952	228,530
Total administrative income		<u>8,666,727</u>	<u>7,892,769</u>
EXPENDITURE			
Advertising		18,395	15,487
Audit fee		365,050	279,510
Bank charges		20,736	21,933
Cleaning		11,246	5,048
Depreciation		3,745,904	3,613,820
Exchange loss		19,969	12,302
Gas		960	1,920
General expenses		26,987	59,273
Insurance		106,613	89,088
Life insurance		7,744	6,642
Medical expenses		-	680
Membership fee		7,630	-
Motor vehicle expenses		8,902	4,379
Newspaper and magazine		44	-
Postage		8,172	6,790
Printing and stationery		37,352	30,526
Provident fund		605,881	468,700
Reversal of provision for long services payment		(23,023)	(131,133)
Provision/(reversal of provision) for untaken annual leave		69,393	(29,620)
Reversal of provision for over-charged rent and meal income		-	(221,270)
Publication		25,700	30,400
Rent and rates		6,750	5,000
Repairs and maintenance		37,506	41,558
Salaries		6,123,348	5,626,014
Souvenir		4,685	9,488
Staff welfare		71,948	7,234
Telephone and cable		88,527	79,916
Training		115,801	216,077
Transportation expenses		5,922	6,477
Water and electricity		39,997	50,776
		<u>(11,558,139)</u>	<u>(10,307,015)</u>
NET ADMINISTRATIVE DEFICIT		<u>(2,891,412)</u>	<u>(2,414,246)</u>



APPENDIX III
(FOR MANAGEMENT PURPOSES ONLY)

COOKIE CAMPAIGN - INCOME AND EXPENDITURE
FOR THE YEAR ENDED 31 MARCH 2020

	<u>2020</u> HK\$	<u>2019</u> HK\$
INCOME (Note 1)	2,588,259	4,752,615
EXPENDITURE	<u>(526,485)</u>	<u>(1,111,004)</u>
SURPLUS FROM “COOKIE CAMPAIGN”	<u>2,061,774</u>	<u>3,641,611</u>

Note: 1) Included in the income of the Cookie Campaign for the year ended 31 March 2020, there is HK\$551,397 (2019: HK\$2,082,591) being donations and sponsorship income.

APPENDIX IV
(FOR MANAGEMENT PURPOSES ONLY)

OTHER FUND RAISING EVENTS - INCOME AND EXPENDITURE
FOR THE YEAR ENDED 31 MARCH 2020

	<u>2020</u> HK\$	<u>2019</u> HK\$
INCOME (Note)	798,326	728,470
EXPENDITURE	<u>(636,794)</u>	<u>(567,109)</u>
SURPLUS FROM OTHER FUND RAISING EVENTS	<u>161,532</u>	<u>161,361</u>

Note: Included in the income of other fund raising events for the year ended 31 March 2020, there is HK\$515,424 (2019: HK\$428,021) being donations and sponsorship income.

愛心曲奇助老人



伸手助人顯關懷



香港公益金
THE COMMUNITY CHEST

會員機構 MEMBER
AGENCY



義工申請表 Volunteer Application Form

☐ 個人義工
Individual Volunteer

☐ 團體義工
Group Volunteers

公司／團體名稱
Name of Organisation : 英文 English 中文 Chinese
性質 Nature : ☐ 商業 ☐ 社會服務 ☐ 學校 ☐ 宗教 ☐ 其他
☐ Corporate ☐ Social Service ☐ School ☐ Religious ☐ Others
義工人數
No of Volunteers : _____

姓名／聯絡人
Name / Contact Person : 英文 English 中文 Chinese
通訊地址
Correspondence Address : 電郵 Email :
聯絡電話
Contact Tel No : 最方便的聯絡時間
Best Contact Time : _____

(此欄只適用於個人義工 Applicable to individual volunteers)

年齡 Age : ☐ 20 或以下 (20 or below) ☐ 21至39 (21 to 39) ☐ 40 或以上 (40 or above)
性別 Sex : ☐ 男 M ☐ 女 F 職業 Occupation : _____
教育程度
Education : ☐ 小學 ☐ 中學 ☐ 大專／大學或以上
☐ Primary ☐ Secondary ☐ Post-secondary / University or above

語言 : ☐ 廣東話 Cantonese ☐ 英文 English ☐ 其他 (請列明) Others (please specify) : _____

義工經驗
Service : ☐ 長者 Elderly ☐ 其他 Others : _____
Experience : ☐ 沒有 Nil
興趣
Interests : _____
服務年期
Duration of Service : _____
專長
Special Skills : _____

介紹人／機構
Referring Person / Organisation : _____
可服務時間 Date / Time Available for Service : ☐ 平日 Weekdays ☐ 週末 Weekends
☐ 上午 AM ☐ 下午 PM
☐ 其他 Others : _____

有興趣的義務工作 Areas of Interest :

- ☐ 探訪老人 Visit Elderly ☐ 為院舍提供活動 Organise Activities for Home
☐ 領導興趣班 Lead Interest Groups ☐ 協助推行院內活動 Assist in Home Activities
☐ 文職工作 (如打字或整理文件) Clerical Work (e.g. typing, filing) ☐ 協助曲奇義賣運動及其他義賣活動 Assist in Cookie Campaign & Other Charity Sale Events
☐ 其他 (如攝影、設計或翻譯 [請列明]) Others (e.g. photography, design, translation [please specify]) : _____

為本會做義務工作的原因 Reasons for performing volunteer service for Helping Hand : _____

使用個人資料 Use of Personal Data

本會除儲存閣下提供的個人資料作內部紀錄、文件通訊、開發收據及刊物鳴謝外，並擬使用閣下的姓名、所屬機構、電話、傳真、電郵及郵寄地址與閣下保持聯繫及進行與本會長者服務有關的直接促銷 (意指籌款募捐、義工招募、服務宣傳、活動邀請、發放刊物、優惠推廣、會籍通訊及課程介紹)，但絕不會轉交此等資料予其他機構或人士。在〈個人資料 (私隱) 條例〉下，除非經閣下同意，否則本會不得如此使用閣下的個人資料。

如閣下表示同意，請在下面簽署。如閣下不同意，請在以下空格加上「✓」號，然後簽署。

☐ 本人反對伸手助人協會使用本人的個人資料於協會擬作出的直接促銷及宣傳推廣。

In addition to storing your personal data provided for internal records, acknowledgements, issuing receipts and correspondence, we intend to use your name, organisation, phone numbers, fax numbers, email and postal addresses to keep you in contacts and perform direct marketing related to our elderly services (implying donation solicitation, volunteer recruitment, service promotion, activity invitation, dispatching publicity, special offer, membership update and course introduction) but will not transfer these data to any other external parties. Under the Personal Data (Privacy) Ordinance, we cannot so use your personal data without your consent.

Please sign below to indicate your agreement. If you are not agreeable, please tick the following box before signing.

☐ I object to the proposed use of my personal data by Helping Hand in direct marketing and promotion.

簽署 Signature : _____

日期 Date : _____



會員申請表格 Membership Application Form

我樂意成為「伸手助人協會」會員。I would like to be a Helping Hand Member.

所選擇會籍及會費 Preferred Membership and fee

☐ 個人會籍 Individual Membership

- ☐ 一年會員 Full Membership
港幣一百二十元正 HK\$120 / year
- ☐ 十年會員 10-year Membership
港幣一千元正 HK\$1,000 / 10 years
- ☐ 贊助會員 Sponsoring Membership
每月港幣一百二十元正 HK\$120 / month

☐ 公司一年會籍 One-year Corporate Membership

- ☐ 純銀會員 Silver Membership
港幣五千元正 HK\$5,000 / year
- ☐ 黃金會員 Gold Membership
港幣二萬元正 HK\$20,000 / year

請瀏覽本會網頁或致電本會查詢有關的專享權利。
For details about the benefits, please visit our website or call us.

及/或 and / or

☐ 捐款 Donation HK\$ _____

付款/捐款方法 Payment / Donation Method

- ☐ 茲附上支票（抬頭請寫「伸手助人協會」）乙張。Enclosed is a cheque payable to "Helping Hand".
- ☐ 茲附上銀行存款存根（「伸手助人協會」恒生銀行戶口：024-262-346083-001）。Enclosed is a bank pay-in slip (bank account of "Helping Hand" at Hang Seng Bank: 024-262-346083-001)

☐ 信用卡 Credit Card

- ☐ 單次 One-off
- ☐ 每月 Monthly: HK\$ _____ 由 From _____ / _____ 至 To _____ / _____
- ☐ 美國運通 AMEX ☐ VISA ☐ 萬事達卡 MasterCard

信用卡號碼 Card No.: _____

發卡銀行 Card Issuing Bank: _____

有效日期至 (月/年) Expiry Date (mm/yy): _____

付款金額 Amount: _____

持卡人姓名 Cardholder's Name: _____

持卡人簽名 Authorized Signature: _____

簽署日期 Signing Date: _____

For Office Use	
AUTH CODE	DATE

☐ 銀行戶口每月自動轉賬 (表格將另函寄上) Monthly Direct Debit (We will send you the Direct Debit Form)

姓名 / 公司 Name / Company: 英文 _____ 中文 _____
 公司聯絡人 Contact Person: _____
 地址 Address: _____
 電話 Tel: _____ 傳真 Fax: _____ 電郵 Email: _____

- * 認識本會的渠道: 本會網站 / 單張 / 廣告 / 本會會員轉介 / 其他轉介 (請註明)
 * How do you know HELPING HAND: Our Website / Leaflet / Advertisement / Referred by a HH Member / Other Referral (Please specify) Name: _____

(*) 請圈出合適一項 Please circle the appropriate field

- ☐ 申請成為會員須經由本會執行委員會批准。
Application for Membership is subject to approval of our Executive Committee.
- ☐ 會員須遵守本會之規章，有關資料將送交新會員，亦可向秘書處索取。
Members must abide by the Rights & Obligations of Helping Hand, a copy of which will be sent to all new members and is available on request at our Central Office.

捐款港幣一百元或以上可獲免稅。
Donation of HK\$100 or above is tax-deductible.

使用個人資料 Use of Personal Data

本會為儲存閣下提供之個人資料作內部紀錄、文件通訊、開支收據及刊物印刷外，並擬使用閣下的姓名、所屬機構、電話、傳真、電郵及郵寄地址與閣下保持聯繫或進行與本會長者服務有關的直銷促銷（意指為籌募捐、募丁招募、服務宣傳、活動邀請、發放刊物、優惠推廣、會務通訊及課程介紹），但絕不會轉交此等資料予其他機構或人士。在《個人資料（私隱）條例》下，除非閣下同意，否則本會不得以此使用閣下的個人資料。

In addition to storing your personal data provided for internal records, acknowledgements, issuing receipts and correspondence, we intend to use your name, organization, phone numbers, fax numbers, email and postal addresses to keep you in contacts and perform direct marketing related to our elderly services (implying donation solicitation, volunteer recruitment, service promotion, activity invitation, dispatching publicity, special offer, membership update and course introduction) but will not transfer these data to any other external parties. Under the Personal Data (Privacy) Ordinance, we cannot so use your personal data without your consent.

如閣下表示同意，請在下方簽署。如閣下不同意，請在以下空格加上「/」，並簽名。

Please sign below to indicate your agreement. If you are not agreeable, please tick the following box before signing.

本人及條件予伸手助人協會使用本人之個人資料作商業用途及直銷促銷及宣傳推廣。

I object to the proposed use of my personal data by Helping Hand in direct marketing and promotion.

如閣下不欲本會使用閣下資料的任何部分，可致電 2522 4494 通知本會。

If you do not wish us to use any part of your data, please call us at 2522 4494.

簽署 Signature: _____ 日期 Date: _____

請填妥此表格後，寄回、傳真或電郵至本會。Please complete this form and send it to us by mail, fax or email.

香港波老道十二號一樓 1st Floor, 12 Borrett Road, Hong Kong
 電話 Tel: 2522 4494 傳真 Fax: 2840 1278

網址 Website: www.helpinghand.org.hk
 電郵 Email: admin@helpinghand.org.hk



讓長者笑容再現！ Help Us Keep Our Elderly Smiling!

我們需要您的慷慨捐款，以支持本會的安老服務。
We need your generous donation to support our elderly services.

捐款方法 Donation Method

- ☐ 附上銀行存款存根（「伸手助人協會」恒生銀行戶口：024 262 346083 001）
Enclosing a bank pay-in slip (bank account of "Helping Hand" at Hang Seng Bank: 024 262 346083 001)
- ☐ 劃線支票（抬頭請寫「伸手助人協會」）
Crossed cheque payable to "Helping Hand"
- ☐ 信用卡 Credit Card
- ☐ 單次捐款 One-off Donation
- ☐ 每月捐款 Monthly Donation : HK\$ _____
由 From _____ / _____ 至 To _____ / _____
- ☐ 美國運通 AMEX ☐ VISA ☐ 萬事達卡 MasterCard
- 信用卡號碼 Card No : _____
發卡銀行 Card issuing bank : _____
有效日期至 (月/年) Expiry date (mm/yy) : _____
捐款金額 Donation amount : _____
持卡人姓名 Cardholder's name : _____
持卡人簽名 Authorised signature : _____
簽署日期 Signing Date : _____
- ☐ 銀行戶口每月自動轉賬（表格將另函寄上）
Monthly Direct Debit (We will send you the Direct Debit Form)

新登場
PayMe 電子捐款
NEW
e-Donation via PayMe

Helping Hand

PayMe 一掃即付



如需化帳收據，請將閣下全名、手提號碼及郵寄地址電郵至：figr@helpinghand.org.hk 或 WhatsApp 62566128。

For donation receipt, please send us your full name, mobile no and mailing address via email figr@helpinghand.org.hk or WhatsApp no 62566128.

捐款者資料 Donor's Information

姓名 / 公司 : 英文 _____ 中文 _____
Name / Company : English _____ Chinese _____
聯絡人 Contact Person : _____ 捐款金額 Donation Amount : _____
地址 Address : _____
電話 Tel : _____ 傳真 Fax : _____ 電郵 Email : _____

捐款港幣一百元或以上可獲免稅。
Donation of HK\$100 or above is tax-deductible.

填妥此表格後，寄回或傳真至本會。
Please complete this donation form and send it to us by mail or fax

For Office Use

AUTH CODE _____ DATE _____

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如閣下表示同意，請在下而簽署，如閣下不同意，請在以下空格加上「✓」號，然後簽署。

☐ 本人反對伸手助人協會使用本人個人資料於協會作出的直接促銷及宣傳推廣。

如閣下不欲本會使用閣下資料的任何部分，可致電 2522 4494 通知本會。

In addition to storing your personal data provided for internal records, acknowledgements, issuing receipts and correspondence, we intend to use your name, organisation, phone numbers, fax numbers, email and postal addresses to keep you in contacts and perform direct marketing related to our elderly services (implying donation solicitation, volunteer recruitment, service promotion, activity invitation, dispatching publicity, special offer, membership update and course introduction) but will not transfer these data to any other external parties. Under the Personal Data (Privacy) Ordinance, we cannot so use your personal data without your consent.

Please sign below to indicate your agreement. If you are not agreeable, please tick the following box before signing.

☐ I object to the proposed use of my personal data by Helping Hand in direct marketing and promotion.

If you do not wish us to use any part of your data, please call us at 2522 4494

簽署 Signature :

日期 Date :

請即伸出援手，
助長者活出豐盛耆年。
Act now!
Give your helping hand towards successful ageing.

如在本港投寄
毋須貼上郵票
No Stamp
required if
posted
in Hong Kong

簡便回郵10號
Freepost No. 10

伸手助人協會
香港波老道12號一樓
HELPING HAND
1/F, 12 BORRETT ROAD, HONG KONG



伸手助人協會寶林賽馬會老人之家

黃良傑先生

九龍將軍澳寶林邨寶智樓二至三樓

☎ 2703 1363

☎ 2703 9831

✉ polam@helpinghand.org.hk

伸手助人協會小西灣賽馬會老人之家

黃家樂先生

香港柴灣小西灣邨瑞滿樓一至二樓

☎ 2896 0292

☎ 2595 0288

✉ siusaiwan@helpinghand.org.hk

伸手助人協會樟木頭老人度假中心及日間護理單位

新界西貢樟木頭北年華路

中心經理

☎ 2640 8810

梁銘諾先生

☎ 2640 7990

(由二零二零年六月十六日)

✉ holidaycentre@helpinghand.org.hk

日間護理單位 (附設於樟木頭老人度假中心)

主管

新界西貢樟木頭北年華路

程艷荷女士

☎ 2633 9513

☎ 2633 7730

✉ hc.spc@helpinghand.org.hk

伸手助人協會伸耆店

(已於二零一九年十二月五日結業)

新界西貢樟木頭北年華路

☎ 2640 8810

☎ 2640 7990

✉ hhshop@helpinghand.org.hk

註：樟木頭綜合服務園的組織架構及管理架構已於二零二零年五月一日起重組。

香港賽馬會伸手助人肇慶護老頤養院

中國廣東省肇慶市高要白土鎮福壽坪

顧問

☎ (0758) 816 2223

伍尚偉先生

☎ (0758) 816 2778

✉ zqhh@helpinghand.org.hk



總辦事處

香港波老道十二號一樓

☎ 2522 4494, 2526 3233

☎ 2840 1278

✉ admin@helpinghand.org.hk

🌐 http://www.helpinghand.org.hk

行政總裁

黃炳財先生

營運總裁

朱可您女士

服務總監（策劃及督導）

陳麗娟女士

服務單位

護老院

畢尚華神父護老頤養院

新界西貢樟木頭北年華路

☎ 2144 9969

☎ 2144 9906

✉ hhfsb@helpinghand.org.hk

院長

鍾麗英女士

（由二零二零年六月一日）

伸手助人協會滙豐銀行基金樂富護老院

九龍樂富邨樂民樓地下

☎ 2336 0716

☎ 2304 6472

✉ lokfu@helpinghand.org.hk

謝雪紅女士

伸手助人協會麗瑤白普理護老院

新界葵涌麗瑤邨商場B座地下

☎ 2785 2127

☎ 2742 4645

✉ laiuiu@helpinghand.org.hk

鍾慧儀女士

（由二零二零年六月一日）

鍾麗英女士

（由二零一九年十一月十一日至
二零二零年五月三十一日）

蔡國安先生

（至二零一九年十一月十七日）

老人之家

伸手助人協會竹園北邨賽馬會老人之家

九龍黃大仙竹園北邨松園樓二至三樓

☎ 2325 5738

☎ 2329 3681

✉ chukyuen@helpinghand.org.hk

主管

李炳球先生



香港賽馬會伸手助人肇慶護老頤養院董事局報告

二零一九年四月一日至二零二零年三月三十一日



2019冠狀病毒病疫情對我們帶來極大的衝擊！

猶幸我們的院舍位處廣東省肇慶市，自疫情首度爆發至今屬於低感染風險的區域（今年年初錄得少數感染個案，至今則為零感染個案）。當地市政府自二月初起，已經為不同的機構單位，特別是安老院舍，訂定嚴謹的防疫政策、指引和措施，讓我們可以同心抗疫，一起應付疫情所帶來的嚴峻挑戰。然而，為確保院友和員工的安全得到保障，院舍於疫情期間不得已限制對外開放，家屬因未能探望至親院友而感到失落，謹此還望大家體諒。

自一月起，當我們察覺到新型冠狀病毒（當時的名稱）屬高度傳染疾病，香港的護理團隊與肇慶的護理團隊已開始緊密合作，商討應對的防疫措施。我們於一月二十五日（大年初一）主動提出暫停所有外界探訪，同時要求員工和院友嚴格遵行勤加消毒雙手、必須佩戴口罩的規定，亦為員工和院友測量體溫，限制院友出入院舍和聚會的集體活動，加強院舍環境的消毒和衛生，為外出歸來的院友安排隔離觀察，並為院友和家屬安排視像通訊等等。

為確保院舍有執行足夠措施來應付疫情，廣東省民政廳和白土鎮政府於二月中派出幾位官員來突擊探訪。於二月二十五日，白土衛生院另派出一隊醫護人員來為全體院友和員工免費進行冠狀病毒測試，測試結果顯示全院沒有感染個案。於三月四日，白土鎮政府正式發信予院舍，勒令院舍全面封院。有關措施嚴厲，引起全體員工的情緒反應，然而大家都盡量配合。其後，經過一個多月的堅持和努力，院舍幸仍維持零感染個案，我們便向當地政府建議放寬有關安排，讓員工能夠回復正常生活。

香港的支援小組自一月起經常透過Zoom視訊與肇慶院舍的管理人員開會，一起就疫情所帶來的種種難題商討解決方法，並為他們提供情緒支援，指導他們在疫情下為院友舉辦室內活動的安排。而於疫情期間，社會福利署及香港政府相關部門亦熱心協助我們運送醫療物資和藥物予院舍的香港院友。我很高興院舍至今仍然維持零感染個案。

去年，我們繼續致力改善院舍設備，並進行各項修葺工程，務求讓院友享有最舒適的環境安然居住。為配合條例需求，我們改善了污水處理設備，稍後亦將提升院友的電梯設施。員工培訓方面，香港支援小組於院舍封院前已為員工提供復康理療、護理知識和行政管理檢討等不同的培訓課程。

我們都知道要維持一貫優良的服務，不單只靠完善的制度和良好的規範，員工專心致志用心照顧每一位院友，同樣重要。在處理危機之同時，我們亦可趁機找出可改善的地方並作出修正，也察看到員工的投入和團結一致應付困難的精神，這都是值得稱許的。我要深深感謝本院各員工全情投入盡心工作，以及來自香港本會不同院舍的支援小組同工不斷的付出及卓越的表現。在如此艱難的疫情下，竭力保障院友的健康，讓他們樂享晚年。

在報告結束之前，我謹藉此機會向所有善長好友衷心致謝！有賴你們對本院的慷慨支持，我們方能不斷提升院舍的服務。還要誠心多謝董事局各成員的悉心指導和貢獻；藉著你們的專業指引和意見，我們才可帶領院舍邁步向前，為長者做到最好。

我們會繼續盡心盡力照顧好每一位院友！

董事局主席：丘建文先生



皇家太平洋酒店、壽桃牌、省善真堂社會服務有限公司、香港遠東絲麗酒店、帝盛酒店集團、信和集團旗下酒店、社會福利署、日本財產保險（香港）有限公司、聖博德堂、三井住友銀行、新地義工隊、香港仙妮蕾德股份有限公司、真理基石浸信會、東華三院賽馬會藝進綜合職業復康中心、香港美國女童軍、和民（中國）有限公司、水務署、智慧光佛教普渡協會、循道衛理楊震社會服務處彩虹長者綜合服務中心及關懷親長協會。



視像院舍探訪為長者們帶來了新體驗！

科技的應用讓我們可以進行視像探訪，如大家有時間絕對歡迎加入。長者們真的非常渴望與外界接觸，你們的參與及陪伴將為他們帶來歡樂。

商界展關懷/同心展關懷

經本會提名而成功獲香港社會服務聯會頒發「商界展關懷」標誌的機構共有五十五間，我們謹再次致以恭賀及感謝。

此等提名機構包括永旺（香港）百貨有限公司、香港美國婦女會、美國安利（香港）日用品有限公司、雅仕維廣告媒體有限公司、東亞銀行有限公司、紐約梅隆銀行公司、科慧學習中心、震歐線衫廠有限公司、城巴有限公司、里昂證券有限公司、CORE by Phei & Co Ltd、嘉柏環球有限公司、渠務署、黃金海岸鄉村俱樂部遊艇會有限公司、福慧國際慈善基金有限公司、廣萊有限公司、海通國際慈善基金有限公司、海通國際證券集團有限公司、和興白花油藥廠有限公司、香港上海滙豐銀行有限公司、香港中華煤氣有限公司、香港電燈有限公司、合和中心管理有限公司、合和物業及設施管理有限公司、合和物業代理有限公司、合和物業代理有限公司、希慎興業有限公司、捷成洋行有限公司、金杜律師事務所、香港德迅貨運代理有限公司、香港蘭桂坊地產有限公司、伯樂置業顧問行有限公司、領展資產管理有限公司、香港中區獅子會、新城廣播有限公司、萬碧發展有限公司、摩根士丹利、慕立達香港有限公司、港鐵公司、新世界發展有限公司、新世界第一巴士服務有限公司、然健環球香港有限公司、富豪九龍酒店、思華創意有限公司、聖安娜餅屋有限公司、省善真堂社會服務有限公司、香港遠東絲麗酒店、香港海景絲麗酒店、香港西九龍絲麗酒店、華偉音樂藝術中心、日本財產保險（香港）有限公司、太古地產有限公司、並豐集團、和民（中國）有限公司及和富塑膠有限公司。

結語

力量往往從逆境得來。幸運地你們每一位對長者的關愛都一直滿滿圍繞我們。本人特別感謝一眾項目發展委員會委員所投入的時間及關懷。我亦要多謝所有善長、支持者、合作伙伴及義工。我同時希望向本會全體職員表示謝意，當中不少甘願犧牲私人時間，而所有同事亦都齊心合作以保障各長者安全。伸手助人協會實在是一間很非凡的機構，看到委員、職員及義工們如此無私奉獻，本人深感敬佩。

我們正於艱鉅逆境中學習及融合科技，包括積極提升院舍電腦設備，讓院友能透過Zoom視像系統與家人及其照顧者「見面」。倘若你想支持此舉或其他具創意的計劃，你現可透過PayMe捐款：

Helping Hand

☎ 2777 1111 1111



最後再一次多謝你們的善意。儘管身邊滿是挑戰，我們仍可互相扶持，找到力量與勇氣面對，在此我們祝福你及家人保持安康。

項目發展委員會主席：謝思嘉博士



- 阿拉伯聯合酋長國駐港總領事館

本會有幸於二零一九年十一月獲得阿拉伯聯合酋長國駐港總領事館捐款，加入成為新的支持機構。我們懇切多謝總領事Her Excellency Nabila Alshamsi親臨探訪小西灣老人之家，並且移交捐款支票予本會。



本會有幸獲得阿聯酋駐港總領事館捐款支持。

- 左滌江慈善信託基金

左滌江慈善信託基金乃本會另一新的支持機構，對於他們於二零一九年十二月捐助本會購置一些可摺疊超低電動護理床以便我們照顧體弱長者，我們極其感激。

- 工展會慈善拍賣

於二零二零年二月，本會收到香港中華廠商聯合會展覽服務有限公司一筆可觀善款，作為透過於二零一九年十二月舉行的工展會拍賣所得的捐款。本會多謝香港中華廠商聯合會邀請我們成為此善舉的受惠機構之一。



對於香港中華廠商聯合會透過舉行慈善拍賣為本會籌款，本會致以萬分謝意。

- 摩根士丹利

來自摩根士丹利的義工再一次身體力行支持本會院舍服務。疫情期間，摩根士丹利及其員工一起籌募善款，贊助本會為長者訂購及派發口罩與其他抗疫用品。

- 梁植偉慈善基金

對於梁植偉慈善基金於二零二零年三月慷慨資助竹園老人之家改善院友生活質素的設施，本會不勝銘感。

- 紐約梅隆銀行社區伙伴合作

紐約梅隆銀行公司繼續結合捐款與義工人手支持本會院舍活動。捐款來自職員也來自公司，本會謹此向其社區伙伴合作計劃衷心致謝。



本會欣獲摩根士丹利再次支持本會長者服務。

- 擇善坊持續捐款

自二零一二年起，擇善坊有限公司便一直透過推出網上慈善禮物卡籌款，在此感激他們不斷積極為本會及其他多個慈善團體籌款。

其他主要捐獻企業/機構/基金/人士

社會上各種需求殷切，因此我們特別多謝以下那些不忘捐助本會長者的機構及人士：Aberdeen Marina Holdings Ltd、香港美國婦女會、陳楊福和基金有限公司、Prof Yip-wah Chung, BBS、東信創意有限公司、Mr Chi-yuen Kam以紀念陳惠奇女士、林棟權先生、利子厚先生, JP、Ms Nancy Sui-wah Lee、梁湛流先生、凌釗城先生、羅仲榮先生、金杜律師事務所之Mr Ching-wo Ng、Mr Ka-nin Tang及榮智健博士。

我們亦尤其感謝香港公益金及其熱心支持者一直以來對本會經費的大力援助。

外界探訪/義工活動

目前所有探訪活動當然均告暫停，不過在疫情爆發前，我們多得以下機構及其他團體和人士探訪本會院舍或為院友舉行活動：防止虐待兒童會、義務工作發展局、Ambition Hong Kong、美國安利（香港）日用品有限公司、雅仕維傳媒集團有限公司、Avery Dennison、美國銀行、東亞銀行有限公司、紐約梅隆銀行公司、彭博有限合夥企業、國際佛光會香港協會有限公司、佛教青年協會、香港明愛、明愛黃耀南中心、湛山寺、志蓮日間護理中心、創興銀行、中國移動、中華電力有限公司、香港海關、動物醫生、中華基督教播道會恩泉堂、樂餉社、Giving Love、海通國際證券集團有限公司、安徒生會、保多康（並豐生物科技有限公司）、豪助國際慈善基金會及健障互匡會有限公司、海天堂有限公司、香港上海滙豐銀行有限公司、學園傳道會、香港廣西總商會初創及青年事務委員會、Hong Kong Household (Perez, Malupa, Rosales and De Guzman Families) CFC-FFL Hong Kong、香港印度婦女會、香港五金電子科技業總工會、捷成洋行有限公司、香健會、仲量聯行、金杜律師事務所、九龍巴士、循道衛理觀塘社會服務處藍田樂齡鄰舍中心、伯樂置業顧問行有限公司、聖母軍、自由黨、香港中區獅子會、「愛心新世界」義工隊、美國萬通保險亞洲有限公司、孝思園、Morgan Philips Group、摩根士丹利、慕立達香港有限公司、港鐵公司、新生精神康復會竹園宿舍、新世界第一巴士服務有限公司及城巴有限公司、雅研社、然健環球香港有限公司、香港建造業總工會職工復康網絡、香港外展訓練學校、太平洋會、保良局張麥珍耆樂中心、Punjabi Trading Asia Ltd、坤泰市場研究有限公司、富豪九龍酒店、基督教復興教會、



校際曲奇義賣比賽

學校及教育工作者皆面對視像教學的新挑戰，幸而大都已成功適應當中轉變。今年要在校內組織慈善活動亦同樣變得毫不容易，因此有數間學校無奈需要退出校際曲奇義賣比賽。

即使如此，我們感恩最終也有共廿二間學校參賽，籌得善款接近港幣十二萬元，我們在此感激每一位不斷予以大力支持的教職員、學生及家長。

本會恭賀沙田圍胡素貞博士紀念學校首奪冠軍名銜；我們亦多謝及恭賀以下其他得獎學校：

- 冠軍：沙田圍胡素貞博士紀念學校
- 亞軍：聖公會林護紀念中學
- 季軍：喇沙書院
- 殿軍：和富慈善基金李宗德小學
- 第五名：拔萃女小學

當然目前我們仍未可於公開場合頒發獎項予各得獎學校，不過我們會計劃於日後補頒，此段期間我們會錄製感謝訊息寄予學校與學生們分享。

本會多謝和富社會企業再次擔當協辦機構，並聯同科慧學習中心向比賽贊助獎品。



沙田圍胡素貞博士紀念學校成為本會校際曲奇義賣比賽的新任冠軍。



感謝不同的廣告媒體提供宣傳位置展示義賣海報。

廣告及宣傳

我們萬分感謝多棲巨星張學友先生予以長期支持，繼續熱心擔當整項曲奇義賣運動的宣傳大使。

今年由William Chan Design (HK) Ltd設計的海報系列成功令人留下深刻印象，引起大眾對這項義賣運動的注意。另外，我們亦要多謝East Eighteen及Henry Wong Studio繼續義務擔當硬照拍攝工作，以及Digital Tsunami義務協助錄影。

針對我們未能舉行任何實體活動的情況，今次我們調整了廣告及宣傳策略，對此本會多謝一眾大力支持的廣告媒體及代理，包括港鐵公司、城巴有限公司、新世界第一巴士服務有限公司、JCDecaux Cityscape、Hong Kong Living Magazine、Southside and The Peak Magazine、Sai Kung and Clearwater Bay Magazine、Expat Parent Magazine、樂怡服務有限公司、樂怡生活、點販及九巴。

一直以來我們也感激本會的長期媒體拍檔新城廣播有限公司。雖然今次我們未有機會於開售禮活動上合作，不過新城廣播仍繼續幫忙於其電台頻道為曲奇義賣運動宣傳，將我們的呼籲傳達給市民大眾。

其他籌募/捐款/企業伙伴合作項目

- 省善真堂社會服務有限公司

本年度省善真堂再次贊助本會多項計劃，包括分藥服務、「膳心午餐」派餐服務及全港長者硬地滾球大賽，貢獻良多，本會深表謝意。

- 彭博捐款

我們多謝彭博有限公司企業贊助樂富護老院推行的「生命展姿彩」計劃，同時透過其轉介及義工服務獎勵計劃作出多次捐款。

- Mrs Winnie Wong Chan 個人贊助

本會非常感激陳太延續資助三間老人之家另一年度的「愛老行動」計劃。

- 海通國際證券集團有限公司

在海通國際證券集團有限公司再次熱心贊助下，本會得以延展另一年度的「愛老·愛腦」計劃。

- Fidelity Asia Pacific Foundation

於二零一九年六月，我們收到Fidelity的慷慨捐款，以支持本會於轄下院舍及日間護理單位設立e健康雲端管理系統。我們誠盼他們於日後能繼續長期支持本會長者。

- 萬瑞庭慈善基金

基金於二零一九年七月繼續慷慨資助本會護老院購置不同的器材。



省善真堂乃其中一間長期支持本會的機構，每年也會資助多項院舍務計劃。



Mrs Winnie Wong Chan再次贊助院舍向長者派發生果及湯水。



項目發展委員會報告

二零一九年四月一日至二零二零年三月三十一日



對不少人來說，今年是慘痛的一年，不過，這亦是我們深深體會人性真善美及堅毅不屈的一年。在疫症下大家都將保護至親放於首位，因此我們實在衷心感謝那些依舊樂意伸出援手關顧本會長者的人們。

曲奇義賣運動2020

全面取消開售活動「曲奇同樂日」及公開義賣確屬艱難但卻肯定正確無誤的決定。正當我們擔心義賣收入將會暴跌，幸運地本會獲得友好大力支持，訂購曲奇或捐出善款。最終本會成功透過曲奇義賣運動2020籌得共港幣三百四十萬元淨善款，我們深深感恩。

我們需要道謝的人太多，實在不知從何數起！忠實支持我們的贊助商，不論陰晴也在旁予以支援，當中我們非常高興得到廣萊有限公司再度參與成為「尊尚贊助商」。

我們亦謹在此鳴謝海通國際證券集團有限公司、雞仔嘜（震歐線衫廠有限公司）、壹家壹品、怡豐控股及保多康（並豐生物科技有限公司）繼續支持成為「愛心贊助商」。



以長者與巨星張學友先生攜手作號召的曲奇成了義賣的象徵。

是項義賣的供應商聖安娜餅屋有限公司再次以優惠價供應其暢銷的曲奇，另外我們亦有幸得到OK便利店有限公司聯同利豐慈善基金有限公司作出慷慨的配對捐款，對此本會不勝銘感。

今次曲奇義賣運動另一不同之處是，由於公開銷售全面取消，因此我們決定不售賣熊貓。然而我們並沒有放棄此備受歡迎的義賣吉祥物；相反，思華創意有限公司幫忙設計了一系列可供下載的熊貓WhatsApp貼圖，免費隨曲奇贈送予各善長。



其中一款可愛的熊貓WhatsApp貼圖！

曲奇銷售及捐款

雖然今年我們未能於沿用的港鐵站、商場及銀行等公開銷售點義賣曲奇，但市民仍繼續鼎力支持訂購或捐款，令人感動。我們尤其感激為數不少的公司及人士幫忙訂購非常大量的曲奇或捐出慷慨款額，對此本會謹表示萬分謝意，當中我們特別鳴謝建滔積層板控股有限公司、Pacific Century Regional Developments Ltd及備受大家愛戴的委員施熙德女士。

其他公司也落力以不同方式支持義賣，充分表現出靈活創意。好像希慎興業有限公司特意於二零二零年四月至五月期間假旗下利園區發起「Hysan Power Up打氣活動」，抗疫，並向顧客送出五千盒本會曲奇，於逆境中為香港人注入正能量，本會在此感激希慎興業的善意。

大家也許不知道，你們的慷慨支持不單可直接在經濟上援助我們，更能省卻本會不少義賣人力，讓我們於如此高危的衛生情況下可更專注照顧長者，多謝你們。



我們感恩有機會參與「Hysan Power Up Campaign打氣活動」。

慈善曲奇轉贈行動

看見越來越多企業及個人善長響應本會呼籲參與「慈善曲奇轉贈行動」，捐款訂購本會曲奇以支持長者的同時，再轉贈該等曲奇予其他有需要的社區群體，我們感到無比鼓舞。

單單透過這項行動，本會籌得港幣一百三十萬元善款，從中大家可了解「慈善曲奇轉贈行動」於整項義賣運動收入中佔了相當重要的比重。

今年超過一百八十個團體及人士選擇倍增其心意轉贈，對此本會特別多謝Mr and Mrs Max Burger、Brilliant Enterprise Ltd與Mr Christopher Gradel的鼎力支持。

我們正積極邀請更多慈善團體加入成為接受曲奇轉贈的受惠群體，當中除本會的長者外，還包括唐氏綜合症兒童及成人患者、貧困家庭、無依孩童、邊緣化少數族裔、家庭暴力受害者、獨居及社區長者、殘障人士、長期病患者、露宿者及食物銀行使用者等等。



感謝所有支持「慈善曲奇轉贈行動」的善長，讓我們為本會院友及其他有需要群體帶來雙重祝福。



行政總裁報告

二零一九年四月一日至二零二零年三月三十一日



回望過去一年，我們可說是跨過了驚濤駭浪，歷盡艱辛！

由早期的社會動盪事件，緊接著2019冠狀病毒病疫情和隨之而來的經濟疲弱，各種難以預料的挑戰，令我和一眾熱愛香港的市民，都很期盼著能早日回復往昔安穩的生活。

自農曆新年開始，肇慶護老頤養院因疫情關係，實施暫時封閉。為保障院友及員工的健康，免受病毒感染，營運總裁朱可您女士協助帶領香港所有單位及肇慶院舍的同工，特別是護理團隊，一起為院舍制定一套防疫指引，涵蓋院友、職員，及訪客於不同情況下的防疫措施。同時亦訂立緊急人手協調安排和應變預備。有賴我們忠誠盡責的員工團隊，認真執行防疫指引，同心抗疫，直至報告列印之時，我們仍能守著香港及肇慶院舍免受新冠病毒病暴發影響，實在感恩。

在疫情期間，我們盡力保護與照顧院友之日常需要之餘，亦要顧及他們在社交、心靈、康樂和復康方面的需要；也毋忘院友家屬因疫情緣故而未能探訪所引致的掛念與憂慮。有見及此我們採取主動，利用不同溝通渠道與家屬加強溝通，包括使用各種科技軟件，視訊設備等等。同時，亦為有特別需要的院友提供情緒輔導，設計度身訂造的活動鼓勵他們參與，以舒緩因隔離而帶來的負面情緒。

我們除獲得政府派發的防疫物資外，還得到不少善長、公司企業及慈善基金團體的熱心捐贈，尤其感激。謹此衷心多謝各方慷慨的支持，讓我們在如此艱難的時期，能得到足夠的防疫用品，包括：外科口罩、面罩、保護袍、消毒搓手液、紅外線測溫儀器、可移動隔板及相關的電子器材等，這些都是我們極之需要的防疫物資。

近幾年來，資訊科技的運用在安老服務中日趨重要，尤其在疫情期間更能夠發揮其功能；院友與家屬透過視像通訊相見，院舍運用各式各樣專為長者而設的科技器材為院友進行各種的日常健康檢測和活動，還有遠程視象診症的醫療系統的普及應用等，都為業界帶來很大幫助。我們誠盼政府會在這方面給予非牟利機構更多的資助和支援。

在應付疫情的同時，我們的團隊仍孜孜不倦跟進多項重要的工程項目，包括為老人度假中心進行全面修葺，與賽馬會慈善基金商討中的服務提升計劃，及在「私人土地作福利用途特別計劃」下籌建一所設有二百個宿位的持續照顧護老院舍。此外，於過去一年，我們已經順利完成本會的總辦事處、麗瑤護老院、老人度假中心及畢尚華神父護老頤養院人事架構的重組；以確保每個單位的人手比例與職務分工可更適切配合服務需要。

我謹在此感謝伸手助人協會各位忠誠盡責的員工一直以來攜手同心，為長者的福祉全心付出；也要多謝所有善長、贊助者和義工好友，無論善款、物資捐贈還是義工服務，你們都熱心支持我們，我們真的非常感激！最後，我要衷心感謝執行委員會、項目發展委員會、樟木頭綜合服務管理委員會和醫療及衛生小組所有委員和成員，全賴你們的專業指引和鼎力支持，我們的服務才得以不斷提升和擴展，以應付長者日新月異的需求，讓他們能安享晚年。多謝你們！

行政總裁：黃炳財先生



執行委員會主席報告

二零一九年四月一日至二零二零年三月三十一日



受社會動盪不安及2019冠狀病毒病疫情嚴峻的影響，香港正遭逢前所未有的困難和挑戰。

非牟利機構舉辦籌款活動的難度增加；同時，雖然我們已進一步提高薪資以招攬更多人才，護理及輔助醫療人手仍然愈益短缺。感恩的是，我們有一班忠實盡責的員工團隊，他們一如既往竭盡所能用心照顧院友，一起共渡時艱。

為改善營運成效及提升服務水平，伸手助人協會於去年重整管理架構，這更有助我們應付社會事件和新冠病毒疫情所帶來各種瞬息萬變、突如其來的挑戰，讓我們得以繼續為長者盡心服務。

承蒙「維拉律敦治·荻茜慈善基金」慷慨捐助，麗瑤護老院修葺及改善工程已經順利完成。我們亦已向社會福利署申請檢察安排，完成後，將會為院舍正式申請易名。

對於樟木頭老人度假中心的修葺工程至今仍然未能開展，我們感到十分失望。這項計劃早於二零一四年獲社會福利署初步批出撥款，其後經建築署反覆審查，直至今年始完成投標。現時仍需待建築署完成最後審批，我們才可向社會福利署正式申請撥款；希望有關工程可於二零二零年底順利開展。

自政府於二零一五年邀請我們參與「私人土地作福利用途特別計劃」，我們便開始籌劃於樟木頭老人度假中心範圍內興建一所設有二百個宿位的持續照顧護老院舍；至今，我們仍然在為相關建築工程之技術可行性進行研究。這項工程預算還需要數年時間才能完成興建。最近我們亦再次聯絡社會福利署署長梁松泰先生JP商討有關這兩項工程的延誤問題。我們懇切盼望這兩項工程均能盡快落實完成，讓更多有需要的香港長者能夠及早受惠。

樟木頭老人度假中心是全港唯一一所專為年滿五十五歲的長者興建的度假中心；為滿足不同年齡長者的需要，我們現正與香港賽馬會合作，希望能將度假中心締造成一個更加「長者友善」的營地。除了提升中心設施，我們亦會引入一些樂齡科技設備，並舉辦更多專為「年輕長者」營友而設的活動，鼓勵他們積極參與，樂享人生。

另外，本會的資訊科技主任和他的團隊現正全面檢討機構在資訊科技運用方面的相關措施；我們並計劃於各單位開設Wi-Fi服務，添置新的硬件器材，同時加強網絡安全及整合資訊科技系統的管理模式，以應付服務需要。

我們感謝香港社會服務聯會穿針引線，介紹了幾位外界的資訊科技專家義務協助我們，一起就如何提升院舍資訊科技設備和系統設施等提出適切的意見。為了確保院友安全，院舍於疫情期間不得已謝絕探訪。我們為院友提供視像通訊器材，讓他們可以與家人視像通話，保持聯繫，安撫他們暫時未能與至親相見的憂心和掛慮。

在本會項目發展委員會主席謝思嘉博士的指導下，我們已經開始著手籌備全新網站以配合機構的服務發展，敬請期待。

我們謹此衷心多謝一眾善長持續慷慨的捐助和熱心的支持，謹列舉部分如下：Bloomberg LP、必利企業有限公司、Mr & Mrs Max Burger、鍾業華教授BBS、香港中華廠商聯合會展覽服務有限公司、阿拉伯聯合酋長國駐港總領事館、壹家壹品（香港）控股有限公司、Fidelity Asia Pacific Foundation、Mr Christopher M Gradel、廣萊有限公司、海通國際慈善基金有限公司、海通國際證券集團有限公司、Mr Chi-yuen Kam in memory of Ms Wai-kay Chan、建滔積層板控股有限公司、Mr Edward Kuok、Ms Nancy Sui-wah Lee、利子厚先生JP、Leung Chik Wai Charitable Trust、李晞禔女士、羅仲榮先生GBM, GBS, JP、摩根士丹利亞洲有限公司、盈科亞洲拓展有限公司、省善真堂社會服務有限公司、施熙德女士、Mr Ka-nin Tang、Tsu Te Kian Charitable Trust、並豐集團、Mrs Winnie Chu-chu Wong Chan及榮智健博士。

此外，我也要多謝委員會及附屬委員會所有成員給予我們無私的幫助和專業的指導，特別感謝周一嶽醫生GBS, SBS, MBE, JP及梁卓偉教授GBS, JP為這次疫情所提供的專業醫療意見。

最後，我要多謝全體員工盡心的奉獻和辛勤的工作。能有你們每一位與我們並肩同行，攜手同心，讓我們的長者能活出不一樣的生命，實在是我們的福氣。

多謝！

執行委員會主席：夏安麗女士



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**香港賽馬會伸手助人肇慶護老頤養院董事局
〔肇慶伸手助人護老頤養院有限公司〕**

- 主席：丘建文先生
- 成員：周一嶽醫生 GBS, SBS, MBS, JP
孔令成先生 GBS, JP
利子厚先生 JP (至二零一九年四月二十九日)
雷添良先生 SBS, JP
孫永輝先生
容潤笙先生
- 秘書：黃炳財先生



樟木頭綜合服務管理委員會

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副主席	： 夏安麗女士 BBS	
成員	： 馮承光先生 葉永恆先生 賴錦玉女士 謝思嘉博士 謝偉鴻先生 錢黃碧君女士 衛淑莊女士	
當然委員	： 黃炳財先生 朱可您女士	
秘書	： 陳麗娟女士 李文偉先生	(由二零二零年二月十日) (至二零二零年二月九日)

醫療及衛生小組

主席	： 朱可您女士，營運總裁	
成員	： 鄭敏慧女士，副院長 張慧儀女士，登記護士 程艷荷女士，註冊護士 趙廸芬女士，主任，職業治療部 鍾慧儀女士，院長 黎潔珍女士，副院長 雷逸華博士 馬玉嫻女士，主任，物理治療部 邱慧慧醫生 吳冰瑩女士，副院長 黃炳財先生，行政總裁 王美英女士，登記護士 鄺藹怡女士，註冊護士	(至二零二零年二月二十九日) (至二零二零年五月十四日) (至二零一九年十月七日)
秘書	： 陳子洋先生，護理主任 鄭敏慧女士，副院長	(由二零二零年一月一日) (至二零一九年十二月三十一日)



二零一九至二零二零年度執行委員會、附屬委員會及小組

執行委員會

- 主席：夏安麗女士 BBS
副主席：利子厚先生 JP (至二零一九年四月二十九日)
名譽司庫：雷添良先生 SBS, JP
名譽秘書：陶伊婷女士
名譽法律顧問：施熙德女士
委員：包至金終審法院非常任法官 GBM, JP
周鉉姬女士
周一嶽醫生 GBS, SBS, MBS, JP
戴樂群醫生 JP
顏福貞女士
蓮娜女士
孔令成先生 GBS, JP
李愛平女士 MH
李宗德博士 GBS, OStJ, JP
梁卓偉教授 GBS, JP
莫蔡倩文女士
謝思嘉博士
馬玉清女士
衛淑莊女士
丘建文先生
容潤笙先生
當然委員：黃炳財先生
秘書：陳安安女士

項目發展委員會

- 主席：謝思嘉博士
委員：夏安麗女士 BBS
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馬玉清女士
黃梁婉冰女士
秘書：劉潔瑩女士



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香港賽馬會伸手助人肇慶護老頤養院



信念

我們深信由於長者過去對社會貢獻良多，
故應受人尊重，
樂享豐盛晚年。

宗旨及使命

本會的宗旨乃盡量設法並迅速有效地滿足本港長者對住宿、
護理及其他方面的需求。
為了適應社會的急劇轉變及長者日新月異的期望及需求，
本會隨時準備應付新問題，
實踐新理念及試用不同的工作手法。



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Hand**

伸手助人協會

We Care for the Elderly
愛心護老·助享耆年

2019至2020年度 年報



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