

**Helping
Hand**

伸手助人協會

We Care for the Elderly
愛心護老·助享耆年

Annual Report
2016-2017



§ **BELIEF** §

It is our firm belief that senior citizens should be entitled to enjoy a rich and dignified life after years of contribution to the society.

§ **OBJECTIVE AND MISSION** §

Helping Hand's objective is to meet the emerging housing, caring and other needs of our senior citizens as quickly, effectively and imaginatively as possible. In order to cope with the rapid social changes and the changing needs and aspirations of our senior citizens, we are always ready to tackle problems, try out new ideas and pioneer alternative approaches.



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“Live long and healthy”

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*The Hong Kong Jockey Club Helping Hand
Zhaoqing Home for the Elderly*



EXECUTIVE COMMITTEE, SUBCOMMITTEES & GROUP 2016 - 2017

Patron : Mrs Regina Leung (up to 30 June 2017)

EXECUTIVE COMMITTEE

Chairman : Mrs Johanna Arculli, BBS
Vice Chairman : Mr Michael Tze-hau Lee, JP
Hon Treasurer : Mr Tim Lui, SBS, JP
Hon Secretary : Mrs Veronica Tao Chevalier
Hon Legal Advisor : Ms Edith Shih
Members : Hon Mr Justice Kemal Bokhary, NPJ, GBM, JP
Dr David Lok-kwan Dai, JP
Ms Regina Fuk-ching Gan
Mrs Lena Harilela
Mr Leo Lin-cheng Kung, BBS, JP
Ms Christina Oi-ping Lee
Dr Joseph Lee, GBS, OStJ, JP
Mrs Nerissa Chow Lee
Dr Abraham Sek-tong Lue, MBE, CMG (up to 28 April 2016)
Mrs Siemen Sin-man Tsoi Mok
Dr Jessica Ogilvy-Stuart
Mrs Nancy Ma Thompson
Mr Peter Hon-man Tsang (up to 31 August 2017)
Mr Gary Kin-man Yau
Mr Simon Yun-sang Yung
Ex-officio : Ms Bella Luk
Committee Secretary : Ms April Chan

PROJECT DEVELOPMENT SUBCOMMITTEE

Chairman : Dr Jessica Ogilvy-Stuart
Members : Mrs Johanna Arculli, BBS
Mrs Veronica Tao Chevalier
Ms Regina Fuk-ching Gan
Mr Leo Lin-cheng Kung, BBS, JP
Ms Christina Oi-ping Lee
Dr Joseph Lee, GBS, OStJ, JP
Mrs Nerissa Chow Lee (up to 19 September 2016)
Mr Ricky Chi-keung Liu
Mrs Siemen Sin-man Tsoi Mok
Ms Edith Shih
Mrs Nancy Ma Thompson
Mrs Diana Wong
Committee Secretary : Ms Akaine Lau

CHEUNG MUK TAU INTEGRATED SERVICES MANAGEMENT SUBCOMMITTEE

- Chairman : Dr David Lok-kwan Dai, JP
Vice Chairman : Mrs Johanna Arculli, BBS
Members : Mr Shing-kwong Fung
Ms Claudia Lai
Dr Jessica Ogilvy-Stuart
Mr Henry Shie
Mr Stephen Sun (from 19 May 2017)
Mr Peter Hon-man Tsang (up to 31 August 2017)
Mrs Teresa B K Tsien
Ex-officio : Ms Bella Luk
Committee Secretary : Mr Chris Lee

MEDICAL & HEALTH GROUP

- Chairman : Ms Bella Luk, Executive Director
Members : Ms Shun-wan Cheng, Deputy Head of Cheung Muk Tau
Integrated Services Complex (Health & Nursing Service)
Ms Catherine Cheung, Enrolled Nurse
Ms Olivia Ching, Registered Nurse
Ms Anne Chung, Registered Nurse
Dr David Lok-kwan Dai, JP (from 24 February 2017)
Ms Kristy Ku, Registered Nurse (up to 31 Mar 2017)
Ms Joanna Lai, Superintendent
Ms Miranda Lam, Registered Nurse (from 24 August 2016)
Dr Justina Liu
Ms Rosa Mah, OIC, Physiotherapy Unit
Dr Karen Wat (up to 18 May 2016)
Ms Kit-mei Wong, Asst Superintendent
Ms Mei-ying Wong, Enrolled Nurse
Ms Oi-yee Woo, Registered Nurse
Group Secretary : Ms Eppie Cheng, Registered Nurse (from 24 April 2017)
Ms Shun-wan Cheng, Deputy Head of Cheung Muk Tau
Integrated Services Complex (Health & Nursing Service)
(up to 23 April 2017)



**THE BOARD OF DIRECTORS
THE HONGKONG JOCKEY CLUB HELPING HAND ZHAOQING HOME
FOR THE ELDERLY
(ZHAOQING HELPING HAND HOME FOR THE ELDERLY LTD)**

Chairman	: Mr Gary Kin-man Yau
Vice Chairman	: Dr Abraham Sek-tong Lue, MBE, CMG (up to 28 April 2016)
Members	: Dr David Lok-kwan Dai, JP Mr Leo Lin-cheng Kung, BBS, JP Mr Michael Tze-hau Lee, JP Mr Tim Lui, SBS, JP (from 23 September 2016)
Secretary	: Mr Colman Wong

The terms of reference of the committee and subcommittees are available at the Central Office.



HONORARY LIFE MEMBERS

Mrs Lavender Patten
Mrs Selina Tsang
Mrs Betty Tung, JP
Lady Wilson
Lady Youde

10-YEAR MEMBERS

Mrs Johanna Arculli, BBS
Mr T H Barma
Mrs Jane Binstead
Hon Justice Kemal Bokhary,
NPJ, GBM, JP
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Mr Bing-woon Chan, SBS, MBE, JP
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Mr Stephen Fock-wai Gan
Mr Richard Gee
Mr & Mrs A J Hardy
Mrs Lena Harilela
Mr N V Hegde
Ms Loretta Pak-ching Ho
Mr Godwin Guo-wai Hwa
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Ms Claudia Kam-yuk Lai

Mr Eamond Wah Lai
Mr Timothy Lam, Jr
Ms Ka-shi B Lau, BBS
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Ms Christina Oi-ping Lee
Dr Joseph Lee, GBS, OStJ, JP
Mr Michael Tze-hau Lee, JP
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Mr Pui-ming Lok
Dr Abraham Sek-tong Lue,
MBE, CMG
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Mrs Joyce Ma
Mr David Mace
Mr Ramesh Melwani
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Ms Ada Ying-kay Wong, JP
Mr Ching-sheung Wong
Mrs Diana Wong
Mr Man-hung Wong
Mr Ting-hong Wong
Mr York-lam Wong
Mr Walter J Wuest

Mr Gary K M Yau
Mr Chi-chiu Yau, SBS, CSDSM
Dr Edwin Chi-shing Yu, MH
Ms Mary Yung
Mr Simon Yun-sang Yung

FULL MEMBERS

Ms Choi-foon Leung
Ms Wai-san Yip

SPONSORING MEMBERS

Mr John Robertson Budge,
SBS, MBE, JP
Ms Mei-tung Cheng
Ms Woon-kwan Lee
Ms Alice Sai-lam Luk
Ms Yuen-ting Or
Ms Helen Lai-ping Wong
Mrs Linda Yin-ming Yeung Yim



CHAIRMAN'S REPORT

1 April 2016 – 31 March 2017



It is always difficult to summarise the many events which have occurred during the year.

Many seem too insignificant to report, but actually they had great impact on people's lives. Like when our amazing staff acted immediately to a call to house 53 elderly when their elderly home in Ngau Tau Kok was seriously affected by a fire, late at night. Our drivers, nurses, centre staff rushed to secure the safety of elderly, several in wheelchairs, many suffering from dementia, all scared and tormented by the fire. They were safely settled in our Cheung Muk Tau Holiday Centre.

To be recognised for one's work is always humbling. We would like to thank the Lions Club of Central for nominating us for an "Outstanding Community Services Award" - for our "Angel Project", where capable elderly help in our homes as well as in the community, to look after frail elderly. It does not only give them a purpose in life, but also the knowledge that they are still useful and needed. They are a great support to our staff and we thank them all for giving us a "helping hand".

One of our ongoing, greatest problem is the serious shortage of personal care workers, occupational therapist, physiotherapist and nurses. At the moment this can only be overcome by hiring temporary staff through agencies, at a much higher cost to us. We have on several occasions had discussions with the government how to overcome this situation. We have made several proposals but have yet to receive a positive feedback.

We have started additional staff benefits by recognising the hard work of our staff with a HKD 300 - Birthday Laissez. We also increased MPF contribution by Helping Hand from 5% to 6.8% for staff working over 5 years with us.

The new, big project we are working on is to build a new "Continuum of Care Home" on our Cheung Muk Tau site under the "New Land Use Scheme" of the HKSAR government. Many meetings and planning sessions have taken place during the past year under the knowledgeable guidance of Mr. Stephen Ku, of Chau, Ku and Leung, Architects and Engineers, Ltd. We had meetings with the Social Welfare Department to agree on the optimal usage to benefit 200 needy elderly in this home. We have now applied for the approval to start the Technical Feasibility Study. Once this is completed we will apply to the Lotteries Fund for the funding of this home.

Another project was the much needed renovation work of Helping Hand's Lai Yiu Bradbury Care Home. We have appointed a project architect and applied to the Housing Department for additional works. Tendering is planned to start 4th quarter of 2017 and work should be finished by mid-2018. Funding for this HKD 8 million renovation was granted by the "Vera R Desai Foundation" through HSBC. The home will be named the "Helping Hand Vera Ruttonjee Desai Lai Yiu Care Home" when works are completed.

We would like to thank our donors for without their generosity our work could not be done; like The Community Chest of Hong Kong, Peter Chan Jee Yat Charitable Foundation, The Van Zuiden Charity Trust, Haitong International Charitable Foundation Ltd, Haitong International Securities Group Ltd, Ho Pui Fun Charitable Trust, in memory of the late Robert C F Ho, Jenkin Industrial (China) Ltd, Shang Sin Chun Tong Community Services Ltd, Twin Wealth Group, Bloomberg L.P., The CLSA Chairman's Trust, The Hongkong Bank Foundation, Creative Tomco Ltd, Chun Au Knitting Factory Ltd, Jia Meng Holdings Ltd, Ricky Cheung & Co, Yifung Holdings Ltd, in memory of Ms. Susanna Shuk-ching lu, Green Huge Ltd, Ms Chi-kwan Yung, Mr. & Mrs. Max Burger, 陳董惠芬女士, Mr. Kam-chan Mak and Ms. Helen Yee-kit Cheung.

I would like to take this opportunity to give my heartfelt thank you to all my dedicated and wonderful EXCO and Subcommittee Members. As well as a big thank you to all the staff for all the hard work and dedication.

We are very proud and blessed to have each of you on our side working hand in hand to look after our elderly.

**JOHANNA ARCULLI, CHAIRMAN
EXECUTIVE COMMITTEE**



Executive Director's Report

1 April 2016 – 31 March 2017



Helping Hand is about to complete 39 years of services taking care of the needy senior citizens in Hong Kong since 1978. In 2018, we will be celebrating our 40th anniversary.

In the past years, Helping Hand has been continuing to provide housing, care and concern for those who are in need of bed space as well as care and support to keep them living well. In Hong Kong, our 3 Continuum of Care Homes provide care service 24 hours all year round for 363 elders with moderate level of frailty; our 3 Housing for the Elderly provide accommodation and psycho social support for 355 abled elders; our Holiday Centre serves over 50,000 senior citizens every year and our Day Care Centre opens Monday through Saturday for 40 elders to come on daily basis, so their family members can be reassured that their elderly family member are under good care during day time when they are required to work. Our Zhaoqing Home provides care and concern for over 130 elders, both from Hong Kong and from Mainland China.

We are able to continue our service because we have a very dedicated team of Board members who advised us on the various governance issues and guided us with their expertise, knowledge and experience. Our devoted staff team delivered the needed services with great care and concerns, with specific attention on assuring the service qualities.

In the past months, our Quality Assurance (QA) Group has reviewed the Procedure Handbooks and issued several Policies and Procedures including anti-sexual harassment, management of violence case and fire safety. To ensure staff understand the various issues and our expectation when they handle the situations, a series of training sessions were conducted by experts from the fields.

Last year we had a tough year stabilizing the staff team. The turnover rate remained high while recruitment and replacement were difficult and painful. The shortage of para medical professionals and front line care workers has created great challenges on our financial resources and service delivery. To meet the elders' needs, we were required to employ professional Occupational Therapist, Physiotherapist services as well as nurses and care workers from agencies. With extra supervision, monitoring and monetary input, together with strong understanding and support from existing staff, our services for our elders were up kept without compromising the quality. We also reviewed staff benefits and added incentives such as birthday red packet and additional MPF contribution, hoping that staff would be more satisfied working with us.

Our Angel Project won the award for "the Hong Kong Ten Outstanding Community Services 2017" organized by the Lions Clubs. Our elderly volunteers serving as "Angel" (volunteer) for frail elders living in elderly residential care homes. They felt very happy and proudly shared that they were useful and they can continue contribute by serving the neediest person in the community. We are delighted that we orchestrated their successes. Our housing for the elderly service demonstrated the "co-living" model which optimized the limited housing resources, maximized the potential of the younger older people, strengthened community networks, valued, recognized and appreciated the contribution and devotion from the less privileged elders. The Helping Hand housing for the elderly service operated on non-subsented basis, however, given its benefits to the community and the older population, it is time for policy makers to reconsider allocation of resources to have this kind of service be developed as a response to the challenges from the ageing population.

Only with the support and contribution from our EXCO members, members, supporters, donors, volunteers and staff, we can deliver the various services for the elders. Our elders deserve the respect and care from the community and we are proud to be able to do so. I would like to sincerely thank you once again for your support and trust in our work and we shall continue to serve the elders with our hearts.

BELLA LUK
EXECUTIVE DIRECTOR



PROJECT DEVELOPMENT REPORT

1 April 2016 – 31 March 2017



From tiny acorns grow great oaks. Three years ago, a seven-year-old boy sacrificed his birthday presents, asking that the gift money be donated to Helping Hand's elderly. This year, he used his talents to create his own comics which he sold to his neighbours, giving the proceeds to Helping Hand. We all make a difference and each tiny gesture combines to give our elderly a happy life.

HealthBank Cookie Campaign 2017

This year's Cookie Campaign was packed with positive energy and we raised another HK\$4M to support our services for the needy elderly. Our constant gratitude goes to Dato' and Datin Dr K K Wong for committing HealthBank (Twin Wealth Biotech Ltd) to another headline 3-year "Principal Sponsorship". Every year they not only advertise the campaign in their newsletter but also make extra donations of money and health products. We are deeply grateful to Dato' and Datin Dr K K Wong for their long-term devotion to our work and the care they demonstrate towards our elderly.

We are extremely fortunate to have the continued participation of Green Huge Ltd as our "Privileged Sponsor". I would also like to acknowledge the loyal support of the "Caring Sponsors" team consisting of Haitong International Securities Group Ltd, CHICKS (Chun Au Knitting Factory Ltd), Jia Meng Holdings Ltd and Yifung Holdings.

Designed by Rena Creative Products Ltd, the new 2017 "Super Pandas", JoJo and LokLok were popular additions to the collectable series. Saint Honore Cake Shop Ltd participated in the campaign again by supplying delicious cookies at reduced cost and pairing them with a generous donation.



This year's cookies and JoJo and LokLok, our "Super Pandas".

There would be no campaign without our cookie buyers and donors, both corporate and individual. We are also extremely grateful to our sellers and volunteers who did a wonderful job of persuading the crowds at Hysan Place to buy our cookies!

We are extremely fortunate to have such dedicated and selfless Committee Members and staff who labour behind the scenes to make our campaign the success it is. Words are insufficient to express our thanks.

"Share Cookies Share Love Day"

Hysan Place was the venue for our "Share Cookies Share Love Day" which launched our cookie sales on the 18th of February. We would like to thank the Hysan Development Co Ltd for generously providing us with such a wonderful and popular venue supported by their incredibly helpful staff.

We were honoured to have Dr the Hon Ronald Arculli, GBM, CVO, GBS, OBE, JP leading a galaxy of stars including Mr Hoffman Cheng, Mr Alan Ho, Mr Simon On, ReVe and Miss Carisa Yan to officiate at the kick-off ceremony. This year's event really sparkled as we were extremely fortunate to receive a visit from superstar Mr Louis Koo.



We are thankful to our loyal media partner Metro Broadcast Corporation Ltd who not only advertised the event on their channels but also arranged the ever-popular M.C., Mr William Lam.



We were truly grateful for the generous and long-term support of HealthBank and Dato' and Datin Dr K K Wong.

The highlight of the event was our VIPs being joined by some of our elderly residents for a cheque presentation from HealthBank, in recognition of their tremendous contribution to our charity. We were also ably supported by the professional MEMO Plus Production team who gave extra and helpful advice on the event production and programme in addition to their media relations work.



Dr the Hon Ronald Arculli led a galaxy of celebrities to "Share Cookies Share Love".

Outlet Sales

We rely on our outlet sales which took place from 11 Feb to 5 Mar this year. The success of our campaign would not be possible without the help of our enthusiastic elderly sales teams who are joined by other cookie sellers and volunteers. We would like to give them our big and special thank you for their input of time and energy.

We are particularly indebted to MTR Corporation who joined other shopping malls and public housing estates including AEON Kwloon Bay, Tai Wo Hau, Tseung Kwan O, Tsuen Wan and Wo Che Stores, Central Plaza, The Bank of East Asia Ltd, China Construction Bank (Asia), Cityplaza, Citywalk, Fortune City One, Homantin Plaza, Hopewell Centre, KCP, Kornhill Plaza, Laguna Plaza, Lee Theatre Plaza, Mandarin Oriental Hong Kong, Metro City Plaza III, Mikiki, Nob Hill Square, Panda Hotel, Shatin Plaza, Siu Sai Wan Estate, Telford Plaza, Tsz Wan Shan Shopping Centre and Wonderful Worlds of Whampoa to provide us with selling outlets. Our sincere thanks go to the management and staff of each venue for their generosity and assistance.

In addition to our direct sales, we are fortunate to have many other groups helped out to sell our cookies on a consignment basis including Brandon Learning Centre, Buddhist Youth Association Ltd, Christ the King Chapel, Holy Redeemer Church, Holy Spirit Mass Centre, The Hong Kong Catholic Cathedral of The Immaculate Conception, Mary Help of Christians Church, Morgan McKinley, Office of District Council Member Mr Alfred Au, MH, Regal Kowloon Hotel, St John The Baptist Parish, St Jude's Church, St Margaret's Church, St Matthew the Apostle Parish, S T Music & Art Center, St Teresa's Church, Twin Wealth Biotech Ltd and Ztore.

Inter-school Cookie Competition

Young people reaching out to help our elderly has long been a feature of the Cookie Campaign and this year we had 27 schools enrolled in the Competition raising over HK\$180K. We are extremely grateful to the school staff, pupils and parents involved for their great and continuous support.



W F Joseph Lee Primary School captured the championship again. Our congratulations to these winning schools:



Congratulations to WF Joseph Lee Primary School for holding the championship of the Inter-school Cookie Competition!

- Champion : W F Joseph Lee Primary School
- 1st Runner-up : Lingnan Kindergarten & Day Nursery (Siu Sai Wan)
- 2nd Runner-up : Sha Tin Wai Dr Catherine F Woo Memorial School
- 3rd Runner-up : SKH Lam Woo Memorial Secondary School
- 4th Runner-up : Tak Sun School

Awards were presented publicly during the launch event and we also visited the winning schools to present in front of the students.

We would like to thank Wofoo Social Enterprises as the Co-organiser who also joined Brandon Learning Centre as Sponsors of the Competition.

“Double the Giving Action”

This year marks the ten year anniversary of our “Double the Giving Action”. The scheme allows our generous supporters to buy cookies and pandas which are then donated to other needy groups. This selfless act makes each donation work twice as hard. As if in celebration, this year the sales broke the record again and we raised a total donation of \$500K! This is an amazing amount which reflected the ever growing support from companies and individuals towards the scheme.

The beneficiaries included Helping Hand residents, Down syndrome sufferers, students with intellectual disabilities, deprived families, underprivileged children and those living in small group homes, victims of domestic violence, solitary elderly living in the community, the handicapped, chronic disease sufferers and street sleepers.

Advertising & Marketing

Our long-time supporter superstar Mr Jacky Cheung continued to be the face of the Cookie Campaign. Impressive posters designed by William Chan Design (HK) Ltd helped strengthen the public awareness towards our campaign. We would like to thank east eighteen and Digital Tsunami for their ongoing volunteer assistance in photography and video production.

We were extremely fortunate to have an incredible range of supporting advertising agents and media including MTR Corporation, JCDecaux Pearl & Dean, JCDecaux Cityscape, Asiaray, the Star Ferry, POAD, RoadShow, KMB, The Privilege Club Services, Citybus, New World First Bus, HK01, Recruit, Modern Home Magazine, Sisters BeautyPro Magazine, In Express-Sisters, Southside Magazine, Sai Kung Magazine, Mid-levels Magazine, Expat Parent Magazine, Fast Media and Sing Pao Daily News.



Thanks to our advertising agents for providing locations for our eye-catching posters.

Thank-you Lunch

Every year we hold thank-you gatherings to meet and thank our elderly sellers, volunteers, sponsors and supporters. This year we had a joint lunch party for our self-care homes which was generously supported by donations from Morinda Hong Kong Ltd and our Committee Member Mrs Siemen Mok.

Other Fundraising / Donation / Corporate Partnership Projects

- Donations from Haitong International Further to sponsoring the Haitong International “Care for the Elderly, Care for the Brain” Project 2016-2017, Haitong International Securities Group Ltd raised more funds in Aug 2016 for the project of 2017 by collecting donations from their business connections in celebration of their listing anniversary.
- Contributions from Bloomberg We would like to thank Bloomberg LP for sponsoring our homes in Aug 2016 to improve the quality of life of our elderly. They also made multiple donations as part of their referral award and volunteer service award schemes.
- Donations from CLSA CLSA Ltd is another of our staunch corporate donors. This year, they not only donated a considerable sum of money in June for medical equipment in our Zhaoqing Home but also raised funds from selling used furniture and donation boxes set up at their offices.
- HSBC Community Partnership Programme HSBC kindly funded our “A Stage of Opportunity & Strength in Golden Age” Project in Sep 2016 through their Community Partnership Programme.
- Asiaray “Moon-click” Donation Campaign Asiaray Advertising Media Ltd continued to make Helping Hand the sole beneficiary of their creative Mid-autumn Festival campaign in which their business partners can simply click to turn mooncakes into money donations which support our work.
- Ho Pui Fun Charitable Trust We are extremely grateful to the Trust for donating to our project in Mar 2017 to improve the quality of life of our elderly.
- Peter Chan Jee Yat Charitable Foundation We received a donation in Mar 2017 from the Foundation for the improvement of the living environment for our homes.
- Shang Sin Chun Tong Community Services Ltd Shang Sin Chun Tong again rendered funding support to our projects including the Medication Prepack System, Hot Meal and Boccia Competition. We are indebted to them for their tremendous help.
- BNY Mellon Community Partnership The Bank of New York Mellon continued to combine their donations with voluntarism to support our home activities. The donations were from both staff and company and we were grateful for the support of their Community Partnership Employee Giving Programme.
- The Van Zuiden Charity Trust This year the Trust generously supported the purchase of various pieces of equipment for our care homes.



We were delighted by the increased support from Haitong International and their staff who had brought our partnership up to the next level.



Equipment at the new Medical / Rehabilitation Centre of Zhaoqing Home supported by the CLSA Chairman's Trust.



This year Shang Sin Chun Tong continued to sponsor a number of projects for our residents and many other elderly.



The Asiaray Moon Festival campaign was multi-beneficial, being both philanthropic and green.



- Donation Gifts
 - In Apr 2016 we received local and overseas donation gifts in memory of the late Robert C F Ho.
 - We received donations from the Sung family and their friends in memory of the late Richard L W Sung who passed away in Apr 2016.
 - The respectable Dr Abraham Lue, MBE, CMG, our Executive Committee Member, passed away in Apr 2016. Our sincere thanks to his family for passing on his love for our elderly by giving us a donation in his memory. He will be dearly missed by everyone at Helping Hand.
 - In Oct 2016 Jenkin Industrial (China) Ltd kindly asked their business partners to make us donations in lieu of flowers to celebrate their anniversary.
 - A donation was received in Nov 2016 in memory of the late Kevin Ng which was used to support Chuk Yuen Home with facilities and equipment.
 - We were appreciative of several donations made in memory of the late Susanna Lu from Dec 2016 to Mar 2017 for a number of facilities for our care homes.

Other Major Donating Organisations / Foundations / Individuals

We would like to thank the following groups and individuals for their generous support: The American Women's Association of Hong Kong, Mrs Wai-fan Tung Chan, Ms Helen Yee-kit Cheung, Prof Yip-wah Chung, BBS, Creative Tomco Ltd, King & Wood Mallesons, Mr Janson Cham-lau Leung, Mr Chiu-shing Ling, Mr Kam-chan Mak, Mrs Siemen Mok, Ricky Cheung & Co, The Sir Robert Ho Tung Charitable Fund and Ms Chi-kwan Yung.

Our particular thanks go to The Community Chest of Hong Kong for their long term and substantial financial support for our work.

An increasing number of donations are coming from online sources or mobile applications and thanks to Charitable Choice, TNG e-Wallet and The Travelled Interior for collecting donations for us from the public.

Group Visits to / Events for Homes

Our elderly love visits! We would like to thank Agency for Volunteer Service, Amway Hong Kong Ltd, Asiaray Advertising Media Ltd, The Bank of New York Mellon, Bloomberg LP, The Boys' & Girls' Clubs Association of Hong Kong, Buddhist Youth Association Ltd, Chinese Estates Holdings Ltd, Chun Au Knitting Factory Ltd, Citybus Ltd, CLSA Ltd, Cosway (HK) Ltd, Creative Tomco Ltd, DimBuy.com, Doctor BB, Doctor Pet, E Lighting Group Holdings Ltd, Eli Lilly Asia Inc, Fo Guang Vihara (HK) Ltd, Give Grace Charity Association, Giving Love, Gold Coast Yacht and Country Club Ltd, Gold Edge Group Ltd, Haitong International Securities Group Ltd, Hephzibah Evangelistic Centre Choi Hung, Hoe Hin Pak Fah Yeow Manufacturing Ltd, Hoi Tin Tong Co Ltd, Hong Kong Baptist University, Hong Kong Children & Youth Services, The Hong Kong Indian Women's Club, Hong Kong Observation Wheel, HSBC, Island Pacific Hotel, Jebesen & Co Ltd, Jones Lang LaSalle, Jubilee Ministries, King & Wood Mallesons, Kowloon City Baptist Church, Lions Club of Central, Lions Club of Silverstrand, Live a Life, MassMutual Asia Ltd, Merck Sharp & Dohme (Asia) Ltd, Minter Ellison, Morgan Stanley Asia Ltd, Morinda Hong Kong Ltd, MTR Corporation Ltd, New World First Bus Services Ltd and "Love New World" Volunteers, Nga Yin Association, NHT Global Hong Kong Ltd, Pacific Club, Rena Creative Products Ltd, Revival Christian Church, The Royal Pacific Hotel and Towers, SAHK East Kowloon Parents' Resource Centre, Sathya Sai Baba Centre of Hong Kong, School of Nursing, The University of Hong Kong, Shang Sin Chun Tong Community Services Ltd, Shatin Baptist Church (Ma On Shan), Silka Hotels, Silka Far East Hotel Hong Kong, Sino Group of Hotels, Social Welfare Department, Society for Community Organization, Society for the Promotion of Hospice Care, St Patrick's Parish, Swire Properties Ltd, Tseung Kwan O Tsung Tsin Church, TVB, Staff & Artistes Fund for Charities Ltd, Twin Wealth Biotech Ltd, United Social Service Centre Ltd, USA Girl Scouts - Hong Kong, U Sing Cantonese Opera Pavilion, Veggie Family, Watami (China) Co Ltd, Wofoo Social Enterprises, Yan Mei (Miss Asia) Charity Organization, Yue Wah Yeung Charity and many other groups as well as individuals for visiting or organising programmes for our homes.

Caring Companies / Organisations

This year, the number of our nominees increased to 59. We would like to extend our congratulations and thanks to all of these awardees of the Caring Company Logo Scheme initiated by the Hong Kong Council of Social Service.

Our nominees were: AEON Stores (Hong Kong) Co Ltd, Amway Hong Kong Ltd, The American Women's Association of Hong Kong, Asiaray Advertising Media Ltd, Bank of China (Hong Kong), The Bank of East Asia Ltd, The Bank of New York Mellon, Brandon Learning Centre, Chun Au Knitting Factory Ltd, Citybus Ltd, City Garden Hotel Ltd, CLSA Ltd, Crown Worldwide (HK) Ltd, E Lighting Group Holdings Ltd, Gold Coast Yacht and Country Club Ltd, Green Huge Ltd, Haitong International Charitable Foundation Ltd, Haitong International Securities Group Ltd, Hang Lung Properties Ltd, Hoe Hin Pak Fah Yeow Manufacturing Ltd, The Hongkong and Shanghai Banking Corporation Ltd, The Hong Kong and China Gas Co Ltd, The Hongkong Electric Co Ltd, Hong Kong Gold Coast Hotel, Hopewell Centre Management Ltd, Hopewell Property and Facility Management Ltd, Hopewell Property Management Co Ltd, Hopewell Real Estate Agency Ltd, Hysan Development Co Ltd, Jebesen & Co Ltd, King & Wood Mallesons, The Kowloon Motor Bus Co (1933) Ltd, Lan Kwai Fong Properties, Link Asset Management Ltd, Lions Club of Central, Maxim's Caterers Ltd, Metro Broadcast Corporation Ltd, Minter Ellison, Morgan Stanley Asia Ltd, Morinda Hong Kong Ltd, MTR Corporation Ltd, New World Development Co Ltd, New World First Bus Services Ltd, NHT Global Hong Kong Ltd, Rena Creative Products Ltd, The Royal Pacific Hotel and Towers, Saint Honore Cake Shop Ltd, Shang Sin Chun Tong Community Services Ltd, Silka Far East Hotel Hong Kong, Silka Seaview Hotel Hong Kong, Silka West Kowloon Hotel Hong Kong, Sinopec (Hong Kong) Ltd, S T Music & Art Center, Sun Hung Kai Properties Ltd, Swire Properties Ltd, Twin Wealth Group Ltd, VF Hong Kong Ltd, Watami (China) Co Ltd and Wofoo Plastics Ltd.

Ending Remarks

Reading this report, I am struck by the sheer quantity of people, institutions and companies who give up their time and money to care for our elderly. On behalf of the Subcommittee, I thank all our donors, supporters, partners, volunteers and staff whose dedication allows us to provide our elderly residents with the dignified and respectful lives they deserve. We cannot rest on our laurels though; the number of people seeking our help is increasing and by working together, we can extend our services even further. Each tiny action combined, creates the network of hope which is Helping Hand.

**JESSICA OGILVY-STUART, CHAIRMAN
PROJECT DEVELOPMENT SUBCOMMITTEE**



The Hong Kong Jockey Club Helping Hand Zhaoqing Home for the Elderly

1 April 2016 – 31 March 2017



Time flies! Our Zhaoqing Home for the Elderly has already served the needy elderly for 16 years.

Looking backward, it starts from taking care of about 10 elderly to over 130 elderly with the expansion of the work force from about 40 staff to 90 staff, the changes involved in terms of services and staff development are huge.

In the past year, we have put in tremendous effort in the organizational and work procedure review for the home. To cope with the changes of staff and staff succession plan, our Hong Kong support team staff have devoted extra effort in staff training and development, as well as in the review of procedure guidelines. When we talk about changes, I believe you would agree that it is never easy. We are pleased that we are able to build up a younger and energetic work force for the administration, services and programme, nursing, rehabilitative, maintenance and the catering divisions.

At the same time, we are still trying to improve the hardware and facilities of the home to cope with the changing needs of the elderly and the service development through the work projects we started last year. The inauguration of the new visitors' lodge is a bit delayed due to the new fire services requirement introduced and we are glad that we have just obtained clearance on it. The new visitors' cum staff canteen has been completed and we are planning for the official opening of it. We are disappointed that due to the change of approval authority from Gaoyao to Zhaoqing Health Bureau for the medical cum rehabilitative centre, though we have already obtained the establishment license, our application for the operational license has been delayed and we are required to conduct some modification work to cope with the new requirements. We believe we will be able to obtain the operational licence and have the operation started before end of year 2017.

The 7th training workshop for the senior management staff training for the Guangdong Provincial Civil Administration Department was postponed due to our arrangement for the major renovation work for our Cheung Muk Tau Holiday Centre for the Elderly. We look forward to the future holding of it but it would probably be after at least a year when the major renovation work for our Holiday Centre is completed.

I am pleased to report that we have again successfully obtained the Hong Kong Elderly Residential Care Services Accreditation Certificate from the Hong Kong Association of Gerontology who again conducted comprehensive on-site service inspection this year. They continue to give us encouraging remarks and high appreciation.

I would like to take this opportunity to specially thank all the donors and supporters for their generous support in keeping our Zhaoqing Elderly Home in good operational mode and providing the needed services for the elderly.

I would also like to sincerely thank my fellow Zhaoqing Board members for their guidance and contribution, our staff of the Zhaoqing Home for their dedication and good work and the supporting staff team from our various Hong Kong based homes for their continual devotion and outstanding performances.

Besides, I would like to welcome Mr. Tim Lui to join our board. With his expertise and guidance, I am sure our team will grow even stronger!

I have seen changes going along with success at our Zhaoqing Elderly home. I look forward to more successful years to come!

**GARY K M YAU, CHAIRMAN
BOARD OF DIRECTORS**



院友及日間護理中心長者之年齡及性別分佈 AGE AND SEX DISTRIBUTION OF RESIDENTS AND ELDERLY USERS IN DAY CARE CENTRE

(於二零一七年三月三十一日)
(AS AT 31 MARCH 2017)

年齡 Age	性別 Sex	老人之家 Housing for the Elderly		護老院 Care Home		療養單位 Infirmary Unit		日間護理中心 Day Care Centre		總人數 Total Population	
		No	%	No	%	No	%	No	%	No	%
六十至六十九 60 - 69	M	33	9.9	11	3.3	0	0.0	1	1.6	45	6.0
	F	36	10.7	7	2.1	0	0.0	0	0.0	43	5.7
七十至七十九 70 - 79	M	40	11.9	32	9.6	2	10.5	9	14.3	83	11.1
	F	62	18.5	22	6.6	1	5.3	3	4.8	88	11.7
八十至八十九 80 - 89	M	52	15.5	44	13.2	1	5.3	11	17.5	108	14.4
	F	89	26.6	101	30.3	8	42.1	25	39.7	223	29.7
九十或以上 90 or over	M	4	1.2	20	6.0	1	5.3	3	4.8	28	3.7
	F	9	5.7	96	28.8	6	31.6	11	17.5	132	17.6
總數 Total	M	129	38.5	107	32.1	4	21.1	24	38.1	264	35.2
	F	206	61.5	226	67.9	15	78.9	39	61.9	486	64.8



院友入住院舍前之居住狀況 PRIOR LIVING CONDITION OF RESIDENTS

(於二零一七年三月三十一日)
(AS AT 31 MARCH 2017)

	老人之家 Housing for the Elderly		護老院 Care Home		療養單位 Infirmity Unit		總人數 Total Population	
	No	%	No	%	No	%	No	%
獨居 Living Alone	54	16.1	43	12.9	0	0.0	97	14.1
獨居 (家人資助生活費) Living Alone (With Family Support)	20	6.0	8	2.4	0	0.0	28	4.1
獨居 (家人離棄) Living Alone (Abandoned by Family)	15	4.5	1	0.3	0	0.0	16	2.3
與家人同住 Living with Immediate Family	216	64.5	108	32.4	2	10.5	326	47.5
與親友同住 Living with Relatives	17	5.1	3	0.9	0	0.0	20	2.9
住院 Living under Residential Care	13	3.9	170	51.1	17	89.5	200	29.1
總數 Total	335	100.0	333	100.0	19	100.0	687	100.0



院友及日間護理中心長者之行動能力狀況 MOBILITY CONDITION OF RESIDENTS AND ELDERLY USERS IN DAY CARE CENTRE

(於二零一七年三月三十一日)
(AS AT 31 MARCH 2017)

行動能力狀況 Mobility Condition	老人之家 Housing for the Elderly		護老院 Care Home		療養單位 Infirmary Unit		日間護理中心 Day Care Centre		總人數 Total Population	
	No	%	No	%	No	%	No	%	No	%
行動自如 Fully Ambulant	303	90.4	39	11.7	0	0.0	14	22.2	356	47.5
用輔助器行動 (拐杖、輔助儀) Walk with Aids (Cane, Quadripods)	30	9.0	48	14.4	0	0.0	28	44.4	106	14.1
用輔助器行動 Walk with Walking Frame	2	0.6	65	19.5	0	0.0	7	11.1	74	9.9
不能行動 Wheelchair / Chair-bound	0	0.0	149	44.7	15	78.9	14	22.2	178	23.7
完全臥床 Completely Bed-bound	0	0.0	32	9.6	4	21.1	0	0.0	36	4.8
總數 Total	335	100.0	333	100.0	19	100.0	63	100.0	750	100.0



護老院院友及日間護理中心長者之健康狀況 HEALTH CONDITION OF RESIDENTS IN CARE HOME AND ELDERLY USERS IN DAY CARE CENTRE

(於二零一七年三月三十一日)
(AS AT 31 MARCH 2017)

疾病 Health Problems	護老院 Care Home		麗瑤 Lai Yiu (Pop 73)		畢尚華 Father Sean Burke (Pop 206)		樂富 Lok Fu (Pop 54)		療養單位 Infirmary Unit (Pop 19)		日間護理中心 Day Care Centre (Pop. 63)		總人數 Total (Pop 415)	
	No	%	No	%	No	%	No	%	No	%	No	%	No	%
高血壓 Hypertension	55	75.3	157	76.2	46	85.2	13	68.4	46	73.0	317	76.4		
白內障 Cataract	31	42.5	71	34.5	22	40.7	8	42.1	24	38.1	156	37.6		
中風 / 腦血管病 Stroke or Cerebrovascular Disease	20	27.4	67	32.5	24	44.4	7	36.8	26	41.3	144	34.7		
心臟病 Heart Disease	16	21.9	50	24.3	19	35.2	5	26.3	15	23.8	105	25.3		
盆骨 / 大腿骨折 Fracture of Hip / Femur	5	6.8	30	14.6	10	18.5	7	36.8	5	7.9	57	13.7		
慢性阻塞性 呼吸道疾病 Respiratory Tract Disorder (COAD)	4	5.5	17	8.3	4	7.4	1	5.3	4	6.3	30	7.2		
糖尿病 Diabetes Mellitus	19	26.0	74	35.9	16	29.6	8	42.1	24	38.1	141	34.0		
關節炎 Arthritis	12	16.4	33	16.0	13	24.1	5	26.3	12	19.0	75	18.1		
認知障礙症 Dementia	49	67.1	113	54.9	23	42.6	16	84.2	44	69.8	245	59.0		
柏金遜氏病 Parkinson's Disease	5	6.8	15	7.3	5	9.3	3	15.8	8	12.7	36	8.7		
骨質疏鬆 Osteoporosis	1	1.4	17	8.3	4	7.4	3	15.8	7	11.1	32	7.7		



老人之家院友之健康狀況 HEALTH CONDITION OF RESIDENTS IN HOUSING FOR THE ELDERLY

(於二零一七年三月三十一日)
(AS AT 31 MARCH 2017)

疾病 Health Problems	老人之家 Housing for the Elderly		竹園 Chuk Yuen (Pop 145)		寶林 Po Lam (Pop 119)		小西灣 Siu Sai Wan (Pop 71)		總人數 Total (Pop 335)	
	No	%	No	%	No	%	No	%	No	%
高血壓 Hypertension	46	31.7	83	69.7	45	63.4	174	51.9		
白內障 Cataract	0	0.0	12	10.1	15	21.1	27	8.1		
中風 / 心腦血管病 Stroke or Old Cerebrovascular Disease	9	6.2	3	2.5	6	8.5	18	5.4		
心臟病 Heart Disease	17	11.7	13	10.9	13	18.3	43	12.8		
股骨 / 大腿骨折 Fracture of Hip/Femur	0	0.0	1	0.8	3	4.2	4	1.2		
慢性阻塞性呼吸道疾病 Respiratory Tract Disorder (COAD)	1	0.7	2	1.7	4	5.6	7	2.1		
糖尿病 Diabetes Mellitus	23	15.9	20	16.8	18	25.4	61	18.2		
關節炎 Arthritis	0	0.0	3	2.5	15	21.1	18	5.4		
認知障礙症 Dementia	2	1.4	2	1.7	0	0.0	4	1.2		
帕金森氏病 Parkinson's Disease	1	0.7	2	1.7	0	0.0	3	0.9		
骨質疏鬆 Osteoporosis	1	0.7	55	46.2	4	5.6	60	17.9		



院友及日間護理中心長者之轉介來源 SOURCES OF REFERRAL OF RESIDENTS AND ELDERLY USERS IN DAY CARE CENTRE

(於二零一七年三月三十一日)
(AS AT 31 MARCH 2017)

轉介來源 Sources of Referral	老人之家 Housing for the Elderly		護老院 Care Home		療養單位 Infirmary Unit		日間護理中心 Day Care Centre		總人數 Total Population	
	No	%	No	%	No	%	No	%	No	%
社會福利署 Social Welfare Department	104	31.0	330	99.1	19	100.0	63	100.0	516	68.8
其他志願機構 Other Voluntary Agencies	120	35.8	2	0.6	0	0.0	0	0.0	122	16.3
獨立申請 (包括內部轉介) Independent Application (Incl Internal Transfers)	111	33.1	1	0.3	0	0.0	0	0.0	112	14.9
總數 Total	335	100.0	333	100.0	19	100.0	63	100.0	750	100.0



院友及日間護理中心長者之經濟狀況 FINANCIAL CONDITION OF RESIDENTS AND ELDERLY USERS IN DAY CARE CENTRE RESIDENTS

(於二零一七年三月三十一日)
(AS AT 31 MARCH 2017)

	老人之家 Housing for the Elderly		護老院 Care Home		療養單位 Infirmary Unit		日間護理中心 Day Care Centre		總人數 Total Population	
	No	%	No	%	No	%	No	%	No	%
綜合社會保障援助金 CSSA	211	63.0	63	18.9	1	5.3	1	1.6	276	36.8
綜合社會保障援助金 (殘疾程度100%) CSSA (100% Disabled)	4	1.2	153	45.9	12	63.2	1	1.6	170	22.7
綜合社會保障援助金 (需要經常護理) CSSA (Requiring Constant Attendance)	1	0.3	0	0.0	0	0.0	1	1.6	2	0.3
長者生活津貼 (OALA)	27	8.1	54	16.2	4	21.1	0	0.0	85	11.3
高齡津貼 OAA	22	6.6	14	4.2	0	0.0	30	47.6	66	8.8
傷殘津貼 DA	3	0.9	53	15.9	2	10.5	17	27.0	75	10.0
高額傷殘津貼 HDA	0	0.0	0	0.0	0	0.0	6	9.5	6	0.8
由家人 / 親友援助 Family / Relatives Support	60	17.9	54	16.2	0	0.0	5	7.9	119	15.9
退休金 Retirement Fund	5	1.5	2	0.6	0	0.0	0	0.0	7	0.9
自我供養 Self - finance	29	8.7	1	0.3	0	0.0	2	3.2	32	4.3



單位活動次數 TOTAL FREQUENCY OF ACTIVITIES

(由二零一六年四月一日至二零一七年三月三十一日)
(FROM 1 APRIL 2016 TO 31 MARCH 2017)

活動 Activities		老人之家 Housing for the Elderly	護老院及 療養單位 Care Home and Infirmary Unit	日間護理 中心 Day Care Centre
社交性： Social：	生日會、歡迎會，節日慶祝，學生、社會服務團體、民間社團及私人公司定期探訪 birthday parties, welcoming parties; festival celebrations; regular visits from students, members of social service agencies, private clubs and business firms	309	713	24
康樂性： Recreational：	文娛活動如電影、影碟、粵劇及舞蹈欣賞，戶外活動，遊覽各風景區，酒樓飲茶及午膳，各種不同類型之興趣小組 cultural programmes like films, VCDs/DVDs, operas, dramas, dances and carnivals; excursions; field trips; sightseeing; eating out; various interest groups and classes	451	579	76
復康性： Rehabilitative：	早操，以個別或小組形式舉行之復康及現實認知訓練的活動、懷舊小組、硬地滾球及魔力橋活動 morning exercises; individual and group exercises for rehabilitation, reality orientation training, reminiscence classes, Boccia activities and Rummikub groups	2540	4746	998
教育性： Educational：	營養及健康講座，醫療及牙齒諮詢，讀報，道路安全講座，防火演習，各類宗教活動 nutrition & health talks; medical & dental consultations; newspaper reading; road safety talks; fire drills; religious programmes	520	881	16
發展性： Developmental：	院友會議，小組活動如園藝，書法，繪畫及手工藝班，服務院舍及社區之老人義工 residents' council meetings; group activities like gardening, calligraphy, painting and other handicraft classes; elderly volunteers serving the homes and the community	1248	591	41

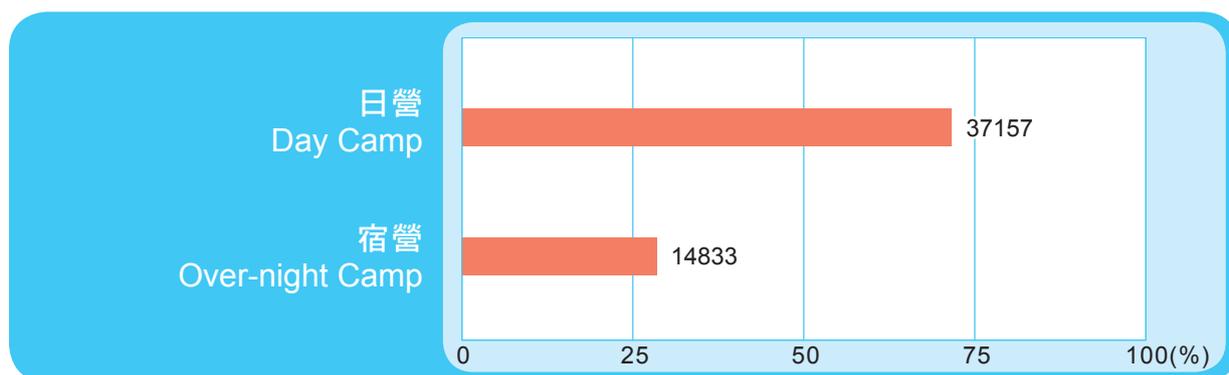
* 註：數據是以活動次數為單位。

Remarks – data refers to number of meetings for activities.



樟木頭老人度假中心 CHEUNG MUK TAU HOLIDAY CENTRE FOR THE ELDERLY

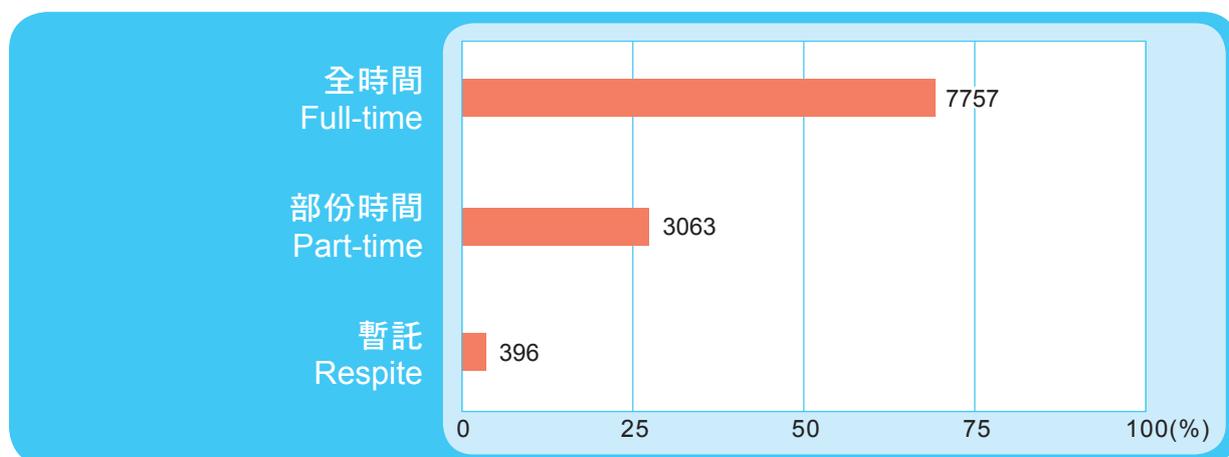
2016 – 2017 使用率
Total attendance of users 2016 – 2017



總人次 Total : 51990

日間護理中心 DAY CARE CENTRE

2016 – 2017 使用率
Total attendance of users 2016 – 2017



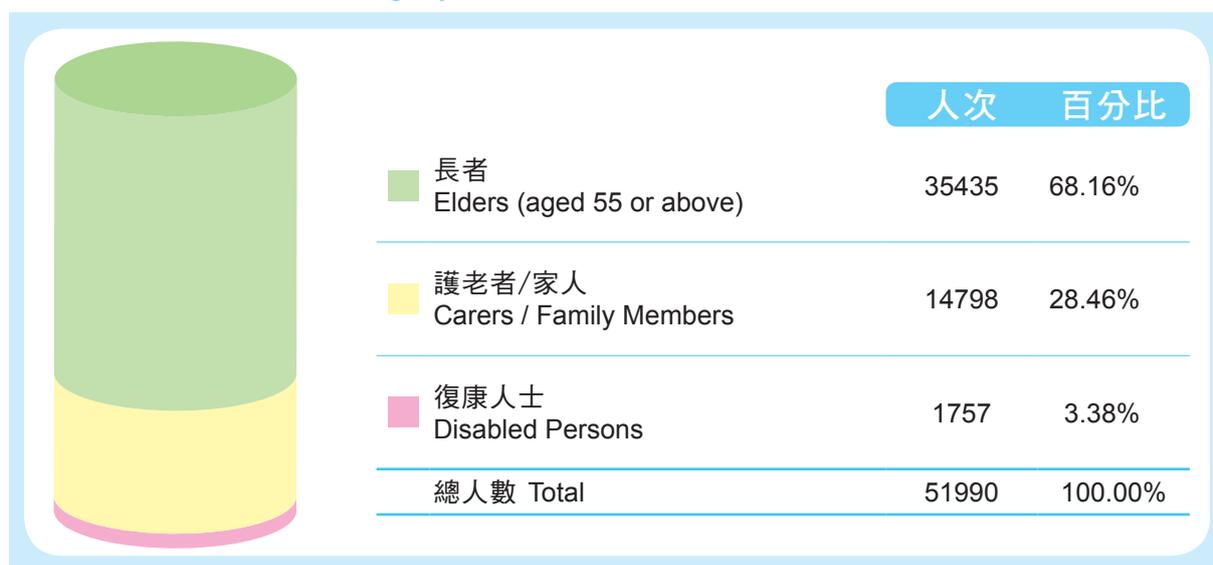
總人次 Total : 11216



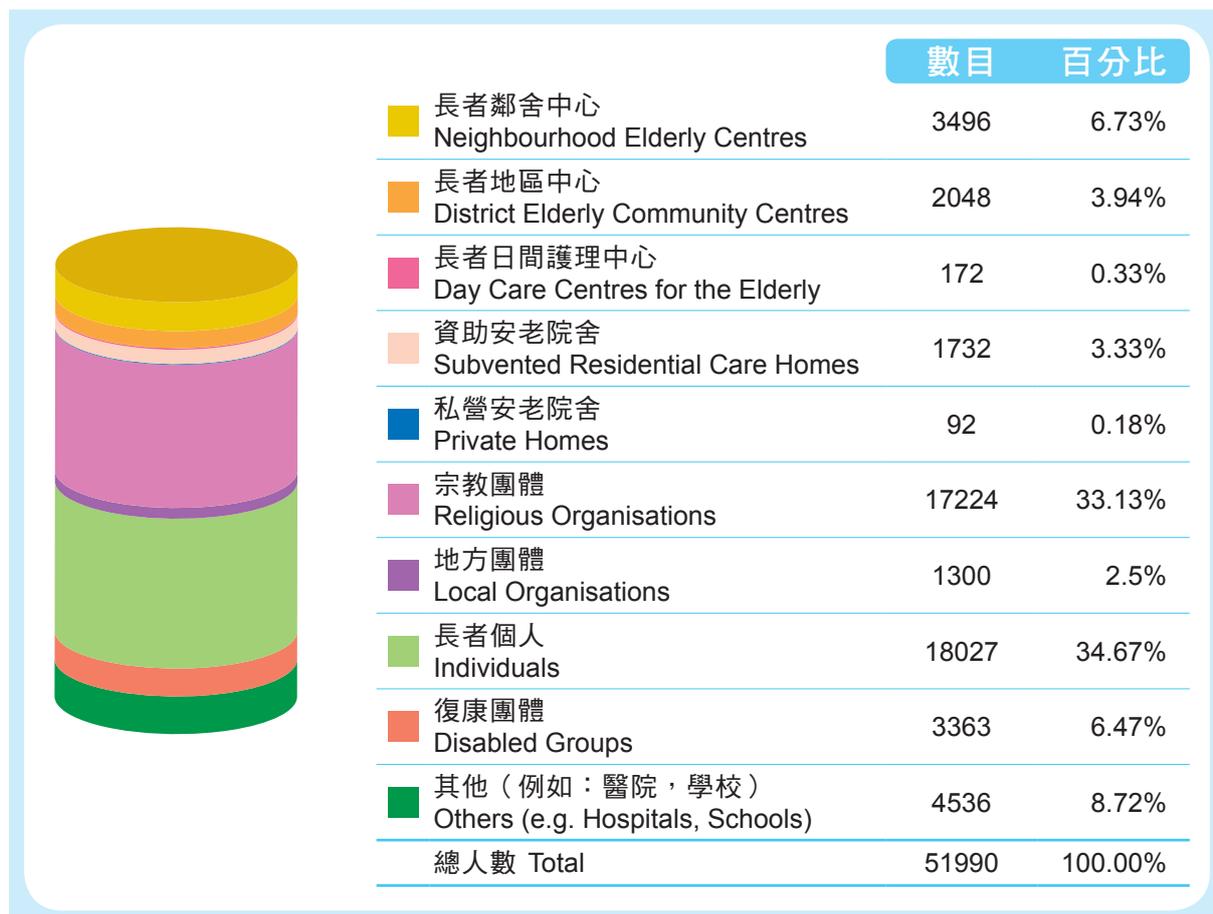
樟木頭老人度假中心

CHEUNG MUK TAU HOLIDAY CENTRE FOR THE ELDERLY

營友類別 Users' Category



團體來源 Sources of Applications

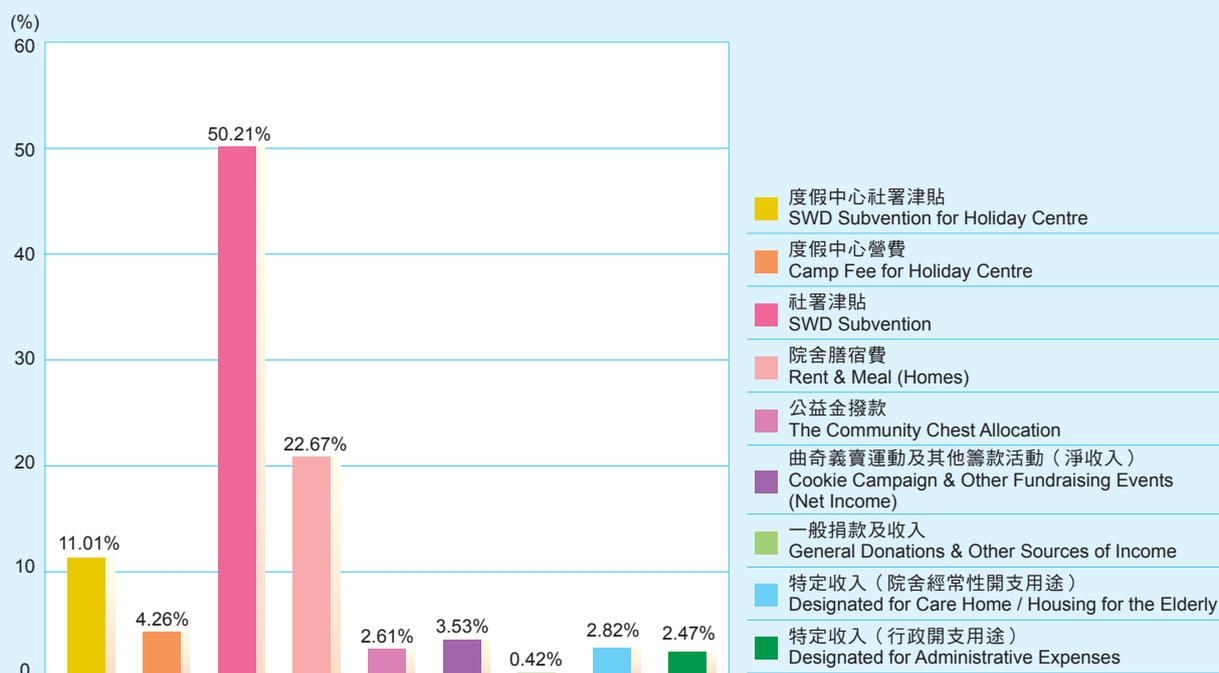




伸手助人協會二零一六年至二零一七年度經常性收支狀況 INCOME AND EXPENDITURE (RECURRENT) FOR 2016 - 2017

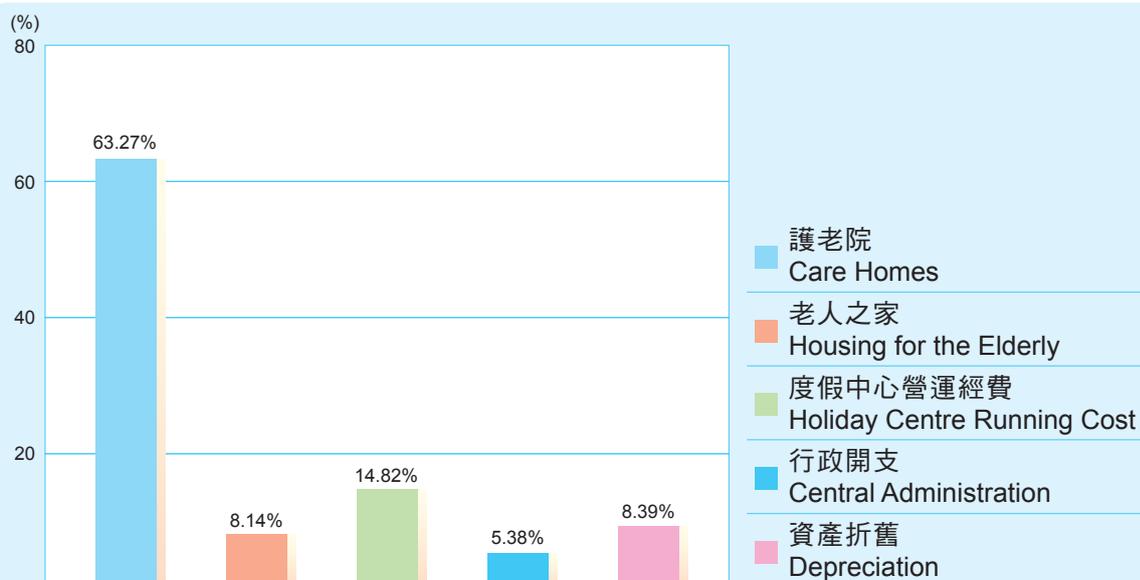
(由二零一六年四月一日至二零一七年三月三十一日)
(FROM 1 APRIL 2016 TO 31 MARCH 2017)

收入 Income

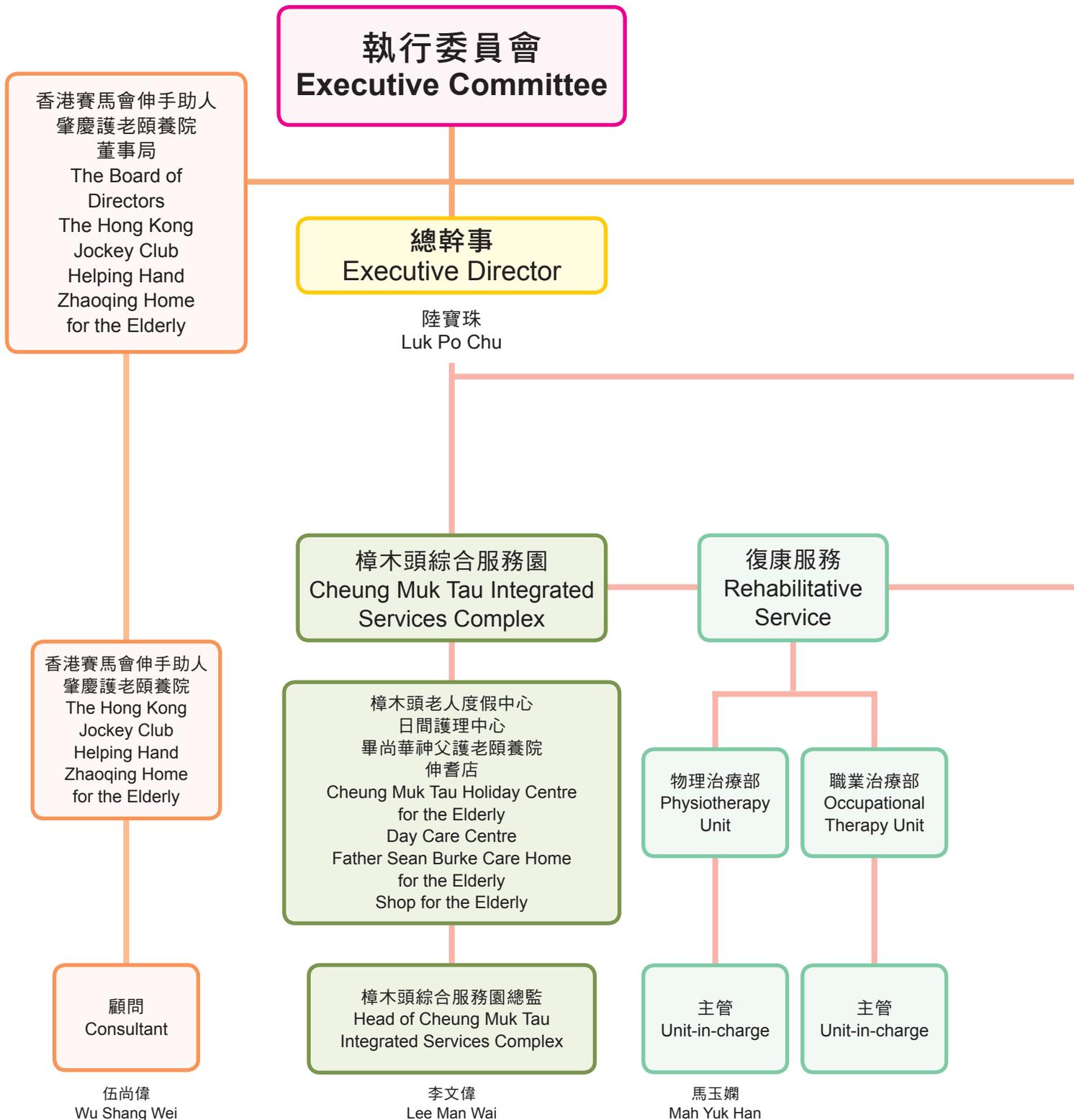


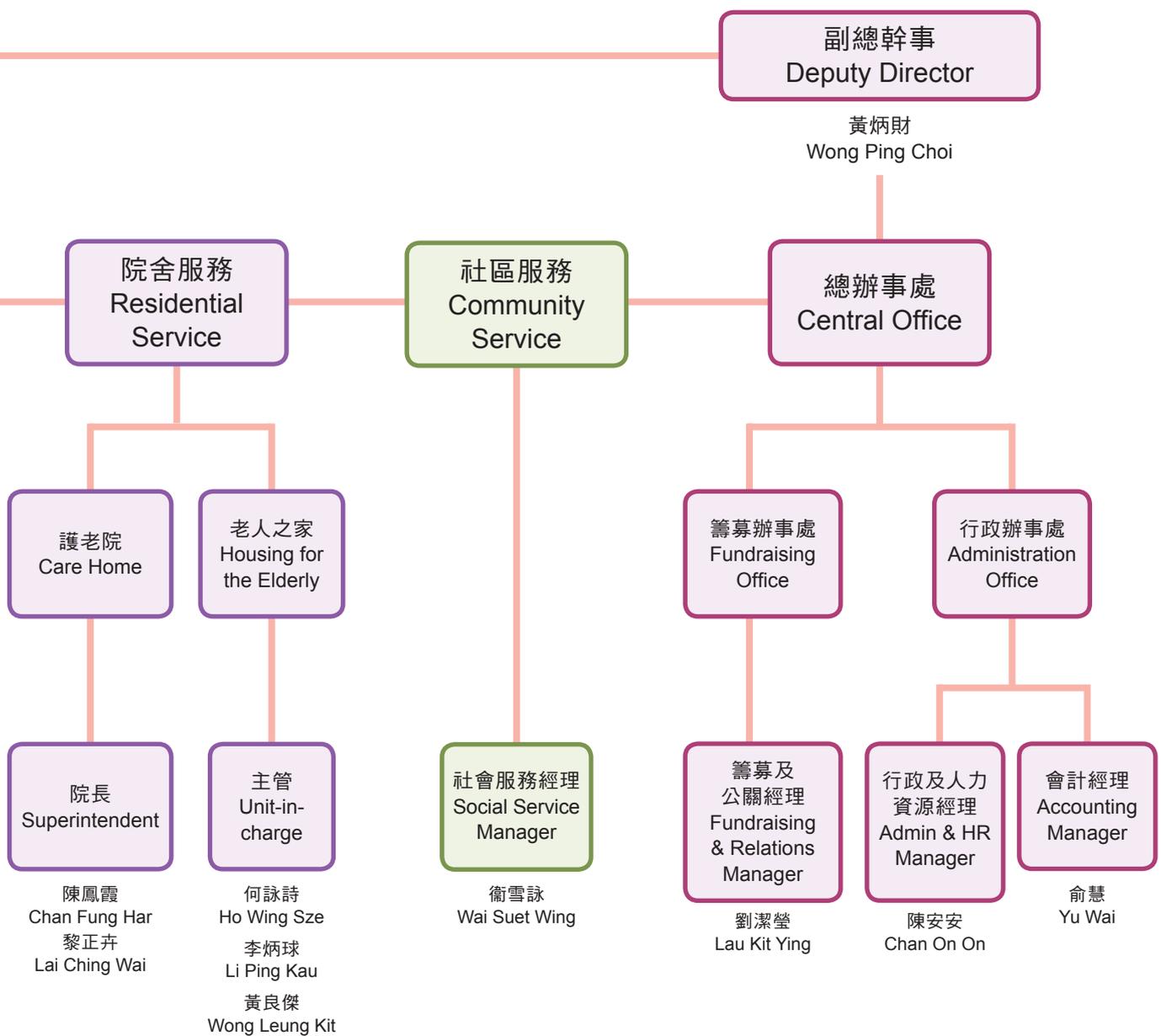
總收入 Total Income : HK\$121,370,581

支出 Expenditure



總支出 Total Expenditure : HK\$130,475,082







二零一七年度伸手助人協會之保多康曲奇義賣運動 Helping Hand HealthBank Cookie Campaign 2017



演藝界紅星古天樂先生於緊密拍戲檔期中抽空親臨義賣曲奇，本會由衷感謝！

Our deepest thanks to superstar Mr Louis Koo who took time out of his busy filming schedule to sell cookies for us!



本會亦特別鳴謝新城廣播及大會司儀林柏希先生的鼎力協助，還有一眾演藝嘉賓的熱心參與。

We were also much obliged to Metro Broadcast and the Master of Ceremonies Mr William Lam for their help, and all of the participating artistes for their support.



當然我們亦感激不少企業義工加入義賣行列。

Thanks to other corporate volunteers as well for joining the selling teams.



曲奇義賣運動的成功全賴一眾售餅院友的功勞，本會謹此致敬。

Our Cookie Campaign would not be a success without the efforts of our elderly sellers who deserved a big thank you.

年紀小小的學生也來協助在校內義賣曲奇，為公公婆婆出力。

Children worked hard to sell cookies in their schools for the sake of our elderly.



本會舉行答謝宴，以當面感謝及表揚院友、義工與贊助商的貢獻。

We had a Thank-you Lunch to show our appreciation to our elderly, volunteers and sponsors for their contributions.



院友們都非常喜歡保多康熱心向答謝宴贊助的禮物。

Our elderly appreciated the gifts, kindly sponsored by HealthBank, which were distributed at the lunch.



有賴不少善長支持「曲奇轉贈行動」，本會得以為院友及其他有需要的社群帶來雙重祝福！

Our big thank you to all donors who allowed us to bring double benefits to both our elderly and other needy groups under the "Double the Giving" scheme!



院舍活動 Home Activities



第十三屆「全港長者硬地滾球大賽」於八月三十日假將軍澳體育館順利舉行。我們十分榮幸邀得西貢區議會周賢明議員及省善真堂社會服務有限公司副主席周慶生先生蒞臨頒獎，一同為眾健兒歡呼打氣。

Our 13th "Hong Kong Boccia Competition for the Elderly" was held successfully on 30 August at Tseung Kwan O Sports Centre. We were honoured to have Mr Francis Chau, BBS, MH, Member of Sai Kung District Council and Mr Hing-sang Chow, Vice Chairman of Shang Sin Chun Tong Community Services Ltd presenting awards to our energetic elders.



仁美清叙於端午節親切探訪院友，院友樂不可支。

Yan Mei (Miss Asia) Charity Organization visited our residents with gifts in celebration of Dragon Boat Festival.



學習非洲鼓對院友來說是嶄新體驗，大家玩得不亦樂乎。

Residents were amused in learning how to play African drums.



院友閒時聚在一起玩飛鏢，既可聯誼，又可訓練手眼協調能力。

Residents enjoyed playing darts together with their peers during leisure time.



院友難得到香港國際機場參觀，都為機場的廣闊面積和完善設施嘆為觀止。

Residents visited Hong Kong International Airport and were amazed by its size and facilities.



院舍活動 Home Activities



院友相約一班少數族裔的朋友於度假中心燒烤，一起度過愉快又溫馨的冬日下午。

Residents had a happy and warm BBQ gathering with a group of ethnic minority friends in our Holiday Centre last winter.



端午節向來是院友其中一個最喜愛的節日——「看！是我們親手包的糰！」

Residents enjoyed making rice dumplings by themselves in celebration of the Dragon Boat Festival.



去年十月，我們為三所老人之家的「膳心午餐大使」舉辦了一次大旅行，並到珍寶王國享用午餐，以慰勞他們過去一年的辛勞和貢獻。

To acknowledge the effort and contribution of our "Hot Meal Ambassadors" in our three Housing for the Elderly, a leisure tour with luncheon in Jumbo Kingdom was held last October.



探訪活動中，學生向院友示範如何彈奏夏威夷小結他，讓院友感到興趣十足。

Residents were interested in learning ukulele demonstrated by a student volunteer during the visit.



竹園北邨老人之家「美好家園廿六載」院慶旅行中，院友與家人暢遊黃金海岸，樂也融融。

Residents visited the Gold Coast together with their families merrily in celebration of the 26th Anniversary of our Chuk Yuen (North) Housing for the Elderly.



香港賽馬會伸手助人肇慶護老頤養院

The Hong Kong Jockey Club Helping Hand Zhaoqing Home for the Elderly



為鳴謝院友義工過去一年對義務工作的努力，我們舉辦了一次旅行；義工們一起暢遊景色秀麗的嶺南印象園，大家都樂在其中。
A leisure tour was held for our resident volunteers to visit the picturesque Lingnan Impression Garden as a token of thanks for their effort in the last year.



院友義工小組喜孜孜地接受嘉許狀，並為義務工作得到認同而感到鼓舞和欣慰。
Our resident volunteers were pleased and encouraged to receive the Certificates of Appreciation in recognition of their contribution.



中秋聯歡暨懇親晚會上，院友落力表演舞蹈，活力滿溢。
Residents performed well and lively in the Mid Autumn Resident and Family Reunion Party.



院友手上拿著自己紮染的漂亮布袋，倍感滿足又自豪。
Residents were satisfied and proud of making such lovely tie-dyed tote bags by themselves.



院友結伴參觀宋隆小鎮，享受寧靜優美的自然風光。
Residents visited the Song Long Town and enjoyed the serenity and beauty of the nature.



去年夏天，一群小朋友到訪院舍來為院友們慶祝生日，逗得院友們喜上眉梢。
Our residents were happy to meet some little new friends in their birthday party last summer.

老人度假中心 Holiday Centre for the Elderly



西洋畫班組員的作品放於沙田圍港鐵站的「港鐵社區畫廊」展出。
The art pieces of our Western Painting Class were exhibited at the Community Art Gallery in Sha Tin Wai Station.



四季養生保健講座中，營友專心聆聽營養師講解健康飲食貼士。
Campers were eager to learn more healthy diet tips in a talk concerning health preserving in four seasons.



「賽馬會齡活城市」計劃之「故事人生·精彩一生」活動中，營友暢遊大埔林村許願樹及香港科學園，一同發掘城區新舊故事。
Campers visited Tai Po Lam Tsuen Wishing Tree and Hong Kong Science Park in the "Story of My Life" programme under the "Jockey Club Aged-friendly City" Project.



去年四月，「度假兵團」及「樂齡女童軍」聯同親友一起參加「中山肇慶三天交流團」，並與肇慶院友互動交流。
Our Holiday Centre Volunteer Group and Golden Guides together with their families enjoyed a three-day-tour to our Zhaoqing Home for the Elderly last April.



復康服務 Rehabilitative Services



院友利用帶氧運動機來鍛鍊心肺功能及耐力。

Our resident practised the Aerobic Exerciser to improve his cardiopulmonary function and endurance.

物理治療師指導院友使用踏步機來鍛鍊腳部肌肉力量。

Physiotherapist taught our resident to use the Physio-step to improve the muscular strength of his lower limbs.



長者日間護理單位 Day Care Unit



探訪活動中，小丑小姐即場教授長者耍雜技，氣氛歡樂又刺激！

Miss Clown taught our elders to juggle the plate during the visit – fun and exciting!



長者喜見自己的畫作能放於港鐵站的「港鐵社區畫廊」中讓大眾欣賞。

Elders were thrilled to see their art pieces exhibited at the Community Art Gallery in the MTR station.



生活技能小組中，長者聚精會神地摘芽菜，一起重溫昔日日常家務。

Elders concentrated in picking the tails of the bean sprouts in the "Activities of Daily Living" group to relive their housework in the good old days.



「彩虹人生」藝術治療小組中，長者使用不同物質和材料創作圖畫，色彩繽紛。

Elders created their artwork with different materials in the "Life of Rainbow" art therapy group.





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We are grateful to the following **donors** for their **gracious donation-in-kind** in the year 2016 - 2017.

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Mrs Johanna ARCULLI, BBS
Mrs Karishma & Mr Sunil BALANI
Mr John BARCLAY
Ms Suhair Taha BROWN
Mr Andy CHAN
Ms Alice CHANG
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麗瑤邨居民協會

We are grateful to the following **supporters** for their **kind assistance** in the year 2016 - 2017.

Individuals

Ms Shirley ADRAIN
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Mrs Shobna KHANNA
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Ms Brenda LEUNG
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Mrs Claire Ng & Friends
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We would also like to extend our grateful thanks to those supporters and friends whose names may not have appeared in the above columns.



We would like to send our heartfelt thanks to the following **companies, groups and individuals** who generously sponsored and supported our **Helping Hand HealthBank Cookie Campaign 2017**.

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We would like to express our gratitude to the following companies, groups and individuals for their contribution in our **Helping Hand HealthBank Cookie Campaign 2017**.

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Hysan Corporate Services Ltd
KCP
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Laguna Plaza
Lee Theatre Plaza
LGF Investment Ltd



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Mikiki
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Wonderful Worlds of Whampoa
中國建設銀行（亞洲）
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Ms Alicia TAM (Chun Au Knitting Factory Ltd)
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Ms Connie CHAN

Mr Elvis CHAN's family
Ms Lai-kwan CHAN
Changing Young Lives Foundation
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Mr David CHENG
Mrs Veronica Tao CHEVALIER
Chun Au Knitting Factory Ltd
Ms Kitty CHOU
Ms Tracy CHUNG
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Harilela Hotels Ltd
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Hoe Hin Pak Fah Yeow Manufactory Ltd
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Hong Kong Federation of Handicapped Youth
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Mrs Yvonne IP
Ms Jasmine HO & friends
Khalsa Diwan (Sikh Temple) Hong Kong
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Morgan McKinley
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Pacific Alliance Investment Management (HK) Ltd
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Regal Kowloon Hotel
Rena Creative Products Ltd
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We would also like to thank all our donors, volunteers, cookie sellers and all whobought cookies and gave so generously.

We are grateful to the support given by the following schools who participated in the **Inter-School Cookie Competition** under our **Helping Hand HealthBank Cookie Campaign 2017**.

Christian Alliance S C Chan Memorial College
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Diocesan Girls' Junior School
Diocesan Girls' School
Ho Fung College
Hong Kong Chinese Women's Club College
Hong Kong Gifted Education Teachers' Association
Hong Kong Taoist Association Tang Hin Memorial Secondary School
Kwun Tong Government Secondary School
La Salle College
Lingnan Kindergarten & Day Nursery (Siu Sai Wan)
Lingnan Secondary School
Sara Beattie College
Semple Memorial Secondary School
Sha Tin Wai Dr Catherine F Woo Memorial School
Shek Lei Catholic Secondary School
SKH Holy Trinity Church Secondary School
SKH Lam Woo Memorial Secondary School
South Tuen Mun Government Secondary School
St Francis of Assisi's College
Sung Kei Kindergarten
Tak Sun School
Tseung Kwan O Government Secondary School
Tsunng Tsin Mission Graceful Kindergarten
Tuen Mun Catholic Secondary School
Tuen Mun Government Secondary School
W F Joseph Lee Primary School



HELPING HAND
REPORTS AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2017

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HELPING HAND (LIMITED BY GUARANTEE AND NOT HAVING A SHARE CAPITAL)
REPORT OF THE EXECUTIVE COMMITTEE

The Executive Committee has pleasure in submitting its annual report together with the audited financial statements for the year ended 31 March 2017.

PRINCIPAL PLACE OF OPERATION

Helping Hand (“the Company”) is a company incorporated and domiciled in Hong Kong and has its registered office and principal place of operation at 1/F., 12 Borrett Road, Hong Kong.

PRINCIPAL ACTIVITIES

The principal activities of the Company and its subsidiary (“the Group”) are to provide care, housing and recreational facilities, including care homes, housing for the elderly and a holiday resort centre cum day care centre, for the needy elderly of Hong Kong and the People’s Republic of China.

RESULTS

The results of the Group for the year are set out in the consolidated statement of surplus or deficit and other comprehensive income and expenditure account on page 4.

EXECUTIVE COMMITTEE MEMBERS

The executive committee members of the Company during the financial year and up to the date of this report were:

Mrs. Johanna Arculli (Chairman)	Ms. Christina Oi-ping Lee
Mr. Michael Tze-hau Lee (Vice-chairman)	Dr. Joseph Lee
Mr. Tim-leung Lui (Hon Treasurer)	Dr. Jessica Ogilvy-Stuart
Mrs. Veronica Tao Chevalier (Hon Secretary)	Mrs. Nancy Giok-ching Thompson
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Mrs. Lena Harilela	Ms. Nerissa Yuen-ki Chow
Mr. Leo Lin-cheng Kung	Dr. Abraham Sek-tong Lue (deceased on 28 April 2016)

In accordance with Articles 15 of the Company’s Articles of Association, all executive committee members of the Executive Committee retire from the committee and, being eligible, offer themselves for re-election.

A full list of the names of the directors of the Company’s subsidiary is shown in note 9 to the consolidated financial statements.

INDEMNITY OF EXECUTIVE COMMITTEE MEMBERS

A permitted indemnity provision (as defined in section 469 of the Hong Kong Companies Ordinance) for the benefit of the executive committee members of the Company is currently in force and was in force throughout this year.

MANAGEMENT CONTRACTS

No contract concerning the management and administration of the whole or any substantial part of the operation of the Group were entered into or existed during the year.

**EXECUTIVE COMMITTEE MEMBERS’ INTERESTS IN TRANSACTIONS,
ARRANGEMENTS OR CONTRACTS**

No transaction, arrangement or contract of significance in relation to the Group’s operation to which the Company or its subsidiary was a party and in which an executive committee member of the Company had a material interest, whether directly or indirectly, subsisted at the end of the reporting period or at any time during the year.

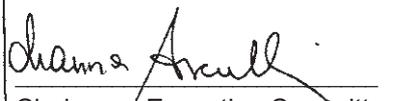
**EXECUTIVE COMMITTEE MEMBERS’ RIGHTS TO ACQUIRE SHARES OR
DEBENTURES**

At no time during the year was the Company or its subsidiary a party to any arrangement to enable the executive committee members of the Company to acquire benefits by means of the acquisition of shares in or debentures of the Company or any other body corporate.

AUDITORS

The financial statements have been audited by CCIF CPA Limited, who retire and, being eligible, offer themselves for re-appointment.

On behalf of the Executive Committee


Chairman, Executive Committee
Hong Kong, 19 September 2017

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF HELPING HAND

(Incorporated in Hong Kong as a company limited by guarantee and not having a share capital)

Opinion

We have audited the consolidated financial statements of Helping Hand ("the Company") and its subsidiary ("the Group") set out on pages 4 to 34, which comprise the consolidated statement of financial position as at 31 March 2017, and the consolidated statement of surplus or deficit and other comprehensive income and expenditure account, the consolidated statement of changes in funds employed and the consolidated statement of cash flows for the year then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies.

In our opinion, the consolidated financial statements give a true and fair view of the consolidated financial position of the Group as at 31 March 2017, and of its consolidated financial performance and its consolidated cash flows for the year then ended in accordance with Hong Kong Financial Reporting Standards ("HKFRSs") issued by the Hong Kong Institute of Certified Public Accountants ("HKICPA") and have been properly prepared in compliance with the Hong Kong Companies Ordinance.

Basis for opinion

We conducted our audit in accordance with Hong Kong Standards on Auditing ("HSAs") issued by the HKICPA. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the consolidated financial statements section of our report. We are independent of the Group in accordance with the HKICPA's Code of Ethics for Professional Accountants ("the Code"), and we have fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Information other than the consolidated financial statements and auditor's report thereon

The Executive Committee is responsible for the other information. The other information comprises all the information included in the annual report, other than the consolidated financial statements and our auditor's report thereon.

Our opinion on the consolidated financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the Executive Committee for the consolidated financial statements

The Executive Committee is responsible for the preparation of the consolidated financial statements that give a true and fair view in accordance with HKFRSs issued by the HKICPA and the Hong Kong Companies Ordinance, and for such internal control as the Executive Committee determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, the Executive Committee is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Executive Committee either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.



INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF HELPING HAND (Continued)

(Incorporated in Hong Kong as a company limited by guarantee and not having a share capital)

Auditor's responsibilities for the audit of the consolidated financial statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. This report is made solely to you, as a body, in accordance with section 405 of the Hong Kong Companies Ordinance, and for no other purpose. We do not assume responsibility towards or accept liability to any other person for the contents of this report.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with HKSA's will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with HKSA's, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Executive Committee.
- Conclude on the appropriateness of the Executive Committee's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with the Executive Committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

CCIF CPA LIMITED

CCIF CPA Limited
Certified Public Accountants
Hong Kong, 19 September 2017

Sze Chor Chun, Yvonne
Practising Certificate Number P05049

CONSOLIDATED STATEMENT OF SURPLUS OR DEFICIT AND OTHER COMPREHENSIVE INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2017

	<u>Note</u>	<u>2017</u> HK\$	<u>2016</u> HK\$
OPERATING INCOME AND EXPENDITURE			
Community Chest allocation	21(b)	2,722,600	2,784,160
Donations			
- Others	21(b)	1,712,139	1,782,764
Interest income		42,916	70,515
Lump sum grant		43,452,155	41,231,426
Meal income		5,915,895	7,244,395
Meal income from staff		271,236	270,079
Rental income		21,597,330	19,132,733
Sundry income		1,437,342	1,558,798
SWD Subvention for homes		9,576,358	8,455,728
SWD others		1,263,890	165,255
		<hr/>	<hr/>
Total operating income (Appendix I)		87,991,861	82,695,853
Less: Operating expenditure (Appendix I)		(99,276,600)	(92,929,205)
		<hr/>	<hr/>
		(11,284,739)	(10,233,352)
Donations for capital costs			
- SWD – Block Grants		632,671	277,265
- SWD – Lotteries Fund		5,500	-
- Others	21(b)	1,972,843	1,314,965
		<hr/>	<hr/>
		2,611,014	1,592,230
		<hr/>	<hr/>
		(8,673,725)	(8,641,122)
ADMINISTRATIVE INCOME AND EXPENDITURE			
Community Chest allocation	21(a)	449,000	449,000
Exchange gain		-	76,715
Fair value gain on financial assets at fair value through profit or loss		1,573,487	-
General donations	21(b)	1,107,095	845,703
Interest income		262,415	256,009
Lump sum grant		6,246,255	7,346,822
Membership fee and sponsoring membership		16,840	16,880
Sundry income		34,391	301,892
SWD - Others		117,771	208,169
		<hr/>	<hr/>
Total administrative income		9,807,254	9,501,190
Less: Administrative expenditure		(7,016,133)	(8,886,061)
Depreciation of property, plant and equipment		(3,880,478)	(3,976,985)
		<hr/>	<hr/>
Net administrative deficit (Appendix II)		(1,089,357)	(3,361,856)
FUND RAISING EVENTS INCOME, NET			
Cookie Campaign (Appendix III)		4,110,073	4,397,286
Other fund raising events (Appendix IV)		172,432	470,384
		<hr/>	<hr/>
		4,282,505	4,867,670
HOLIDAY CENTRE – DEFICIT FOR THE YEAR	5	(638,172)	(744,923)
DEFICIT FOR THE YEAR		(6,118,749)	(7,880,231)
Other comprehensive expenditure for the year			
Item that may be reclassified subsequently to surplus or deficit:			
Exchange differences on translation of financial statements of overseas operation		(3,255,499)	(2,862,291)
		<hr/>	<hr/>
TOTAL COMPREHENSIVE EXPENDITURE FOR THE YEAR		(9,374,248)	(10,742,522)

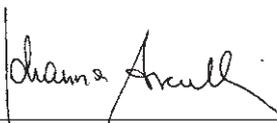
The accompanying notes form part of these financial statements.

CONSOLIDATED STATEMENT OF FINANCIAL POSITION

AT 31 MARCH 2017

	<u>Note</u>	<u>2017</u> HK\$	<u>2016</u> HK\$
NON-CURRENT ASSETS			
Property, plant and equipment	6	155,410,702	164,935,517
Prepaid land lease payments	7	3,199,512	3,523,660
Financial assets at fair value through profit or loss	8	12,095,044	9,128,088
		170,705,258	177,587,265
CURRENT ASSETS			
Inventories	10	64,739	62,718
Prepaid land lease payments	7	103,745	110,668
Trade and other receivables	11	10,433,048	9,986,864
Deposits with banks (maturity over 3 months)	12(b)	22,097,411	10,825,816
Cash and cash equivalents	12(a)	30,935,002	45,820,736
		63,633,945	66,806,802
CURRENT LIABILITIES			
Trade and other payables	13	22,028,499	21,490,491
Deferred income	14	130,934	90,091
		<u>(22,159,433)</u>	<u>(21,580,582)</u>
NET ASSETS		<u>212,179,770</u>	<u>222,813,485</u>
FUNDS EMPLOYED			
General deficit		(43,831,426)	(37,712,677)
General reserve		1,885,526	1,885,526
Exchange reserve		5,563,134	8,818,633
Christa Tisdall Fund	15	13,239	13,239
The Hong Kong Jockey Club Charities Trust	16	86,276,361	86,276,361
SWD Reserve Fund			
- Central Administrative Support	19	1,763,383	3,022,850
Holiday Centre project:			
Gold Coin Fund	17	77,636,711	77,636,711
SWD Reserve Fund	18	2,091,898	2,091,898
Others		1,316,280	1,316,280
SWD Lotteries Fund	20	79,464,664	79,464,664
TOTAL FUNDS EMPLOYED		<u>212,179,770</u>	<u>222,813,485</u>

Approved and authorised for issue by the executive committee on 19 September 2017.



Mrs. Johanna Arculli
Executive Committee member



Mr. Tim-leung Lui
Executive Committee member

The accompanying notes form part of these financial statements.

CONSOLIDATED STATEMENT OF CHANGES IN FUNDS EMPLOYED

FOR THE YEAR ENDED 31 MARCH 2017

	General Reserve	Exchange Reserve	Christa Tisdall Fund	The Hong Kong Jockey Club Charities Trust	Gold Coin Fund
	HK\$	HK\$	HK\$	HK\$	HK\$
At 1 April 2015	1,885,526	11,680,924	13,239	86,276,361	77,636,711
Transfer	-	-	-	-	-
Expenditure paid for programmes	-	-	-	-	-
Total comprehensive expenditure for the year	-	(2,862,291)	-	-	-
At 31 March 2016 and 1 April 2016	1,885,526	8,818,633	13,239	86,276,361	77,636,711
Transfer	-	-	-	-	-
Expenditure paid for programmes	-	-	-	-	-
Total comprehensive expenditure for the year	-	(3,255,499)	-	-	-
At 31 March 2017	<u>1,885,526</u>	<u>5,563,134</u>	<u>13,239</u>	<u>86,276,361</u>	<u>77,636,711</u>

The accompanying notes form part of these financial statements.

Holiday Centre Project - Others	SWD Reserve Fund			SWD Lotteries Fund	General Deficit	Total
	Holiday Centre	Central Administrative Support				
HK\$	HK\$	HK\$	HK\$	HK\$	HK\$	HK\$
1,316,280	2,091,898	4,861,285	79,464,664	(30,961,680)	234,265,208	
-	-	(1,129,234)	-	1,129,234	-	
-	-	(709,201)	-	-	(709,201)	
-	-	-	-	(7,880,231)	(10,742,522)	
1,316,280	2,091,898	3,022,850	79,464,664	(37,712,677)	222,813,485	
-	-	-	-	-	-	
-	-	(1,259,467)	-	-	(1,259,467)	
-	-	-	-	(6,118,749)	(9,374,248)	
<u>1,316,280</u>	<u>2,091,898</u>	<u>1,763,383</u>	<u>79,464,664</u>	<u>(43,831,426)</u>	<u>212,179,770</u>	

CONSOLIDATED STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2017

	Note	2017 HK\$	2016 HK\$
OPERATING ACTIVITIES			
Deficit for the year		(6,118,749)	(7,880,231)
Adjustments for:			
Depreciation		10,944,978	11,862,444
Amortisation of prepaid land lease payments		107,207	113,517
Interest income		(305,331)	(326,524)
Donations received		(7,544,490)	(6,882,473)
Provision for untaken annual leave		7,126	2,771
Provision for long service payment		283,583	502,576
Fair value (gain)/ loss on financial assets at fair value through profit or loss		(1,573,487)	1,782,355
Foreign exchange gain		-	(76,715)
Net loss on disposal of property, plant and equipment		69,571	307,209
		<u>(4,129,592)</u>	<u>(595,071)</u>
CHANGES IN WORKING CAPITAL			
Increase in inventories		(2,021)	(6,413)
(Increase)/ decrease in trade and other receivables		(446,184)	573,327
Increase in trade and other payables		247,289	433,797
Increase/ (decrease) in deferred income		40,831	(17,051)
NET CASH (USED IN)/ GENERATED FROM OPERATING ACTIVITIES			
		<u>(4,289,677)</u>	<u>388,589</u>
INVESTING ACTIVITIES			
Interest received		305,353	326,563
Dividend received		425,244	354,769
Increase in deposits with banks (maturity over 3 months)		(11,271,595)	(2,039,712)
Payment for the purchases of financial assets at fair value through profit or loss		(3,485,617)	(2,326,807)
Payment for the purchases of property, plant and equipment		(4,515,297)	(6,015,639)
Proceeds from disposal of financial assets at fair value through profit or loss		1,666,904	41,284
NET CASH USED IN INVESTING ACTIVITIES			
		<u>(16,875,008)</u>	<u>(9,659,542)</u>
FINANCING ACTIVITIES			
Net amount paid from Funds		(1,259,467)	(709,201)
Donations received		7,544,490	6,882,473
NET CASH GENERATED FROM FINANCING ACTIVITIES			
		<u>6,285,023</u>	<u>6,173,272</u>
NET DECREASE IN CASH AND CASH EQUIVALENTS			
		(14,879,662)	(3,097,681)
CASH AND CASH EQUIVALENTS AT BEGINNING OF THE YEAR			
		45,820,736	48,985,609
Effect of foreign exchange rate changes, net		(6,072)	(67,192)
CASH AND CASH EQUIVALENTS AT END OF THE YEAR			
	12(a)	<u>30,935,002</u>	<u>45,820,736</u>

The accompanying notes form part of these financial statements.



NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2017

1. GENERAL INFORMATION

Helping Hand (“the Company”), a company limited by guarantee and its subsidiary (together “the Group”), is a charitable organisation engaged in providing care, housing and recreational facilities, including care homes, housing for the elderly and a holiday resort centre cum day care centre, for the needy elderly of Hong Kong and the People’s Republic of China (“the PRC”). The Company has obtained permission from the Registrar of Companies to omit “Limited” from its name. The income and property of the Company, wheresoever derived, is applied solely towards the promotion of the objects set out in the Company’s memorandum of association. The Company’s funds are not distributable to its members.

2. SIGNIFICANT ACCOUNTING POLICIES

a) Statement of compliance

These financial statements have been prepared in accordance with all applicable Hong Kong Financial Reporting Standards (“HKFRSs”), which collective term includes all applicable individual Hong Kong Financial Reporting Standards, Hong Kong Accounting Standards (“HKASs”), Interpretations issued by the Hong Kong Institute of Certified Public Accountants (“HKICPA”), accounting principles generally accepted in Hong Kong and the requirements of the Hong Kong Companies Ordinance. Significant accounting policies adopted by the Group are disclosed below.

The HKICPA has issued certain new and revised HKFRSs that are first effective or available for early adoption for the current accounting period of the Group. Note 3 provides information on any changes in accounting policies resulting from initial application of these developments to the extent that they are relevant to the Group for the current and prior accounting periods reflected in these financial statements.

b) Basis of preparation of the financial statements

The consolidated financial statements for the year ended 31 March 2017 comprise the Company and its subsidiary.

Items included in the financial statements of each entity in the Group are measured using the currency of the primary economic environment in which the entity operates (“the functional currency”). These financial statements are presented in Hong Kong Dollars (“HK\$”), which is the Company’s functional and the Group’s presentation currency.

The measurement basis used in the preparation of the financial statements is the historical cost basis except that the financial assets at fair value through profit or loss are stated at their fair value as explained in note 2(d).

The preparation of financial statements in conformity with HKFRSs requires management to make judgements, estimates and assumptions that affect the application of policies and reported amounts of assets, liabilities, income and expenditure. The estimates and associated assumptions are based on historical experience and various other factors believed to be reasonable under the circumstances, the results of which form the basis of making the judgements about carrying amounts of assets and liabilities not readily apparent from other sources. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

Judgements made by management in the application of HKFRSs that have significant effect on the financial statements and major sources of estimation uncertainty are discussed in note 25.

c) Subsidiary

Subsidiary is entity controlled by the Group. The Group controls an entity when it is exposed, or has rights, to variable returns from its involvement with the entity and has the ability to affect those returns through its power over the entity. When assessing whether the Group has power, only substantive rights (held by the Group and other parties) are considered.

2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

c) **Subsidiary (Continued)**

An investment in a subsidiary is consolidated into the consolidated financial statements from the date that control commences until the date that control ceases. Intra-group balances, transactions and cash flows and any unrealised profits arising from intra-group transactions are eliminated in full in preparing the consolidated financial statements. Unrealised losses resulting from intra-group transactions are eliminated in the same way as unrealised gains but only to the extent that there is no evidence of impairment.

In the Company's statement of financial position, an investment in a subsidiary is stated at cost less impairment losses (see note 2(g)).

d) **Financial assets**

Financial assets are recognised when a group entity becomes a party to the contractual provisions of the instrument.

Financial assets are initially measured at fair value. Transaction costs that are directly attributable to the acquisition of financial assets (other than financial assets at fair value through profit or loss) are added to the fair value of the financial assets on initial recognition. Transaction costs directly attributable to the acquisition of financial assets at fair value through profit or loss are recognised immediately in the statement of surplus or deficit and other comprehensive income and expenditure account.

Financial assets are classified into the following specified categories: financial assets at fair value through profit or loss ("FVTPL"), "held-to-maturity" investments, "available-for-sale" financial assets and "loans and receivables". The classification depends on the nature and purpose of the financial assets and is determined at the time of initial recognition. All regular way purchases or sales of financial assets are recognised and derecognised on a trade date basis. Regular way purchases or sales are purchases or sales of financial assets that require delivery of assets within the time frame established by regulation or convention in the marketplace.

Effective interest method

The effective interest method is a method of calculating the amortised cost of a debt instrument and of allocating interest income over the relevant period. The effective interest rate is the rate that exactly discounts estimated future cash receipts (including all fees and points paid or received that form an integral part of the effective interest rate, transaction costs and other premiums or discounts) through the expected life of the debt instrument, or, where appropriate, a shorter period, to the net carrying amount on initial recognition.

Income is recognised on an effective interest basis for debt instruments other than those financial assets classified as at FVTPL, of which interest income is included in net gains or losses.

Financial assets at FVTPL

Financial assets are classified as at FVTPL when the financial asset is (i) held for trading or (ii) it is designated as at FVTPL or (iii) contingent consideration that may be received by an acquirer as part of a business combination to which HKFRS 3 applies.

A financial asset is classified as held for trading if:

- it has been acquired principally for the purpose of selling it in the near term; or
- on initial recognition it is a part of a portfolio of identified financial instruments that the Group manages together and has a recent actual pattern of short-term profit-taking; or
- it is a derivative that is not designated and effective as a hedging instrument.

A financial asset other than a financial asset held for trading or contingent consideration that may be received by an acquirer as part of a business combination may be designated as at FVTPL upon initial recognition if:

- such designation eliminates or significantly reduces a measurement or recognition inconsistency that would otherwise arise; or
- the financial asset forms part of a group of financial assets or financial liabilities or both, which is managed and its performance is evaluated on a fair value basis, in accordance with the Group's documented risk management or investment strategy, and information about the grouping is provided internally on that basis; or



2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

d) Financial assets (Continued)

- it forms part of a contract containing one or more embedded derivatives, and HKAS 39 Financial Instruments: Recognition and Measurement permits the entire combined contract to be designated as at FVTPL.

Financial assets at FVTPL are stated at fair value, with any gains or losses arising on remeasurement recognised in the statement of surplus or deficit and other comprehensive income and expenditure account. The net gain or loss recognised in the statement of surplus or deficit and other comprehensive income and expenditure account includes any dividend or interest earned on the financial assets and is included in the “fair value gain/loss on financial assets at fair value through profit or loss” line item. Fair value is determined in the manner described in note 8.

Held-to-maturity investments

Held-to-maturity investments are non-derivative financial assets with fixed or determinable payments and fixed maturity dates that the Group has the positive intention and ability to hold to maturity.

Subsequent to initial recognition, held-to-maturity investments are measured at amortised cost using the effective interest method, less any impairment (see note 2(g)).

Available-for-sale financial assets (“AFS financial assets”)

AFS financial assets are non-derivatives that are either designated as available-for-sale or are not classified as (a) loans and receivables, (b) held-to-maturity investments, or (c) financial assets at FVTPL.

Equity and debt securities held by the Group that are classified as AFS financial assets and are traded in an active market are measured at fair value at the end of each reporting period. Changes in the carrying amount of AFS monetary financial assets relating to interest income calculated using the effective interest method are recognised in statement of surplus or deficit and other comprehensive income and expenditure account. Dividends on AFS equity instruments are recognised in the statement of surplus or deficit and other comprehensive income and expenditure account when the Group’s right to receive the dividends is established.

Other changes in the carrying amount of AFS financial assets are recognised in other comprehensive income and expenditure account and accumulated under the funds employed. When the investment is disposed of or is determined to be impaired, the cumulative gain or loss previously accumulated in funds employed is reclassified to statement of surplus or deficit and other comprehensive income and expenditure account (see note 2(g)).

AFS equity investments that do not have a quoted market price in an active market and whose fair value cannot be reliably measured and derivatives that are linked to and must be settled by delivery of such unquoted equity investments are measured at cost less any identified impairment losses at the end of each reporting period (see note 2(g)).

Loans and receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. Subsequent to initial recognition, loans and receivables (including trade and other receivables, bank balances and cash) are measured at amortised cost using the effective interest method, less any impairment (see note 2(g)).

Interest income is recognised by applying the effective interest rate, except for short-term receivables where the recognition of interest would be immaterial.

Derecognition

The Group derecognises a financial asset only when the contractual rights to the cash flows from the asset expire, or when it transfers the financial asset and substantially all the risks and rewards of ownership of the asset to another entity. If the Group neither transfers nor retains substantially all the risks and rewards of ownership and continues to control the transferred asset, the Group recognises its retained interest in the asset and an associated liability. If the Group retains substantially all the risks and rewards of ownership of a transferred financial asset, the Group continues to recognise the financial asset and also recognises a collateralised borrowing for the proceeds received.

On derecognition of a financial asset for amounts it may have to pay, the difference between the asset’s carrying amount and the sum of the consideration received and receivable and the cumulative gain or loss that had been recognised in other comprehensive income and accumulated in funds employed is recognised in statement of surplus or deficit and other comprehensive income and expenditure account.

2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

e) Property, plant and equipment

Property, plant and equipment, other than construction in progress, are stated at cost less any accumulated depreciation and any accumulated impairment losses (see note 2(g)(ii)).

Depreciation is calculated to write off the cost of items of property, plant and equipment, less their estimated residual value, if any, using the straight line method over their estimated useful lives as follows:

- buildings situated on leasehold land are depreciated over the shorter of the unexpired term of lease and their estimated useful lives, being no more than 50 years after the date of completion.
- Leasehold improvements 4 to 15 years or over the remaining term of the lease
- Furniture and fixtures 4 to 5 years
- Office equipment 4 to 5 years
- Motor vehicles 4 to 5 years

Where parts of an item of property, plant and equipment have different useful lives, the cost of the item is allocated on a reasonable basis between the parts and each part is depreciated separately. Both the useful life of an asset and its residual value, if any, are reviewed annually.

Historical cost includes expenditure that is directly attributable to the acquisition of the items.

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Group and the cost of the item can be measured reliably. The carrying amount of the replaced part is derecognised. All other repairs and maintenance are recognised in statement of surplus or deficit and other comprehensive income and expenditure account during the financial period in which they are incurred.

An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount.

Gain or losses arising from the retirement or disposal of an item of property, plant and equipment are determined as the difference between the net proceeds on disposal and the carrying amount of the item and are recognised in statement of surplus or deficit and other comprehensive income and expenditure account on the date of retirement or disposal.

Properties, plant and equipment in the course of construction for production, supply or administrative purposes are carried at cost, less any recognised impairment loss. Cost includes professional fees and, for qualifying assets, borrowing costs capitalised in accordance with the Group's accounting policy. Such properties, plant and equipment are classified to the appropriate categories of property, plant and equipment when completed and ready for intended use. Depreciation of these assets, on the same basis as other property assets, commences when the assets are ready for their intended use.

f) Leased assets

An arrangement, comprising a transaction or a series of transactions, is or contains a lease if the Group determines that the arrangement conveys a right to use a specific asset or assets for an agreed period of time in return for a payment or a series of payments. Such a determination is made based on an evaluation of the substance of the arrangement and is regardless of whether the arrangement takes the legal form of a lease.

i) Classification of assets leased to the Group

Assets held by the Group under leases which transfer to the Group substantially all the risks and rewards of ownership are classified as being held under finance leases. Leases which do not transfer substantially all the risks and rewards of ownership to the Group are classified as operating leases except land held for own use under an operating lease, the fair value of which cannot be measured separately from the fair value of a building situated thereon at the inception of the lease, is accounted for as being held under a finance lease, unless the building is also clearly held under an operating lease. For these purposes, the inception of the lease is the time that the lease was first entered into by the Group, or taken over from the previous lessee.



2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

f) Leased assets (Continued)

ii) Operating lease charges

Where the Group has the use of assets under operating leases, payments made under the leases are charged to the statement of surplus or deficit and other comprehensive income and expenditure account in equal instalments over the accounting periods covered by the lease term, except where an alternative basis is more representative of the pattern of benefits to be derived from the leased asset. Lease incentives received are recognised in the statement of surplus or deficit and other comprehensive income and expenditure account as an integral part of the aggregate net lease payments made. Contingent rentals are charged as expenditure in the accounting period in which they are incurred.

The cost of acquiring land held under an operating lease is amortised on a straight-line basis over the period of the lease term except where the property is classified as an investment property.

iii) Leasehold land for own use

When a lease includes both land and building elements, the Group assesses the classification of each element as a finance or an operating lease separately based on the assessment as to whether substantially all the risks and rewards incidental to ownership of each element have been transferred to the Group, unless it is clear that both elements are operating leases in which case the entire lease is classified as an operating lease. Specifically, the minimum lease payments (including any lump sum upfront payments) are allocated between the land and the building elements in proportion to the relative fair values of the leasehold interests in the land element and building element of the lease at the inception of the lease.

To the extent the allocation of the lease payments can be made reliably, interest in leasehold land that is accounted for as an operating lease is presented as "prepaid land lease payments" in the consolidated statement of financial position and is amortised over the lease term on a straight-line basis except for those that are classified and accounted for as investment properties under the fair value model. When the lease payments cannot be allocated reliably between the land and building elements, the entire lease is generally classified as a finance lease and accounted for as property, plant and equipment.

g) Impairment of assets

i) Impairment of receivables

Receivables that are stated at cost or amortised cost are reviewed at the end of each reporting period to determine whether there is objective evidence of impairment. Objective evidence of impairment includes observable data that comes to the attention of the Group about one or more of the following loss events:

- significant financial difficulty of the debtor;
- a breach of contract, such as a default or delinquency in interest or principal payments;
- it becoming probable that the debtor will enter bankruptcy or other financial reorganisation; and
- significant changes in the technological, market, economic or legal environment that have an adverse effect on the debtor.

If any such evidence exists, the impairment loss is determined and recognised as the difference between the asset's carrying amount and the present value of estimated future cash flows, discounted at the financial asset's original effective interest rate (i.e. the effective interest rate computed at initial recognition of these assets), where the effect of discounting is material. This assessment is made collectively where these financial assets share similar risk characteristics, such as similar past due status, and have not been individually assessed as impaired. Future cash flows for financial assets which are assessed for impairment collectively are based on historical loss experience for assets with credit risk characteristics similar to the collective group.

If in a subsequent period the amount of an impairment loss decreases and the decrease can be linked objectively to an event occurring after the impairment loss was recognised, the impairment loss is reversed through the statement of surplus or deficit and other comprehensive income and expenditure account. A reversal of an impairment loss shall not result in the asset's carrying amount exceeding that which would have been determined had no impairment loss been recognised in prior years.

2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

g) Impairment of assets (Continued)

i) Impairment of receivables (Continued)

Impairment losses are written off against the corresponding assets directly, except for impairment losses recognised in respect of trade receivables included within trade and other receivables, whose recovery is considered doubtful but not remote. In this case, the impairment losses for doubtful debts are recorded using an allowance account. When the Group is satisfied that recovery is remote, the amount considered irrecoverable is written off against trade receivables directly and any amounts held in the allowance account relating to that debt are reversed. Subsequent recoveries of amounts previously charged to the allowance account are reversed against the allowance account. Other changes in the allowance account and subsequent recoveries of amounts previously written off directly are recognised in the statement of surplus or deficit and other comprehensive income and expenditure account.

ii) Impairment of other assets

Internal and external sources of information are reviewed at the end of each reporting period to identify indications that the following assets may be impaired or an impairment loss previously recognised no longer exists or may have decreased:

- property, plant and equipment;
- prepaid land lease payments; and
- investments in a subsidiary in the Company's statement of financial position.

If any such indication exists, the asset's recoverable amount is estimated.

- Calculation of recoverable amount

The recoverable amount of an asset is the greater of its fair value less costs of disposal and its value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. Where an asset does not generate cash inflows largely independent of those from other assets, the recoverable amount is determined for the smallest group of assets that generates cash inflows independently (i.e. a cash-generating unit).

- Recognition of impairment losses

An impairment loss is recognised in the statement of surplus or deficit and other comprehensive income and expenditure account whenever the carrying amount of an asset, or the cash-generating unit to which it belongs, exceeds its recoverable amount. Impairment losses recognised in respect of cash-generating units are allocated to reduce the carrying amount of the assets in the unit (or group of units) on a pro rata basis, except that the carrying amount of an asset will not be reduced below its individual fair value less costs of disposal (if measurable) or value in use (if determinable).

- Reversals of impairment losses

An impairment loss is reversed if there has been a favourable change in the estimates used to determine the recoverable amount.

A reversal of an impairment loss is limited to the asset's carrying amount that would have been determined had no impairment loss been recognised in prior years. Reversals of impairment losses are credited to the statement of surplus or deficit and other comprehensive income and expenditure account in the year in which the reversals are recognised.

h) Inventories

Inventories are carried at the lower of cost and net realisable value.

Cost is calculated using the first-in, first-out method and comprises all costs of purchase, costs of conversion and other costs incurred in bringing the inventories to their present location and condition.

Net realisable value is the estimated selling price in the ordinary course of business less the estimated costs of completion and the estimated costs necessary to make the sale.

2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

h) Inventories (Continued)

When inventories are sold, the carrying amount of those inventories is recognised as an expenditure in the period in which the related revenue is recognised. The amount of any write-down of inventories to net realisable value and all losses of inventories are recognised as an expenditure in the period the write-down or loss occurs. The amount of any reversal of any write-down of inventories is recognised as a reduction in the amount of inventories recognised as an expenditure in the period in which the reversal occurs.

i) Cash and cash equivalents

Cash and cash equivalents comprise cash at bank and on hand, demand deposits with banks and other financial institutions, and short-term, highly liquid investments readily convertible into known amounts of cash and which are subject to an insignificant risk of changes in value, having been within three months of maturity at acquisition. Bank overdrafts that are repayable on demand and form an integral part of the Group's cash management are also included as a component of cash and cash equivalents for the purpose of the consolidated statement of cash flows.

j) Trade and other payables

Trade and other payables are initially recognised at fair value and thereafter stated at amortised cost unless the effect of discounting would be immaterial, in which case they are stated at cost.

k) Employee benefits

i) Short term employee benefits and contributions to defined contribution retirement plans

Salaries, annual bonuses, paid annual leave, contributions to defined contribution retirement plans and the cost of non-monetary benefits are accrued in the year in which the associated services are rendered by employees. Where payment or settlement is deferred and the effect would be material, these amounts are stated at their present values.

Contributions to the Mandatory Provident Funds as required under the Hong Kong Mandatory Provident Fund Schemes Ordinance are charged to statement of surplus or deficit and other comprehensive income and expenditure account when incurred.

ii) Termination benefits

Termination benefits are recognised at the earlier of when the Group can no longer withdraw the offer of those benefits and when it recognises restructuring costs involving the payment of termination benefits.

l) Income tax

Income tax for the year comprises current tax and movements in deferred tax assets and liabilities. Current tax and movements in deferred tax assets and liabilities are recognised in statement of surplus or deficit except to the extent that they relate to items recognised in other comprehensive income or directly in equity, in which case they are recognised in other comprehensive income or directly in equity, respectively.

Current tax is the expected tax payable on the taxable income for the year, using tax rates enacted or substantively enacted at the end of the reporting period, and any adjustment to tax payable in respect of previous years.

Deferred tax assets and liabilities arise from deductible and taxable temporary differences respectively, being the differences between the carrying amounts of assets and liabilities for financial reporting purposes and their tax bases. Deferred tax assets also arise from unused tax losses and unused tax credits.

Apart from certain limited exceptions, all deferred tax liabilities, and all deferred tax assets to the extent that it is probable that future taxable profits will be available against which the asset can be utilised, are recognised. Future taxable profits that may support the recognition of deferred tax assets arising from deductible temporary differences include those that will arise from the reversal of existing taxable temporary difference, provided that those differences relate to the same taxation authority and the same taxable entity, and are expected to reverse either in the same period as the expected reversal of the deductible temporary difference or in periods into which a tax loss arising from the deferred tax asset can be carried back or forward. The same criteria are adopted when determining whether existing taxable temporary differences support the recognition of deferred tax assets arising from unused tax losses and credits, that is, those differences are taken into account if they relate to the same taxation authority and the same taxable entity, and are expected to reverse in a period, or periods, in which the tax loss or credit can be utilised.

2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

l) Income tax (Continued)

The limited exceptions to recognition of deferred tax assets and liabilities are those temporary differences arising from goodwill not deductible for tax purposes, the initial recognition of assets or liabilities that affect neither accounting nor taxable profit (provided they are not part of a business combination), and temporary differences relating to investments in subsidiaries to the extent that, in the case of taxable differences, the Group controls the timing of the reversal and it is probable that the differences will not reverse in the foreseeable future, or in the case of deductible differences, unless it is probable that they will reverse in the future.

The amount of deferred tax recognised is measured based on the expected manner of realisation or settlement of the carrying amount of the assets and liabilities, using tax rates enacted or substantively enacted at the end of the reporting period. Deferred tax assets and liabilities are not discounted.

The carrying amount of a deferred tax asset is reviewed at the end of each reporting period and is reduced to the extent that it is no longer probable that sufficient taxable profits will be available to allow the related tax benefit to be utilised. Any such reduction is reversed to the extent that it becomes probable that sufficient taxable profits will be available.

Additional income taxes that arise from the distribution of dividends are recognised when the liability to pay the related dividends is recognised.

Current tax balances and deferred tax balances, and movements therein, are presented separately from each other and are not offset. Current tax assets are offset against current tax liabilities, and deferred tax assets against deferred tax liabilities, if the Group has the legally enforceable right to set off current tax assets against current tax liabilities and the following additional conditions are met:

- in the case of current tax assets and liabilities, the Group intends either to settle on a net basis, or to realise the asset and settle the liability simultaneously; or
- in the case of deferred tax assets and liabilities, if they relate to income taxes levied by the same taxation authority on either:
 - the same taxable entity; or
 - different taxable entities, which, in each future period in which significant amounts of deferred tax liabilities or assets are expected to be settled or recovered, intend to realise the current tax assets and settle the current tax liabilities on a net basis or realise and settle simultaneously.

m) Provisions and contingent liabilities

Provisions are recognised for liabilities of uncertain timing or amount when the Group or the Company has a legal or constructive obligation arising as a result of a past event, it is probable that an outflow of economic benefits will be required to settle the obligation and a reliable estimate can be made. Where the time value of money is material, provisions are stated at the present value of the expenditure expected to settle the obligation.

Where it is not probable that an outflow of economic benefits will be required, or the amount cannot be estimated reliably, the obligation is disclosed as a contingent liability, unless the probability of outflow of economic benefits is remote. Possible obligations, whose existence will only be confirmed by the occurrence or non-occurrence of one or more future events are also disclosed as contingent liabilities unless the probability of outflow of economic benefits is remote.

n) Revenue recognition

Revenue is measured at the fair value of the consideration received or receivable.

Other than as set out in note 2(q), provided it is probable that the economic benefits will flow to the Group and the revenue and costs, if applicable, can be measured reliably, revenue is recognised in statement of surplus or deficit and other comprehensive income and expenditure account as follows:

- i) government grants for specific capital costs of projects are deferred and released to the statement of surplus or deficit and other comprehensive income and expenditure account as income when those specific capital costs are incurred. Any unused grants are classified as deferred income under current liabilities as further explained in note 2(p) below;



2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

n) Revenue recognition (Continued)

- ii) donations received from specific donors (other than government bodies) for specific purposes are deferred and released to the statement of surplus or deficit and other comprehensive income and expenditure account as income when the donations are expended on those specific purposes. Any unused donations are classified as funds within the funds employed section of the statement of financial position;
- iii) donations and government subventions other than the items (i) and (ii) above, on a cash receipt basis. Any excess government subventions to be refunded to government are classified as trade and other payables under current liabilities;
- iv) income from functions organised by the Group, on a cash receipt basis;
- v) membership fee and sponsorship membership fee, in the accounting year to which the subscription are related;
- vi) interest income, on an accrual basis using the effective interest method by applying the rate that discounts the estimated future cash receipts through the expected life of the financial instrument to the net carrying amount of the financial asset;
- vii) rental and meals income, in the period when the services are rendered;
- viii) income from sale of investments, on the transaction dates when the relevant contract notes are exchanged; and
- ix) sales of goods, transfer of risks and rewards of ownership which generally coincides with the time when the goods are delivered to customers and title has passed.

o) Translation of foreign currencies

Foreign currency transactions during the year are translated at the foreign exchange rates ruling at the transaction dates. Monetary assets and liabilities denominated in foreign currencies are translated at the foreign exchange rates ruling at the end of the reporting period. Exchange gains and losses are recognised in the statement of surplus or deficit and other comprehensive income and expenditure account.

Non-monetary assets and liabilities measured in terms of historical cost in a foreign currency are translated using the foreign exchange rates ruling at the transaction dates. Non-monetary assets and liabilities denominated in foreign currencies stated at fair value are translated using the foreign exchange rates ruling at the dates the fair value was measured.

The results of foreign operations are translated into Hong Kong dollars at the exchange rates approximating the foreign exchange rates ruling at the dates of the transactions. Items in statement of financial position are translated into Hong Kong dollars at the closing foreign exchange rates ruling at the end of the reporting period. The resulting exchange differences are recognised in other comprehensive income and expenditure and accumulated separately in the exchange reserve in funds employed.

p) Related parties

- a) A person, or a close member of that person's family, is related to the Group if that person:
 - i) has control or joint control over the Group;
 - ii) has significant influence over the Group; or
 - iii) is a member of the key management personnel of the Group or the Group's parent.
- b) An entity is related to the Group if any of the following conditions applies:
 - i) The entity and the Group are members of the same group (which means that each parent, subsidiary and fellow subsidiary is related to the others).
 - ii) One entity is an associate or joint venture of the other entity (or an associate or joint venture of a member of a group of which the other entity is a member).
 - iii) Both entities are joint ventures of the same third party.
 - iv) One entity is a joint venture of a third entity and the other entity is an associate of the third entity.

2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

p) Related parties (Continued)

- b) An entity is related to the Group if any of the following conditions applies: (Continued)
 - v) The entity is a post-employment benefit plan for the benefit of employees of either the Group or an entity related to the Group.
 - vi) The entity is controlled or jointly controlled by a person identified in (a).
 - vii) A person identified in (a)(i) has significant influence over the entity or is a member of the key management personnel of the entity (or of a parent of the entity).
 - viii) The entity, or any member of a group of which it is a part, provides key management personnel services to the Group or to the Group's parent.

Close members of the family of a person are those family members who may be expected to influence, or be influenced by, that person in their dealings with the entity.

q) Government grants

Government grants are not recognised until there is reasonable assurance that the Group will comply with the conditions attaching to them and that the grants will be received.

Government grants are recognised in statement of surplus or deficit and other comprehensive income and expenditure account on a systematic basis over the periods in which the Group recognises as expenditure the related costs for which the grants are intended to compensate. Specifically, government grants whose primary condition is that the Group should purchase, construct or otherwise acquire non-current assets are recognised as deferred income in the statement of financial position and transferred to statement of surplus or deficit and other comprehensive income and expenditure account on a systematic and rational basis over the useful lives of the related assets.

Government grants that are receivable as compensation for expenses or losses already incurred or for the purpose of giving immediate financial support to the Group with no future related costs are recognised in statement of surplus or deficit and other comprehensive income and expenditure account in the period in which they become receivable.

r) Projects surplus/(deficit)

Donations and other income received and expenditure incurred on project operations during the year are dealt with in the projects' statement of surplus or deficit and other comprehensive income and expenditure account.

3. APPLICATION OF NEW AND REVISED HONG KONG FINANCIAL REPORTING STANDARDS

The HKICPA has issued a number of amendments to HKFRSs that are first effective for the current accounting period of the Company. None of these developments have had a material effect on how the Group's results and financial position for the current or prior periods have been prepared or presented.

The Group has not applied any new standard or interpretation that is not yet effective for the current accounting period.

4. INCOME TAX

- (a) Income tax in the consolidated statement of surplus or deficit

The Company being a charitable organisation is exempt from Hong Kong Profits Tax by virtue of Section 88 of the Inland Revenue Ordinance.

No PRC Enterprise Income Tax has been provided for in the consolidated financial statements as the subsidiary, Zhaoqing Helping Hand Home for The Elderly Limited, has no assessable profits for the year (2016: Nil).

- (b) Reconciliation between tax expense and accounting deficit at applicable tax rates:

	<u>2017</u>	<u>2016</u>
	HK\$	HK\$
Deficit for the year before taxation	(6,118,749)	(7,880,231)
Notional tax on deficit before taxation, calculated at the rates applicable to deficit in the countries concerned	(1,544,724)	(1,892,779)
Tax effect of non-deductible expenses	19,718,247	18,857,790
Tax effect of non-taxable income	(19,711,678)	(18,668,643)
Tax effect of tax losses not recognised	1,538,155	1,703,632
Actual tax expense	-	-

- (c) Deferred tax assets not recognised

As at 31 March 2017, the Group has unused tax losses of HK\$24,908,852 (2016: HK\$21,592,587) available for offset against future surplus that may be carried forward with expiry date of within 5 years in the tax jurisdiction of the PRC. No deferred tax assets have been recognised in respect of the tax losses due to the unpredictability of future surplus streams.

5. HOLIDAY CENTRE

The Holiday Centre is subvented by the Social Welfare Department (the "SWD"). During the year, subventions, camp fees, donations and other income received amounted to HK\$19,663,699 (2016: HK\$18,875,718) and expenses incurred amounted to HK\$20,301,871 (2016: HK\$19,620,641).

6. PROPERTY, PLANT AND EQUIPMENT

	Buildings	Leasehold improvements
	HK\$	HK\$
Cost		
At 1 April 2015	246,385,299	12,691,397
Effect of foreign currency exchange differences	(4,359,249)	(206,234)
Transfer	1,924,005	-
Additions	6,911	63,200
Construction expenditure capitalised	-	-
Disposals	-	(2,671,000)
	<u>243,956,966</u>	<u>9,877,363</u>
At 31 March 2016		
At 1 April 2016	243,956,966	9,877,363
Effect of foreign currency exchange differences	(5,360,792)	(169,180)
Transfer	127,724	-
Additions	20,403	482,900
Construction expenditure capitalised	-	-
Disposals	-	-
	<u>238,744,301</u>	<u>10,191,083</u>
At 31 March 2017		
Accumulated depreciation		
At 1 April 2015	86,156,809	8,507,434
Effect of foreign currency exchange differences	(2,096,652)	(122,045)
Charge for the year	6,893,868	1,002,075
Written back on disposals	-	(2,376,759)
	<u>90,954,025</u>	<u>7,010,705</u>
At 31 March 2016		
At 1 April 2016	90,954,025	7,010,705
Effect of foreign currency exchange differences	(2,733,926)	(83,389)
Charge for the year	6,778,995	760,826
Written back on disposals	-	-
	<u>94,999,094</u>	<u>7,688,142</u>
At 31 March 2017		
Carrying amounts		
At 31 March 2017	<u><u>143,745,207</u></u>	<u><u>2,502,941</u></u>
At 31 March 2016	<u><u>153,002,941</u></u>	<u><u>2,866,658</u></u>

Furniture and fixtures	Office equipment	Motor vehicles	Construction- in-progress	Total
HK\$	HK\$	HK\$	HK\$	HK\$
14,792,128	14,042,586	8,889,450	200,883	297,001,743
(185,601)	(332,771)	(137,819)	(41,009)	(5,262,683)
84,015	444,849	-	(2,452,869)	-
420,248	853,697	976,466	-	2,320,522
-	-	-	3,695,117	3,695,117
<u>(102,868)</u>	<u>(176,627)</u>	<u>(490,922)</u>	<u>-</u>	<u>(3,441,417)</u>
<u>15,007,922</u>	<u>14,831,734</u>	<u>9,237,175</u>	<u>1,402,122</u>	<u>294,313,282</u>
15,007,922	14,831,734	9,237,175	1,402,122	294,313,282
(231,067)	(372,811)	(170,857)	(150,128)	(6,454,835)
28,459	14,453	-	(170,636)	-
809,084	1,098,716	-	-	2,411,103
-	-	-	2,104,194	2,104,194
<u>(234,091)</u>	<u>(851,742)</u>	<u>-</u>	<u>-</u>	<u>(1,085,833)</u>
<u>15,380,307</u>	<u>14,720,350</u>	<u>9,066,318</u>	<u>3,185,552</u>	<u>291,287,911</u>
12,700,546	10,859,807	5,159,154	-	123,383,750
(171,813)	(284,940)	(58,770)	-	(2,734,220)
1,102,610	1,319,159	1,544,732	-	11,862,444
<u>(100,887)</u>	<u>(165,640)</u>	<u>(490,923)</u>	<u>-</u>	<u>(3,134,209)</u>
<u>13,530,456</u>	<u>11,728,386</u>	<u>6,154,193</u>	<u>-</u>	<u>129,377,765</u>
13,530,456	11,728,386	6,154,193	-	129,377,765
(212,527)	(304,574)	(94,856)	-	(3,429,272)
780,087	1,307,848	1,317,222	-	10,944,978
<u>(233,516)</u>	<u>(782,746)</u>	<u>-</u>	<u>-</u>	<u>(1,016,262)</u>
<u>13,864,500</u>	<u>11,948,914</u>	<u>7,376,559</u>	<u>-</u>	<u>135,877,209</u>
<u>1,515,807</u>	<u>2,771,436</u>	<u>1,689,759</u>	<u>3,185,552</u>	<u>155,410,702</u>
<u>1,477,466</u>	<u>3,103,348</u>	<u>3,082,982</u>	<u>1,402,122</u>	<u>164,935,517</u>

7. PREPAID LAND LEASE PAYMENTS

	<u>2017</u>	<u>2016</u>
	HK\$	HK\$
Carrying amount at beginning of the year	3,634,328	3,937,767
Amortisation charge for the year	(107,207)	(113,517)
Effect of foreign currency exchange differences	<u>(223,864)</u>	<u>(189,922)</u>
Carrying amount at end of the year	<u>3,303,257</u>	<u>3,634,328</u>
Analysed for reporting purposes as:		
Non-current assets	3,199,512	3,523,660
Current assets	<u>103,745</u>	<u>110,668</u>
	<u>3,303,257</u>	<u>3,634,328</u>

8. FINANCIAL ASSETS AT FAIR VALUE THROUGH PROFIT OR LOSS

The Group held funds and equity securities under management as follows:

	<u>2017</u>	<u>2016</u>
	HK\$	HK\$
At fair values:		
Equity securities listed in Hong Kong	10,335,042	9,085,672
Cash under management	1,732,709	3,534
Other funds	<u>27,293</u>	<u>38,882</u>
	<u>12,095,044</u>	<u>9,128,088</u>

At the end of the reporting period, the financial assets at FVTPL are stated at fair values based on valuation provided by respective fund managers and the current bid prices in active market for the funds and the listed equity securities respectively.

9. SUBSIDIARY

The particulars of the Company's subsidiary, which is unlisted and limited liability company, are set out as follows:

Name	Place of incorporation and operation	Class of shares held	Particulars of paid up capital	Percentage of interest held	Principal activity
Zhaoqing Helping Hand Home for The Elderly Limited*	The PRC	Registered	HK\$81,168,000 (2016: HK\$79,607,300)	100%	Operation of a care home for the elderly

* A wholly foreign owned enterprise

The directors of the subsidiary during the financial year and up to the date of this report were:

Mr. Gary Kin-man Yau
 Dr. David Lok-kwan Dai
 Mr. Leo-Lin-cheng Kung
 Mr. Michael Tze-hau Lee
 Mr. Tim-leung Lui (appointed on 23 September 2016)
 Dr. Abraham Sek-tong Lue (deceased on 28 April 2016)

10. INVENTORIES

	<u>2017</u>	<u>2016</u>
	HK\$	HK\$
Merchandises	<u>64,739</u>	<u>62,718</u>

11. TRADE AND OTHER RECEIVABLES

	<u>2017</u>	<u>2016</u>
	HK\$	HK\$
Other receivables	8,426,816	8,666,513
Loans and receivables	8,426,816	8,666,513
Prepayments and deposits	<u>2,006,232</u>	<u>1,320,351</u>
	<u>10,433,048</u>	<u>9,986,864</u>

All of the receivables are neither past due nor impaired and are expected to be recovered within one year and prepayments are expected to be recognised as expense within one year.

The Group does not hold any collateral as security.

Impairment of trade receivables

Impairment losses in respect of trade receivables are recorded using an allowance account unless the Group is satisfied that recovery of the amount is remote, in which case the impairment loss is written off against trade receivables directly (see note 2(g)).

There is no movement in the allowance for doubtful debts account for the years ended 31 March 2017 and 2016.

12. CASH AND CASH EQUIVALENTS AND DEPOSITS WITH BANKS (MATURITY OVER 3 MONTHS)

(a) Cash and cash equivalents

	<u>2017</u>	<u>2016</u>
	HK\$	HK\$
Deposits with banks	14,411,224	25,185,659
Cash at banks and on hand	<u>16,523,778</u>	<u>20,635,077</u>
Cash and cash equivalents in the consolidated statement of financial position and the consolidated statement of cash flows	<u>30,935,002</u>	<u>45,820,736</u>

The interest rates on the deposits with banks and cash at banks ranged from 0% to 1.40% (2016: 0% to 1.40%) per annum.

(b) Deposits with banks (maturity over 3 months)

The interest rates on the deposits with banks with maturity over 3 months ranged from 0.95% to 1.75% (2016: 0.7% to 1.75%) per annum.

13. TRADE AND OTHER PAYABLES

The Group's trade and other payables included the social welfare subvention surplus accounts in respect of Helping Hand (excluding Holiday Centre and Helping Hand Father Sean Burke Care Home) of HK\$1,574,192 (2016: HK\$1,662,580), which is required to be refunded to the SWD.

The below expenditure under the Social Welfare Development Fund ("SWDF") funded by Lotteries Fund have been incurred in accordance with the requirements stipulated in SWDF Guidance Notes for Applications, SWD's approval letters and the procurement of projects and services are in line with the procedures specified in the Lotteries Fund Manual.

	<u>HK\$</u>	<u>HK\$</u>
Balance of SWDF brought forward from previous financial year		70,249
Allocation from SWDF during the year		146,000
Interest received during the year		10
Expenditure under SWDF during the year		
Project under scope A	(85,073)	
Project under scope B	<u>(58,069)</u>	
		<u>(143,142)</u>
Balance of SWDF carried forward to the next financial year		<u>73,117</u>

All of the trade and other payables are expected to be settled or recognised as income within one year or are repayable on demand.

14. DEFERRED INCOME

	<u>2017</u> HK\$	<u>2016</u> HK\$
Block Grants received from The Government of the Hong Kong Special Administrative Region (the "HKSAR")	<u>130,934</u>	<u>90,091</u>
Block Grants received from The Government of the HKSAR		
	HK\$	HK\$
Credit balance brought forward from previous financial year		90,091
Add: Block Grants received during the year	1,027,000	
Interest income received	<u>12</u>	
		1,027,012
Less: Expenditure during the year		
Furniture & Equipment	663,074	
Minor Works Projects	217,515	
Vehicle Overhauling	<u>105,580</u>	
		<u>986,169</u>
Credit balance carried forward to the next financial year		<u><u>130,934</u></u>

The Block Grants received from the Government of the HKSAR can only be used for minor work projects, furniture and equipment replenishment and vehicle overhauling.

Capital commitments

As at 31 March 2017, the outstanding commitments in respect of F&E Replenishment and Minor Works Grant not provided for in the financial statements were as follows:

	<u>2017</u> HK\$	<u>2016</u> HK\$
Contracted for	87,500	62,830
Authorised but not contracted for	<u>43,434</u>	<u>27,261</u>
	<u><u>130,934</u></u>	<u><u>90,091</u></u>

15. CHRISTA TISDALL FUND

The Christa Tisdall Fund was established to provide leisure and recreation activities for elderly people and was approved by the Executive Committee at a Board meeting held on 31 March 1990.

16. THE HONG KONG JOCKEY CLUB CHARITIES TRUST

The donation received from Hong Kong Jockey Club Charities Trust was utilised for the establishment of a care home for the elderly in Zhaoqing, Mainland China, the cost of which is included in property, plant and equipment.

17. GOLD COIN FUND – HOLIDAY CENTRE

The fund represents costs incurred by the Company and the Group and reimbursed by The Government of the HKSAR in respect of the construction of the Cheung Muk Tau Holiday Centre, the cost of which is included in property, plant and equipment.

18. SWD RESERVE FUND – HOLIDAY CENTRE

The fund represents costs incurred by the Company and the Group and reimbursed by the Social Welfare Department in respect of the renovation works of the Cheung Muk Tau Holiday Centre, the cost of which is included in property, plant and equipment.

19. SWD RESERVE FUND – CENTRAL ADMINISTRATIVE SUPPORT

The fund represents costs incurred by the Company and the Group to undergo service re-engineering and re-structuring to achieve output, synergy and long term financial viability.

20. SWD LOTTERIES FUND

The fund represents costs incurred by the Company and the Group and reimbursed by the Government of the HKSAR in respect of the construction of Helping Hand Father Sean Burke Care Home, the cost of which is included in property, plant and equipment.

21. DONATIONS

a) Donations from Community Chest - Baseline Allocation

The total donation granted from the Community Chest for the year ended 31 March 2017 amounting to HK\$3,171,600 (2016: HK\$3,233,160) has been allocated as follows:

	<u>2017</u>	<u>2016</u>
	HK\$	HK\$
Homes	1,796,950	1,858,510
Occupational Therapy Unit	422,360	422,360
Physiotherapy Unit	<u>503,290</u>	<u>503,290</u>
	2,722,600	2,784,160
Head office	<u>449,000</u>	<u>449,000</u>
	<u><u>3,171,600</u></u>	<u><u>3,233,160</u></u>

b) Other donations

The total donations received from others (excluding donations received in cookie campaign and other fund raising events which are included as income as shown in Appendix III and IV) for the year ended 31 March 2017 is as follows:

	<u>2017</u>	<u>2016</u>
	HK\$	HK\$
Homes - Operating income	1,712,139	1,782,764
Homes - Donations for capital costs	1,972,843	1,314,965
Head office - Administrative income	1,107,095	845,703
Holiday centre	<u>59,082</u>	<u>5,399</u>
	<u><u>4,851,159</u></u>	<u><u>3,948,831</u></u>

The above donations included capital donation granted from Community Chest for the year ended 31 March 2017 amounting HK\$490,674 (2016: HK\$25,042).

22. FINANCIAL AND CAPITAL RISK MANAGEMENT AND FAIR VALUES OF FINANCIAL INSTRUMENTS

The Group's major financial instruments include financial assets at fair value through profit or loss, trade and other receivables, trade and other payables, deposits with banks and cash and cash equivalents. Details of the financial instruments are disclosed in respective notes. The risks associated with these financial instruments include credit risk, liquidity risk, currency risk, interest rate risk and other price risk. The policies on how to mitigate these risks are set out below. The Executive Committee manages and monitors these exposures to ensure appropriate measures are implemented on a timely and effective manner.

a) Credit risk

- i) Credit risk refers to the risk that a counterparty will default on its contractual obligation resulting in financial loss to the Group. The Group has adopted a policy of only dealing with creditworthy counterparties as a means of mitigating the risk of financial loss from defaults.

22. FINANCIAL AND CAPITAL RISK MANAGEMENT AND FAIR VALUES OF FINANCIAL INSTRUMENTS (Continued)

a) Credit risk (Continued)

- ii) The Group's credit risk arises mainly from the investments held by fund managers. Given the high credit ratings, good reputation and past prevailing good performances of the fund managers who are managing the investment portfolios, the Group's management has confidence that they could meet their obligations. Fund managers monitor the credit risks with reference to their respective portfolio mandates which have guidelines on credit ratings of financial instruments and the maximum holding of 30% in equities. Also, the Group's investment sub-committee was appointed to make direct investment on equities with guidelines on the maximum holding of 45% equities for all portfolios and equities on hand in aggregate. Both parties submit reports on portfolio performance to the Group on a regular basis.
- iii) The Group's exposure to credit risk is influenced mainly by the individual characteristics of each debtor. At the end of the reporting period, 92% (2016: 95%) of the total loans and receivables (excluding bank deposits and cash and cash equivalents) of the Group was due from SWD Lotteries Fund.
- iv) The credit risk on liquid funds is limited because the counterparties are banks with high credit ratings assigned by international credit-rating agencies.

b) Liquidity risk

The Group has all the time being able to ensure that there are adequate funds to meet its current and expected liquidity requirements. Cash flows are closely monitored by the Executive Committee on an ongoing basis and the Group's exposure to liquidity risk is minimal.

The Group also employs projected cash flow analysis to manage liquidity risk by forecasting the amount of cash required to ensure that all liabilities due and funding requirements are met.

All the remaining contractual maturities of the Group's financial liabilities, which are based on contractual undiscounted cash flows and the earliest date the Group can be required to pay, at the end of the reporting period are within one year or on demand.

c) Interest rate risk

The Group's cash flow interest rate risk mainly concentrates on the fluctuation of market interest rate arising from the bank deposits. The Group controls the risk through benchmark guidelines and asset allocation.

i) Interest rate profile

The following table details the interest rate profile of the Group's bank deposits at the end of the reporting period:

	2017		2016	
	Effective interest rates		Effective interest rates	
	%	HK\$	%	HK\$
Variable rate bank deposits:				
Cash at banks	0.001% to 0.35%	3,600,100	0.001% to 0.35%	3,898,310

ii) Sensitivity analysis

At 31 March 2017, it is estimated that a general increase/decrease of 50 basis points (2016: 50 basis points) in interest rates for variable rate bank deposits, with all other variables held constant, would decrease/increase the Group's deficit for the year and the Group's general deficit by HK\$18,000 (2016: decrease/increase the Group's deficit for the year and the Group's general deficit by HK\$19,492). Other components of funds employed would not change in response to the general increase/decrease in interest rates.

The sensitivity analysis above has been determined based on the exposure to interest rate risk at the end of the reporting period. The analysis is prepared assuming the financial instruments outstanding at the end of the reporting period were outstanding for the whole year. The 50 basis points (2016: 50 basis points) increase or decrease in interest rates is used when reporting interest rate risk internally to key management personnel and represents management's assessment of a reasonably possible change in interest rates. The analysis is performed on the same basis for 2016.

22. FINANCIAL AND CAPITAL RISK MANAGEMENT AND FAIR VALUES OF FINANCIAL INSTRUMENTS (Continued)

d) Currency risk

(i) Exposure to currency risk

The Group is exposed to currency risk primarily arising from investments in financial assets, receivables, payables, bank deposits and cash and cash equivalents that are denominated in a foreign currency, that is, a currency other than the functional currency of the operations to which the transactions relate. The currencies giving rise to this risk are primarily United States Dollars, Renminbi and HK\$. The Group currently does not have a foreign currency hedging policy as the Group believes its exposure to foreign exchange rate is not significant. However, the management monitors the Group's foreign currency exposures and will consider hedging significant foreign currency exposures should the need arise.

The following details the Group's exposure at the end of the reporting period to currency risk arising from recognised assets or liabilities denominated in a currency other than the functional currency of the entity to which they relate. For presentation purposes, the amounts of the exposure are shown in HK\$, translated using the spot rate at the end of the reporting period.

	Exposure to foreign currencies (expressed in HK\$)					
	2017			2016		
	United States Dollars	Renminbi	HK\$	United States Dollars	Renminbi	HK\$
Financial assets at fair value through profit or loss	28,463	7,973	-	40,432	-	-
Trade and other receivables	-	-	70,145	-	-	74,611
Cash and cash equivalents	-	-	1,123,303	-	-	677,699
Trade and other payables	-	-	(27,267)	-	-	(45,706)
Net exposure arising from recognised assets and liabilities	<u>28,463</u>	<u>7,973</u>	<u>1,166,181</u>	<u>40,432</u>	<u>-</u>	<u>706,604</u>

The following table indicates the instantaneous change in the Group's deficit for the year (and general deficit) that would arise if foreign exchange rates to which the Group has significant exposure at the end of reporting period has changed at that date, assuming all other risk variables remained constant. In this respect, it is assumed that the pegged rate between the HK\$ and the US\$ would not be affected by any changes in movements in value of the US\$ against other currencies. The increase/(decrease) in foreign exchange rates of 5% represents the sensitivity rate of management's assessments of the reasonably possible strengthening/(weakening) of the foreign currency against the functional currencies of the group entities.

	2017			2016		
	Increase/ (decrease) in foreign exchange rates	(Increase)/ decrease in deficit for the year	(Increase)/ decrease in general deficit	Increase/ (decrease) in foreign exchanges rates	Increase/ (decrease) in deficit for the year	(Increase)/ decrease in general deficit
		HK\$	HK\$		HK\$	HK\$
HK\$	5%	58,309	58,309	5%	35,330	35,330
	(5%)	(58,309)	(58,309)	(5%)	(35,330)	(35,330)
RMB	5%	399	399	5%	-	-
	(5%)	(399)	(399)	(5%)	-	-

Results of the analysis as presented in the above table represent an aggregation of the instantaneous effects on each of the group entities deficit for the year and general deficit measured in the respective functional currencies, translated into HK\$ at the exchange rate ruling at the end of the reporting period for presentation purposes.

22. FINANCIAL AND CAPITAL RISK MANAGEMENT AND FAIR VALUES OF FINANCIAL INSTRUMENTS (Continued)

d) Currency risk (Continued)

(i) Exposure to currency risk (Continued)

The sensitivity analysis assumes that the change in foreign exchange rates had been applied to re-measure those financial instruments held by the Group which expose the Group to foreign currency risk at the end of the reporting period. The analysis is performed on the same basis for 2016.

e) Other price risk

The Group is exposed to price changes arising from financial assets at FVTPL which comprise listed and unlisted investments.

Decisions to buy or sell investments are based on daily monitoring of the performance of investments by fund managers, who submit reports on portfolio performance to the Group on a regular basis. The Group controls the risk through benchmark guidelines and asset allocation.

Most of the Group's investments are listed on the Stock Exchange of Hong Kong. Listed investments held in the investment portfolio have been chosen based on their longer term growth potential and are monitored regularly for performance against expectations.

Sensitivity analysis

The sensitivity analysis below has been determined based on the exposure to equity price risk at the end of the reporting period.

At 31 March 2017, it is estimated that 10% increase/decrease in the price of the respective equity securities, with all other variables held constant, would have decreased/increased the Group's deficit for the year and the Group's general deficit by approximately HK\$1,033,504 (2016: HK\$908,567).

The sensitivity analysis indicates the instantaneous change in the Group's surplus/deficit for the year and other components of funds employed that would arise assuming that the changes in the stock prices had occurred at the end of the reporting period and had been applied to re-measure those financial instruments held by the Group which expose the Group to equity price risk at the end of the reporting period. It is also assumed that none of the Group's equity securities would be considered impaired as a result of the decrease in the stock prices or other relevant risk variables, and that all other variables remain constant. The analysis is performed on the same basis for the year ended 31 March 2016.

At 31 March 2017, the Group have no concentration of equity price risk on its equity investments as the Group held nine (2016: eight) listed equity investment in the investment portfolio. The Group's equity are exposed to equity price risk due to the fluctuation of prices of the listed equity securities in the relevant stock markets.

f) Fair value measurement

Fair value hierarchy

The following table presents the fair value of the Group's financial instruments measured at the end of the reporting period on a recurring basis, categorised into the three-level fair value hierarchy as defined in HKFRS 13 Fair Value Measurement. The level into which a fair value measurement is classified is determined with reference to the observability and significance of the inputs used in the valuation technique as follows:

- Level 1 valuations: Fair value measured using only Level 1 inputs i.e. unadjusted quoted prices in active markets for identical assets or liabilities at the measurement date.
- Level 2 valuations: Fair value measured using Level 2 inputs i.e. observable inputs which fail to meet Level 1, and not using significant unobservable inputs. Unobservable inputs are inputs for which market data are not available.
- Level 3 valuations: Fair value measured using significant unobservable inputs.

The fund managers perform valuations for the financial instruments and report directly to the Group's Executive Committee. The fair values of the investments represent the bid prices of these investments in the respective internationally – renowned investment banks and the stock market.

22. FINANCIAL AND CAPITAL RISK MANAGEMENT AND FAIR VALUES OF FINANCIAL INSTRUMENTS (Continued)

f) Fair value measurement (Continued)

Fair value hierarchy (Continued)

	Fair value as at 31 March 2017	Fair value measurements as at 31 March 2017 categorised into		
		Level 1	Level 2	Level 3
	HK\$	HK\$	HK\$	HK\$
Recurring fair value measurements				
Assets:				
Financial assets at fair value through profit or loss	12,095,044	12,095,044	-	-
	Fair value as at 31 March 2016	Fair value measurements as at 31 March 2016 categorised into		
	HK\$	Level 1	Level 2	Level 3
	HK\$	HK\$	HK\$	HK\$
Recurring fair value measurements				
Assets:				
Financial assets at fair value through profit or loss	9,128,088	9,128,088	-	-

During the years ended 31 March 2016 and 2017, there were no transfers between Level 1 and Level 2, or transfers into or out of Level 3. The Group's policy is to recognise transfers between levels of fair value hierarchy as at the end of the reporting period in which they occur.

g) Fair value of financial assets and liabilities carried at other than fair value

The fair values of deposits with banks, cash and cash equivalents, trade and other receivables and trade and other payables are not materially different from their carrying amounts because of the immediate or short-term maturity of these financial instruments. The fair value has been determined either by reference to the market value at the end of each reporting period or by discounting the relevant cash flows using current interest rates for similar instruments.

h) Capital risk management

The Group's objective when managing capital are to safeguard the Group's ability to continue as a going concern in order to carry out its principal activities, i.e. to provide care, housing and recreational facilities for the needy elderly of Hong Kong and the PRC.

The capital structure of the Group consists of general deficit, general reserve and other reserves and designated funds. In order to maintain or adjust the capital structure, the Group may appeal for subventions from the HKSAR Government and donations from the general public and other charitable organisations.

The Group is not subject to any externally inspected capital requirements.

23. MATERIAL RELATED PARTY TRANSACTIONS

a) Key management personnel remuneration

All members of key management personnel are the executive committee members of the Company.

There was no transaction with key management personnel during the current and prior years.

b) The Group has not entered into any related party transactions.

24. COMMITMENTS

- a) Capital commitments outstanding at 31 March 2017 not provided for in the financial statements were as follows:

	<u>2017</u>	<u>2016</u>
	HK\$	HK\$
Contracted for		
- Renovation of property, plant and equipment	1,062,500	-
- Acquisition of property, plant and equipment	<u>480,028</u>	<u>885,959</u>
	<u>1,542,528</u>	<u>885,959</u>

- b) At 31 March 2017, the total future minimum lease payments under non-cancellable operating leases are payable as follows:

	<u>2017</u>	<u>2016</u>
	HK\$	HK\$
Within 1 year	28,188	30,068
After 1 year but within 5 years	<u>23,741</u>	<u>55,394</u>
	<u>51,929</u>	<u>85,462</u>

The Group leases certain of its homes and a fish pond from independent third parties under operating leases and the leases run for a period of three to ten years respectively. None of the leases includes contingent rentals.

25. ACCOUNTING ESTIMATES AND JUDGEMENTS

Key sources of estimation uncertainty

The following are the key assumptions concerning the future, and other key sources of estimation uncertainty at the end of the reporting period, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

a) Impairment of non-financial assets

Determining whether there is an impairment requires an estimation of recoverable amounts of the non-financial assets or the respective cash-generating unit in which the non-financial assets belong, which is the higher of value in use and fair value less costs of disposal. If there is any indication that an asset may be impaired, recoverable amount shall be estimated for individual asset. If it is not possible to estimate the recoverable amount of the individual asset, the Group shall determine the recoverable amount of the cash-generating unit to which the asset belongs. The value in use calculation requires the Group to estimate the future cash flows expected to arise from the assets or cash-generating units and a suitable discount rate in order to calculate the present value. The discount rate represents a rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the future cash flow estimates have not been adjusted. Where the actual future cash flows or the revision of estimated future cash flows are less than original estimated future cash flow, a material impairment loss may arise.

b) Impairment of receivables

When there is objective evidence of impairment loss, the Group takes into consideration the estimation of future cash flows. The amount of the impairment loss is measured as the difference between the asset's carrying amount and the present value of estimated future cash flows (excluding future credit losses that have not been incurred) discounted at the financial asset's original effective interest rate (i.e. the effective interest rate computed at initial recognition). Where the actual future cash flows are less than expected, a material impairment loss may arise. As at 31 March 2017, the carrying amount of receivable is HK\$8,426,816 (net of allowance for doubtful debts of HK\$nil) (2016: carrying amount of HK\$8,666,513, net of allowance for doubtful debts of HK\$nil).

25. ACCOUNTING ESTIMATES AND JUDGEMENTS (Continued)

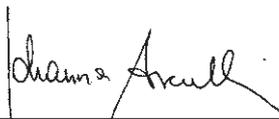
c) Depreciation and amortisation

Property, plant and equipment and prepaid land lease payments are depreciated and amortised on a straight-line basis over the estimated useful lives of the assets, after taking into account the estimated residual values. The Executive Committee reviews the estimated useful lives and the residual values of the assets regularly in order to determine the amount of depreciation and amortisation charge for the year. The estimate is based on the historical experience of the actual useful lives and residual values of assets of similar nature and functions and taking into account anticipated technological changes. The depreciation and amortisation charge for future periods are adjusted if there are significant changes from previous estimates.

26. COMPANY – LEVEL STATEMENT OF FINANCIAL POSITION

	<u>Note</u>	<u>2017</u> HK\$	<u>2016</u> HK\$
NON-CURRENT ASSETS			
Property, plant and equipment		107,837,914	112,868,038
Financial assets at fair value through profit or loss		12,095,044	9,128,088
Interests in a subsidiary		86,203,114	91,645,495
		206,136,072	213,641,621
CURRENT ASSETS			
Inventories		46,266	33,995
Trade and other receivables		10,189,394	9,512,360
Deposits with banks (maturity over 3 months)		20,643,000	9,300,000
Cash and cash equivalents		27,949,197	41,951,544
		58,827,857	60,797,899
CURRENT LIABILITIES			
Trade and other payables		17,763,629	17,432,580
Deferred income		130,934	90,091
		(17,894,563)	(17,522,671)
NET ASSETS		247,069,366	256,916,849
FUNDS EMPLOYED			
General (deficit)/surplus		(2,969,742)	5,618,274
General reserve		1,476,572	1,476,572
Christa Tisdall Fund	15	13,239	13,239
The Hong Kong Jockey Club Charities Trust	16	86,276,361	86,276,361
SWD Reserve Fund			
- Central Administrative Support	19	1,763,383	3,022,850
Holiday Centre project:			
Gold Coin Fund	17	77,636,711	77,636,711
SWD Reserve Fund	18	2,091,898	2,091,898
Others		1,316,280	1,316,280
SWD Lotteries Fund	20	79,464,664	79,464,664
TOTAL FUNDS EMPLOYED		247,069,366	256,916,849

Approved and authorised for issue by the executive committee on 19 September 2017.



Mrs. Johanna Arculli
Executive Committee member



Mr. Tim-leung Lui
Executive Committee member

26. COMPANY – LEVEL STATEMENT OF FINANCIAL POSITION (Continued)

Note: Details of the changes in the Company's individual components of funds employed between the beginning and the end of the year are set out below:

	General Reserve	Christa Tisdall Fund	The Hong Kong Jockey Club Charities Trust	Gold Coin Fund
	HK\$	HK\$	HK\$	HK\$
At 1 April 2015	1,476,572	13,239	86,276,361	77,636,711
Transfer	-	-	-	-
Expenditure paid for programmes	-	-	-	-
Total comprehensive expenditure for the year	-	-	-	-
At 31 March 2016 and 1 April 2016	1,476,572	13,239	86,276,361	77,636,711
Transfer	-	-	-	-
Expenditure paid for programmes	-	-	-	-
Total comprehensive expenditure for the year	-	-	-	-
At 31 March 2017	<u>1,476,572</u>	<u>13,239</u>	<u>86,276,361</u>	<u>77,636,711</u>

Holiday Centre Project - Other	SWD Reserve Fund					Total
	Holiday Centre	Central Administrative Support	SWD Lotteries Fund	General Surplus /(Deficit)		
	HK\$	HK\$	HK\$	HK\$		
1,316,280	2,091,898	4,861,285	79,464,664	6,789,593	259,926,603	
-	-	(1,129,234)	-	1,129,234	-	
-	-	(709,201)	-	-	(709,201)	
-	-	-	-	(2,300,553)	(2,300,553)	
1,316,280	2,091,898	3,022,850	79,464,664	5,618,274	256,916,849	
-	-	-	-	-	-	
-	-	(1,259,467)	-	-	(1,259,467)	
-	-	-	-	(8,588,016)	(8,588,016)	
<u>1,316,280</u>	<u>2,091,898</u>	<u>1,763,383</u>	<u>79,464,664</u>	<u>(2,969,742)</u>	<u>247,069,366</u>	

27. POSSIBLE IMPACT OF AMENDMENTS, NEW STANDARDS AND INTERPRETATIONS ISSUED BUT NOT YET EFFECTIVE FOR THE YEAR ENDED 31 MARCH 2017

Up to the date of issue of these financial statements, the HKICPA has issued a number of amendments, new standards and interpretations which are not yet effective for the year ended 31 March 2017 and which have not been adopted in these financial statements.

The Executive Committee of the Company anticipate that the application of the new and revised standards, amendments or interpretations will have no material impact on the results and the financial position of the Group.

(FOR MANAGEMENT PURPOSES ONLY)
INCOME AND EXPENDITURE ACCOUNT FOR HOLIDAY CENTRE
FOR THE YEAR ENDED 31 MARCH 2017

	Note	2017 HK\$	2016 HK\$
INCOME			
Lump Sum Grant		13,050,867	11,831,711
Lump Sum Grant – Central items		253,110	241,920
Camp fees received		4,611,027	4,872,028
Programme income		463,298	491,396
Donations	21(b)	59,082	5,399
SWD – Block Insurance Income		55,436	53,458
SWD - Block Grants		353,498	613,226
Social Welfare Development Fund		280,796	27,407
Block Grant – One-off Special		21,240	37,000
Other income			
- Subvented		101,714	114,997
- Unrecognised		413,631	587,176
		19,663,699	18,875,718
COST OF SALES			
Opening inventories		6,246	5,972
Purchases		-	380
Closing inventories		(6,019)	(6,246)
		(227)	(106)
EXPENDITURE			
Advertising		82,768	64,837
Audit fee		44,100	42,700
Central items		253,110	241,920
Cleaning		218,410	182,966
Food		1,054,879	1,238,667
Gas		157,313	180,661
General expenses		216,901	211,911
Insurance		33,159	31,841
Laundry		92,923	95,606
Medical expenses		16,481	4,673
Motor vehicle expenses		370,739	376,458
Newspapers and magazines		8,865	7,899
Postage		4,155	18,763
Printing and stationery		39,111	48,796
Programme expenses		506,756	507,869
Provident fund		798,710	783,518
Provision for long service payment		40,829	9,931
Provision/ (reversal of provision) for untaken annual leave		27,837	(6,917)
Government rent and rates		322,400	307,000
Repairs and maintenance		912,906	755,168
Salaries		12,148,544	11,380,443
Staff uniform		-	21,937
SWD Block Insurance Expenditure		78,910	99,552
Telephone and cable		61,222	57,949
Travelling expenses		12,053	25,581
Unrecognised expenses (Note)		1,460,169	1,613,643
Water and electricity		1,338,394	1,317,163
		(20,301,644)	(19,620,535)
NET DEFICIT	5	<u>(638,172)</u>	<u>(744,923)</u>

Note: The depreciation charge and loss on disposal of property, plant and equipment of HK\$959,844 (2016: HK\$1,122,386) and HK\$170 (2016: HK\$Nil), respectively, are included in unrecognised expenses in the income and expenditure account for Holiday Centre.

DETAILED OPERATING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2017

	<u>Lok Fu</u>	<u>Lai Yiu</u>	<u>F S B</u>
	HK\$	HK\$	HK\$
CAPITAL INCOME			
SWD - Block Grant	246,884	98,956	286,831
SWD - Lotteries Funds	-	-	5,500
Donations for capital costs	<u>138,188</u>	<u>58,269</u>	<u>88,518</u>
TOTAL CAPITAL INCOME	<u>385,072</u>	<u>157,225</u>	<u>380,849</u>
RECURRENT INCOME			
Community Chest Allocation			
- Homes	277,911	277,910	559,379
- O.T. & P.T. unit	115,716	115,716	249,925
Donation for running costs	249,792	180,755	593,408
Interest income	-	-	-
Lump Sum Grant	11,104,659	9,192,800	23,154,696
Meal income	1,198,210	1,253,980	3,463,705
Meal income from staff	76,098	94,096	101,042
Rental income	1,490,365	1,549,355	4,417,335
Sundry income	145,610	152,947	673,435
SWD subvention for homes	1,305,487	2,086,715	6,184,156
SWD others	<u>283,031</u>	<u>390,634</u>	<u>590,225</u>
	<u>16,246,879</u>	<u>15,294,908</u>	<u>39,987,306</u>

APPENDIX I
(FOR MANAGEMENT PURPOSES ONLY)
(Page 1 of 2)

Chuk Yuen	Po Lam	Siu Sai Wan	Zhaoqing	2017	2016
HK\$	HK\$	HK\$	HK\$	HK\$	HK\$
-	-	-	-	632,671	277,265
-	-	-	-	5,500	-
136,463	508,503	73,740	969,162	1,972,843	1,314,965
136,463	508,503	73,740	969,162	2,611,014	1,592,230
227,250	227,250	227,250	-	1,796,950	1,858,510
148,093	148,093	148,107	-	925,650	925,650
195,516	303,124	147,184	42,360	1,712,139	1,782,764
-	-	-	42,916	42,916	70,515
-	-	-	-	43,452,155	41,231,426
-	-	-	-	5,915,895	7,244,395
-	-	-	-	271,236	270,079
2,912,197	2,789,955	1,558,030	6,880,093	21,597,330	19,132,733
17,723	13,097	10,022	424,508	1,437,342	1,558,798
-	-	-	-	9,576,358	8,455,728
-	-	-	-	1,263,890	165,255
3,500,779	3,481,519	2,090,593	7,389,877	87,991,861	82,695,853

DETAILED OPERATING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2017

	Lok Fu	Lai Yiu	F S B
	HK\$	HK\$	HK\$
RUNNING COSTS			
Legal and professional fee	-	-	-
Advertising	10,487	16,695	63,958
Bank charges	903	891	6,276
Cleaning	51,899	28,227	176,715
Depreciation	524,753	314,299	579,469
Food	975,989	847,860	2,037,099
Function expenses			
- Subsidised by outsiders	93,150	30,027	163,390
- Subsidised by Helping Hand	53,745	44,150	97,982
Gas	160,621	129,140	360,162
General expenses	56,106	40,279	58,009
Government charge	-	-	-
Insurance	160,099	132,641	371,576
Life insurance	10,920	10,952	23,529
Loss on disposal of property, plant and equipment	2,716	-	-
Lucky money	4,380	7,860	12,480
Medical expenses	204,992	220,229	592,778
Newspaper & magazine	6,203	5,184	18,833
O.T. & P.T. unit expenditure	118,256	118,256	255,434
Postage	846	777	586
Printing & stationery	19,646	21,230	46,292
Provident fund	851,693	831,293	1,990,199
Provision/(reversal of provision) for long service payment	81,536	(28,683)	90,805
(Reversal of provision)/ provision for untaken annual leave	(14,218)	32,205	(8,183)
Recognition of prepaid land lease payment	-	-	-
Rent & rates	1,030,856	943,580	389,600
Repair & maintenance	218,703	155,810	1,124,759
Salaries	12,955,697	11,941,300	31,176,657
Souvenir	6,147	6,600	9,600
Staff welfare	10,163	10,270	29,322
Sundry expenses	-	-	-
Telephone and cable	13,430	47,452	55,198
Training	13,370	16,578	26,177
Transportation expenses	72,281	68,848	121,954
Uniforms	4,372	17,598	24,719
Utensil	9,974	6,072	20,708
Water and electricity	368,933	481,529	1,393,050
	<u>18,078,648</u>	<u>16,499,149</u>	<u>41,309,133</u>
OPERATING DEFICIT	<u>(1,831,769)</u>	<u>(1,204,241)</u>	<u>(1,321,827)</u>
NET (DEFICIT)/SURPLUS	<u>(1,446,697)</u>	<u>(1,047,016)</u>	<u>(940,978)</u>

APPENDIX I
(FOR MANAGEMENT PURPOSES ONLY)
(Page 2 of 2)

Chuk Yuen	Po Lam	Siu Sai Wan	Zhaoqing	2017	2016
HK\$	HK\$	HK\$	HK\$	HK\$	HK\$
-	-	-	10,486	10,486	14,187
-	2,045	-	965	94,150	81,156
1,963	1,546	946	200	12,725	14,822
10,027	13,415	7,665	69,738	357,686	352,300
296,317	419,525	128,860	3,841,433	6,104,656	6,763,073
26,395	26,151	11,404	1,066,364	4,991,262	4,730,808
127,548	146,042	101,891	45,399	707,447	773,637
61,982	60,217	44,617	-	362,693	378,561
20,677	10,719	8,580	-	689,899	666,010
5,303	4,476	20,649	118,279	303,101	278,824
-	-	-	39,666	39,666	50,840
29,143	26,676	21,351	48,079	789,565	742,661
2,113	539	1,803	-	49,856	49,367
1,407	-	1,050	64,228	69,401	307,209
9,240	7,200	4,500	-	45,660	45,520
16,530	37,822	17,591	281,005	1,370,947	1,265,879
5,259	5,080	5,886	-	46,445	46,468
151,368	151,368	151,368	-	946,050	936,600
21	819	588	-	3,637	2,840
4,660	15,054	7,526	21,888	136,296	113,729
157,461	95,398	129,388	626,999	4,682,431	4,431,653
26,626	5,343	11,358	-	186,985	423,769
1,517	(25)	1,987	-	13,283	8,493
-	-	-	107,207	107,207	113,517
1,264,202	981,512	646,410	29,128	5,285,288	4,898,144
80,197	150,289	62,424	297,935	2,090,117	1,910,702
1,930,846	1,591,684	1,674,124	3,854,444	65,124,752	58,708,722
2,200	-	-	-	24,547	41,682
2,173	1,816	1,696	-	55,440	52,561
-	-	-	329,011	329,011	466,010
83,194	75,944	54,740	68,429	398,387	339,608
3,026	2,372	6,082	8,910	76,515	161,031
6,824	4,453	5,239	210,776	490,375	497,519
380	754	567	-	48,390	26,698
-	-	652	-	37,406	31,115
81,305	46,319	43,808	779,894	3,194,838	3,203,490
<u>4,409,904</u>	<u>3,884,553</u>	<u>3,174,750</u>	<u>11,920,463</u>	<u>99,276,600</u>	<u>92,929,205</u>
<u>(909,125)</u>	<u>(403,034)</u>	<u>(1,084,157)</u>	<u>(4,530,586)</u>	<u>(11,284,739)</u>	<u>(10,233,352)</u>
<u>(772,662)</u>	<u>105,469</u>	<u>(1,010,417)</u>	<u>(3,561,424)</u>	<u>(8,673,725)</u>	<u>(8,641,122)</u>

APPENDIX II
(FOR MANAGEMENT PURPOSES ONLY)

DETAILED ADMINISTRATIVE INCOME AND EXPENDITURE

FOR THE YEAR ENDED 31 MARCH 2017

	<u>Note</u>	<u>2017</u> HK\$	<u>2016</u> HK\$
INCOME			
Community Chest allocation	21(a)	449,000	449,000
Exchange gain		-	76,715
Fair value gain on financial assets at fair value through profit or loss		1,573,487	-
General donations	21(b)	1,107,095	845,703
Interest income		262,415	256,009
Lump sum grant		6,246,255	7,346,822
Membership fee and sponsoring membership		16,840	16,880
Sundry income		34,391	301,892
SWD - Others		117,771	208,169
Total administrative income		9,807,254	9,501,190
EXPENDITURE			
Advertising		2,556	8,642
Audit fee		270,040	225,923
Bank charges		22,922	24,881
Book and reference materials		-	650
Cleaning		10,229	6,838
Depreciation		3,880,478	3,976,985
Fair value loss on financial assets at fair value through profit or loss		-	1,782,355
Gas		1,820	2,250
General expenses		48,562	13,146
Insurance		89,726	106,679
Life insurance		8,662	9,506
Medical expenses		-	600
Membership fee		11,800	5,900
Motor vehicle expenses		3,117	12,132
Newspapers and magazines		1,500	1,594
Postage		4,840	7,172
Printing and stationery		33,152	23,229
Provident fund		547,626	521,554
Provision for long services payment		55,769	68,876
Provision for untaken annual leave		(33,994)	1,195
Publication		25,000	33,800
Rent and rates		10,340	8,680
Repairs and maintenance		31,730	17,140
Salaries		5,667,216	5,746,962
Staff welfare		14,888	17,945
Telephone and cable		79,206	54,921
Training		45,721	117,929
Transportation expenses		10,371	9,349
Water and electricity		53,334	56,213
		(10,896,611)	(12,863,046)
NET ADMINISTRATIVE DEFICIT		(1,089,357)	(3,361,856)

APPENDIX III
(FOR MANAGEMENT PURPOSES ONLY)

COOKIE CAMPAIGN - INCOME AND EXPENDITURE

FOR THE YEAR ENDED 31 MARCH 2017

	<u>2017</u>	<u>2016</u>
	HK\$	HK\$
INCOME (Note)	5,210,383	5,360,562
EXPENDITURE	<u>(1,100,310)</u>	<u>(963,276)</u>
SURPLUS FROM “COOKIE CAMPAIGN”	<u>4,110,073</u>	<u>4,397,286</u>

Note: Included in the income of the Cookie Campaign for the year ended 31 March 2017, there is HK\$1,635,048 (2016: HK\$1,589,802) being donations and sponsorship income.

APPENDIX IV
(FOR MANAGEMENT PURPOSES ONLY)

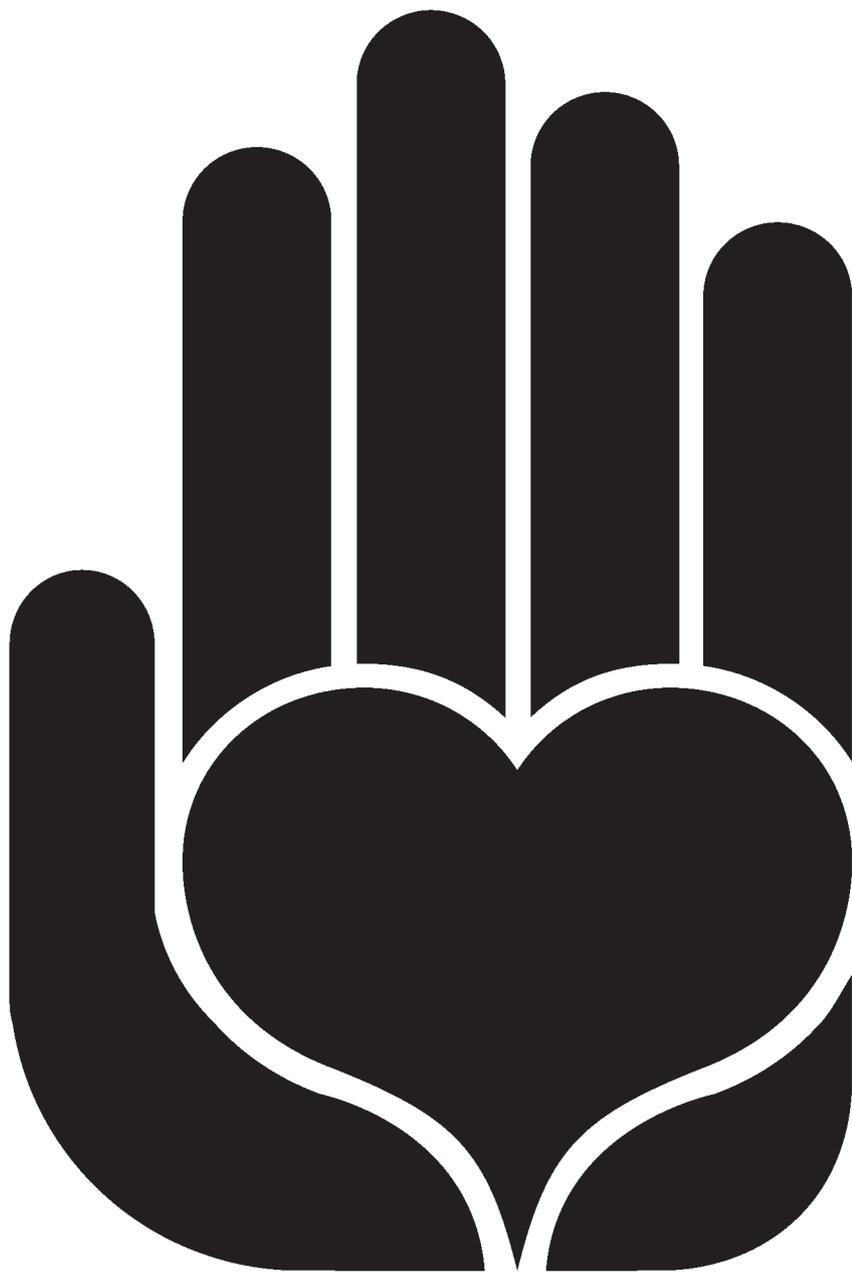
OTHER FUND RAISING EVENTS - INCOME AND EXPENDITURE

FOR THE YEAR ENDED 31 MARCH 2017

	<u>2017</u>	<u>2016</u>
	HK\$	HK\$
INCOME (Note)	1,528,027	2,200,227
EXPENDITURE	<u>(1,355,595)</u>	<u>(1,729,843)</u>
SURPLUS FROM OTHER FUND RAISING EVENTS	<u>172,432</u>	<u>470,384</u>

Note: Included in the income of other fund raising events for the year ended 31 March 2017, there is HK\$1,058,283 (2016: HK\$1,343,840) being donations and sponsorship income.

伸手助人
顯關懷



愛心曲奇
助老人





義工申請表
Volunteer Application Form

個人義工
Individual Volunteer

團體義工
Group Volunteers

公司/團體名稱 Name of Organisation : _____
 英文 English _____
 中文 Chinese _____
 性質 Nature : 商業 Corporate 社會服務 Social Service 學校 School 宗教 Religious 其他 Others
 義工人數 No of Volunteers : _____

姓名/聯絡人 Name / Contact Person : _____
 英文 English _____ 中文 Chinese _____
 通訊地址 Correspondence Address : _____
 電郵 Email : _____
 聯絡電話 Contact Tel No : _____
 最方便的聯絡時間 Best Contact Time : _____

(此欄只適用於個人義工 Applicable to individual volunteers)

年齡 Age : 20 或以下 (20 or below) 21至39 (21 to 39) 40 或以上 (40 or above)
 性別 Sex : 男 M 女 F 職業 Occupation : _____
 教育程度 Education : 小學 Primary 中學 Secondary 大專/大學或以上 Post-secondary / University or above

語言 Language : 廣東話 Cantonese 英文 English 其他 (請列明) Others (please specify) : _____

義工經驗 Service : 長者 Elderly 其他 Others : _____
 服務年期 Duration of Service : _____
 興趣 Experience : 沒有 Nil
 專長 Special Skills : _____
 介紹人/機構 Referring Person / Organisation : _____

可服務時間 Date / Time Available for Service : 平日 Weekdays 週末 Weekends
 上午 AM 下午 PM
 其他 Others : _____

有興趣的義務工作 Areas of Interest :

- 探訪老人 Visit Elderly 為院舍提供活動 Organise Activities for Home
 領導興趣班 Lead Interest Groups 協助推行院內活動 Assist in Home Activities
 文職工作 (如打字或整理文件) Clerical Work (e.g. typing, filing) 協助曲奇義賣運動及其他義賣活動 Assist in Cookie Campaign & Other Charity Sale Events
 其他 (如攝影、設計或翻譯 [請列明]) Others (e.g. photography, design, translation [please specify]) : _____

為本會做義務工作的原因 Reasons for performing volunteer service for Helping Hand : _____

使用個人資料 Use of Personal Data

本會除儲存閣下提供的個人資料作內部紀錄、文件通訊、開發收據及刊物鳴謝外，並擬使用閣下的姓名、所屬機構、電話、傳真、電郵及郵寄地址與閣下保持聯繫及進行與本會長者服務有關的直接促銷 (意指籌款募捐、義工招募、服務宣傳、活動邀請、發放刊物、優惠推廣、會籍通訊及課程介紹)，但絕不會轉交此等資料予其他機構或人士。在〈個人資料 (私隱) 條例〉下，除非經閣下同意，否則本會不得如此使用閣下的個人資料。

如閣下表示同意，請在下面簽署。如閣下不同意，請在以下空格加上「✓」號，然後簽署。

本人反對伸手助人協會使用本人的個人資料於協會擬作出的直接促銷及宣傳推廣。

In addition to storing your personal data provided for internal records, acknowledgements, issuing receipts and correspondence, we intend to use your name, organisation, phone numbers, fax numbers, email and postal addresses to keep you in contacts and perform direct marketing related to our elderly services (implying donation solicitation, volunteer recruitment, service promotion, activity invitation, dispatching publicity, special offer, membership update and course introduction) but will not transfer these data to any other external parties. Under the Personal Data (Privacy) Ordinance, we cannot so use your personal data without your consent.

Please sign below to indicate your agreement. If you are not agreeable, please tick the following box before signing.

I object to the proposed use of my personal data by Helping Hand in direct marketing and promotion.

簽署 Signature : _____ 日期 Date : _____



會員申請表格 Membership Application Form

我樂意成為「伸手助人協會」會員。I would like to be a Helping Hand Member.

所選擇會籍及會費 Preferred Membership and fee

個人會籍 Individual Membership

- 一年會員 Full Membership
港幣一百二十元正 HK\$120 / year
- 十年會員 10-year Membership
港幣一千元正 HK\$1,000 / 10 years
- 贊助會員 Sponsoring Membership
每月港幣一百二十元正 HK\$120 / month

公司一年會籍 One-year Corporate Membership

- 純銀會員 Silver Membership
港幣五千元正 HK\$5,000 / year
- 黃金會員 Gold Membership
港幣二萬元正 HK\$20,000 / year

請瀏覽本會網頁或致電本會查詢有關的專享福利。
For details about the benefits, please visit our website or call us.

及/或 and / or

捐款 Donation HK\$ _____

付款/捐款方法 Payment / Donation Method

茲附上支票(抬頭請寫「伸手助人協會」)乙張。Enclosed is a cheque payable to "Helping Hand".

茲附上銀行存款存根(「伸手助人協會」恒生銀行戶口: 024-262-346083-001)。Enclosed is a bank pay-in slip (bank account of "Helping Hand" at Hang Seng Bank : 024-262-346083-001)

信用卡 Credit Card

單次 One-off

每月 Monthly: HK\$ _____ 由 From _____ / _____ 至 To _____ / _____

美國運通 AMEX VISA 萬事達卡 MasterCard

信用卡號碼 Card No.: _____

發卡銀行 Card Issuing Bank: _____

有效日期至(月/年) Expiry Date (mm/yy): _____

付款金額 Amount: _____

持卡人姓名 Cardholder's Name: _____

持卡人簽名 Authorized Signature: _____

日期 Date: _____

For Office Use	
AUTH CODE	DATE

銀行戶口每月自動轉賬(表格將另函寄上) Monthly Direct Debit (We will send you the Direct Debit Form)

姓名 / 公司 Name / Company: 英文 English 中文 Chinese

公司聯絡人 Contact Person: _____

地址 Address: _____

電話 Tel: _____ 傳真 Fax: _____ 電郵 Email: _____

* 認識本會的渠道: 本會網站 / 單張 / 廣告 / 本會會員轉介 / 其他轉介(請註明)
 * How do you know HELPING HAND: Our Website / Leaflet / Advertisement / Referred by a HH Member / Other Referral (Please specify) Name: _____

(* 請圈上合適一種 Please circle the appropriate field)

- 申請成為會員須經由本會執行委員會批准。
Application for Membership is subject to approval of our Executive Committee.
- 會員須遵守本會之權責, 有關資料將送交新會員, 亦可向總辦事處索取。
Members must abide by the Rights & Obligations of Helping Hand, a copy of which will be sent to all new members and is available on request at our Central Office.

捐款港幣一百元或以上可獲免稅。
Donation of HK\$100 or above is tax-deductible.

使用個人資料 Use of Personal Data

本會除儲存閣下提供的個人資料作內部紀錄、文件通訊、開發收據及刊物鳴謝外, 並擬使用閣下的姓名、所屬機構、電話、傳真、電郵及郵寄地址與閣下保持聯繫及進行與本會長者服務有關的直接促銷(意指籌款募捐、義工招募、服務宣傳、活動邀請、發放刊物、優惠推廣、會籍通訊及課程介紹), 但絕不會轉交此等資料予其他機構或人士。在<個人資料(私隱)條例>下, 除非經閣下同意, 否則本會不得如此使用閣下的個人資料。

In addition to storing your personal data provided for internal records, acknowledgements, issuing receipts and correspondence, we intend to use your name, organisation, phone numbers, fax numbers, email and postal addresses to keep you in contacts and perform direct marketing related to our elderly services (implying donation solicitation, volunteer recruitment, service promotion, activity invitation, dispatching publicity, special offer, membership update and course introduction) but will not transfer these data to any other external parties. Under the Personal Data (Privacy) Ordinance, we cannot so use your personal data without your consent.

如閣下表示同意, 請在下面簽署。如閣下不同意, 請在以下空格加上「✓」號, 然後簽署。

Please sign below to indicate your agreement. If you are not agreeable, please tick the following box before signing.

本人反對伸手助人協會使用本人的個人資料於協會擬作出的直接促銷及宣傳推廣。

I object to the proposed use of my personal data by Helping Hand in direct marketing and promotion.

如閣下不欲本會使用閣下資料的任何部分, 可致電 2522 4494 通知本會。

If you do not wish us to use any part of your data, please call us at 2522 4494.

簽署 Signature: _____ 日期 Date: _____

請填妥此表格後, 寄回、傳真或電郵至本會。Please complete this form and send it to us by mail, fax or email.

香港波老道十二號一樓 1st Floor, 12 Borrett Road, Hong Kong
電話 Tel: 2522 4494 傳真 Fax: 2840 1278

網址 Website: www.helpinghand.org.hk
電郵 Email: admin@helpinghand.org.hk



讓長者笑容再現！ Help Us Keep Our Elderly Smiling!

我們需要您的慷慨捐款，以支持本會的安老服務。
We need your generous donation to support our elderly services.

捐款方法 Donation Method

- 附上銀行存款存根（「伸手助人協會」恒生銀行戶口：024-262-346083-001）
Enclosing a bank pay-in slip (bank account of "Helping Hand" at Hang Seng Bank : 024-262-346083-001)
- 劃線支票（抬頭請寫「伸手助人協會」）
Crossed cheque payable to "Helping Hand"
- 信用卡 Credit Card
- 單次捐款 One-off Donation
- 每月捐款 Monthly Donation : HK\$ _____ 由 From _____ / _____ 至 To _____ / _____
- 美國運通 AMEX VISA 萬事達卡 MasterCard
- 信用卡號碼 Card No : _____
- 發卡銀行 Card issuing bank : _____
- 有效期至 (月/年) Expiry date (mm/yy) : _____
- 捐款金額 Donation amount : _____
- 持卡人姓名 Cardholder's name : _____
- 持卡人簽名 Authorised signature : _____
- 日期 Date : _____
- 銀行戶口每月自動轉賬（表格將另函寄上）
Monthly Direct Debit (We will send you the Direct Debit Form)

捐款者資料 Donor's Information

姓名 / 公司 : 英文 _____ 中文 _____
Name / Company : English _____ Chinese _____

聯絡人 Contact Person : _____ 捐款金額 Donation Amount : _____

地址 Address : _____

電話 Tel : _____ 傳真 Fax : _____ 電郵 Email : _____

捐款港幣一百元或以上可獲免稅。
Donation of HK\$100 or above is tax-deductible.
請填妥此表格後，寄回或傳真至本會。
Please complete this donation form and send it to us by mail or fax.

For Office Use	
AUTH CODE	DATE

使用個人資料 Use of Personal Data

本會除儲存閣下提供的個人資料作內部紀錄、文件通訊、開發收據及刊物鳴謝外，並擬使用閣下的姓名、所屬機構、電話、傳真、電郵及郵寄地址與閣下保持聯繫及進行與本會長者服務有關的直接促銷（意指籌款募捐、義工招募、服務宣傳、活動邀請、發放刊物、優惠推廣、會籍通訊及課程介紹），但絕不會轉交此等資料予其他機構或人士。在〈個人資料（私隱）條例〉下，除非經閣下同意，否則本會不得如此使用閣下的個人資料。

如閣下表示同意，請在下面簽署。如閣下不同意，請在以下空格加上「✓」號，然後簽署。

本人反對伸手助人協會使用本人的個人資料於協會擬作出的直接促銷及宣傳推廣。

如閣下不欲本會使用閣下資料的任何部分，可致電 2522 4494 通知本會。

In addition to storing your personal data provided for internal records, acknowledgements, issuing receipts and correspondence, we intend to use your name, organisation, phone numbers, fax numbers, email and postal addresses to keep you in contacts and perform direct marketing related to our elderly services (implying donation solicitation, volunteer recruitment, service promotion, activity invitation, dispatching publicity, special offer, membership update and course introduction) but will not transfer these data to any other external parties. Under the Personal Data (Privacy) Ordinance, we cannot so use your personal data without your consent.

Please sign below to indicate your agreement. If you are not agreeable, please tick the following box before signing.

I object to the proposed use of my personal data by Helping Hand in direct marketing and promotion.

If you do not wish us to use any part of your data, please call us at 2522 4494.

簽署 Signature : _____ 日期 Date : _____

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電話 Tel : 2522 4494 傳真 Fax : 2840 1278

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畢尚華神父護老頤養院

新界西貢樟木頭北年華路

☎ 2144 9969

☎ 2144 9906

✉ hhfsb@helpinghand.org.hk

樟木頭綜合服務園總監

李文偉先生

樟木頭老人度假中心

新界西貢樟木頭北年華路

☎ 2640 8810

☎ 2640 7990

✉ holidaycentre@helpinghand.org.hk

樟木頭老人度假中心：日間護理中心

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☎ 2633 9513

☎ 2633 7730

✉ hc.spc@helpinghand.org.hk

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☎ 2640 7990

✉ hhshop@helpinghand.org.hk

香港賽馬會伸手助人肇慶護老頤養院

中國廣東省肇慶市高要白土鎮福壽坪

☎ (0758) 816 2223

☎ (0758) 816 2778

✉ zqhh@helpinghand.org.hk

顧問

伍尚偉先生



總辦事處

香港波老道十二號一樓

☎ 2522 4494, 2526 3233

☎ 2840 1278

✉ admin@helpinghand.org.hk

🌐 http://www.helpinghand.org.hk

總幹事
陸寶珠女士

副總幹事
黃炳財先生

服務單位

護老院

伸手助人協會滙豐銀行基金樂富護老院

九龍樂富邨樂民樓地下

☎ 2336 0716

☎ 2304 6472

✉ lokfu@helpinghand.org.hk

院長
黎正卉女士

伸手助人協會麗瑤白普理護老院

新界葵涌麗瑤邨商場B座地下

☎ 2785 2127

☎ 2742 4645

✉ laiyu@helpinghand.org.hk

陳鳳霞女士

老人之家

伸手助人協會竹園北邨賽馬會老人之家

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☎ 2329 3681

✉ chukyuen@helpinghand.org.hk

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李炳球先生

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✉ polam@helpinghand.org.hk

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☎ 2896 0292

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✉ siusaiwan@helpinghand.org.hk

何詠詩女士



香港賽馬會伸手助人肇慶護老頤養院董事局報告

二零一六年四月一日至二零一七年三月三十一日



時光飛逝！肇慶院舍盡心服務長者，不經不覺已踏入第十六個年頭了。

回顧過去，我們由起初照顧十位院友，增至現時照顧逾一百三十位院友，而院舍的員工人數亦由起初的大約四十位，增至現時大約九十位；當中就各項服務及員工發展方面之轉變確實巨大。

去年，我們致力檢討院舍的組織模式和工作程序。為了配合員工人手轉變及繼任安排，我們的香港支援小組於制定員工培訓及發展計劃，以致檢視各項工作指引及手冊上，都須付出額外的努力和資源。談到轉變，我相信你們也會同意，要尋求轉變，一點也不容易；可喜的是，我們能為院舍的不同部門——行政、服務及活動、護理、復康、維修及膳食部，建立一支較年輕及富活力的工作團隊。

同時，我們仍然積極提升院舍的設備及設施，以應付院友不斷轉變的需要，並通過自去年開始進行工程項目以配合院舍之服務發展。由於實施了新的消防規定，新訪客樓的落成啟用須稍為延遲，但我們十分欣慰剛獲相關之審批。而新訪客暨員工飯堂工程已經順利完成，我們將會為飯堂舉行正式的開幕禮。另一方面，雖然我們早已獲取興建醫療暨復康中心的設置證書，但由於審批營運證書的政府機關由原本之高要衛生局改為肇慶衛生局，所以中心的營運證書現在仍有待批核；而我們仍需因應新的建築規定為中心進行一些修飾工程。雖然我們因為中心尚未能投入服務而感到失望，但是我們相信有關牌照應可於二零一七年年末前獲得審批，屆時中心就能正式啟用，為院友提供更全面的醫療服務。

由於本會轄下之樟木頭老人度假中心即將進行大型的修葺工程，我們與廣東省民政廳合作舉辦的「廣東省養老護理高級管理人員培訓班（第七期）」將會順延。雖然我們期望未來將繼續舉辦上述培訓班，但相信也要待度假中心之修葺工程順利完成一年後，下一期的課程才能舉行。

此外，我很高興在此向大家報告，肇慶院舍再次成功獲得香港老年學會頒發「香港安老院舍評審計劃」服務評審證書。他們的檢察隊再次於今年親臨院舍為我們的服務進行全面的實地評審，並繼續對院舍的服務水平作出高度的正面評價。

我要藉此機會特別多謝所有善長好友對頤養院的慷慨支持！有賴你們熱心的幫助，我們才能繼續保持優質的院舍服務，並適切地照顧院友各樣需要，讓他們樂享晚年。

我也謹此衷心多謝董事局各成員的悉心指導和貢獻，還有頤養院各員工全情投入又盡心的工作，以及來自香港本會不同院舍的支援小組同工不斷的付出及卓越的表現。

最後，我要熱烈歡迎雷添良先生加入我們的董事局；憑藉他豐富的專業知識和指導，我們的管理團隊定將更加茁壯強大。

我欣見肇慶院舍的服務隨着轉變而成功開展，我衷心期盼院舍的業務能繼續拓展，讓更多有需要的長者能夠受惠！

董事局主席：丘建文先生



- 心意善款

- 於二零一六年四月本會收到為紀念已故Mr Robert C F Ho的本地及海外捐款。
- 我們收到宋氏家族及其友好的善款，以紀念於二零一六年四月去世的Mr Richard L W Sung。
- 我們敬愛的執行委員會委員劉錫棠博士，MBE, CMG於二零一六年四月與世長辭。我們感謝其家人作出捐款，延續他對長者的愛顧。本會上下將永遠懷念劉博士。
- Jenkin Industrial (China) Ltd於二零一六年十月熱心呼籲其商業伙伴捐款予本會，以代替慶祝公司周年紀念的賀禮。
- 本會於二零一六年十一月收到一筆捐款紀念已過身的Mr Kevin Ng，用於資助竹園老人之家添購器材。
- 於二零一六年十二月至二零一七年三月期間，我們收到多筆以紀念已故Ms Susanna lu為名義的捐款，用以為護老院購置多項設施，對此我們表示感謝。

其他主要捐獻企業/機構/基金/人士

承蒙香港美國婦女會、陳董惠芬女士、Ms Helen Yee-kit Cheung、Prof Yip-wah Chung, BBS、東信創意有限公司、梁湛流先生、凌劍城先生、麥錦燦先生、莫蔡倩文女士、張靈傑會計師事務所、何東爵士慈善基金及容志群女士等機構及人士於本年度慷慨捐款支持，本會獻上萬分謝意。

我們尤其感謝香港公益金一直以來對本會經費的大力援助。

我們看到越來越多來自網上或手機程式途徑的捐款，在此我們多謝擇善坊、TNG電子錢包及The Travelled Interior協助收集市民的捐款。

外界探訪/義工活動

我們的長者絕對喜歡大家來院探望！我們藉此機會多謝義務工作發展局、美國安利（香港）日用品有限公司、雅仕維傳媒集團有限公司、紐約梅隆銀行公司、彭博有限合夥企業、香港小童群益會、佛教青年協會、華人置業集團、震歐線衫廠有限公司、城巴有限公司、中信里昂證券有限公司、科士威（香港）有限公司、東信創意有限公司、DimBuy.com、BB醫生、動物醫生、壹照明集團控股有限公司、Eli Lilly Asia Inc、香港佛光道場、善恩慈善協會、Giving Love、黃金海岸鄉村俱樂部遊艇會、金鋒企業集團有限公司、海通國際證券集團有限公司、彩虹喜樂福音堂、和興白花油藥廠有限公司、海天堂有限公司、香港浸會大學、香港青少年服務處、香港印度婦女會、香港摩天輪、香港上海滙豐銀行有限公司、港島太平洋酒店、捷成洋行有限公司、仲量聯行、禧福協會、金杜律師事務所、九龍城浸信會、香港中區獅子會、銀綫灣獅子會、靚靚義工團、美國萬通保險亞洲有限公司、美國默沙東藥廠有限公司、銘德律師事務所、摩根士丹利、慕立達香港有限公司、港鐵公司、新世界第一巴士服務有限公司及「愛心新世界」義工隊、雅研社、然健環球香港有限公司、太平洋會、思華創意有限公司、基督教復興教會、皇家太平洋酒店、香港耀能協會東九龍家長資源中心、Sathya Sai Baba Centre of Hong Kong、School of Nursing, The University of Hong Kong、省善真堂社會服務有限公司、沙田浸信會（馬鞍山堂）、帝盛酒店集團、香港遠東絲麗酒店、信和集團旗下酒店、社會福利署、香港社區組織協會、善寧會、聖博德堂、太古地產有限公司、基督教香港崇真會將軍澳堂、無綫電視暨職藝員愛心基金有限公司、並豐生物科技有限公司、安樂社會服務中心有限公司、香港美國女童軍、粵聲樂府、素食一家、和民（中國）有限公司、和富社會企業、仁美清叙、御華陽慈善社及其他機構、團體和人士探訪本會院舍或為院友舉行活動。

商界展關懷/同心展關懷

今年，經本會提名而成功獲香港社會服務聯會頒發「商界展關懷」標誌的機構增加至五十九間，我們謹致以恭賀及感謝。

此等提名機構包括永旺（香港）百貨有限公司、美國安利（香港）日用品有限公司、香港美國婦女會、雅仕維廣告媒體有限公司、中國銀行（香港）有限公司、東亞銀行有限公司、紐約梅隆銀行公司、科慧學習中心、震歐線衫廠有限公司、城巴有限公司、城市花園酒店、中信里昂證券有限公司、嘉栢環球有限公司、壹照明集團控股有限公司、黃金海岸鄉村俱樂部 遊艇會、廣萊有限公司、海通國際慈善基金有限公司、海通國際證券集團有限公司、恒隆地產有限公司、和興白花油藥廠有限公司、香港上海滙豐銀行有限公司、香港中華煤氣有限公司、香港電燈有限公司、香港黃金海岸酒店、合和中心管理有限公司、合和物業及設施管理有限公司、合和物業代理有限公司、合和物業代理有限公司、希慎興業有限公司、捷成洋行有限公司、金杜律師事務所、九龍巴士（一九三三）有限公司、香港蘭桂坊地產有限公司、領展資產管理有限公司、香港中區獅子會、美心食品有限公司、新城廣播有限公司、銘德律師事務所、摩根士丹利、慕立達香港有限公司、港鐵公司、新世界發展有限公司、新世界第一巴士服務有限公司、然健環球香港有限公司、思華創意有限公司、皇家太平洋酒店、聖安娜餅屋有限公司、省善真堂社會服務有限公司、香港遠東絲麗酒店、香港海景絲麗酒店、香港西九龍絲麗酒店、中石化（香港）有限公司、華偉音樂藝術中心、新鴻基地產發展有限公司、太古地產有限公司、並豐集團、香港威富有限公司、和民（中國）有限公司及和富塑膠有限公司。

結語

邊讀此篇報告，我被數之不盡的人士、機構及公司，為愛護長者而奉獻時間與金錢的誠意所感動。本人謹代表項目發展委員會衷心感謝所有善長、支持者、合作伙伴、義工及職員於過去一同努力，讓長者樂享受人尊重的晚年。不過，我們不能只滿足於現狀；向我們尋求協助的人們與日俱增，相信只要大家繼續齊心攜手，我們定能進一步延展我們的工作。每一道綿力結合，便能織造希望的萬花筒，這正是伸手助人的真義。

項目發展委員會主席：謝思嘉博士



獎項已於曲奇開售禮活動上公開頒發予各校代表，其後我們亦再逐一親到各得獎學校進行頒獎，讓學生們一同分享殊榮。本會多謝和富社會企業再次擔當協辦機構，並聯同科慧學習中心向比賽贊助獎品。

慈善曲奇轉贈行動

不經不覺，我們的「慈善曲奇轉贈行動」已踏入十周年。此計劃讓善長可以訂購本會曲奇及熊貓再特意贈予其他有需要的社區群體，帶來雙重恩惠。今年，我們以破紀錄的港幣五十萬元善款完成此項行動，來配合為周年紀念慶祝一番。如此成績確實使人驚喜，反映愈來愈多企業及人士響應善舉。

至於受惠群組包括本會的長者、唐氏綜合症患者、智障學童、貧困家庭、無依孩童、家庭暴力受害者、獨居及社區長者、殘障人士、長期病患者及露宿者等等。

廣告及宣傳

我們榮幸獲得巨星張學友先生予以長期支持，繼續擔當整項曲奇義賣運動的宣傳大使。由 William Chan Design (HK) Ltd 操刀設計的海報系列，成功引起大眾對義賣的注意。另外，我們亦要多謝east eighteen及Digital Tsunami分別義務擔當宣傳硬照拍攝及錄影工作。

同樣幸運地我們得到不少廣告媒體及代理鼎力贊助廣告位置，當中包括港鐵公司、德高貝登有限公司、JCDecaux Cityscape、雅仕維廣告媒體有限公司、天星小輪有限公司、POAD、路訊通、九龍巴士（一九三三）有限公司、樂怡服務有限公司、城巴有限公司、新世界第一巴士服務有限公司、香港01、Recruit、摩登家庭、姊妹專業美容、凌速姊妹（集團）有限公司、Southside Magazine、Sai Kung Magazine、Mid-levels Magazine、Expat Parent Magazine、Fast Media及成報，本會謹此致謝。

答謝午宴

每年義賣結束後，本會也會舉行答謝宴，以當面感謝一班賣餅院友、義工、贊助商及支持單位的協助。今年我們為三間老人之家舉行聯合答謝午宴，並獲慕立達香港有限公司以及本會委員莫蔡倩文女士捐款支持。

其他籌募/捐款/企業伙伴合作項目

- 海通國際贊助
繼贊助海通國際「愛老·愛腦」計劃2016-2017後，海通國際證券集團有限公司於二零一六年八月，協助收集商業伙伴為祝賀其上市周年紀念而作出的捐款，以延續支持2017年的同項計劃。
- 彭博捐款
我們多謝彭博有限合夥企業於二零一六年八月贊助院舍以改善長者的生活質素。同時他們亦透過其轉介及義工服務獎勵計劃作出多次捐款。
- 中信里昂捐款
中信里昂證券有限公司乃本會另一長期支持企業。本年度，中信里昂不僅於二零一六年六月捐出一筆可觀的善款為肇慶院購置醫療器材，且還義賣二手傢俬及於辦公室擺放捐款箱為本會籌款。
- 滙豐社區夥伴計劃
二零一六年九月，滙豐透過轄下的社區夥伴計劃慷慨贊助本會的「百川匯聚·生命傳承」計劃。
- 雅仕維中秋捐獻行動
雅仕維廣告媒體有限公司再次發起極具心思的中秋捐獻行動，其商業伙伴只需輕作點擊即可將月餅化成實際捐款支持本會工作。
- Ho Pui Fun Charitable Trust
本會非常感激基金於二零一七年三月贊助本會以提升長者的生活質素。
- Peter Chan Jee Yat Charitable Foundation
本會於二零一七年三月收到基金的捐款贊助，以改善院友的居住環境。
- 省善真堂社會服務有限公司
省善真堂再次贊助本會多項計劃，包括分藥服務、「膳心午餐」派餐服務及全港長者硬地滾球大賽，貢獻良多，本會深表謝意。
- 紐約梅隆銀行公司社區伙伴合作
紐約梅隆銀行公司繼續結合捐款與人力支持本會活動。捐款來自公司也來自職員，本會謹此向其社區伙伴合作計劃致謝。
- 萬瑞庭慈善基金
今年，基金慷慨資助本會護老院購置不同的設備及器材。



感謝不同的廣告媒體提供宣傳位置，讓此引人注目的海報展示人前。



本會欣獲海通國際及其員工投入更多支持，將我們的合作推上另一層次。



肇慶院新建急診暨復康治療室內部分由里昂證券主席信託基金贊助的器材。



雅仕維推展的中秋捐獻行動既慈善又環保，帶來多方裨益。



今年省善真堂繼續慷慨贊助多個項目，讓院友及其他長者受惠。



項目發展委員會報告

二零一六年四月一日至二零一七年三月三十一日



合抱之木，生於毫末。三年前，一個七歲孩童甘願放棄自己的生日禮物，主動換取善款捐助伸手助人協會長者。今年，他利用自己的天賦繪畫了多篇漫畫，向鄰居義賣為本會籌款。我們每個人都能起其作用，結合大家的綿力便可讓長者樂享耆年。

保多康曲奇義賣運動2017

本年度的曲奇義賣運動充滿正能量，再次成功籌得港幣四百萬元善款，以支持本會的長者服務。我們萬分感激拿督黃炯強博士伉儷多年來的支持，讓「保多康」（並豐生物科技有限公司）再一次擔當三年期的「首席贊助商」。每年他們不單協助於其客戶通訊中宣傳義賣，更額外捐出善款及保健產品。我們由衷多謝拿督黃炯強博士伉儷對本會作出的長期貢獻，以及常為長者獻上的親切關懷。

另外，我們非常榮幸得到廣萊有限公司繼續參與成為「尊尚贊助商」。本人亦謹在此鳴謝多個予以忠實支持的「愛心贊助商」，包括海通國際證券集團有限公司、雞仔嘜（震歐線衫廠有限公司）、家夢控股有限公司及怡豐控股。

由思華創意有限公司設計的二零一七年全新款式「Super熊貓」一名助助與樂樂——齊齊加入成為珍藏熊貓系列的一份子。聖安娜餅屋有限公司再次以優惠價為義賣供應可口的曲奇，且還配以慷慨捐款，本會不勝銘感。

當然，若非有賴一班響應買餅或捐款的人士和機構，是次義賣絕不可能成事。我們也十分感謝所有售餅義工於街頭，包括希慎廣場，努力向人群呼籲購買曲奇！

同時，本會實在多得一眾積極無私且不辭勞苦的委員及職員，在背後默默努力耕耘，讓義賣得以順利進行，對此我們深覺幸運，謹致以無言感激。



今年的曲奇與一對「Super熊貓」助助和樂樂。

曲奇傳愛日

今年我們於二月十八日繼續選址希慎廣場舉行重點宣傳活動「曲奇傳愛日」。我們藉此感謝希慎興業有限公司慷慨借出如此理想及熱鬧的場地，並安排熱心殷勤的職員團隊協助。

活動當日本會有幸邀得夏佳理博士，GBM, CVO, GBS, OBE, JP帶領一眾演藝嘉賓，包括鄭世豪先生、何弘軒先生、安俊豪先生、組合ReVe及甄詠珊小姐，攜手主持開售禮儀式。今年我們更極其榮幸獲得巨星古天樂先生抽空現身支持，令活動倍添星光。



本會衷心感激「保多康」及拿督黃炯強博士伉儷對我們的慷慨及長期支持。

此外，我們還要多謝長期媒體拍檔新城廣播有限公司，除於大氣電波中為活動宣傳，還繼續安排林柏希先生充當大會司儀。

「保多康」將贊助支票移交本會代表及長者手中，頓成活動的亮點，以表揚其對本會偌大的貢獻。我們也得到MEMO Plus Production團隊專業且極具效率的協助，於肩起媒體公關工作之餘，更對活動製作和節目安排給予額外的寶貴意見。



夏佳理博士帶領一眾演藝名人及嘉賓啟動「曲奇傳愛」儀式。

公開義賣

本年度於二月十一日至三月五日全面舉行的公開義賣乃整項運動中最重要的一環。義賣得以成功舉行，實在全賴我們一班積極的賣餅隊友，以及來自四方八面的義工，我們特此深深感謝他們毫不吝嗇地付出的時間與精力。

本會尤其感激港鐵公司，聯同其他商場及屋邨，包括永旺百貨九龍灣店、大窩口店、將軍澳店、荃灣店及禾輦店、中環廣場、東亞銀行、中國建設銀行（亞洲）、太古城中心、荃新天地、置富第一城、何文田廣場、合和中心、KCP九龍城廣場、康怡廣場、麗港城商場、利舞臺廣場、香港文華東方酒店、新都城中心三期商場、Mikiki、盈暉薈、悅來酒店、沙田廣場、小西灣邨、德福廣場、慈雲山中心及黃埔新天地，提供攤位讓我們進行義賣。對於所有場地及其職員的積極支持，我們感激不盡。

此外，本會亦承蒙不少團體熱心協助寄售曲奇，包括科慧學習中心、佛教青年協會、基督君王小堂、贖世主堂、聖神彌撒中心、聖母無原罪主教座堂、進教之佑堂、Morgan McKinley、區能發議員辦事處、富豪九龍酒店、天主教聖若翰堂、聖猶達堂、聖瑪加利大堂、聖瑪竇宗徒堂、華偉音樂藝術中心、聖德肋撒堂、並豐生物科技有限公司及士多，我們非常感恩。

校際曲奇義賣比賽

動員年輕一代為長者出力一直乃曲奇義賣運動其中一個特色，而今年共有廿七間學校報名參賽，籌得善款逾港幣十八萬元。我們極其感激每一位不斷予以大力支持的教職員、學生及家長。

和富慈善基金李宗德小學再度蟬聯比賽冠軍。我們亦恭賀以下得獎學校：

- 冠軍：和富慈善基金李宗德小學
- 亞軍：嶺南幼稚園幼兒園（小西灣）
- 季軍：沙田圍胡素貞博士紀念學校
- 殿軍：聖公會林護紀念中學
- 第五名：德信學校



本會恭賀和富慈善基金李宗德小學蟬聯校際曲奇義賣比賽冠軍！



總幹事報告

二零一六年四月一日至二零一七年三月三十一日



伸手助人協會自一九七八年開始服務香港有需要的長者，至今已經三十九年了。而我們將於二零一八年舉辦四十周年慶祝活動。

多年以來，伸手助人協會持續為有需要的長者提供住宿及護理照顧服務，並用心關懷長者，讓他們安享晚年。在香港，我們設有三所提供持續照顧的護理安老院，為三百六十三位中度體弱的長者提供全年的廿四小時照顧服務；另設有三所老人之家，為三百五十五位具自理能力的長者提供宿位及心理社交支援服務；我們的老人度假中心每年服務超過五萬位長者；而日間護理中心則於星期一至六開放，為四十位長者提供日間照顧服務，讓長者的家人即使在日間需外出工作，仍可放心因其長者在日間中心可獲得適切的照顧。此外，我們的肇慶護老頤養院同時為超過一百三十位香港和內地長者提供住宿及護理服務

我們的住宿及照顧服務得以維持，全因我們擁有一班無私奉獻的委員會成員，他們就各樣的管治議題為我們提供專業可靠的意見及指引，亦憑著他們的專業知識和豐富經驗一直指導我們前行。還有我們穩健且敬業的員工，他們積極保持良好的服務態度和質素，盡心盡力照顧和關懷我們的長者。

我們的服務質素監察小組於過去的幾個月重新檢討多項工作指引，並就一些範疇制定相關的政策及處理策略，當中包括防止及處理性騷擾政策、處理衝突及暴力事件政策和防火安全指引。我們亦已邀請相關的專業人員為我們的員工舉辦了一系列的講座和工作坊，以確保員工充分認識各樣問題；當若真要面對相關情況時，他們也懂得如何應對、處理和跟進。

關於穩固員工人手之問題，去年可說是艱辛的一年。人手流失率一直高企，而員工招聘和人手接任的安排卻相當困難。由於輔助醫療專業人員及前線護理人員的人才持續短缺，這為我們的財政資源及服務工作帶來極大的挑戰。為了配合長者的需要，我們需向代理公司僱用專業的職業治療師、物理治療師、護士及個人護理員。我們在管理人手、監督工作和財政方面，都需投放額外的資源，同時亦需獲得在職員工更大的體諒和支持，以維持我們一貫良好的服務水平。此外，我們重新檢視員工的福利政策，為員工增添生日利是作為小小心意；會方亦為合資格的員工增加額外的強積金供款作為鼓勵，盼望員工都能感到稱心滿意，工作愉快。

我們的「愛老大使」計劃有幸獲得由獅子會舉辦的「香港十大優質社會服務獎」，實在令人鼓舞。我們的長者義工化身為「大使」協助照顧護理院舍內體弱的長者。他們為仍然有能力貢獻社會，並能一同幫助社區上更多更需要的人而感到非常歡喜和自豪。我們實在也很高興能跟他們分享成功的喜悅。我們的老人之家確實證明了「共住模式」的好處，這服務模式既能夠充分利用有限的房屋資源，也能夠鼓勵較年輕的長者盡展所能，又能夠加強長者與社區的連繫，並更深入地關注基層長者的實際需要，同時肯定及感謝基層長者過去對社會的付出和貢獻。雖然我們的老人之家皆以自負盈虧模式運作，然而，有見這項服務實有助社區發展及有利長者於社區生活，我們懇請有關政策的決策部門能重新考慮分配更多資源開發同類服務，以配合社會人口日漸老化的各種挑戰。

全賴有執行委員會各成員、會員、支持者、善長、義工和職員一直以來的熱心幫助和慷慨支持，我們才能為長者提供各式各樣的服務。我們的長者絕對值得社會尊重及關愛；能夠讓長者樂享晚年，我們深感自豪。再次多謝你們對我們的支持和信任！我們將繼續攜手並肩，用心至誠的愛護和照顧每一位長者。

總幹事：陸寶珠女士



執行委員會主席報告

二零一六年四月一日至二零一七年三月三十一日



要總結一年之間發生過的大小事情，總是不容易。

有很多事，看似微不足道，但確實曾對一些人產生過深刻的影響。例如曾經有一個深夜，牛頭角一所老人院因鄰近大廈發生火災事故而大受影響，急需撤離院內的長者。當我們的員工收到緊急召喚需即時安置五十三位長者時，馬上提供協助。為確保長者的安全，我們的司機、護理人員和中心職員立即奉召幫忙照顧他們；當中有些長者需要坐輪椅，有很多則是認知障礙症的患者，全都因火災而受驚，身體也疲累不堪。幸而最後，我們順利將他們平安地安頓於樟木頭老人度假中心，讓他們可以好好休息。

對於我們的工作能夠獲得外界的認同，我們實在感到十分鼓舞。我們謹此衷心多謝中區獅子會為我們一直以來落力推行的「愛老大使」計劃作出提名，讓我們能獲得「香港十大優質社會服務獎」之榮譽。這項計劃鼓勵體格健全的長者參與義工服務，以協助我們照顧院舍及社區內身體較弱的長者。長者義工除了因此感到生活更有意義之外，他們也認識到自己仍然有能力貢獻社會，而且社會大眾仍需要他們。他們給了我們員工極大的支援，我們真的非常感謝他們願意向我們伸出「助人之手」。

服務人手嚴重短缺及不足是其中一個我們一直要致力解決的問題，當中包括個人護理員、職業治療師、物理治療師及護士。現時，我們只能以更高的成本，透過代理公司轉介聘請臨時員工來紓緩相關人手的需要。我們已就有關問題於不同場合向政府反映，希望大家能一起探討如何改善目前人手不足的情況。我們就此亦提出過幾項建議，但暫時仍然未曾獲得明確的回應。

為表揚員工辛勤的工作，我們新增了兩項額外的員工福利。其中之一是送贈三百元生日利是給員工作為會方的小小心意。另外我們會為服務超過五年的員工將會方強積金供款每月支付的那部分，由百分之五提高至百分之六點八。

我們現正著手籌備一個新的大型項目；在政府推行的「私人土地作福利用途特別計劃」之下，我們將於樟木頭綜合服務園興建一所新的持續照顧護老院舍。過去一年，在周古梁建築工程有限公司古兆豐先生的專業指導下，我們進行了多次諮詢和會議。同時，我們亦跟社會福利署開會，並取得共識，期望能讓新院舍發揮最高效用，以提供二百個宿位予有需要的長者。我們已向有關部門申請是項建築工程之技術性可行報告審批。當獲相關審批後，我們就會向獎券基金申請資金撥款興建新院舍。

另一個大型項目是為麗瑤白普理護老院進行迫切的修葺工程。我們已經委任建築顧問公司，並已為需要進行的額外工程向房屋署遞交申請。此項目將於二零一七年第四季招標，並預計所有工程可於二零一八年中完成。經匯豐銀行幫忙轉介，是次工程所需之港幣八百萬資金已獲「維拉律敦治·荻西慈善基金」撥款支持。而當所有工程都順利完成後，院舍將改名為「伸手助人協會維拉荻西麗瑤護老院」。

沒有善長持續慷慨的捐助和熱心的支持，我們實不能完成所需的工作，謹此衷心向每一位善長致以萬二分感謝！尤其多謝：

香港公益金、Peter Chan Jee Yat Charitable Foundation、萬瑞庭慈善基金、海通國際慈善基金有限公司、海通國際證券集團有限公司、Ho Pui Fun Charitable Trust、in memory of the late Robert C F Ho、精勤實業（中國）有限公司、省善真堂社會服務有限公司、並豐集團、彭博有限合夥企業、CLSA Chairman's Trust、滙豐銀行慈善基金、東信創意有限公司、震歐線衫廠有限公司、家夢控股有限公司、張靈傑會計師事務所、怡豐控股、in memory of Ms Susanna Shuk-ching lu、廣萊有限公司、容志群女士、Mr & Mrs Max Burger、陳董惠芬女士、麥錦燦先生及Ms Helen Yee-kit Cheung。

我也要藉此機會衷心感謝委員會及附屬委員會所有了不起的成員給予我們盡心和專業的幫助，還要多謝全體員工辛勤的工作和無私的奉獻。

我們實在感到非常自豪和幸運，因為有你們每一位與我們並肩同行，攜手同心照顧我們的長者。

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(肇慶伸手助人護老頤養院有限公司)

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- 副主席 : 劉錫棠博士, MBE, CMG (至二零一六年四月二十八日)
- 成員 : 戴樂群醫生, JP
孔令成先生, BBS, JP
利子厚先生, JP
雷添良先生, SBS, JP (由二零一六年九月二十三日)
- 秘書 : 黃炳財先生



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鄭舜雲女士, 樟木頭綜合服務園副總監〔健康及護理〕
(至二零一七年四月二十三日)



二零一六至二零一七年度執行委員會、附屬委員會及小組

贊助人：梁唐青儀女士 (至二零一七年六月三十日)

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 李愛平女士
 李宗德博士, GBS, OStJ, JP
 李周鉉姬女士
 劉錫棠博士, MBE, CMG (至二零一六年四月二十八日)
 莫蔡倩文女士
 謝思嘉博士
 馬玉清女士
 曾熾文先生 (至二零一七年八月三十一日)
 丘建文先生
 容潤笙先生
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 秘書：陳安安女士

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香港賽馬會伸手助人肇慶護老頤養院





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“Live long and healthy”

信念

我們深信由於長者過去對社會貢獻良多，
故應受人尊重，
樂享豐盛晚年。

宗旨及使命

本會的宗旨乃盡量設法並迅速有效地滿足本港長者對住宿、
護理及其他方面的需求。
為了適應社會的急劇轉變及長者日新月異的期望及需求，
本會隨時準備應付新問題，
實踐新理念及試用不同的工作手法。



**Helping
Hand**

伸手助人協會

We Care for the Elderly
愛心護老·助享耆年

2016至2017年度
年報

